

Occupational Authorizations

Arkansas Motor Vehicle Commission

Arkansas Motor Vehicle Commission

NEW RECREATIONAL VEHICLE DEALER

Authorization Type: Licensure # of Individuals Regulated: 71

Entity Division Name: Division of Occupational and Professional licensing Boards and Commissions/Department of Labor and Licensing

Scope of Practice: Sales of new recreational vehicles. Ark. Code Ann. § 23-112-1004(c)(1)(A) states a person shall not engage in the business of buying, selling, or exchanging new recreational vehicles, unless the person holds a valid license issued by the AMVC for the make of recreational vehicles being bought, sold, or exchanged.

Statutory Requirement(s): A.C.A. Title 23, Subtitle 4, Ch. 112 Subchapter 10 Recreational Vehicle Franchise Act. Subchapter 10 states that a license is required for the sale of new recreational vehicles in Arkansas. It sets out the requirements for the issuance of a license, expiration and revocation of license and the penalty that can be assessed if licensee does not comply with the Act and Rules of the Motor Vehicle Commission

Pursuant to Arkansas Code § 17-4-104, do you provide an automatic licensure to a uniformed service member stationed in the State of Arkansas, a uniformed service veteran who resides in or establishes residency in the State of Arkansas; and the spouse of a uniformed service member who is stationed in, resides in, or establishes residency in the State of Arkansas; a uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse from accompanying the uniformed service member and the spouse relocates to this state; and a uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state?

No

If NO, the rule establishing the expedited process and procedure:

- [Rule for Expedited Process and Procedure for Military Service Member or Spouse](#)

Fees & Penalties

Fee Type	Fee Description	Amount (\$)	Frequency
Fee	License Fee for New Recreational Vehicle Dealer	\$98.00	Annually
Penalty	Fee for Late Payment of License Fee	\$50.00	Once

Administrative Rules Documents

Document Type	Document
Rules	Final.23DOL-AMVC_410AMVCRules (Subpart 1-9 - Bookmarked).pdf

Supporting Evidence Documents

No Supporting Evidence Documents Provided

USED MOTOR VEHICLE BRANCH

Authorization Type: Licensure # of Individuals Regulated: 4

Entity Division Name: Division of Occupational and Professional licensing Boards and Commissions/Department of Labor and Licensing

Scope of Practice: Sales of new Motor Vehicles. Ark. Code Ann. § 23-112-301(d)(1)(A) states no person may engage in the business of buying, selling, or exchanging motor vehicles, unless he or she holds a valid license issued by the commission for the makes of motor vehicles being bought, sold, or exchanged.

Ark. Code Ann. § 23-112-103 (4)
 "Branch location" means a secondary location:
 (A)
 Identified in a license issued by the Arkansas Motor Vehicle Commission to a motor vehicle dealer; and
 (B)
 Which is an established place of business other than the licensed location;

USED MOTOR VEHICLE BRANCH (Continued)

Statutory Requirement(s): A.C.A. Title 23, Subtitle 4, Ch. 112 Subchapter 3 License and Regulation. Subchapter 3 states that a license is required for the sale of new motor vehicles and motor vehicles at branch locations in Arkansas. It sets out the requirements for the issuance of a license, expiration and revocation of a license and penalty that can be assessed if the licensee does not comply with the Act and Rules of the Motor Vehicle Commission.

AMVC Rule 4 outlines Facility Requirements for Branch locations as follows:

B. FACILITY REQUIREMENTS FOR BRANCH LOCATIONS LICENSED BY THE COMMISSION

1. Branch name: The name used on signage at the branch location and in advertisements for the branch location may not include any portion of the franchise name used at the primary location and may not include product nameplates and/or logos.
2. Geographical location: A new motor vehicle dealer may obtain a license to operate a branch location. The branch location must be within the dealer's relevant market area as defined in A.C.A. § 23-112-103, or within the market area specified in the licensee's franchise agreement whichever is greater.
3. Product sold: Only used vehicles may be displayed and sold at the branch location. No new motor vehicles or demonstrators of any brand may be displayed or sold at the branch location.
4. Sales facilities: There must be a permanent building from which sales are conducted. Records of sales transactions may be kept at the dealer's primary location.
5. Service facilities: The branch location is not required to have service facilities on the premises.

