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| 2 | 95th General Assembly A Bill | |
| 3 | Regular Session, 2025 | HOUSE BILL 1082 |
| 4 | | |
| 5 | By: Representatives Gramlich, A. Collins, Springer | |
| 6 | By: Senators J. Boyd, C. Tucker | |
| 7 | | |
| 8 | For An Act To Be Entitled | |
| 9 | AN ACT TO CREATE THE ARKANSAS CHILDREN AND TEENS' | |
| 10 | ONLINE PRIVACY PROTECTION ACT; AND FOR OTHER | |
| 11 | PURPOSES. | |
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| 36 | | ected from a |

| 1 | child or teen by an operator for any purpose, except where the personal |
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| 2 | information is provided to a person other than an operator who: |
| 3 | (i) Provides support for the internal operations of |
| 4 | the website, online service, online application, or mobile application of the |
| 5 | operator, excluding any activity relating to individual-specific advertising |
| 6 | to children or teens; and |
| 7 | (ii) Does not disclose or use that personal |
| 8 | information for any other purpose; and |
| 9 | (B) Making personal information collected from a child or |
| 10 | teen by a website, online service, online application, or mobile application |
| 11 | directed to children or teens or with actual knowledge that such information |
| 12 | was collected from a child or teen, publicly available in identifiable form |
| 13 | by any means including by a public posting, through the Internet, or through: |
| 14 | (i) A homepage of a website; |
| 15 | (ii) A pen pal service; |
| 16 | (iii) An electronic mail service; |
| 17 | (iv) A message board; or |
| 18 | (v) A chat room; |
| 19 | (4)(A) "Individual-specific advertising to children or teens" |
| 20 | means advertising or any other effort to market a product or service that is |
| 21 | directed to a specific child or teen or a device that is linked or reasonably |
| 22 | linkable to a child or teen: |
| 23 | (i) Based on: |
| 24 | (a) The personal information of: |
| 25 | (1) The child or teen; or |
| 26 | (2) A group of children or teens who are |
| 27 | similar in sex, age, income level, race, or ethnicity to the specific child |
| 28 | or teen to whom the product or service is marketed; |
| 29 | (b) Psychological profiling of a child or teen |
| 30 | or group of children or teens; or |
| 31 | (c) A unique identifier of the device; or |
| 32 | (ii) As a result of use by the child or teen, access |
| 33 | by any device of the child or teen, or use by a group of children or teens |
| 34 | who are similar to the specific child or teen, of more than a single: |
| 35 | <u>(a) Website;</u> |
| 36 | (b) Online service: |

| 1 | (c) Online application; |
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| 2 | (d) Mobile application; or |
| 3 | (e) Connected device. |
| 4 | (B) "Individual-specific advertising to children or teens" |
| 5 | does not include: |
| 6 | (i) Advertising or marketing to an individual or the |
| 7 | device of an individual in response to the individual's specific request for |
| 8 | information or feedback, such as a child or teen's current search query; |
| 9 | (ii) Contextual advertising, such as when an |
| 10 | advertisement is displayed based on the content of the website, online |
| 11 | service, online application, mobile application, or connected device in which |
| 12 | the advertisement appears and does not vary based on personal information |
| 13 | related to the viewer; or |
| 14 | (iii) Processing personal information solely for |
| 15 | measuring or reporting advertising or content performance, reach, or |
| 16 | frequency, including independent measurement. |
| 17 | (C) Nothing in subdivision (4)(A) of this section shall be |
| 18 | construed to prohibit an operator with actual knowledge or knowledge fairly |
| 19 | implied on the basis of objective circumstances that an individual is sixteen |
| 20 | (16) years of age or younger from delivering advertising or marketing that is |
| 21 | age-appropriate and intended for a child or teen audience, so long as the |
| 22 | operator does not use any personal information other than whether the user is |
| 23 | age sixteen (16) or younger; |
| 24 | (5) "Internet" means collectively a system of interconnected |
| 25 | computer networks that comprise the interconnected world-wide network of |
| 26 | networks and employ without limitation the Transmission Control |
| 27 | Protocol/Internet Protocol, or any predecessor or successor protocols to such |
| 28 | protocol, or the User Datagram Protocol to communicate information of all |
| 29 | kinds by wire or radio; |
| 30 | (6) "Mobile application" means: |
| 31 | (A) A software program that runs on the operating system |
| 32 | of: |
| 33 | (i) A cellular telephone; |
| 34 | (ii) A tablet computer; or |
| 35 | (iii) A similar portable computing device that |
| 36 | transmits data over a wireless connection: and |

