

ARKANSAS CLAIMS COMMISSION

(501)682-1619
(501)682-2823 FAX



Questions? Send an email to
ascc.new.claims@arkansas.go

101 EAST CAPITOL AVENUE, SUITE 410
LITTLE ROCK, ARKANSAS 72201-3823

CLAIM FORM

1. Claimant. If a claim involves more than one claimant, additional pages may be attached with the other claimant name(s) and contact information.

Thompson Aubrey

(title last name/compan first name (email)

[Redacted]

(address)

[Redacted]

(city) (state) (zip) (primary phone)

2. Claimant's Legal Counsel. An individual claimant may act as his or her own attorney (which is known as proceeding pro se). Please review Ark. Code Ann. § 19-10-222 for information about when a business entity may file a pro se claim. If a claimant is proceeding pro se, this section may be left blank.

Lloyd James james@dznlawfirm.com

(title) (last name) (first name) (email)

2100 Riverdale Road, Suite 200A

(address) AR bar number

Little Rock AR 72202 (501) 358-4999

(city) (state) (zip) (primary phone)

3. State Agency Involved. The Commission can only receive claims against agencies of the State of Arkansas. Please review the Commission's jurisdictional statutes, including Ark. Code Ann. § 19-10-204 and Ark. Code Ann. § 21-5-701, for more information. This information is required for any claim filed at the Commission.

Arkansas State Police

4. Incident Date 7/4/2024

5. Location of Incident

6. CHECK HERE if this claim involves damage to a motor vehicle. [checked]

7. CHECK HERE if this claim involves damage to property other than a motor vehicle. []

- 8. Explanation of Incident** Please provide an explanation of your claim, including why you believe the above-listed state agency is liable for your damages under Arkansas law. You may attach additional pages to this form.

On or about July 4, 2024, 10:40 PM, a two vehicle wreck occurred on Chenal Parkway in Little Rock, Arkansas. Ms. Thompson was traveling westbound in the outside lane on Chenal Parkway when she observed a vehicle pass her at a high rate of speed. Ms. Thompson slowed her speed and pulled her vehicle toward the right shoulder. Moments later, Arkansas State Police vehicle driven by Hunter Glover slammed into her vehicle causing disabling damage. Ms. Thompson's vehicle spun several times and started to flip over. There was a minor passenger in the vehicle who was taken by ambulance to Children's Hospital. Both vehicles were towed from the scene. Police Crash Report

- 9. Insurance Coverage.** For a claim involving damage to a vehicle or other property, you must submit a copy of your insurance declarations in effect at the time of the incident. This is not the same as an insurance card. You can obtain a copy of your insurance declarations from your insurer or insurance agent. Please review Ark. Code Ann. § 19-10-302 for more information.

****If you did NOT have insurance covering the damaged property or motor vehicle at the time of incident, CHECK HERE**

10. Additional Required Documents for Property Damage Claim

You must submit (1) invoice(s) documenting the repair costs, (2) three estimates for repair, OR (3) an explanation why this documentation cannot be provided.

11. If a state vehicle was involved, please provide the following information

2019 Dodge Charger	301009	Hunter Glover
(type of state vehicle involved)	(license number)	(driver)

- 12. If your claim involves personal injuries, please CHECK HERE**

- 13. Health insurance coverage.** All personal injury claims require a copy of your health insurance information in place at the time of the incident. Please review Ark. Code Ann. § 19-10-302 for more information.

****If you did NOT have health insurance on the date of the incident, CLICK HERE**

- 14. Amount of Damages, if known:** \$0.00 _____

IMPORTANT!

A claim filed at the Commission is a lawsuit against a state agency. The Commission is the courthouse for these lawsuits. Please note that Commission staff can answer general questions about the claim process but cannot give legal advice. The Commission rules and a non-exhaustive list of statutes that relate to the Commission can be found on the Commission website (arclaimscommission.arkansas.gov). The Arkansas Rules of Civil Procedure can be found online (arcourts.gov) under "Info Resources."

STOP!

This signature page must be completed in the presence of a Notary Public. Do not sign until you are directed to do so by the Notary Public. If there is more than one claimant involved in this claim, each claimant must complete a separate signature page.

If you are an ARKANSAS-LICENSED ATTORNEY submitting a claim on behalf of your client, there is a different signature page that must be used. Please call (501)682-1619 and ask for an attorney signature page.

If a BUSINESS OR CORPORATE ENTITY is filing a claim without an attorney (and meets the requirements of Ark. Code Ann. § 19-10-222 for doing so), there is a different signature page that must be used. Please call (501)682-1619 and ask for a corporate signature page.

The undersigned certifies that to the best of my knowledge, information, and belief, this claim is not being presented for any improper purpose; this claim is warranted by existing law or by a non-frivolous argument for extending, modifying, or reversing existing law or for establishing new law; and the factual contentions have evidentiary support of, if specifically so identified, will likely have evidentiary support after a reasonable opportunity for further investigation or discovery.

Claimant Signature

ACKNOWLEDGEMENT

State of _____

County of _____

On this the ___ day of _____, 20___, before me, the undersigned notary, personally appeared _____ known to me (or satisfactorily proven) to be the person whose name is subscribed to this instrument and acknowledged that he/she executed the same for the purposes therein contained.

In witness whereof I hereunto set my hand and official seal.

Signature of Notary Public

[seal of office]

My Commission Expires: _____



Arkansas
State Claims Commission

JUN 30 2025

RECEIVED

June 25, 2025

VIA US MAIL:

101 East Capitol Avenue
Suite 410
Little Rock, AR 72201

Claimant: Aubrey Thompson
Date of Loss: July 4, 2024

To Whom it May Concern,

I am submitting the attached Claim on behalf of Aubrey Thompson. As requested, I will supplement this initial Claim submission with either three estimates, or documentation of salvage value of the subject vehicle. I also have over 100 pages of medical records and bills that would be easier to email than to provide via regular mail. I am happy to mail them if necessary but wanted to offer an email solution.

Attached you will find a copy of the Police Report, Health Insurance and Vehicle Insurance Proof, and a signed and notarized Claim Submission Signature Form.

If you have any questions regarding the Claim, please feel free to contact me.

Sincerely,

James C. Lloyd
ABN 2018024
james@dznlawfirm.com

ARKANSAS STATE CLAIMS COMMISSION

(501) 682-1619
FAX (501) 682-2823



KATHRYN IRBY
DIRECTOR

101 EAST CAPITOL AVENUE
SUITE 410
LITTLE ROCK, ARKANSAS
72201-3823

Arkansas
State Claims Commission

JUN 30 2025

RECEIVED

CLAIM SUBMISSION SIGNATURE PAGE

The undersigned attorney certifies that to the best of my knowledge, information, and belief, this claim is not being presented for any improper purpose; this claim is warranted by existing law or by a nonfrivolous argument for extending, modifying, or reversing existing law or for establishing new law; and the factual contentions have evidentiary support or, if specifically so identified, will likely have evidentiary support after a reasonable opportunity for further investigation or discovery.

James Lloyd (on behalf of Aubrey Thompson)
Claimant Name (must be printed legibly)

[Handwritten Signature]
Claimant Signature

Acknowledgement

State of Arkansas

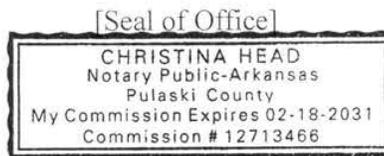
County of Pulaski

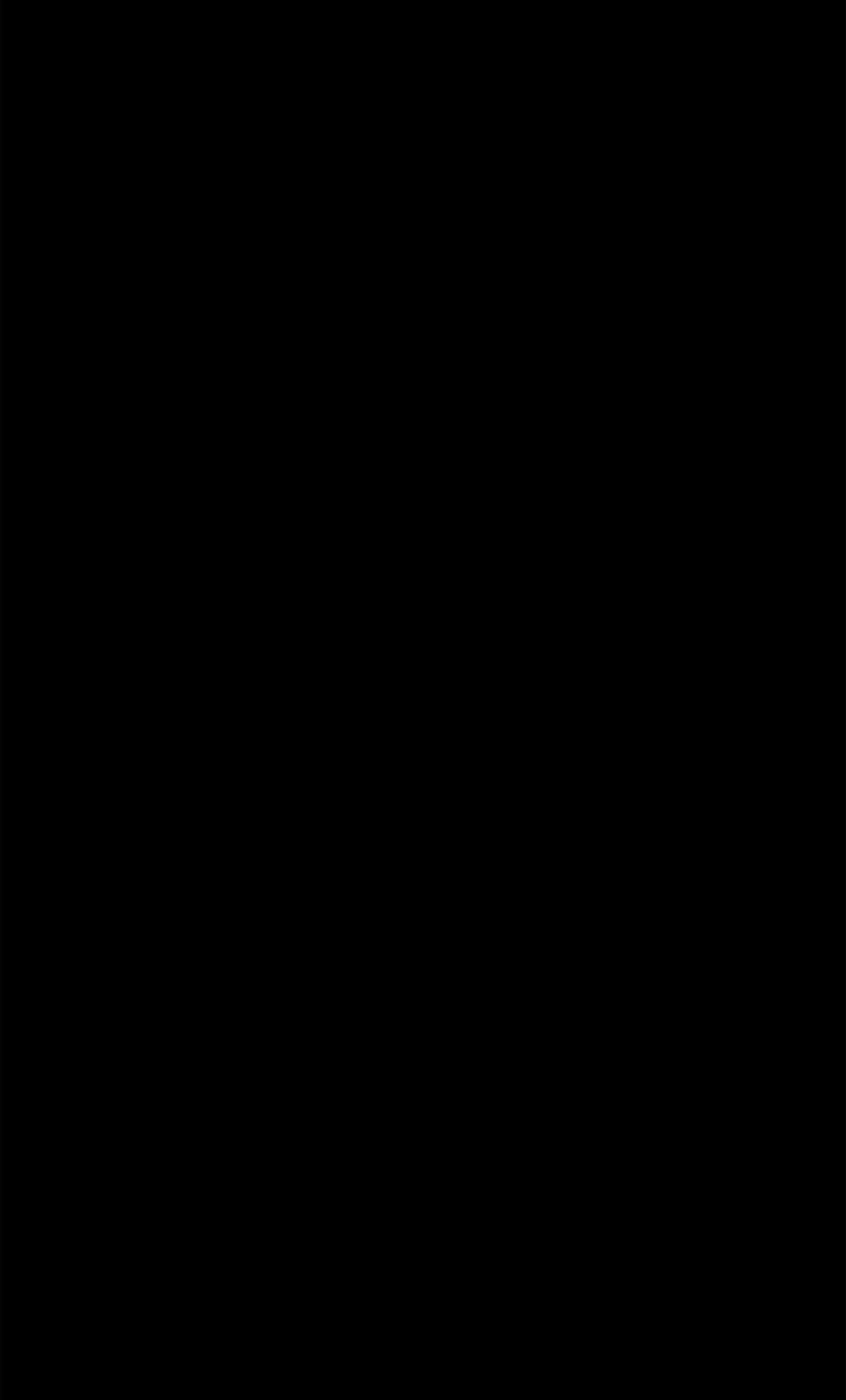
On this the 25th day of June, 2025 before me, the undersigned notary, personally appeared _____ known to me (or satisfactorily proven) to be the person whose name is subscribed to this instrument and acknowledged that he/she executed the same for the purposes therein contained.

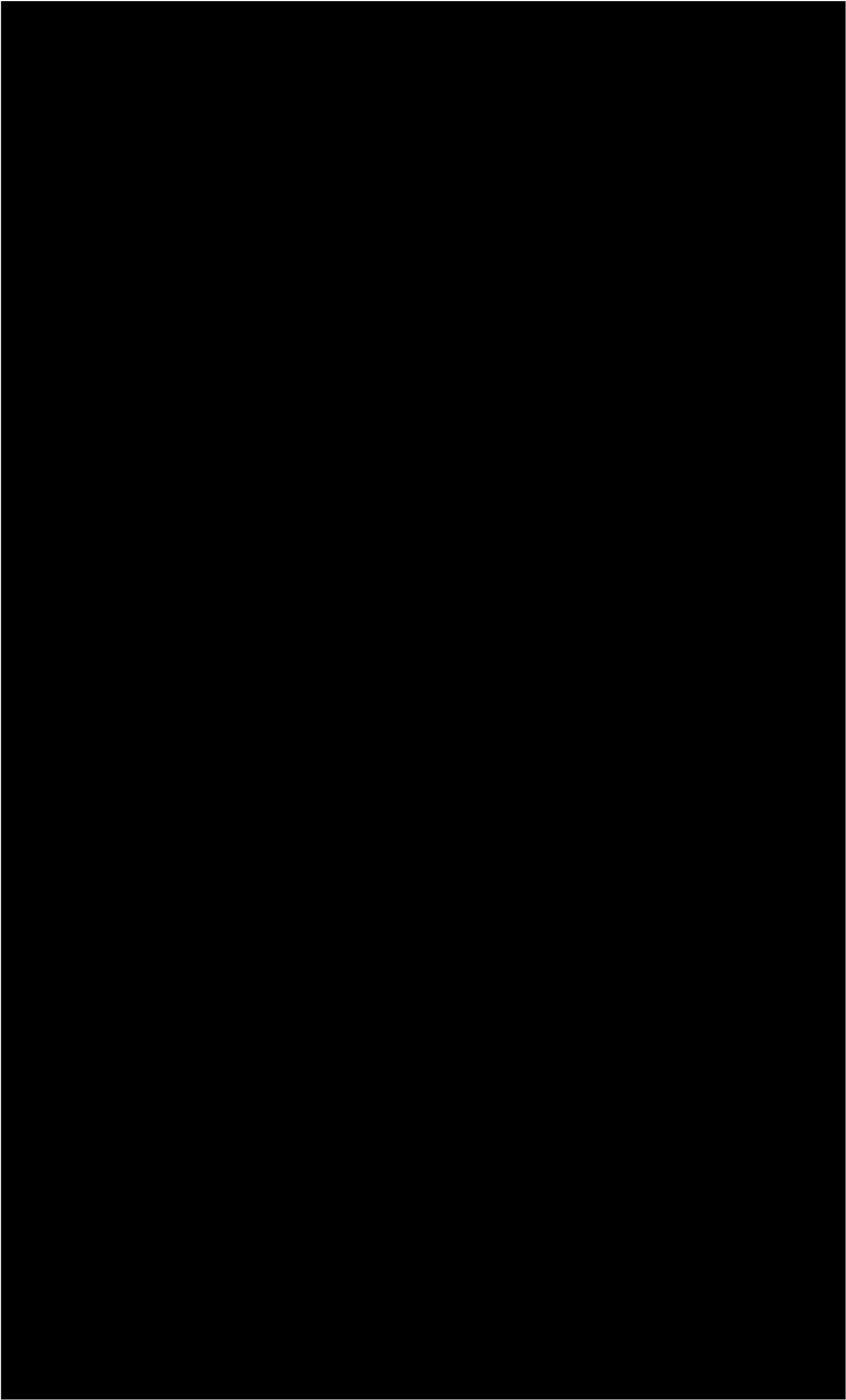
In witness whereof I hereunto set my hand and official seal.

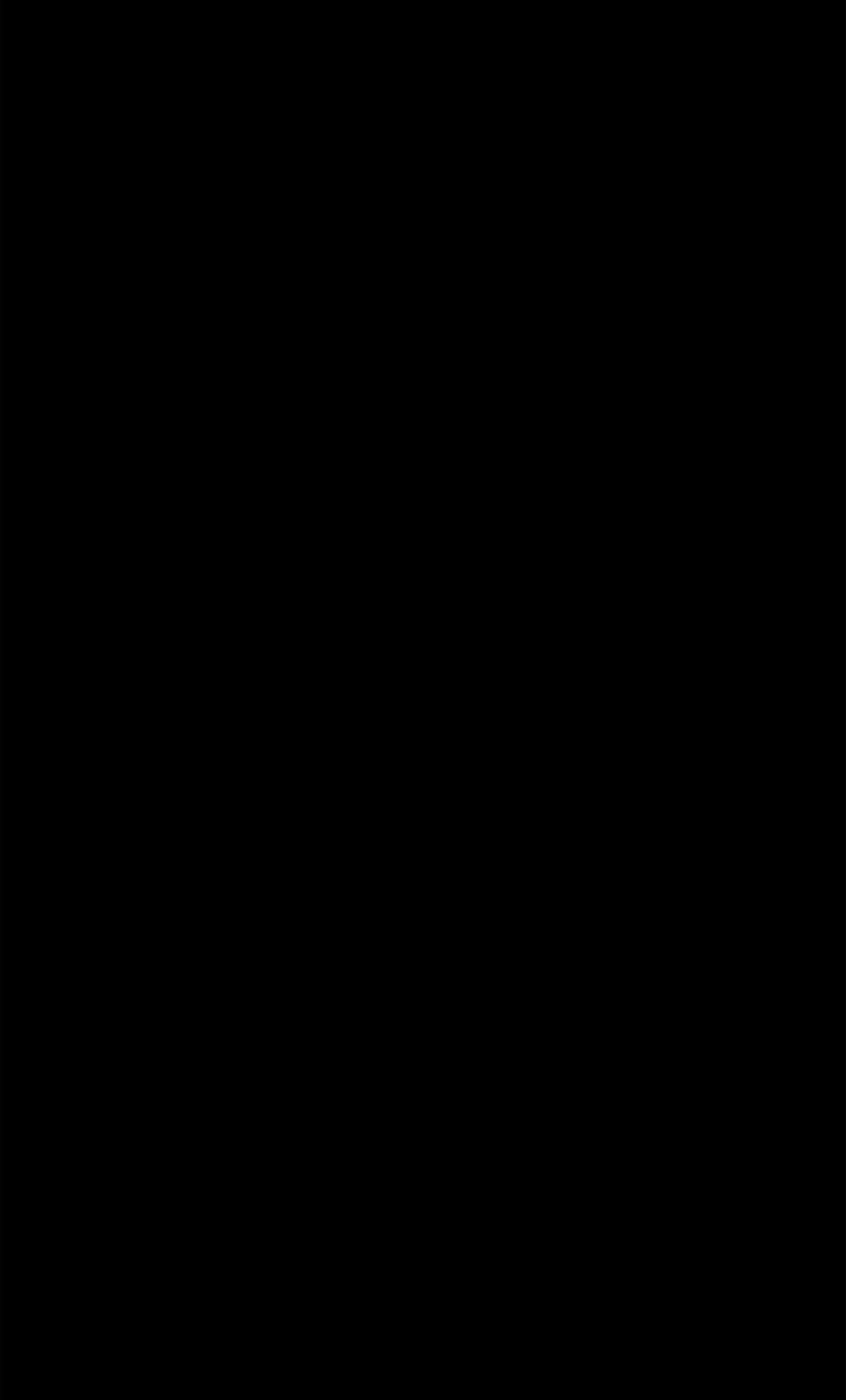
[Handwritten Signature]
Signature of Notary Public

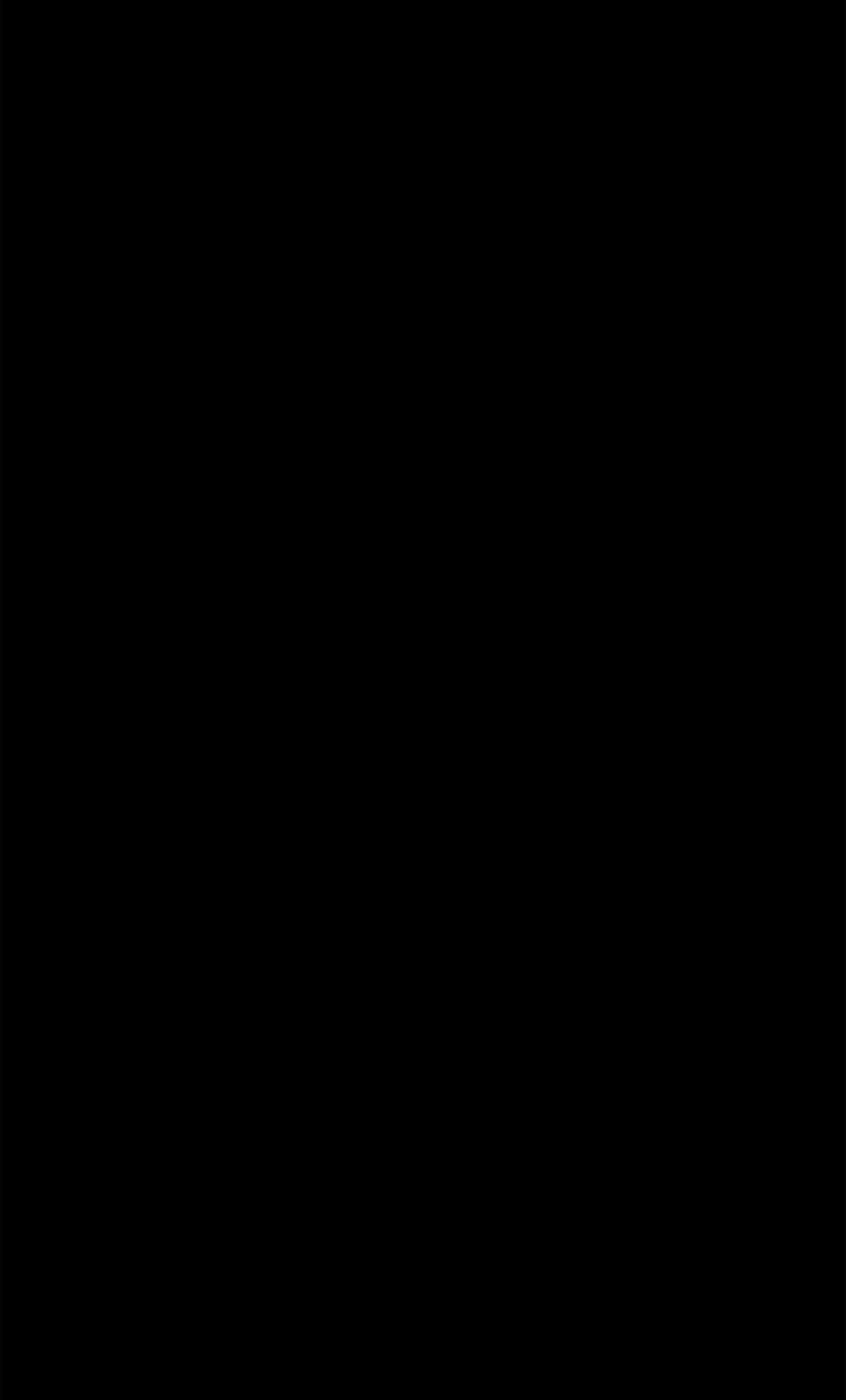
My Commission expires: 2-18-2031

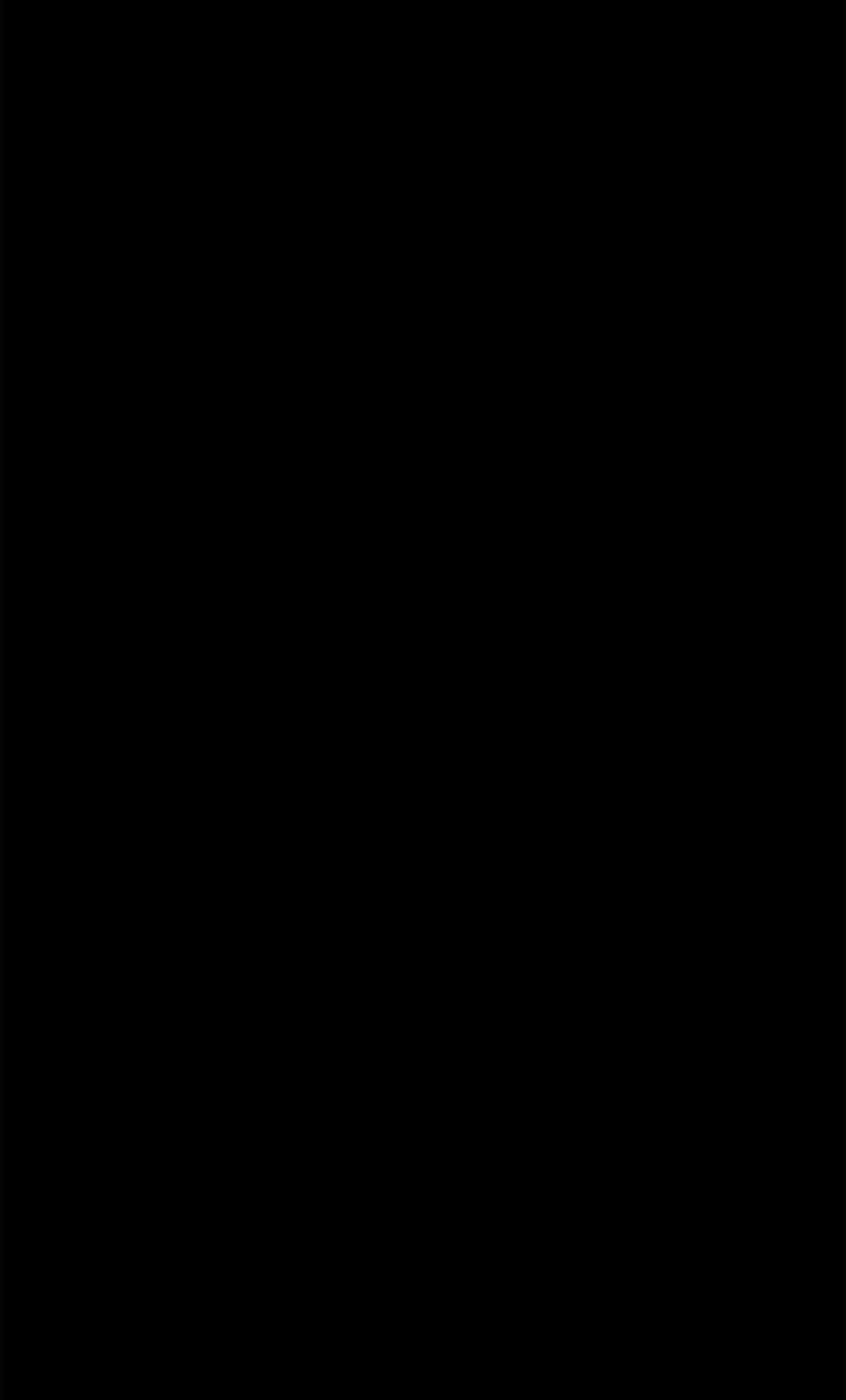


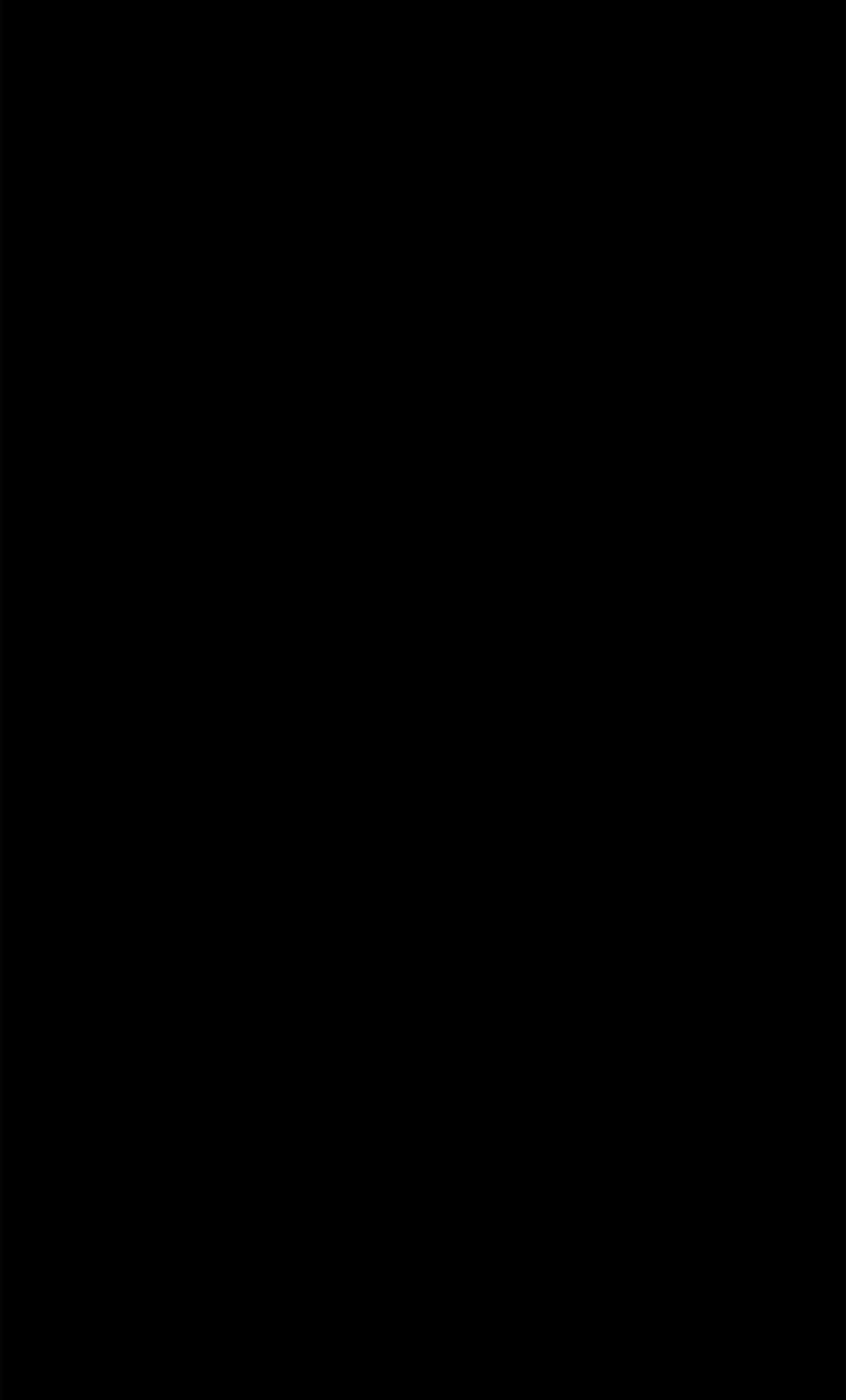


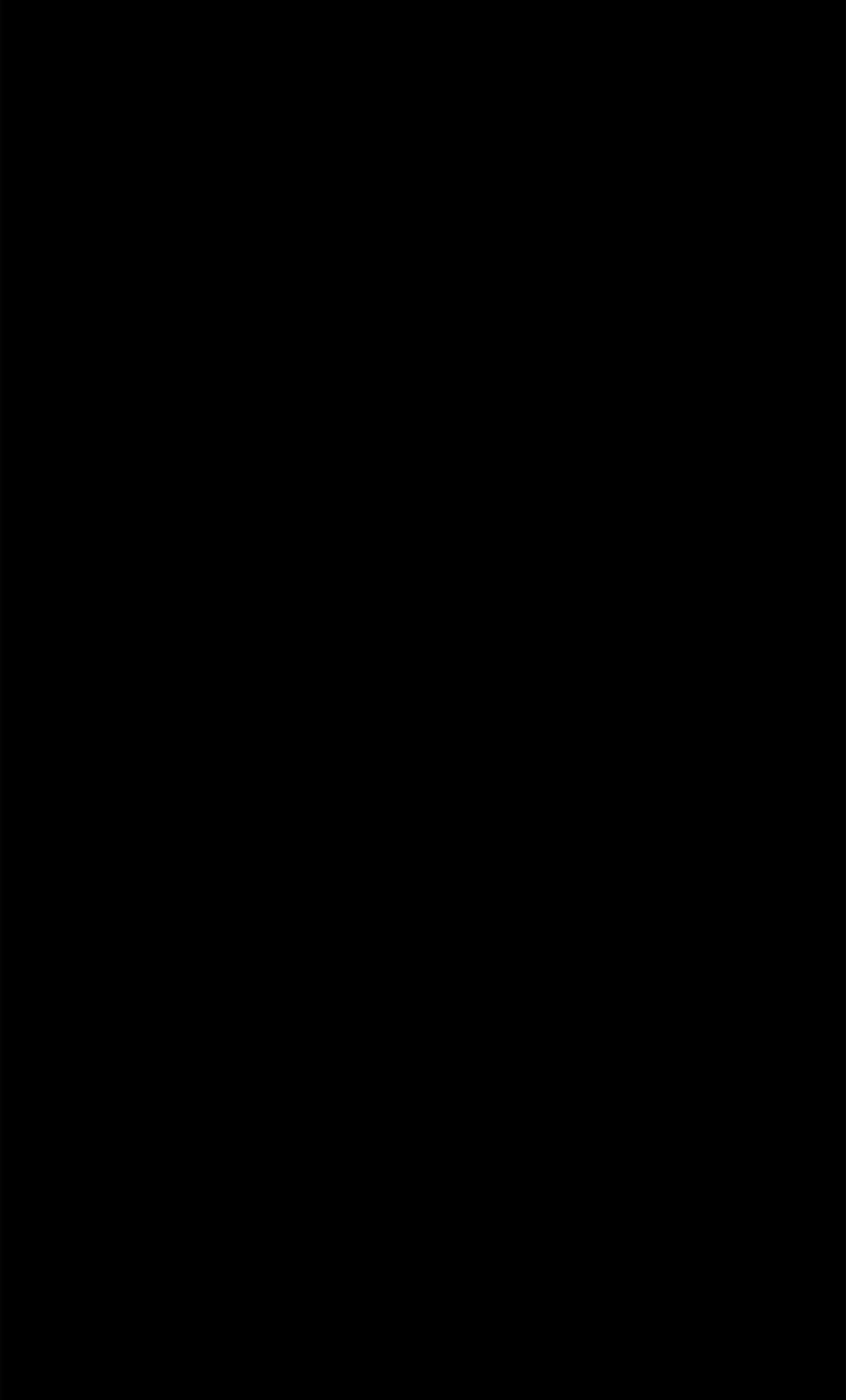


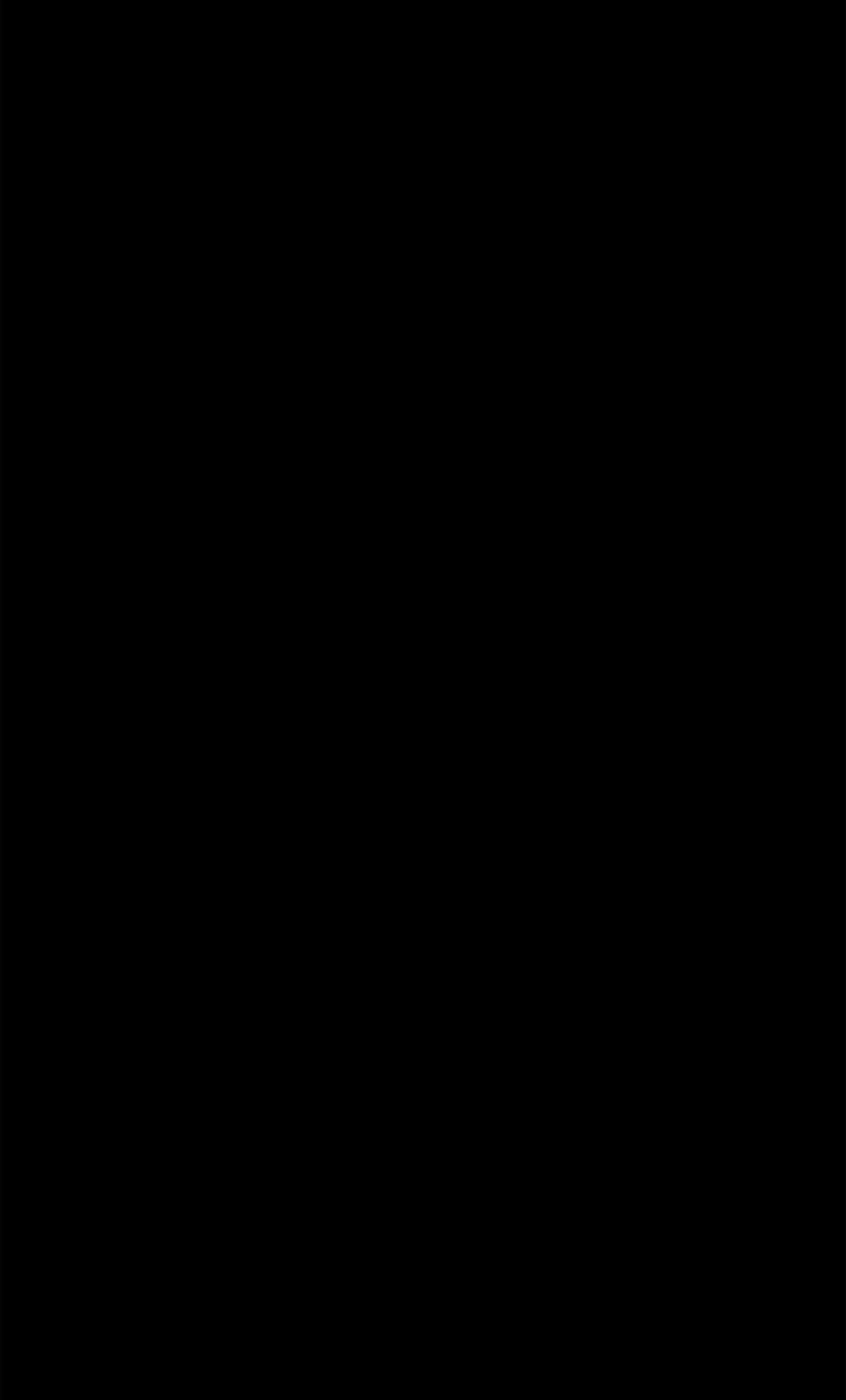


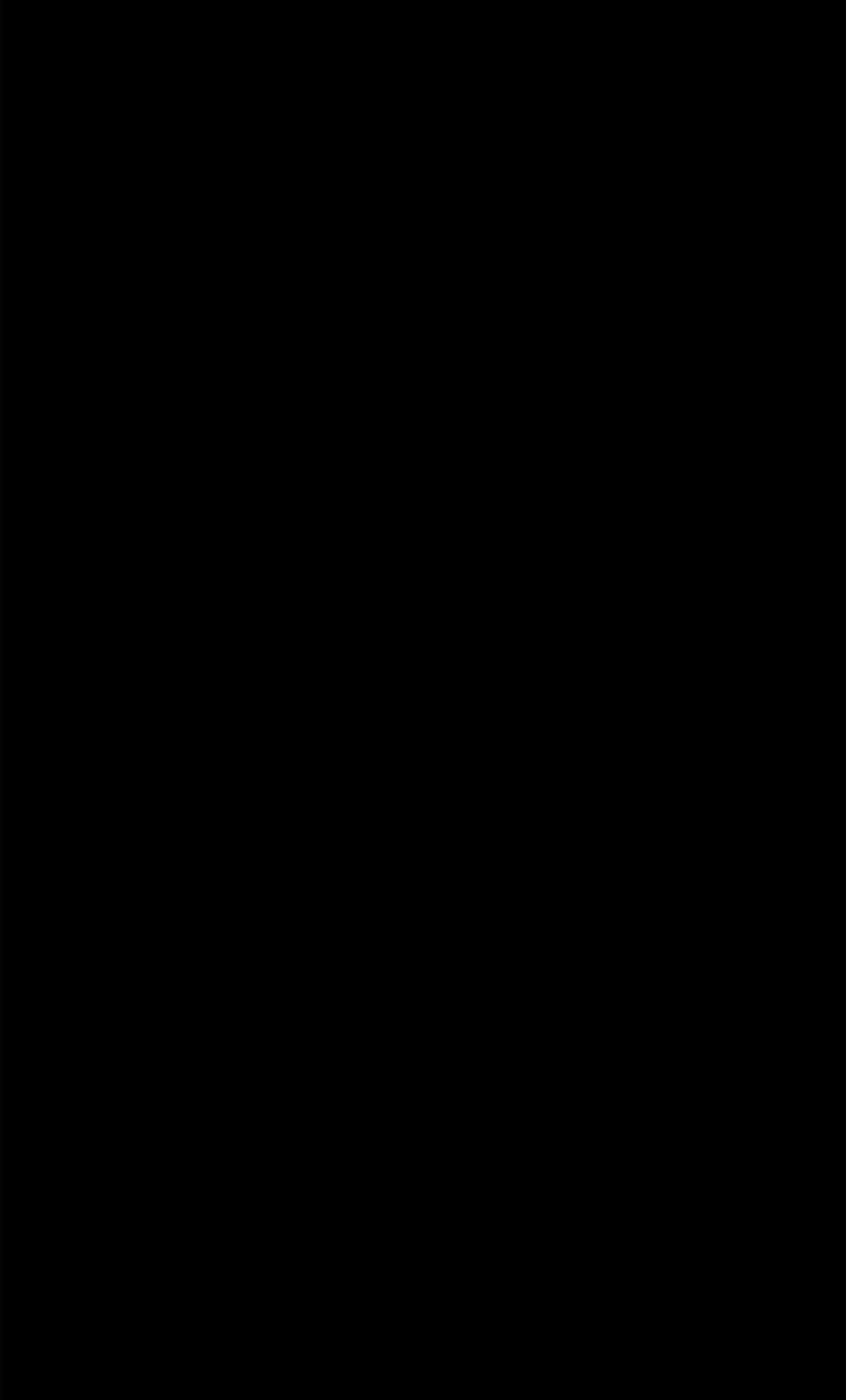


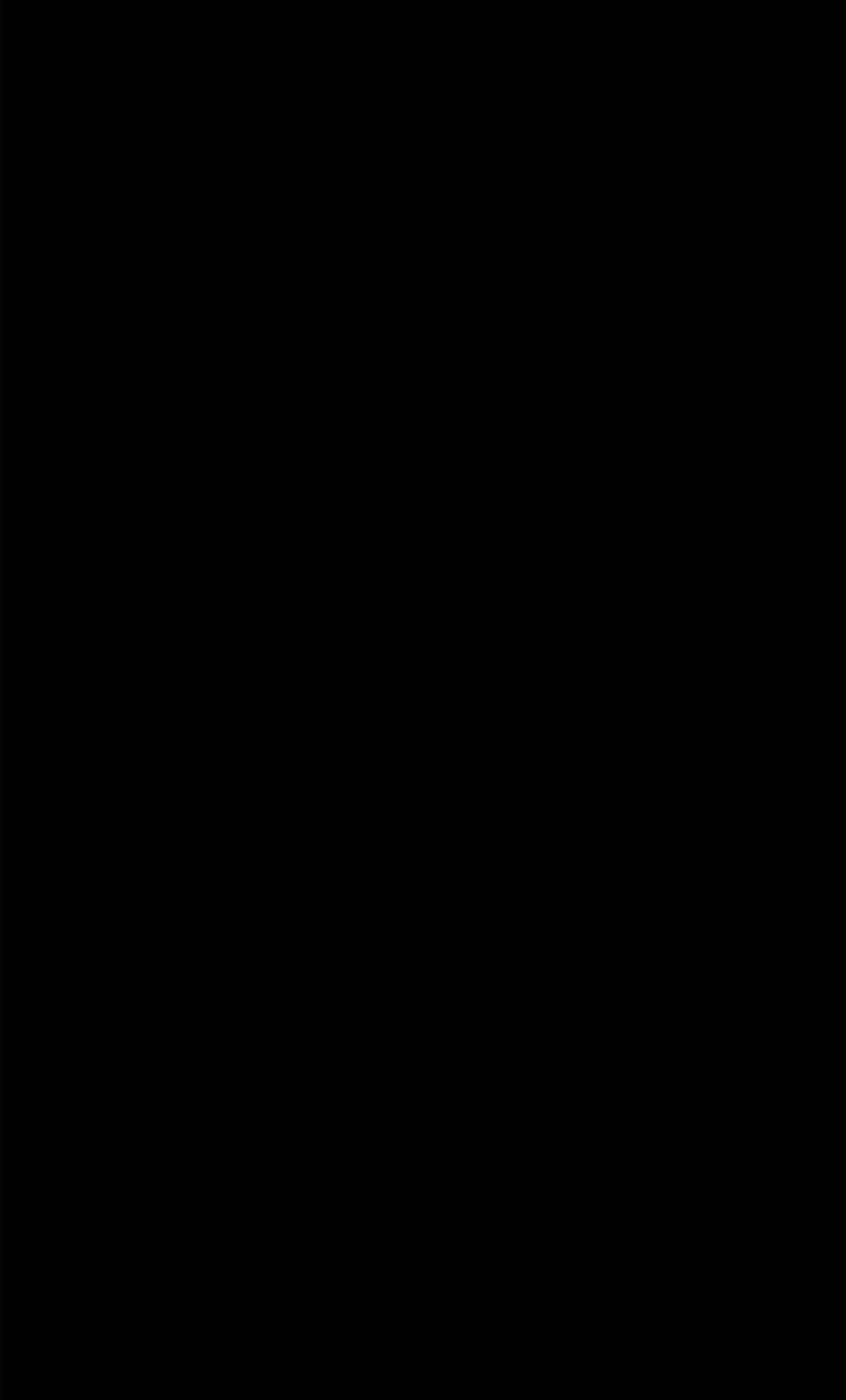


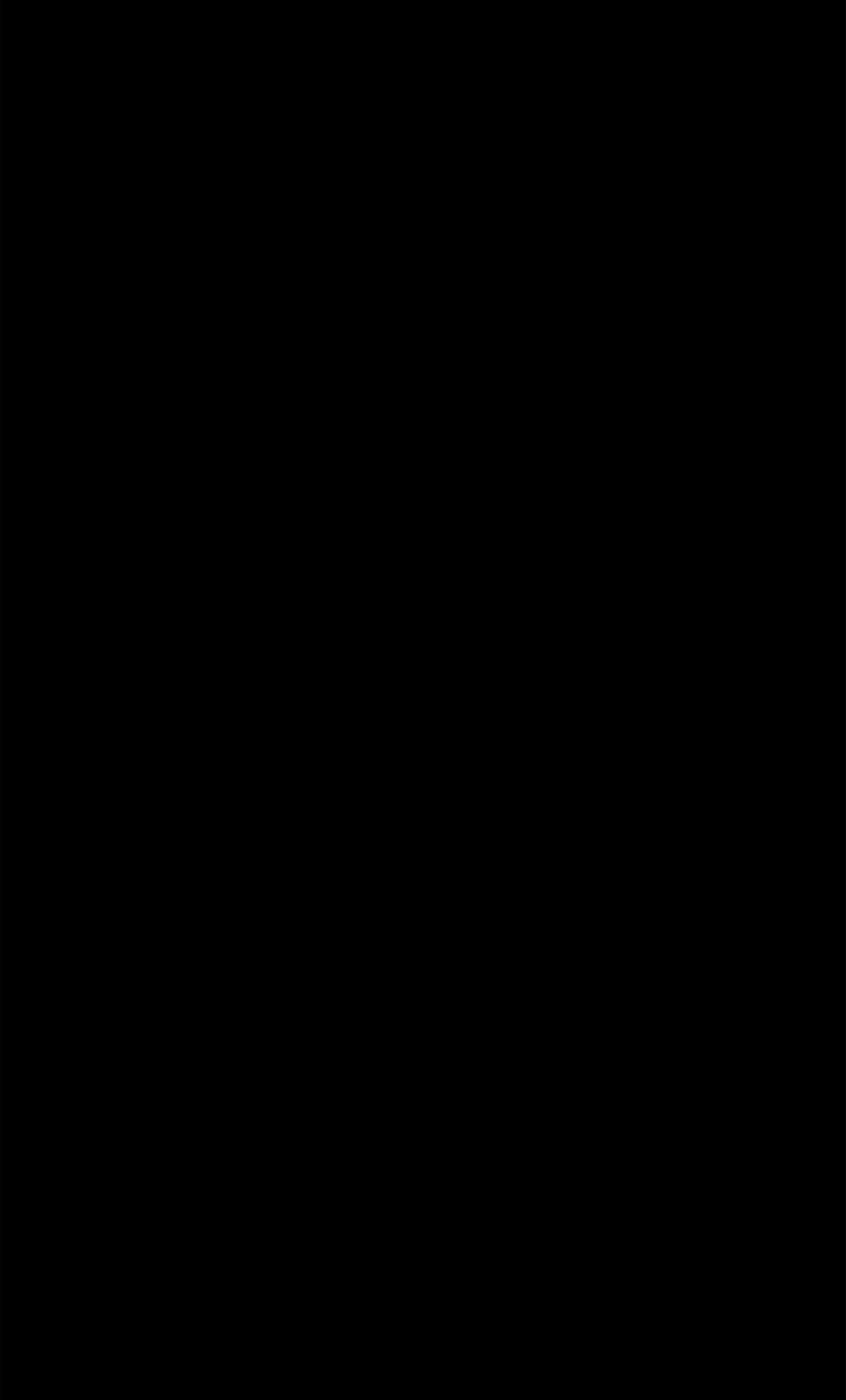


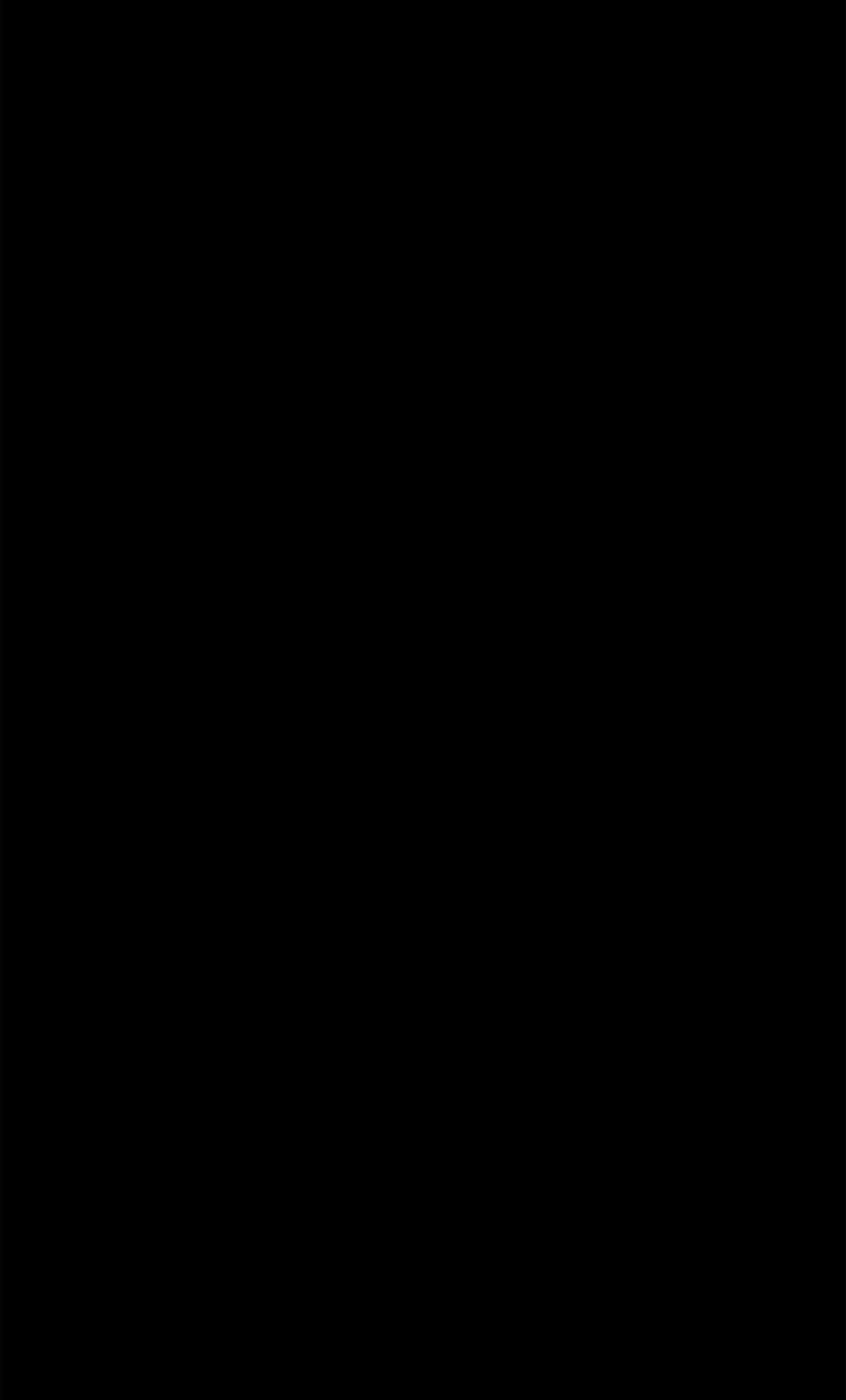


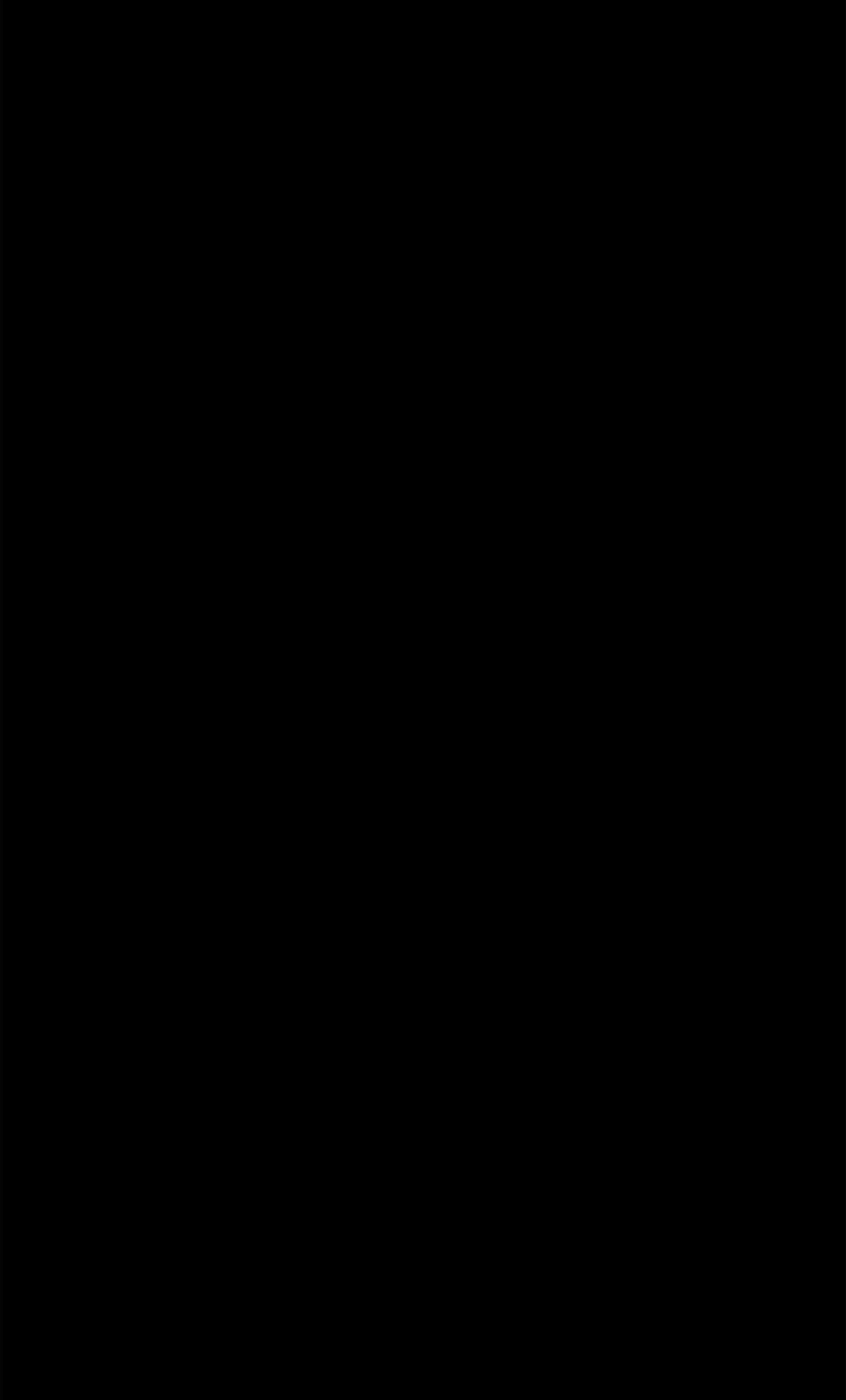


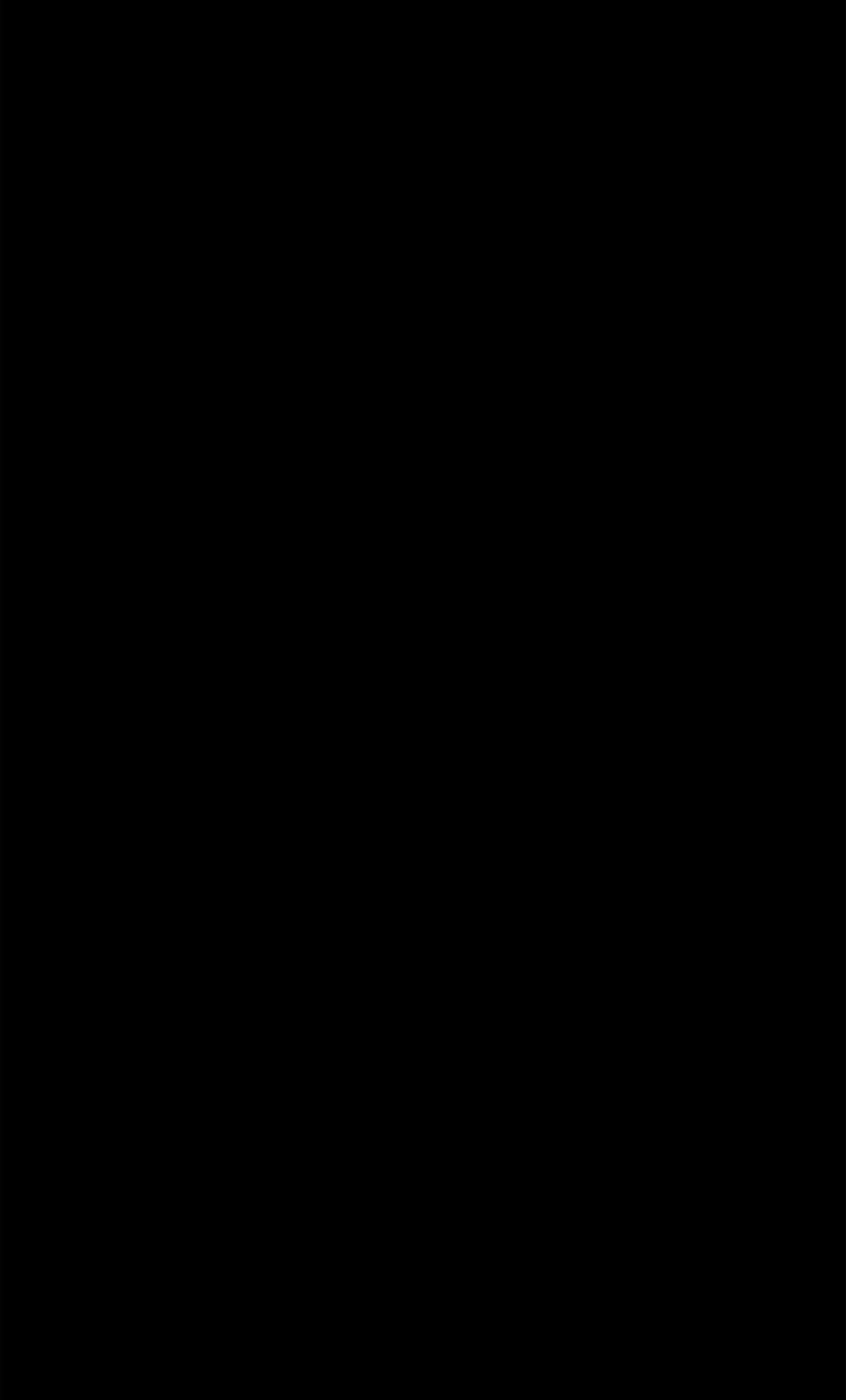


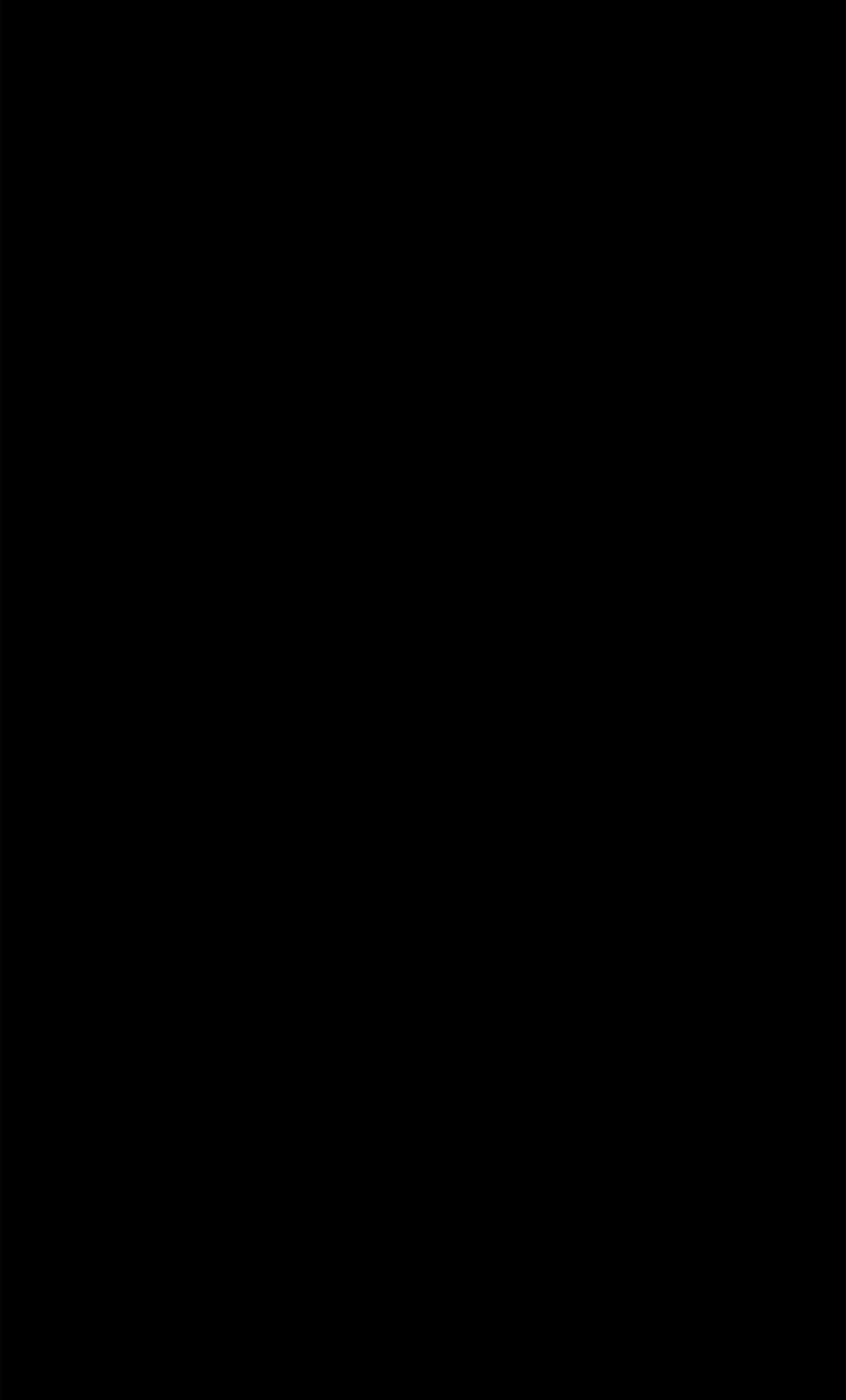


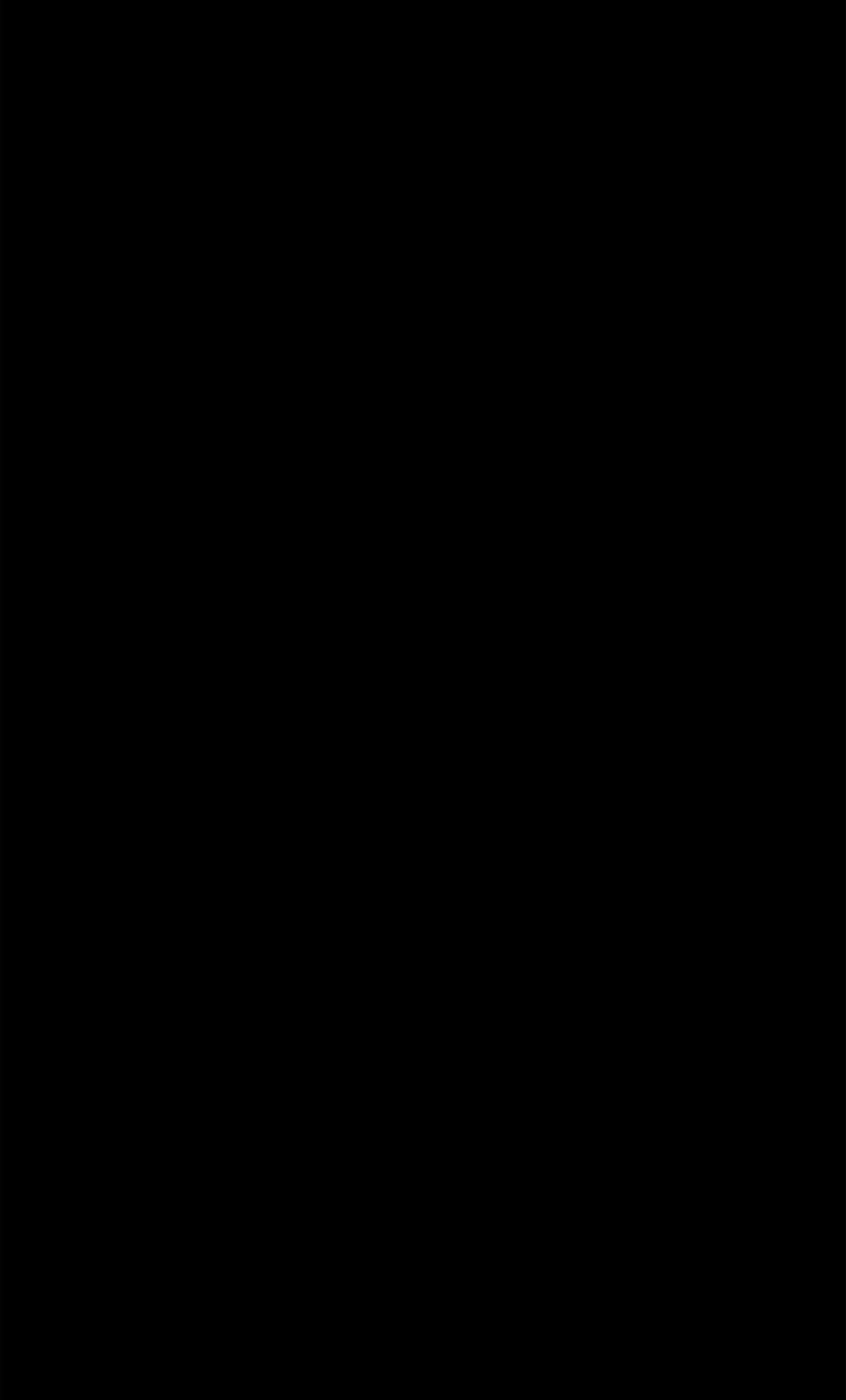












...



