

Diabetes Management Programs and Wellness Plans Costs

State of Arkansas – Employee Benefits Division



Disease Management Costs and ROI

ROI Modeling Assumptions

Program Fees and Participation

	Light Program		Intensive	e Program	
	Low	High	Low	High	
	Engagement	Engagement	Engagement	Engagement	
# of Type 2 Diabetics	9,177	9,177	9,177	9,177	
% Participating in DM Program	10%	20%	3%	7%	
# of Participants	918	1,835	275	642	
PPPM Fee ¹	\$75	\$75	\$250	\$250	
Total Annual Fees	\$826,000	\$1,652,000	\$825,000	\$1,926,000	

Notes

- The above program fees and participation rates are based on what we typically see for similar programs. It is likely that it'll take 6+ months for participation rates to reach the assumptions above and will be dependent on how the program is communicated and if financial incentives are offered.
- A light program typically requires less effort from the participant and focuses on disease monitoring, medication adherence, ongoing maintenance, and modest lifestyle changes.
- An intensive program typically requires more effort from the participant such as significant dietary modifications and other lifestyle changes, heavy involvement of a health coach / dietitian, in order to manage the condition with the goal of making the patient less reliant on prescription drugs. The intense diet and lifestyle modifications lead to less member engagement.



ROI Modeling Assumptions

Universal Assumptions

	Baseline PMPM	Trend
Medical		
Professional	\$324	5.0%
Outpatient	\$275	8.0%
Inpatient	\$278	4.0%
Other	\$70	3.0%
Total Medical	\$947	5.4%
Rx		
Diabetic	\$441	14.0%
Other	\$307	7.0%
Total Rx	\$747	10.9%

Rx Rebates	Rebate %
Diabetic	50%
Other	0%

Notes

- The Baseline PMPMs above are based on 2022 data for diabetics trended to 2025.
 - Disease management programs typically attract more expensive individuals. Given this, we have also assumed diabetics who participate in the program are 30% more expensive than average.
- We are not assuming any rebates associated with non-diabetic drugs. However, no changes to non-diabetic drugs are modeled so the assumption does not impact the results.

ROI Modeling

Light Program

Low-Estimate	Year 1	Year 2	Year 3	Year 4	Year 5	Total
Eligible Members ¹	9,177	9,177	9,177	9,177	9,177	
% Participating in DM Program	10%	10%	10%	10%	10%	
# of Participants	918	918	918	918	918	
PPPM Fee ²	\$75	\$75	\$75	\$75	\$75	
Total Annual Fees	\$826,000	\$826,000	\$826,000	\$826,000	\$826,000	\$4,130,000
Medical Costs / (Savings)	\$375,000	(\$79,000)	(\$554,000)	(\$976,000)	(\$1,040,000)	(\$2,274,000)
Rx Costs / (Savings)	\$0	\$0	\$0	\$0	\$0	\$0
Net Costs / (Savings)	\$1,201,000	\$747,000	\$272,000	(\$150,000)	(\$214,000)	\$1,856,000
ROI	-145%	-90%	-33%	18%	26%	-45%

Breakeven Year =

Year 10

High Estimate	Year 1	Year 2	Year 3	Year 4	Year 5	Total
Eligible Members ¹	9,177	9,177	9,177	9,177	9,177	
% Participating in DM Program	20%	20%	20%	20%	20%	
# of Participants	1,835	1,835	1,835	1,835	1,835	
PPPM Fee ²	\$75	\$75	\$75	\$75	\$75	
Total Annual Fees	\$1,652,000	\$1,652,000	\$1,652,000	\$1,652,000	\$1,652,000	\$8,260,000
Medical Costs / (Savings)	\$1,499,000	(\$250,000)	(\$1,695,000)	(\$2,721,000)	(\$2,896,000)	(\$6,063,000)
Rx Costs / (Savings)	\$0	\$0	\$0	\$0	\$0	\$0
Net Costs / (Savings)	\$3,151,000	\$1,402,000	(\$43,000)	(\$1,069,000)	(\$1,244,000)	\$2,197,000
ROI	-191%	-85%	3%	65%	75%	-27%

Breakeven Year =

Year 7

¹ Eligible Members represents the number of Type II diabetics in the Plan.