| 1 | (B) Includes without limitation a service or application |
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| 2 | offered via a connected device; |
| 3 | (7) "Online application" means an Internet-connected software |
| 4 | program and includes without limitation a service or application offered via |
| 5 | a connected device; |
| 6 | (8) "Online contact information" means an email address or |
| 7 | another substantially similar identifier that permits direct contact with \underline{a} |
| 8 | person online; |
| 9 | (9)(A)(i) "Operator" means a person who, for commercial |
| 10 | purposes, operates or provides a website on the internet, an online service, |
| 11 | an online application, or a mobile application, and who: |
| 12 | (ii)(a) Collects or maintains, either directly or |
| 13 | through a service provider, personal information from or about the users of |
| 14 | that website, service, or application; |
| 15 | (b) Allows another person to collect personal |
| 16 | information directly from users of that website, service, or application, in |
| 17 | which case, the operator is deemed to have collected the information; or |
| 18 | (c) Allows users of that website, service, or |
| 19 | application to publicly disclose personal information, in which case, the |
| 20 | operator is deemed to have collected the information. |
| 21 | (B) "Operator" does not include any nonprofit entity that |
| 22 | would otherwise be exempt from coverage under section 5 of the Federal Trade |
| 23 | Commission Act, 15 U.S.C. § 45 et seq., as it existed on January 1, 2025; |
| 24 | (10) "Parent" means a natural parent, adoptive parent, legal |
| 25 | guardian, or legal custodian of an individual who is sixteen (16) years of |
| 26 | age or younger; |
| 27 | (11) "Person" means any individual, partnership, corporation, |
| 28 | trust, estate, cooperative, association, or other entity; |
| 29 | (12)(A) "Personal information" means individually identifiable |
| 30 | information about an individual collected online, including without |
| 31 | <u>limitation:</u> |
| 32 | (i) A first and last name; |
| 33 | (ii) A home or other physical address including |
| 34 | street name and name of the city or town of residence; |
| 35 | (iii) An e-mail address; |
| 36 | (iv) A telephone number; |

| 1 | (v) A Social Security number; |
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| 2 | (vi) Any other identifier that permits the physical |
| 3 | or online contacting of a specific individual; |
| 4 | (vii) Geolocation information sufficient to identify |
| 5 | a street name and a city or town; |
| 6 | (viii) Information generated from the measurement or |
| 7 | technological processing of an individual's biological, physical, or |
| 8 | physiological characteristics that is used to identify an individual, |
| 9 | including without limitation: |
| 10 | (a) Fingerprints; |
| 11 | (b) Voice prints; |
| 12 | (c) Iris or retina imagery scans; |
| 13 | (d) Facial templates; |
| 14 | (e) Deoxyribonucleic acid (DNA) information; |
| 15 | <u>or</u> |
| 16 | <u>(f) Gait;</u> |
| 17 | (ix) Information linked or reasonably linkable to a |
| 18 | child or teen; or |
| 19 | (x) Information linked or reasonably linkable to a |
| 20 | child or teen or the parents of that child or teen, including without |
| 21 | limitation any unique identifier, that an operator collects online from the |
| 22 | child or teen and combines with an identifier described in subdivision |
| 23 | (12)(A) of this section. |
| 24 | (B) "Personal information" does not include an audio file |
| 25 | that contains a child or teen's voice so long as the operator: |
| 26 | (i) Does not request information via voice that |
| 27 | would otherwise be considered personal information under subdivision (12)(A) |
| 28 | of this section; |
| 29 | (ii) Provides clear notice of its collection and use |
| 30 | of the audio file and its deletion policy in its privacy policy; |
| 31 | (iii) Only uses the voice within the audio file |
| 32 | solely as a replacement for written words, to perform a task, or engage with |
| 33 | a website, online service, online application, or mobile application, such as |
| 34 | to perform a search or fulfill a verbal instruction or request; and |
| 35 | (iv) Only maintains the audio file long enough to |
| 36 | complete the stated purpose and then immediately deletes the audio file and |