Pursuant to Arkansas Code §17-4-104, do you provide an automatic licensure to a uniformed service member stationed in the State of Arkansas, a uniformed service veteran who resides in or establishes residency in the State of Arkansas; and the spouse of a uniformed service member who is stationed in, resides in, or establishes residency in the State of Arkansas; a uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse from accompanying the uniformed service member and the spouse relocates to this state; and a uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state?

No

If NO, the rule establishing the expedited process and procedure:

- [Rule for Expedited Process and Procedure for Military Service Member or Spouse](#)

Fees & Penalties			
Fee Type	Fee Description	Amount (\$)	Frequency
Fee	License Fee for Used Motor Vehicle Dealer Branch	\$24.00	Annually
Penalty	Late Fee for Used Motor Vehicle Dealer Branch	\$12.50	Once
Administrative Rules Documents			
Document Type	Document		
Rules	Final.23DOL-AMVC_410AMVCRules_(Subpart_1-9_-_Bookmarked).pdf		
Supporting Evidence Documents			

No Supporting Evidence Documents Provided

NEW MOTOR VEHICLE DEALER

Authorization Type: Licensure # of Individuals Regulated: 460

Entity Division Name: Division of Occupational and Professional Licensing Boards and Commissions/Department of Labor and Licensing

Scope of Practice: Sales of new Motor Vehicles. Ark.Code Ann.§ 23-112-301(d)(1)(A) states no person may engage in the business of buying, selling, or exchanging motor vehicles, unless he or she holds a valid license issued by the commission for the makes of motor vehicles being bought, sold, or exchanged.

Statutory Requirement(s): A.C.A. Title 23, Subtitle 4, Ch. 112 Subchapter 3 License and Regulation. Subchapter 3 states that a license is required for the sale of new motor vehicles in Arkansas. It sets out the requirements for the issuance of a license, expiration and revocation of a license and the penalty that can be assessed if the licensee does not comply with the Act and Rules of the Motor Vehicle Commission.

Pursuant to Arkansas Code §17-4-104, do you provide an automatic licensure to a uniformed service member stationed in the State of Arkansas, a uniformed service veteran who resides in or establishes residency in the State of Arkansas; and the spouse of a uniformed service member who is stationed in, resides in, or establishes residency in the State of Arkansas; a uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse from accompanying the uniformed service member and the spouse relocates to this state; and a uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state?

No

If NO, the rule establishing the expedited process and procedure:

- [Rule for Expedited Process and Procedure for Military Service Member or Spouse](#)

Fees & Penalties

Fee Type	Fee Description	Amount (\$)	Frequency
Fee	License Fee for New Motor Vehicle Dealer.	\$98.00	Annually
Penalty	Fee for Late Payment of License Fee	\$50.00	Once

Administrative Rules Documents

Document Type	Document
Rules	Final.23DOL-AMVC_410AMVCRules_(Subpart_1-9_-_Bookmarked).pdf

Supporting Evidence Documents

No Supporting Evidence Documents Provided

NEW MOTOR VEHICLE LESSOR & LESSOR BRANCH

Authorization Type: Licensure # of Individuals Regulated: 77

Entity Division Name: Division of Occupational and Professional Licensing Boards and Commissions/Department of Labor and Licensing

Scope of Practice: Leasing of Motor Vehicles. Ark. Code Ann.§23-112-301(c)(2)(3)(4) states

(2) A motor vehicle lessor shall be required to obtain only one (1) motor vehicle lessors license, regardless of the number of leasing locations he or she owns and operates but shall list each location on his or her application and pay a fee of fifty dollars (\$50.00) for each location.

(3) New lease locations opened after a license is issued shall be approved by the Arkansas Motor Vehicle Commission but shall not require a new license.

