

Arkansas Attorney General Quarterly Report Pursuant to Ark. Code Ann. § 25-16-718(c)^{J.2}

Period 01/01/2025 to 03/31/2025

CASE NAME AND BRIEF DESCRIPTION OF COURT ORDERS OR SETTLEMENT AGREEMENTS

- **Grand River Enterprises**

State of Arkansas v. Grand River Enterprises - The Attorney General worked with Grand River to obtain a Settlement Agreement and assurance of voluntary compliance for its failure to comply with Arkansas's tobacco statutes.

- **Jean Butler**

Jean Butler facilitated a multi-million dollar international sweepstakes scheme. Ms. Butler received funds from victims of the scam and funneled money to operators of the scheme in Jamaica.

- **Ramona Turner McGee**

Ramona Turner McGee recruited individuals to join in a pyramid scheme called "blessing looms" boards for like-minded individuals to receive more money than initially invested.

- **Apex Big Chateau AR LLC**

The State of Arkansas filed suit against the owners of an apartment complex for violations of the ADTPA; namely, that the complex took money for utilities and failed to pay the utility bills, leaving consumers under threat of shutoffs, and that the complex rented properties it knew to have code violations.

- **Jay & Dora Edmonson dba The Resort Place Travel**

The Attorney General filed a lawsuit on February 2, 2017 against the defendants for advertising travel and vacation vouchers, receiving money from consumers for the purchase of travel and vacation vouchers, and failing to secure lodgings for consumers' vacations, causing consumers to pay out-of-pocket for lodgings at their destination. The parties entered into a Payment Plan Agreement where Defendants agreed to pay \$400.00 per month until the judgment has been satisfied.

- **Elite Senior Care Management**

Elite Senior Care, LLC (now ESC Home Care Management, LLC) submitted false claims for payment to the Arkansas Medicaid Program for personal care services allegedly provided to Medicaid recipients in Arkansas. The investigation determined that Elite submitted false claims to the Arkansas Medicaid Program for personal care services for twenty-nine (29) separate claims during the period of February 3, 2020, through June 18, 2021, with respect to twenty-two (22) beneficiaries, who were inpatients of certain facilities. Pursuant to Sections 213.000, 213.120, 213.500 and 216.000 of the Arkansas Medicaid Personal Care Provider Manual, individuals who are inpatients or residents of hospitals, nursing facilities etc., are not eligible for Medicaid-covered personal care services and Medicaid does not cover personal care services furnished in these facilities. The case was resolved by a Settlement Agreement which Elite paid a total of \$13,186.99: \$3,562.33 in restitution; \$7,124.66 in civil penalties; and \$2,500.00 in costs and fees.

- **Scott Stewart dba Slabtown Customs**

A "tiny house" contractor in Mountain View faced complaints by eight customers totaling more than \$115,000 in unfinished homes and unreturned funds. The Attorney General identified multiple Arkansas Deceptive Trade Practice Act violations by Scott Stewart and his company, Slabtown Customs. Consumers claim Stewart demanded large deposits for custom-built homes and then failed to complete the work or refund the payments. From 2012 to present, clients in Arkansas, California, Colorado, Georgia, New Mexico, and Pennsylvania claimed Stewart required large down payments and progress payments of up to two-thirds of the full purchase price. When the completion date passed, Stewart would often offer a refund that was never fulfilled. Some customers have been waiting for their money or house for more than 5 years.

- **Carolina Tobacco Company**

Carolina Tobacco was a tobacco manufacturer that went bankrupt around 2005. When it went bankrupt, it had outstanding obligations including civil penalties owed to Arkansas, as well as obligations to numerous other states. Payments received by Arkansas are for civil penalties owed.

- **Robert Walley dba The Iron Shop**

The Iron Shop of Arkansas claimed to be a small contracting business that installed and conducted maintenance on gates and fencing. During approximately five months, consumers filed complaints alleging that the business performed poor work or did not complete projects. When the consumers contacted the business for repair or refunds, their calls were ignored, or they were given dates and times in which no one showed to make the repairs or complete the work.

- **Timeless Memories**

Arkansas Attorney General filed a consumer protection lawsuit in Garland County Circuit Court against the Hot Springs based company Timeless Memories, LLC and its owners, Brittany Brown of Bonnerdale and Karen Annette Tidwell Monet of Glenwood, for advertising false, misleading, and deceptive vacation rental properties on popular travel-booking websites, including VRBO and Airbnb. Their rental property descriptions falsely advertised exclusive amenities like hot tubs and lake access that the properties did not have. Relying on these misleading listings, consumers paid defendants thousands of dollars to secure the properties for family vacations. Defendants also encouraged some consumers to pay outside of the online booking sites, which voided the sites' online payment protection guarantees.