| 1 | does not make any other use of the audio file prior to deletion; |
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| 2 | (13) "Teen" means an individual who is: |
| 3 | (A) Thirteen (13) years of age or older; and |
| 4 | (B) Younger than seventeen (17) years of age; |
| 5 | (14) "Verifiable consent" means any reasonable effort, including |
| 6 | without limitation a request for authorization for future collection, use, |
| 7 | and disclosure described in the notice, to ensure that, in the case of a |
| 8 | child, a parent of the child, or, in the case of a teen, the teen: |
| 9 | (A) Receives specific notice of the personal information |
| 10 | collection, use, and disclosure practices of the operator; and |
| 11 | (B) Before the personal information of the child or teen |
| 12 | is collected, freely and unambiguously authorizes: |
| 13 | (i) The collection, use, and disclosure, as |
| 14 | applicable, of that personal information; and |
| 15 | (ii) Any subsequent use of that personal |
| 16 | information; and |
| 17 | (15) "Website, online service, online application, or mobile |
| 18 | application directed to children" means: |
| 19 | (A)(i) A commercial website, online service, online |
| 20 | application, or mobile application that is targeted to children; or |
| 21 | (ii) That portion of a commercial website, online |
| 22 | service, online application, or mobile application that is targeted to |
| 23 | <u>children.</u> |
| 24 | (B) A commercial website, online service, online |
| 25 | application, or mobile application, or a portion of a commercial website, |
| 26 | online service, online application, or mobile application, shall not be |
| 27 | deemed directed to children solely for referring or linking to a commercial |
| 28 | website, online service, online application, or mobile application directed |
| 29 | to children by using information location tools, including a directory, |
| 30 | index, reference, pointer, or hypertext link. |
| 31 | |
| 32 | 4-88-1503. Personal information from and about children and teens $-$ |
| 33 | Online collection and use. |
| 34 | (a)(1) Except as provided in subdivision $(a)(2)$ of this section, it |
| 35 | is unlawful for an operator of a website, online service, online application, |
| 36 | or mobile application directed to children or for any operator of a website. |

| 1 | online service, online application, or mobile application with actual |
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| 2 | knowledge or knowledge fairly implied on the basis of objective |
| 3 | <pre>circumstances:</pre> |
| 4 | (A) To collect personal information from a child or teen |
| 5 | in a manner that violates subsection (b) of this section; |
| 6 | (B) To collect, use, disclose to third parties, or compile |
| 7 | personal information of a child or teen for purposes of individual-specific |
| 8 | advertising to children or teens, or to allow another person to collect, use, |
| 9 | disclose, or compile this information for individual-specific advertising to |
| 10 | children or teens; |
| 11 | (C) To collect the personal information of a child or teen |
| 12 | except when the collection of the personal information is: |
| 13 | (i) Consistent with the context of a particular |
| 14 | service or the relationship of the child or teen with the operator, including |
| 15 | without limitation collection that is necessary to fulfill a transaction or |
| 16 | provide a product or service requested by the child or teen; or |
| 17 | (ii) Required or specifically authorized by law; |
| 18 | (D) To store or transfer the personal information of a |
| 19 | child or teen of the United States unless the operator discloses to the child |
| 20 | or teen involved that his or her personal information is being stored or |
| 21 | transferred outside of the United States; or |
| 22 | (E) To retain the personal information of a child or teen |
| 23 | for longer that is reasonably necessary to fulfill a transaction or provide a |
| 24 | service requested by the child or teen except as required or specifically |
| 25 | authorized by law. |
| 26 | (2) Neither an operator nor the operator's agent shall be liable |
| 27 | for a disclosure made in good faith and following reasonable procedures in |
| 28 | responding to a request for disclosure of personal information under |
| 29 | subdivision (b)(3)(A) of this section to the parent of a child or to a teen |
| 30 | under subdivision (b)(4)(A) of this section. |
| 31 | (b) An operator of a website, online service, online application, or |
| 32 | mobile application directed to children or that has actual knowledge or |
| 33 | knowledge fairly implied on the basis of objective circumstances that it is |
| 34 | collecting personal information from children or teens shall: |
| 35 | (1) Provide clear and conspicuous notice of: |
| 36 | (A) What information is collected from children or teens |