From: [James Lloyd](#)
To: [ASCC New Claims](#)
Cc: [REDACTED]
Subject: Aubrey Thompson Claim No - 251934
Date: Thursday, July 10, 2025 10:54:56 AM
Attachments: [2025.02.03 SB - Thompson, Aubrey.pdf](#)

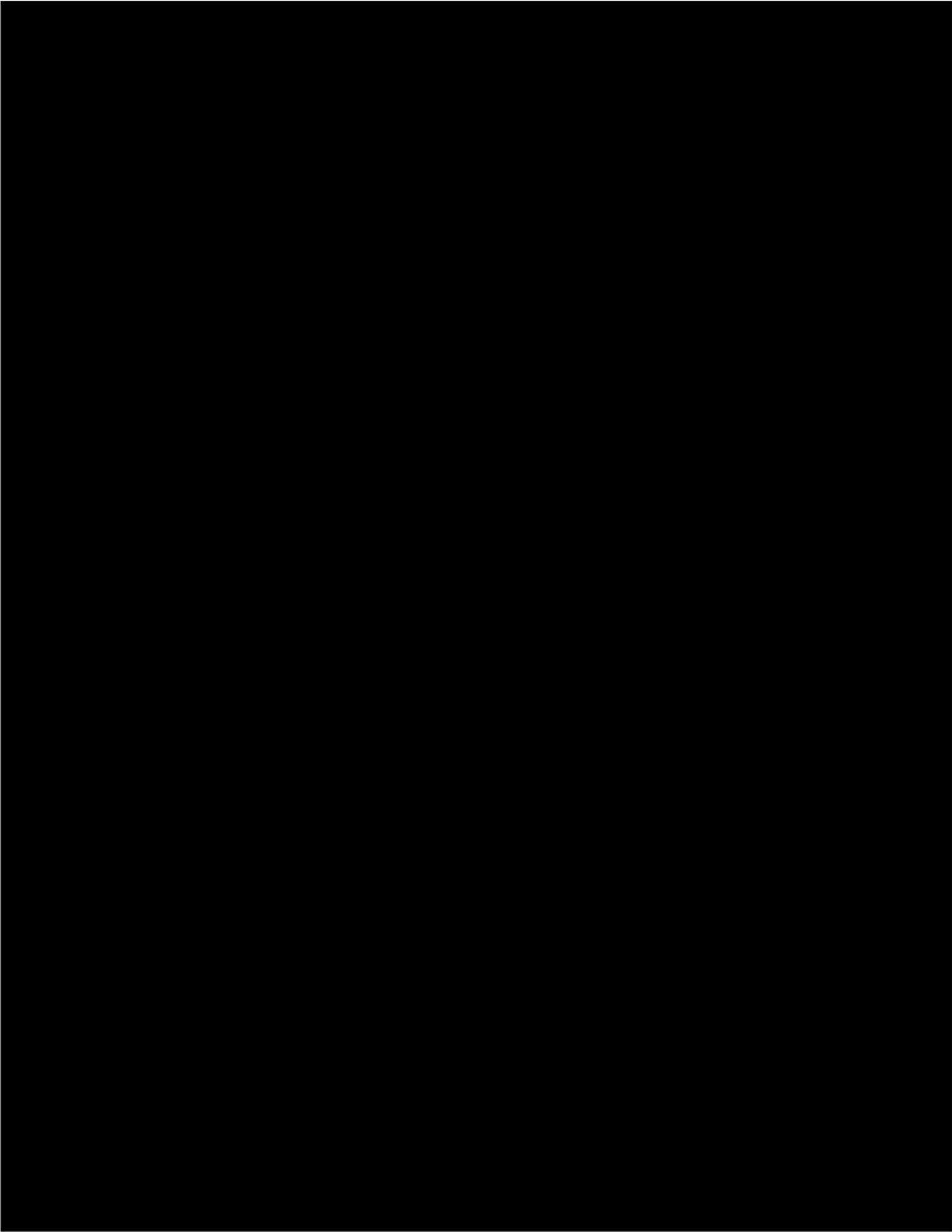
[You don't often get email from james@dznlawfirm.com. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

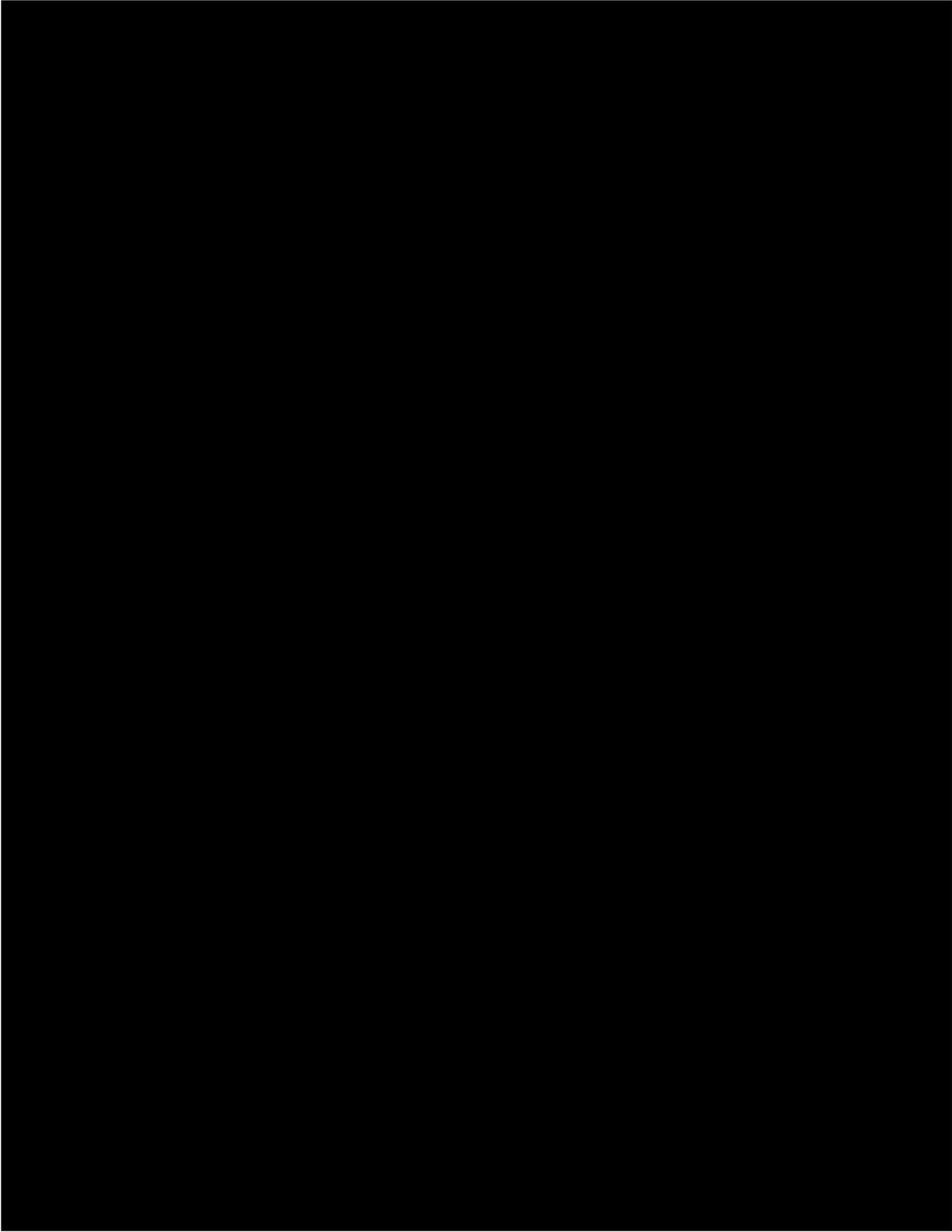
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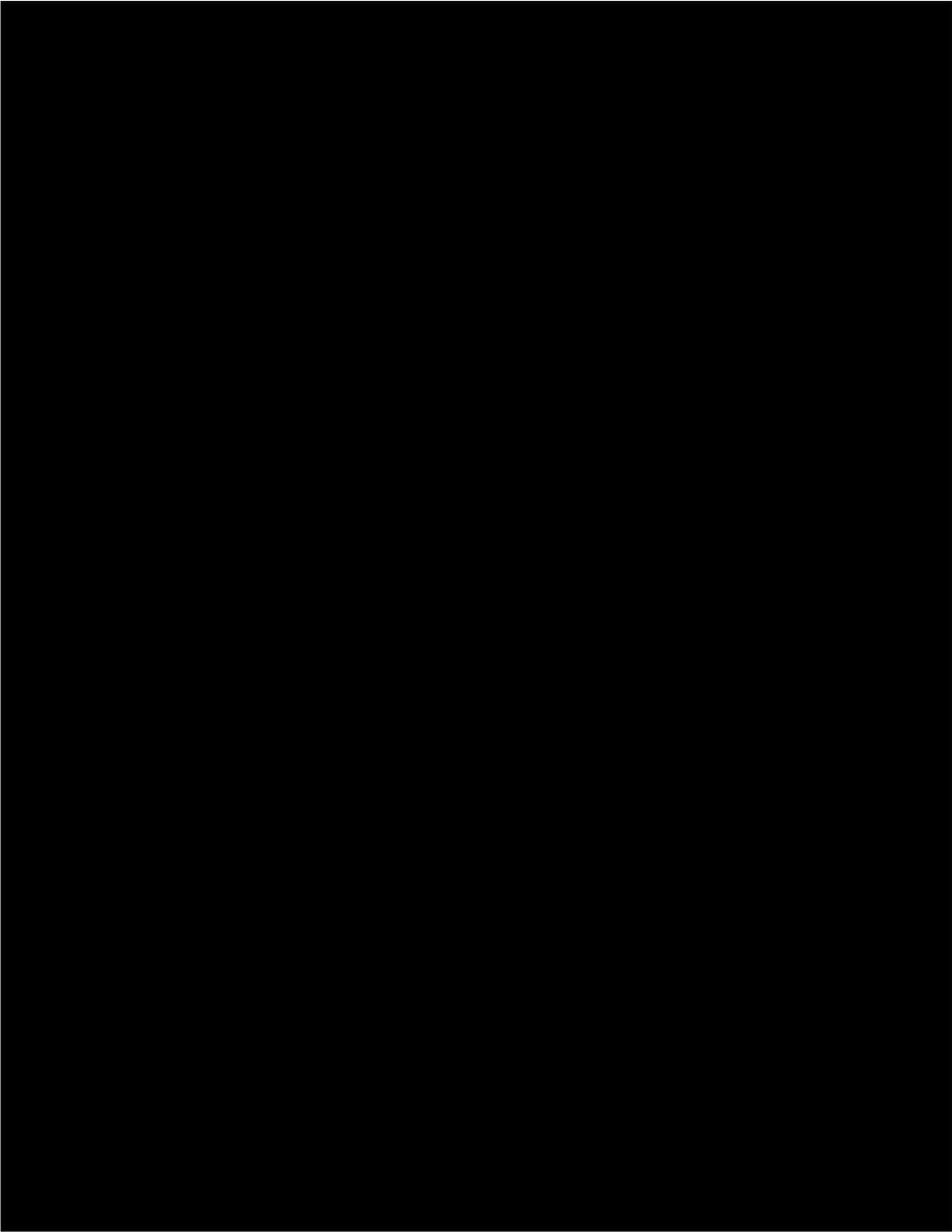
I am sending the attached documentation as a supplement to my AR Claims Commission Claim regarding Aubrey Thompson.

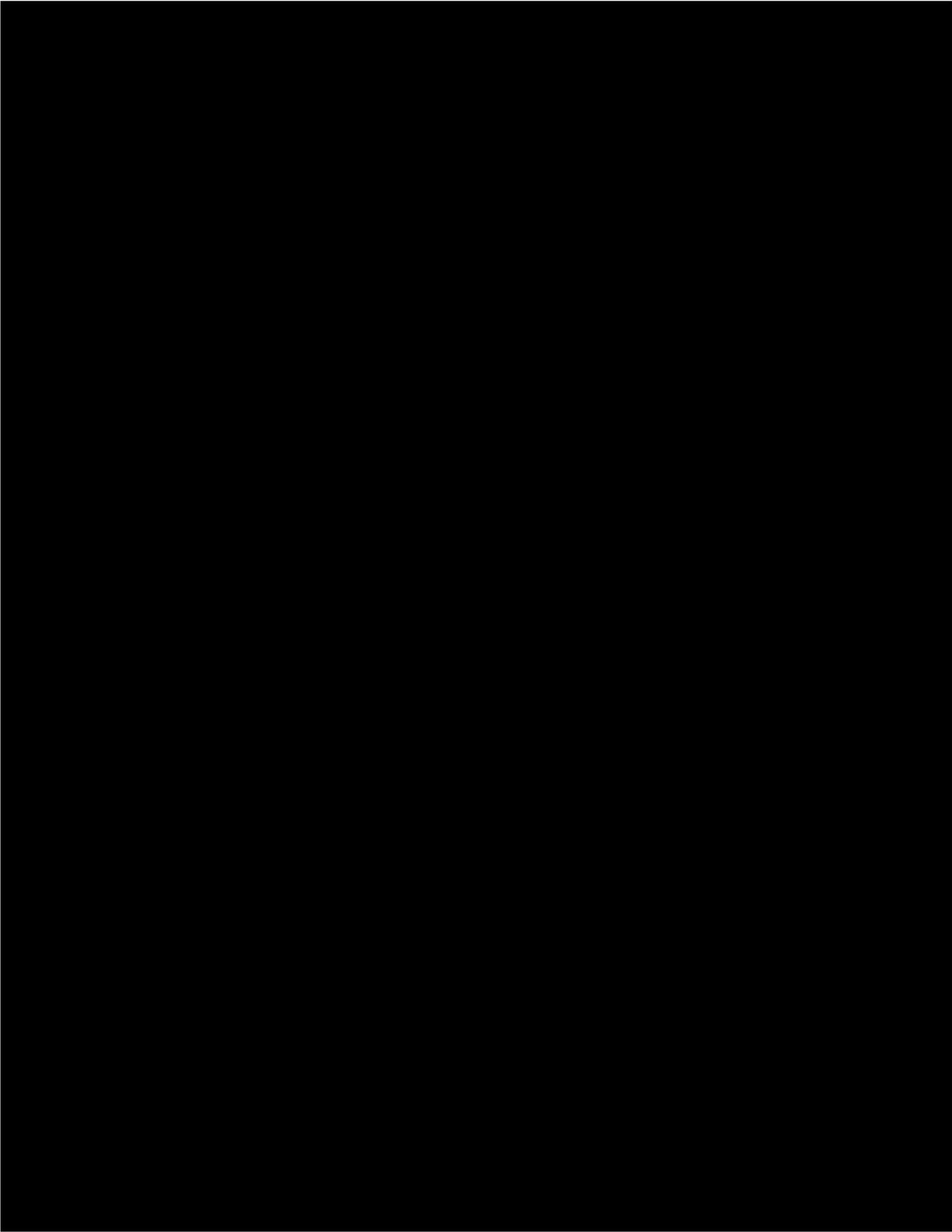
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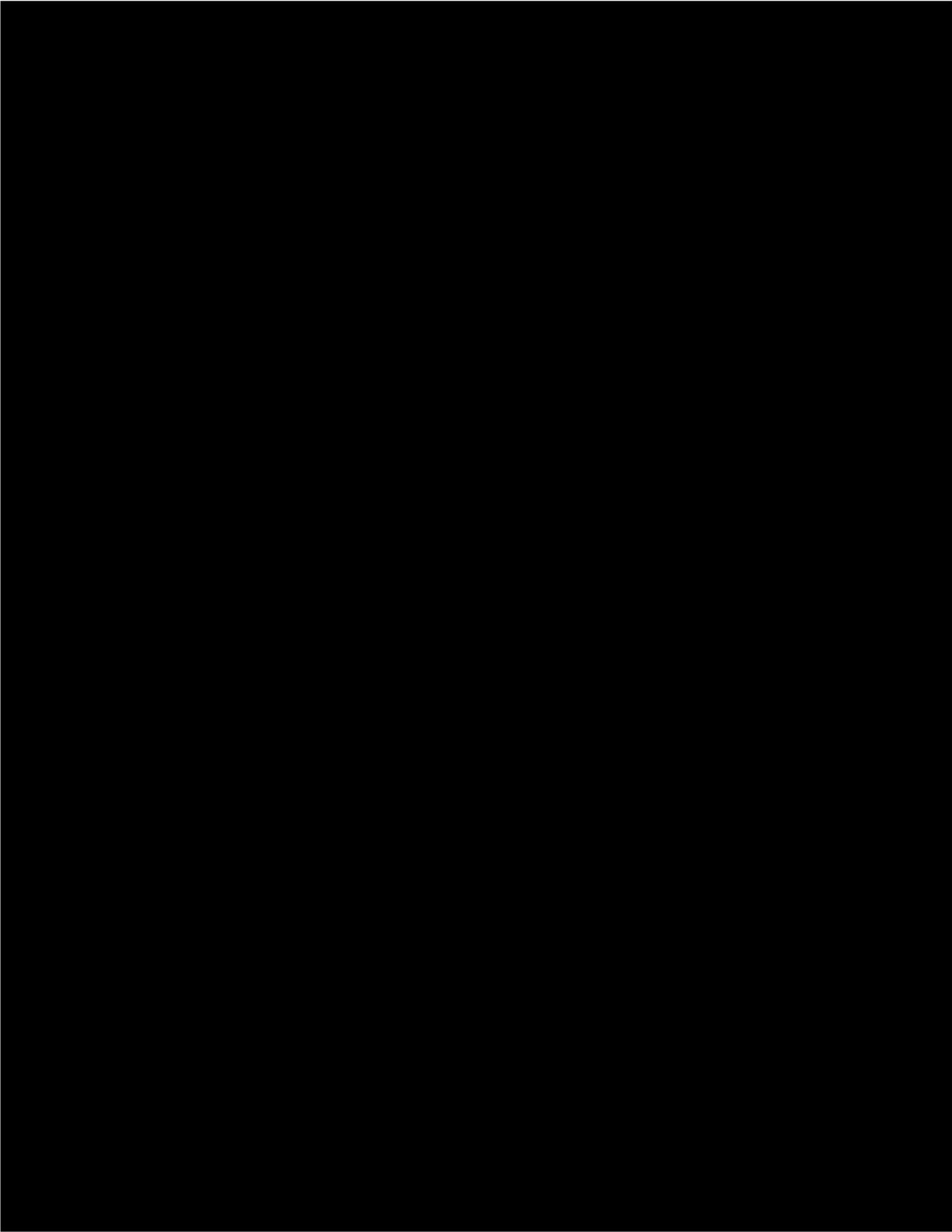
Thanks,