(4) A motor vehicle lessor shall sell or offer for sale motor vehicles only from an established place of business and only after application to, approval of, and licensure at each location by the commission.

Statutory Requirement(s): A.C.A. Title 23, Subtitle 4, Ch. 112 Subchapter 3 License and Regulation. Subchapter 3 states that a license is required for the lease of motor vehicles in Arkansas. It sets out the requirements for the issuance of a license, expiration and revocation of a license and the penalty that can be assessed if the licensee does not comply with the Act and Rules of the Motor Vehicle Commission.

Pursuant to Arkansas Code §17-4-104, do you provide an automatic licensure to a uniformed service member stationed in the State of Arkansas, a uniformed service veteran who resides in or establishes residency in the State of Arkansas; and the spouse of a uniformed service member who is stationed in, resides in, or establishes residency in the State of Arkansas; a uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse from accompanying the uniformed service member and the spouse relocates to this state; and a uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state?

No

If NO, the rule establishing the expedited process and procedure:

- [Rule for Expedited Process and Procedure for Military Service Member or Spouse](#)

Fees & Penalties			
Fee Type	Fee Description	Amount (\$)	Frequency
Fee	License Fee for New Motor Vehicle Lessor	\$98.00	Annually
Penalty	Late Fee for late payment of New Motor Vehicle Lessor license fee.	\$50.00	Once
Fee	License Fee for New Motor Vehicle Lessor Branch	\$49.00	Annually
Penalty	Late Fee for late payment of New Motor Vehicle Lessor Branch license fee.	\$25.00	Once

Administrative Rules Documents	
Document Type	Document
Rules	Final.23DOL-AMVC_410AMVCRules_(Subpart_1-9_-_Bookmarked).pdf

Supporting Evidence Documents

No Supporting Evidence Documents Provided

NEW MOTOR VEHICLE MANAGEMENT/FINANCIER/SALESPERSON (LICENSE NO LONGER REQUIRED)

Authorization Type: Licensure # of Individuals Regulated:

Entity Division Name: Division of Occupational and Professional Licensing Boards and Commissions/Department of Labor and Licensing

Scope of Practice: Ark Code Ann § 23-112-103 (23)(A)(B)(C)(D) Motor Vehicle Salesperson .
(23) "Motor vehicle salesperson" means any person who:

(A) Is employed as a salesperson by a motor vehicle dealer whose duties include the selling or offering for sale of motor vehicles;

(B) For compensation of any kind, acts as a salesperson, agent, or representative of a motor vehicle dealer;

(C) Attempts to or in fact negotiates a sale of a motor vehicle owned partially or entirely by a motor vehicle dealer; and

(D) Uses the financial resources, line of credit, or floor plan of a motor vehicle dealer to purchase, sell, or exchange any interest in a motor vehicle;

Statutory Requirement(s): A.C.A. Title 23, Subtitle 4, Ch. 112 Subchapter 3 License and Regulation. Subchapter 3 states that a license is required for any person to engage in the business of selling new motor vehicles in Arkansas. It sets out the requirements for the issuance of a license, expiration and revocation of a license and penalty that can be assessed if the licensee does not comply with the Act and Rules of the Motor Vehicle Commission.

Pursuant to Arkansas Code §17-4-104, do you provide an automatic licensure to a uniformed service member stationed in the State of Arkansas, a uniformed service veteran who resides in or establishes residency in the State of Arkansas; and the spouse of a uniformed service member who is stationed in, resides in, or establishes residency in the State of Arkansas; a uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse from accompanying the uniformed service member and the spouse relocates to this state; and a uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state?