| 1 | by the operator; |
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| 2 | (B) How the operator uses such information; |
| 3 | (C) The operator's disclosure practices for such |
| 4 | information; |
| 5 | (D) The rights and opportunities available to the parent |
| 6 | of the child or teen under subdivisions (b)(3) and (b)(4) of this section; |
| 7 | <u>and</u> |
| 8 | (E) The procedures or mechanisms the operator uses to |
| 9 | ensure that personal information is not collected from children or teens |
| 10 | except under subsection (b) of this section; |
| 11 | (2) Obtain verifiable consent from a parent of a child or |
| 12 | <pre>consent from a teen:</pre> |
| 13 | (A) For the collection, use, or disclosure of personal |
| 14 | information from children or teens; and |
| 15 | (B) Before using or disclosing personal information of |
| 16 | the child or teen for any purpose that is a material change from the original |
| 17 | $\underline{\text{purposes}}$ and disclosure practices specified to the parent of the child or the |
| 18 | teen under subdivisions (b)(3) and (b)(4) of this section; |
| 19 | (3) Provide, upon request of a parent under this subsection (b) |
| 20 | whose child has provided personal information to that operator, upon proper |
| 21 | identification of that parent, to the parent: |
| 22 | (A)(i) A description of the specific types of personal |
| 23 | information collected from the child by that operator; |
| 24 | (ii) The method by which the operator obtained the |
| 25 | personal information; and |
| 26 | (iii) The purposes for which the operator, collects, |
| 27 | uses, discloses, and retains the personal information; and |
| 28 | (B) The opportunity to: |
| 29 | (i) Delete at any time personal information |
| 30 | collected from the child or content or information submitted by the child to |
| 31 | a website, online service, online application, or mobile application and to |
| 32 | refuse at any time to permit the operator's further use or maintenance in |
| 33 | retrievable form, or future online collection, of personal information from |
| 34 | that child; and |
| 35 | (ii) Challenge the accuracy of the personal |
| 36 | information and, if the parent of the child establishes the inaccuracy of the |

| 1 | personal information, to have the inaccurate personal information corrected; |
|----|---|
| 2 | <u>and</u> |
| 3 | (C) A means that is reasonable under the circumstances for |
| 4 | the parent to obtain any personal information collected from that child, if |
| 5 | that information is available to the operator at the time the parent makes |
| 6 | the request; |
| 7 | (4) Provide, upon the request of a teen under subdivision (b)(1) |
| 8 | of this section who has provided personal information to the operator and |
| 9 | upon proper identification of that teen: |
| 10 | (A) A description of the specific types of personal |
| 11 | information collected from the teen by the operator, the method by which the |
| 12 | operator obtained the personal information, and the purposes for which the |
| 13 | operator collects, uses, discloses, and retains the personal information; |
| 14 | (B) The opportunity at any time to delete personal |
| 15 | information collected from the teen or content or information submitted by |
| 16 | the teen to a website, online service, online application, or mobile |
| 17 | application and to refuse further use or collection of personal information |
| 18 | <pre>from the teen;</pre> |
| 19 | (C) The opportunity to challenge the accuracy of the |
| 20 | personal information and, if the teen establishes the inaccuracy of the |
| 21 | personal information, to have the inaccurate personal information corrected; |
| 22 | <u>and</u> |
| 23 | (D) A means that is reasonable under the circumstances for |
| 24 | the teen to obtain any personal information collected from the teen, if the |
| 25 | information is available to the operator at the time the teen makes the |
| 26 | request; |
| 27 | (5) Not require a child to disclose more personal information |
| 28 | than is reasonably necessary to participate as a condition to participate in: |
| 29 | (A) A game; |
| 30 | (B) The offering of a prize; or |
| 31 | (C) Another activity; and |
| 32 | (6) Establish, implement, and maintain reasonable security |
| 33 | practices to protect the confidentiality, integrity, and accessibility of |
| 34 | personal information of children or teens collected by the operator, and |
| 35 | protect the personal information against unauthorized access. |
| 36 | (c) Verifiable consent under subdivision (b)(2)(A) of this section is |

| 1 | not required in the case of: |
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| 2 | (1) Online contact information collected from a child or teen |
| 3 | that is used only to respond directly on a one-time basis to a specific |
| 4 | request from the child or teen and is not used to recontact the child or teen |
| 5 | or to contact another child or teen and is not maintained in retrievable form |
| 6 | by the operator; |
| 7 | (2) A request for the name or online contact information of a |
| 8 | parent or teen that is used for the sole purpose of obtaining verifiable |
| 9 | consent or providing notice under this section and where such information is |
| 10 | not maintained in retrievable form by the operator if verifiable consent is |
| 11 | not obtained after a reasonable time; |
| 12 | (3) Online contact information collected from a child or teen |
| 13 | that is used only to respond more than once directly to a specific request |
| 14 | from the child or teen and is not used to recontact the child or teen beyond |
| 15 | the scope of that request if, before any additional response after the |
| 16 | initial response to the child or teen, the operator uses reasonable efforts |
| 17 | to provide a parent or teen notice of the online contact information |
| 18 | collected from the child or teen, the purposes for which it is to be used, |
| 19 | and an opportunity for the parent or teen to request that the operator make |
| 20 | no further use of the information and that it not be maintained in |
| 21 | retrievable form; and |
| 22 | (4) The name of the child or teen and online contact |
| 23 | information, to the extent reasonably necessary to protect the safety of a |
| 24 | child or teen participant on the site: |
| 25 | (i) Used only for the purpose of protecting such safety; |
| 26 | (ii) Not used to recontact the child or teen or for any |
| 27 | other purpose; and |
| 28 | (iii) Not disclosed on the site, if the operator uses |
| 29 | reasonable efforts to provide a parent or teen notice of the name and online |
| 30 | contact information collected from the child or teen, the purposes for which |
| 31 | it is to be used, and an opportunity for the parent or teen to request that |
| 32 | the operator make no further use of the information and that it not be |
| 33 | maintained in retrievable form; or |
| 34 | (E) The collection, use, or dissemination of such information by |
| 35 | the operator necessary to: |
| 36 | (i) Protect the security or integrity of its website; |