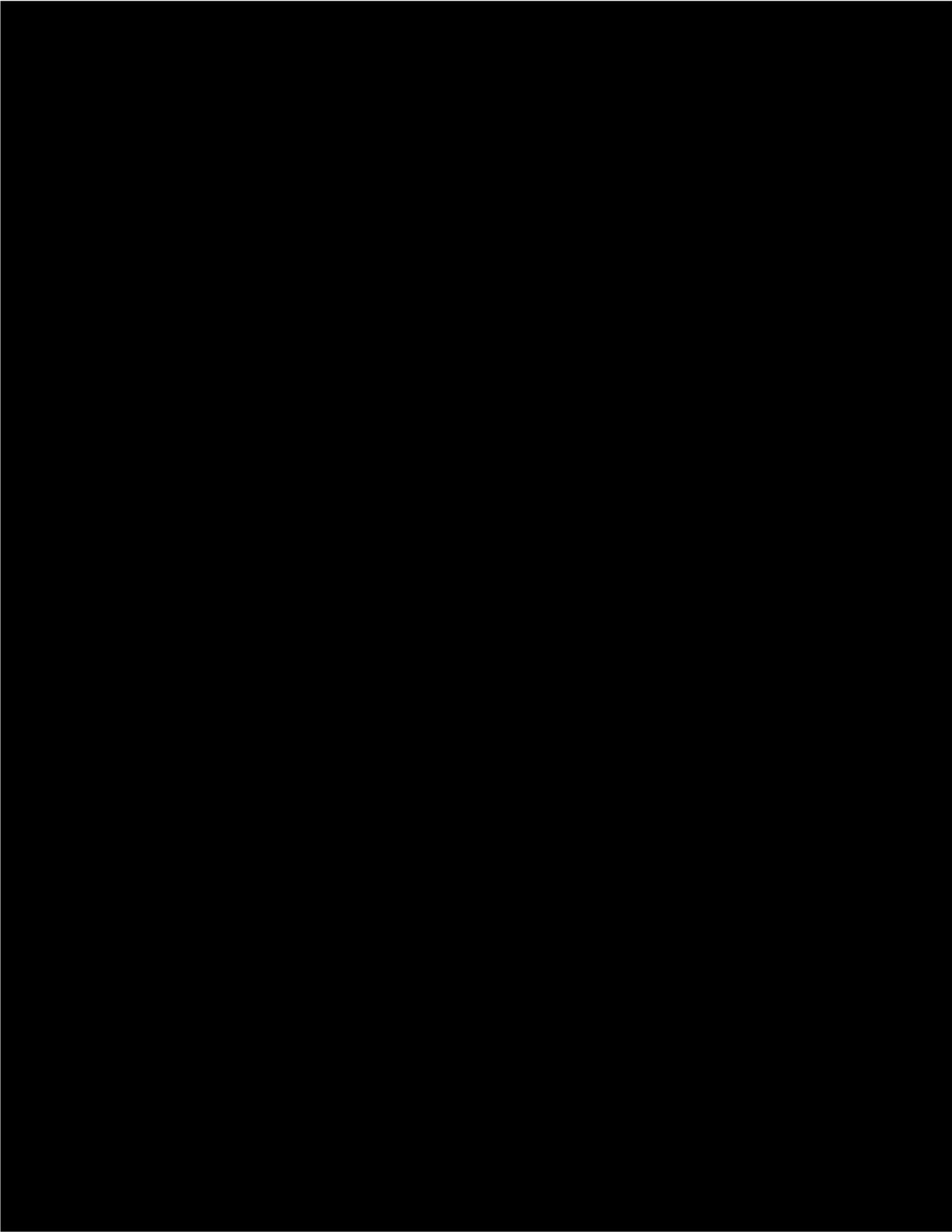


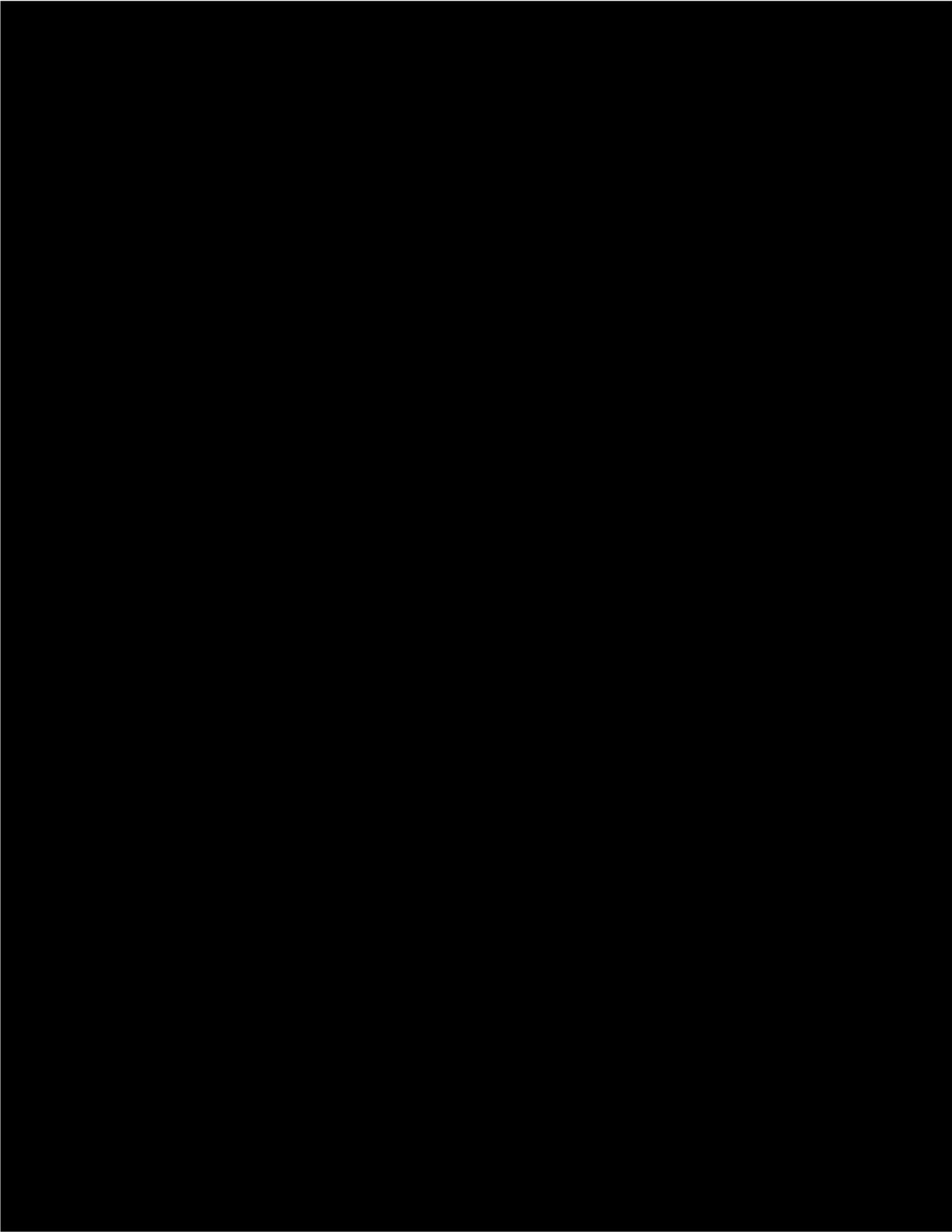


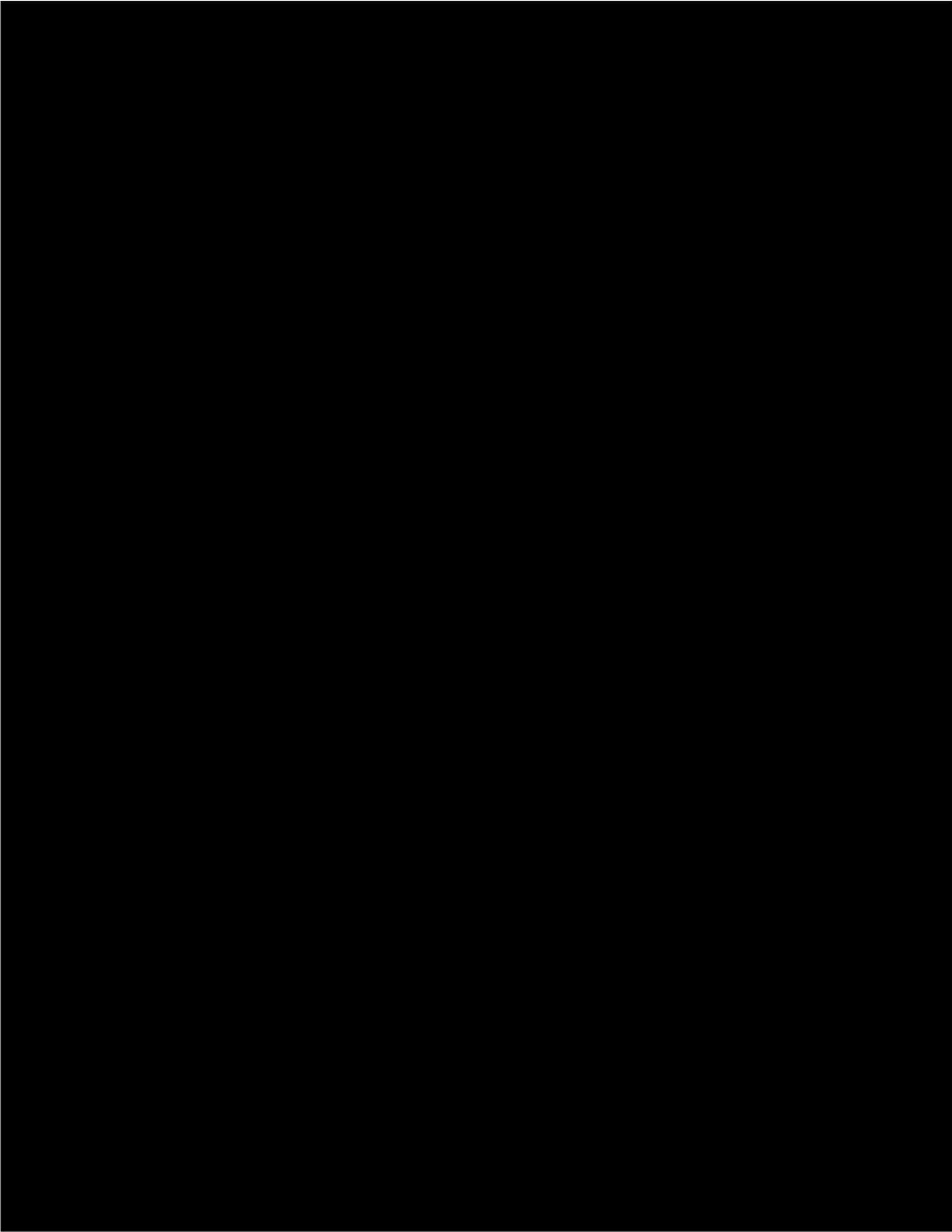


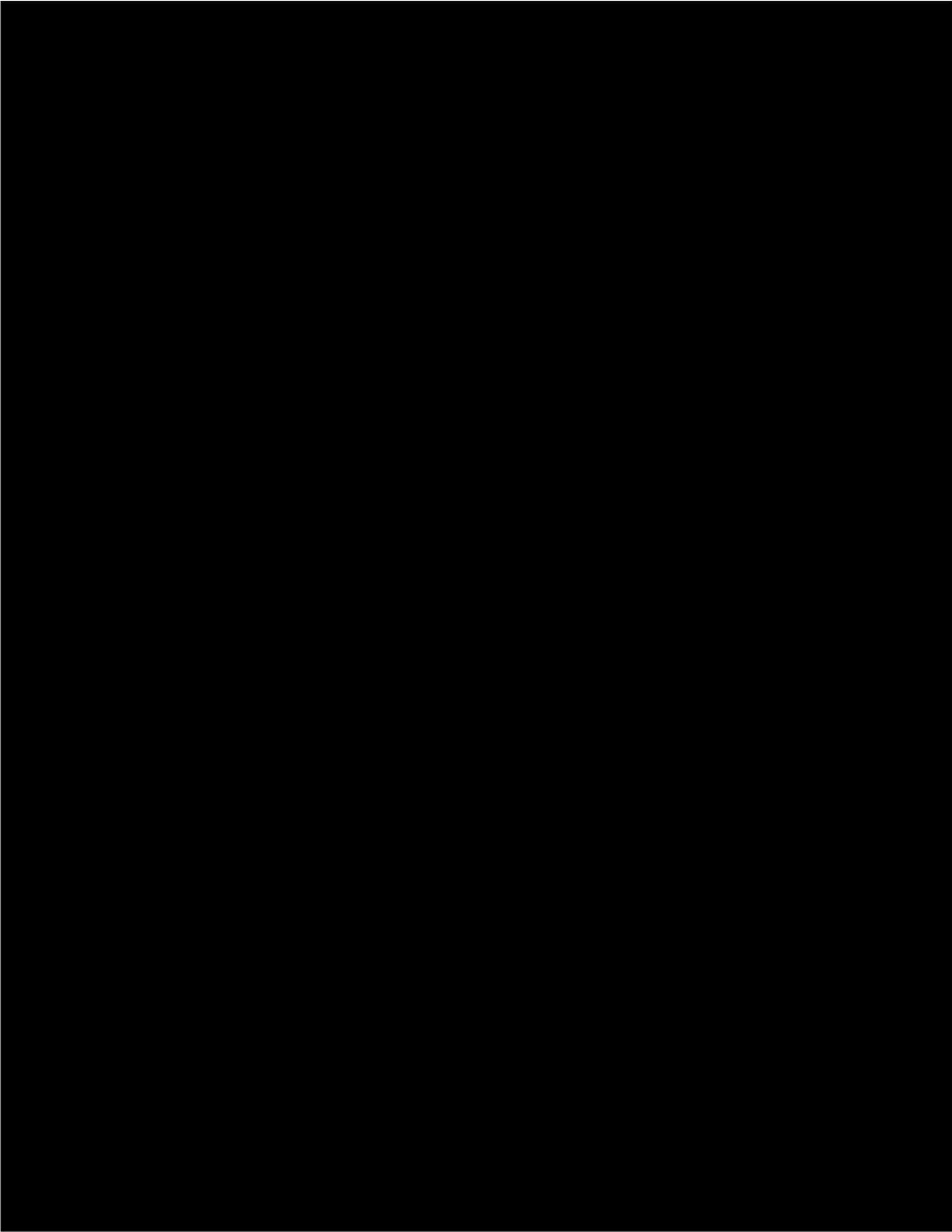


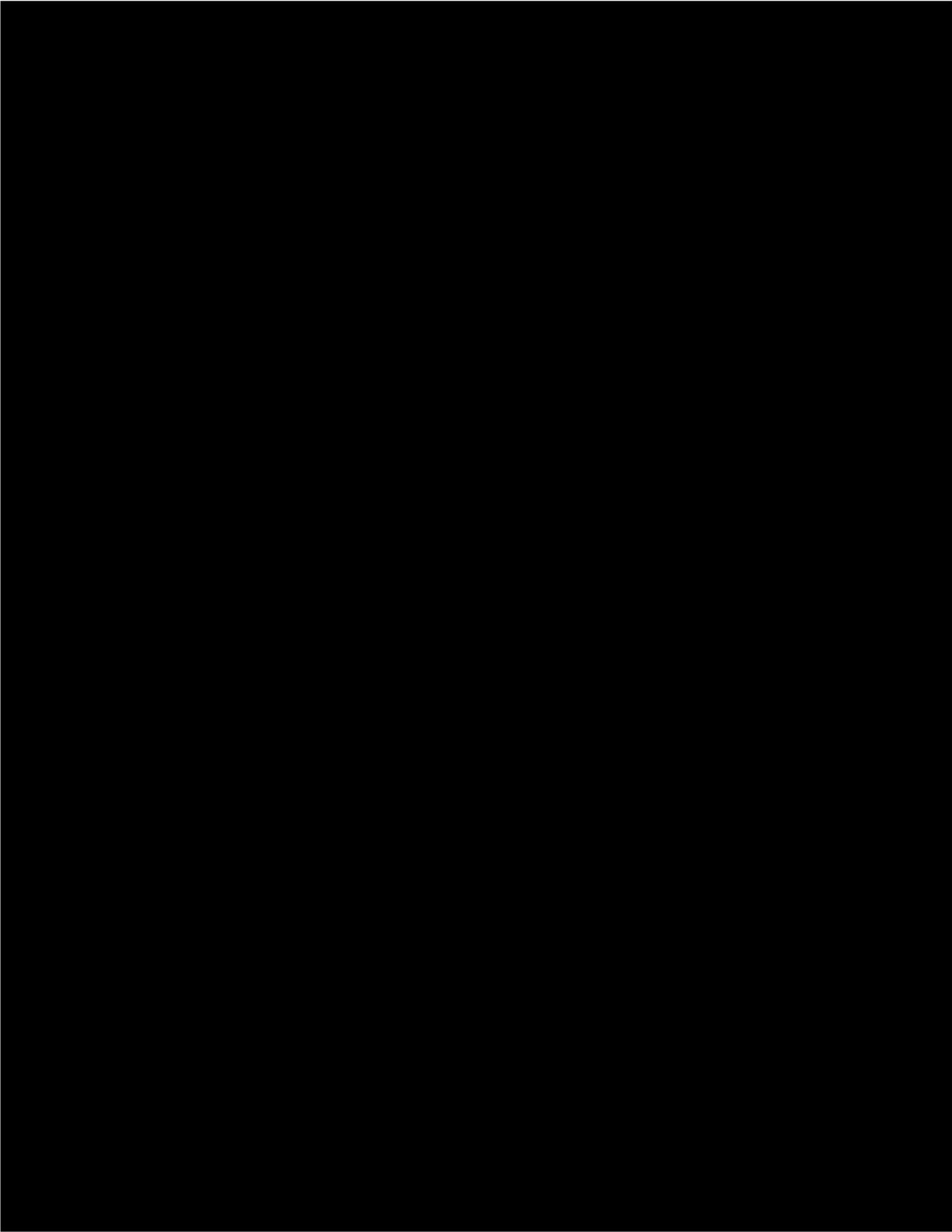


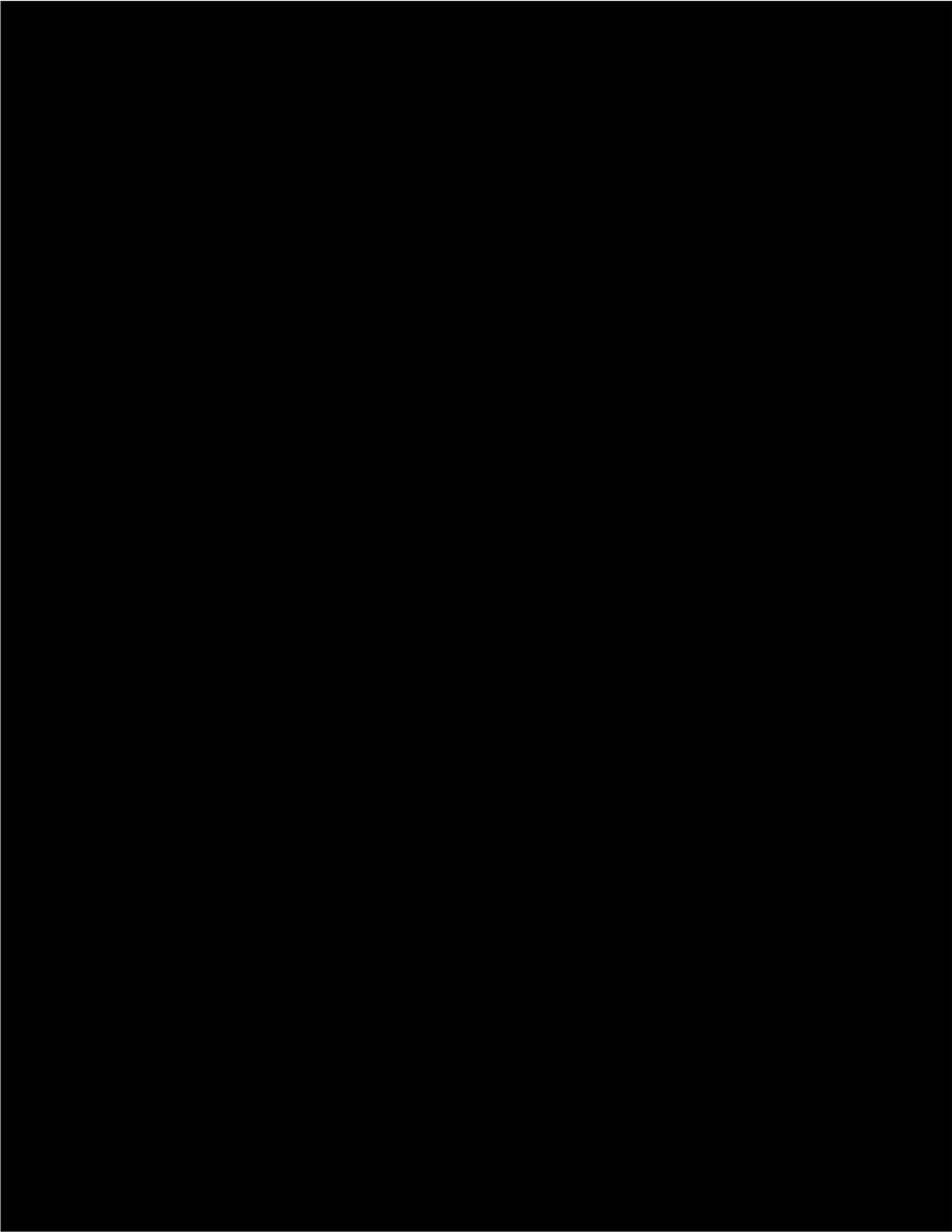


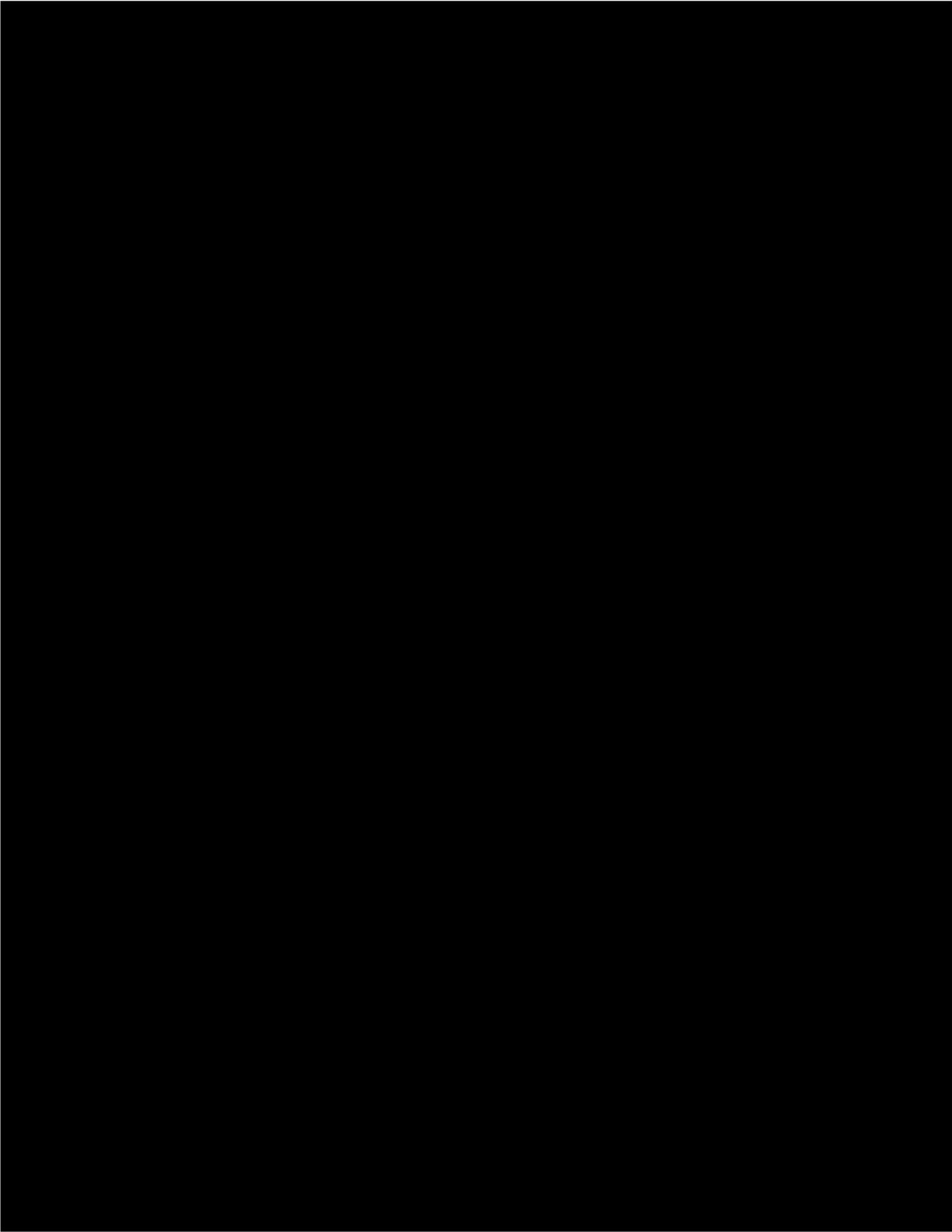


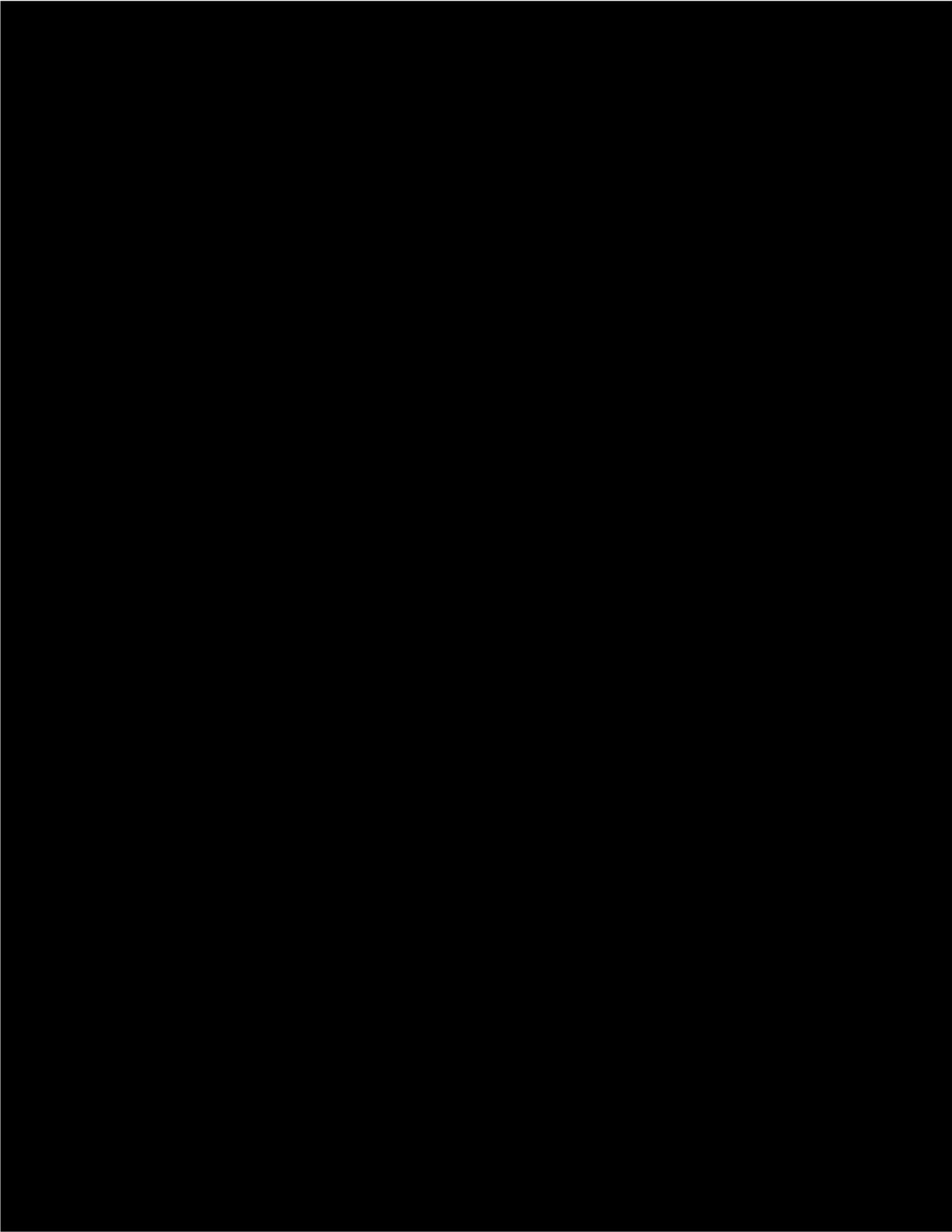


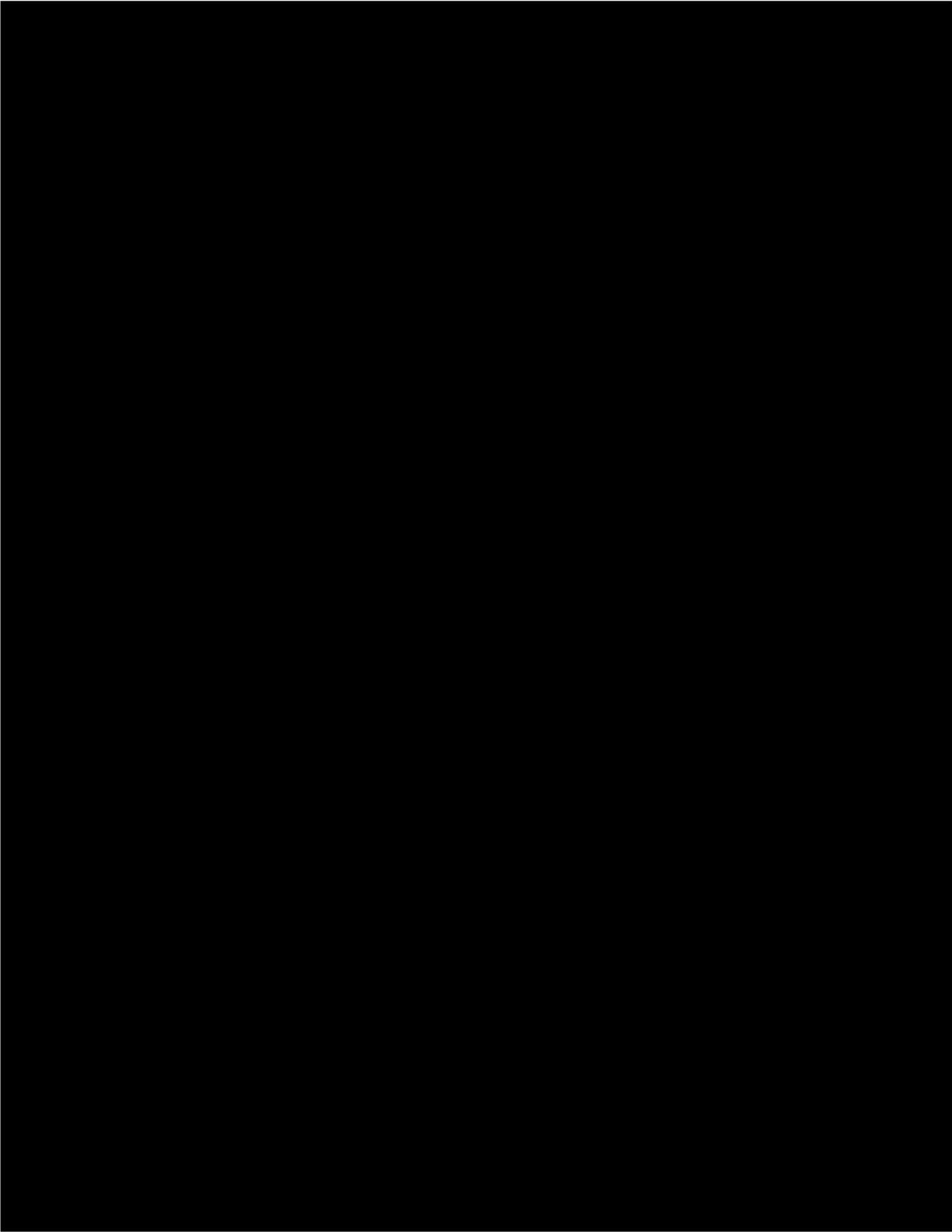


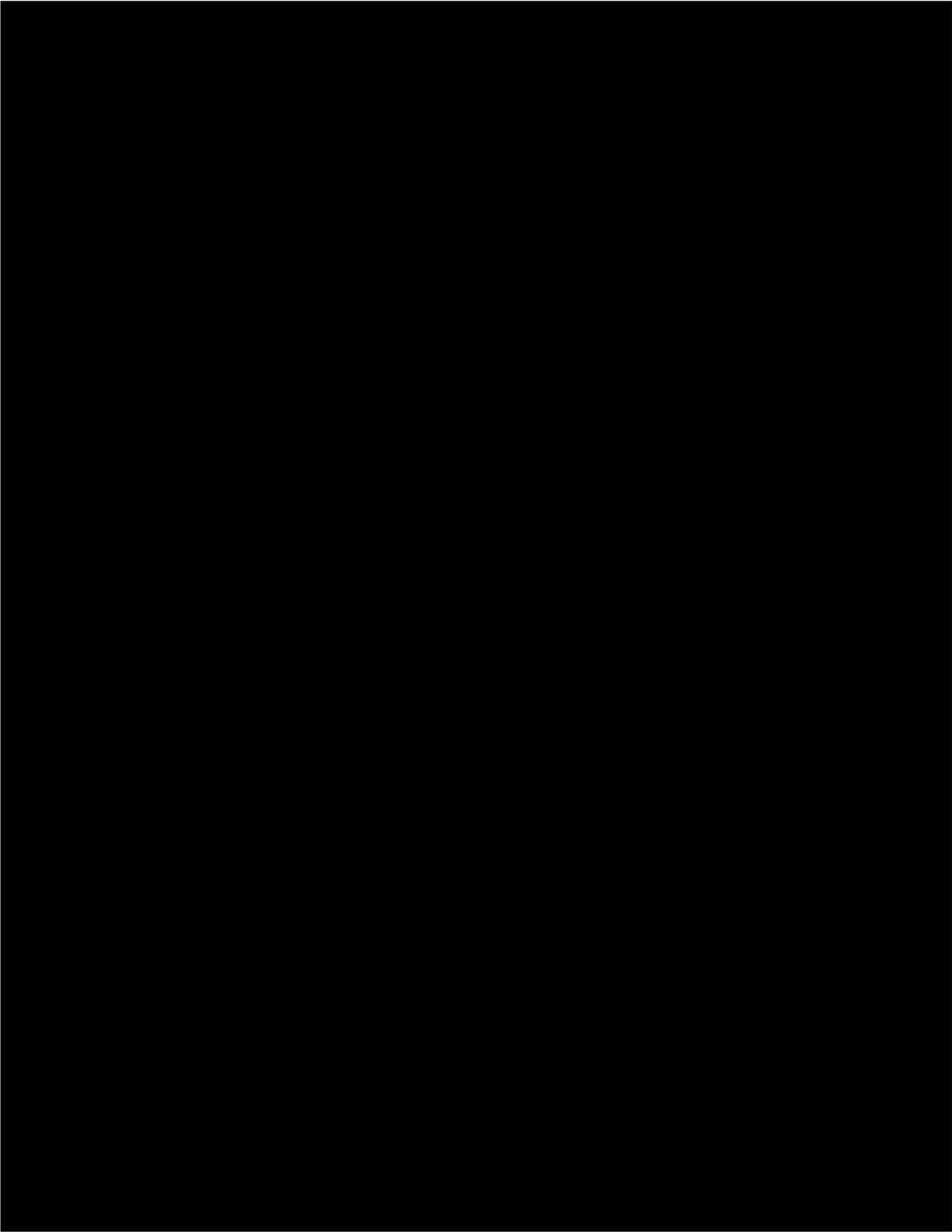


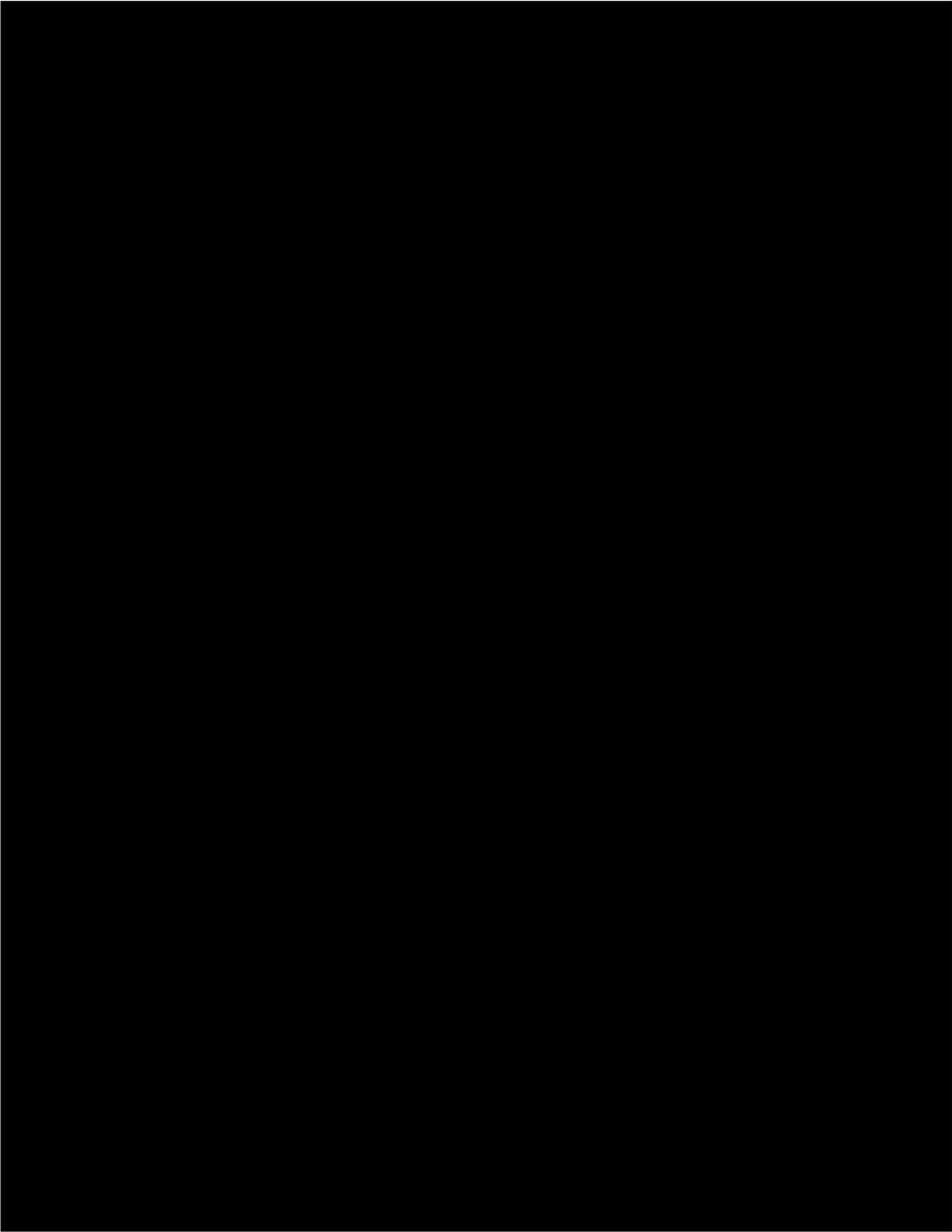


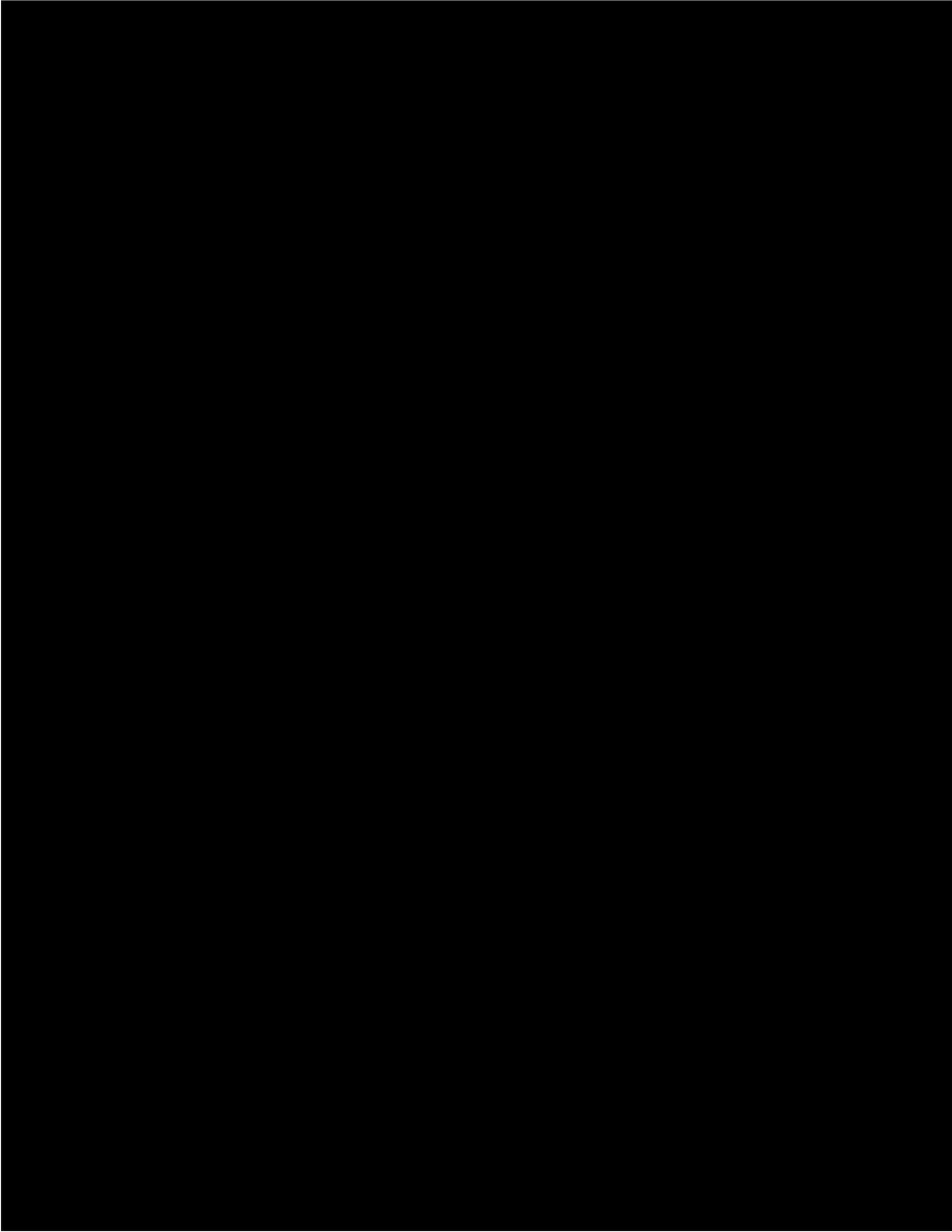


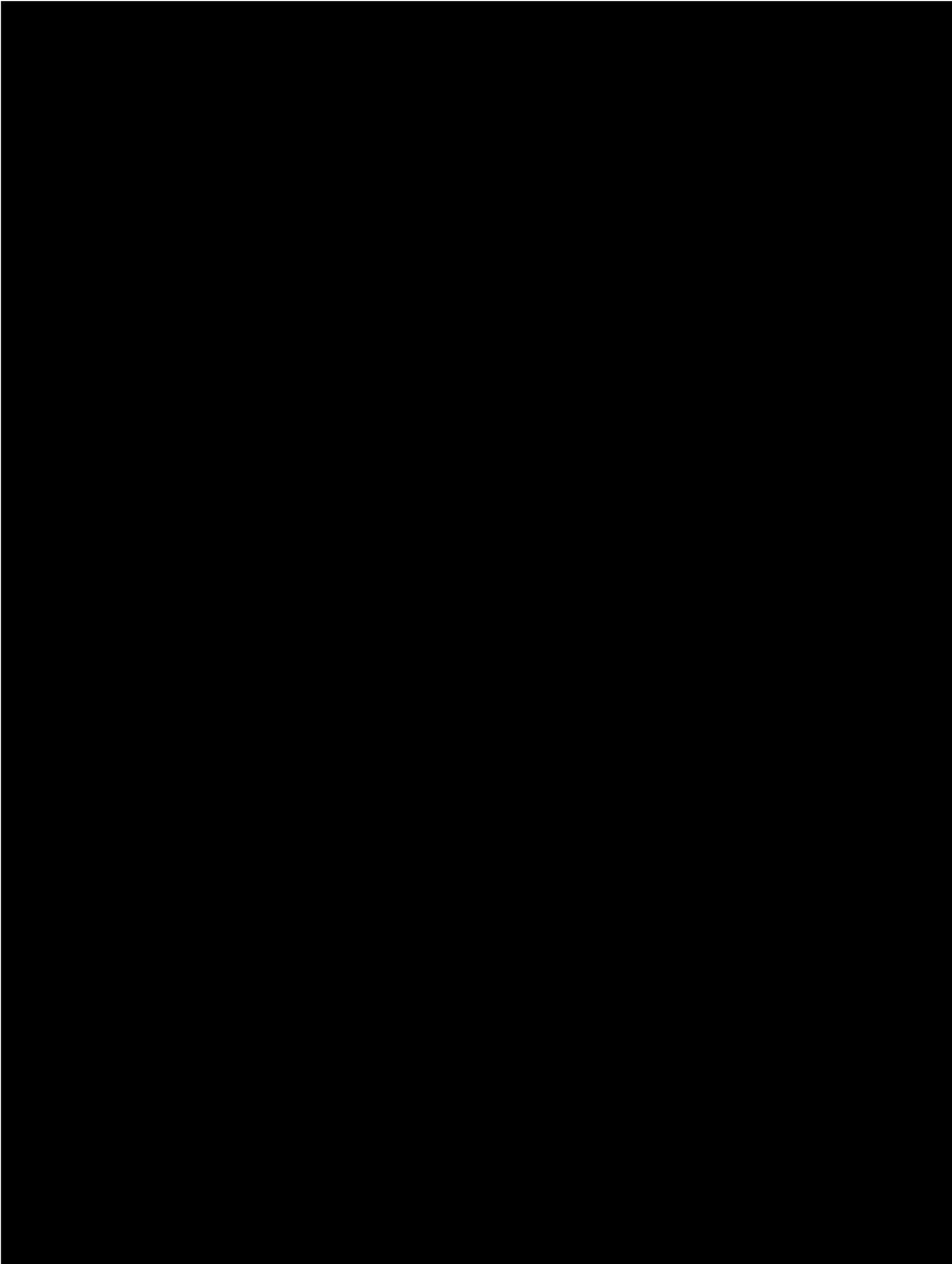


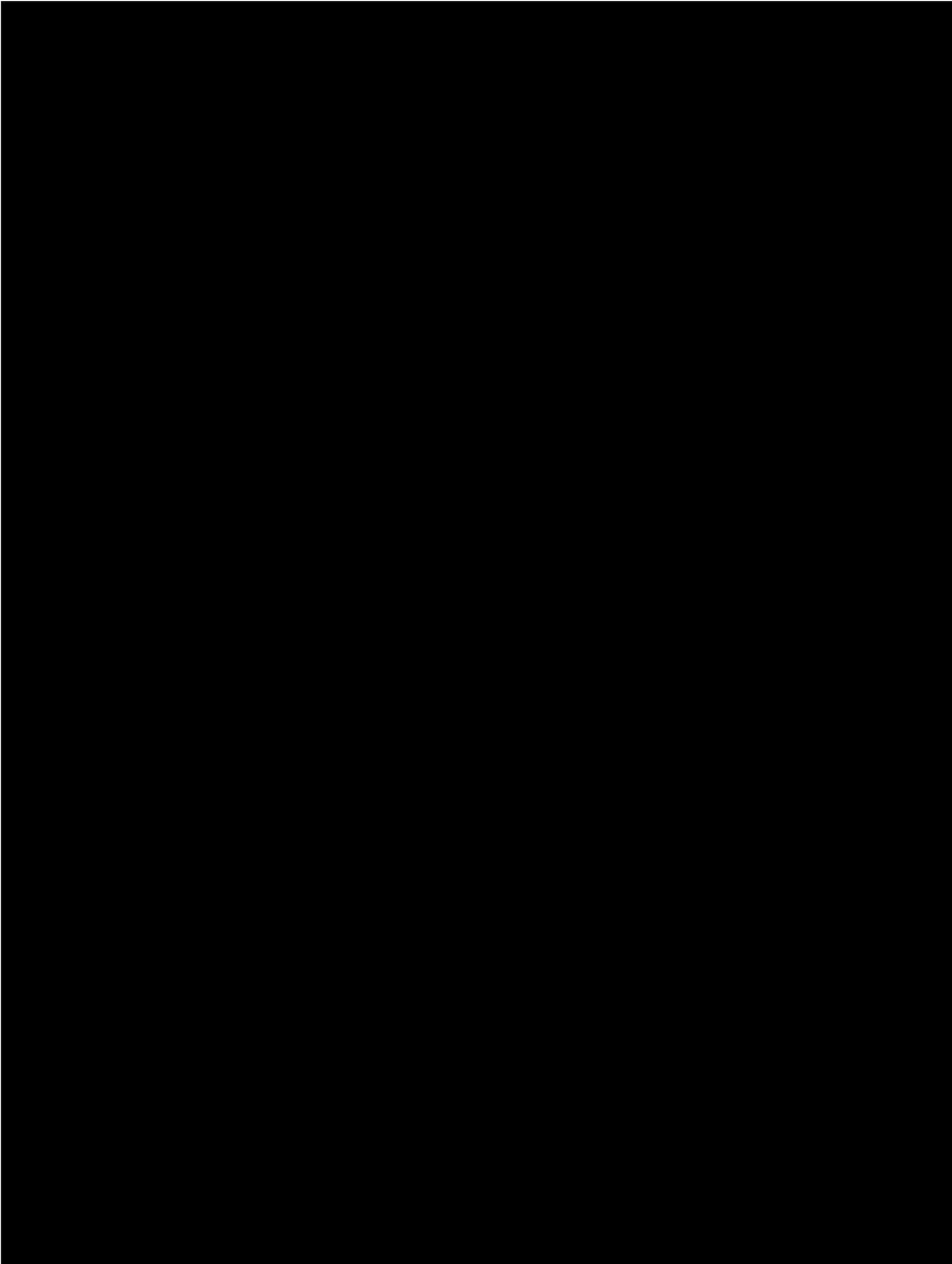


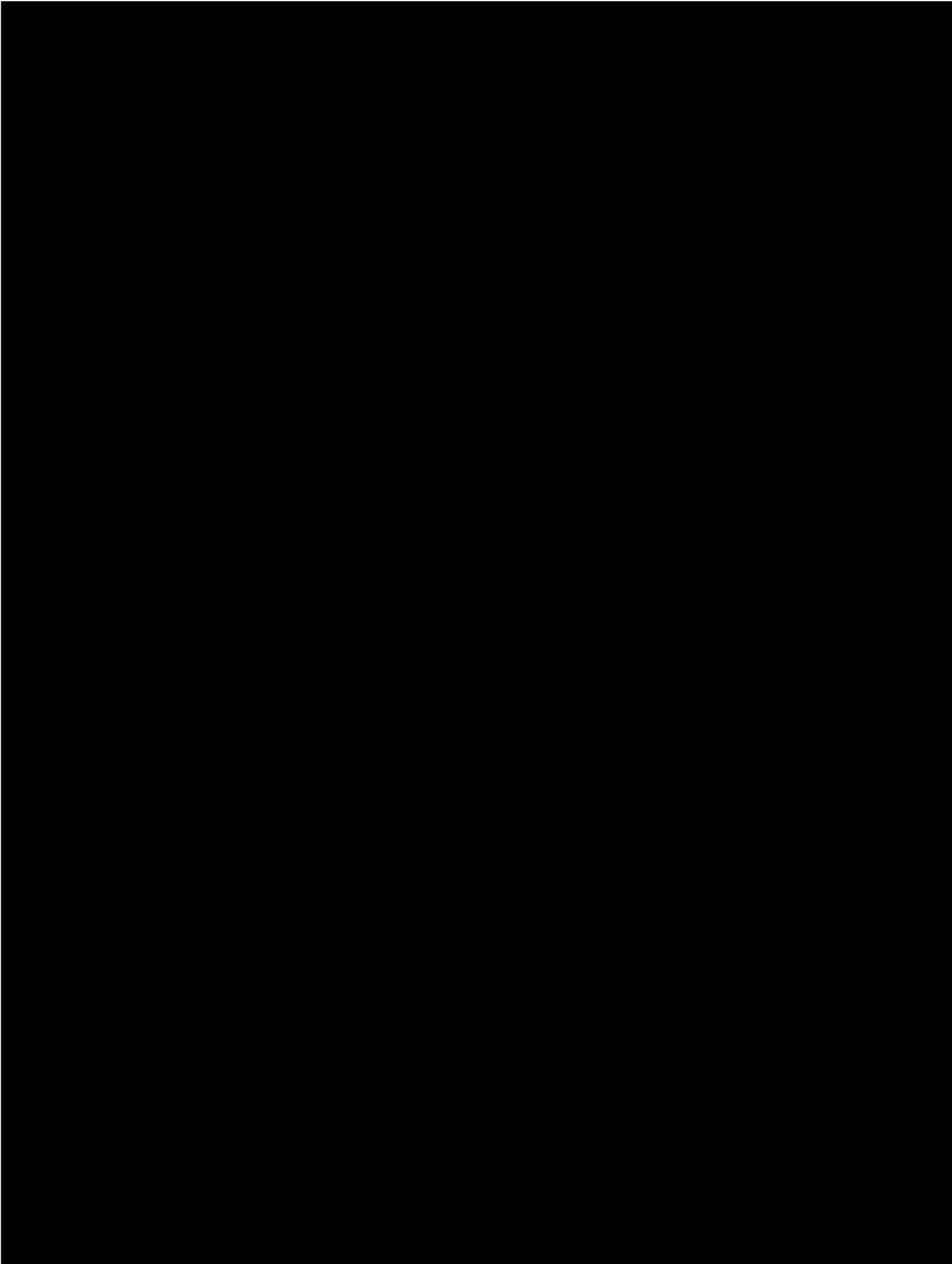


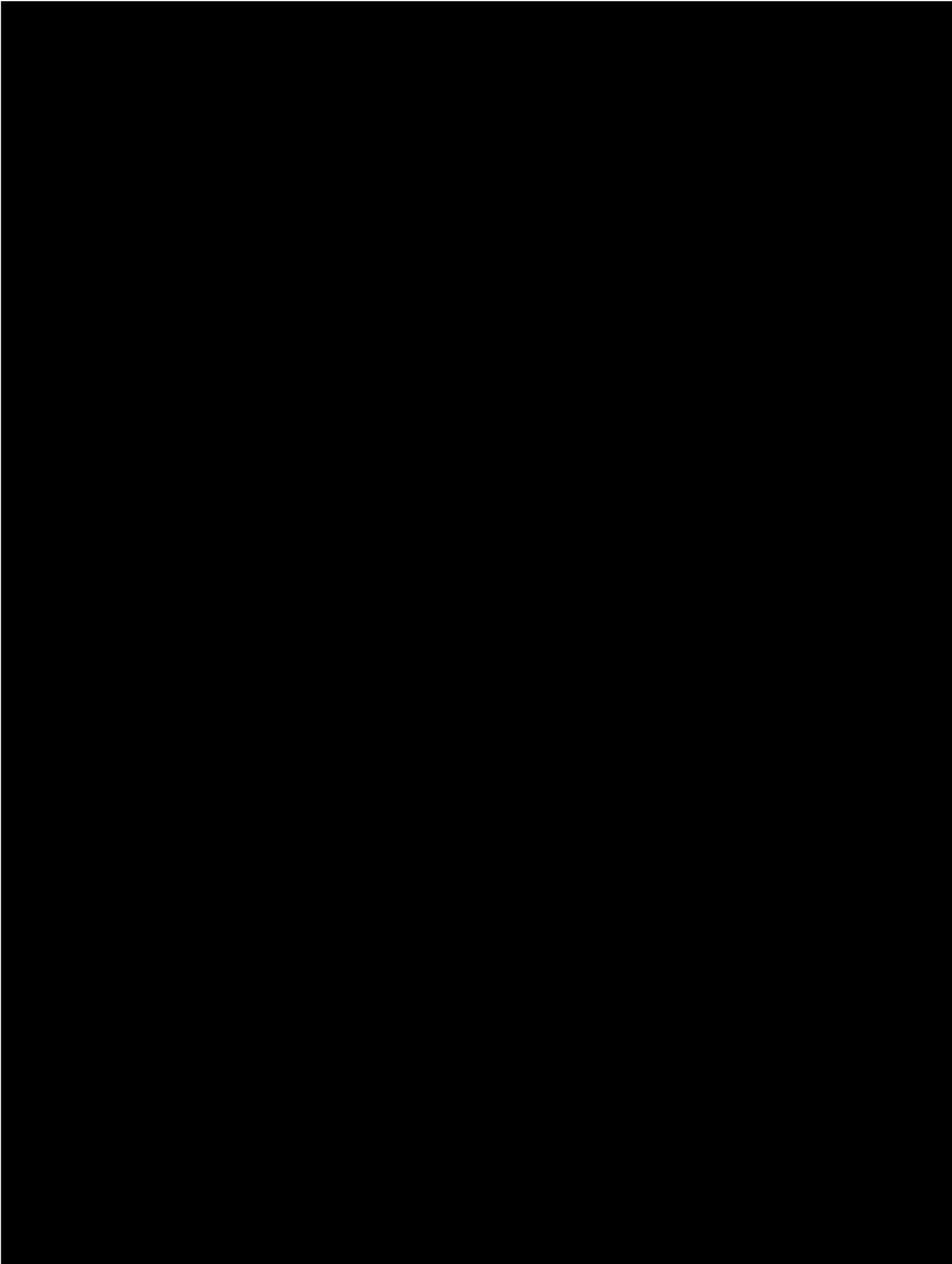


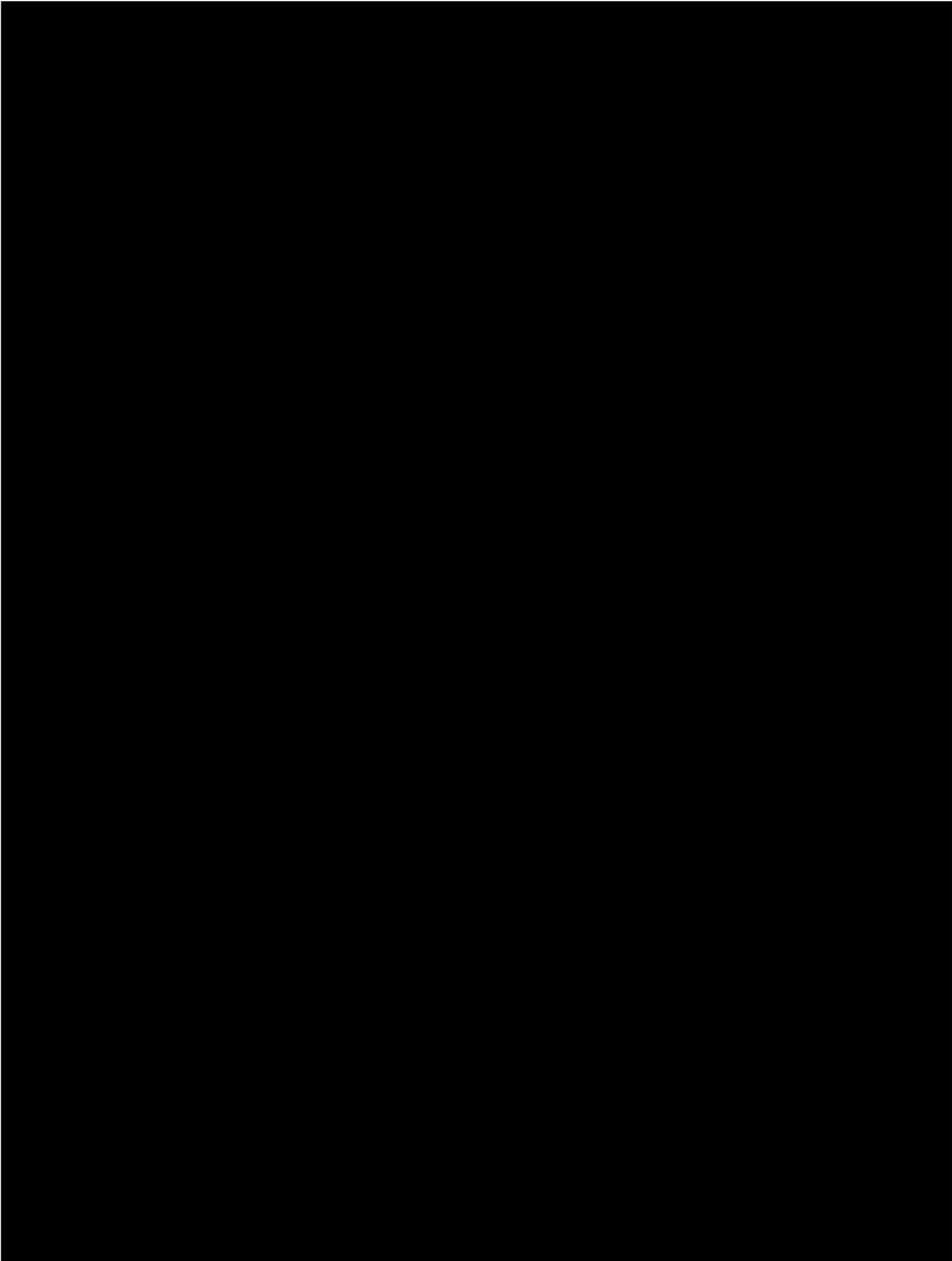


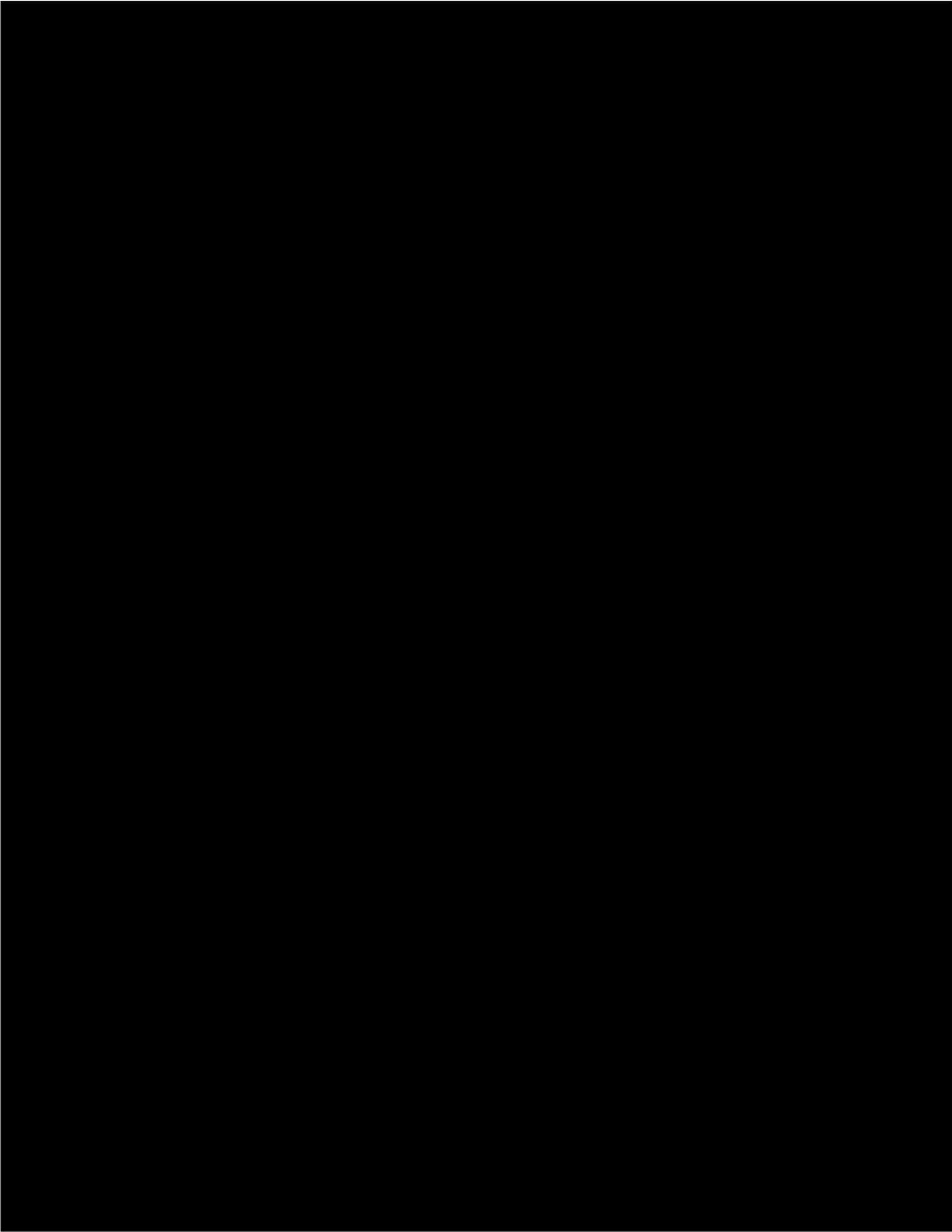


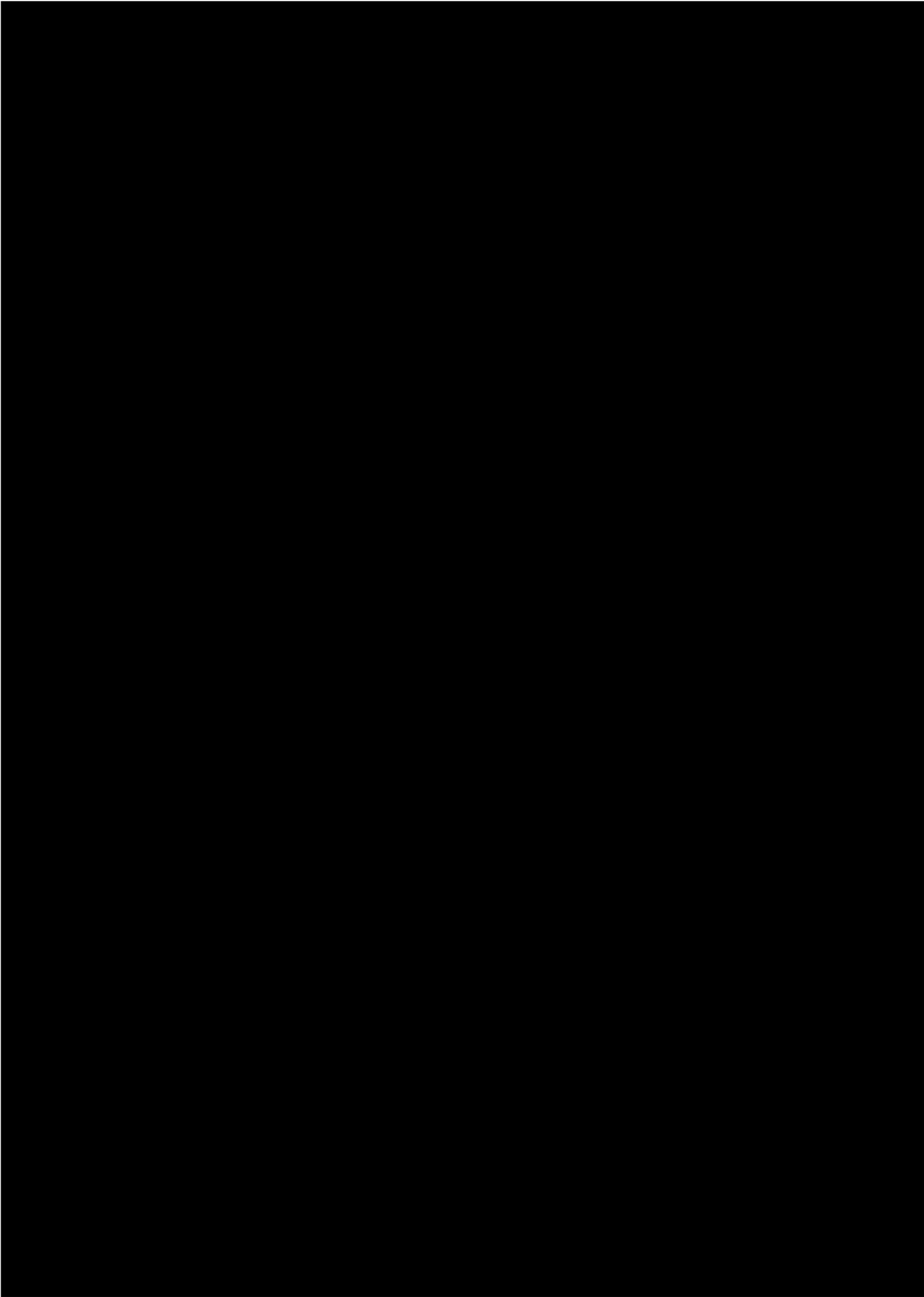