² PPPM = Per Participant per Month

ROI Modeling

Intensive Program

Low-Estimate	Year 1	Year 2	Year 3	Year 4	Year 5	Total
Eligible Members ¹	9,177	9,177	9,177	9,177	9,177	
% Participating in DM Program	3%	3%	3%	3%	3%	
# of Participants	275	275	275	275	275	
PPPM Fee ²	\$250	\$250	\$250	\$250	\$250	
Total Annual Fees	\$825,000	\$825,000	\$825,000	\$825,000	\$825,000	\$4,125,000
Medical Costs / (Savings)	\$112,000	(\$199,000)	(\$441,000)	(\$754,000)	(\$801,000)	(\$2,083,000)
Rx Costs / (Savings)	(\$124,000)	(\$189,000)	(\$269,000)	(\$368,000)	(\$420,000)	(\$1,370,000)
Net Costs / (Savings)	\$813,000	\$437,000	\$115,000	(\$297,000)	(\$396,000)	\$672,000
ROI	-99%	-53%	-14%	36%	48%	-16%

Breakeven Year =

Year 7

High Estimate						
Iligii Estillate	Year 1	Year 2	Year 3	Year 4	Year 5	Total
Eligible Members ¹	9,177	9,177	9,177	9,177	9,177	
% Participating in DM Program	7%	7%	7%	7%	7%	
# of Participants	642	642	642	642	642	
PPPM Fee ²	\$250	\$250	\$250	\$250	\$250	
Total Annual Fees	\$1,926,000	\$1,926,000	\$1,926,000	\$1,926,000	\$1,926,000	\$9,630,000
Medical Costs / (Savings)	\$524,000	(\$690,000)	(\$1,536,000)	(\$2,124,000)	(\$2,260,000)	(\$6,086,000)
Rx Costs / (Savings)	(\$484,000)	(\$662,000)	(\$880,000)	(\$1,147,000)	(\$1,308,000)	(\$4,481,000)
Net Costs / (Savings)	\$1,966,000	\$574,000	(\$490,000)	(\$1,345,000)	(\$1,642,000)	(\$937,000)
ROI	-102%	-30%	25%	70%	85%	10%

Breakeven Year =

Year 5

¹ Eligible Members represents the number of Type II diabetics in the Plan.

² PPPM = Per Participant per Month

Wellness Plan Projected Costs

Example 3 – Sample Activities

Туре	Description	Incentive Dollars
Annual Exam	Required: Get an annual exam by your primary care physician	\$100 per year
Health Screening	Required: Get a biometric screening (options at an onsite event, off-site lab, doctor)	\$100 per year
Wellness Activities If you are not identified with a chronic condition	If you are not identified with a condition through claims and have within normal range labs, you can earn up to \$400 if you participate and remain engaged in at least three of the following activities: Fitness Your Way; Gym Pass; enroll in retirement plan; utilization your EAP program (more activities can be added based on Plan benefits)	Up to \$400 per year
Diabetes Management Program	If you are eligible for the diabetes management program, enroll and work on-on-one with a nurse and/or health coach to earn rewards for participating in and complete the program.	\$200 per year
Weight Management Program	If you are eligible for the weight management program, enroll and work on- on-one with a nurse and/or health coach to earn rewards for participating in and complete the program.	\$200 per year



Wellness Plan Costs

- Projected costs are based off Example 3 from prior slide
- Assumes program is offered to active subscribers:
 - 23,503 ASE
 - 47,942 PSE

	ASE	PSE	Total
Fligible Subscribere			
Eligible Subscribers	23,503	47,942	95,884
% Participating Exam/Health Screening (\$200)	75%	75%	
# of Participants	17,627	35,957	53,584
Cost	\$3,525,000	\$7,191,000	\$10,716,000
% Participating Wellness/DM/WM Program (\$400)	45%	45%	
# of Participants	10,576	21,574	32,150
Cost	\$4,231,000	\$8,630,000	\$12,861,000
Total Cost	\$7,756,000	\$15,821,000	\$23,577,000

- Projected savings immaterial upfront and would grow over time. Any savings offsets would be a much lower magnitude compared to the costs.
- ➤ We don't project a positive ROI, even in the long-term.



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