EXHIBIT C

ARKANSAS ELECTRONIC VEHICLE REGISTRATION (EVR) PROJECT

Legislative Executive Summary

STATUTORY AUTHORITY & OVERVIEW

- Statutory Authority: Arkansas Act 926 of 2025 authorizes modern electronic titling and registration workflows.
- Program Scope: Replaces paper handling with a secure digital network connecting dealerships, financial institutions, and Department of Finance and Administration (DFA) DMV.
- Strategic Objective: Streamlines title/lien processing, reduces administrative burdens, and improves customer experience by eliminating in-person visit to DMV.

KEY STAKEHOLDER BENEFITS

Dealerships • Accelerated transaction completion • Direct DMS & vendor platform transmission • Enhanced point-of-sale customer service	**Financial Institutions** • Expedited lien recording and perfection • Significant reduction in processing delays • Improved regulatory & statutory compliance
State & Revenue Offices • Operational efficiency via process automation • Reduced foot traffic and wait times at Revenue Offices • Optimized staff resource utilization	**Arkansas Citizens** • Faster delivery of titles & registration credentials • License plates mailed directly to home address • Modern, paperless government experience

END-TO-END ELECTRONIC WORKFLOW

Step 1: Dealership Capture	Dealer captures buyer, vehicle, lien, and sale details electronically; transmits via dealership management system (DMS) system directly to State.
Step 2: Intake & Case Creation	Data integrates into State's system of record; electronic title case automatically created for EVR team processing.
Step 3: Verification & Alerts	Automated insurance, personal property tax, and assessment checks. System issues automated alerts if corrections are needed.
Step 4: Fulfillment & Direct Mail	Fees collected electronically; license plates and registration credentials mailed directly to customer's home address without need to visit DMV.

IMPLEMENTATION STRATEGY & EXPECTED OUTCOMES

Phased Deployment • Pilot Active: Operating with 3 initial dealerships. • Controlled Expansion: Incremental onboarding as workflows are refined. • Operational Risk Control: Ensures system stability and high service standards.	**Expected Outcomes** • Accelerated title & registration turnaround times. • Decrease in paper handling & admin costs. • Accelerated lien perfection for lenders. • Lower Revenue Office foot traffic & wait times. • Advances state digital government transformation.