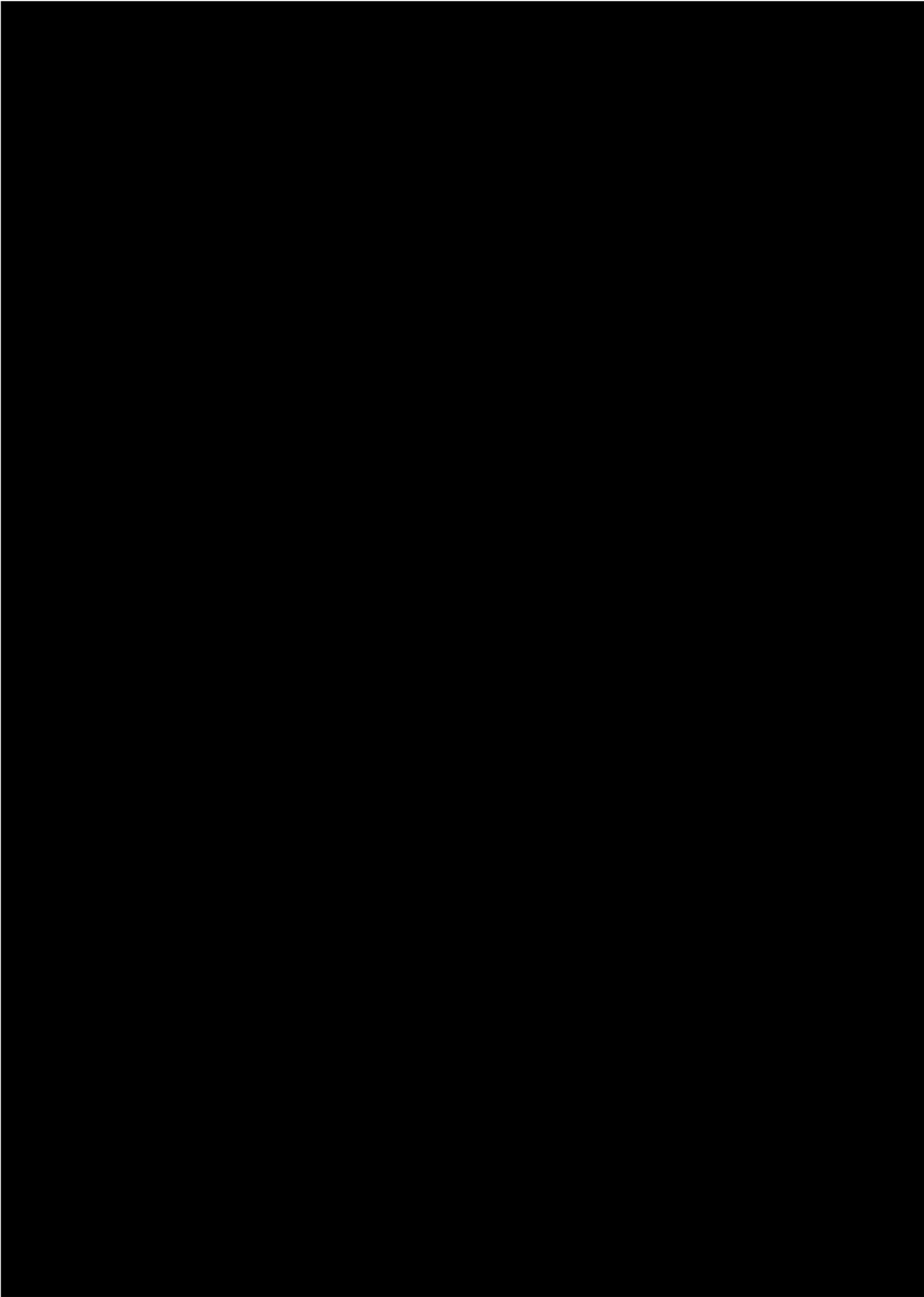


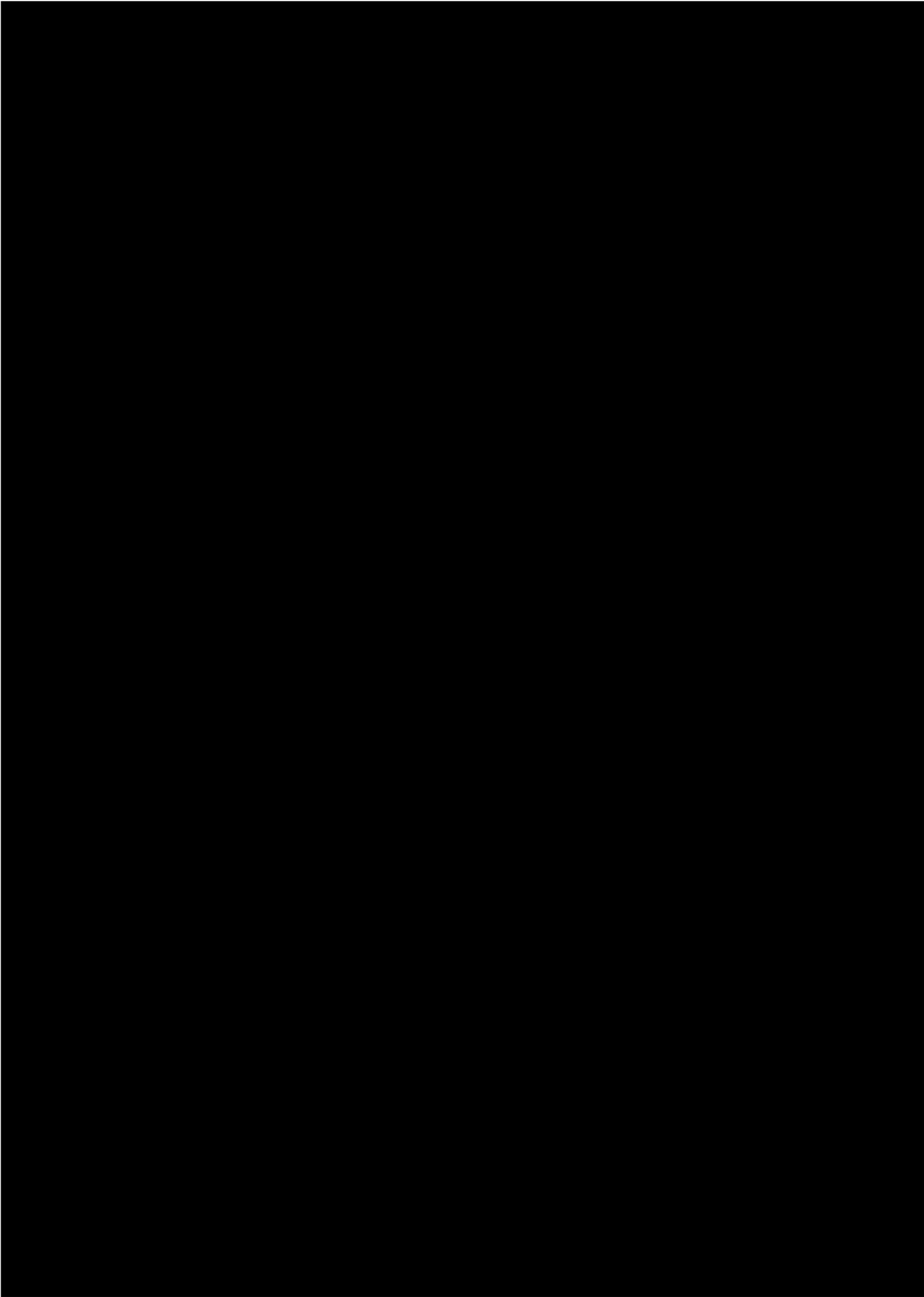


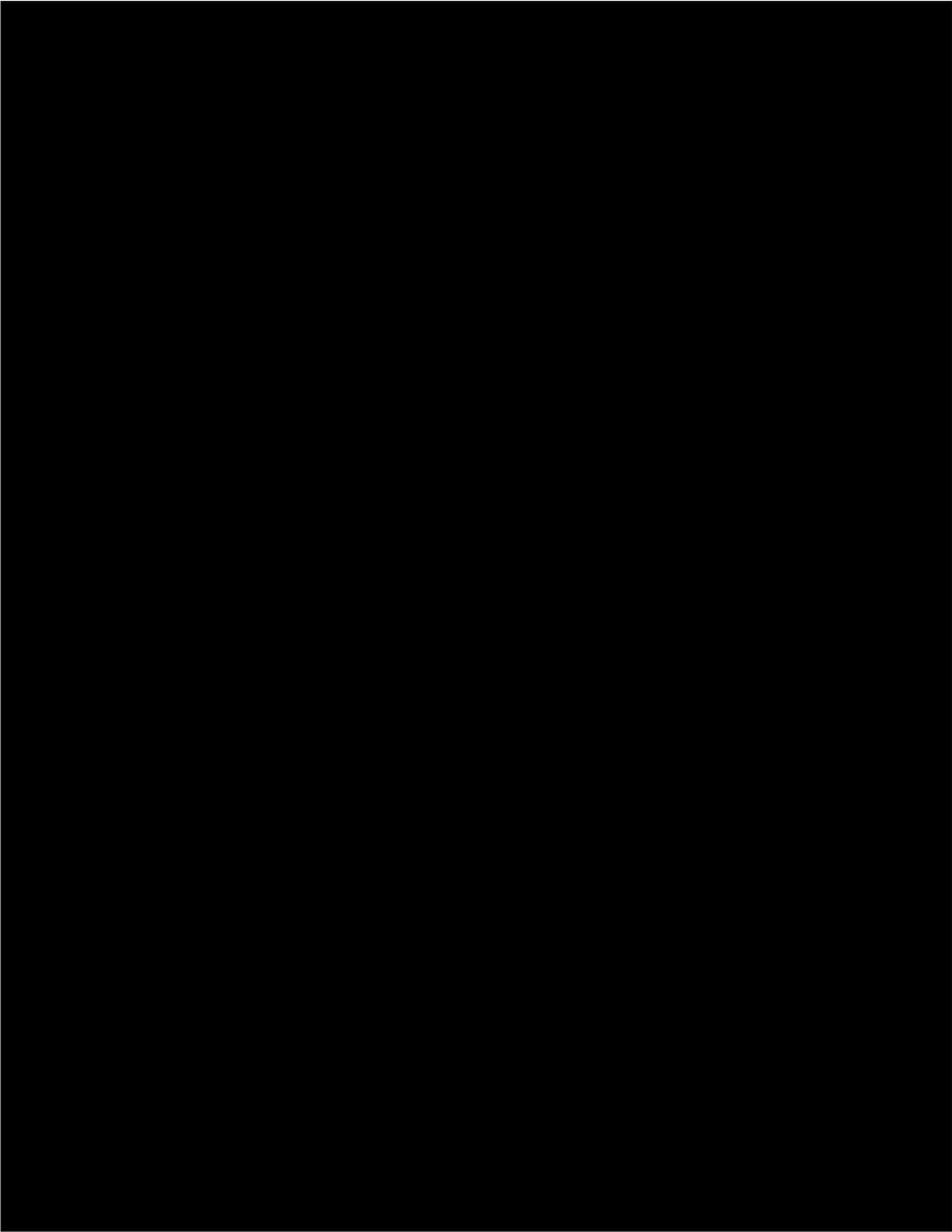


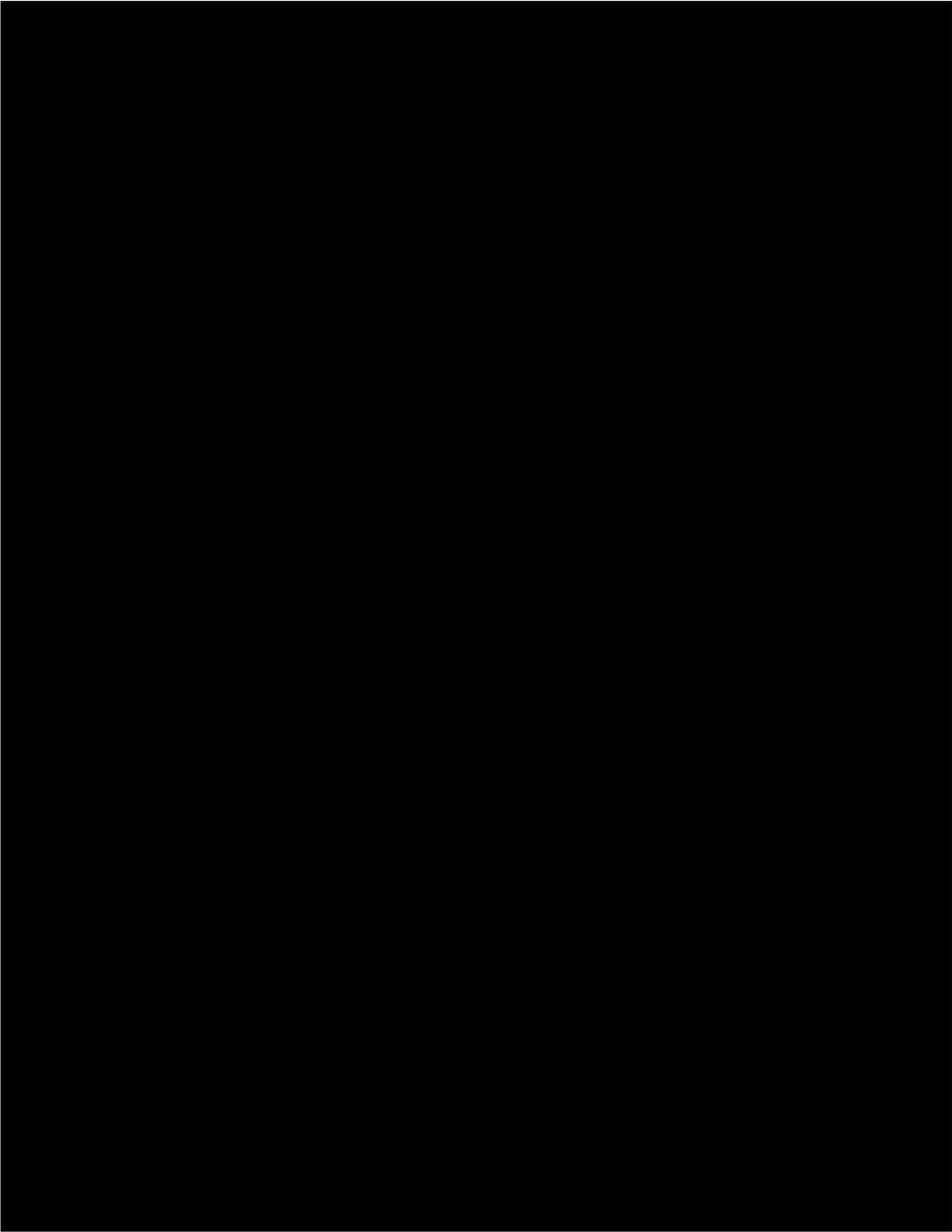


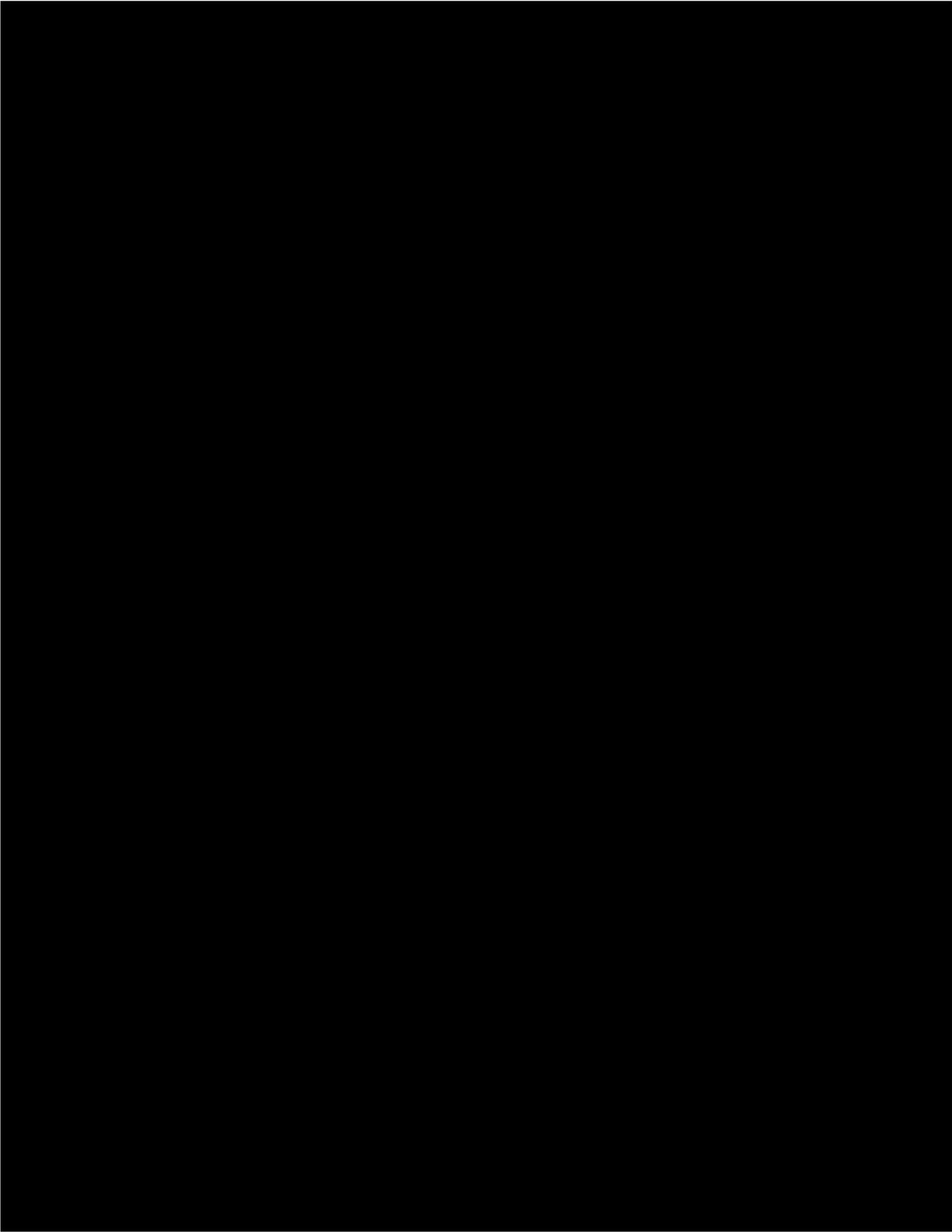


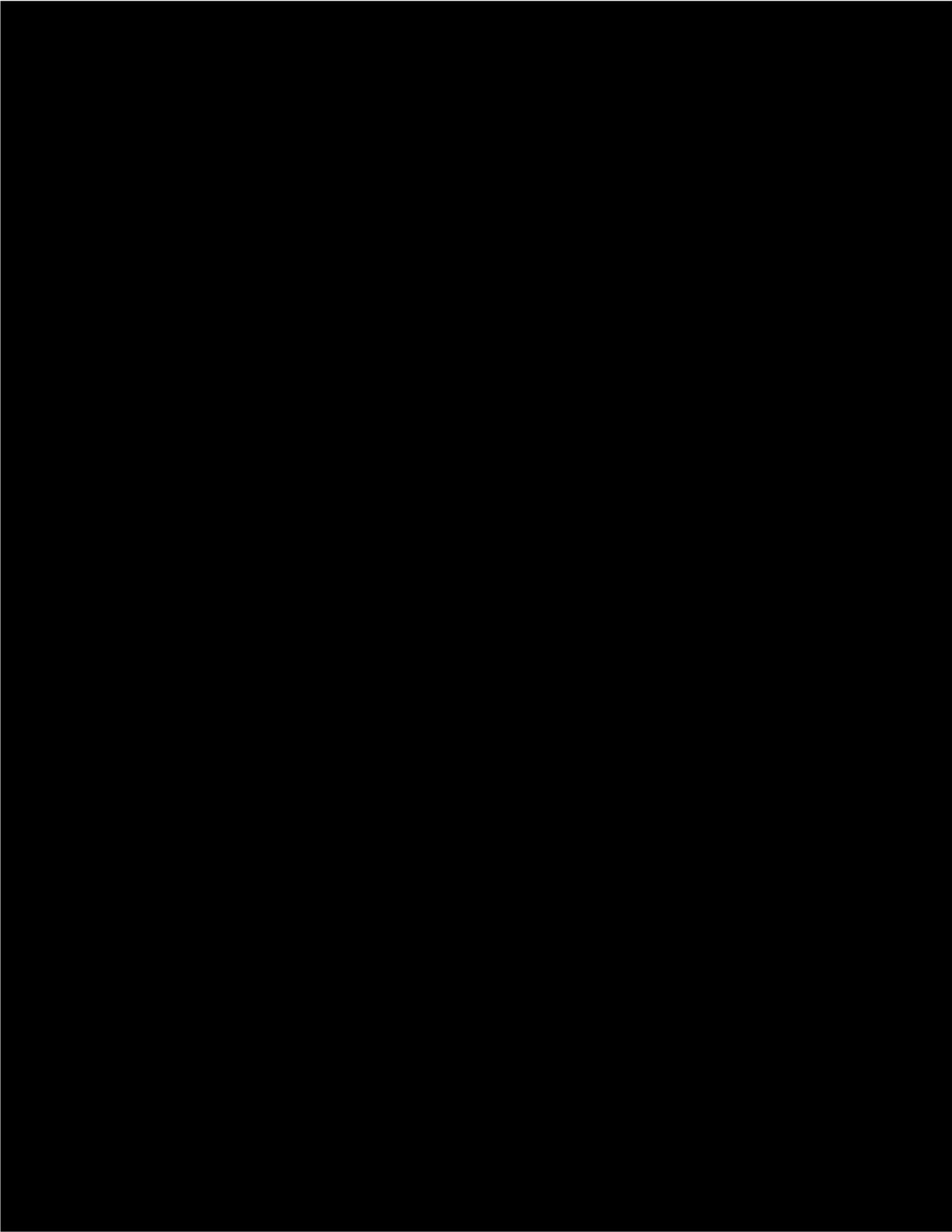


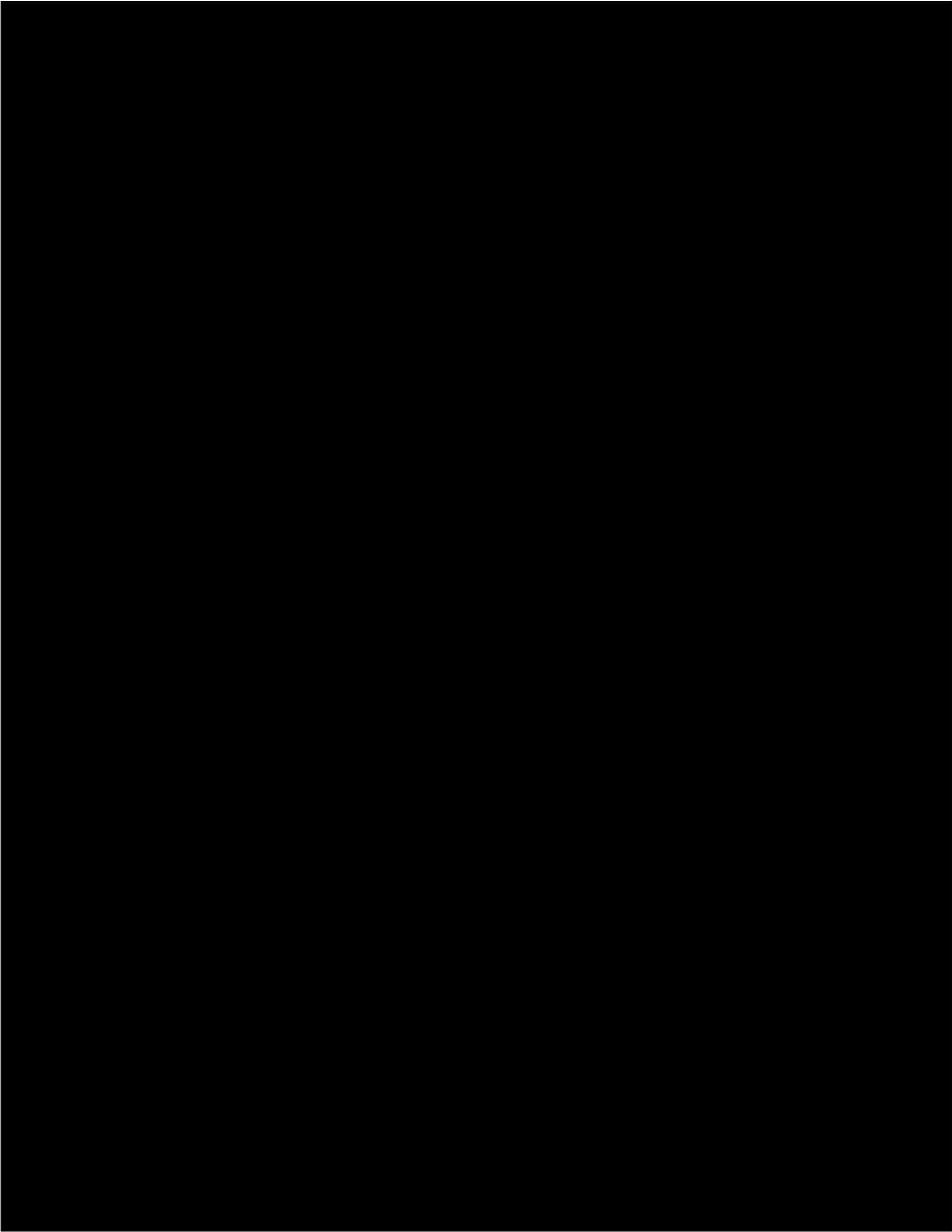


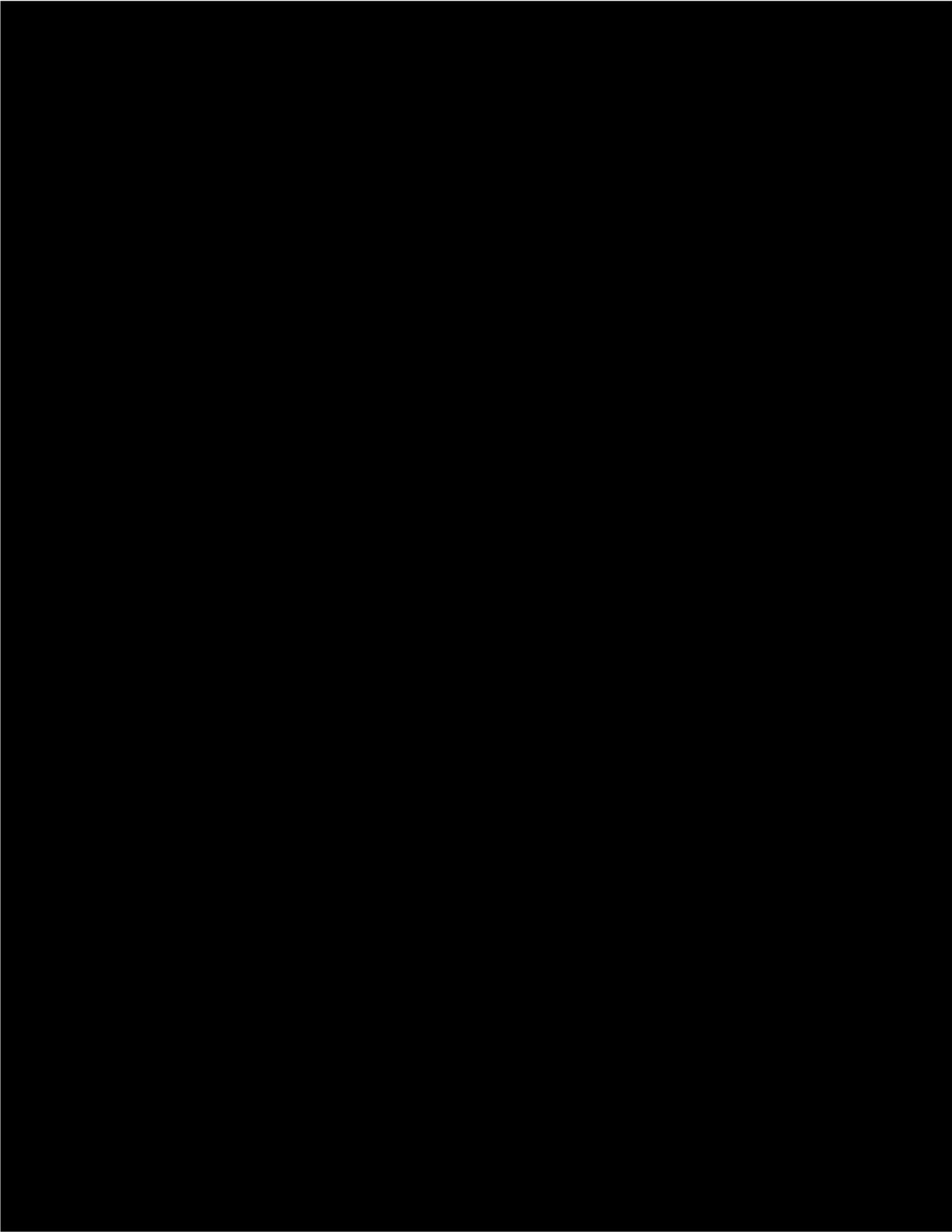


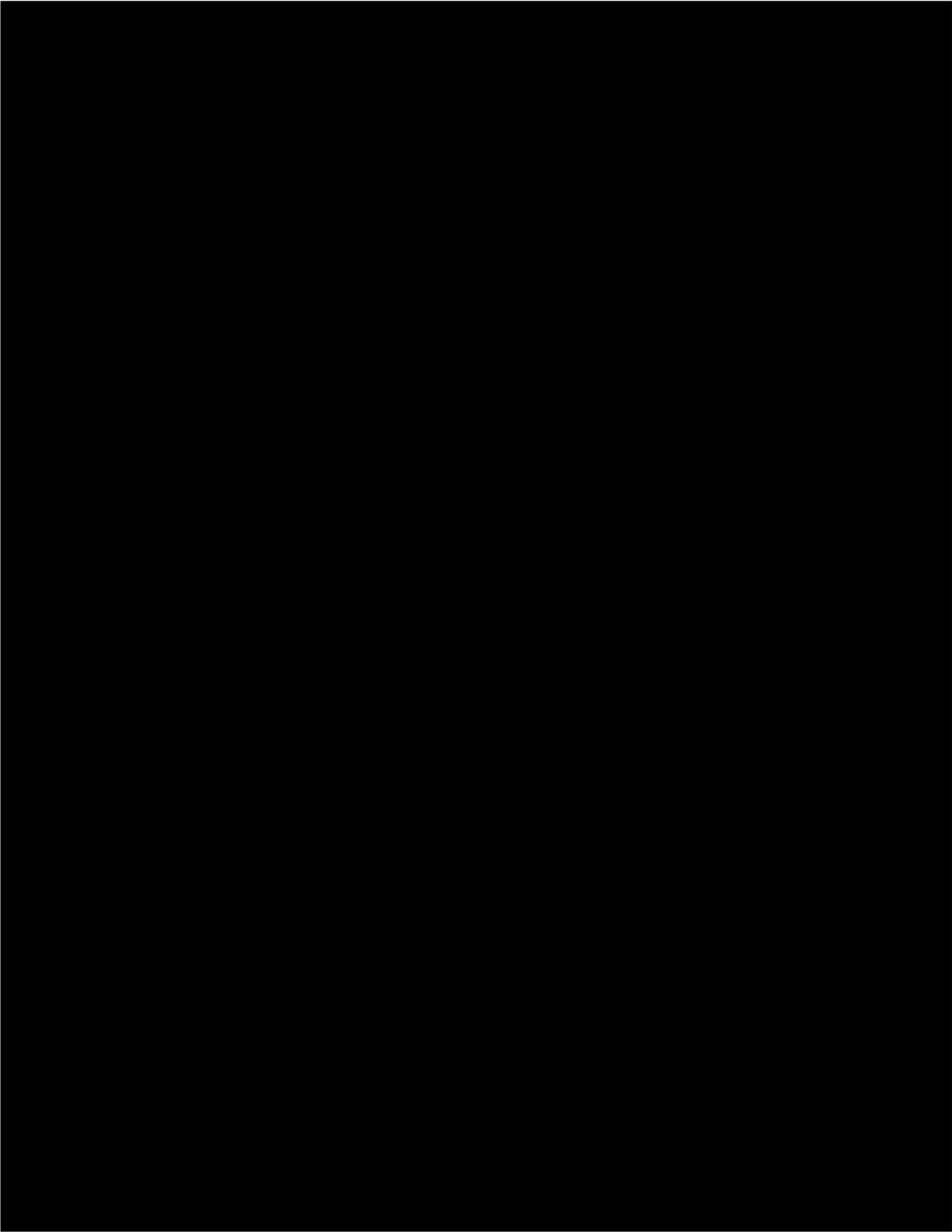


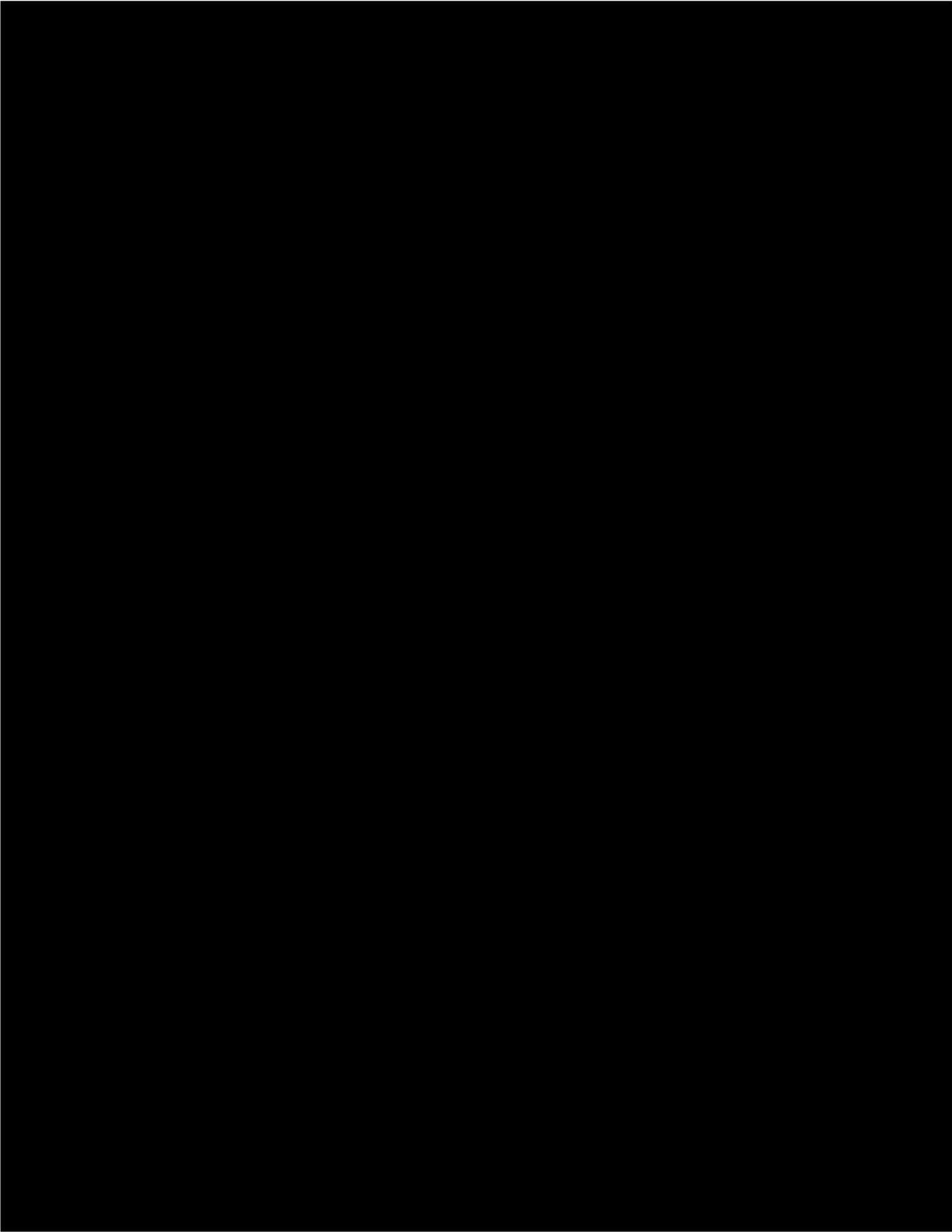


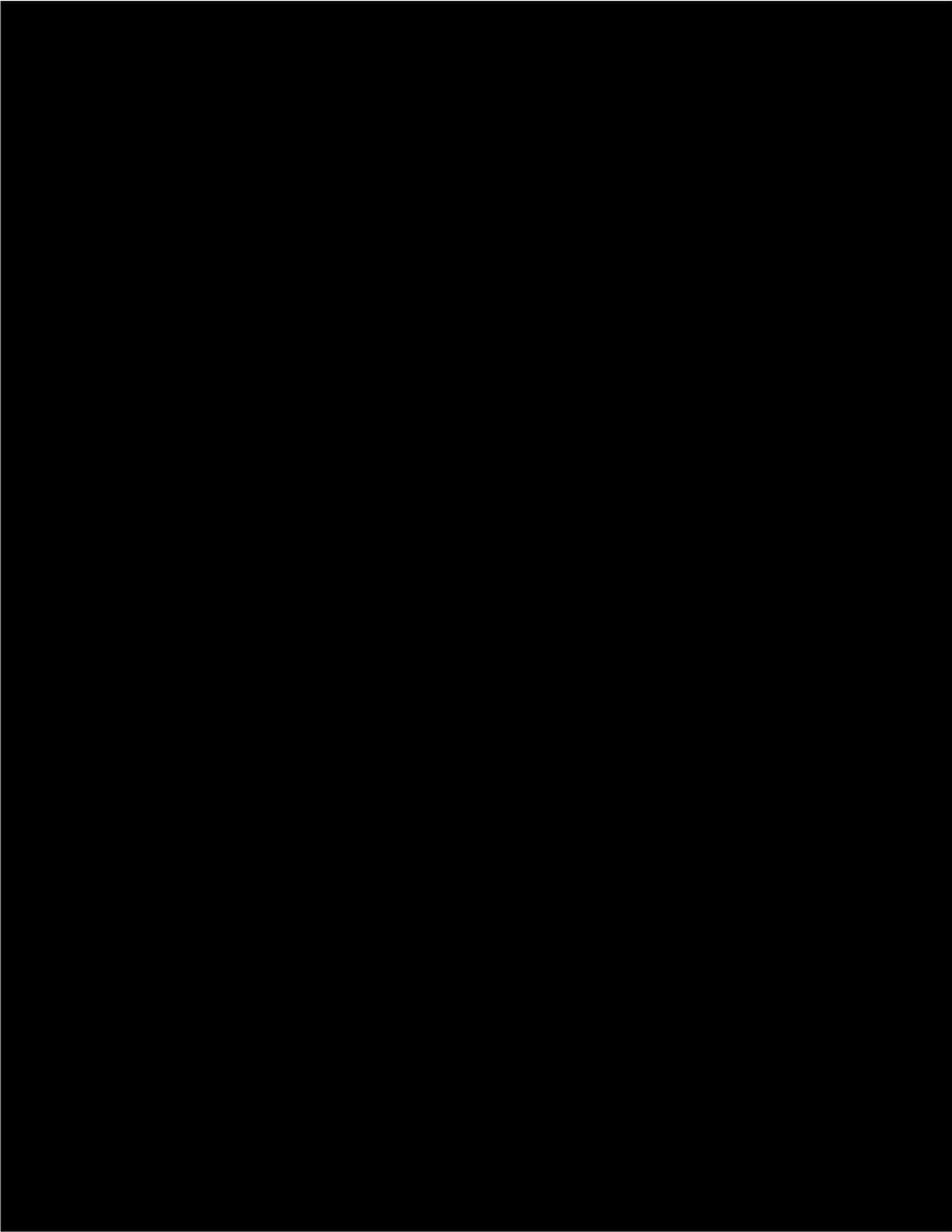


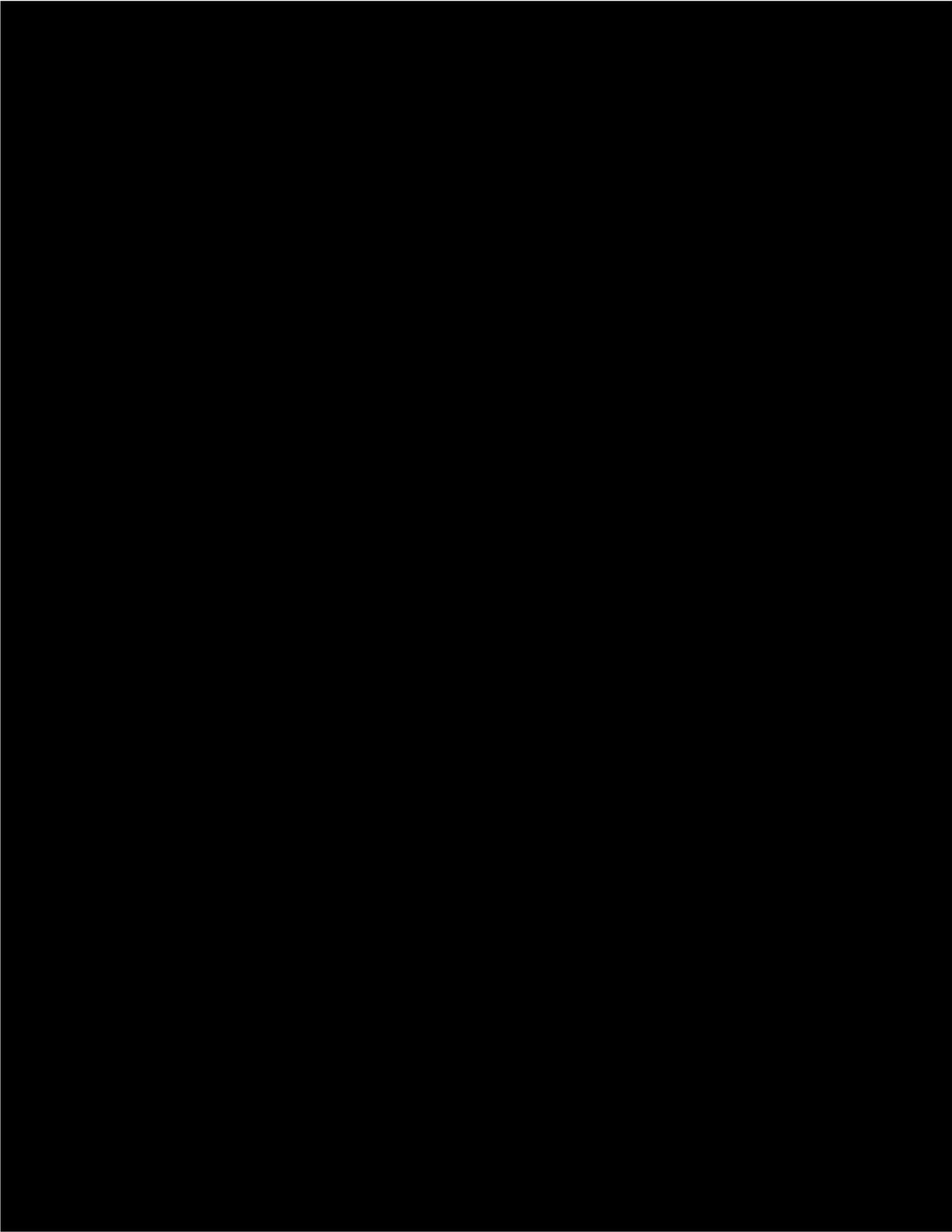


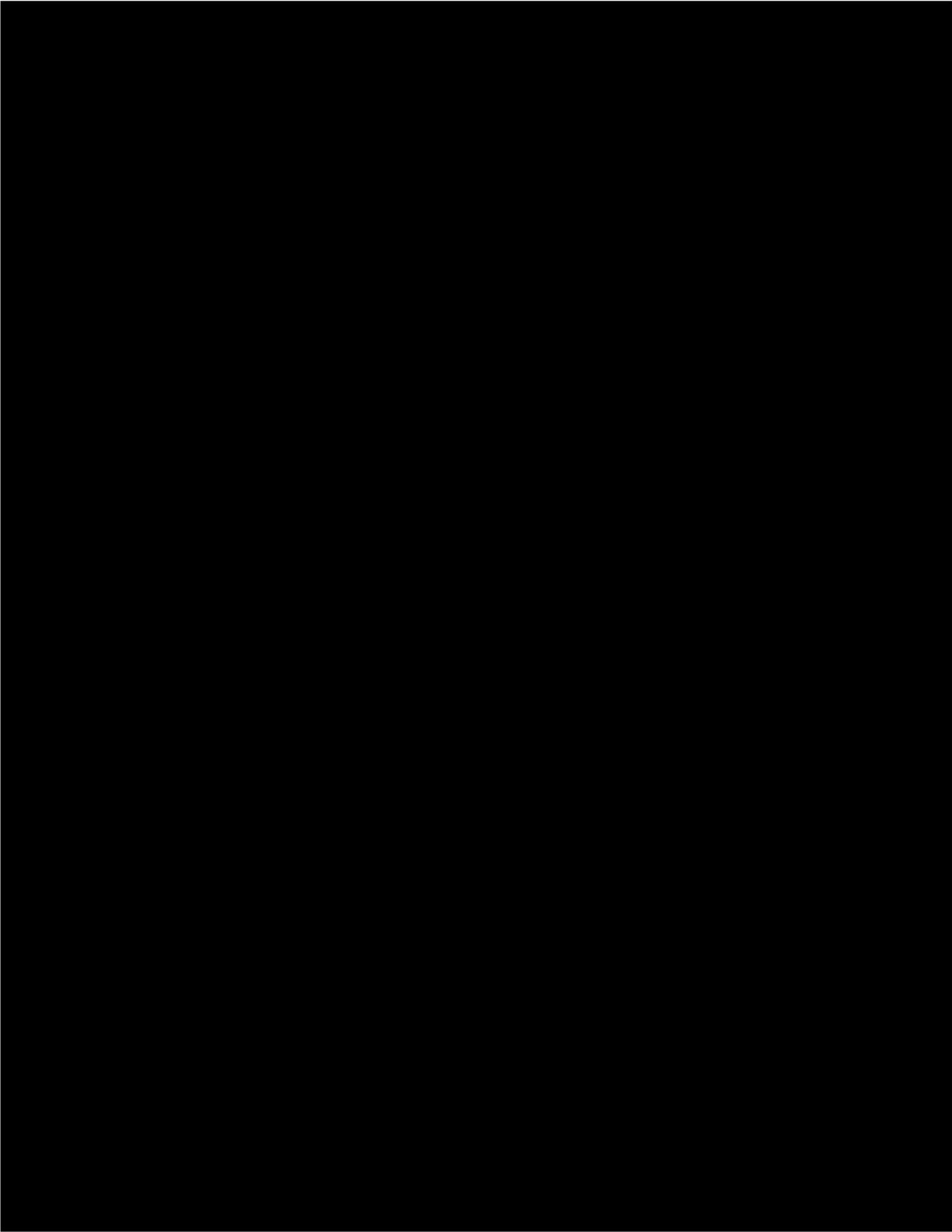


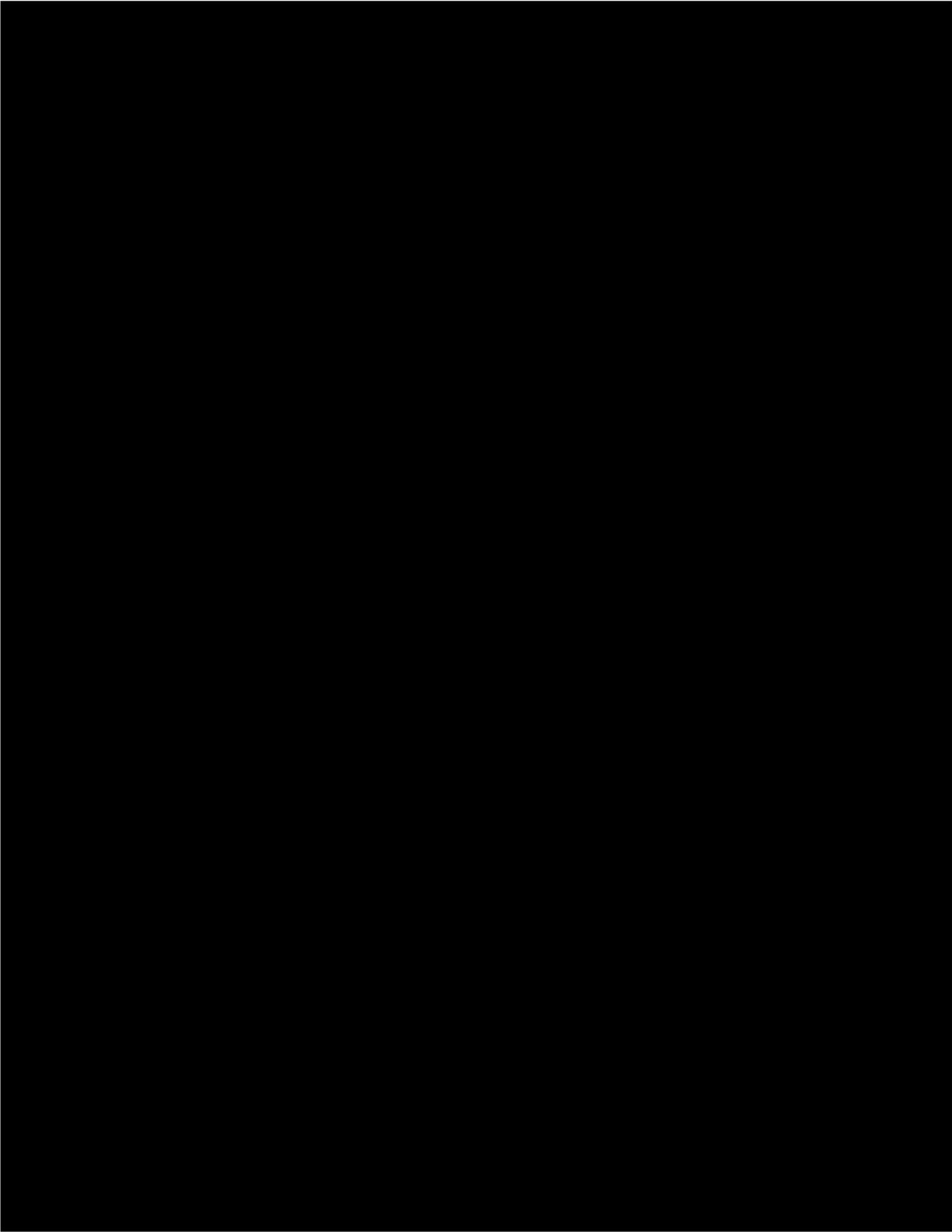


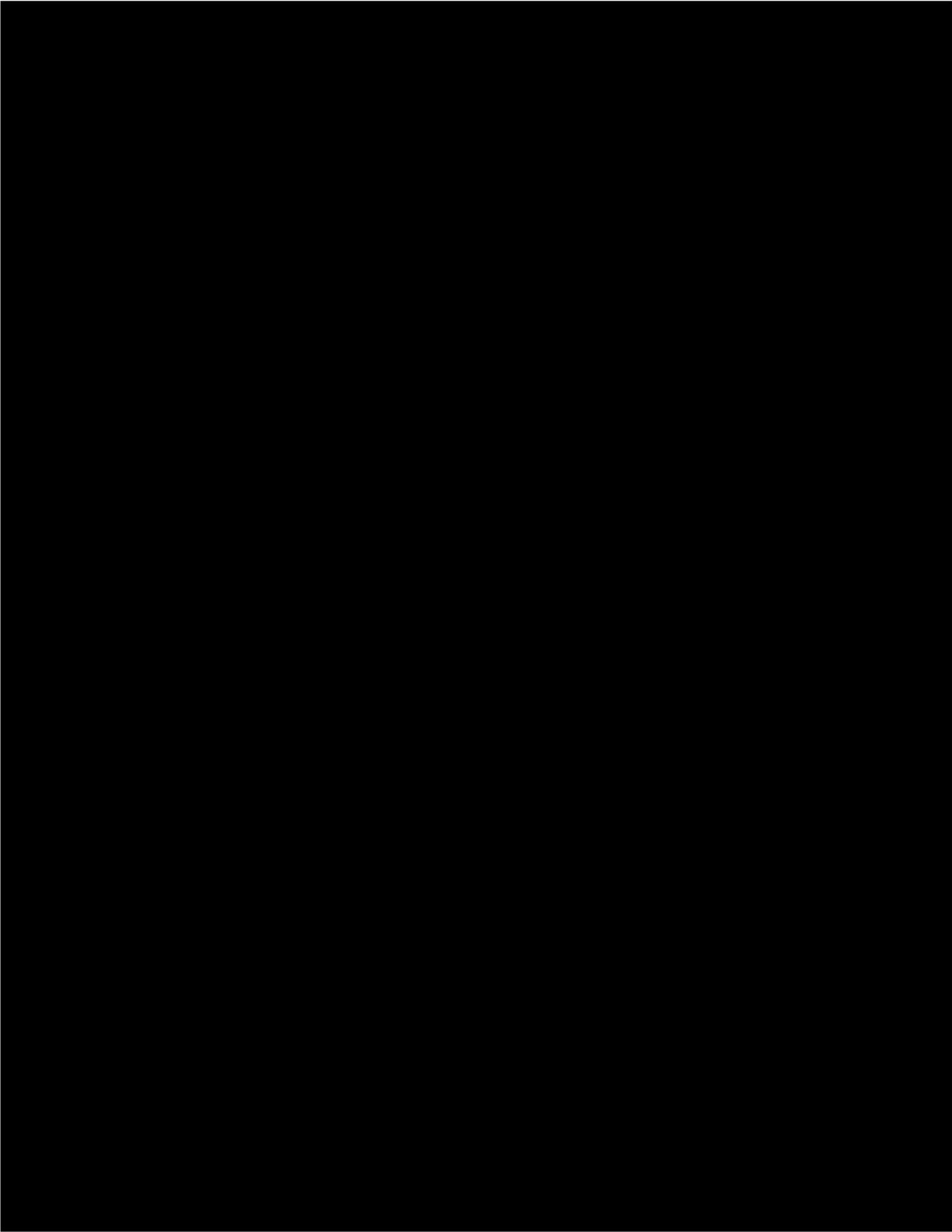


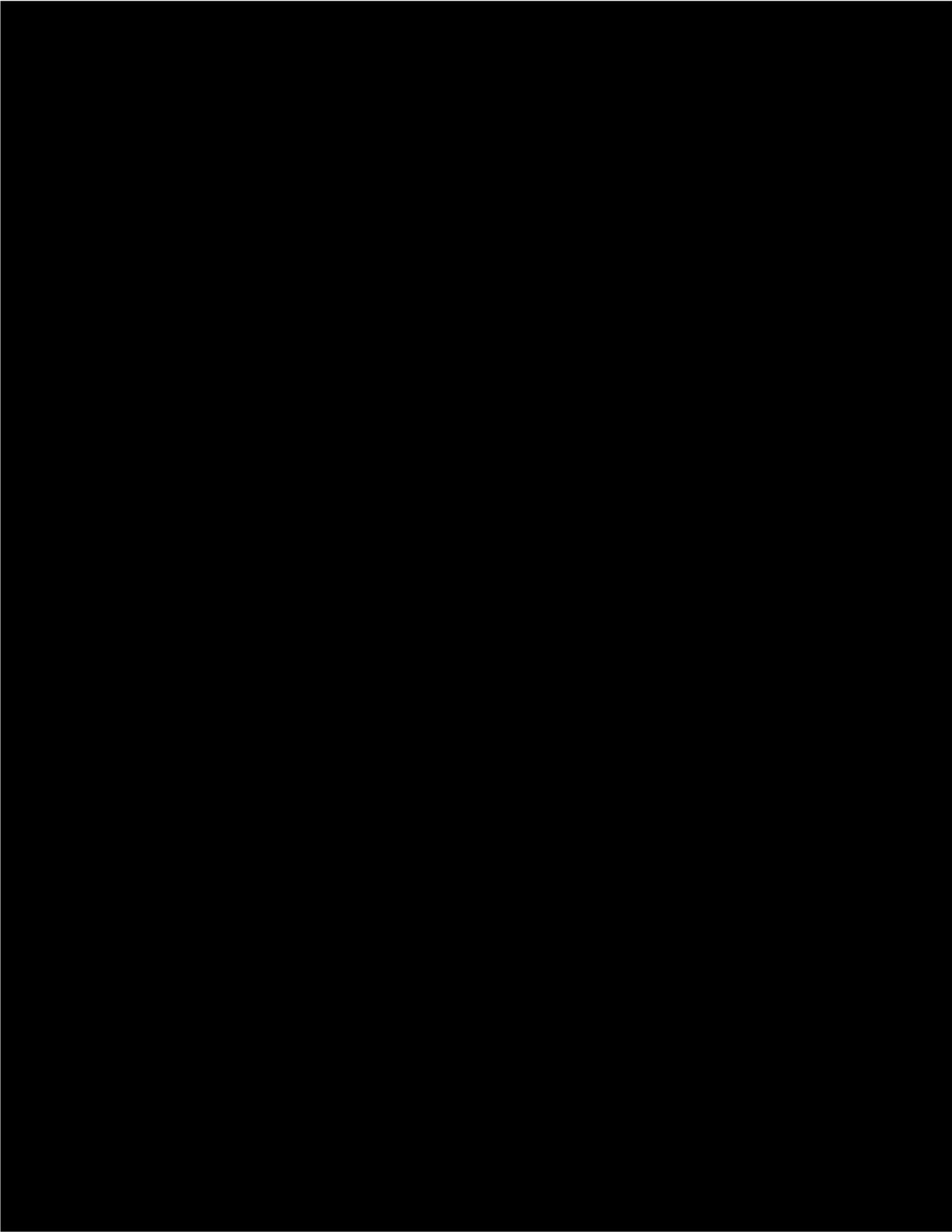


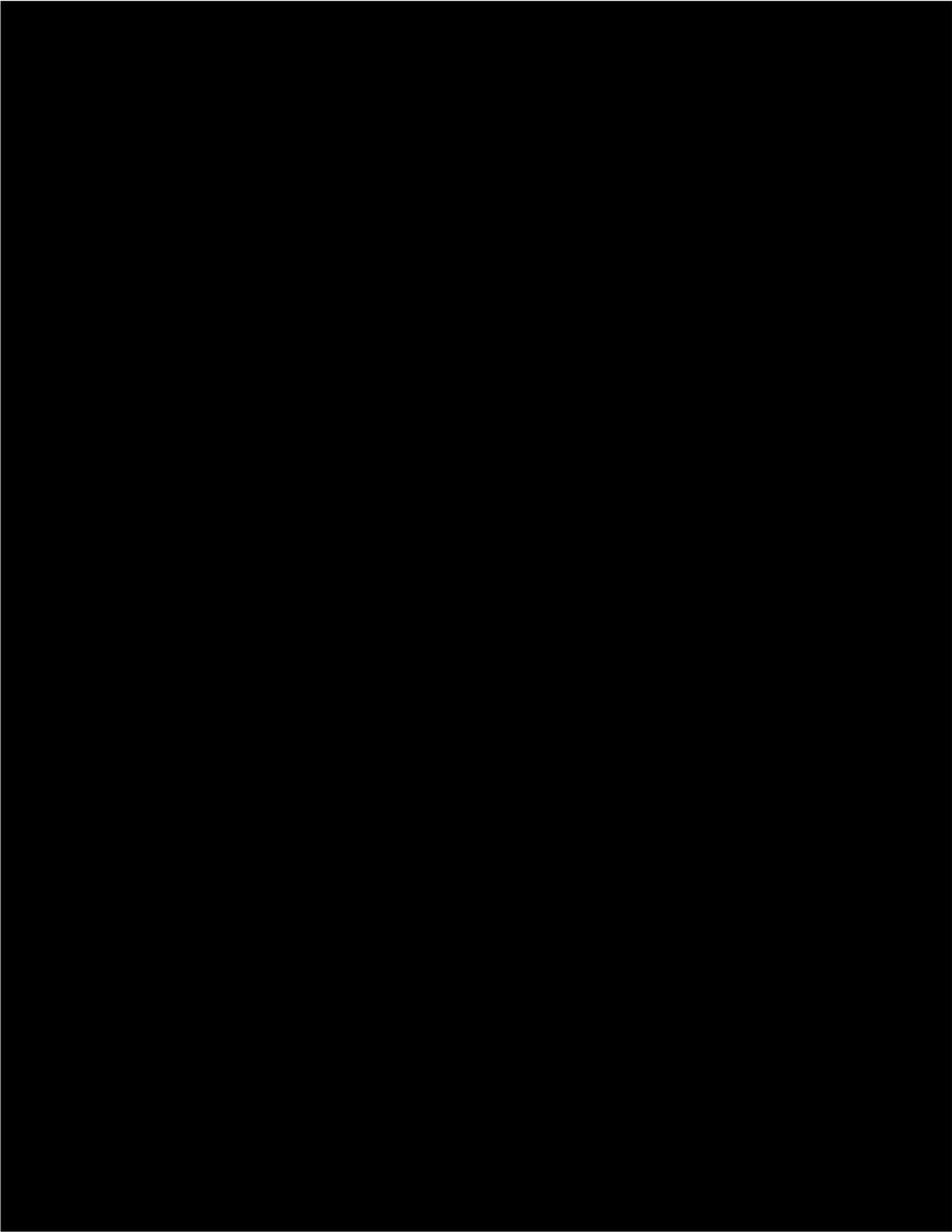


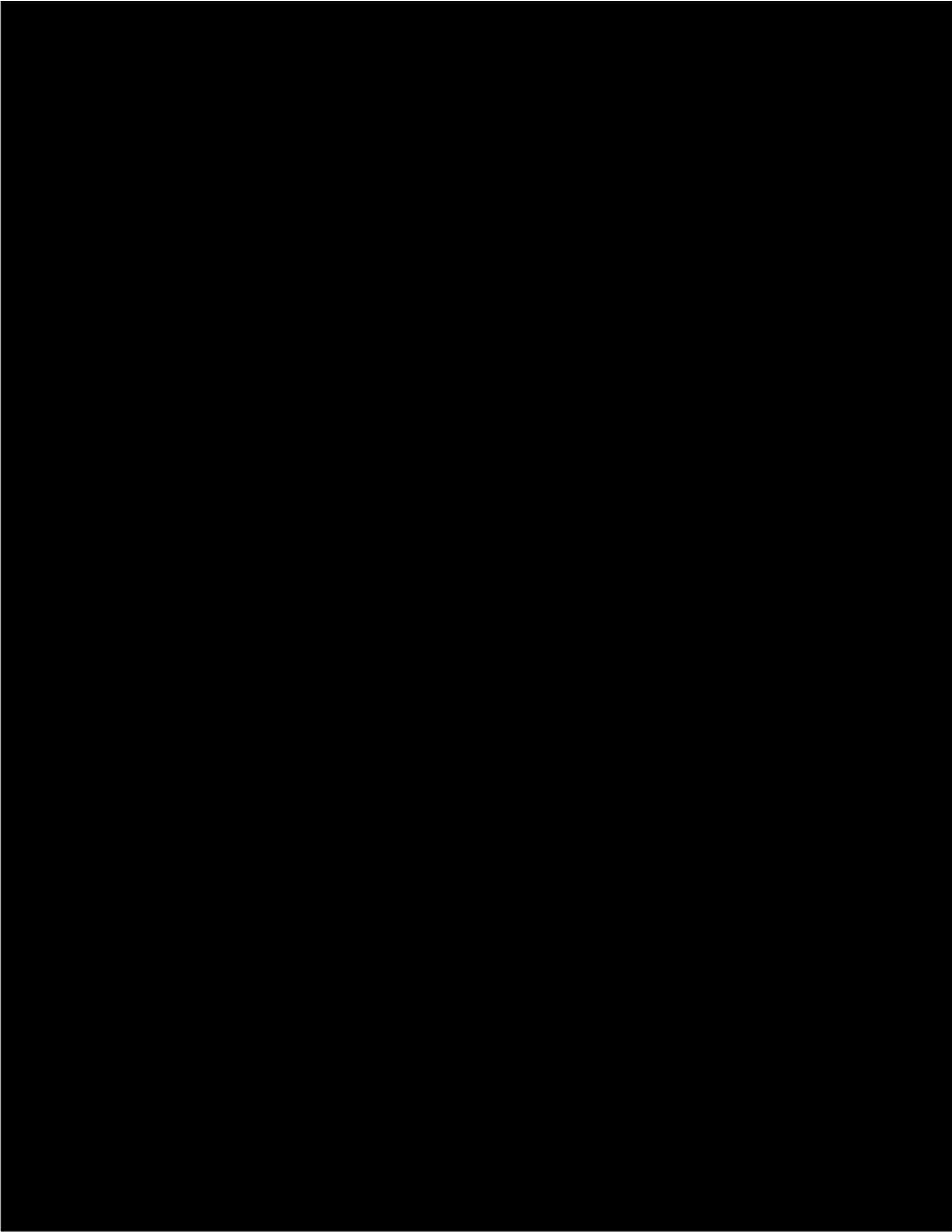


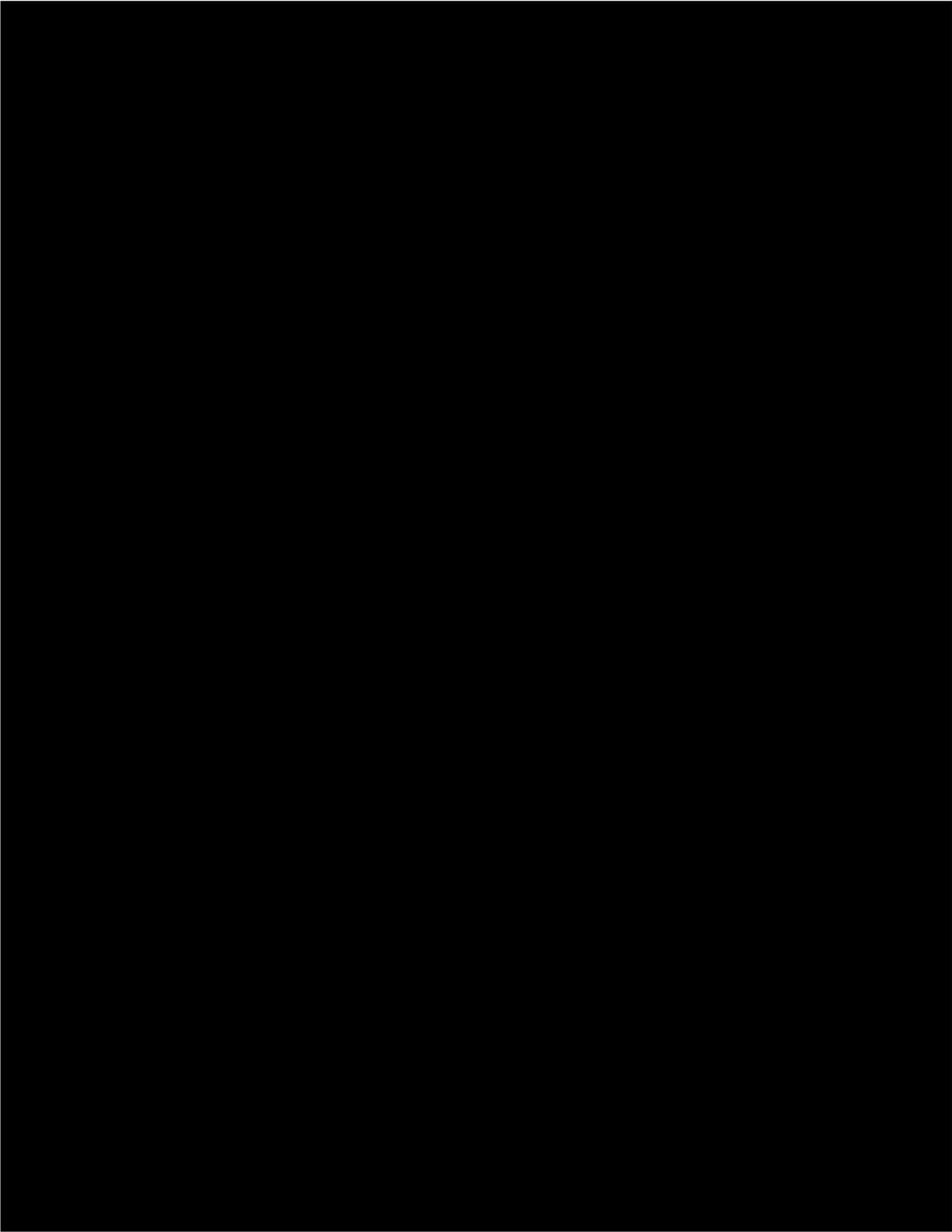


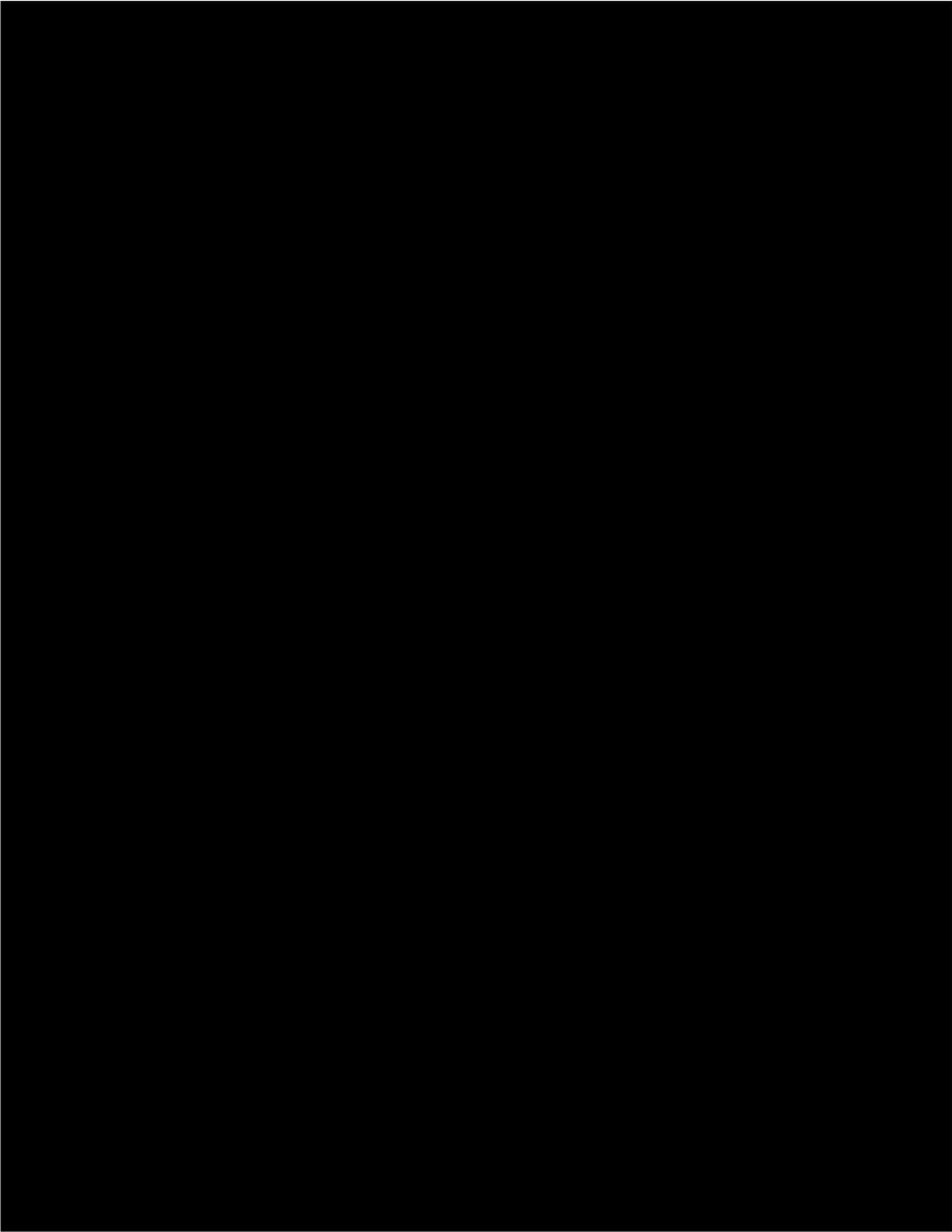