If NO, the rule establishing the expedited process and procedure:

- [Rule for Expedited Process and Procedure for Military Service Member or Spouse](#)

Fees & Penalties

No Fees or Penalties Provided

Administrative Rules Documents

No Administrative Rules Documents Provided

Supporting Evidence Documents

No Supporting Evidence Documents Provided

NEW MOTOR VEHICLE MANUFACTURER, DISTRIBUTOR, OR BRANCH

Authorization Type: Licensure # of Individuals Regulated: 123

Entity Division Name: Division of Occupational and Professional Licensing Boards and Commissions/Department of Labor and Licensing

Scope of Practice: Sales and distribution of new Motor Vehicles. Ark. Code Ann § 23-112-301 (d))1(A) states no person may engage in the business of buying, selling, or exchanging motor vehicles, unless he or she holds a valid license issued by the commission for the makes of motor vehicles being bought, sold, or exchanged.

Statutory Requirement(s): A.C.A. Title 23, Subtitle 4, Ch. 112 Subchapter 3 License and Regulation. Subchapter 3 states that a license is required for the sale or distribution of new motor vehicles in Arkansas. It sets out the requirements for the issuance of a license, expiration and revocation of a license and the penalty that can be assessed if the licensee does not comply with the Act and Rules of the Motor Vehicle Commission.

Pursuant to Arkansas Code § 17-4-104, do you provide an automatic licensure to a uniformed service member stationed in the State of Arkansas, a uniformed service veteran who resides in or establishes residency in the State of Arkansas; and the spouse of a uniformed service member who is stationed in, resides in, or establishes residency in the State of Arkansas; a uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse from accompanying the uniformed service member and the spouse relocates to this state; and a uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state?

No

If NO, the rule establishing the expedited process and procedure:

- [Rule for Expedited Process and Procedure for Military Service Member or Spouse](#)

Fees & Penalties

Fee Type	Fee Description	Amount (\$)	Frequency
Fee	License Fee for New Motor Vehicle Manufacturer, Distributor, or Branch	\$882.00	Annually
Penalty	Fee for Late Payment of License Fee	\$450.00	Once

Administrative Rules Documents

Document Type	Document
Rules	Final.23DOL-AMVC_410AMVCRules_(Subpart_1-9_-_Bookmarked).pdf

Supporting Evidence Documents

No Supporting Evidence Documents Provided

NEW MOTOR VEHICLE MANUFACTURER/DISTRIBUTOR REPRESENTATIVE

Authorization Type: Licensure # of Individuals Regulated: 300

Entity Division Name: Division of Occupational and Professional Licensing Boards and Commissions/Department of Labor and Licensing

Scope of Practice: Ark Code Ann. § 23-112-103

(11) "Distributor representative" means a representative similarly employed by a distributor or distributor branch;

(13)(A)(B)

(13) "Factory representative" means a representative employed by a:

(A) Person, firm, association, corporation, or trust that manufactures or assembles new motor vehicles; or

(B) Factory branch, for the purpose of making or promoting the sale of its new motor vehicles or for supervising or contacting its dealers or prospective dealers;

Statutory Requirement(s): A.C.A. Title 23, Subtitle 4, Ch 112 Subchapter 3 License and Regulation. Subchapter 3 states that a license is required for any person to engage in the business of representing Manufacturers (Factory) or Distributors of new motor vehicles in Arkansas. It sets out the requirements for the issuance of a license, expiration and revocation of a license and the penalty that can be assessed if the licensee does not comply with the Act and Rules of the Motor Vehicle Commission.

Pursuant to Arkansas Code §17-4-104, do you provide an automatic licensure to a uniformed service member stationed in the State of Arkansas, a uniformed service veteran who resides in or establishes residency in the State of Arkansas; and the spouse of a uniformed service member who is stationed in, resides in, or establishes residency in the State of Arkansas; a uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse from accompanying the uniformed service member and the spouse relocates to this state; and a uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state?