- **Phatiffany Cook dba Hourglass Vixens**

Defendants purport to provide cosmetology treatments; body-modification therapy; and dental, medical, and massage services, many of which require licensing in Arkansas. Defendants purport to be licensed in certain areas of massage therapy, cosmetology, and dentistry. Defendants are not licensed in these areas. This is a violation of Arkansas law. In addition, Defendants have failed to perform services for which consumers' money was accepted in violation of ADTPA.

- **Marriott International, Inc.**

Marriott acquired Starwood Hotels and Resorts Worldwide, LLC in 2016 and took control of the Starwood computer network in 2016. However, from July 2014 until September 2018, intruders in the system went undetected. This led to the breach of 131.5 million guest records pertaining to customers in the United States. The impacted records included contact information, gender, dates of birth, legacy Starwood Preferred Guest information, reservation information, and hotel stay preferences, as well as a limited number of unencrypted passport numbers and unexpired payment card information. Arkansas received \$804,965 as part of a settlement between Marriott International, Inc. and a coalition of 50 attorneys general for a large multi-year data

- **Pamela Townsend-Bell**

This case involved Defendant, Pamela Townsend-Bell, an LCSW, billing for services provided by two Social Work Interns who were not properly credentialed. The case resulted in the defendant entering a guilty-plea for two class 'C' felonies, being sentenced to 60 months' probation, and ordered to pay restitution of \$11,765.62, a fine of \$23,531.24, and court costs.

- **Rising Eagle**

A Texas-based robocalling operation made millions of calls to Arkansas residents in violation of the Telephone Consumer Protection Act, the Telephone Sales Rule, and the Arkansas Deceptive Trade Practices Act. The Arkansas Attorney General participated in multistate litigation against the callers for these unlawful practices.

- **Robert Stevens dba Pro-Pave Asphalt**

Pro-Pave claims to be an asphalt surfacing company. According to consumer complaints, the company travels door-to-door offering to lay asphalt surfaces with leftover products from other jobs. Once the job is completed, the company quotes the consumer a much higher price than agreed upon initially. If the consumer does not produce payment, the company employees engage in aggressive tactics to obtain the payment.

REPORT OF ALL CASH FUND BALANCES (as of March 31, 2025)

Clearing Account

Inflows of cash through court ordered judgments against companies or assurances of voluntary compliance are initially deposited into this account. \$ 4,532,321.50

Consumer Education and Enforcement Account

Account is funded through court ordered judgments against companies or assurances of voluntary compliance. Outflows of cash are made in accordance with Ark. Code Ann. § 4-88-105(e)(3). \$ 163,375.81

Restricted Account

Account is funded through court ordered judgments or settlements, where the use of funds is restricted by the judgment or settlement. Outflows of cash are made in compliance with the terms of the judgment or settlement. \$ 1,420,298.05

Opioid Settlement Account-Restricted

Funds from the opioid settlement agreements are deposited into this account. Outflows of cash are made in compliance with the terms of the opioid settlements. \$ 1,567,777.73

Opioid Settlement Account-Unrestricted

Unrestricted funds from the opioid settlement agreements are deposited into this account. \$ 496,409.79

MFC Settlement Account

Account is funded through restitution payments to recover expenses incurred during investigation and prosecution of Medicaid Fraud (Act 916 of 2019). \$ 163,033.16

All cash fund balances above do not take into account any outstanding checks. Actual balance may be less.

OFFICE OF THE ATTORNEY GENERAL
Cash Account Information
January 1, 2025 to March 31, 2025

