







## For Career Information or Job Search Help, Visit an Arkansas Comprehensive Workforce Center

#### Central Arkansas

1500 N. Museum Rd. Suite 111 Conway, AR 72032 501.730.9865

#### City of Little Rock

5401 S. University Ave. Little Rock, AR 72209 501.682.7719

#### Eastern Arkansas

300 Eldridge Rd. Suite #2 Forrest City, AR 72335 870.633.2900 ASU Mid-South 2000 W. Broadway West Memphis, AR 72301 870.400.2269

#### North Central Arkansas

396 Barnett Drive Batesville, AR 72501 870.793.4156 501 W. Arch Ave. Searcy, AR 72143 501.268.8601

#### Northeast Arkansas

2311 E. Nettleton Ave. Jonesboro, AR 72401 870.935.5594

#### Northwest Arkansas

2143 W. Martin Luther King Blvd. Fayetteville, AR 72701 479.521.5730 818 Hwy 62-65 North Harrison, AR 72601 870.741.8236

1058 Highland Circle #20 Mountain Home, AR 72653 870.425.2386

100 North Dixieland Road Suite B1-5 Rogers, AR 72757 479.636.4755

809 South Mount Olive Siloam Springs, AR 72761 479.524.5181

#### Southeast Arkansas

130 West Waterman Dumas, AR 71639 870.382.1017 1001 S. Tennessee

Pine Bluff, AR 71601

### 870.534.1920

Southwest Arkansas 237 Jackson St. Camden, AR 71701 870.836.5024 523 E. Sixth Street El Dorado, AR 71730

870.863.6465

913

205 Smith Road Suite A Hope, AR 71801 870.777.3421

#### West Central Arkansas

2254 Albert Pike Suite A Hot Springs, AR 71913 501.525.3450 1735 E. Sullenberger Malvern, AR 72104 501.332.5461 104 South Rochester

Russellville, AR 72801 479.968.2784

#### Western Arkansas

616 Garrison Ave. Room 101 Fort Smith, AR 72901 479.783.0231

#### ARKANSAS' TOP 10 INDUSTRIES **NAICS** Net **NAICS** Title Code Growth 722500 Restaurants and Other Eating Places 4,360 611100 Elementary and Secondary Schools 2,351 551000 Management of Companies and Enterprises 2.261 561300 Employment Services 1,389 621100 Offices of Physicians 1,318 624100 Individual and Family Services 1,254 813100 Religious Organizations 1.206 238200 Building Equipment Contractors 1,158 311600 Animal Slaughtering and Processing 989

For more information, other Workforce Centers, and DWS local offices, please visit: dws.arkansas.gov, or use the QR Code below.



"Equal Opportunity Employer Program" "Auxiliary aids and services are available upon request to individuals with TTD/TTY Voice: 1-800-285-1121 TDD: 1-800-285-1131

# Arkansas' 2017-2018

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# DEMAND OCCUPATIONS











Prepared by:

236200 Nonresidential Building Construction

## **HIGH SKILL**

Occupation	O*Net Skills	Total Annual Openings	Education	May 2016 Mean Wage
Registered Nurses Assess patient health problems and needs, develop and implement nursing care plans, and maintain medical records. Administer nursing care to ill, injured, convalescent, or disabled patients. Licensing or registration required.	Active Listening, Social Perceptiveness, Service Orientation	876	В	\$57,630
General and Operations Managers  Plan, direct, or coordinate the operations of public or private sector organizations.	Active Listening, Coordination, Monitoring	831	В	\$84,770
Elementary School Teachers, Except Special Education Feach students basic academic, social, and other formative skills in public or private schools at the elementary level.	Instructing, Speaking, Learning Strategies	465	В	\$46,950
Secondary School Teachers, Except Special and Career/Technical Education Feach students in one or more subjects, such as English, mathematics, or social studies at the secondary level in public or private schools.	Instructing, Learning Strategies, Speaking	425	В	\$49,780
Clergy Conduct religious worship and perform other spiritual functions associated with beliefs and practices of religious faith or denomination.	Speaking, Active Listening, Service Orientation	416	В	\$43,620
Accountants and Auditors Examine, analyze, and interpret accounting records to prepare financial statements, give advice, or audit and evaluate statements prepared by others.	Active Listening, Reading Comprehension, Writing	342	В	\$65,740
Middle School Teachers, Except Special and Career/Technical Education leach students in one or more subjects in public or private schools at the middle, intermediate, or junior high level, which falls between elementary and senior high school as defined by applicable laws and regulations.	Instructing, Speaking, Active Listening	243	В	\$48,580
Management Analysts Conduct organizational studies and evaluations, design systems and orocedures, conduct work simplification and measurement studies.	Active Listening, Critical Thinking, Reading Comprehension	149	В	\$60,690
Medical and Health Services Managers Plan, direct, or coordinate medical and health services in hospitals, clinics, nanaged care organizations, public health agencies, or similar organizations.	Speaking, Critical Thinking, Active Listening	139	D	\$81,600
Computer Systems Analysts Analyze science, engineering, business, and other data processing problems to implement and improve computer systems.	Critical Thinking, Active Listening, Reading Comprehension	138	В	\$67,600
Sales Managers Plan, direct, or coordinate the actual distribution or movement of a product or service to the customer.	Persuasion, Active Listening, Speaking	134	В	\$120,240
Computer Programmers Create, modify, and test the code, forms, and script that allow computer applications to run.	Programming, Reading Comprehension, Complex Problem Solving	126	В	\$72,040
Pharmacists Dispense drugs prescribed by physicians and other health practitioners and provide information to patients about medications and their use.	Reading Comprehension, Active Listening, Critical Thinking	125	D	\$116,960
awyers Represent clients in criminal and civil litigation and other legal proceedings, raw up legal documents, or manage or advise clients on legal transactions. May specialize in a single area or may practice broadly in many areas of law.	Active Listening, Speaking, Reading Comprehension	120	D	\$103,980
Financial Managers Plan, direct, or coordinate accounting, investing, banking, insurance, securities, and other financial activities of a branch, office, or department of an establishment.	Critical Thinking, Reading Comprehension, Speaking	116	В	\$97,940