No

If NO, the rule establishing the expedited process and procedure:

- [Rule for Expedited Process and Procedure for Military Service Member or Spouse](#)

Fees & Penalties			
Fee Type	Fee Description	Amount (\$)	Frequency
Fee	License Fee for New Motor Vehicle Manufacturer/Distributor Representative	\$392.00	Annually
Penalty	Fee for Late Payment of License Fee	\$200.00	Once
Administrative Rules Documents			
Document Type	Document		
Rules	Final.23DOL-AMVC_410AMVCRules_(Subpart_1-9_-_Bookmarked).pdf		
Supporting Evidence Documents			

No Supporting Evidence Documents Provided

NEW RECREATIONAL VEHICLE MANAGEMENT/FINANCIER/SALESPERSON (LICENSE NO LONGER REQUIRED)Authorization Type: Licensure # of Individuals Regulated:

Entity Division Name: Division of Occupational and Professional Licensing Boards and Commissions/Department of Labor and Licensing

Scope of Practice: Ark Code Ann§23-112-1003(16)(A)(B)(C)(D)
(16) "Recreational vehicle salesperson" means a person who:

(A) Is employed by a dealer as a salesperson whose duties include the selling or offering for sale of recreational vehicles;

(B) For compensation of any kind acts as a salesperson, agent, or representative of a dealer;

(C) Attempts to or in fact negotiates a sale of a recreational vehicle owned partially or entirely by a dealer; and

(D) Uses the financial resources, line of credit, or floor plan of a dealer to purchase, sell, or exchange an interest in a recreational vehicle;

Statutory Requirement(s): A.C.A. Title 23, Subtitle 4, Ch. 112 Subchapter 10 License and Regulation. Subchapter 10 states that a license is required for any person to engage in the business of selling new recreational vehicles in Arkansas. It sets out the requirements for the issuance of a license, expiration and revocation of a license and penalty that can be assessed if the license does not comply with the Acts and Rules of the Motor Vehicle Commission.

Pursuant to Arkansas Code §17-4-104, do you provide an automatic licensure to a uniformed service member stationed in the State of Arkansas, a uniformed service veteran who resides in or establishes residency in the State of Arkansas; and the spouse of a uniformed service member who is stationed in, resides in, or establishes residency in the State of Arkansas; a uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse from accompanying the uniformed service member and the spouse relocates to this state; and a uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state?

If NO, the rule establishing the expedited process and procedure:

- [Rule for Expedited Process and Procedure for Military Service Member or Spouse](#)

Fees & Penalties*No Fees or Penalties Provided***Administrative Rules Documents***No Administrative Rules Documents Provided***Supporting Evidence Documents***No Supporting Evidence Documents Provided*

NEW RECREATIONAL VEHICLE MANUFACTURER, DISTRIBUTOR, OR BRANCH

Authorization Type: Licensure # of Individuals Regulated: 67

Entity Division Name: Division of Occupational and Professional Licensing Boards and Commissions/Department of Labor and Licensing

Scope of Practice: Sales and distribution of new Recreational Vehicles. Ark Code Ann§23-112-1004(c)(1)(A) a person shall not engage in the business of buying, selling, or exchanging new recreational vehicles, unless the person holds a valid license issued by the AMVC for the make of recreational vehicles being bought, sold, or exchanged.

Statutory Requirement(s): A.C.A. Title 23, Subtitle 4, Ch. 112 Subchapter 10 Recreational Vehicle Franchise Act. Subchapter 10 states that a license is required for any person to engage in the business of distributing or selling new recreational vehicles in Arkansas. It sets out the requirements for the issuance of a license, expiration and revocation of a license and the penalty that can be assessed if the licensee does not comply with the Act and Rules of the Motor Vehicle Commission.

Pursuant to Arkansas Code §17-4-104, do you provide an automatic licensure to a uniformed service member stationed in the State of Arkansas, a uniformed service veteran who resides in or establishes residency in the State of Arkansas; and the spouse of a uniformed service member who is stationed in, resides in, or establishes residency in the State of Arkansas; a uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse from accompanying the uniformed service member and the spouse relocates to this state; and a uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state?