CASH FUNDS RECEIPTS

CASE	Amount	Uses	Date
Apex Big Chateau AR LLC	\$ 1,025.46	Restricted Use	2/28/2025
Carolina Tobacco Company	\$ 769.50	Restricted Use	2/25/2025
Grand River Enterprises	\$ 40,010.00	Restricted Use	1/10/2025
Grand River Enterprises	\$ 40,010.00	Restricted Use	2/10/2025
Grand River Enterprises	\$ 40,010.00	Restricted Use	3/7/2025
Jay & Dora Edmonson dba The Resort Place Travel	\$ 400.00	Restricted Use	1/3/2025
Jay & Dora Edmonson dba The Resort Place Travel	\$ 400.00	Restricted Use	3/6/2025
Jay & Dora Edmonson dba The Resort Place Travel	\$ 400.00	Restricted Use	3/10/2025
Jean Butler	\$ 130.03	Restricted Use	1/3/2025
Jean Butler	\$ 131.00	Restricted Use	1/31/2025
Jean Butler	\$ 131.00	Restricted Use	2/28/2025
Jean Butler	\$ 130.03	Restricted Use	3/4/2025
Jean Butler	\$ 130.03	Restricted Use	3/27/2025
Lindsey D. Hagood dba Elite Senior Care Management Co., LLC	\$ 2,500.00	Restricted Use	2/7/2025
Pamela Townsend-Bell	\$ 35.00	Restricted Use	1/7/2025
Pamela Townsend-Bell	\$ 25.00	Restricted Use	3/11/2025
Phatiffany Cook dba Hourglass Vixens LLC	\$ 100.00	Unrestricted Use	1/14/2025
Phatiffany Cook dba Hourglass Vixens LLC	\$ 100.00	Unrestricted Use	3/13/2025
Ramona McGee	\$ 1,000.00	Restricted Use	2/11/2025
Rising Eagle, Michael Smith	\$ 1,785.71	Restricted Use	1/31/2025
Rising Eagle, Michael Smith	\$ 1,785.71	Restricted Use	3/31/2025
Robert Stevens dba Pro-Pave Asphalt	\$ 2,000.00	Restricted Use	1/14/2025
Robert Stevens dba Pro-Pave Asphalt	\$ 2,000.00	Restricted Use	2/24/2025
Robert Stevens dba Pro-Pave Asphalt	\$ 2,000.00	Restricted Use	3/18/2025
Robert Walley dba The Iron Shop	\$ 50.00	Restricted Use	1/27/2025
Robert Walley dba The Iron Shop	\$ 50.00	Restricted Use	2/25/2025
Robert Walley dba The Iron Shop	\$ 50.00	Restricted Use	3/25/2025
Scott Stewart dba Slabtown Customs	\$ 250.00	Restricted Use	1/14/2025
Scott Stewart dba Slabtown Customs	\$ 250.00	Restricted Use	1/14/2025
Scott Stewart dba Slabtown Customs	\$ 250.00	Restricted Use	3/25/2025
Timeless Memories-Brittany Brown	\$ 400.00	Restricted Use	1/16/2025
Timeless Memories-Brittany Brown	\$ 400.00	Restricted Use	2/11/2025
Timeless Memories-Brittany Brown	\$ 400.00	Restricted Use	3/10/2025
Total	\$ 139,108.47		

CASH FUNDS - MISC. RECEIPTS

COST CATEGORY	PAYOR/PAYEE	REASON FOR TRANSACTION	AMOUNT
1120001000 - Invest CD	Bank OZK	CD:6902330310 matured	\$1,000,000.00
		CD:6902419551 matured	\$5,300,000.00
	Gateway Bank	CD:17271 matured	\$2,700,000.00
		CD:17238 matured	\$2,800,000.00
4047041000 - Volume Rebates	Simmons First National Bank	Rebate	\$158.70
4049006000 - INT INC CKING ACCT	Simmons Bank	Interest January 2025	\$6,051.06
		Interest February 2025	\$12,267.28
		Interest March 2025	\$9,831.77
4049007000 - Interest Certificate of Deposit	Bank OZK	CD interest	\$169,782.65
	Gateway Bank	CD interest	\$101,757.96
5050006000 - 09 Common Carrier	Simmons First National Bank	Travel card credit	\$1,752.41
6060002000 - Intra-Agy Xfers In	SIMMONS - CE&E	Transfer from CE&E to Restricted	\$20,005.00
	Simmons - Restricted Settlement Funds	Transfer from Restricted to CE&E	\$17,715.51
	Simmons - Clearing	Transfer from Clearing to Restricted	\$60,050.00
	OAG-Simmons Bank CE&E	Transfer from CE&E to Restricted	\$40,010.00
6080001000 - Ref to Exp-Curr Yr	The Cincinnati Insurance Companies	Deductible	\$800.00