# Arkansas'HOT 45 Demand Occupations Bachelor's degree (D) – Requires at least three years of full-time academic study beyond a bachelor's degree. Master's degree (M) – Requires one or two years of full-time academic study beyond a bachelor's degree. Bachelor's degree (B) – Requires four or five years of full-time academic study. Associate degree (A) – Requires at least two years of full-time academic study. Postsecondary non-degree award (PS) – Programs last a few weeks to more than a year; leads to a certificate or other award.

# MODERATE SKILL

Occupation	O*NET Skills	Total Annual Openings	Education	May 2016 Mean Wage
Heavy and Tractor-Trailer Truck Drivers Drive a tractor-trailer combination or a truck with a capacity of at least 26,000 pounds Gross Vehicle Weight (GVW). May be required to unload truck. Requires commercial drivers license.	Operation and Control, Operation Monitoring, Time Management	928	PS	\$39,430
Nursing Assistants Provide basic patient care under direction of nursing staff. Perform duties such as feed, bathe, dress, groom, or move patients, or change linens. May transfer or transport patients.	Service Orientation, Active Listening, Social Perceptiveness	636	PS	\$22,760
Licensed Practical and Licensed Vocational Nurses Care for ill, injured, or convalescing patients or persons with disabilities in hospitals, nursing homes, clinics, private homes, group homes, and similar institutions. Licensing required.	Service Orientation, Active Listening, Coordination	480	PS	\$36,800
Teacher Assistants Perform duties that are instructional in nature or deliver direct services to students or parents.	Active Listening, Speaking, Social Perceptiveness	373	sc	\$20,310
Automotive Service Technicians and Mechanics Diagnose, adjust, repair, or overhaul automotive vehicles.	Repairing, Troubleshooting, Operation and Control	258	PS	\$34,750
Bookkeeping, Accounting, and Auditing Clerks Compute, classify, and record numerical data to keep financial records complete.	Active Listening, Reading Comprehension, Speaking	161	SC	\$35,400
Hairdressers, Hairstylists, and Cosmetologists Provide beauty services, such as shampooing, cutting, coloring, and styling hair, and massaging and treating scalp. May apply makeup, dress wigs, perform hair removal, and provide nail and skin care services	Active Listening, Speaking, Service Orientation	149	PS	\$26,210
Medical Assistants Perform administrative and certain clinical duties under the direction of a physician.	Speaking, Active Listening, Reading Comprehension	144	PS	\$30,160
Computer User Support Specialists Provide technical assistance to computer users. Answer questions or resolve computer problems for clients in person, or via telephone or electronically.	Active Listening,	132	SC	\$40,350
Heating, Air Conditioning, and Refrigeration Mechanics and Installers Install or repair heating, central air conditioning, or refrigeration systems, including oil burners, hot-air furnaces, and heating stoves.	Equipment Maintenance, Troubleshooting, Repairing	132	PS	\$37,470
Dental Assistants Assist dentist, set up equipment, prepare patient for treatment, and keep records.	Active Listening, Reading Comprehension, Speaking	114	PS	\$32,280
Emergency Medical Technicians and Paramedics Assess injuries, administer emergency medical care, and extricate trapped individuals.	Critical Thinking, Active Listening, Coordination	98	PS	\$28,770
Firefighters Control and extinguish fires or respond to emergency situations where life, property, or the environment is at risk.	Coordination, Active Listening, Operation Monitoring	94	PS	\$35,590
Medical Records and Health Information Technicians  Compile, process, and maintain medical records of hospital and clinic patients in a manner consistent with medical, administrative, ethical, legal, and regulatory requirements of the health care system.	Reading Comprehension, Active Listening, Critical Thinking	76	PS	\$33,410
Library Technicians Assist librarians by helping readers in the use of library catalogs, databases, and indexes to locate books and other materials; and by answering questions	Reading Comprehension, Speaking, Active	48	PS	\$26,030