No

If NO, the rule establishing the expedited process and procedure:

- [Rule for Expedited Process and Procedure for Military Service Member or Spouse](#)

Fees & Penalties

Fee Type	Fee Description	Amount (\$)	Frequency
Fee	License Fee for New Recreational Vehicle Manufacturer, Distributor, or Branch	\$882.00	Annually
Penalty	Fee for Late Payment of License Fee	\$450.00	Once

Administrative Rules Documents

Document Type	Document
Rules	Final.23DOL-AMVC_410AMVCRules_(Subpart_1-9_-_Bookmarked).pdf

Supporting Evidence Documents

No Supporting Evidence Documents Provided

NEW RECREATIONAL VEHICLE MANUFACTURER/DISTRIBUTOR REPRESENTATIVE

Authorization Type: Licensure # of Individuals Regulated: 125

Entity Division Name: Division of Occupational and Professional Licensing Boards and Commissions/Department of Labor and Licensing

Scope of Practice: Ark Code Ann§23-112-1003(6)Factory representative.

(6) "Factory representative" means a representative employed by a person, firm, association, corporation, or trust that manufactures, assembles, or distributes new recreational vehicles;

Statutory Requirement(s): A.C.A. Title 23, Subtitle 4, Ch. 112 Subchapter 10 Recreational Vehicle Franchise Act. Subchapter 10 states that a license is required for any person to engage in the business of representing Manufacturers (Factory) or Distributors of new recreational vehicles in Arkansas. It sets out the requirements for the issuance of a license, expiration and revocation of a license and the penalty that can be assessed if the licensee does not comply with the Act and Rules of the Motor Vehicle Commission.

Pursuant to Arkansas Code §17-4-104, do you provide an automatic licensure to a uniformed service member stationed in the State of Arkansas, a uniformed service veteran who resides in or establishes residency in the State of Arkansas; and the spouse of a uniformed service member who is stationed in, resides in, or establishes residency in the State of Arkansas; a uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse from accompanying the uniformed service member and the spouse relocates to this state; and a uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state?

No

If NO, the rule establishing the expedited process and procedure:

- [Rule for Expedited Process and Procedure for Military Service Member or Spouse](#)

Fees & Penalties			
Fee Type	Fee Description	Amount (\$)	Frequency
Fee	License Fee for New Recreational Vehicle Manufacturer/Distributor Represenative	\$392.00	Annually
Penalty	Fee for Late Payment of License Fee	\$200.00	Once

Administrative Rules Documents	
Document Type	Document
Rules	Final.23DOL-AMVC_410AMVCRules_(Subpart_1-9_-_Bookmarked).pdf

Supporting Evidence Documents

No Supporting Evidence Documents Provided

ALC – Occupational Licensing Review Subcommittee
Occupational Entity Questionnaire

Responses to the following questions are due via email to Subcommittee staff no later than the 15th of the month immediately preceding the month the occupational authorization is scheduled for review by the Subcommittee.

1. Would consumers be at risk of substantial harm if Arkansas did not have this occupational authorization?

Yes, the Arkansas Motor Vehicle Commission was created in 1975 for the purpose of licensing and regulation of the New Motor Vehicle industry in Arkansas. The Arkansas Motor Vehicle Commission Act encompasses all motor vehicle Manufacturers, Distributors, Manufacturer & Distributor Representatives, New Motor Vehicle Dealers, and Lessors conducting business in Arkansas. The Commission primarily functions to protect the public and the motor vehicle industry by working to prevent fraud, unfair practices, discrimination, impositions, and other abuses. The Commission works to prevent false and misleading advertising, the creation or perpetuation of monopolies, and the practice of requiring the purchase of special features. The Commission is responsible for promoting public safety and welfare, promoting a sound system of distribution of motor vehicles to the public, avoiding undue control of the independent motor vehicle dealer by the vehicle manufacturer and distributor, and fostering and ensuring vigorous and healthy competition in the new motor vehicle industry in Arkansas.