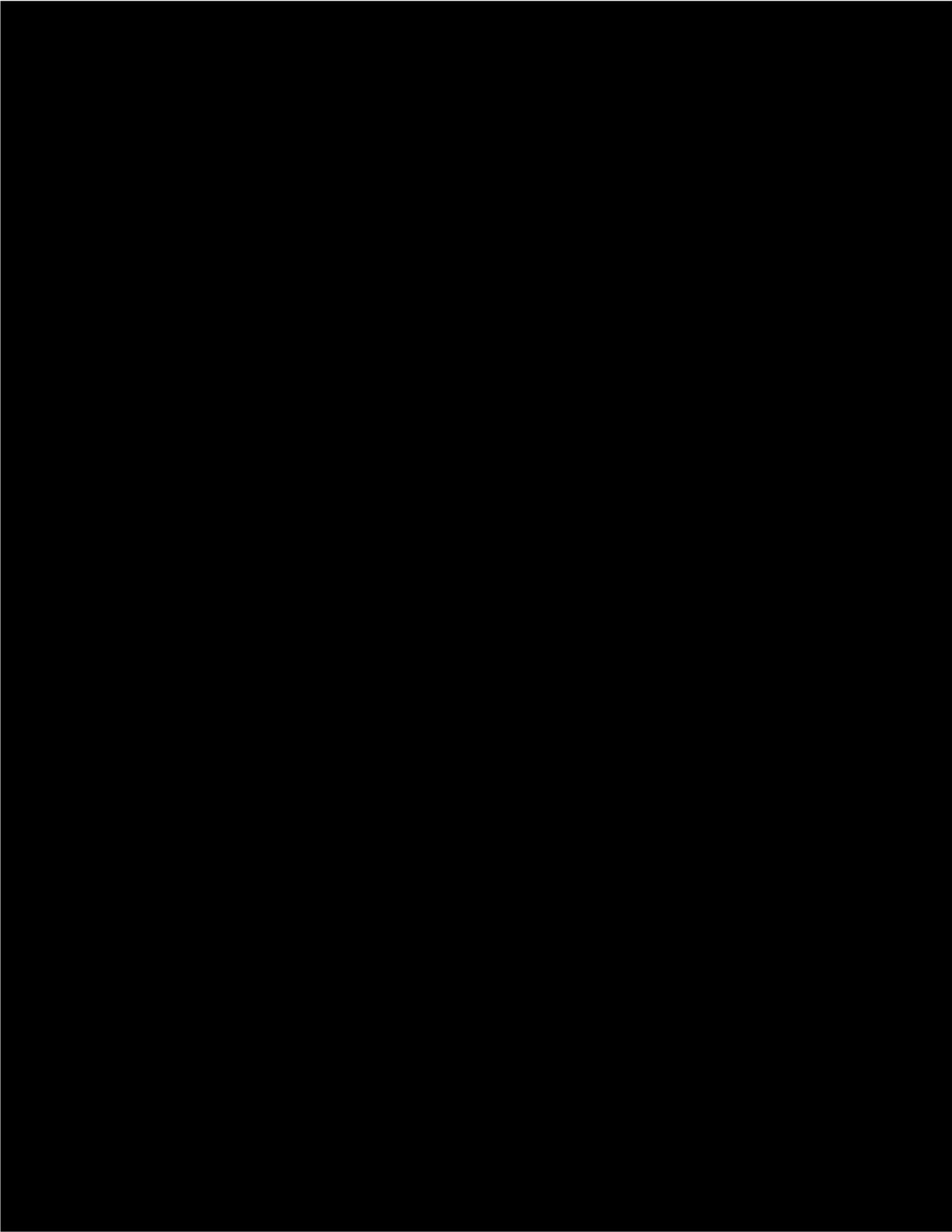


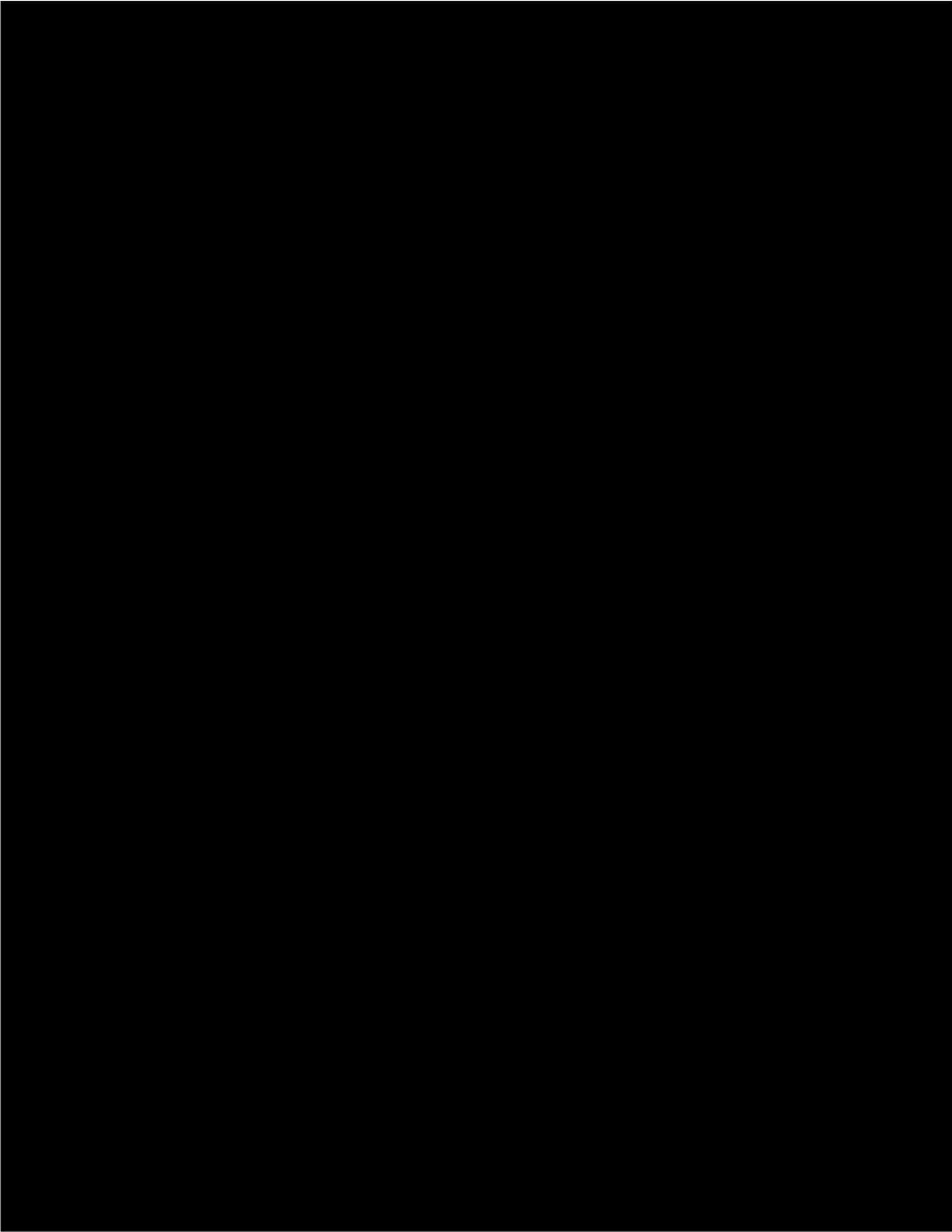


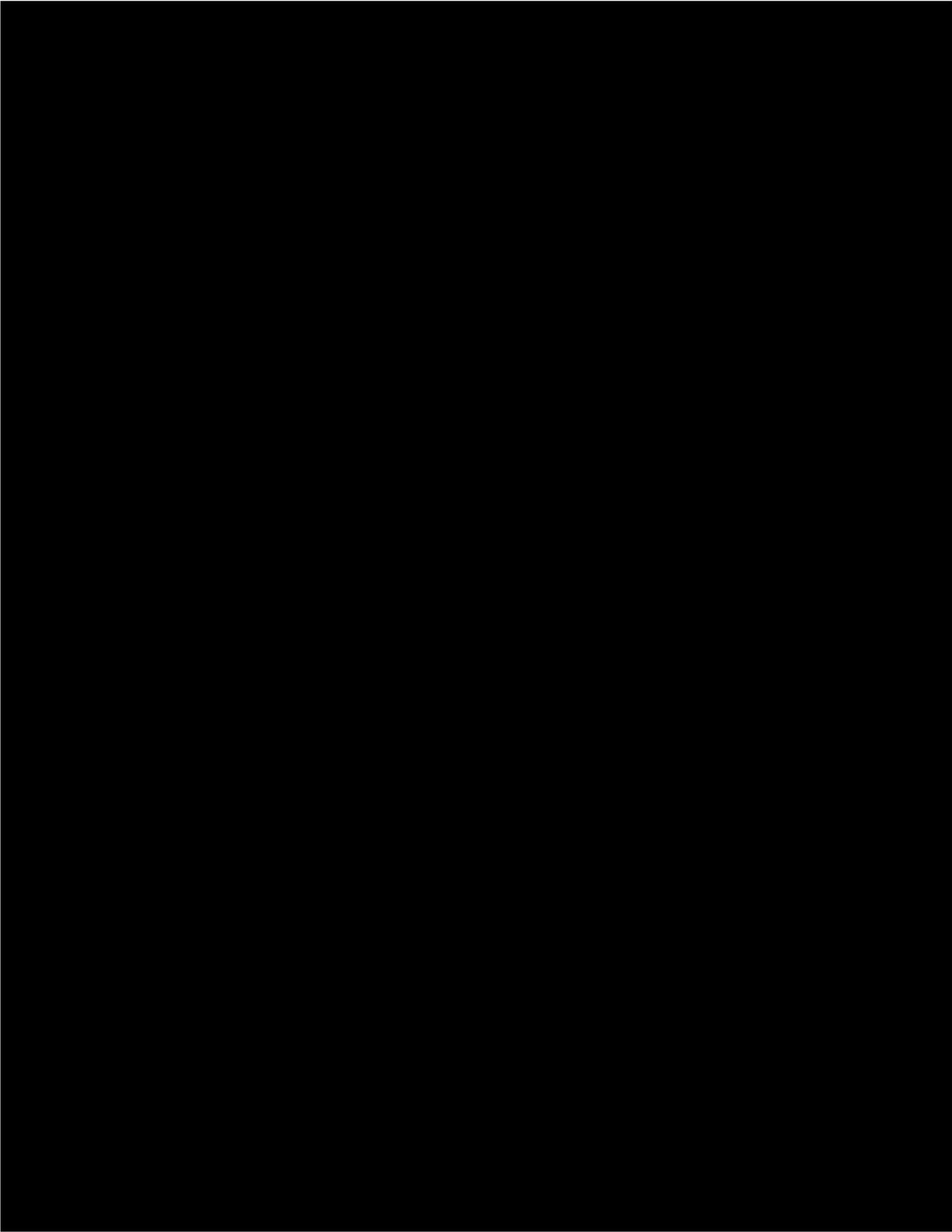


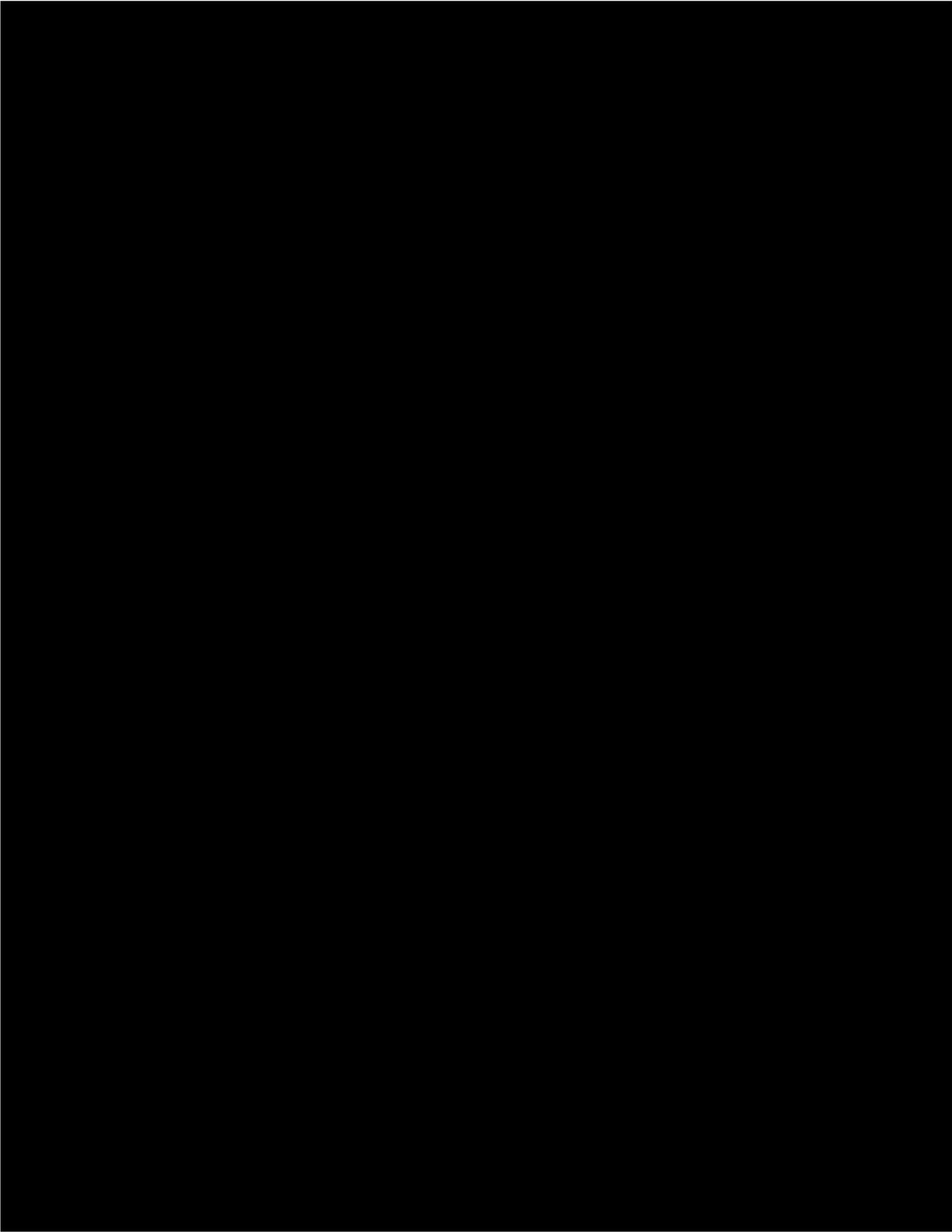


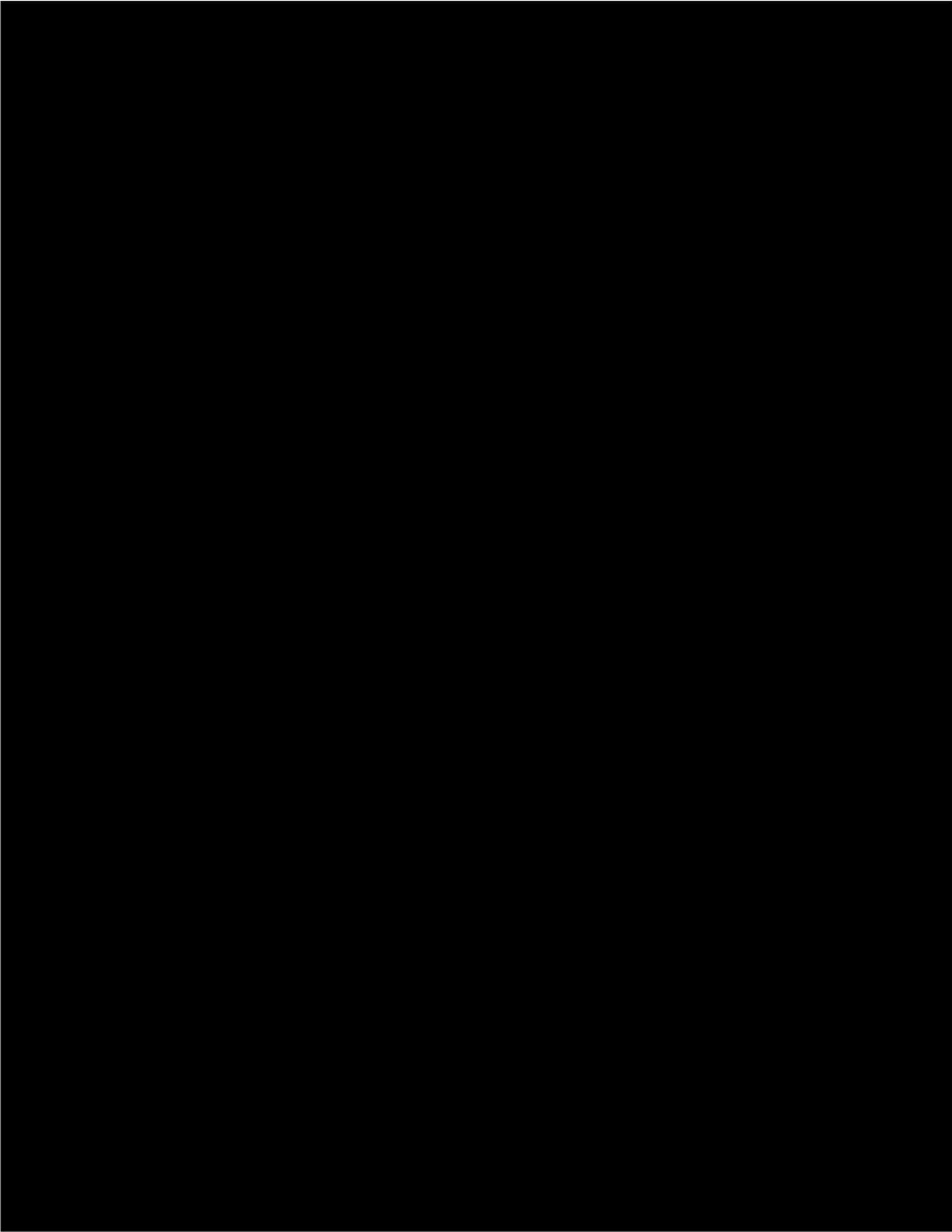


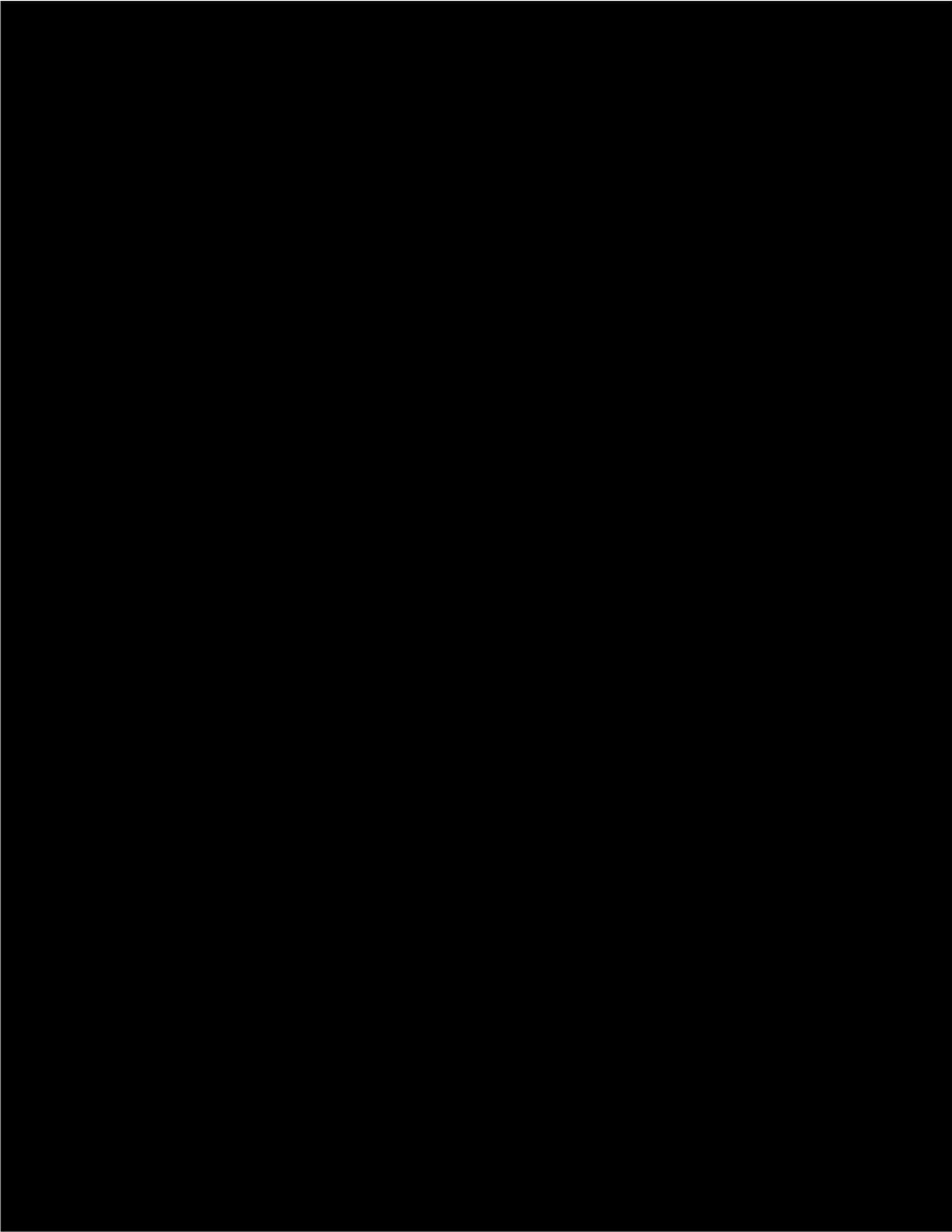


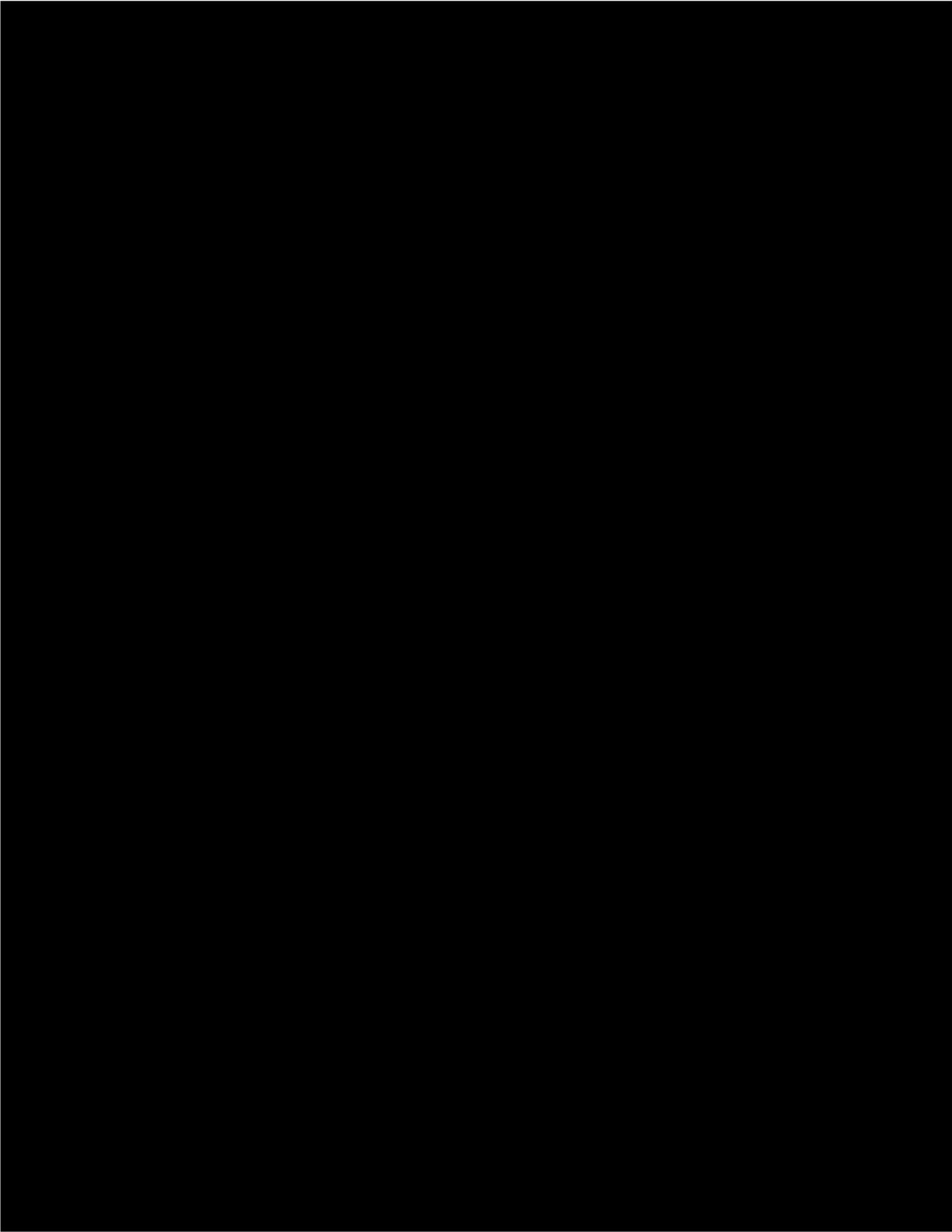


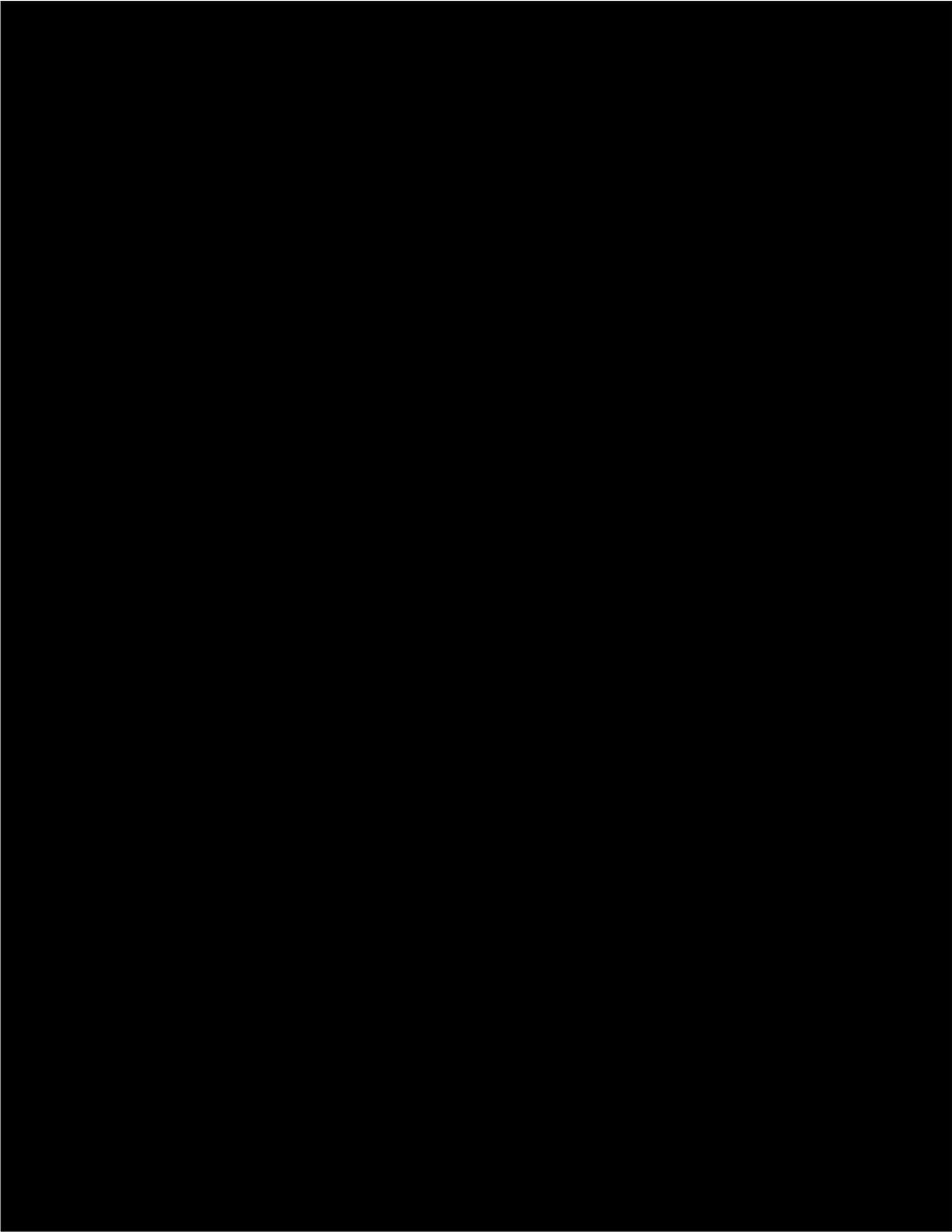


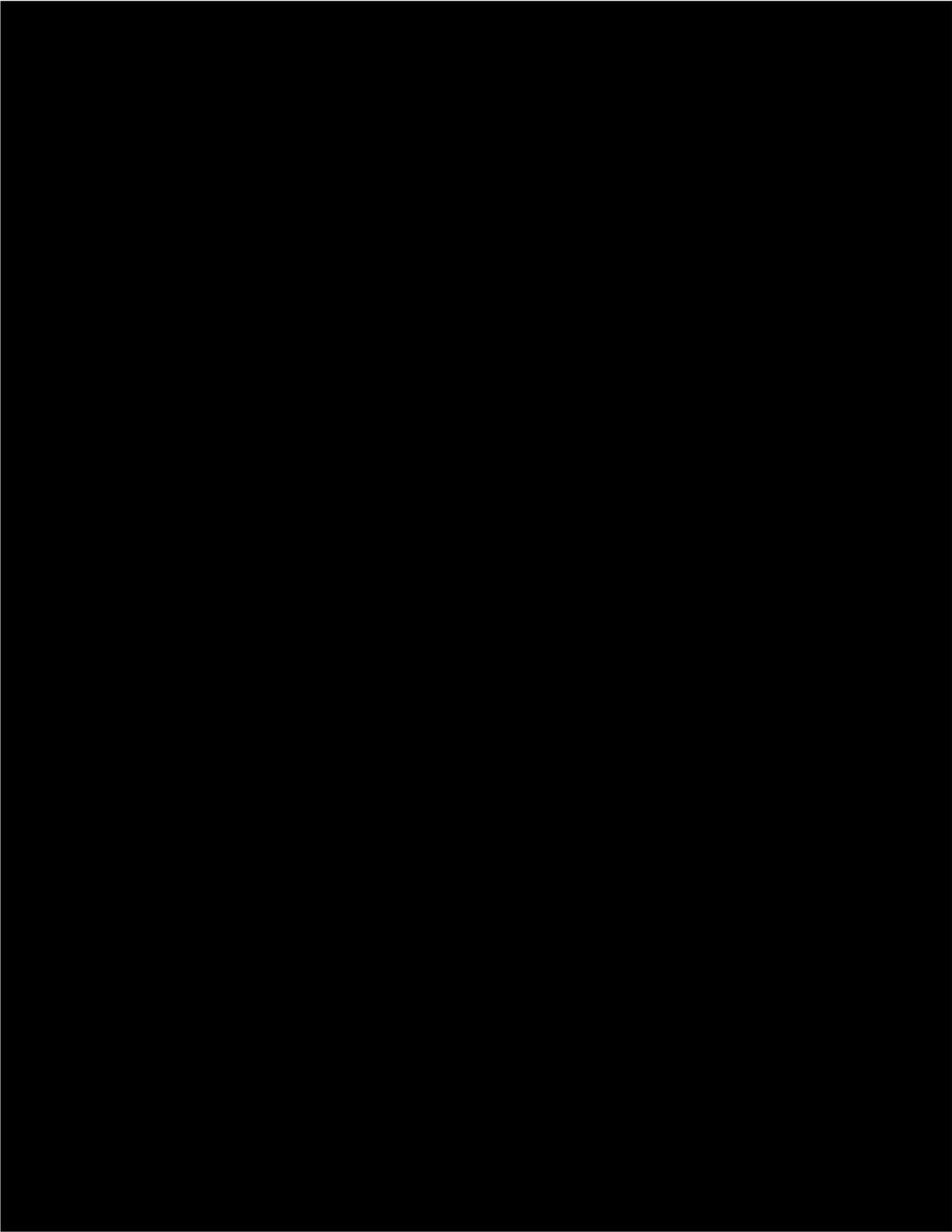


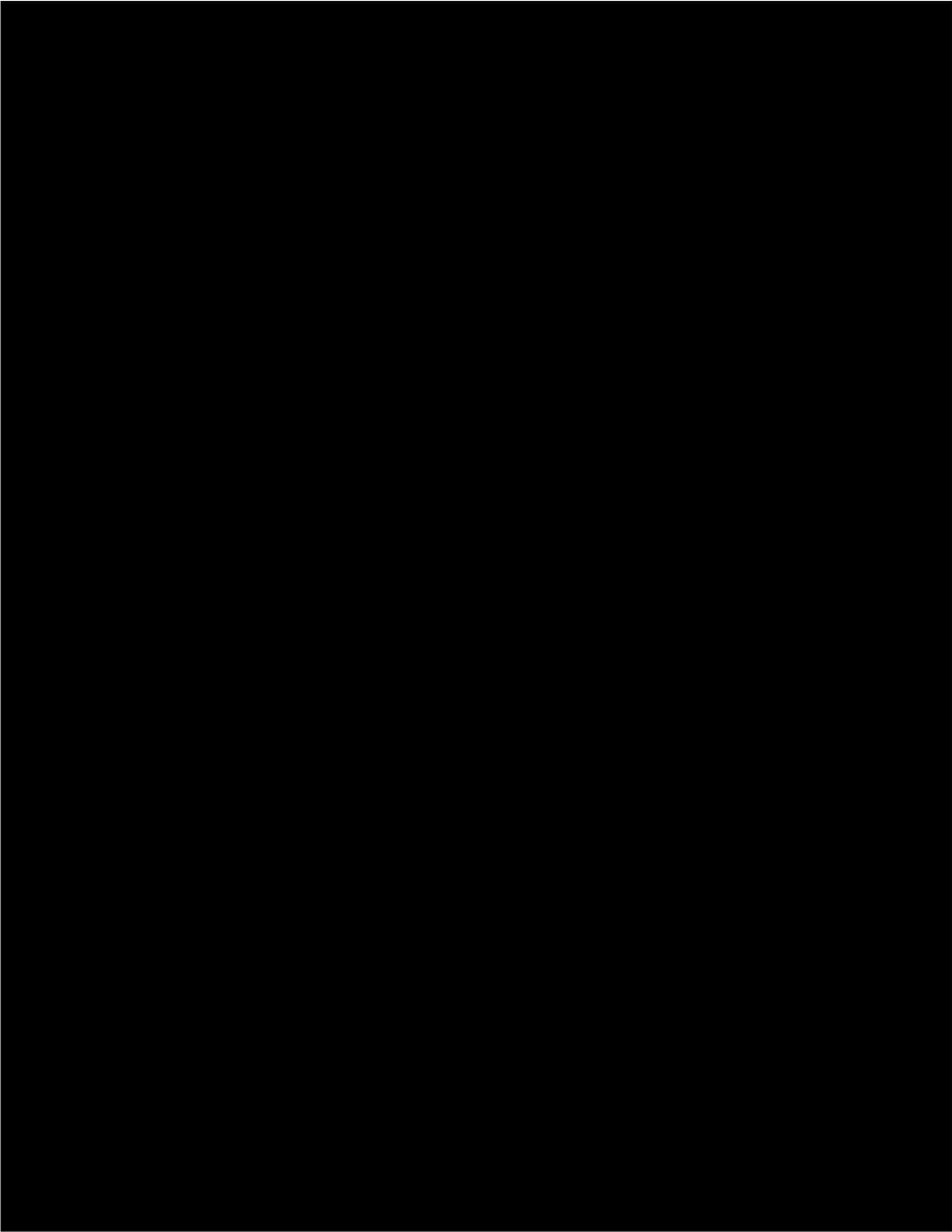


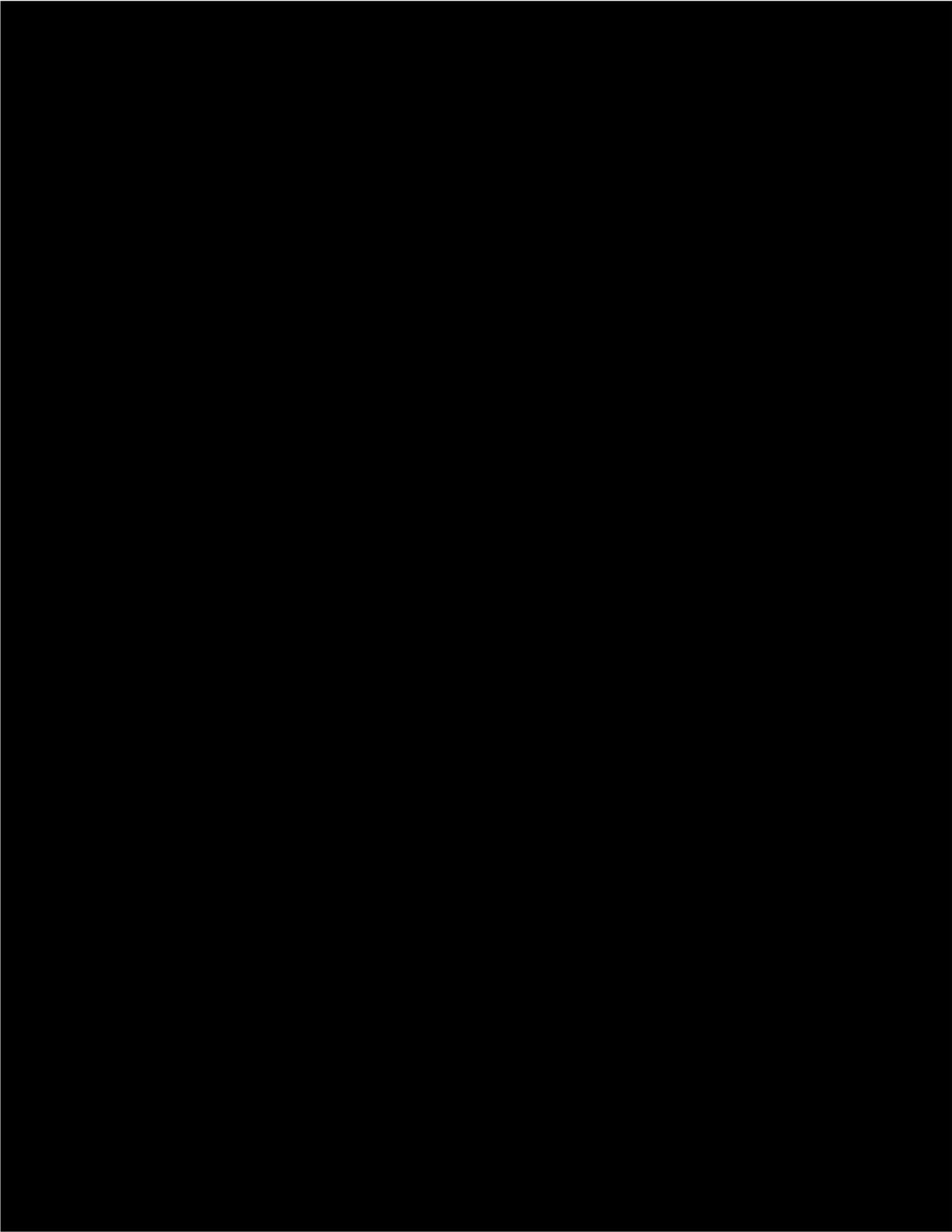


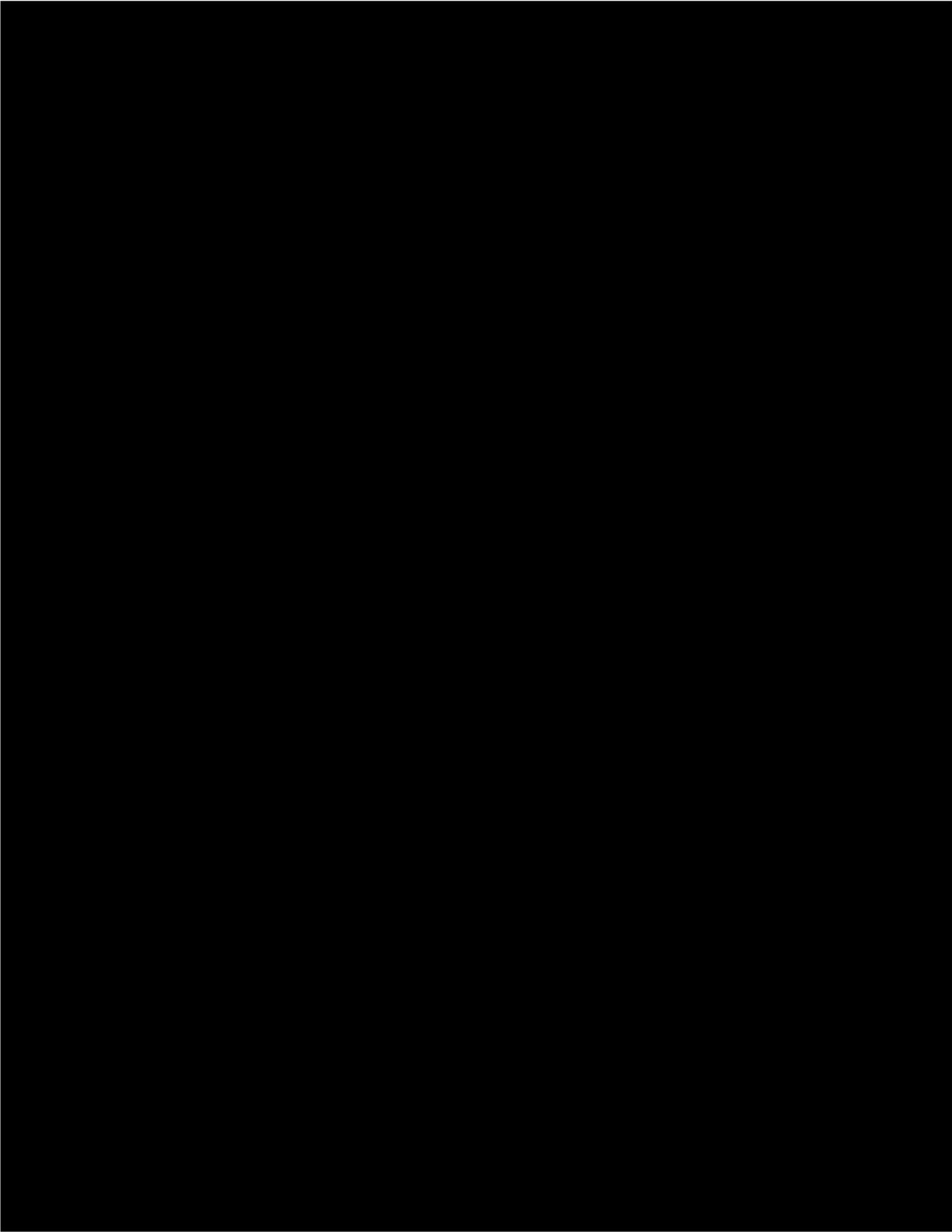


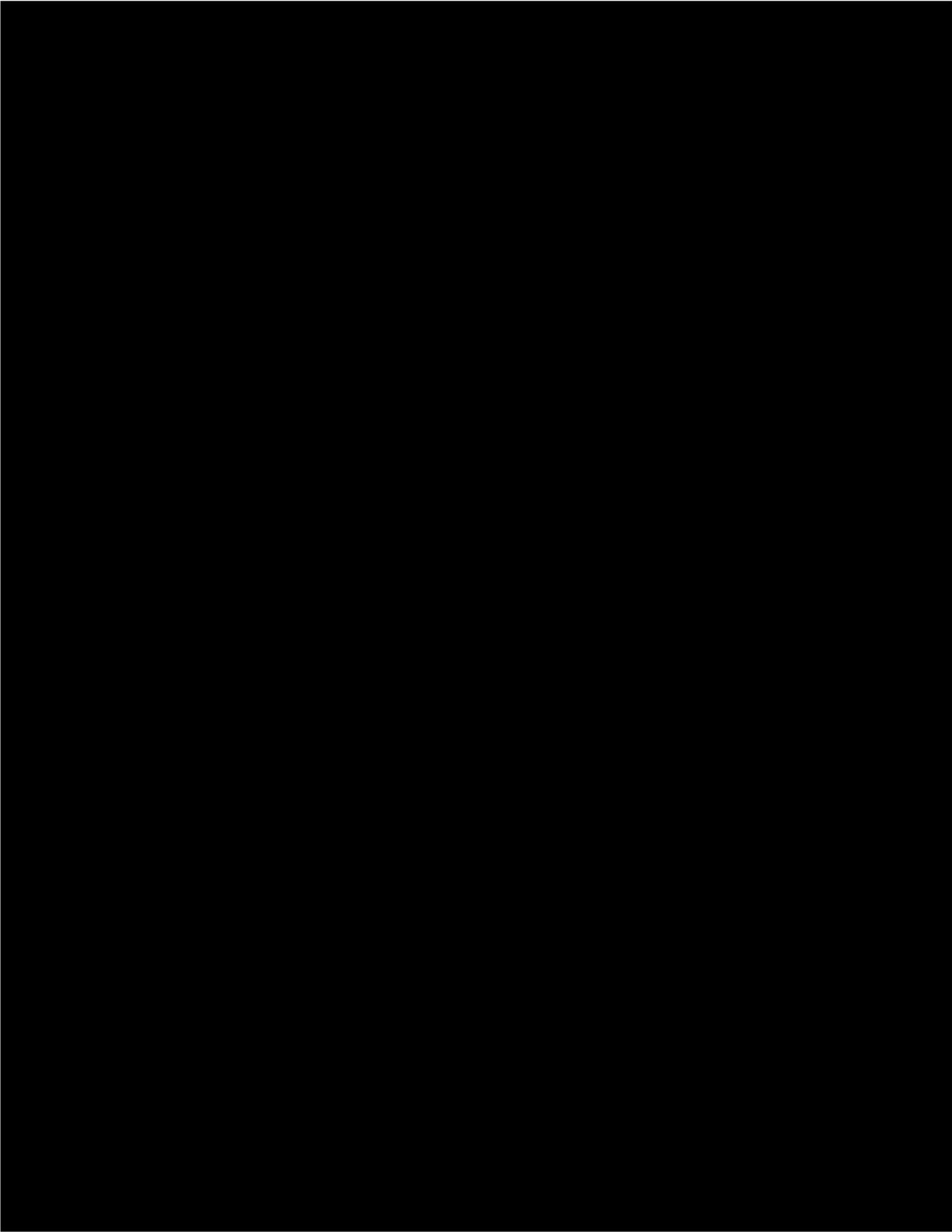


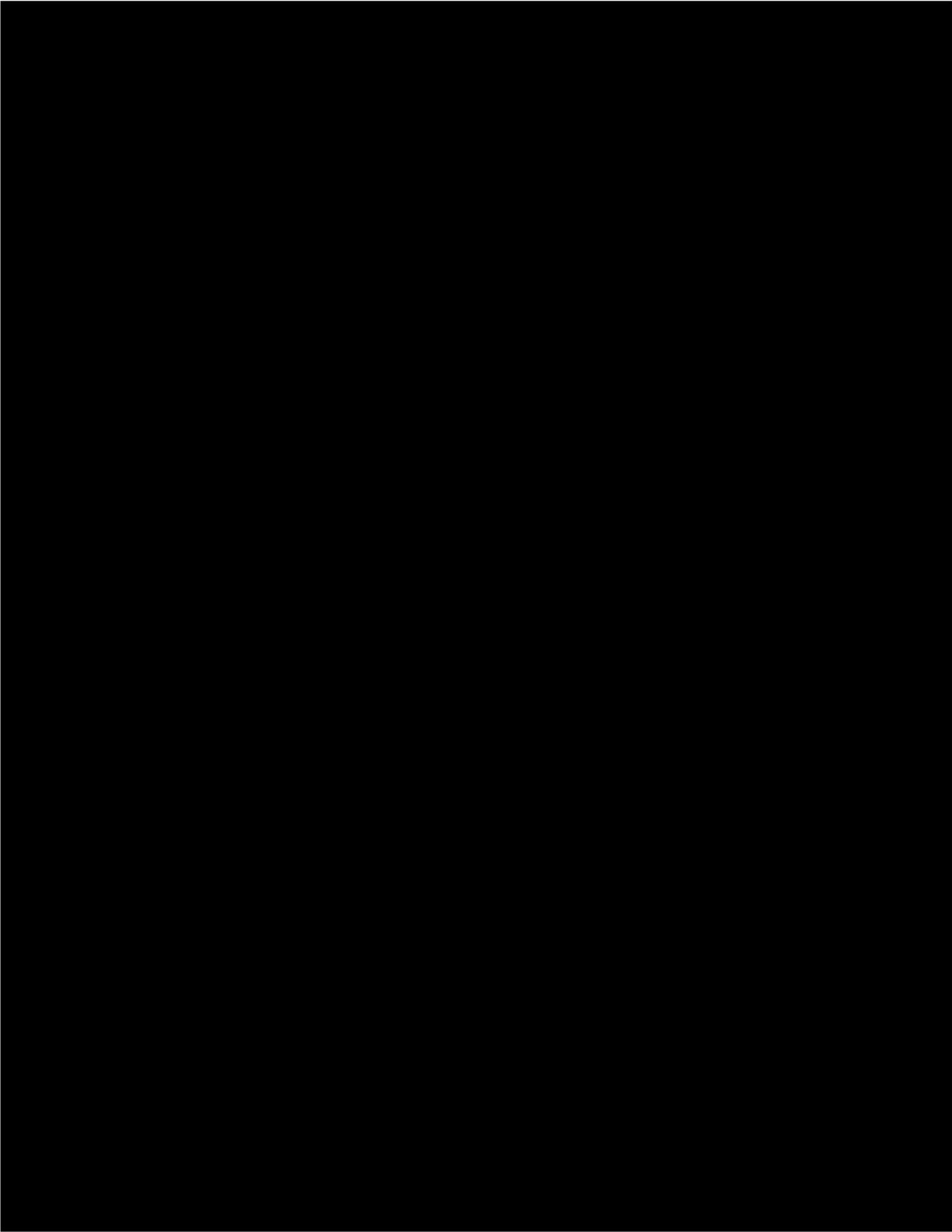


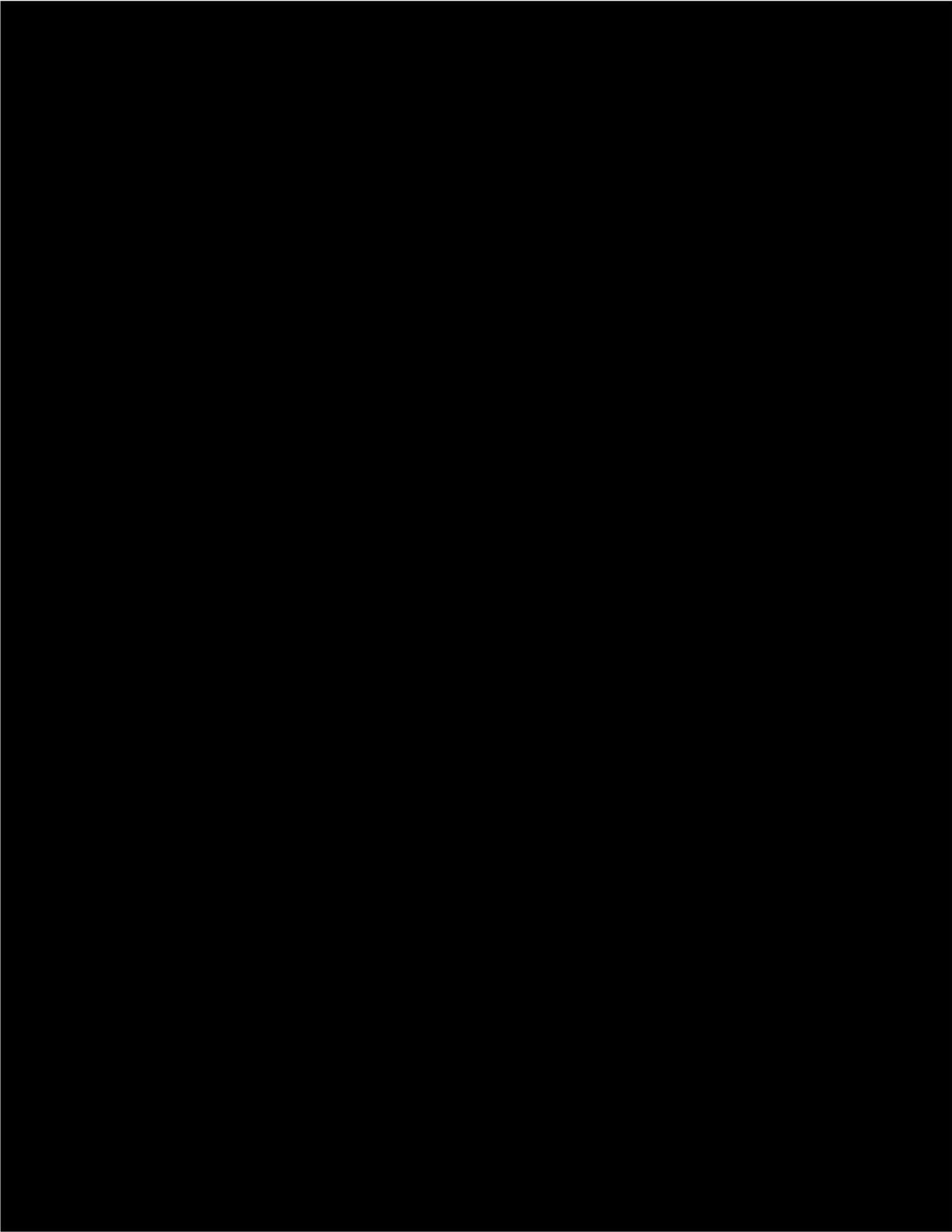


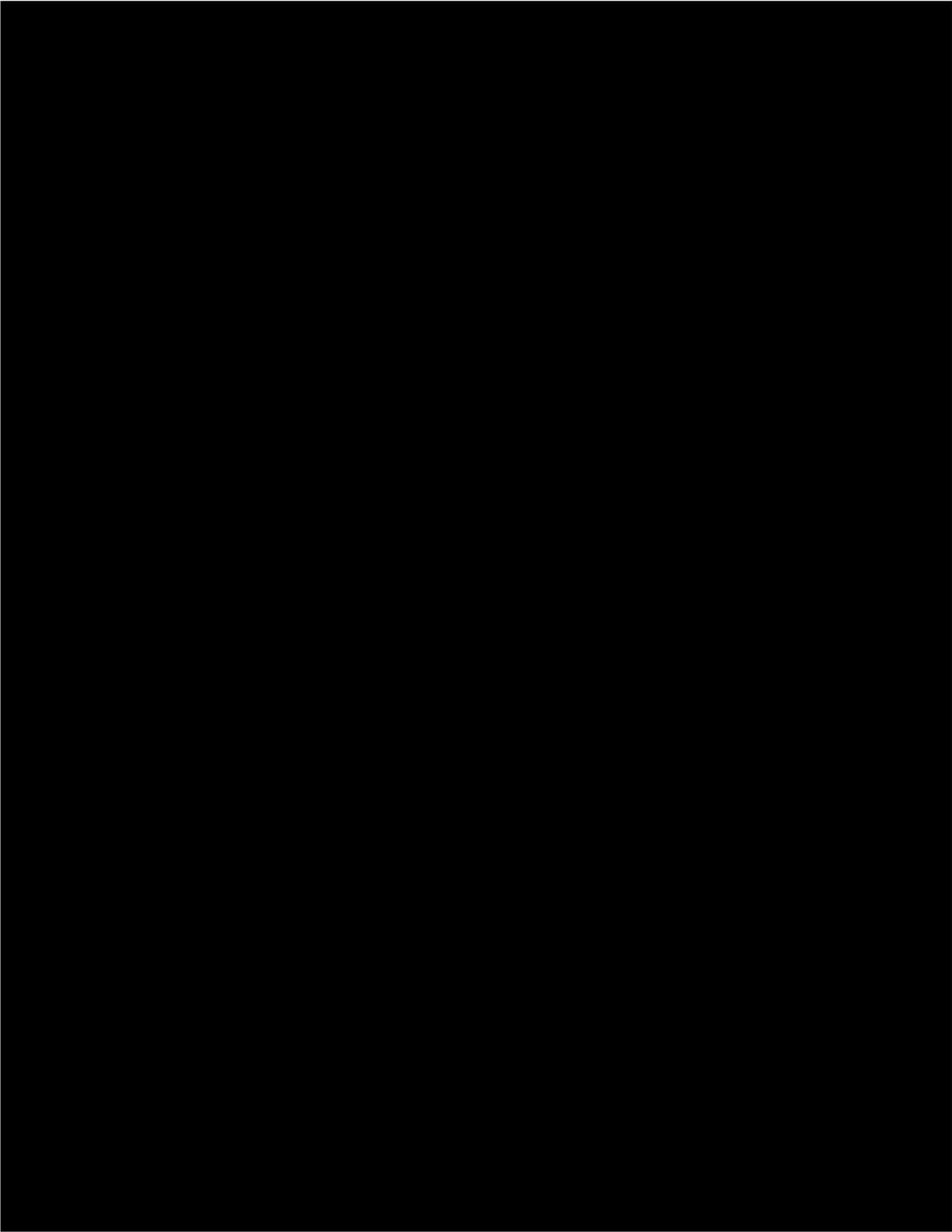


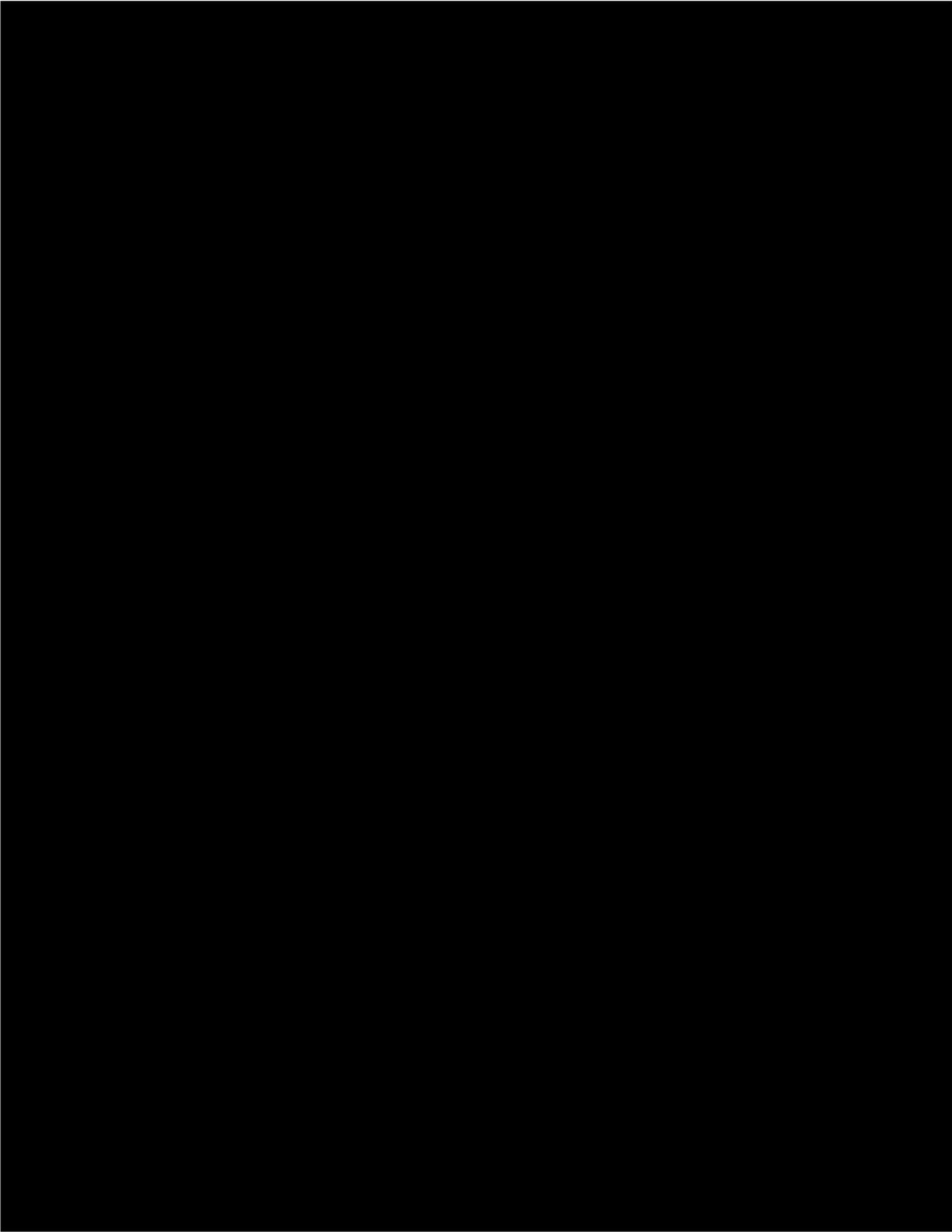


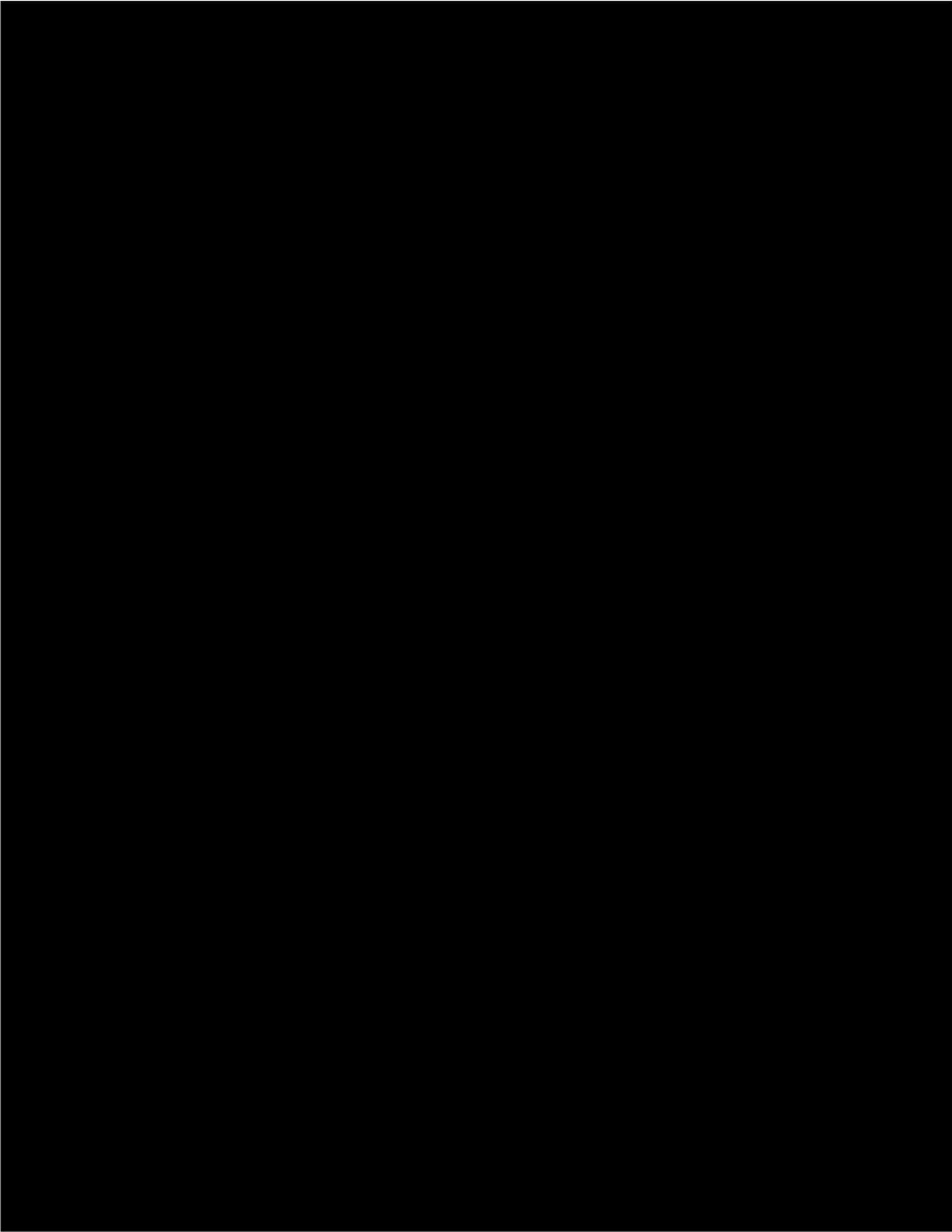


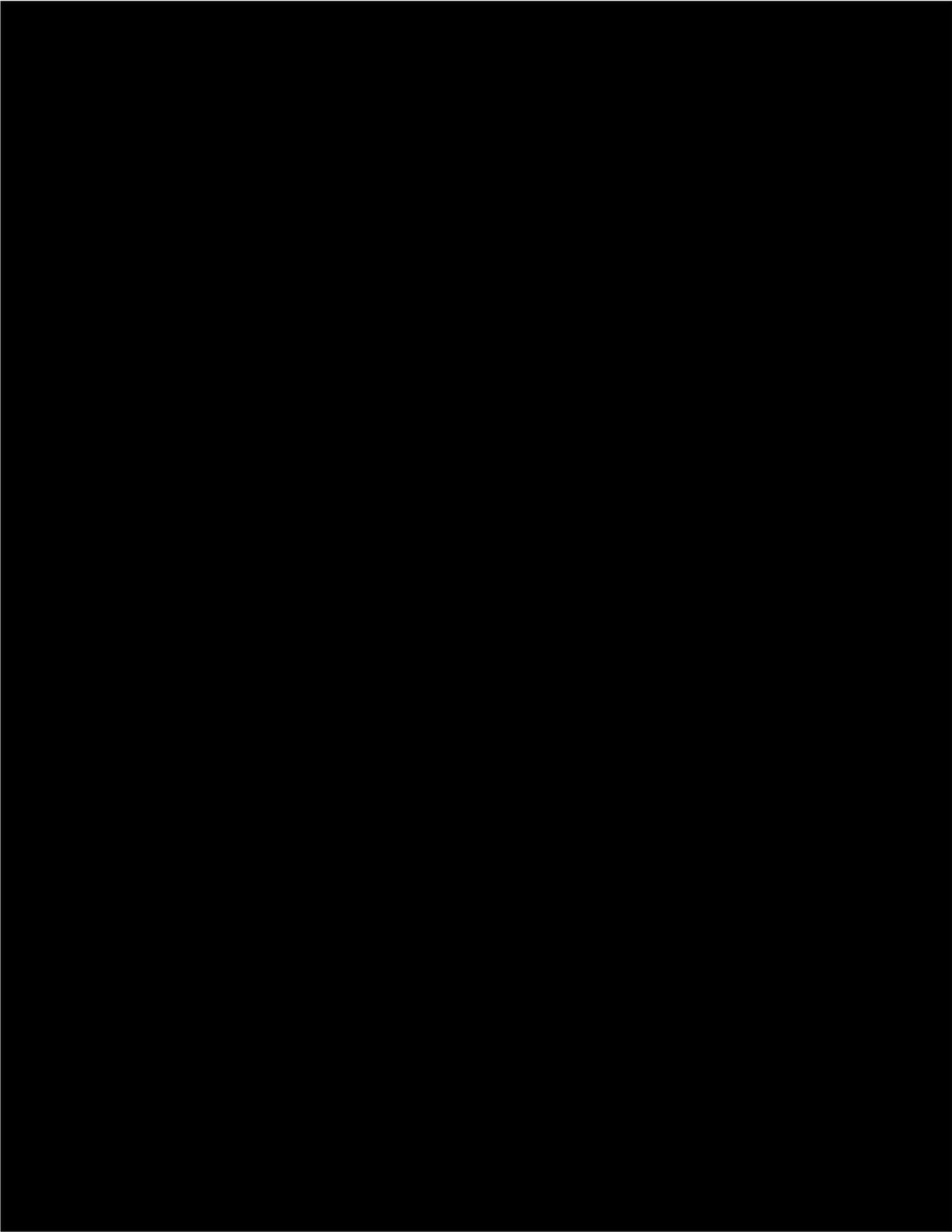