CASH FUNDS - DISBURSEMENTS

COST CATEGORY	PAYOR/PAYEE	REASON FOR TRANSACTION	AMOUNT
1120001000 - Invest CD	Farmers Bank & Trust Company	Funding 6-month CD:5100107	-\$4,000,000.00
4047041000 - Volume Rebates	Simmons First National Bank	Rebate reduced	-\$88.93
5020004200 - 02 Internet Services Technical	Information Network of Arkansas	AG Website Maintenance	-\$7,102.00
5030001000 - 02 Printing	TDS IT LR LLC	Printing	-\$1,870.37
5030007000 - Hauling/Moving Exp	ImageWorks Commercial Interiors	Moving expense	-\$56,815.44
5030013000 - Auto Collision Rep	Fleet Management Services	Deductible	-\$1,000.00
5040005000 - Rent Of Facilities	The Tower Building	Rent	-\$133,606.20
5040007000 - Rent Of Office Equip	Pitney Bowes Global Financial Services LLC-Lease	Lease	-\$1,120.06
	TDS IT LR LLC	Copier lease	-\$11,217.90
5040011000 - Other Rent/Lease	Benton Event Center	Venue	-\$1,246.00
	The Tower Building	Parking	-\$461.18
	Southwest Design and Display LLC	2024 Cybersecurity Summit	-\$10,434.38
	Hot Springs Convention Center	Venue deposit	-\$15,822.46
	Little Rock Convention and Visitors Bureau	Venue deposit	-\$90,844.73
5040013000 - 02 Satellite/Cable Service	Comcast Financial Agency Corporation	Satellite/Cable service	-\$6,408.69
5050002000 - 09 Mileage	Jessica Middleton	Travel	-\$462.97
5050003200 - 02 Lodging	Simmons First National Bank	Travel	-\$886.70