What instances of specific and substantial harm have been documented in the past year?
The Commission had one notable instance of specific and substantial harm to consumers in the past year that has been well documented. Superior RV Sales and Service in Conway was a licensed Recreational Vehicle Dealer until 2026. Commission Investigators received numerous consumer complaints against the dealership in the last year and conducted comprehensive investigations into all complaints. The Commission uncovered numerous violations of the Arkansas Motor Vehicle Commission Act committed by Superior RV Sales and Service, including failure to pay off lien balances on numerous trade-in vehicles, which

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resulted in consumers owing the outstanding balances on the trade-in vehicles, while making payments on the new vehicle they purchased. For example, in two complaints investigated by the Commission, Superior RV failed to pay off the balance on two separate campers, which amounted to \$14,542.47 and \$18,900.00 that each consumer was still responsible for after completing the transaction. In one of those instances, the consumer's credit rating was severely impacted by Superior RV's failure to pay the lien holder the balance owed. The loan origination company used by Superior RV also provided the Commission with a detailed spreadsheet showing Superior RV failed to pay the cost of at least 9 GAP service contracts sold to customers, which caused those contracts to be cancelled. This left the consumers that purchased those service contracts without the protection Superior RV agreed to provide at the time of purchase. The Commission ultimately held a formal Hearing in June 2026 to address Superior RV Sales and Service's license and conduct. The Commission revoked Superior RV's license and ordered a monetary penalty of \$4,000.00 to be paid to the Commission. Superior RV's business conduct is also the subject of criminal proceedings in Faulkner County at the present time.

2. How many complaints were made to the occupational entity by consumers being harmed by unauthorized practitioners?

2025 – 41 Complaints

2026 – 16 Complaints

What specific action was taken by the occupational entity?

The Commission handles complaints with a two-tiered process, the first part of the process is the complaint investigation into unauthorized (unlicensed) motor vehicle dealers, manufacturers, or distributors, which is handled by the Commission Investigators and Director. In most cases that involve unlicensed businesses or individuals, the Commission will work to bring the businesses into full compliance with the Commission Act and Rules if possible. However, there are instances that require further enforcement action by the Commission, which is the second part of the complaint process. Unlicensed businesses or dealers that fail to comply with Commission staff requests and continue to violate the Commission Act and Rules are referred to the full Commission for formal proceedings and action. The

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Occupational Entity Questionnaire

Commission has the ability to levy penalties and orders under Consent Agreements up to a \$5,000 limit. The Commission also may elect to hold a Formal Hearing to address serious violations of the Commission Act or Rules, and a Hearing may result in more substantive penalties assessed against the unlicensed business or dealer, depending on the circumstances. For example, in 2025 the Commission authorized a consent agreement that levied a penalty of \$1,000 against an unlicensed dealer in Hot Springs for selling unlicensed products. The Commission also required that the dealer complete the license application process and no longer sell unauthorized products, as part of the terms of the consent agreement. Through this process, the Commission was able to bring the unlicensed dealer into full compliance with the Commission Act and Rules.

3. How many complaints were made to the occupational entity by consumers being harmed by authorized practitioners?

2025 – 197 Complaints

2026 – 82 Complaints

What specific action was taken by the occupational entity?

The Commission handles complaints against authorized practitioners in a similar manner to unauthorized practitioners as mentioned above. In rare instances, the Commission may suspend or revoke a license, if after a Formal Hearing the Commission has determined that the violations and conduct of the licensed Dealer, Manufacturer, or Distributor, warrant revocation or suspension of the license. For example, the Commission held a Hearing in June of 2026 (as mentioned previously above) to address serious violations and misconduct committed by a previously licensed RV Dealership in Conway. The formal Hearing resulted in the revocation of the RV Dealer’s license and a \$4,000.00 penalty. The Commission also assessed a \$1,000 penalty to a currently licensed Franchise Cycle Dealer in May of 2026, for repeated advertising violations. This was done under a consent agreement approved by the Commission, and the licensed Dealer is now in full compliance with the Commission Act and Advertising Rule 3. The Commission has also resolved two major Relevant Market Area disputes between Central Arkansas-based Franchise Cycle Dealerships and Manufacturers/Distributors in 2025 and 2026. In both

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Occupational Entity Questionnaire

instances, the Commission set a Formal Hearing to address each dispute, and ultimately, the protest disputes were resolved between the parties with Commission assistance before the Formal Hearing took place, and the complaints were dismissed by the Commission.