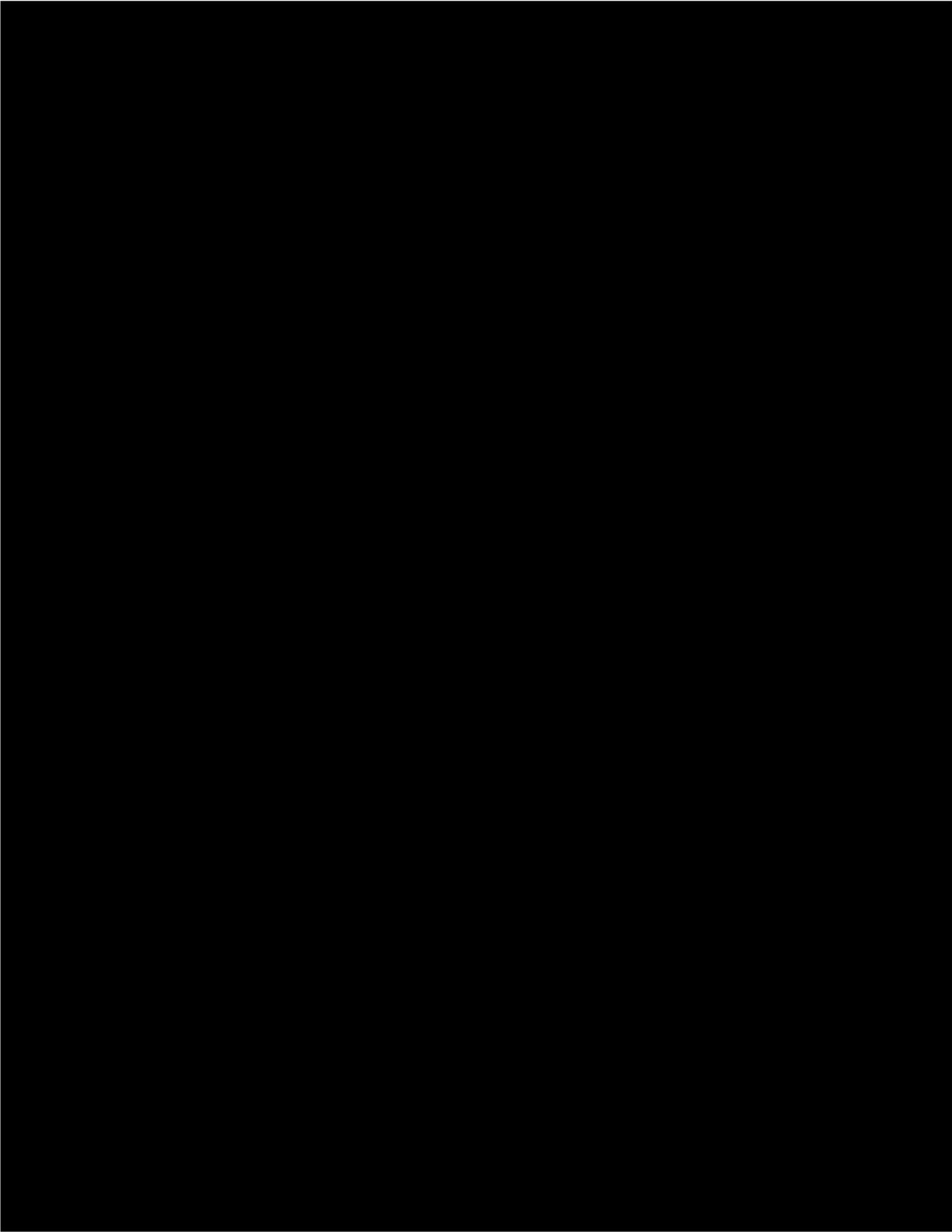


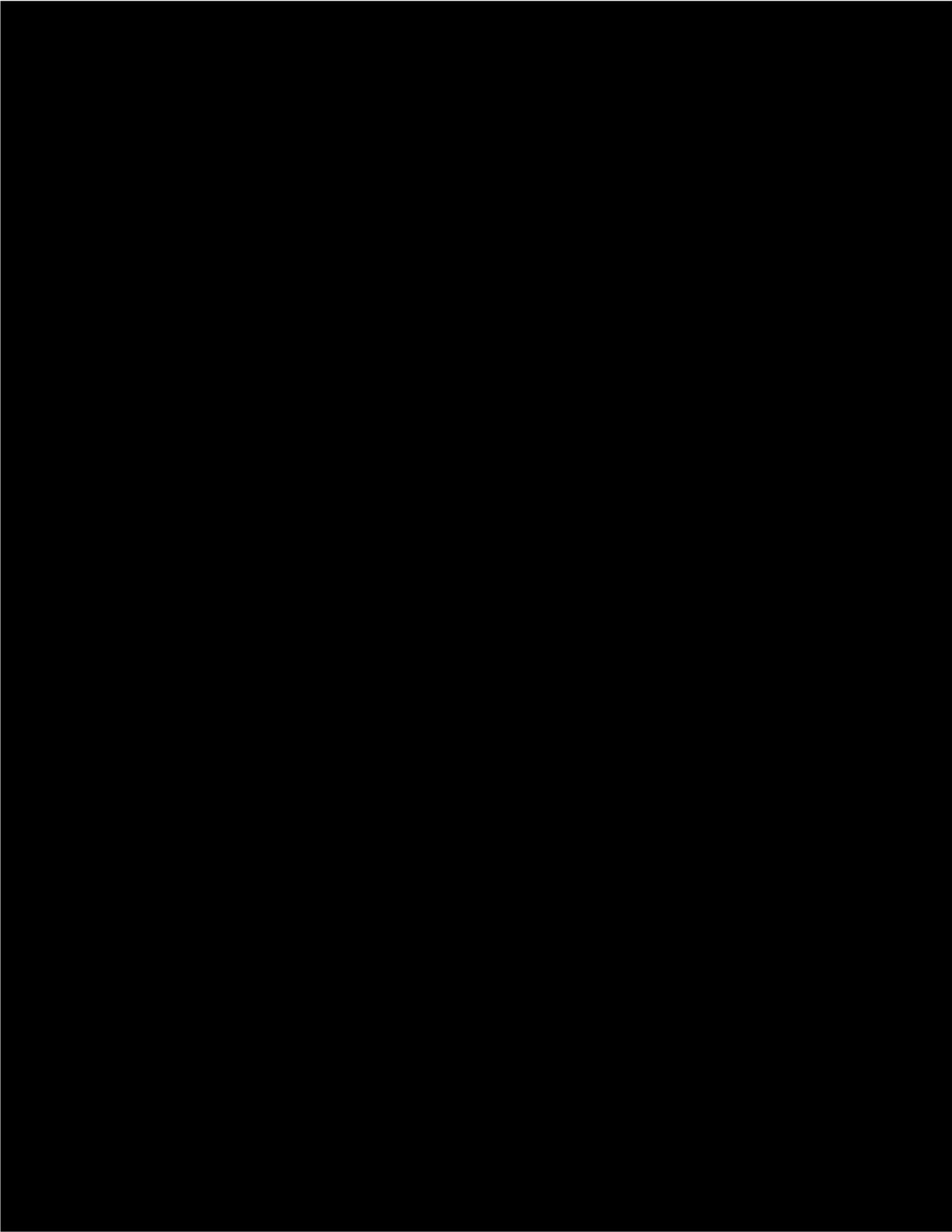


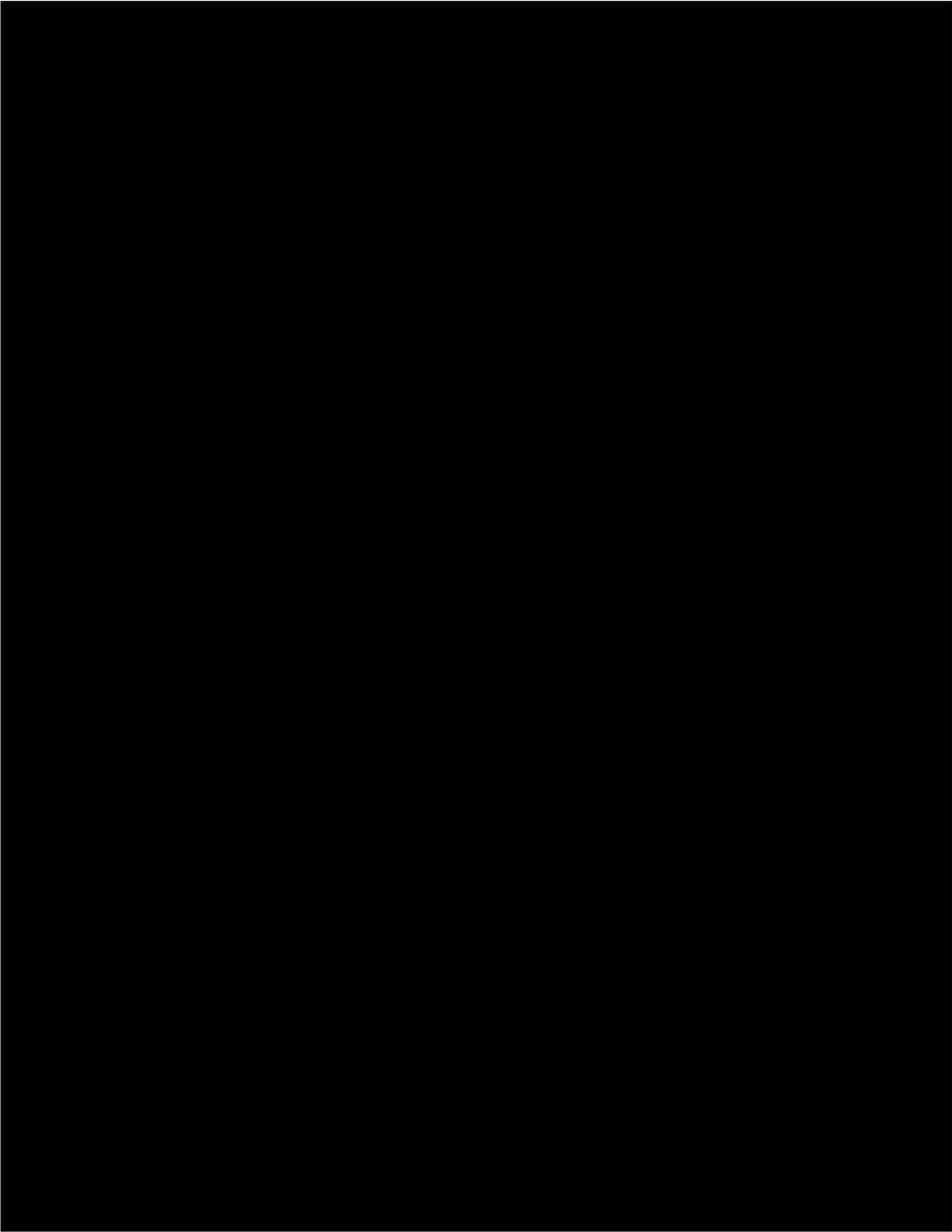


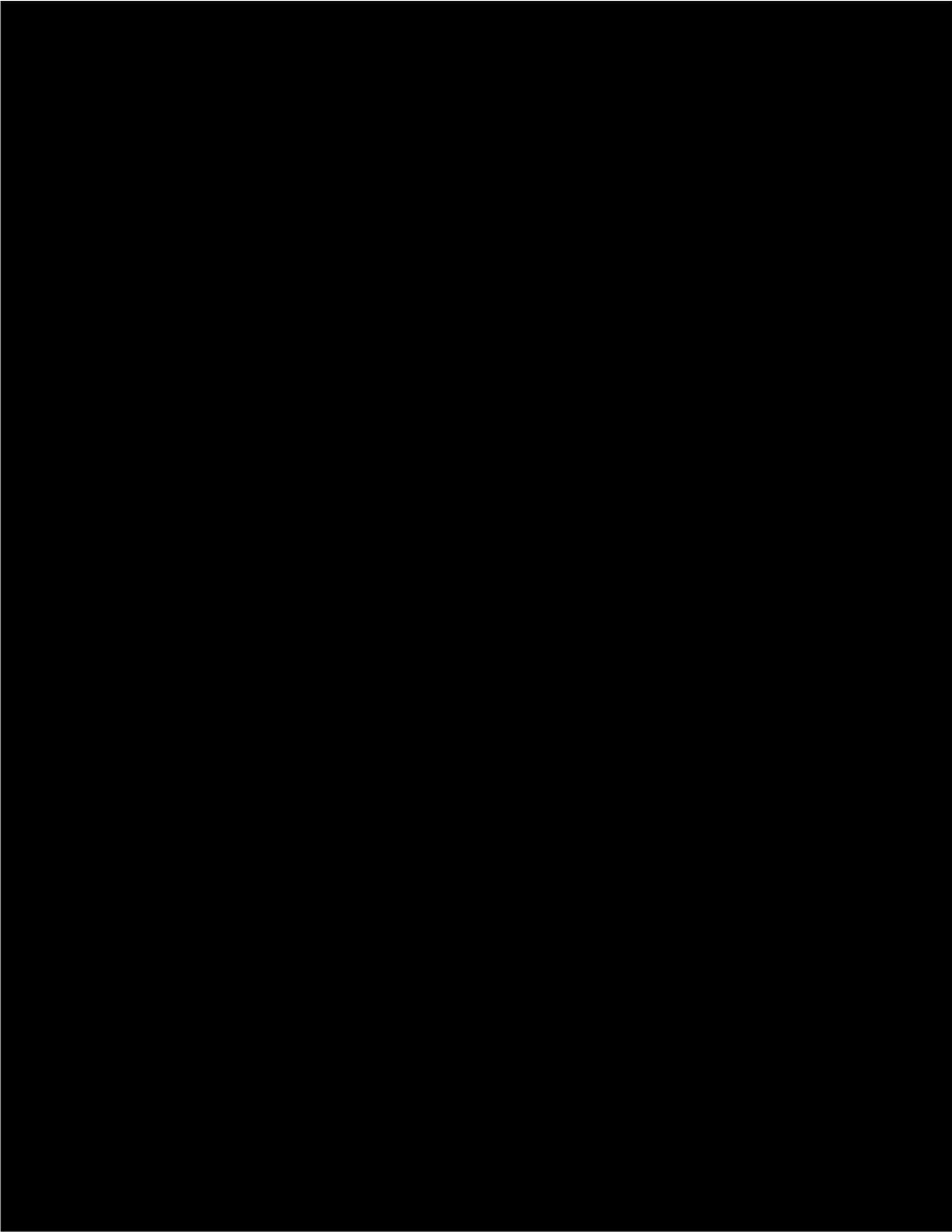


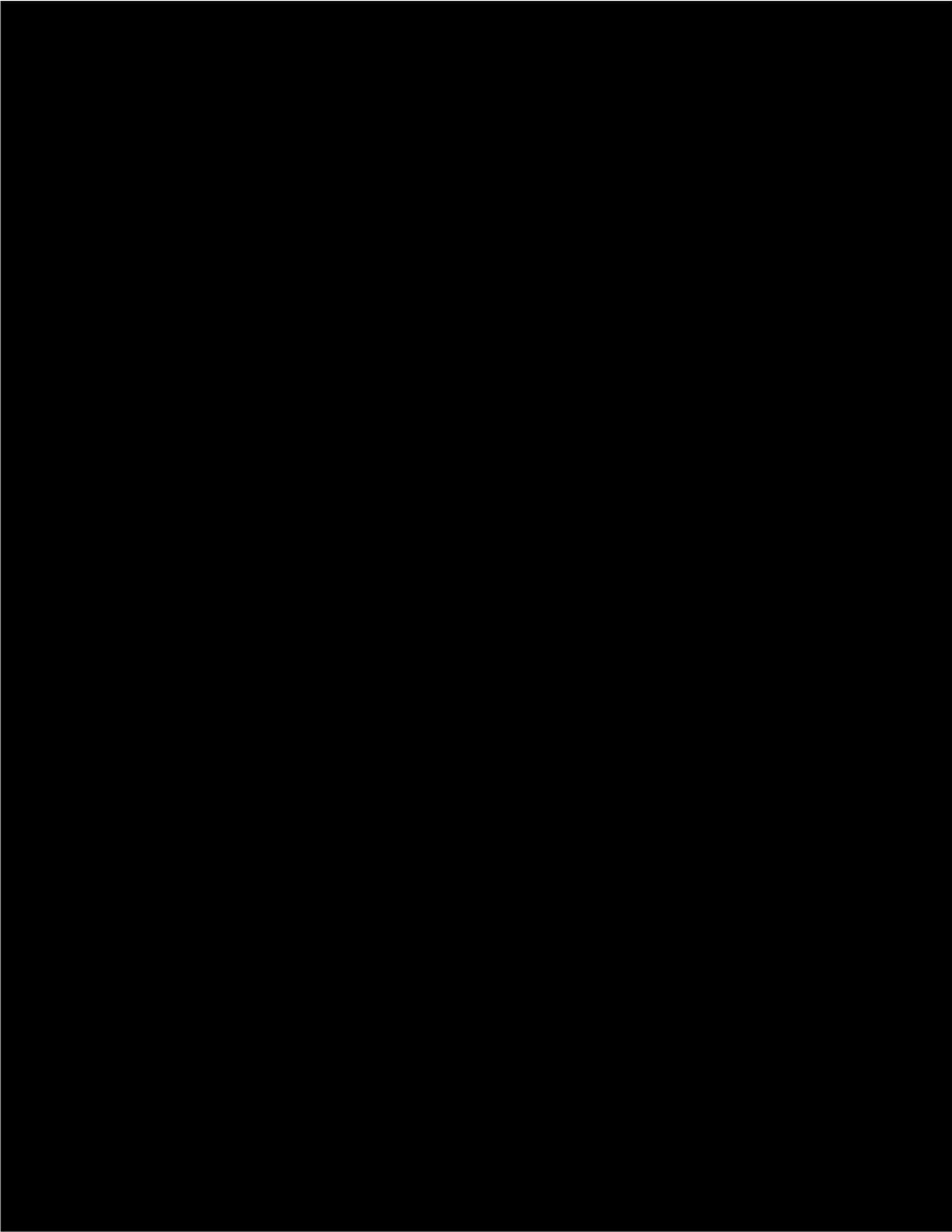


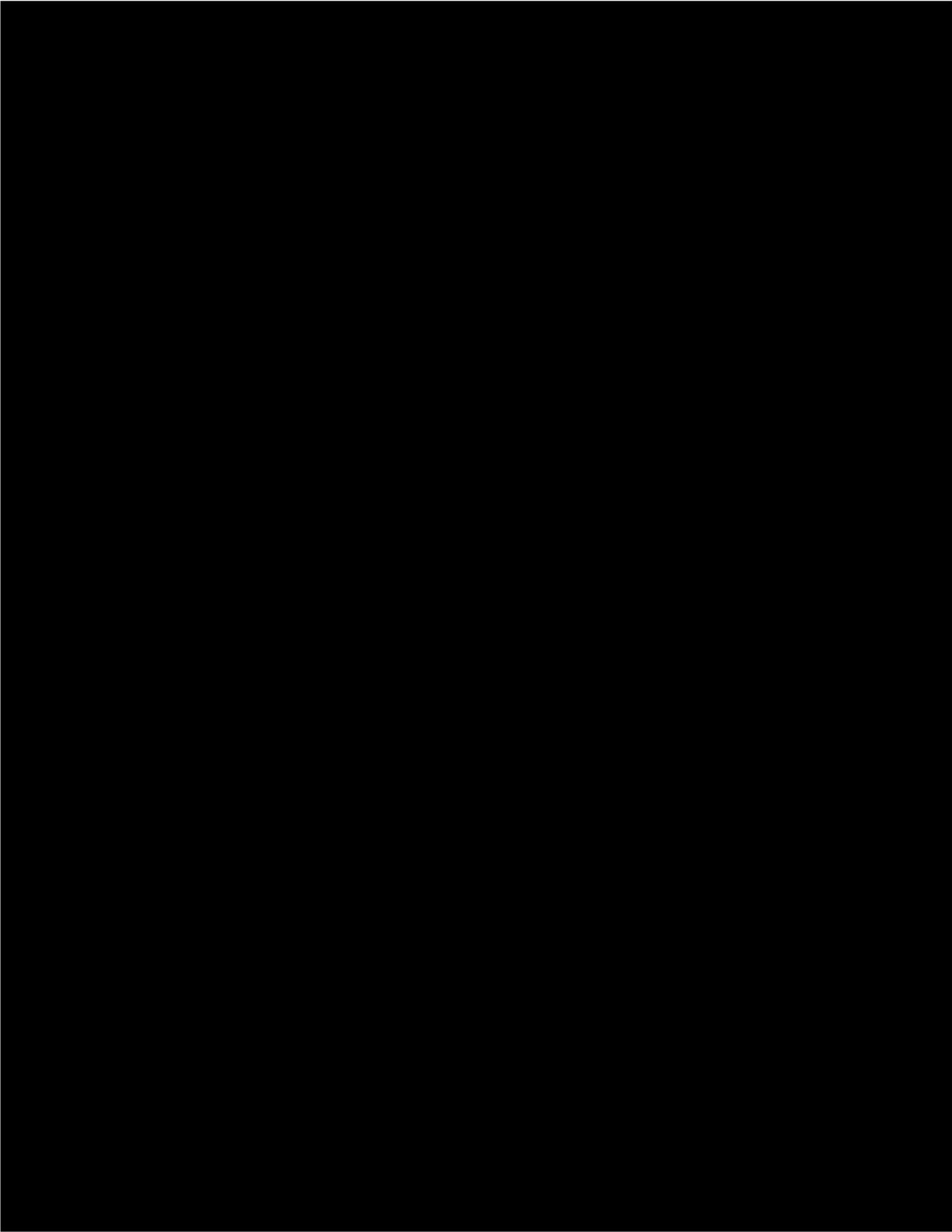


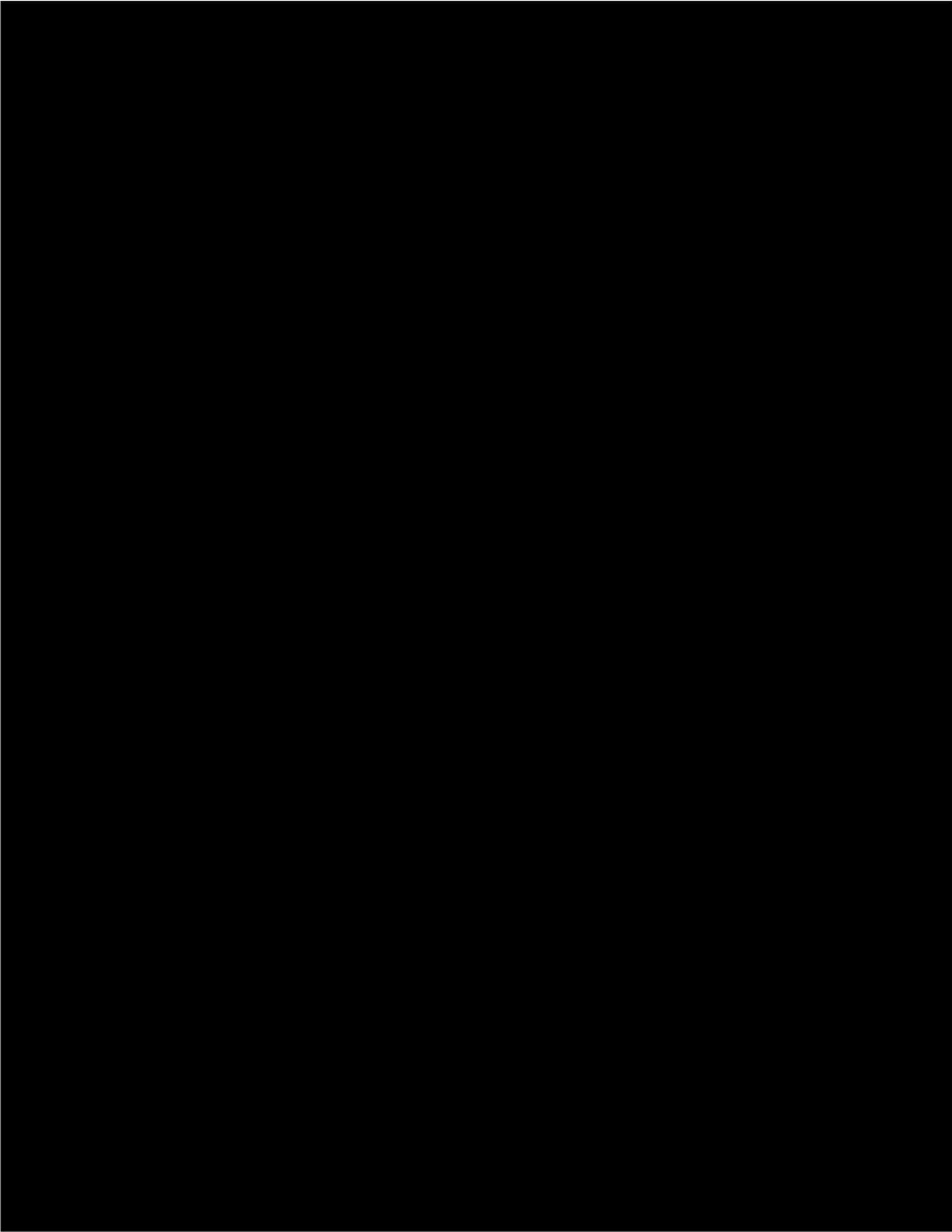


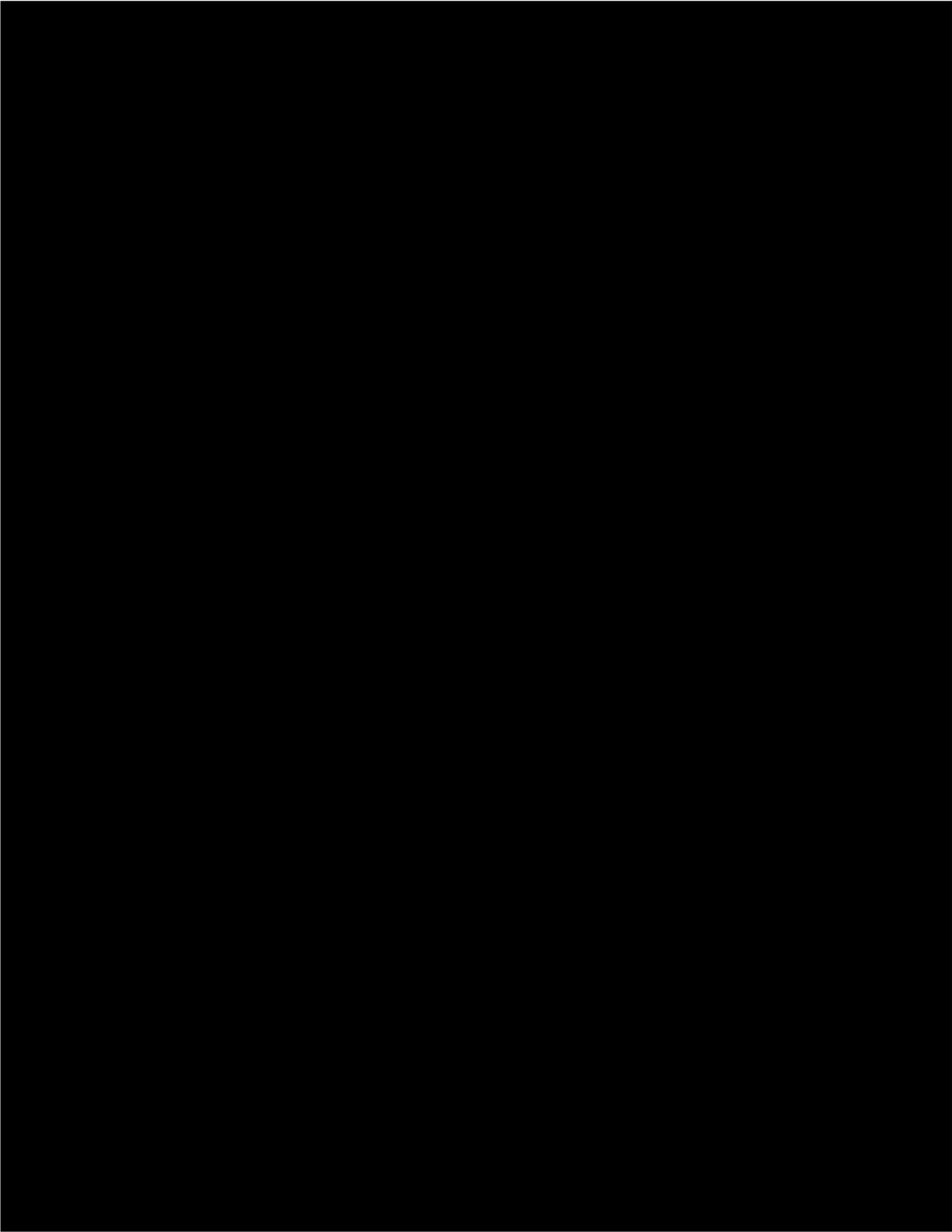


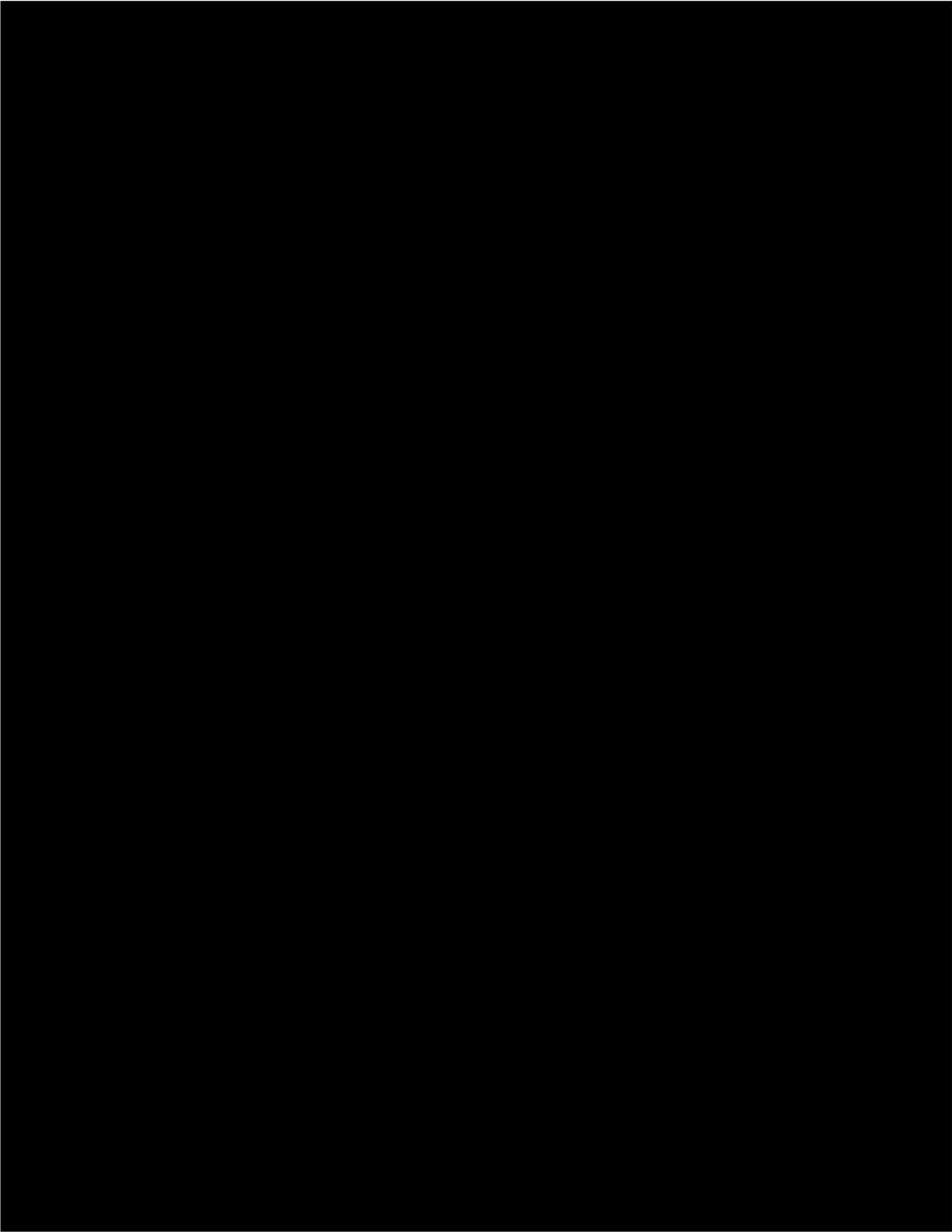


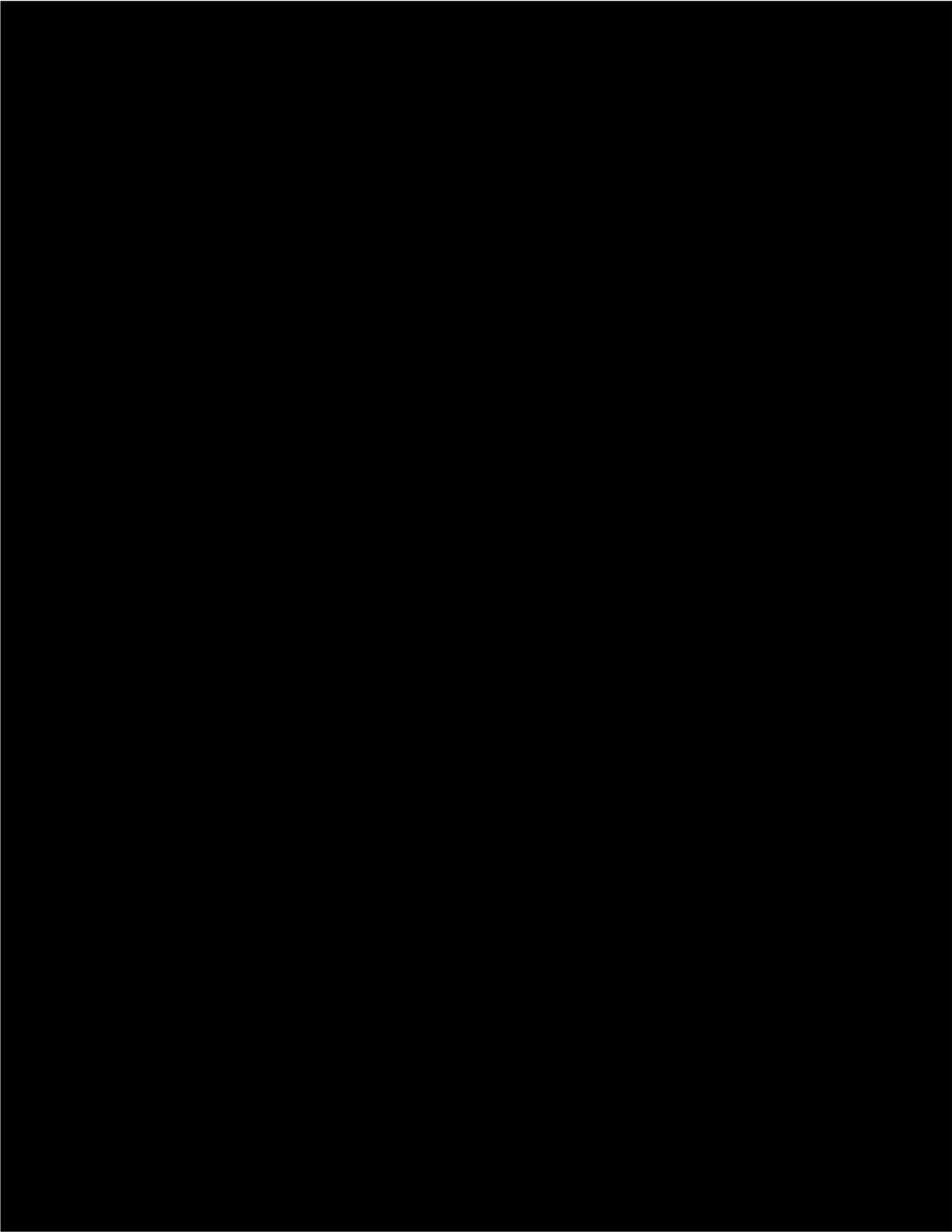


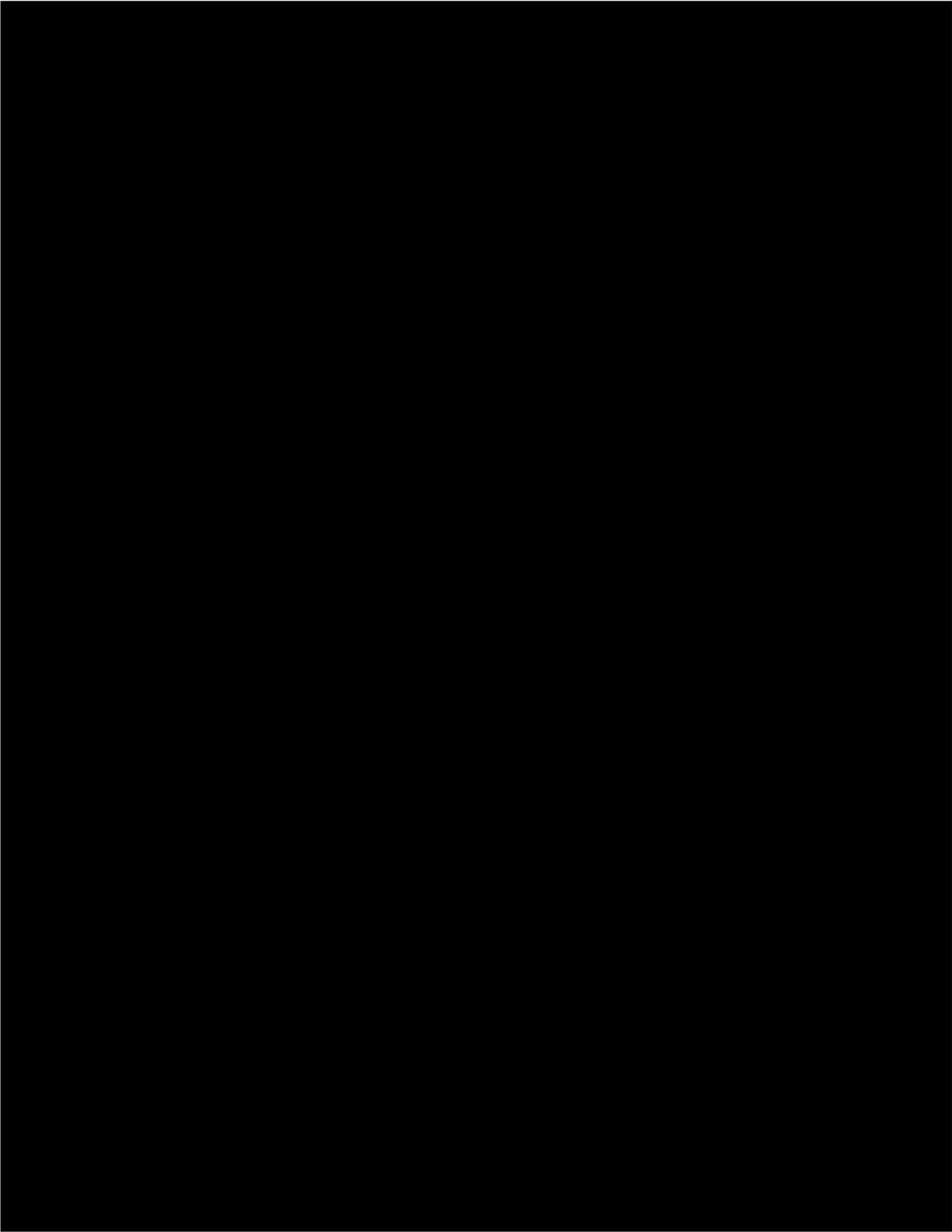


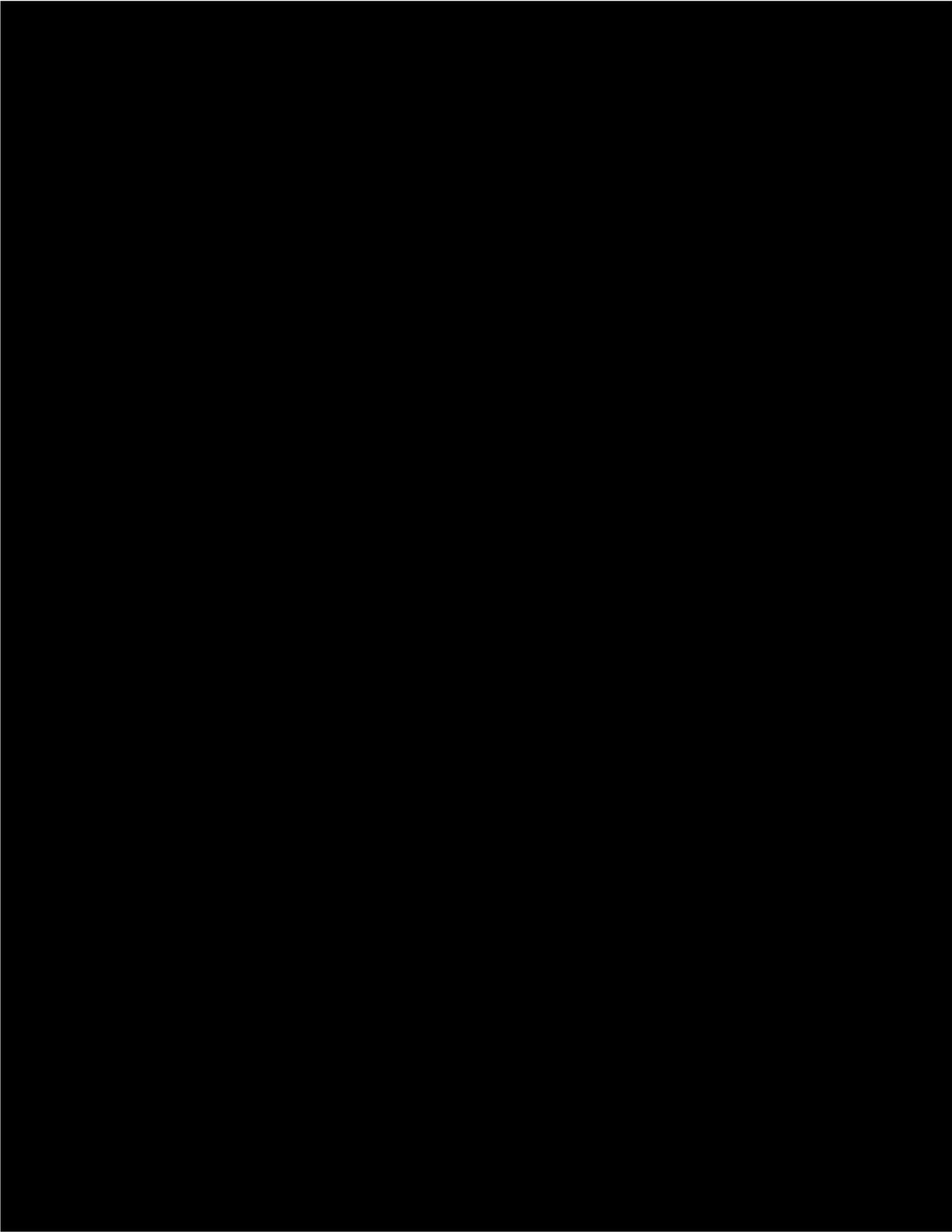


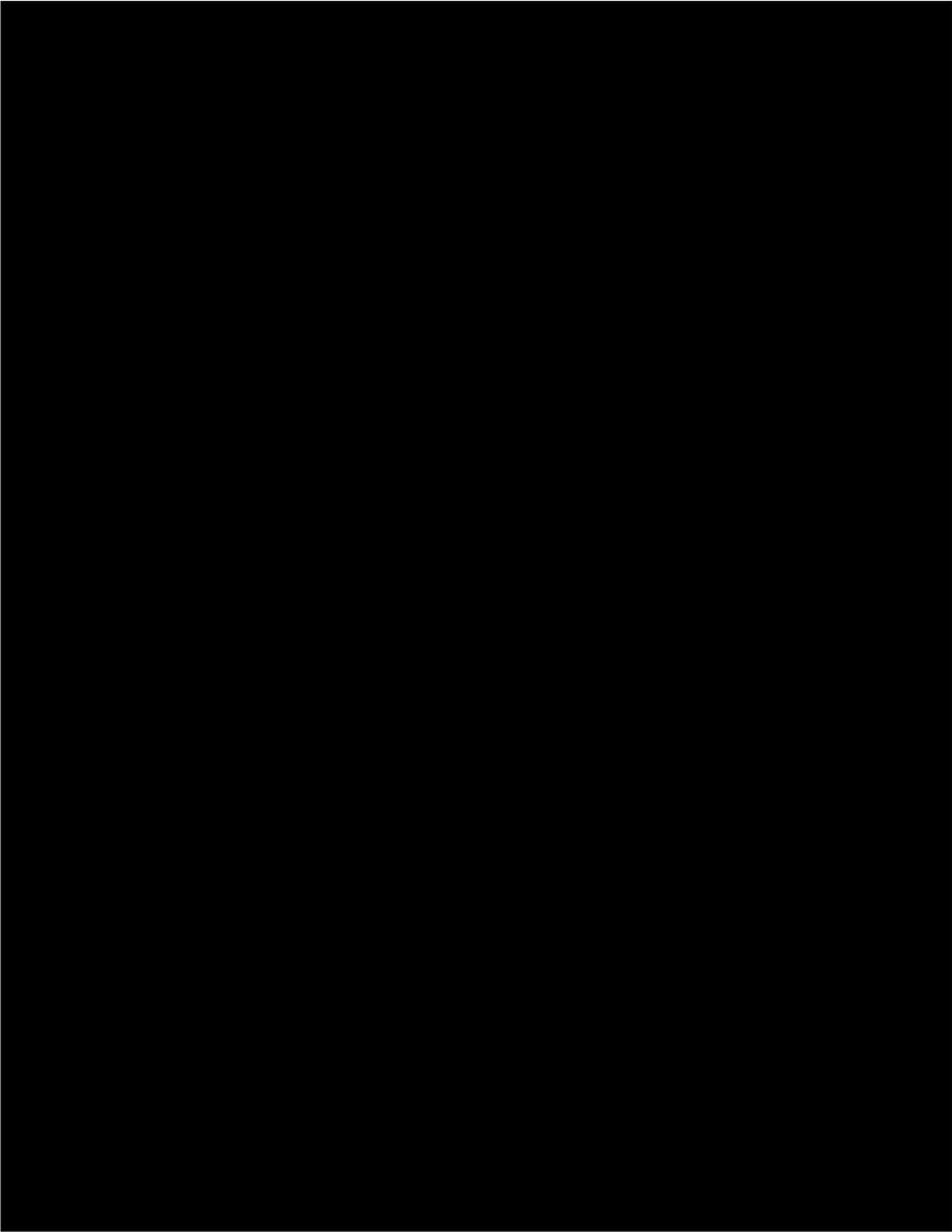


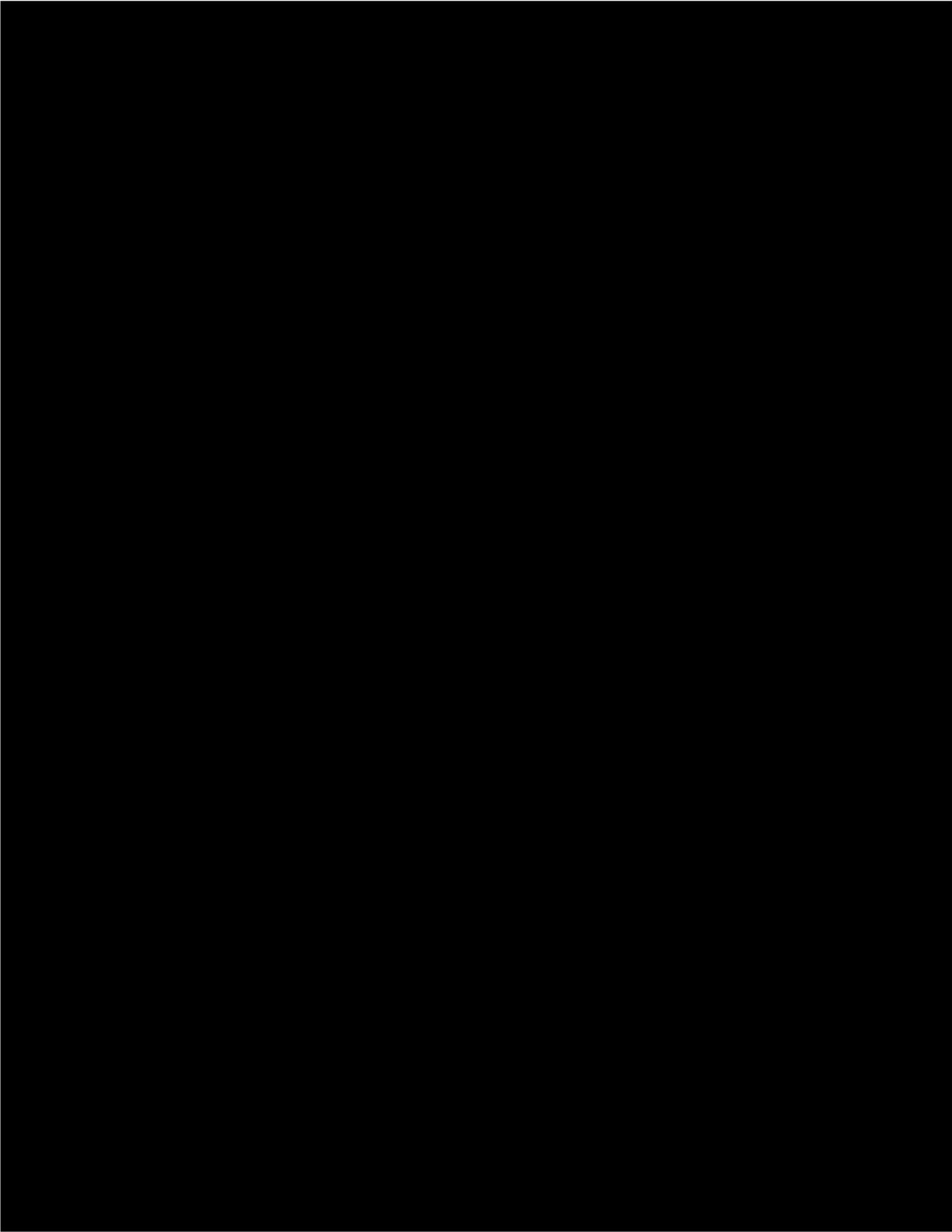


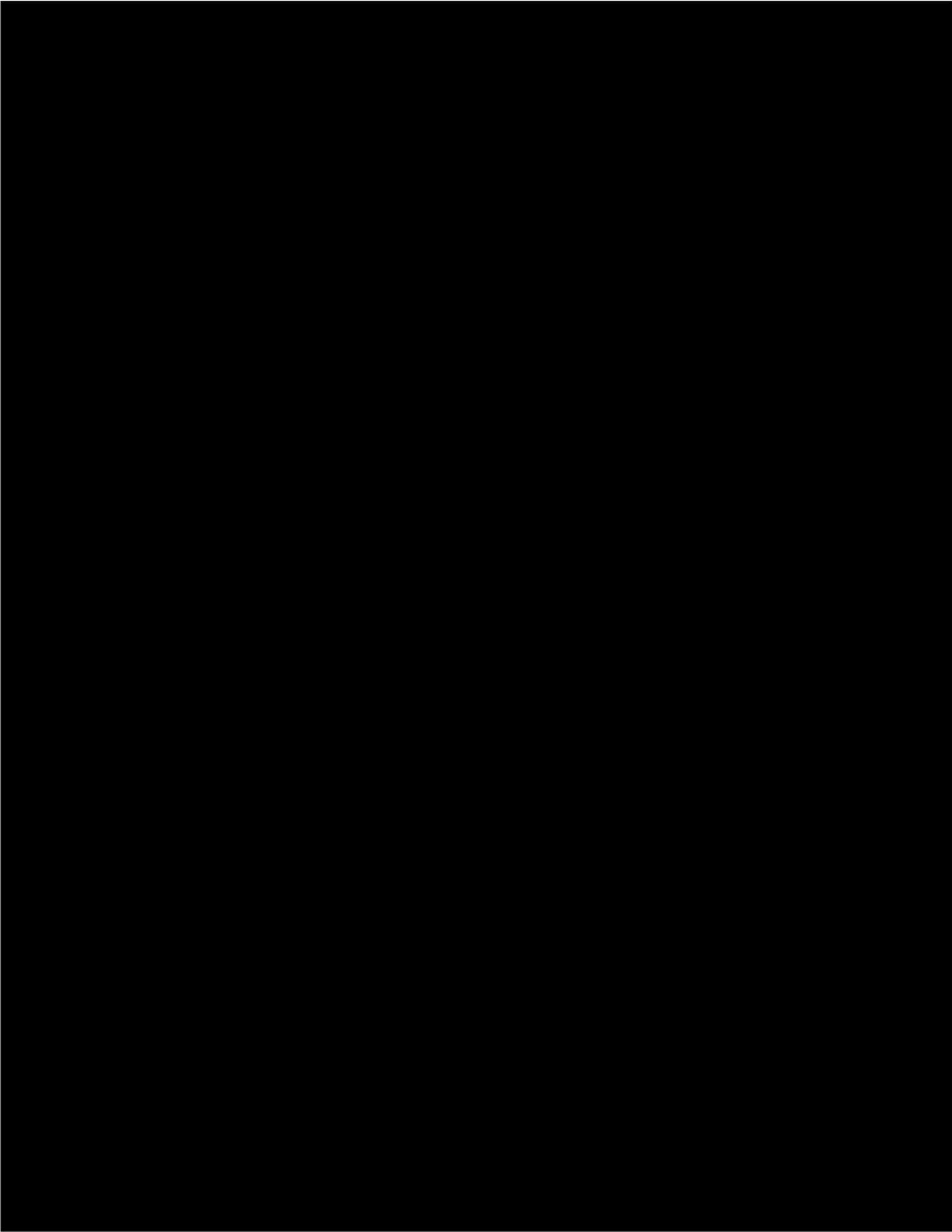


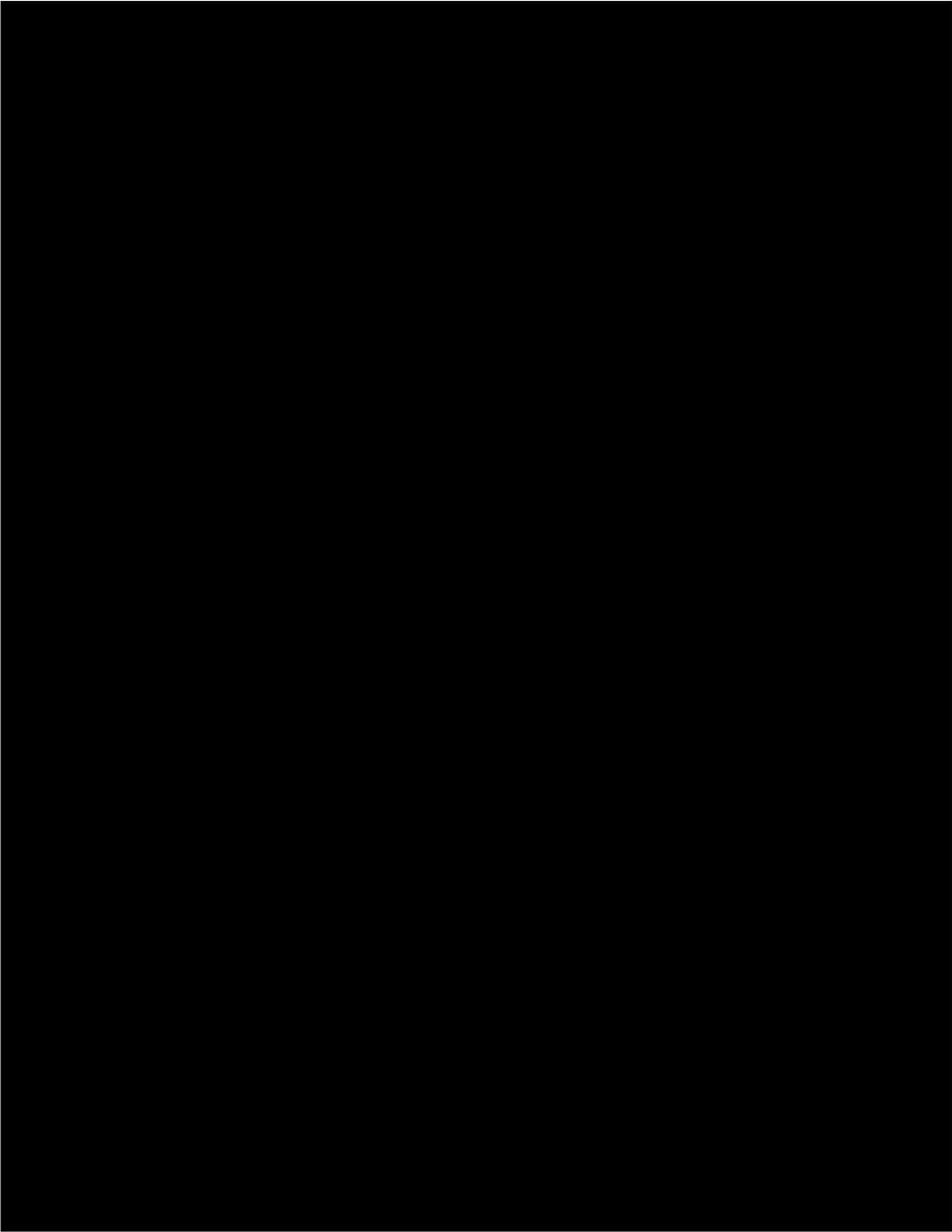


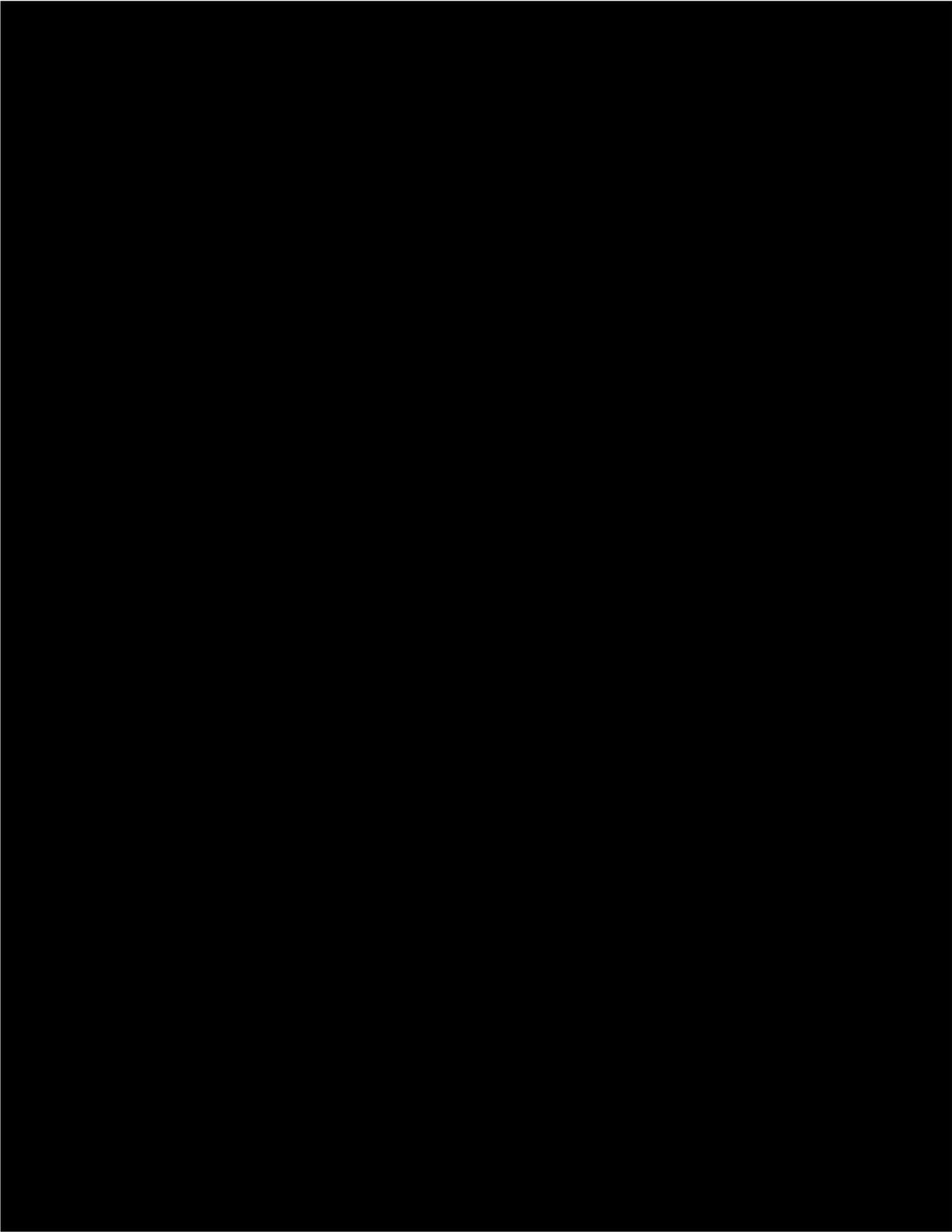


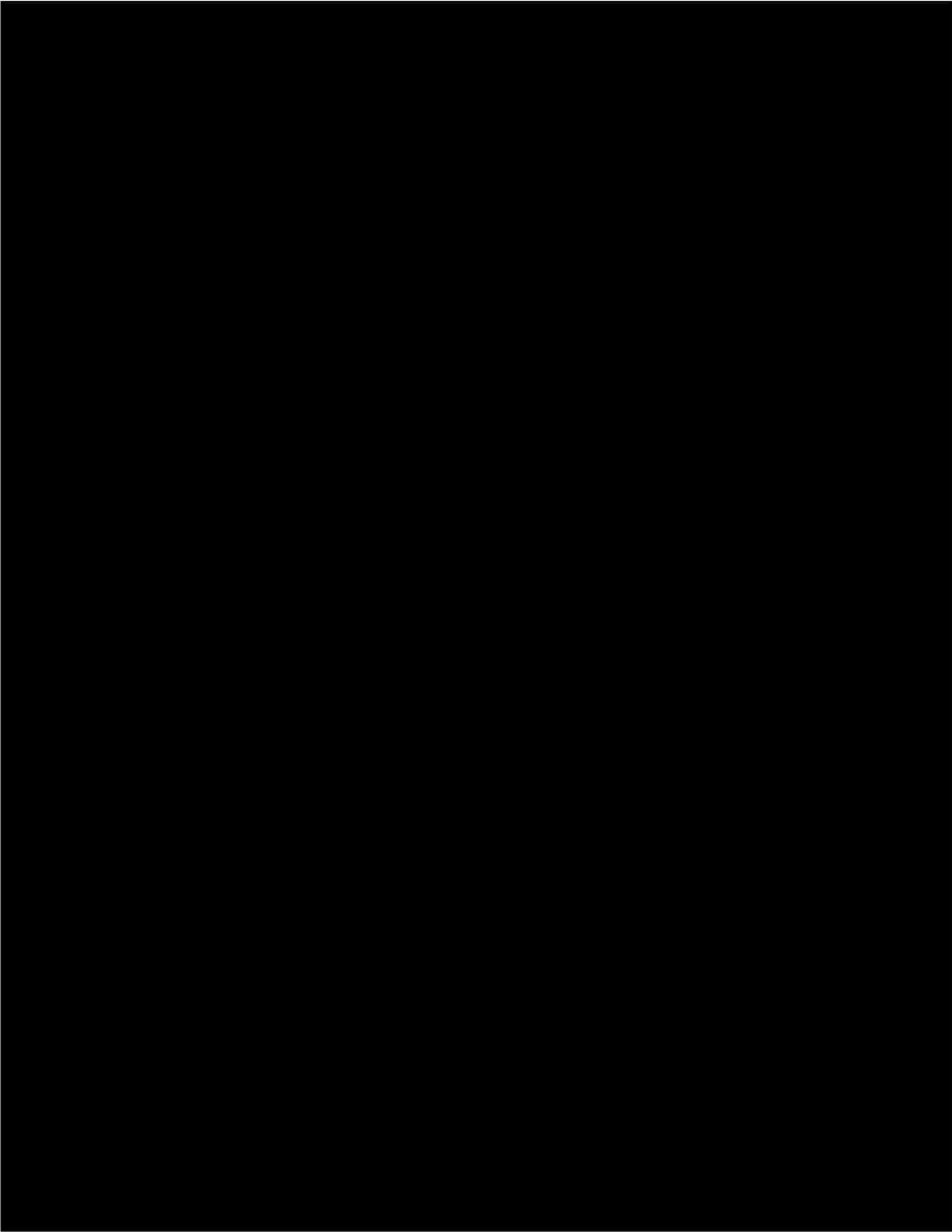


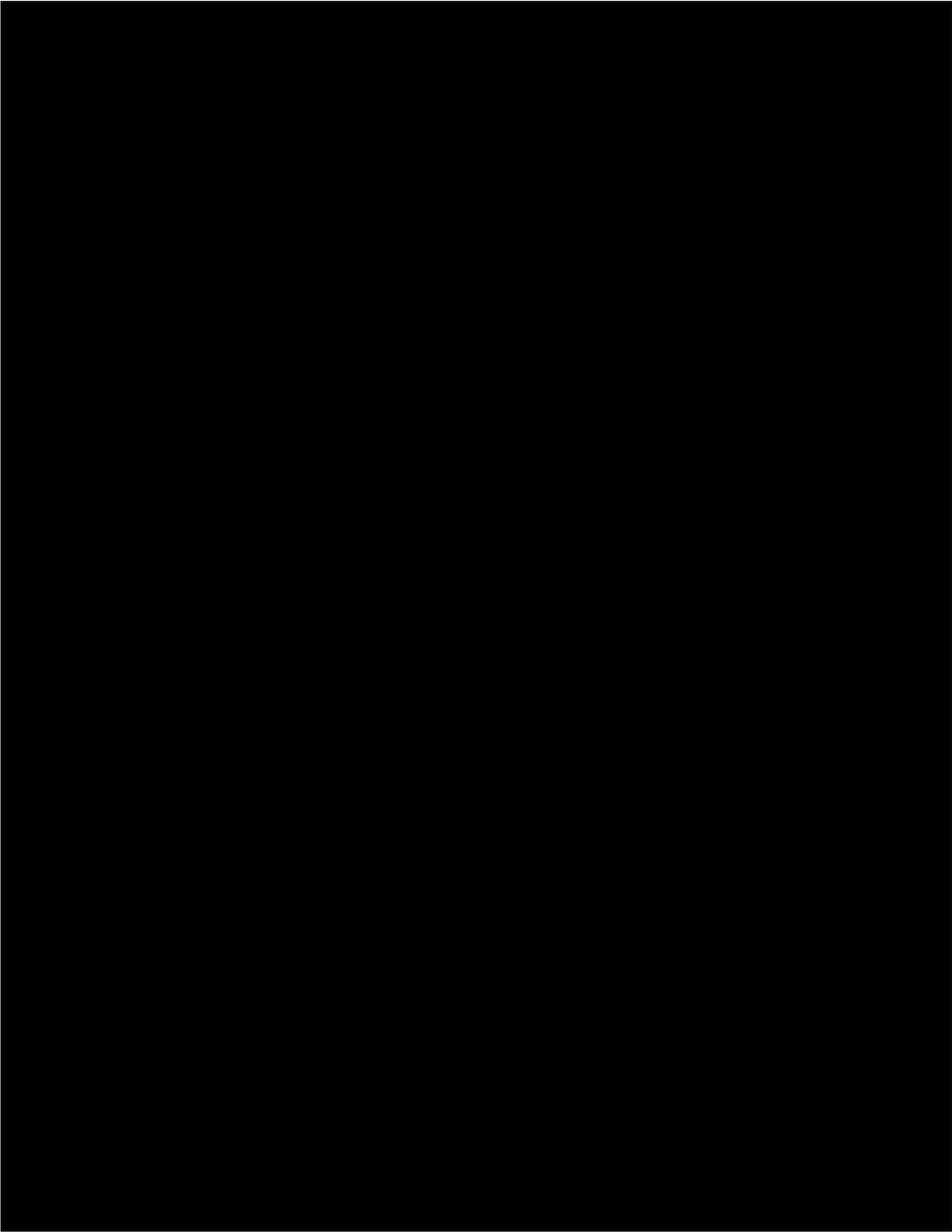