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5050003200 - 02 Lodging	The Hotel Hot Springs	Travel	-\$889.70
5050004100 - 09 Meals	Brian D Black	Travel	-\$299.23
	Matthew M Ford	Travel	-\$143.35
	Michelle Banks	Travel	-\$360.66
	Ronald Jauregui	Travel	-\$186.51
	Stephen Sumner	Travel	-\$251.02
	Todd Abbott	Travel	-\$281.51
	Jessica Middleton	Travel	-\$167.25
5050004200 - 09 Lodging	Simmons First National Bank	Travel	-\$4,357.26
	Matthew M Ford	Travel	-\$1,624.52
5050006000 - 09 Common Carrier	Simmons First National Bank	Travel	-\$989.96
	Brian D Black	Travel	-\$80.00
	Matthew M Ford	Travel	-\$762.36
	Michelle Banks	Travel	-\$80.00
5050010000 - 09 Ground Transportation	Brian D Black	Travel	-\$99.53
	Matthew M Ford	Travel	-\$154.09
	Ronald Jauregui	Travel	-\$260.42
5050012000 - 09 Parking Fees Travel	Ronald Jauregui	Travel	-\$10.00
	Todd Abbott	Travel	-\$29.84
5050013000 - 02 Other Travel Expenses	The Hotel Hot Springs	Travel	-\$381.30
5050018000 - 09 Conf/Sem Fees	Asher Steinberg	2025 Corbin Appellate registration	-\$400.00
	Pulaski County Bar Foundation	2025 Corbin Appellate registration	-\$2,800.00
	Tricia Fleming	TECC registration	-\$400.00
5050021000 - 02 NonStateEmp Tr	Millie Goins	Travel	-\$101.77
	The Hotel Hot Springs	Travel	-\$1,398.10
	Erica Hurst	Travel	-\$149.70
	Nicholas J. Nelson	Travel	-\$1,138.67
	Cody Barnett	Travel	-\$879.96
	Raymond P. Donovan	Travel	-\$1,075.79
5050026000 - 09 Gas Purchases-Travel	Ronald Jauregui	Travel	-\$41.65
5060001000 - 10 Professional & Administrative Fees	Brubaker & Associates, Inc.	Professional Services Contract	-\$8,547.50
	Norwood Energy Consulting, L.L.C	Professional Services Contract	-\$14,630.00
	Rod Walker & Associates Consultancy, Inc.	Professional Services Contract	-\$17,581.25
	PCMG and Associates LLC	Professional Services Contract	-\$3,500.00
	John R. Alford	Professional Services Contract	-\$17,220.00
	Snaveley King Majoros and Associates, Inc.	Professional Services Contract	-\$13,200.00
	PCMG and Associates LLC	Professional Services Contract	-\$1,108.35
	Treasurer of Virginia	Cost Share - Live Nation/Ticketmaster Mult	-\$39,189.86
	Simmons Bank	Account Analysis Charge	-\$338.57
		Bank fee	-\$36.00
	Melio	Electronic fee	-\$34.87
5080002400 - 02 Electronic Processing Fees	BOMA - Greater Little Rock	Construction Project	-\$365.00
5080006000 - 02 Association & Membership Dues	SANS Institute	Training	-\$9,779.00
5080007000 - 02 Tuition & Course Material	Marriott Little Rock	2024 Cybersecurity Summit-catering	-\$157,537.73
5080011000 - 02 Contractual Food Services	Turf Catering Company Inc. of Delaware	2024 Stop Overdose Summit-catering	-\$75,587.25
	Graduate Fayetteville	2024 Elder Abuse Conference-catering	-\$14,973.29
5080013000 - 02 Security Services	Allied Universal Security Services	Security	-\$13,112.59
5080020000 - 02 Enforcement Investigation Expense	Into the Light Inc	Operation Obscured Vision	-\$13,874.39
	Gateway Bank	Investigation Expense	-\$250.99
5080033000 - 02 Educational Costs	University of AR for Medical Sciences	2024 Stop Overdose Summit - credit record	-\$1,075.33
5080035000 - 02 Process Servers	David McCreery	Process server	-\$132.50
5080038000 - 02 Court Filing Fees	USDC, Eastern District of Arkansas	Filing fees	-\$605.00
	USDC, Eastern District of Tennessee	Filing fees	-\$300.00
	Brown, Readdick, Bumgartner, Carter, Strickland & Watkins, L	Filing fees	-\$200.00
	Arkansas Court of Appeals	Filing fees	-\$165.00
5080039000 - 02 Misc Tech Svc Court Reporter	Brittyn Graham Higdon	Transcript	-\$174.60
5090006000 - 02 Office Supplies	Deluxe Business Systems	Supplies	-\$105.79
5090006100 - 02 Furnish/Accesso	Evo Business Environments, Inc.	Construction Project	-\$738,485.45
	Kavanaugh Blind Shade & Shutter Co.	Construction Project	-\$42,362.50
	Metro Appliances & More	Construction Project	-\$7,465.74
	School & Office Products of Arkansas	Construction Project	-\$14,214.67
	Complete Computing, Inc.	Construction Project	-\$67,631.02
5090011100 - 02 Audio/Vis Eqp/S	Dana Safety Supply Inc.	De-install equipment.	-\$1,248.30
5090013000 - 02 Firearms, Public Safety & Military Supplies	B & M Strategic Solutions, LLC	Supplies	-\$5,559.43
	CTC Gunworks LLC	Equipment	-\$11,143.50
	PACER Service Center	Subscription	-\$6,468.10
5090018000 - 02 Subscriptions & Publications	Dell Marketing L.P.	Laptops	-\$12,040.32
5090026300 - 02 Desktops, Laptops, Pads, And Accessories	Presidio Networked Solutions	Software	-\$22,360.39
5090027300 - 02 Software Subscription	Sigma Ratings, Inc.	Software	-\$15,000.00
	Clearview AI, Inc	Software	-\$4,800.00
5100005100 - 02 Sponsorships	Arkansas State Police Foundation	Donation	-\$1,010,000.00
	University of Arkansas at Monticello	Donation	-\$1,000,000.00
	One Korean	Donation	-\$5,000.00
	Med Kwik Inc.	Donation	-\$17,631.32
	Women & Children First	Donation	-\$5,000.00
	Blytheville Fire Department	Donation	-\$9,075.00
	Frank and Barbara Broyles Foundation	Donation	-\$247,152.50
	Prosecuting Attorney - Thirteenth Judicial District	Donation	-\$50,000.00
	City of Hamburg Fire Department	Donation	-\$49,226.92
	Southern Branding	Donation	-\$3,612.53
	University of Arkansas Fayetteville	Donation	-\$250,000.00
	Desha County, Office of the Sheriff	Donation	-\$10,000.00
	St. Joseph Center of Arkansas	Donation	-\$5,000.00
	Arkansas Department of Human Services	Federal share of investigation cost	-\$2,073.60
5110002000 - 02 Other Refund			
5110012100 - Consumer Restitution			-\$37,368.49

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6061002000 - IntraAgy Xfers Out

SIMMONS - CE&E
Simmons - Restricted Settlement Funds

Transfer from Restricted to CE&E	-\$17,715.51
Transfer from CE&E to Restricted	-\$20,005.00
Transfer from Clearing to Restricted	-\$60,050.00
Transfer from CE&E to Restricted	-\$40,010.00
Civil Penalties	-\$126,055.07

6061003000 - Inter-Agy XfersOut

OAG - Restricted Account
Treasurer State of Arkansas