4. Were any applicants who otherwise met authorization requirements denied an authorization in the past year? If so, why?

No, the Motor Vehicle Commission did not deny a license application for any applicant that met all license requirements in the past year.

5. How much does the occupational entity collect annually in fees, and what are annual expenses? How much money does the occupational entity have in reserves?

FY2026 License Fee & Penalties Revenue - \$420,061.13

FY2026 Expenditures - \$344,879.17

FY2026 ATEGP Expenditures (Grant Funds Expended) – \$250,000.00

Current Amount in Reserves as of June 30, 2026 - \$2,083,530.09

6. If the occupational entity has a positive amount in reserves, when was the last time reserve funds were used?

The Commission utilized reserve funds this year (2026).

For what purpose?

The Commission authorized \$250,000 in reserve funds to be allocated to the Automotive Technologist Education Grant Program (ATEGP), which is administered by the Commission on an annual basis. The funds were awarded to 12 different Arkansas education programs (secondary and post-secondary institutions) that applied for funding under the ATEGP and funding amounts were allocated to each program based on their specific application requests. The purpose of the grant program is to provide funds to assist institutions that offer education and training, primarily in the field of motor vehicle service and maintenance, in improving their training programs with the goal of growing the available workforce in Arkansas for the future.

7. Does the occupational entity have any other sources of revenue? **No**

Could occupational authorization fees be reduced without causing the occupational entity to be underfunded?

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Occupational Entity Questionnaire

No, and the Motor Vehicle Commission has already reduced license fees for all license types by 2% as of November 2024. Any further reductions in license fees would severely impact the long-term funding viability for the Commission's Automotive Technologist Education Grant Program (ATEGP), which is currently fully funded at \$250,000 annually. The Commission will continue awarding the maximum amount of \$250,000 under the ATEGP to eligible education programs across Arkansas every year, as long as funding remains stable and consistent.

8. How many applicants for the occupational authorization fail each year? **On average, less than 5 applicants a year fail to meet licensure requirements, which results in the denial of the motor vehicle business license application.**

Does the occupational entity track how many applicants that do not progress are veterans, women, or minorities? **No**

9. Can applicants complete the training requirements for this occupational authorization with vocational or non-traditional education (e.g., apprenticeships)? What percentage of applicants complete apprenticeships?

There are no education or training requirements for licensure with respect to business and industry licenses issued by the Motor Vehicle Commission. The Commission does not track apprenticeships or other vocational education.

10. In what ways would removal of the occupational authorization or reduction of occupational authorization requirements be harmful to current authorization holders?
- The Motor Vehicle Commission licensing and regulation requirements are in place to ensure healthy competition among independent motor vehicle dealers in Arkansas, to prevent the creation of monopolies in the Arkansas motor vehicle industry, and to prevent bad actors from entering the motor vehicle industry in Arkansas. The current requirements also prevent Manufacturers and Distributors (Out-of-State Companies) from exercising excessive power and control over local independent dealerships and businesses. The current license and facility requirements for motor vehicle dealers are vital to ensuring local dealerships are able to provide their local communities with Manufacturer approved vehicle warranty repairs and customer service on location, without the need for lengthy**

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travel or expense. At present, most reputable New Motor Vehicle Manufacturers and Distributors require local dealers to be properly licensed by the state regulatory body to maintain a franchise agreement. The Manufacturers and Distributors also have facility and service requirements included in most franchise agreements with local dealers. The reduction of any current licensing and facility requirements could result in major Manufacturers and Distributors reducing the number of local dealers distributing their vehicles in Arkansas, or in some cases, certain Manufacturers and Distributors may no longer do business in Arkansas at all. The current licensing framework also gives local motor vehicle dealers the ability to resolve disputes with other dealers and Manufacturers/Distributors, through a formal process with Commission assistance. Without the current licensing framework and requirements, local motor vehicle dealers will be left with costly litigation and arbitration as their sole means of resolving disputes with other dealers, Manufacturers, and Distributors.