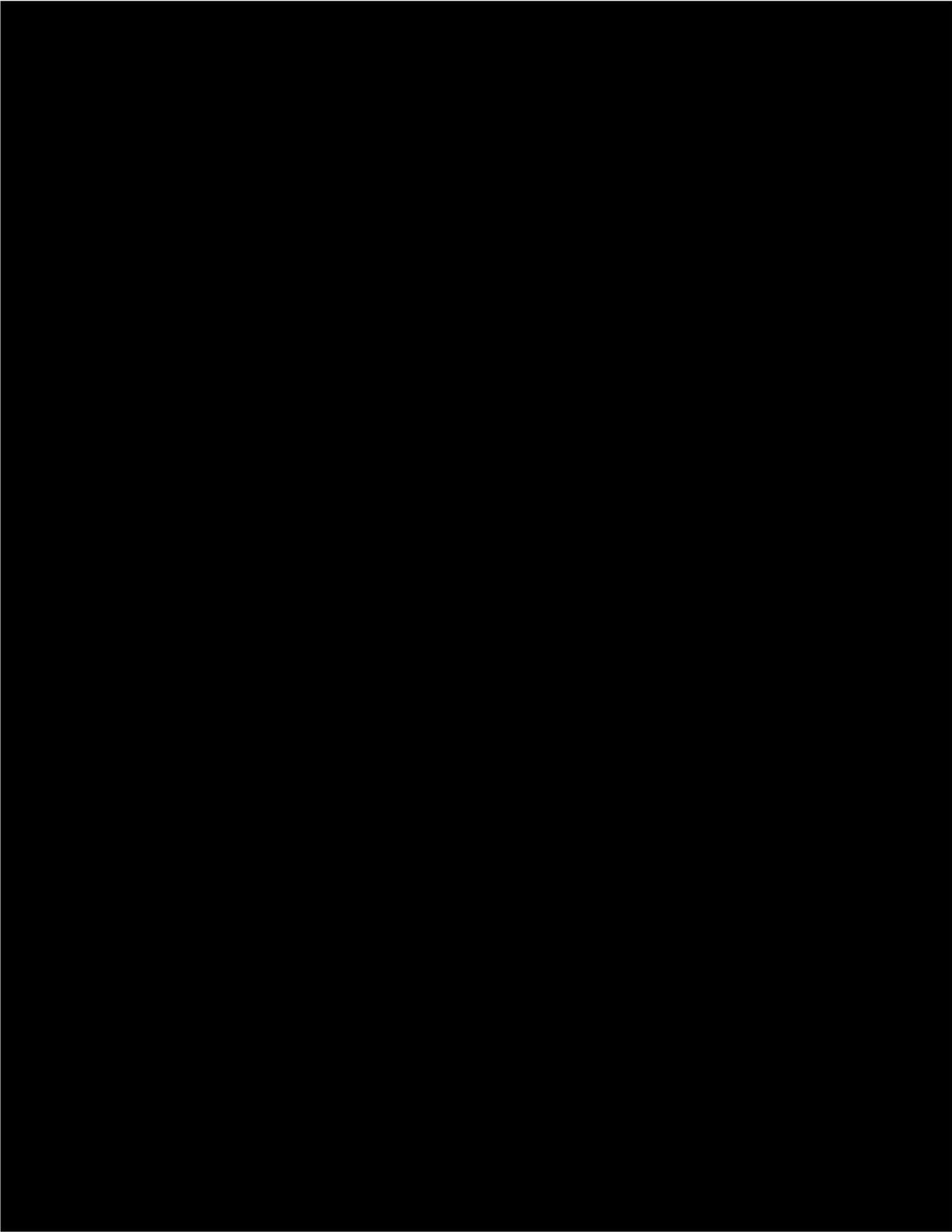


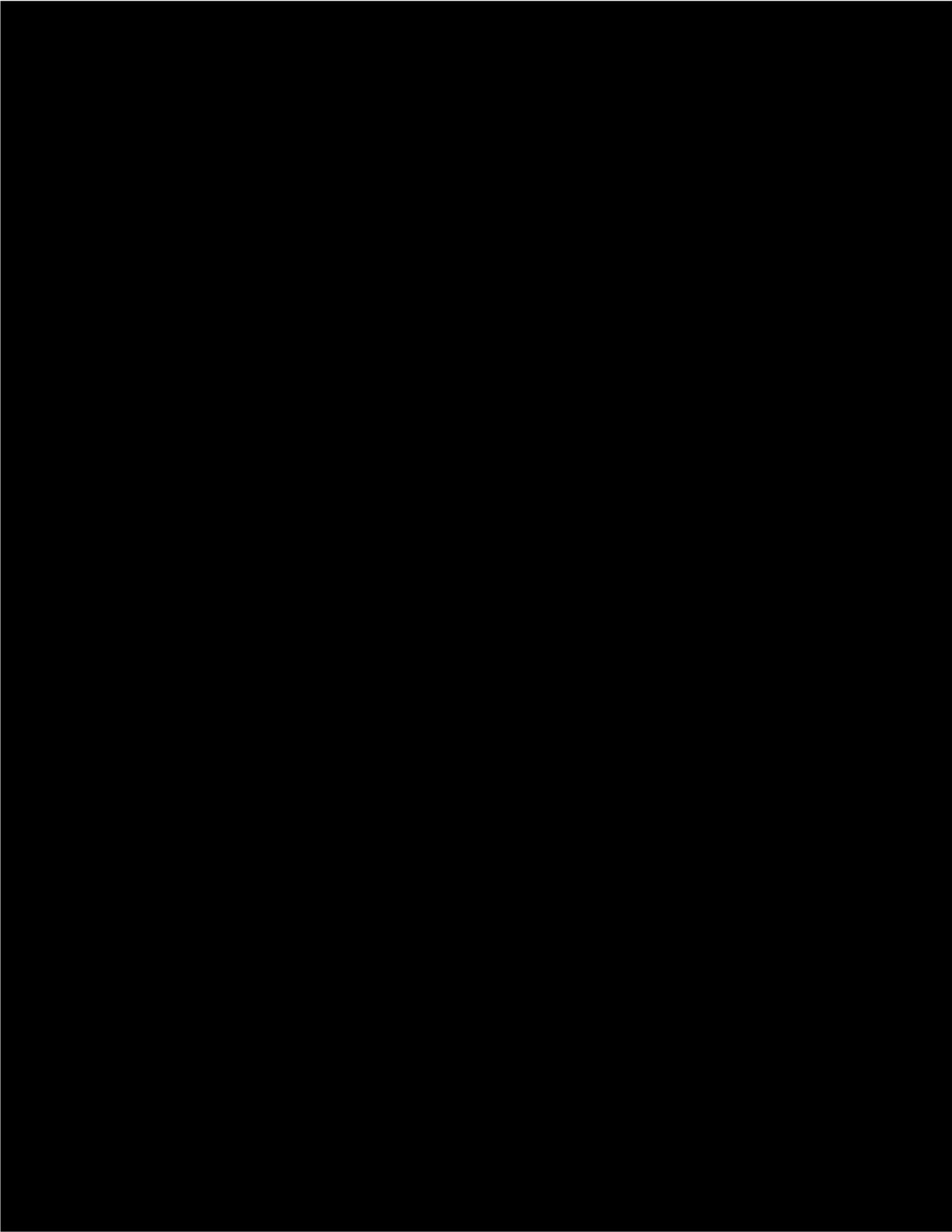


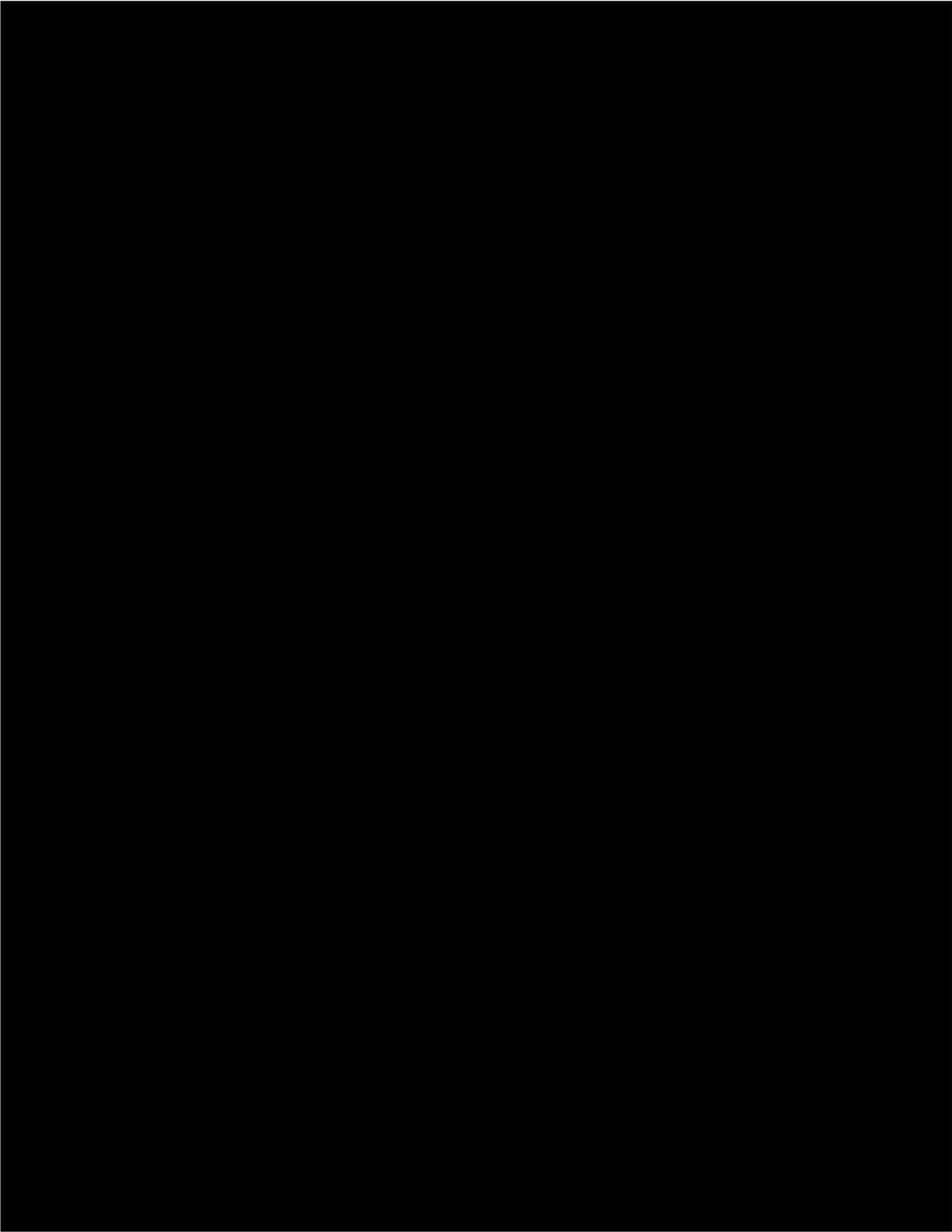


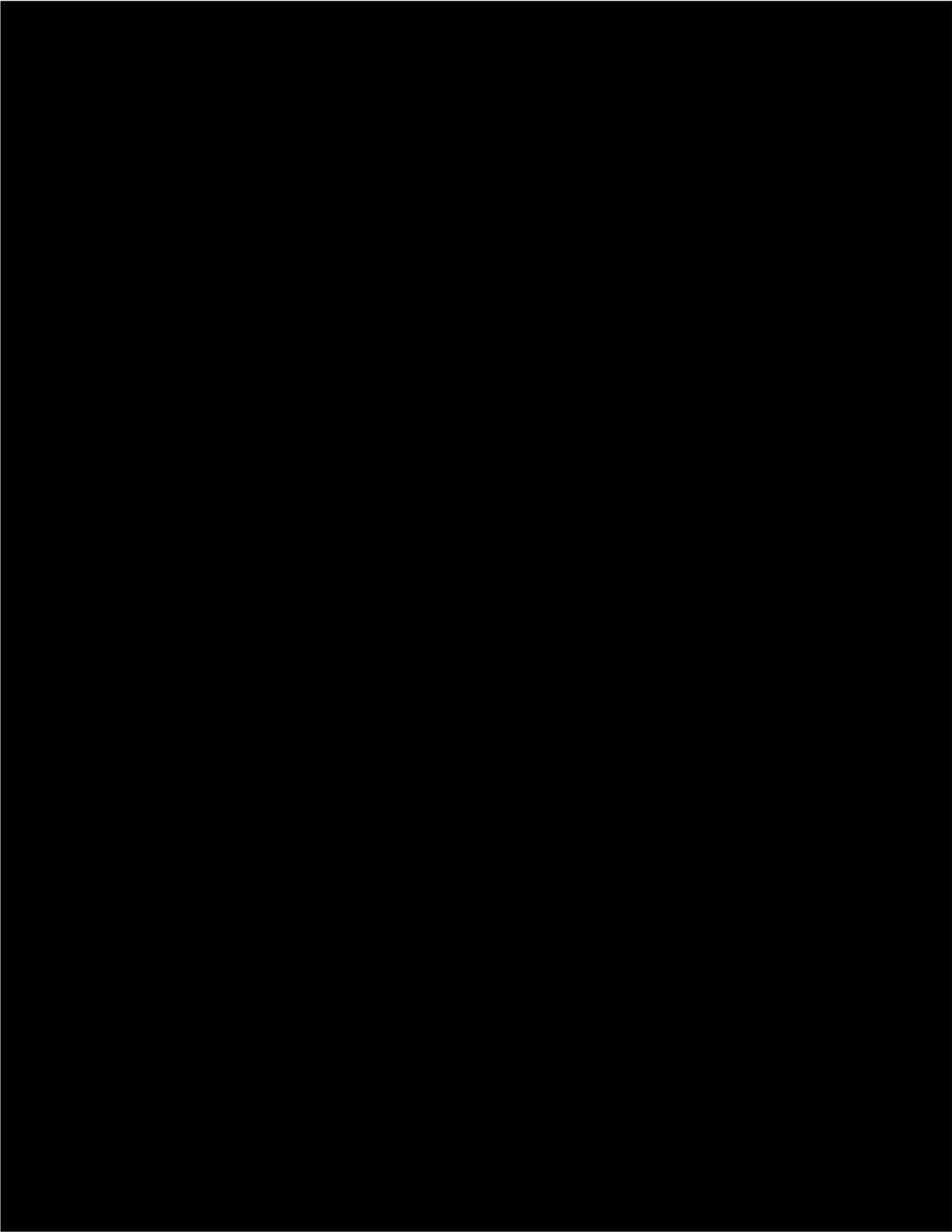


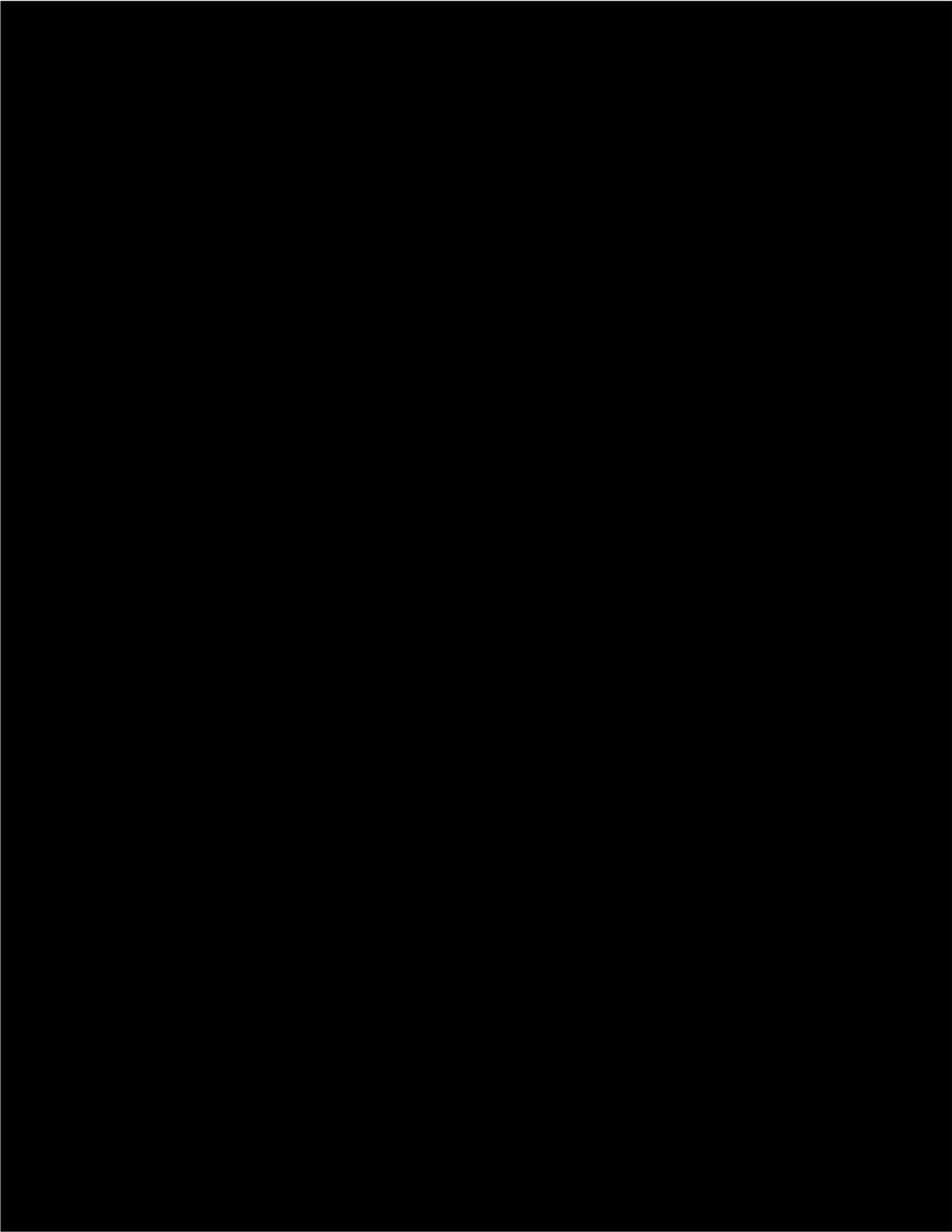


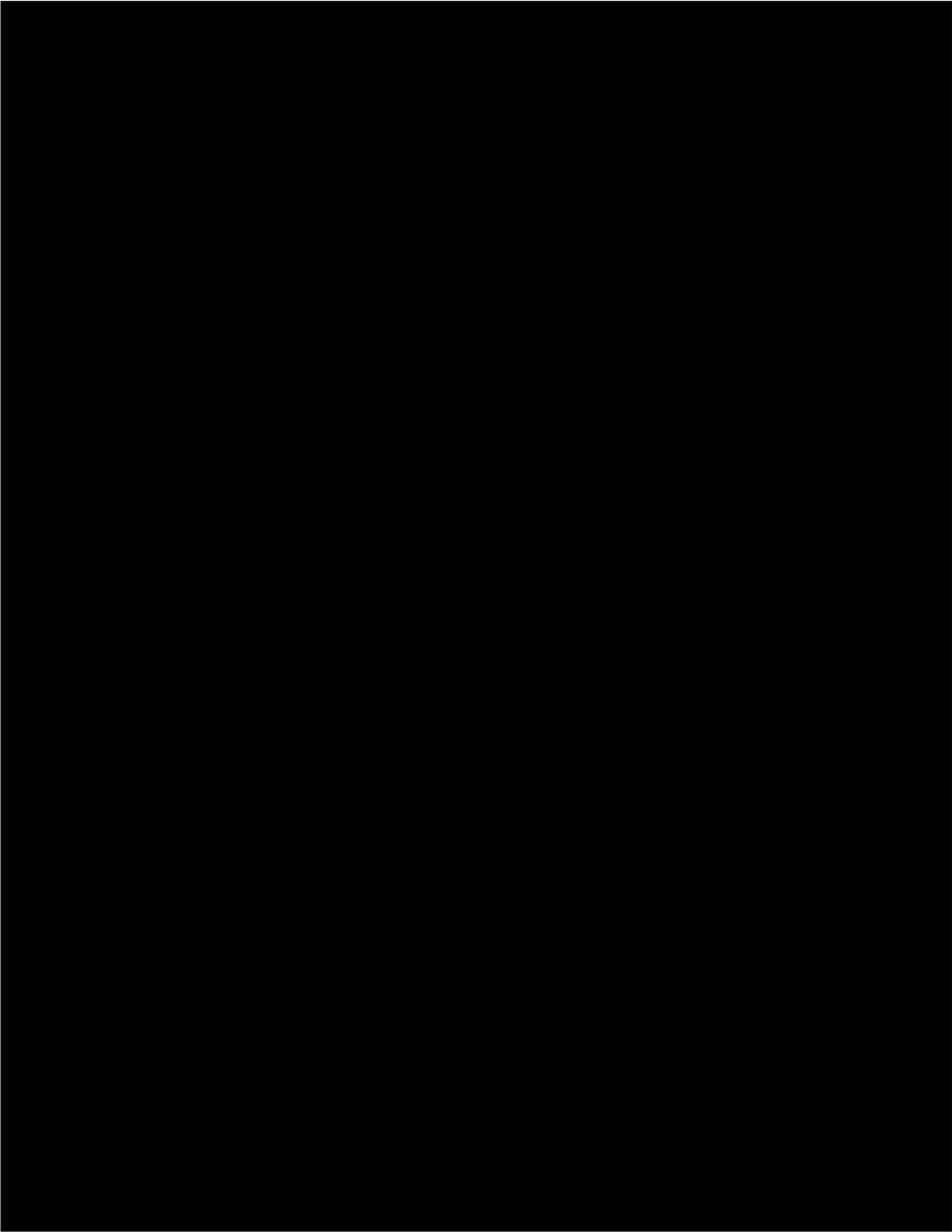


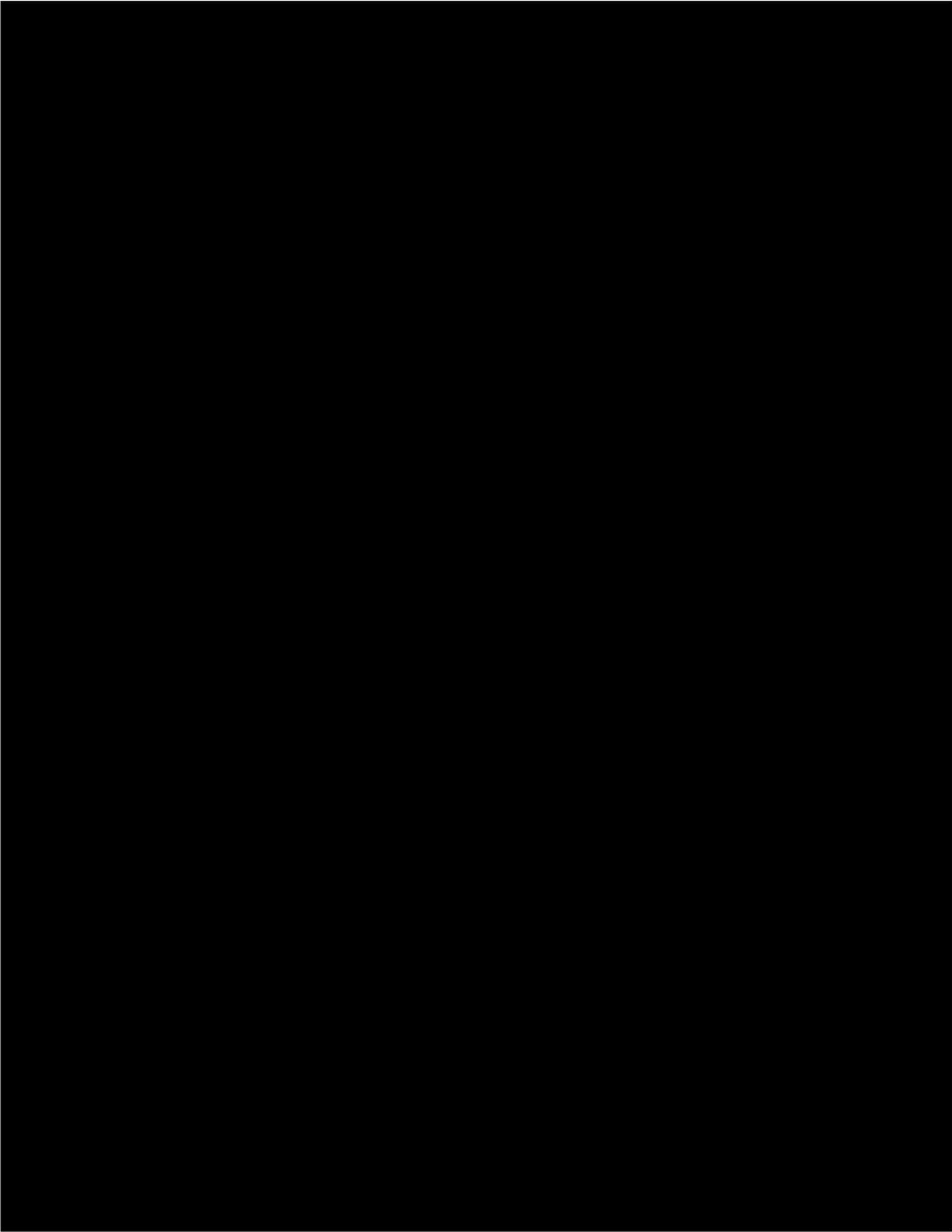


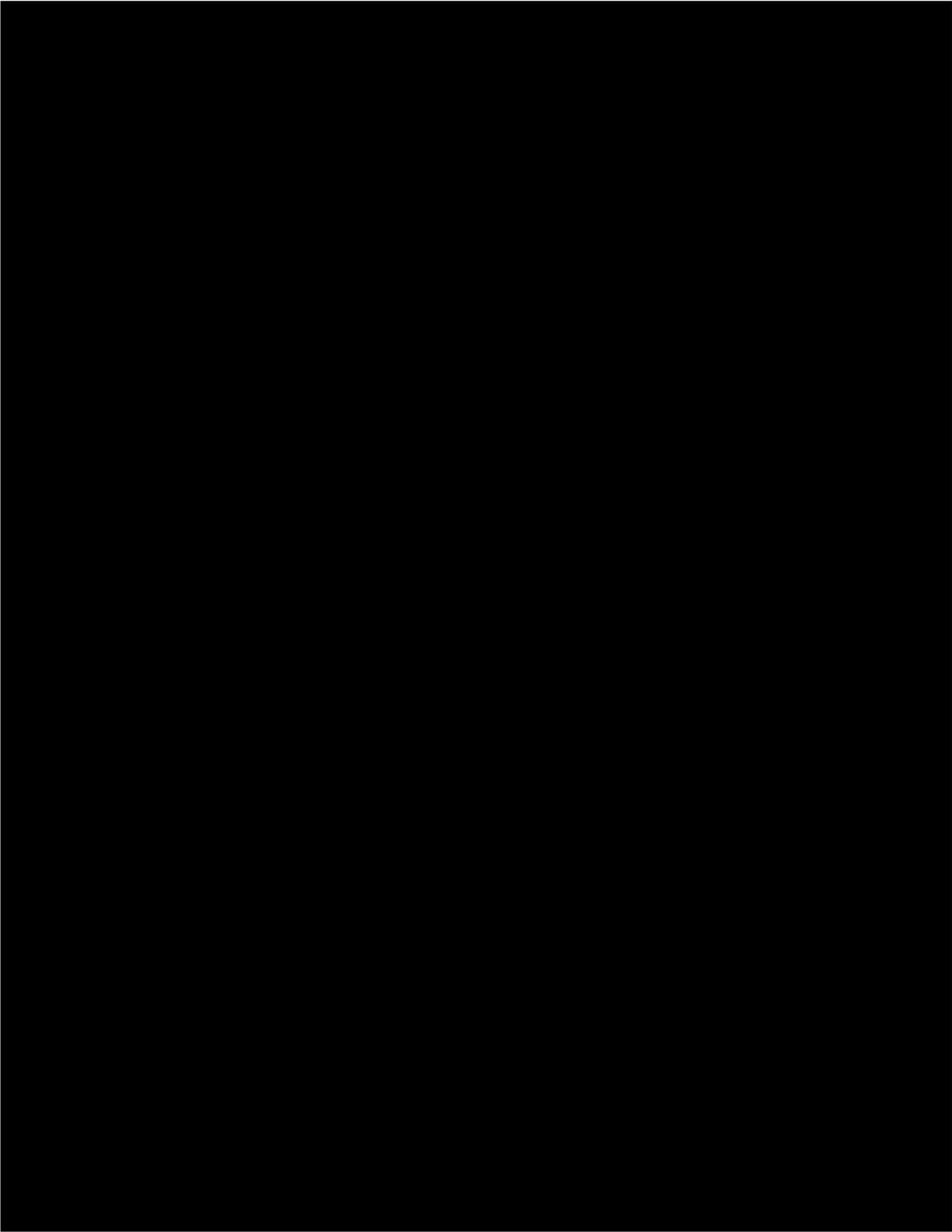


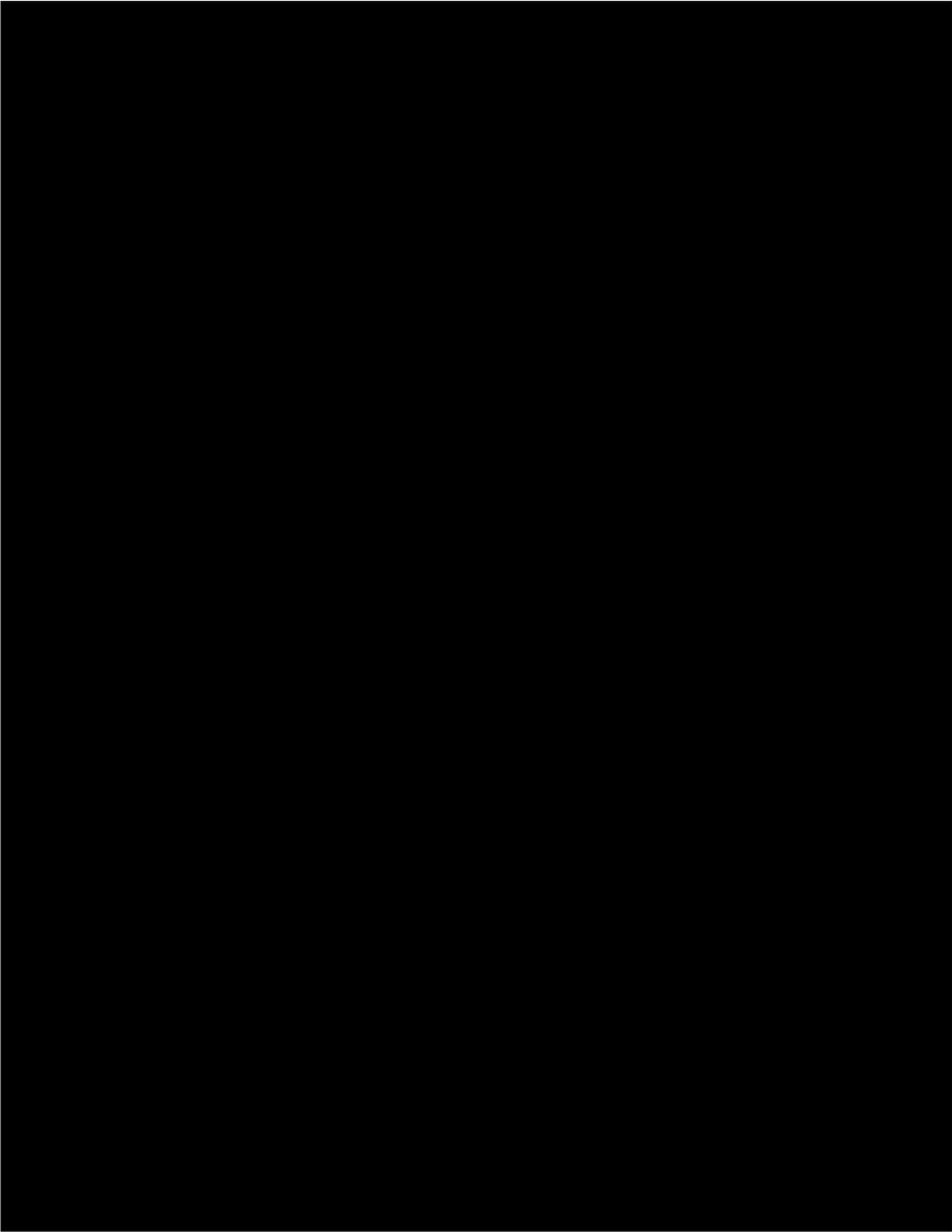


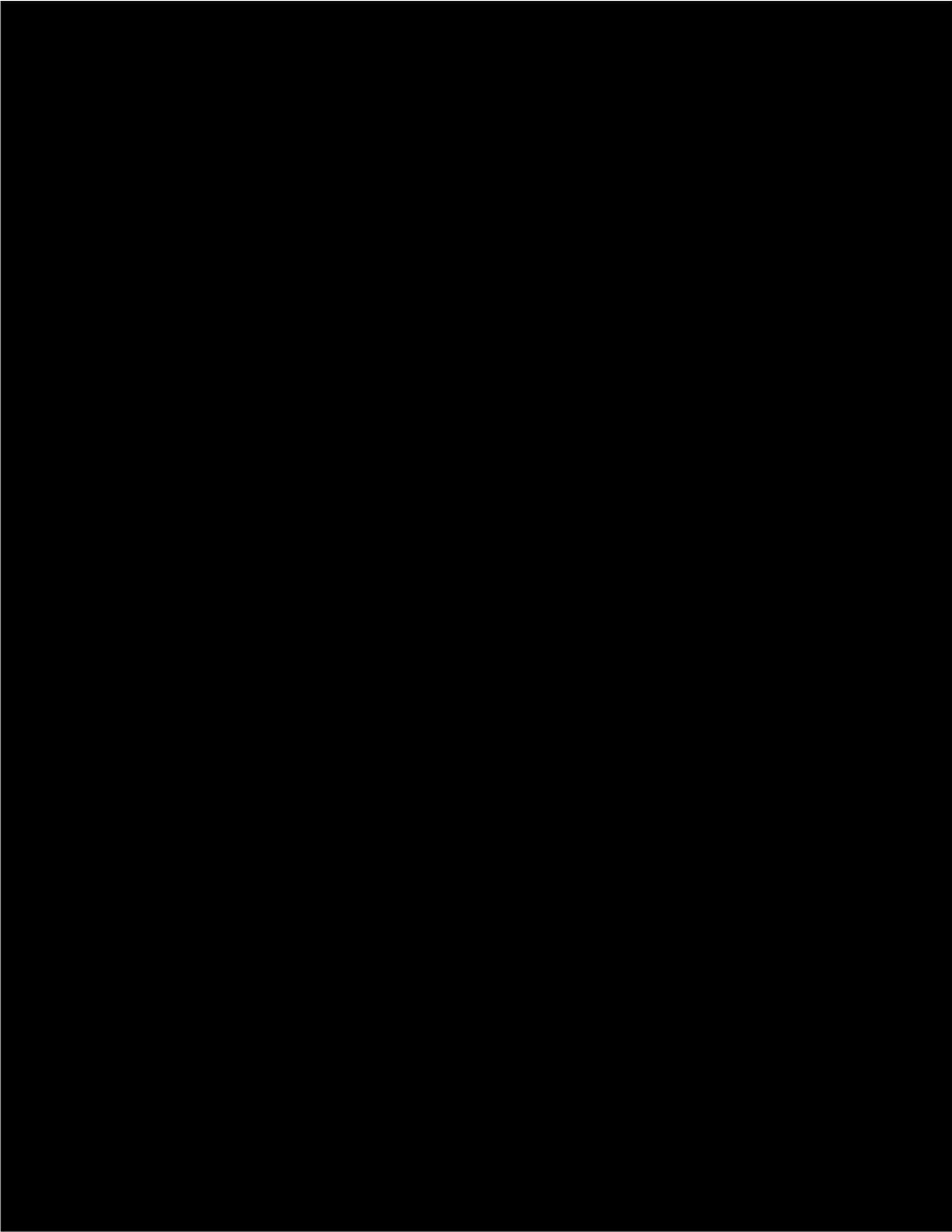


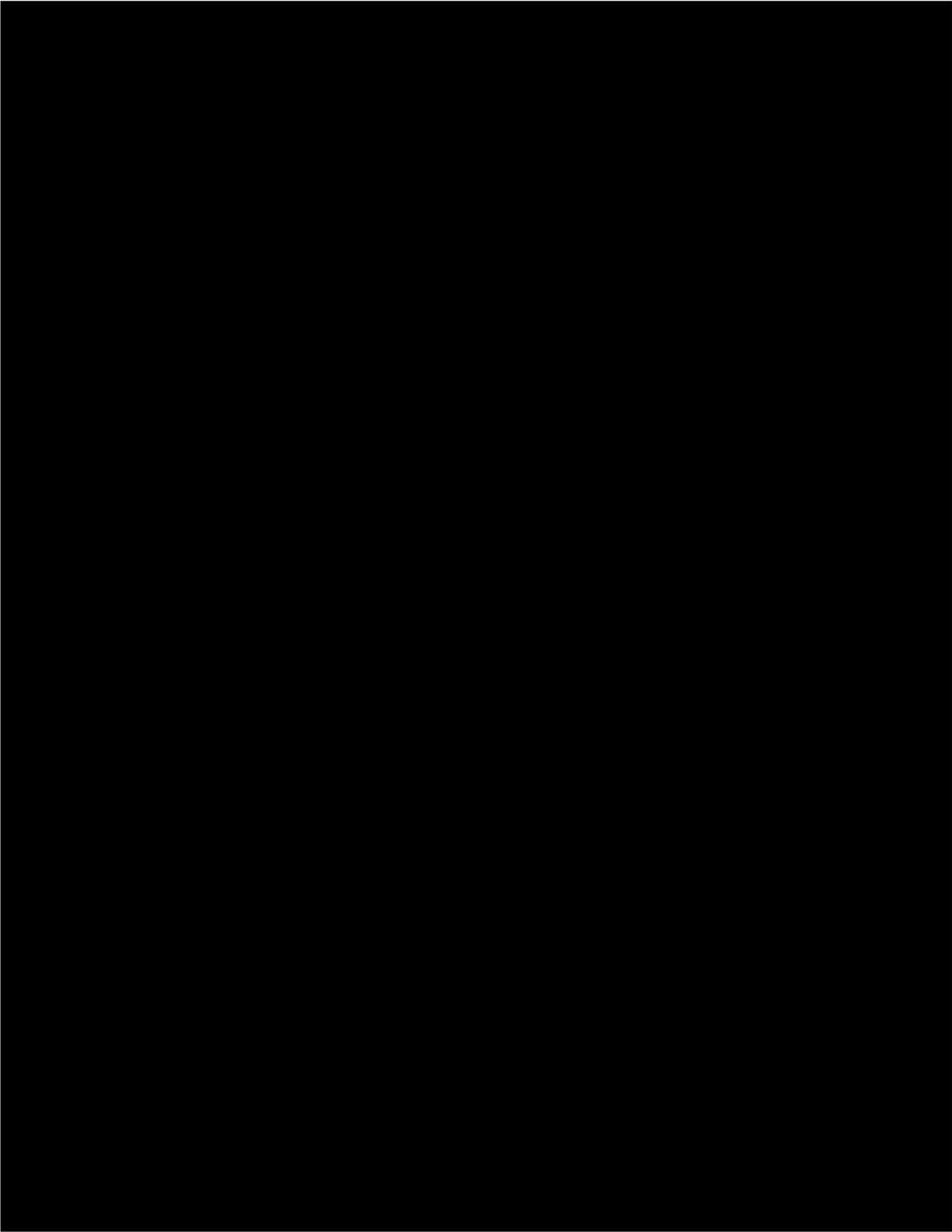


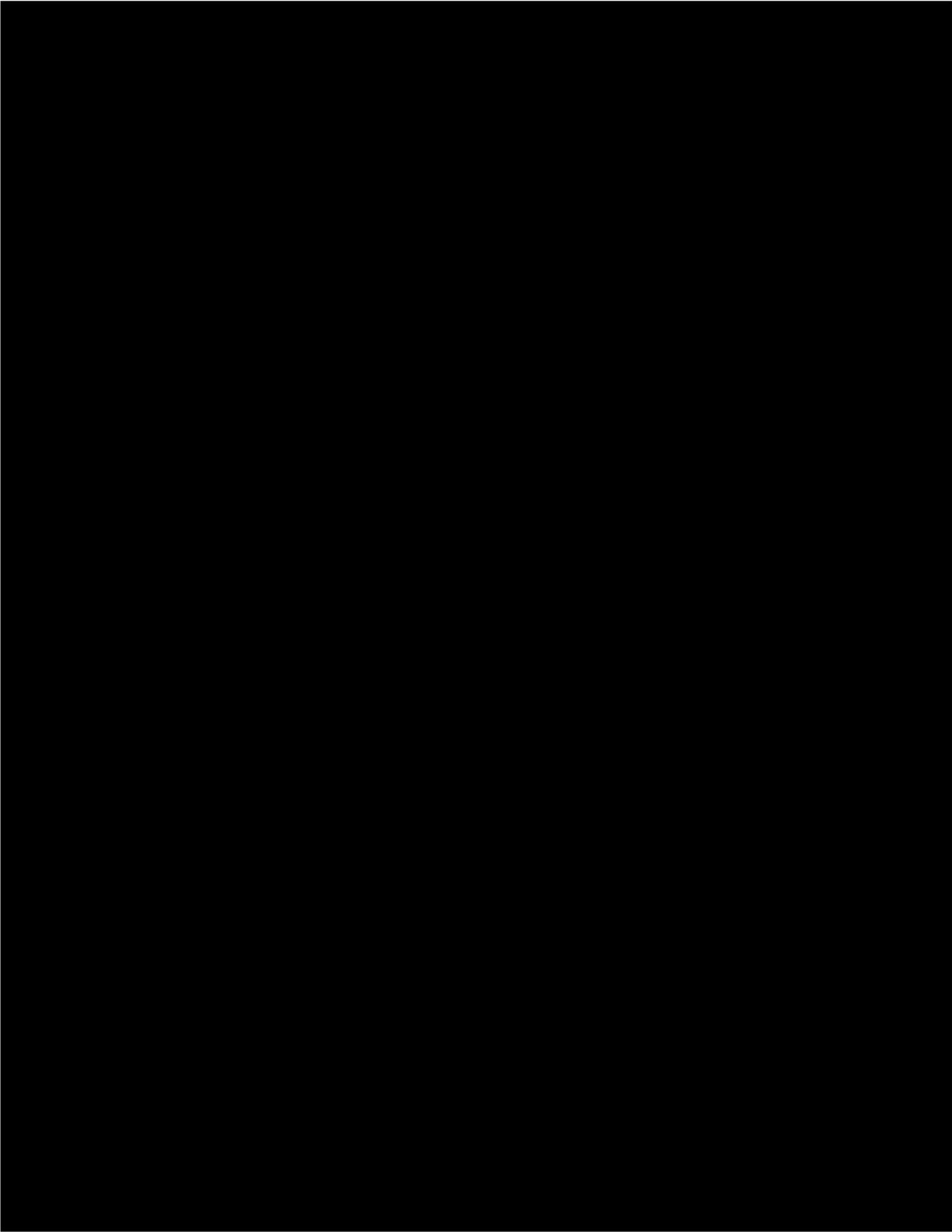


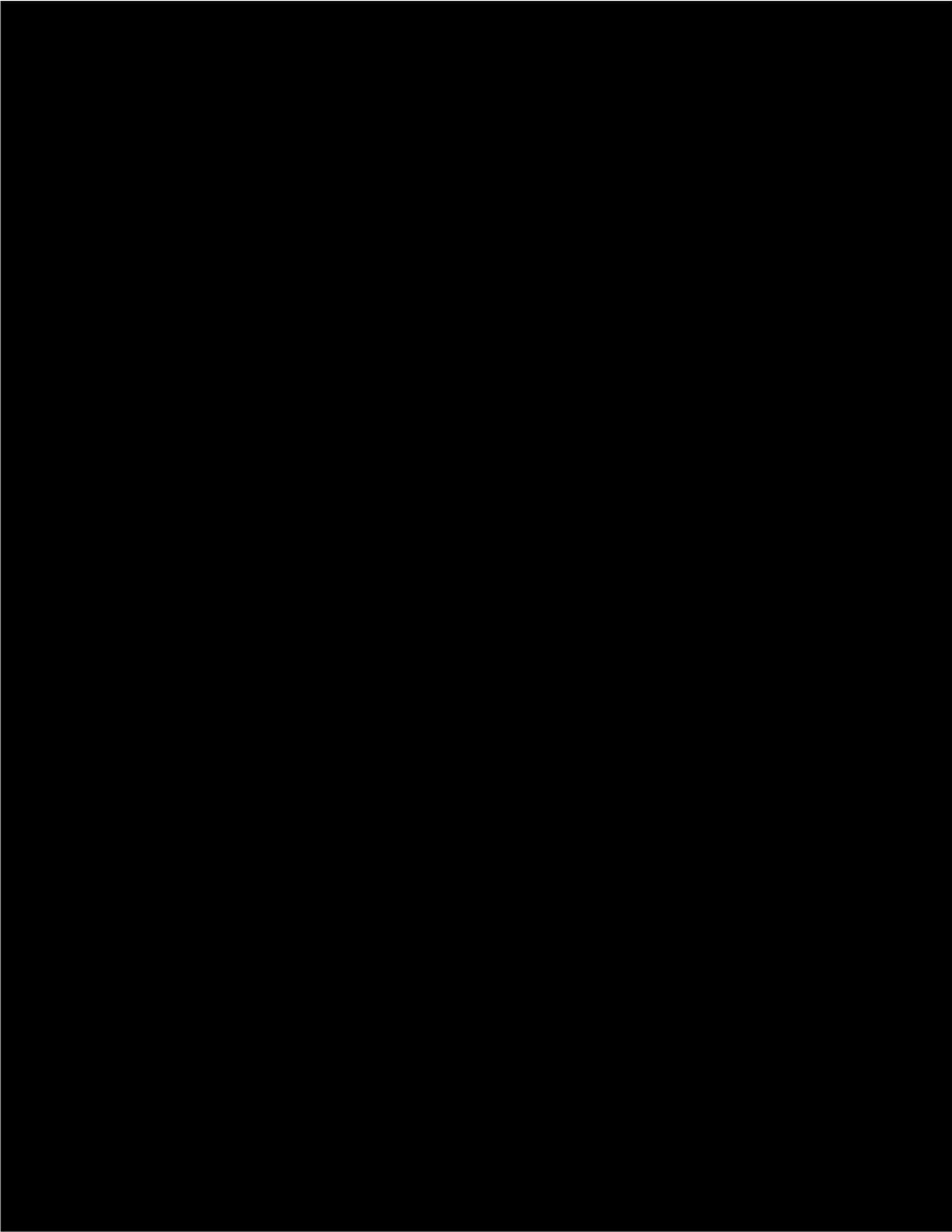


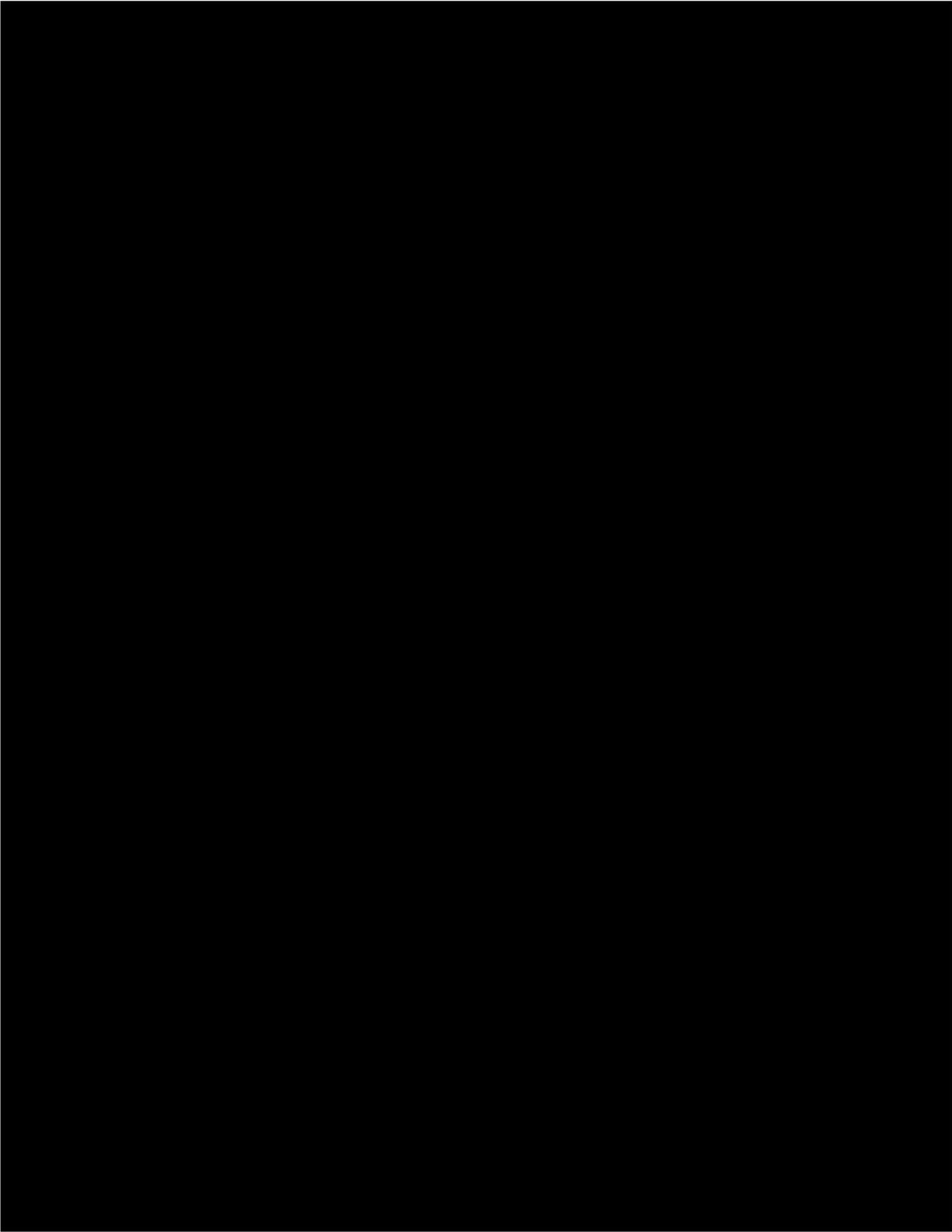


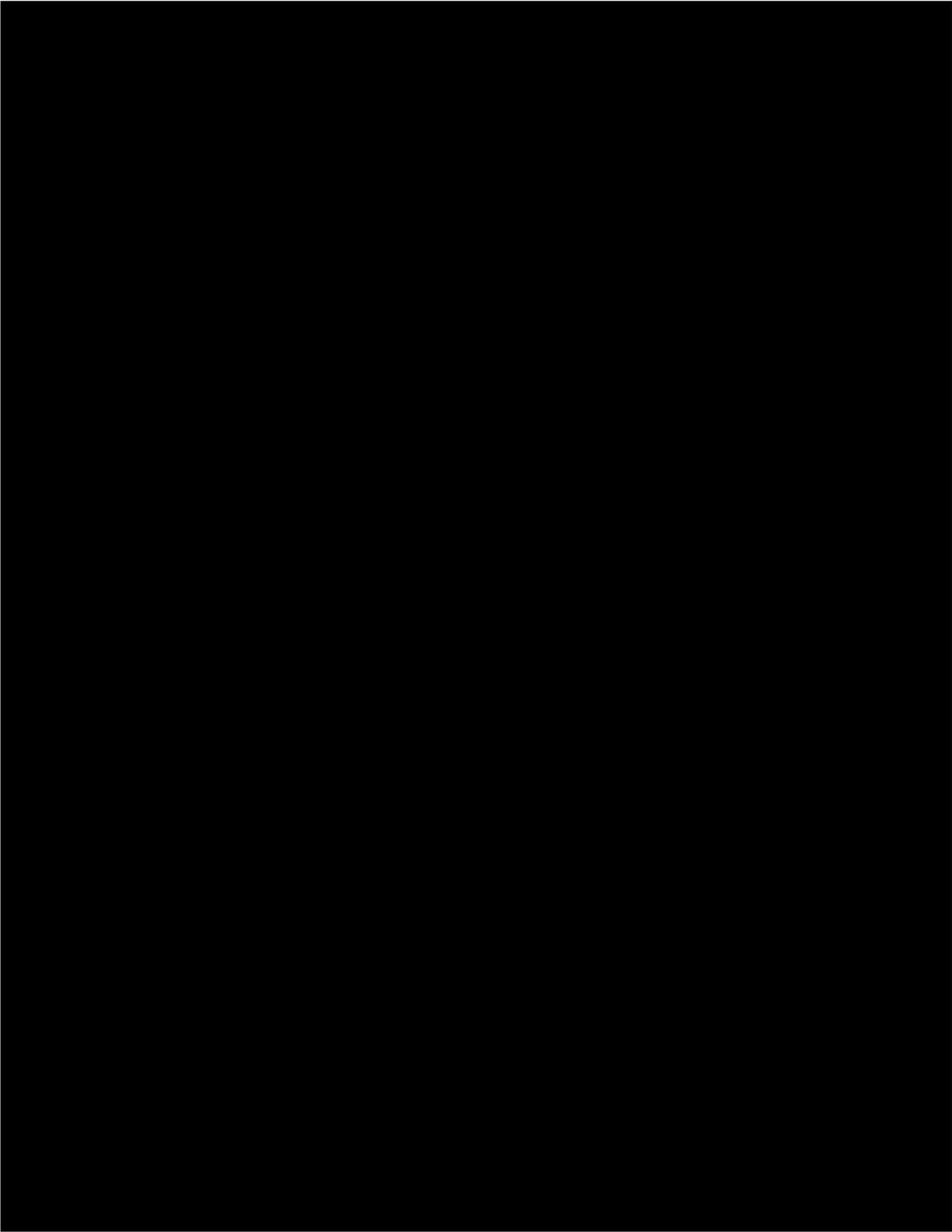


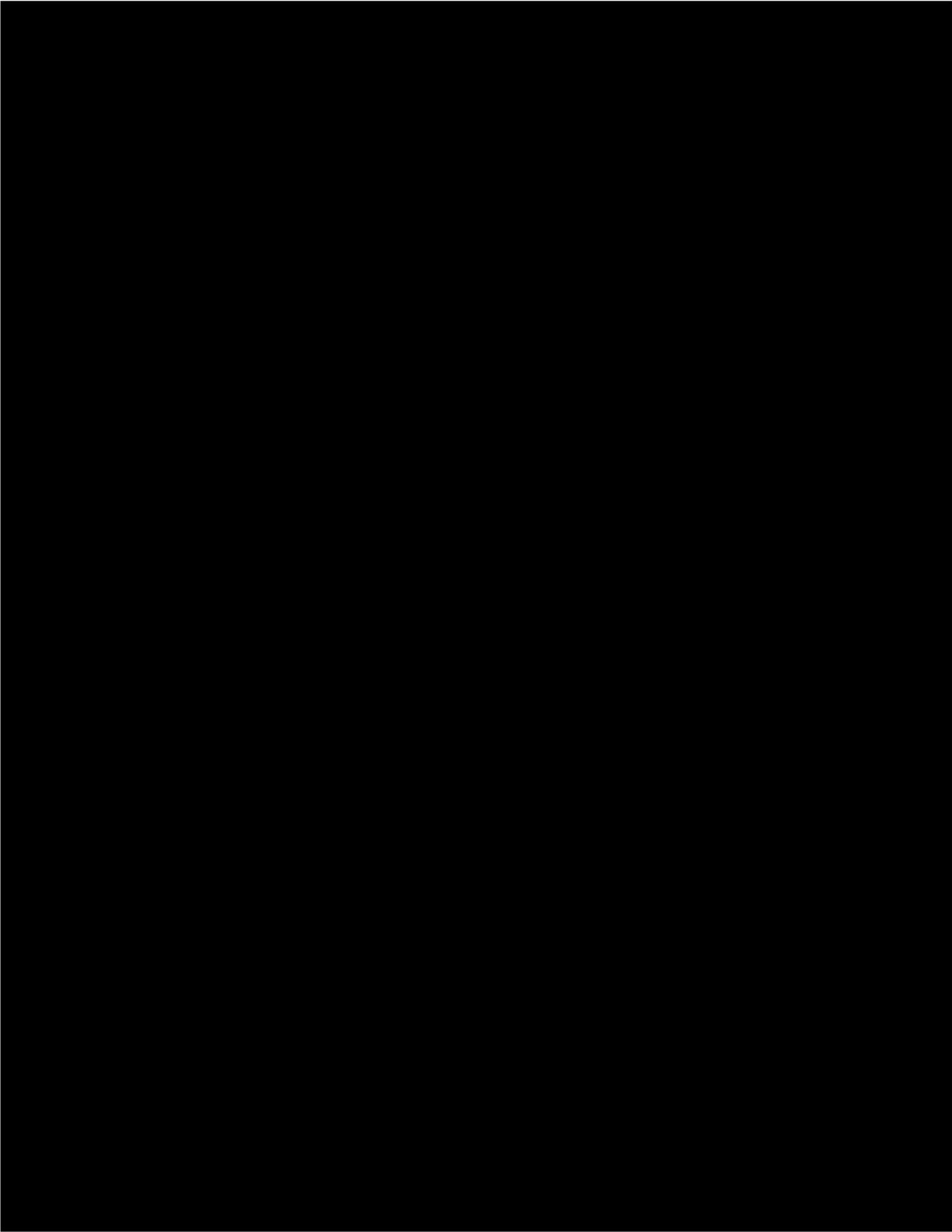


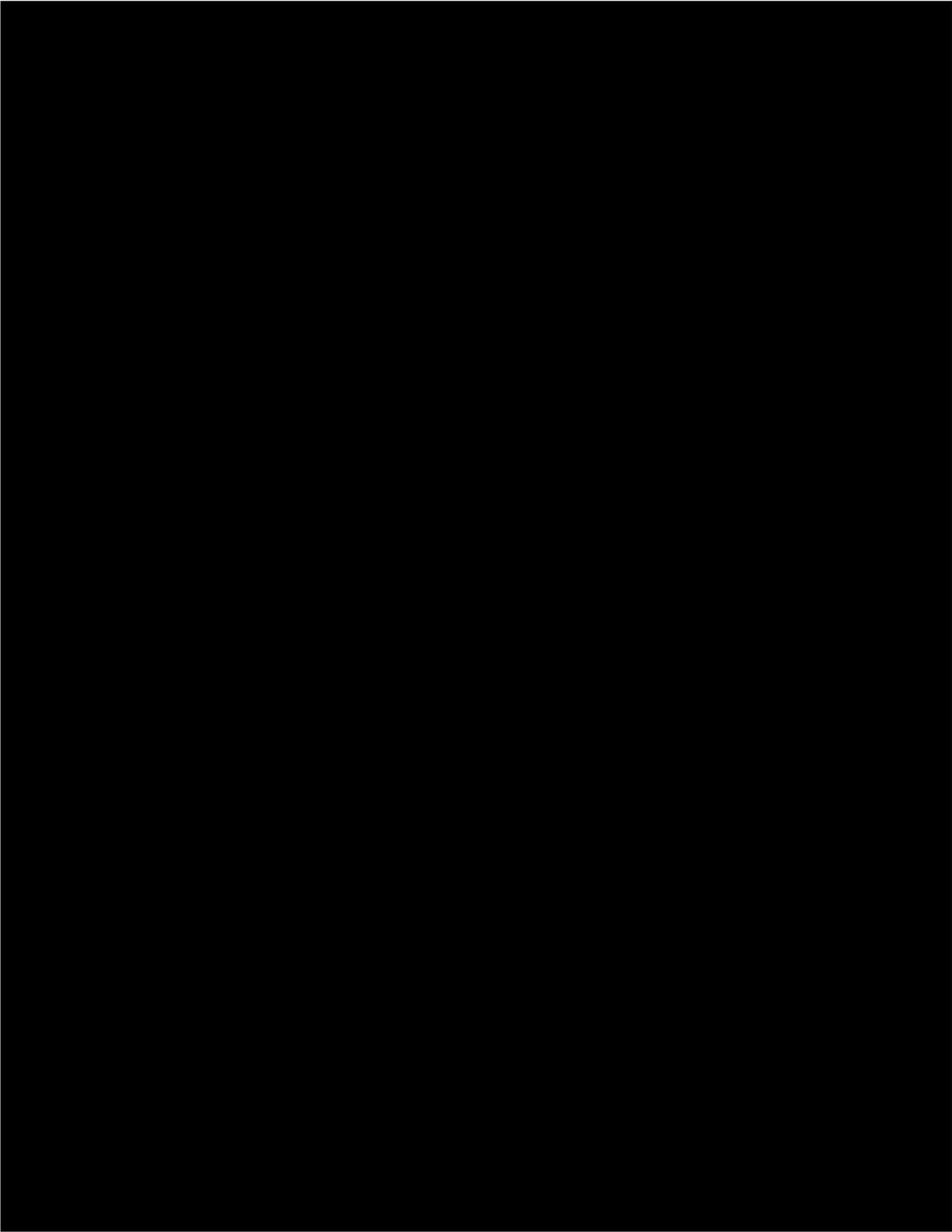


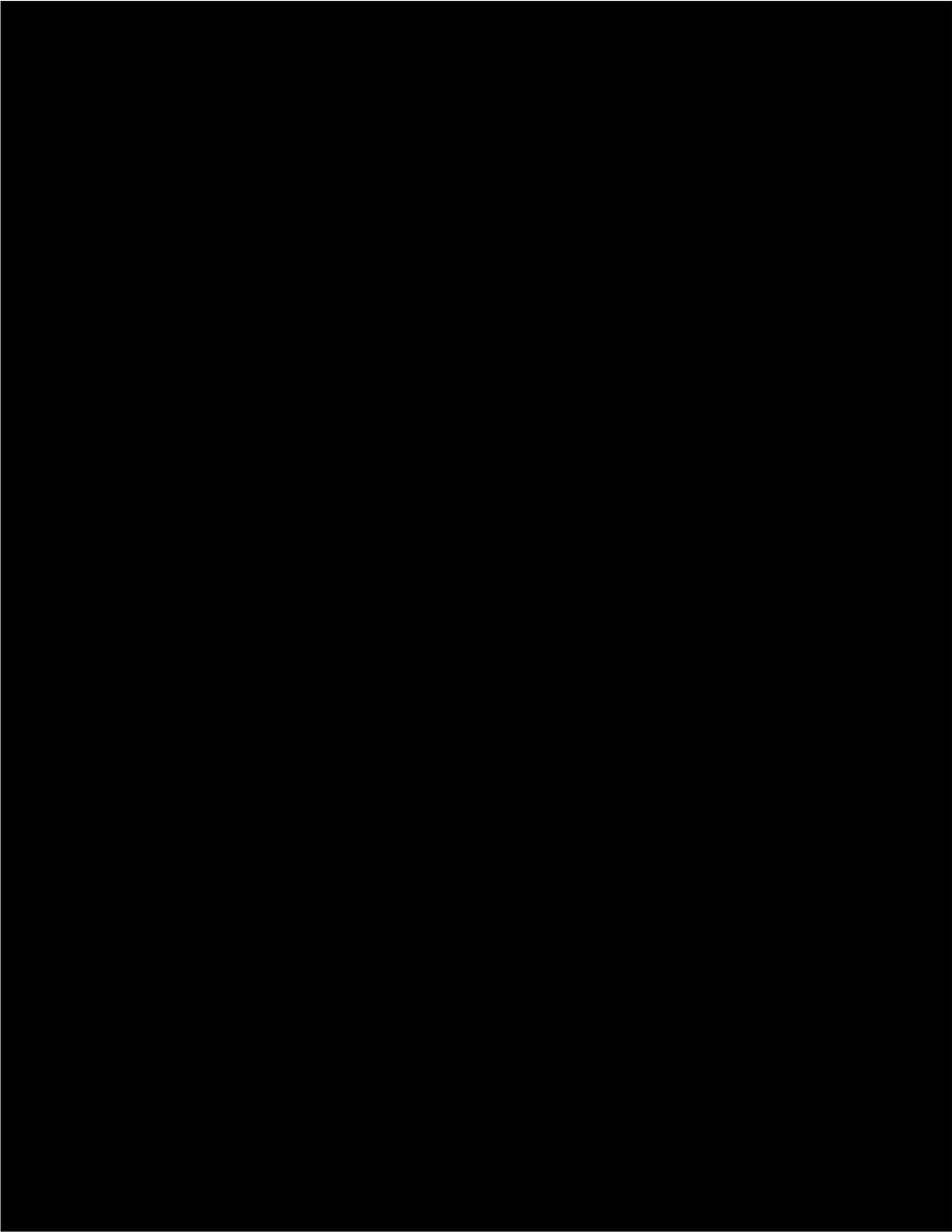


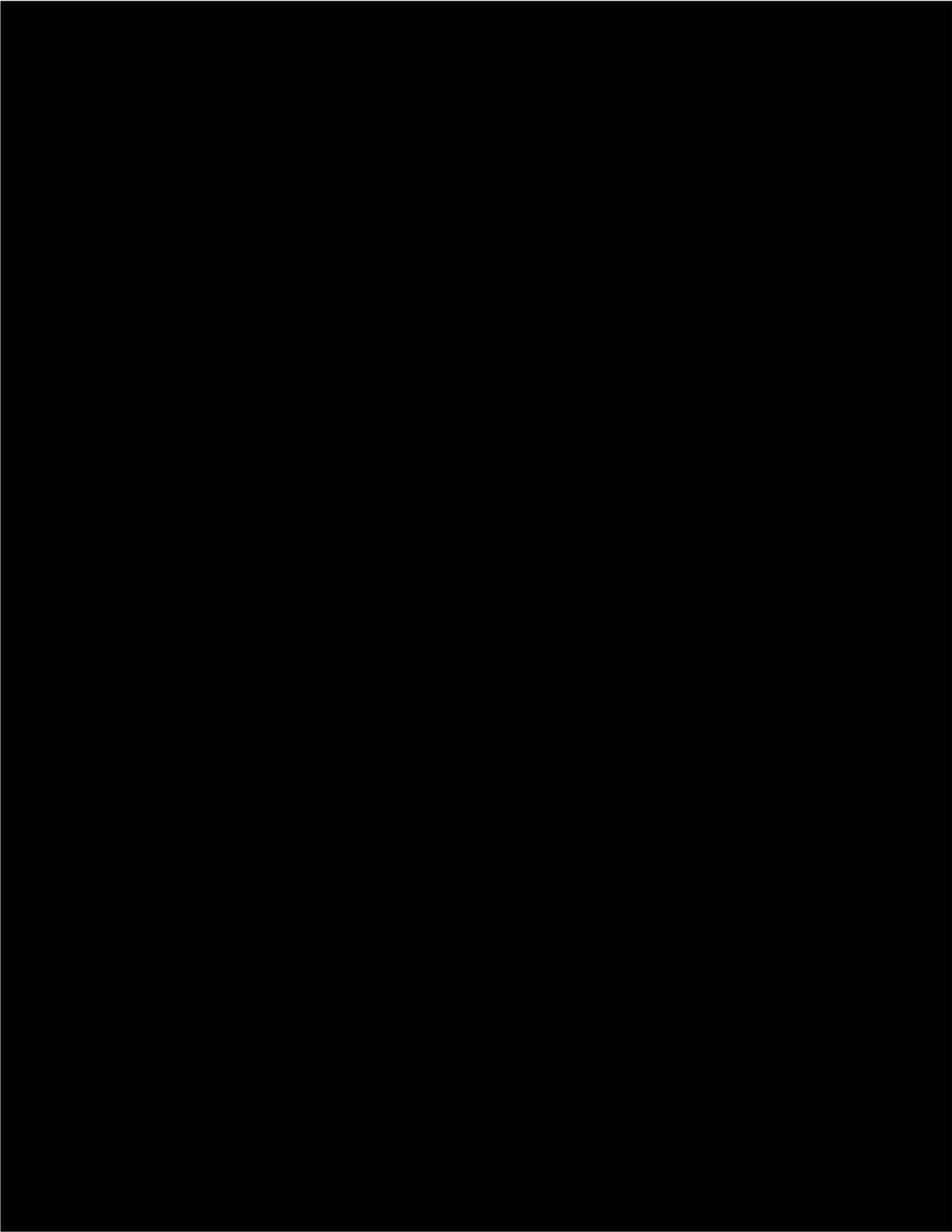


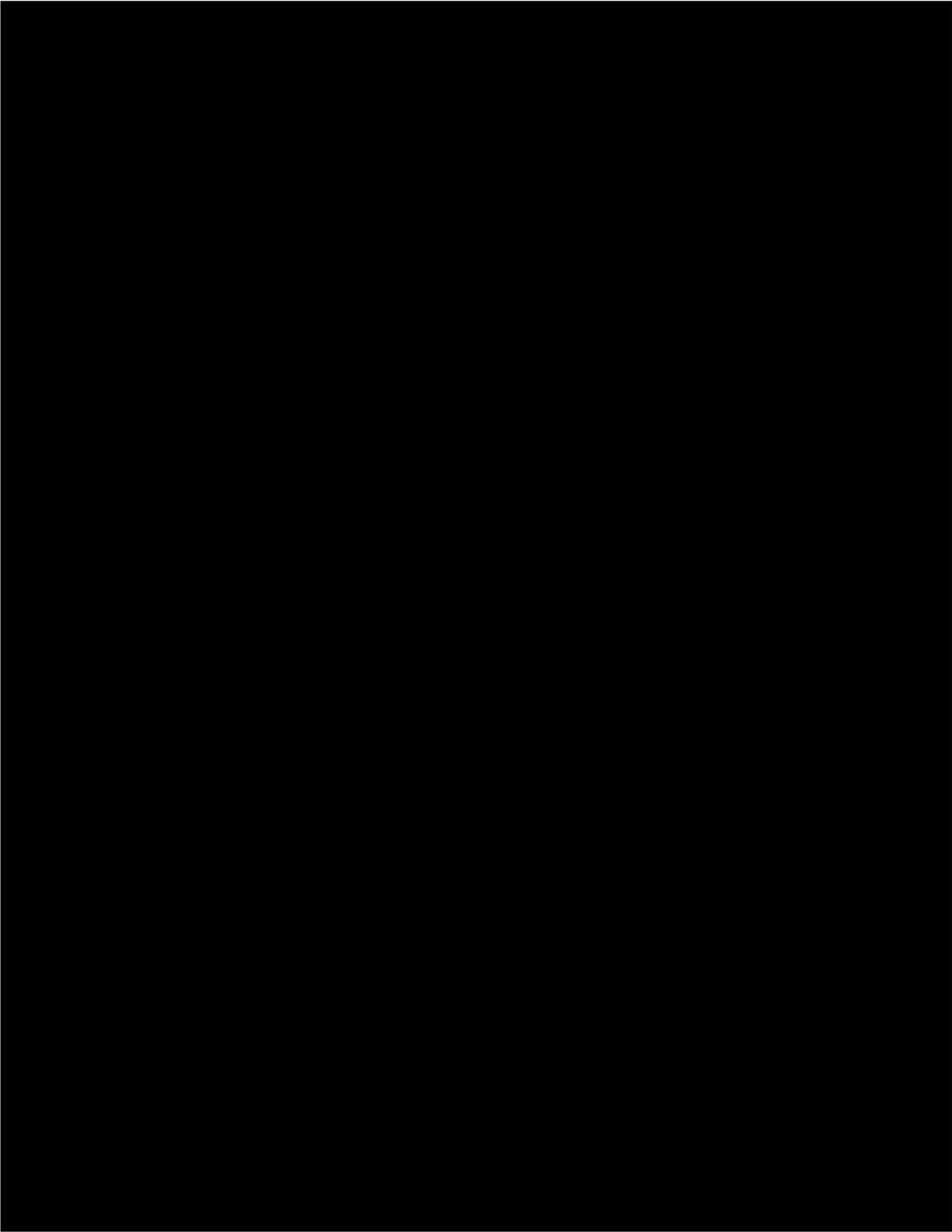