| 1 | (ii) Take precautions against liability; |
|----|---|
| 2 | (iii) Respond to judicial process; or |
| 3 | (iv) Provide information to law enforcement agencies |
| 4 | or for an investigation on a matter related to public safety. |
| 5 | (d)(l) An operator may terminate service provided to a child whose |
| 6 | parent has refused or a teen who has refused under subdivision (b)(2) of this |
| 7 | section to permit the operator's further use or maintenance in retrievable |
| 8 | form or future online collection of personal information from that child or |
| 9 | teen. |
| 10 | (2) An operator shall not discontinue service provided to a |
| 11 | $\underline{\text{child}}$ or teen on the basis of a request by the parent or the child or by the |
| 12 | teen under subdivision (b)(3)(B)(i) of this section to delete personal |
| 13 | information collected from the child or teen, to the extent that the operator |
| 14 | is capable of providing this service without the personal information. |
| 15 | (3) A request made under subdivisions (b)(3)(B)(i) of this |
| 16 | section to delete personal information of a child or teen shall not be |
| 17 | <pre>construed to:</pre> |
| 18 | (A) Limit the authority of a law enforcement agency to |
| 19 | obtain any content or information from an operator under a lawfully executed |
| 20 | warrant or an order of a court of competent jurisdiction; and |
| 21 | (B) Require an operator or third party to delete |
| 22 | information that: |
| 23 | (i) Another law requires the operator or third party |
| 24 | to maintain; |
| 25 | (ii) Was submitted to the website, online service, |
| 26 | online application, or mobile application of the operator by any person other |
| 27 | than the user who is attempting to erase or otherwise eliminate the content |
| 28 | or information, including without limitation content or information submitted |
| 29 | by the user that was republished or resubmitted by another person; or |
| 30 | (iii) Prohibit an operator from retaining a record |
| 31 | of the deletion request and the minimum information necessary for the |
| 32 | purposes of ensuring compliance with a request made under subsection (b) of |
| 33 | this section or ensuring that the child or teen's information remains |
| 34 | deleted. |
| 35 | (e) Except as provided under § 4-88-1503 and § 4-88-1505, a violation |
| 36 | of subdivisions (b)(2) and (b)(3) of this section shall be treated as an |

| 1 | unfair or deceptive act or practice prescribed under the Deceptive Trade |
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| 2 | Practices Act, § 4-88-101 et seq. |
| 3 | |
| 4 | 4-88-1504. Enforcement. |
| 5 | In a case in which the Attorney General has reason to believe that an |
| 6 | interest of the residents of the state has been or is threatened or adversely |
| 7 | affected by the engagement of any person in a practice that violates the |
| 8 | provisions of this subchapter, the Attorney General may bring a civil action |
| 9 | on behalf of the residents of the state in a court of competent jurisdiction |
| 10 | to: |
| 11 | (1) Enjoin that practice; |
| 12 | (2) Enforce compliance with the rule; |
| 13 | (3) Obtain damages, restitution, or other compensation on behalf |
| 14 | of residents of the state; or |
| 15 | (4) Obtain such other relief as the court finds appropriate. |
| 16 | |
| 17 | 4-88-1505. Construction. |
| 18 | (1) For purposes of enforcing this subchapter, in making a |
| 19 | determination as to whether an operator has knowledge fairly implied on the |
| 20 | basis of objective circumstances that a user is a child or teen, the Attorney |
| 21 | General shall rely on competent and reliable empirical evidence, taking into |
| 22 | account the totality of the circumstances, including without limitation |
| 23 | consideration of whether the operator, using available technology, exercised |
| 24 | reasonable care. |
| 25 | (2) Nothing in this subchapter shall be construed to require an |
| 26 | operator to: |
| 27 | (A) Affirmatively collect any personal information regarding the |
| 28 | age of a child or teen that an operator is not already collecting in the |
| 29 | normal course of business; or |
| 30 | (B) Implement an age gating or age verification functionality. |
| 31 | |
| 32 | /s/Gramlich |
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