that require only brief consultation of standard reference.

**BASIC SKILL** 

	Occupation	O*Net Skills	Total Annual Openings	Education	May 2016 Mean Wage
	Cashiers Receive and disburse money in establishments other than financial institutions.	Active Listening, Service Orientation, Speaking	2,312	NFE	\$19,540
	Retail Salespersons Sell merchandise, such as furniture, motor vehicles, appliances, or apparel to consumers.	Active Listening, Persuasion, Speaking	2,256	NFE	\$24,640
	Combined Food Preparation and Serving Workers, Including Fast Food Perform duties which combine preparing and serving food and nonalcoholic beverages.	Active Listening, Service Orientation, Speaking	1,888	NFE	\$18,820
	Farmers, Ranchers, and Other Agricultural Managers Plan, direct, or coordinate the management or operation of farms, ranches, greenhouses, aquacultural operations, nurseries, timber tracts, or other agricultural establishments.	Speaking, Monitoring, Critical Thinking	1,724	HS	\$86,200
	Waiters and Waitresses Take orders and serve food and beverages to patrons at tables in dining establishment.	Active Listening, Service Orientation, Social Perceptiveness	1,414	NFE	\$19,300
	Laborers and Freight, Stock, and Material Movers, Hand Manually move freight, stock, or other materials or perform other general labor.	Coordination, Critical Thinking, Operation and Control	1,306	NFE	\$25,120
	Office Clerks, General Perform duties too varied and diverse to be classified in any specific office clerical occupation, requiring knowledge of office systems and procedures.	Active Listening, Reading Comprehension, Speaking	982	HS	\$26,380
	Stock Clerks and Order Fillers Receive, store, and issue sales floor merchandise, materials, equipment, and other items from stockroom, warehouse, or storage yard to fill shelves, racks, tables, or customers orders.	Speaking, Active Listening, Coordination	784	NFE	\$23,990
-	Customer Service Representatives Interact with customers to provide information in response to inquiries about products and services and to handle and resolve complaints.	Active Listening, Speaking, Service Orientation	691	HS	\$31,770
	Janitors and Cleaners, Except Maids and Housekeeping Cleaners Keep buildings in clean and orderly condition. Perform heavy cleaning duties, such as cleaning floors, shampooing rugs, washing walls and glass, and removing rubbish.	Active Listening, Coordination, Critical Thinking	685	NFE	\$22,020
	First-Line Supervisors of Retail Sales Workers Directly supervise and coordinate activities of retail sales workers in an establishment or department.	Active Listening, Coordination, Critical Thinking	667	HS	\$37,550
	Childcare Workers Attend to children at schools, businesses, private households, and childcare institutions. Perform a variety of tasks, such as dressing, feeding, bathing, and overseeing play.	Monitoring, Service Orientation, Speaking	609	HS	\$19,700
	Secretaries and Administrative Assistants, Except Legal, Medical, and Executive Perform routine clerical and administrative functions such as drafting correspondence, scheduling appointments, organizing and maintaining paper and electronic files, or providing information to callers.	Writing, Active Listening, Reading Comprehension	593	HS	\$29,650
	Cooks, Restaurant Prepare, season, and cook dishes such as soups, meats, vegetables, or desserts in restaurants. May order supplies, keep records and accounts, price items on menu, or plan menu.	Coordination, Monitoring, Active Listening	576	NFE	\$22,200
	First-Line Supervisors of Food Preparation and Serving Workers	Speaking, Active Listening, Coordination	557	HS	\$27,920

Some college, no degree (SC) - Requires the completion of a high school diploma or equivalent plus the completion of one or more postsecondary courses that did not result in a degree or award.

No Formal Education (NFE) - Signifies that a formal credential issued by an educational institution, such as a high school diploma or postsecondary certificate, is not typically needed for entry into the occupation.