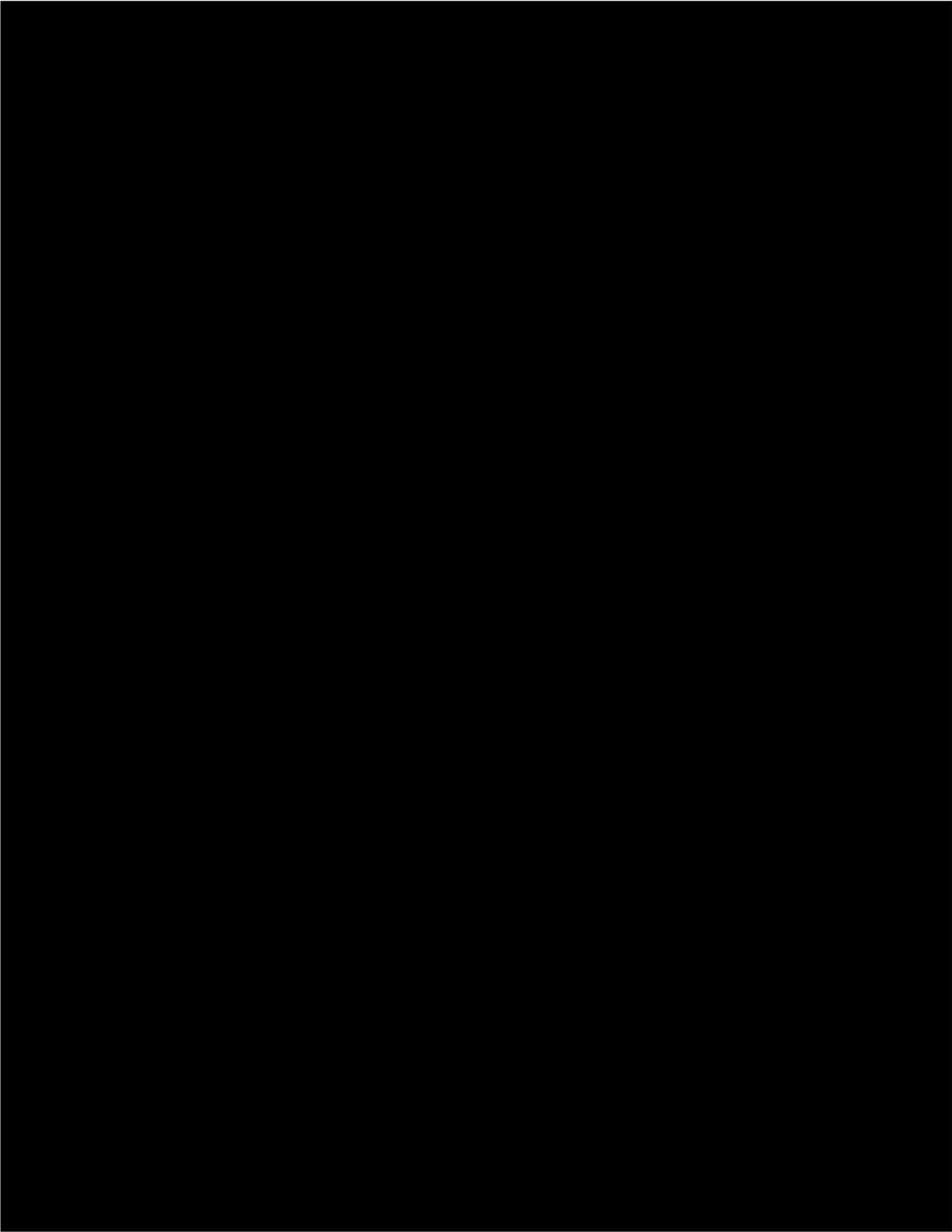


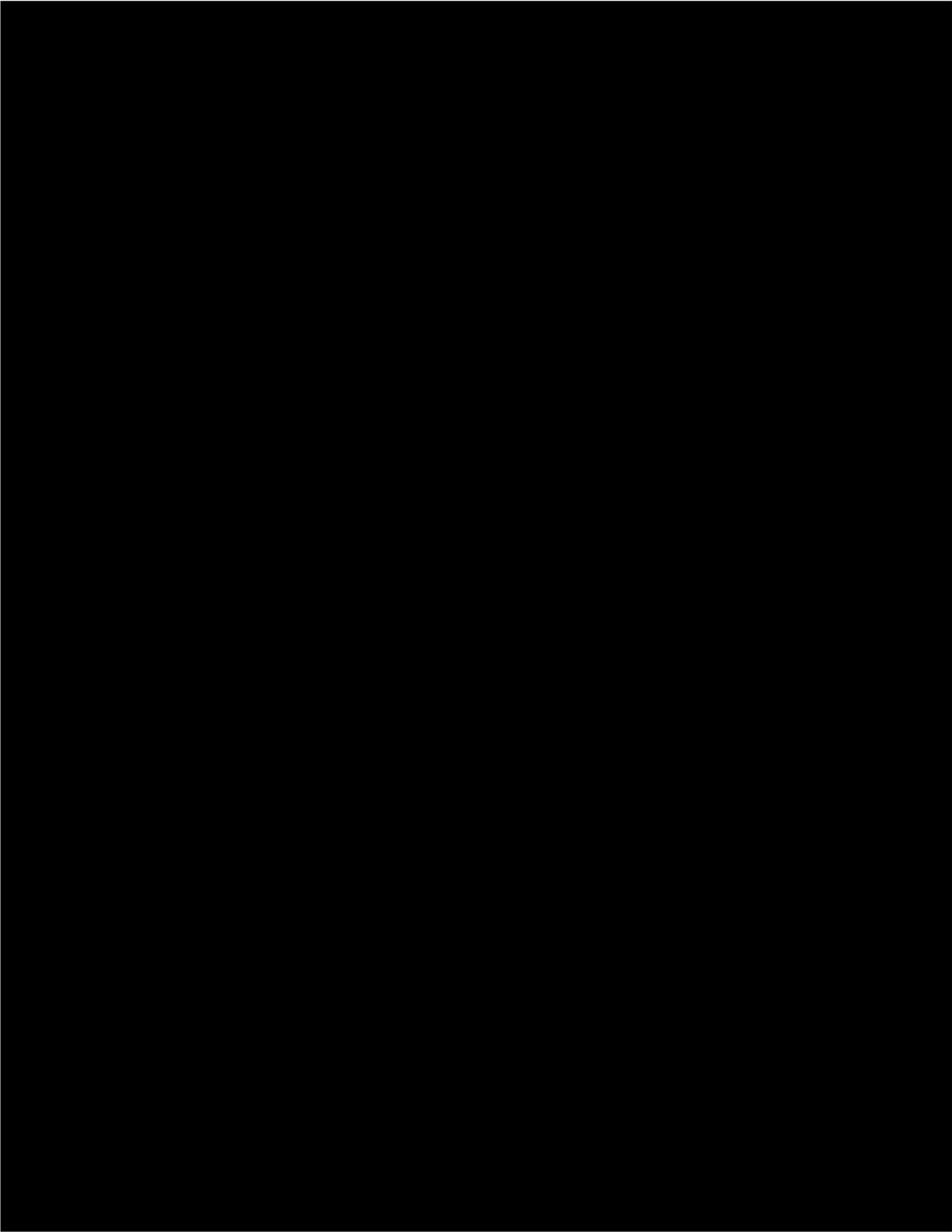


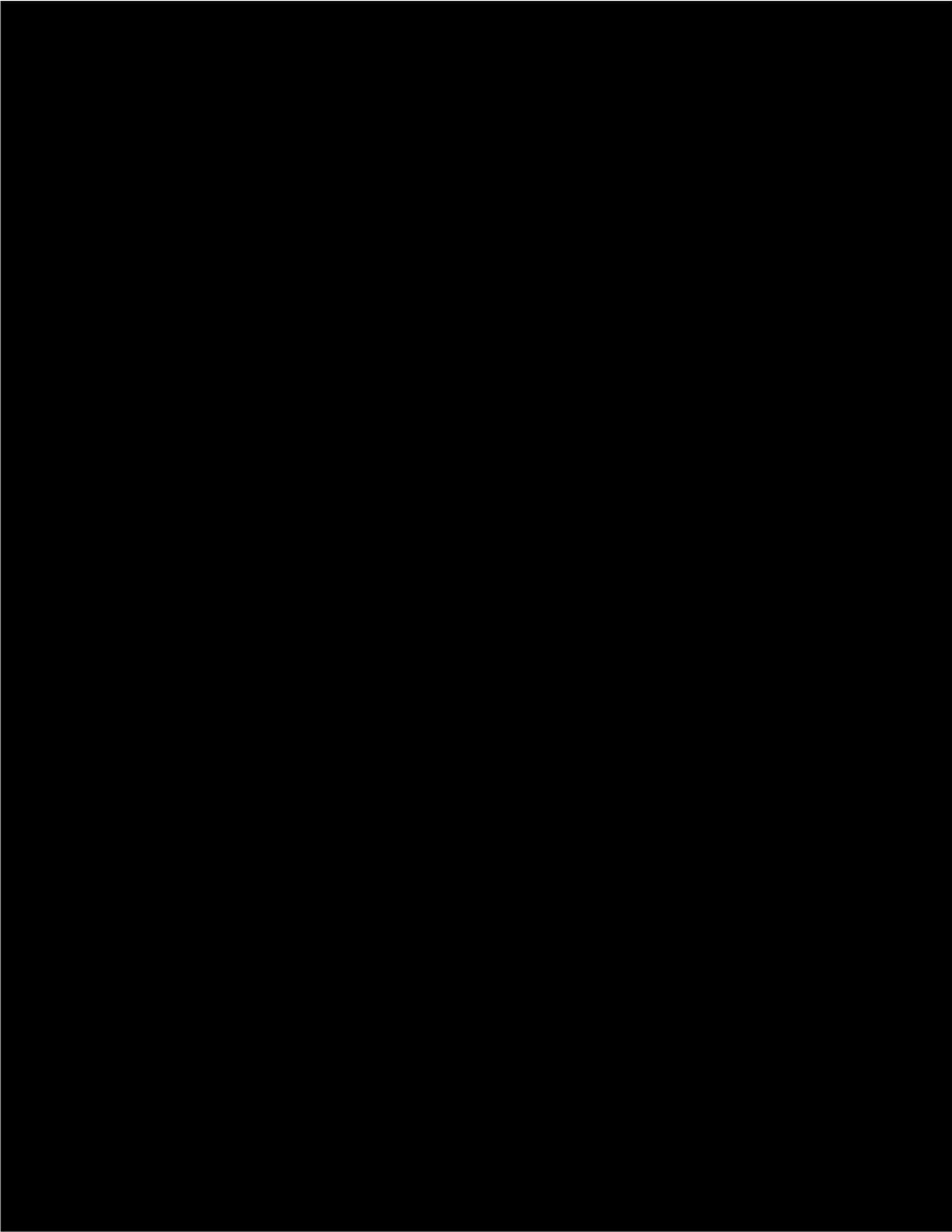


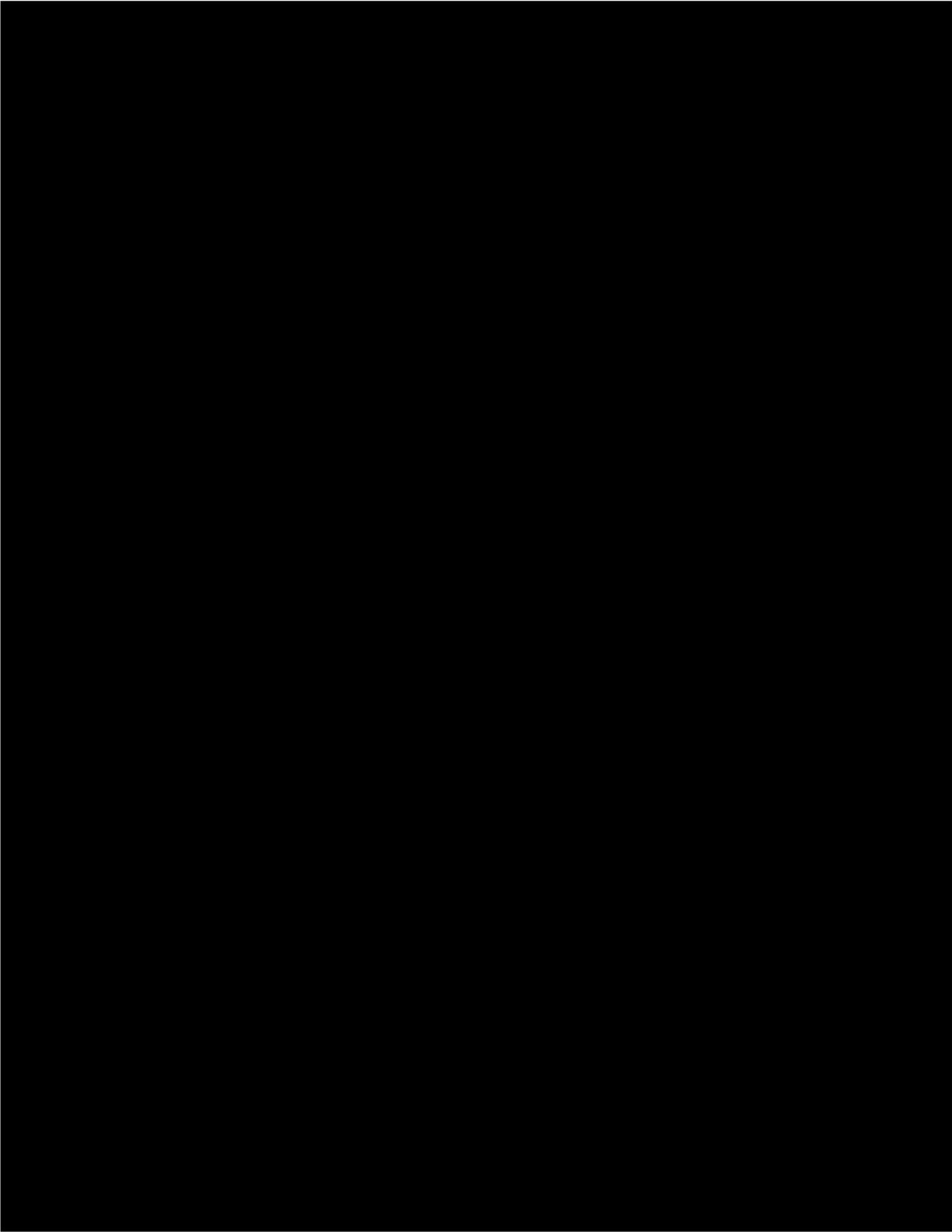


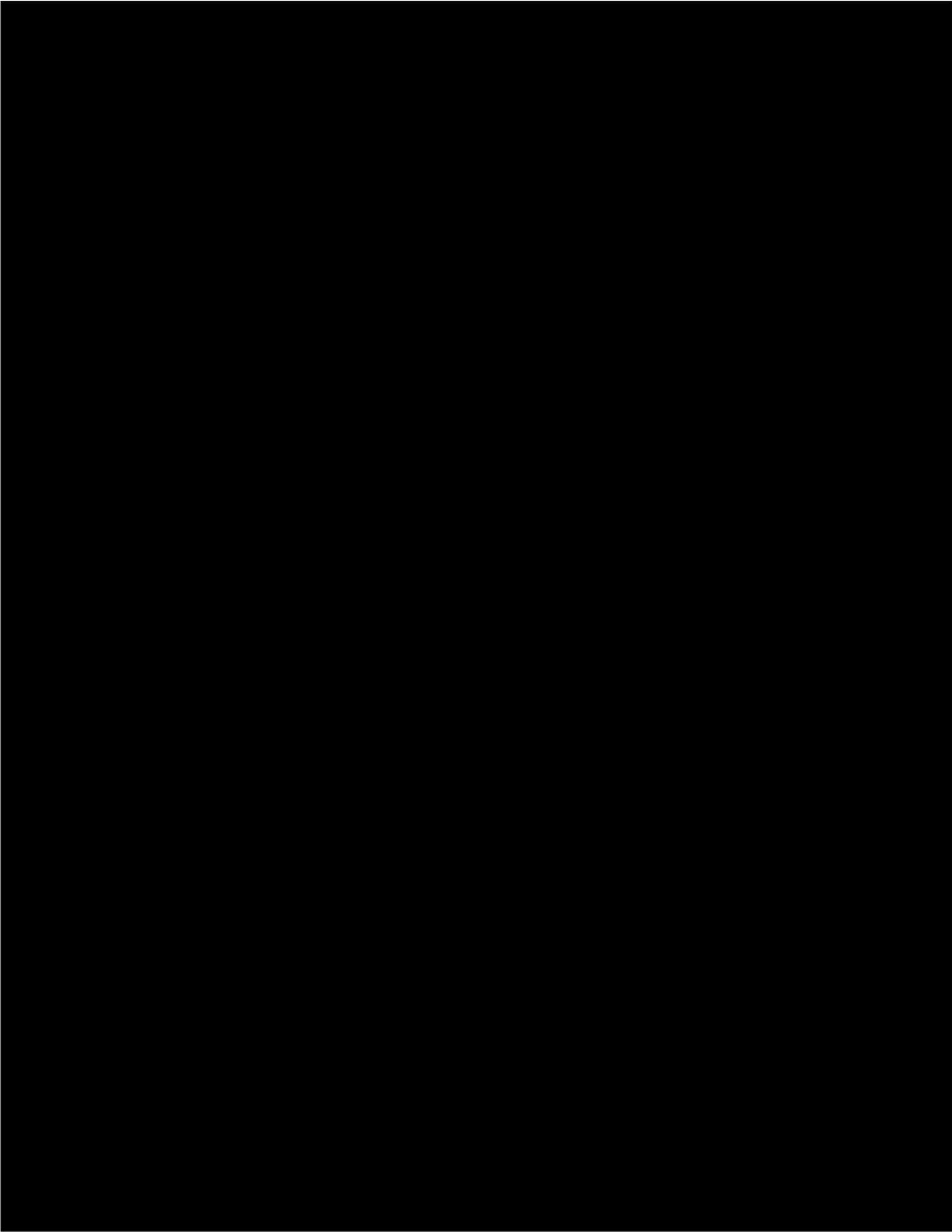


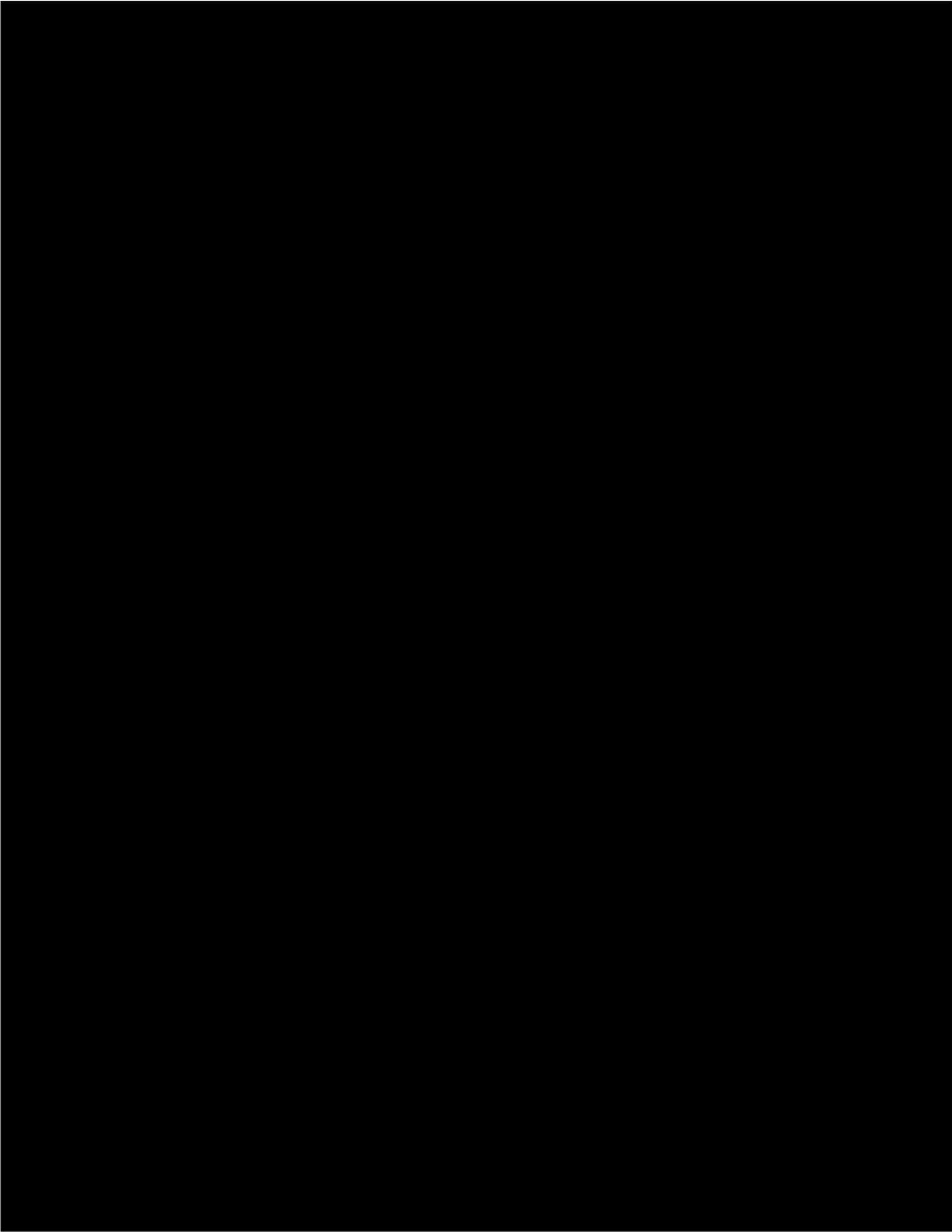


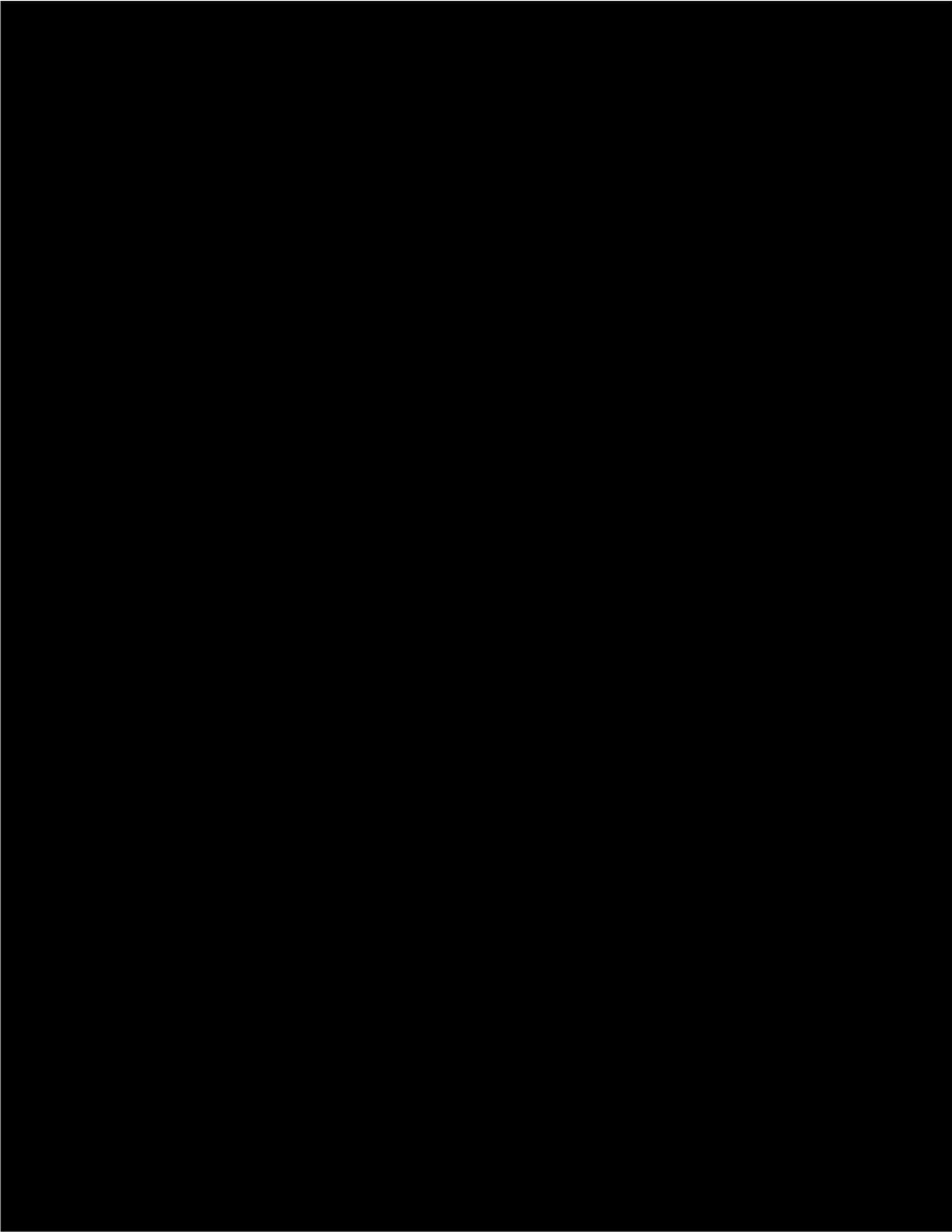


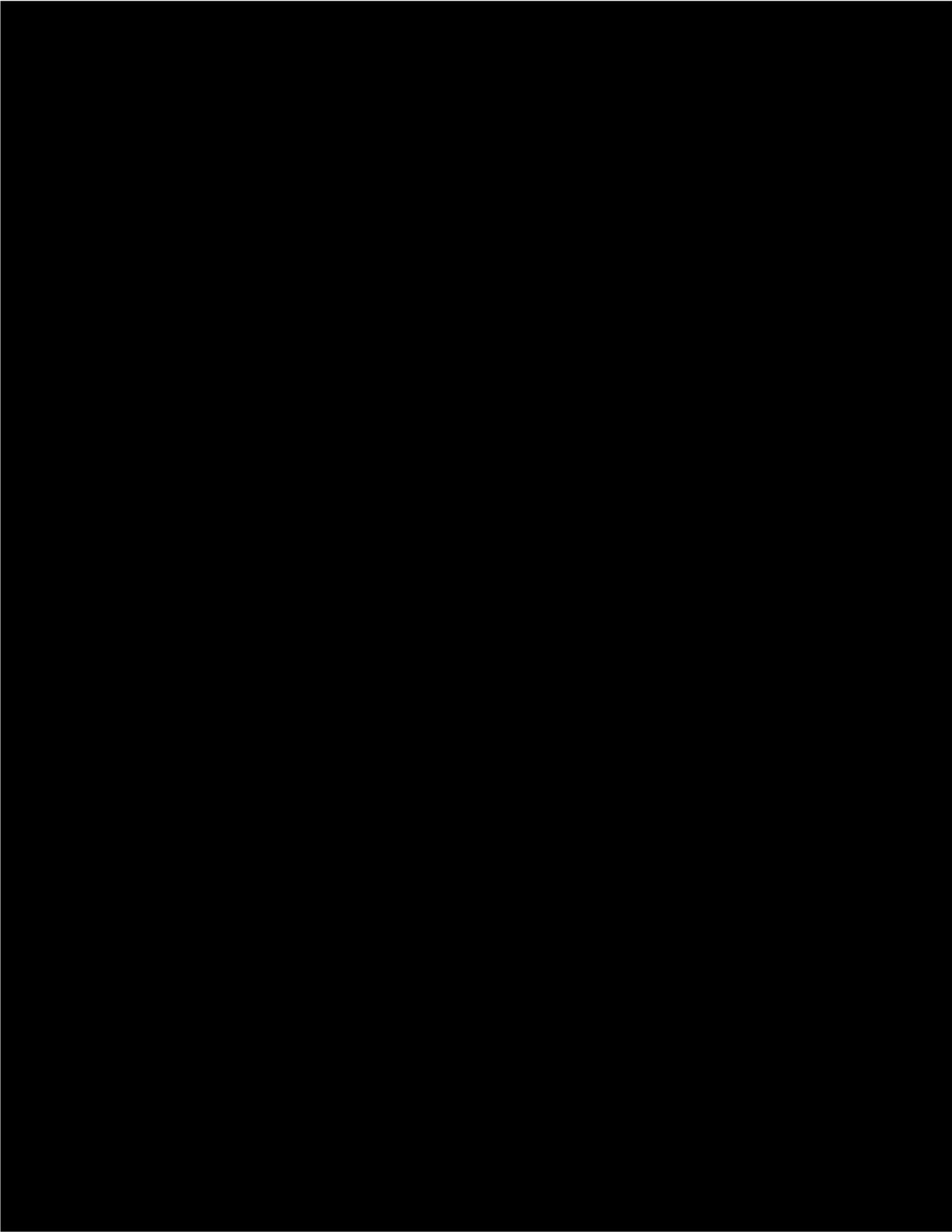


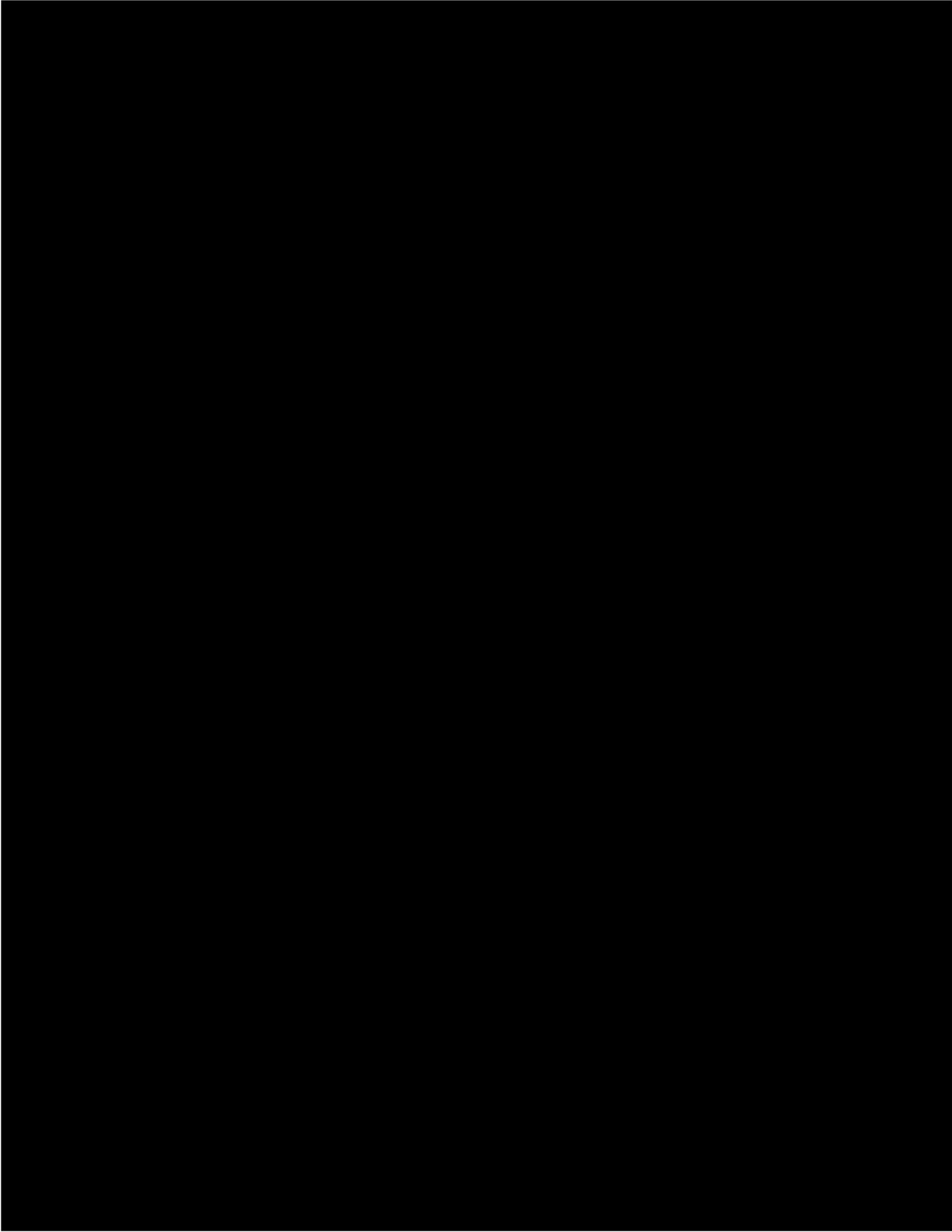


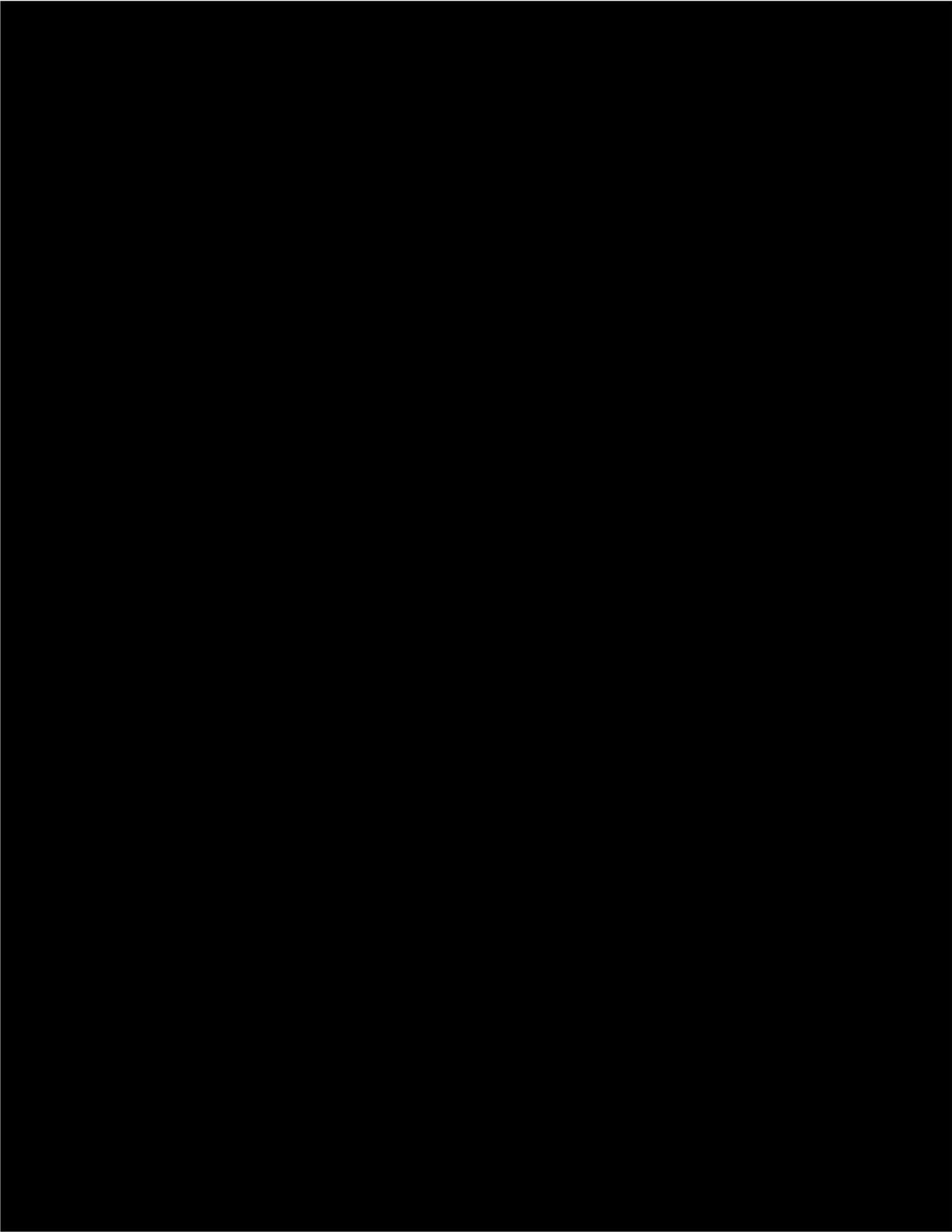


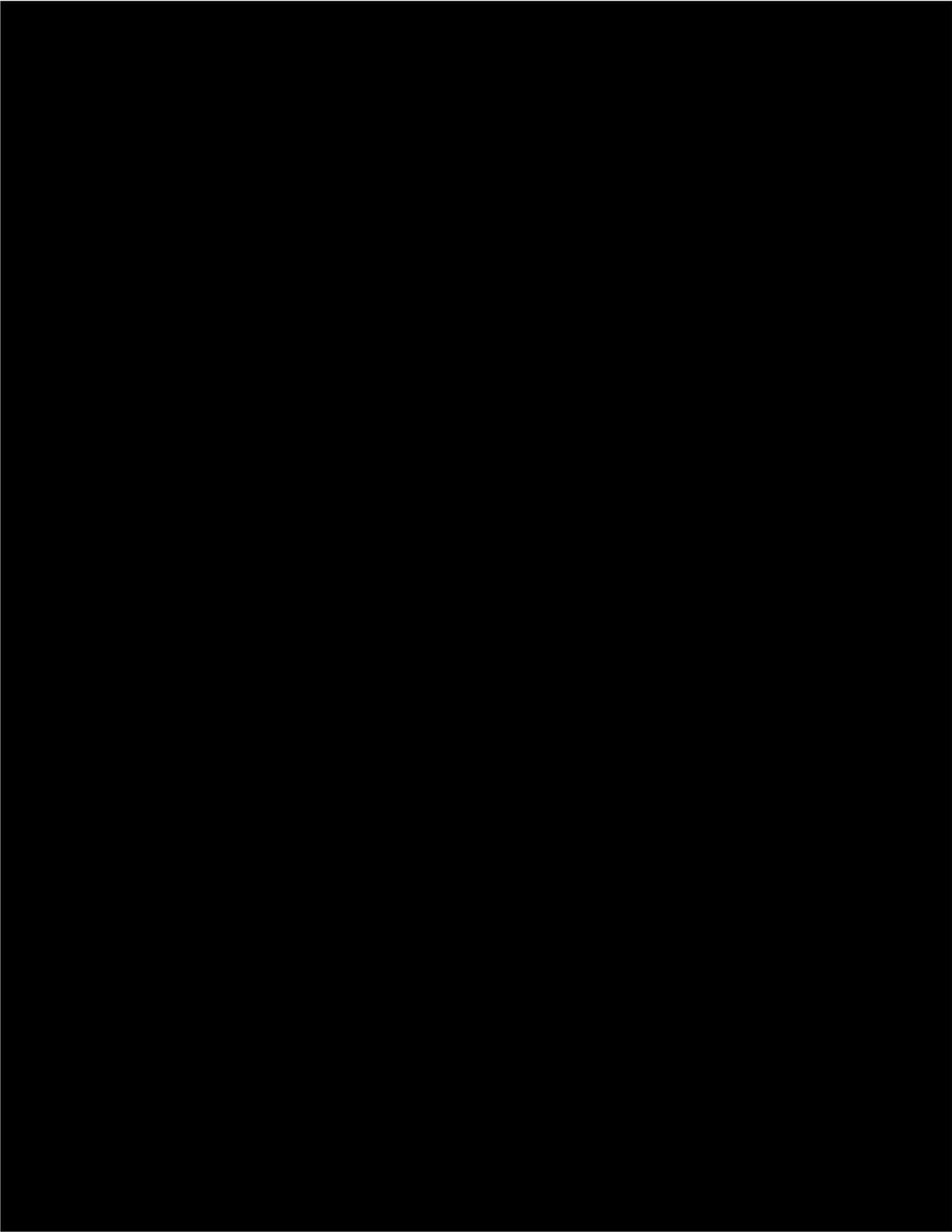


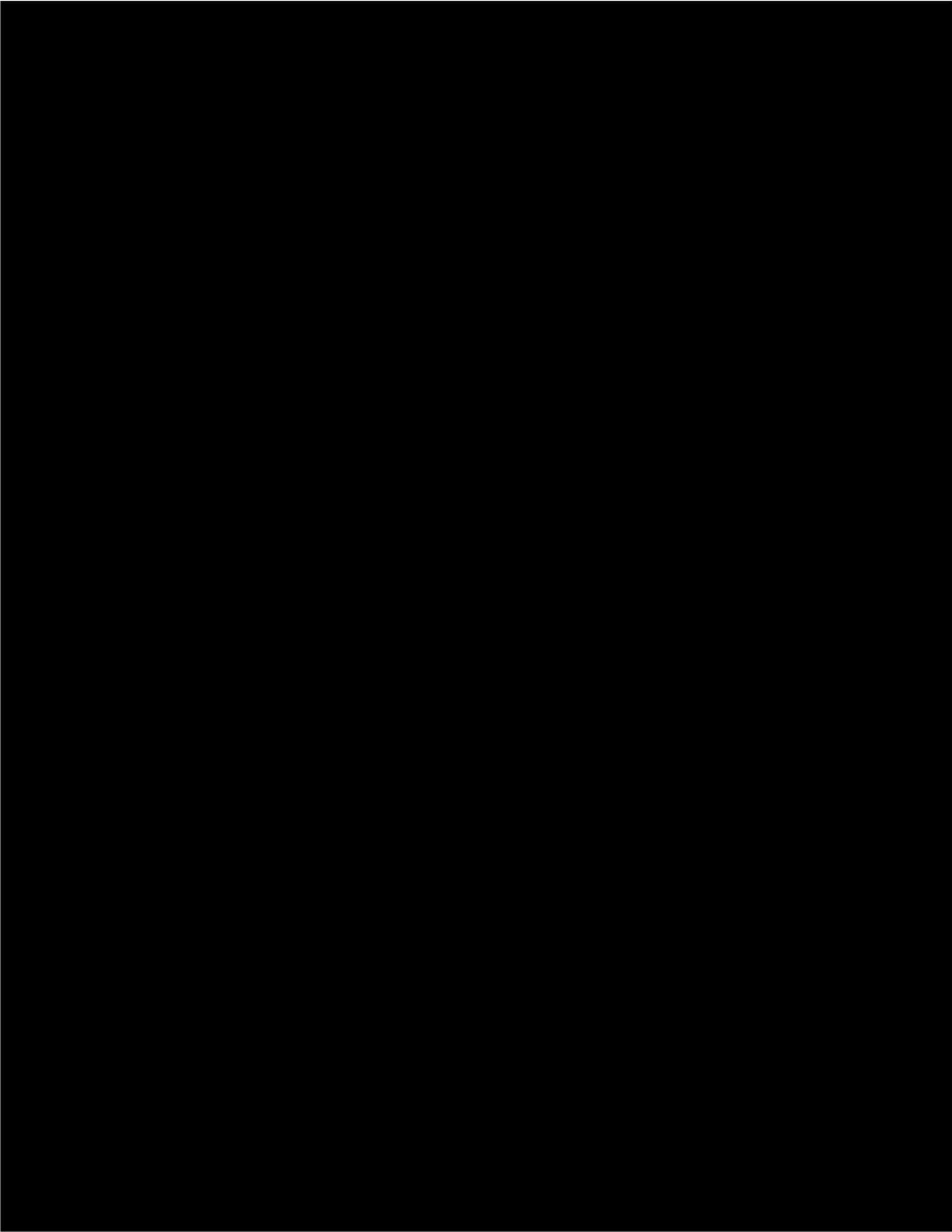


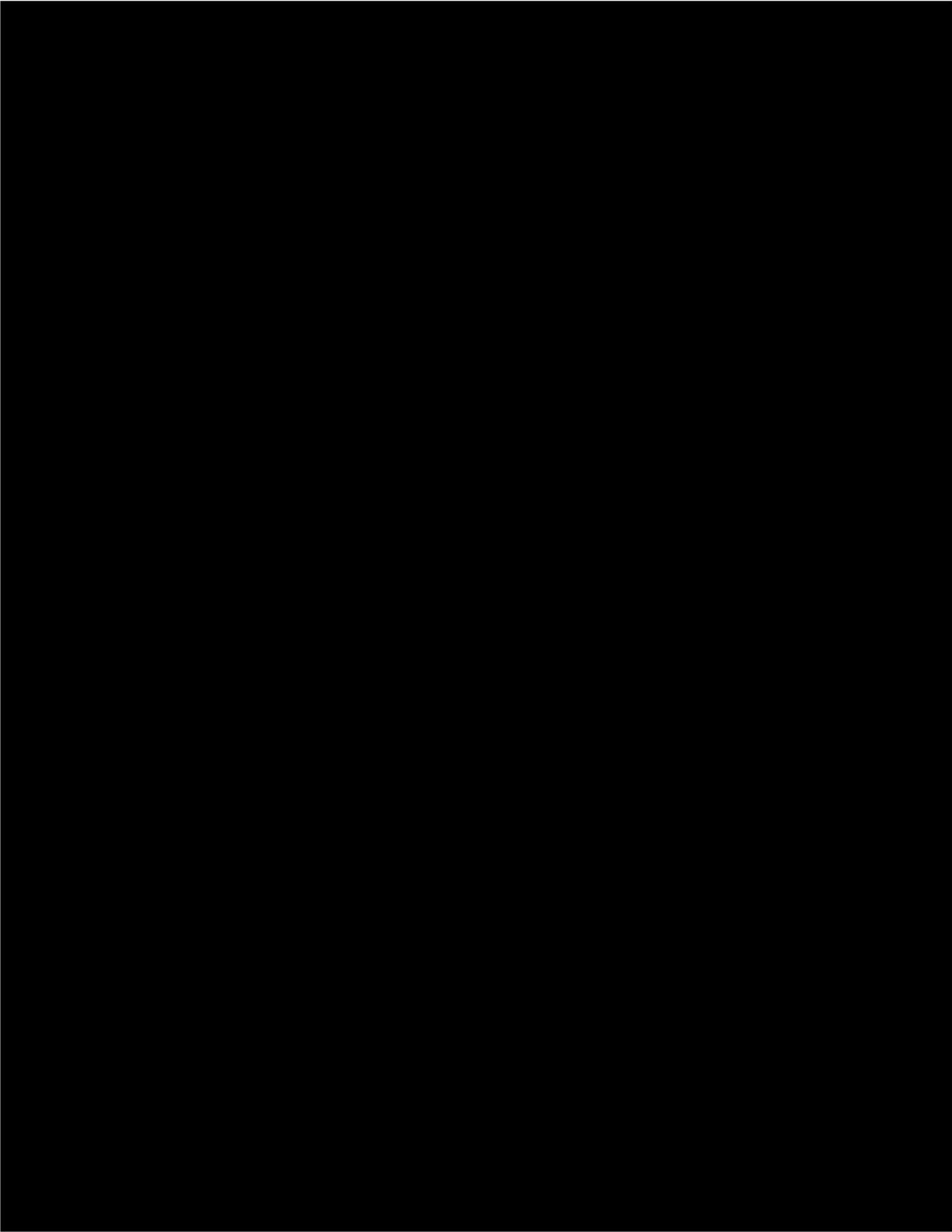


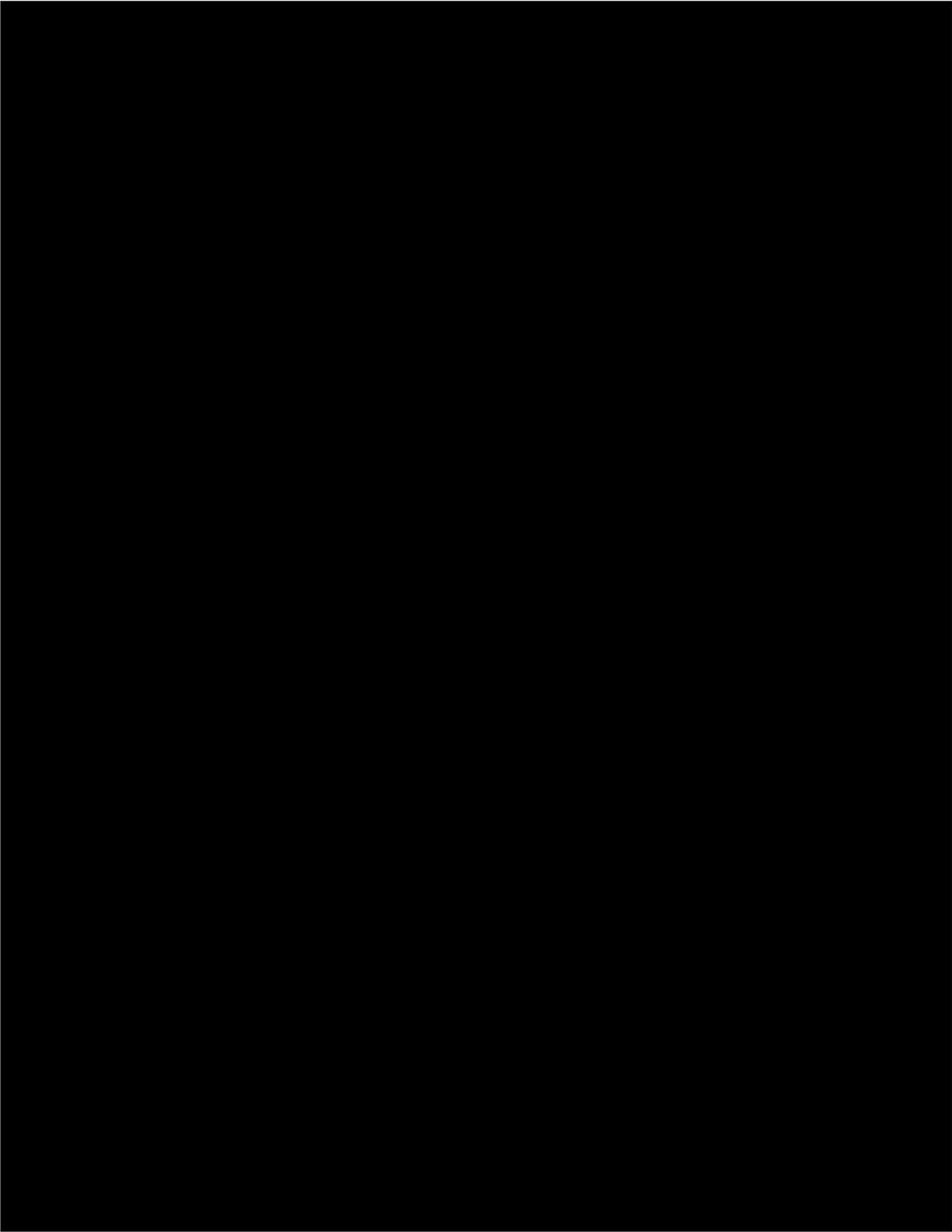


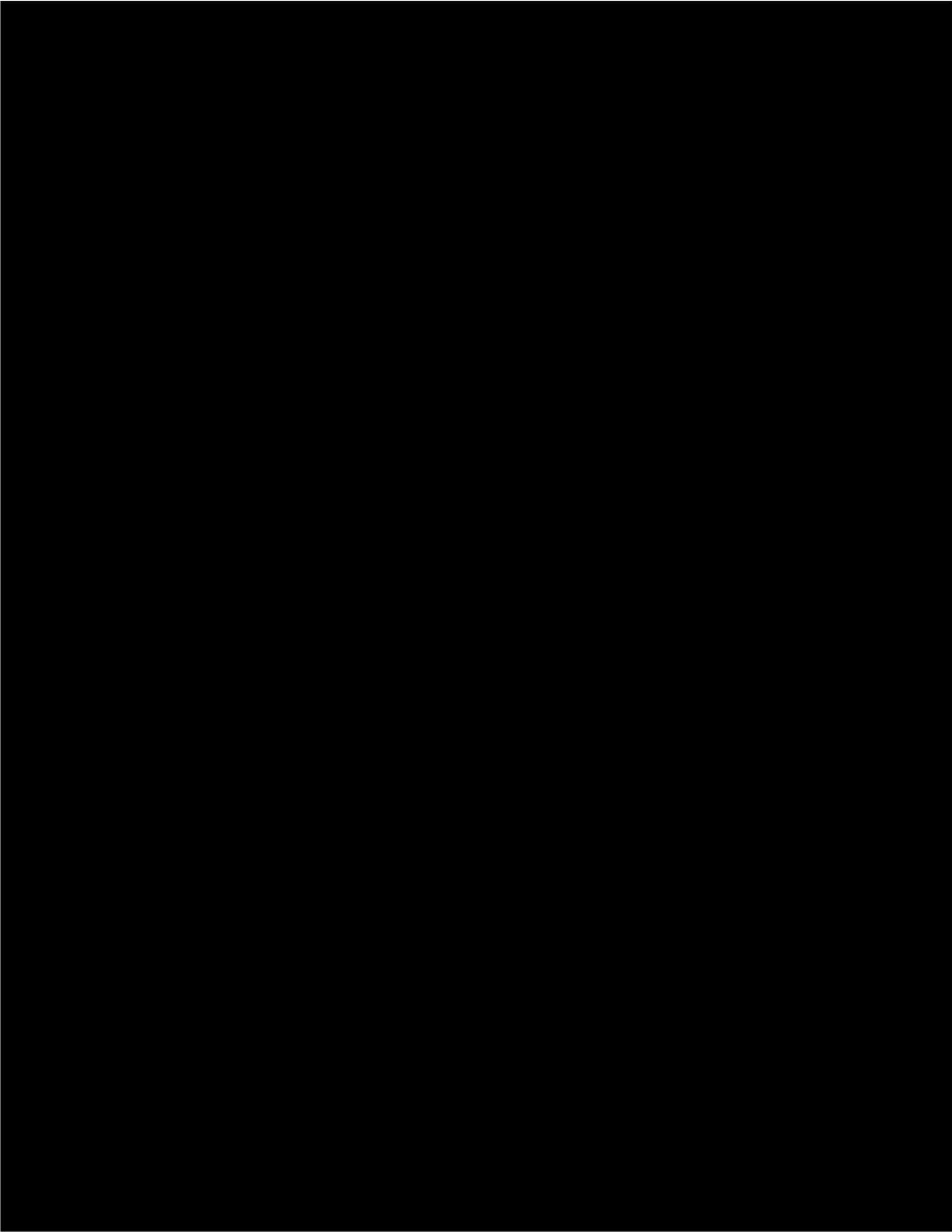


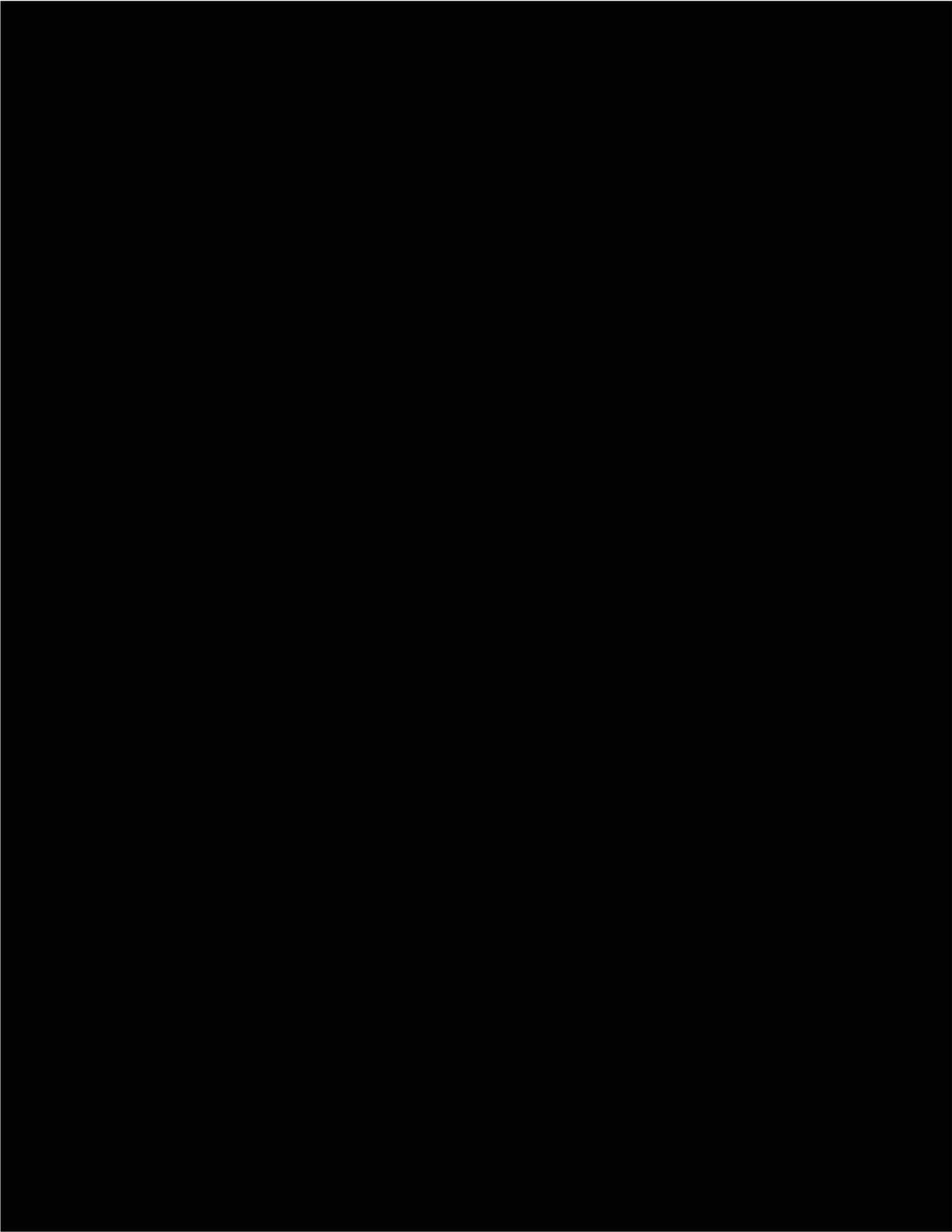


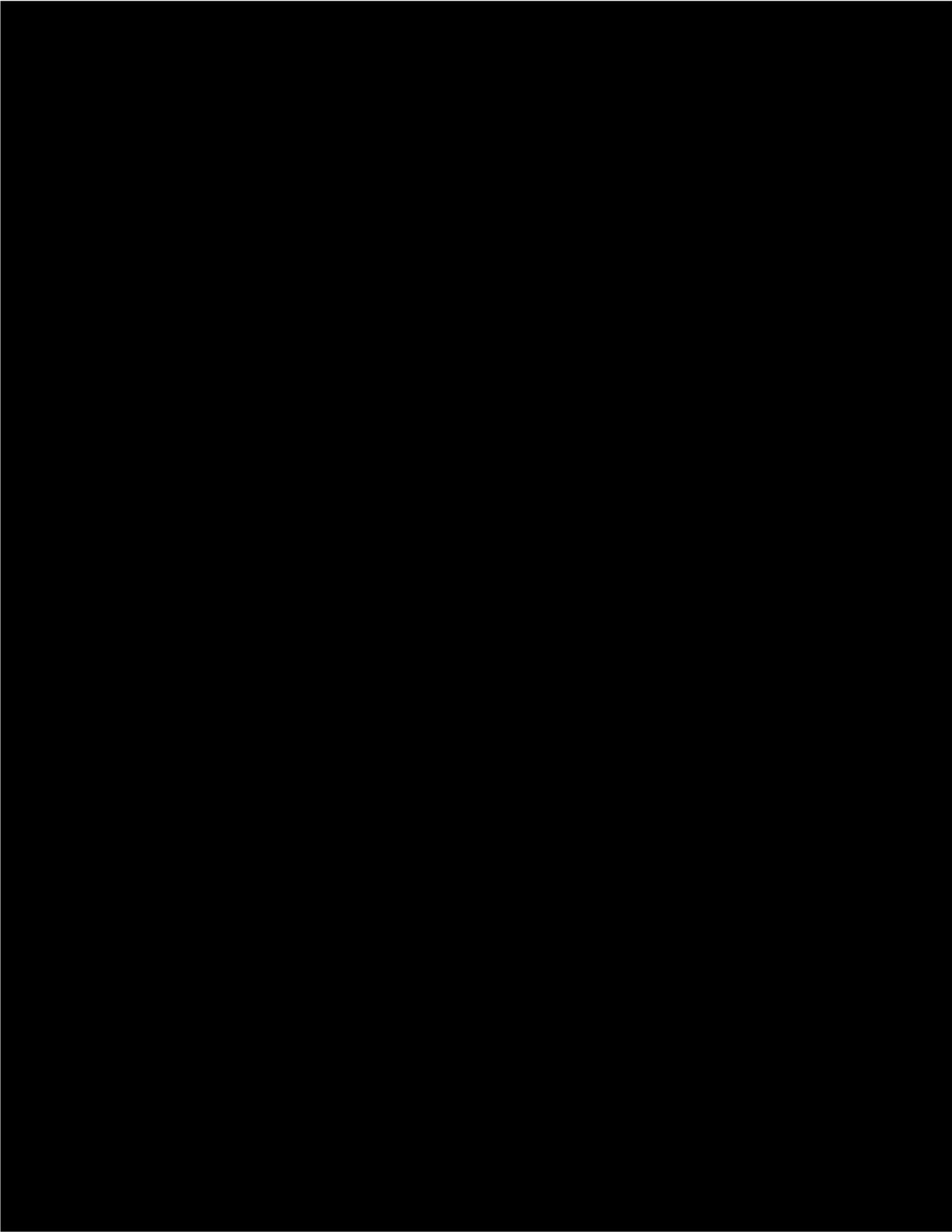


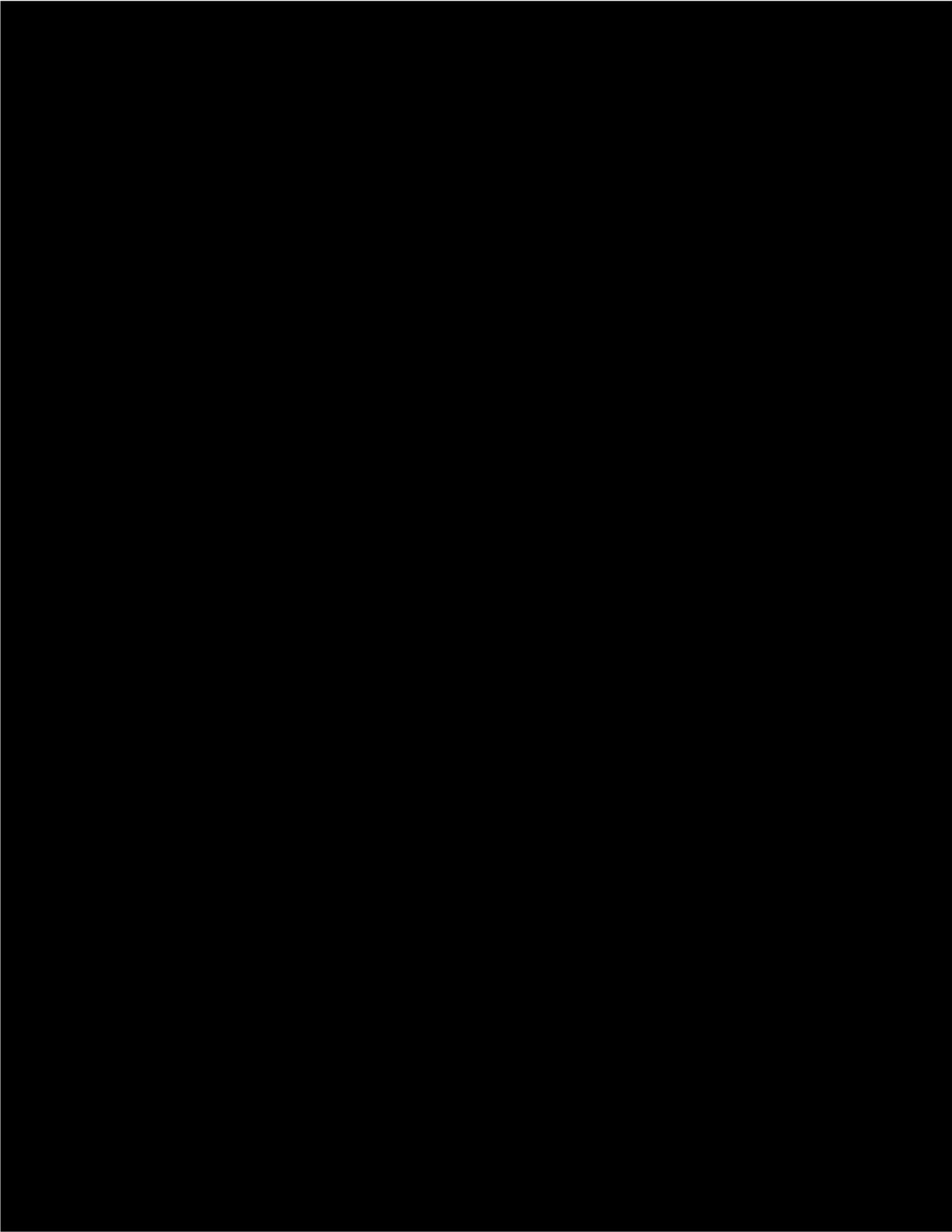


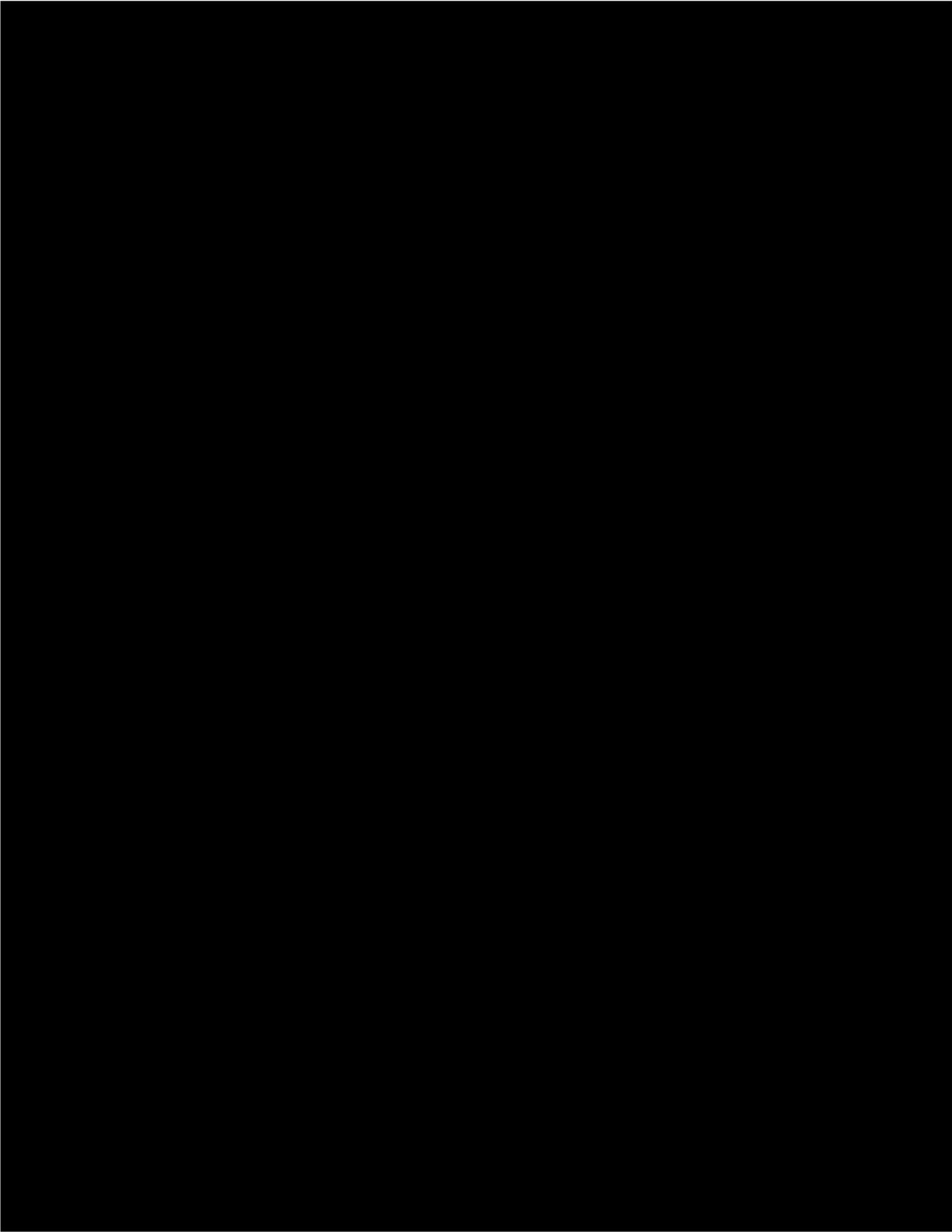


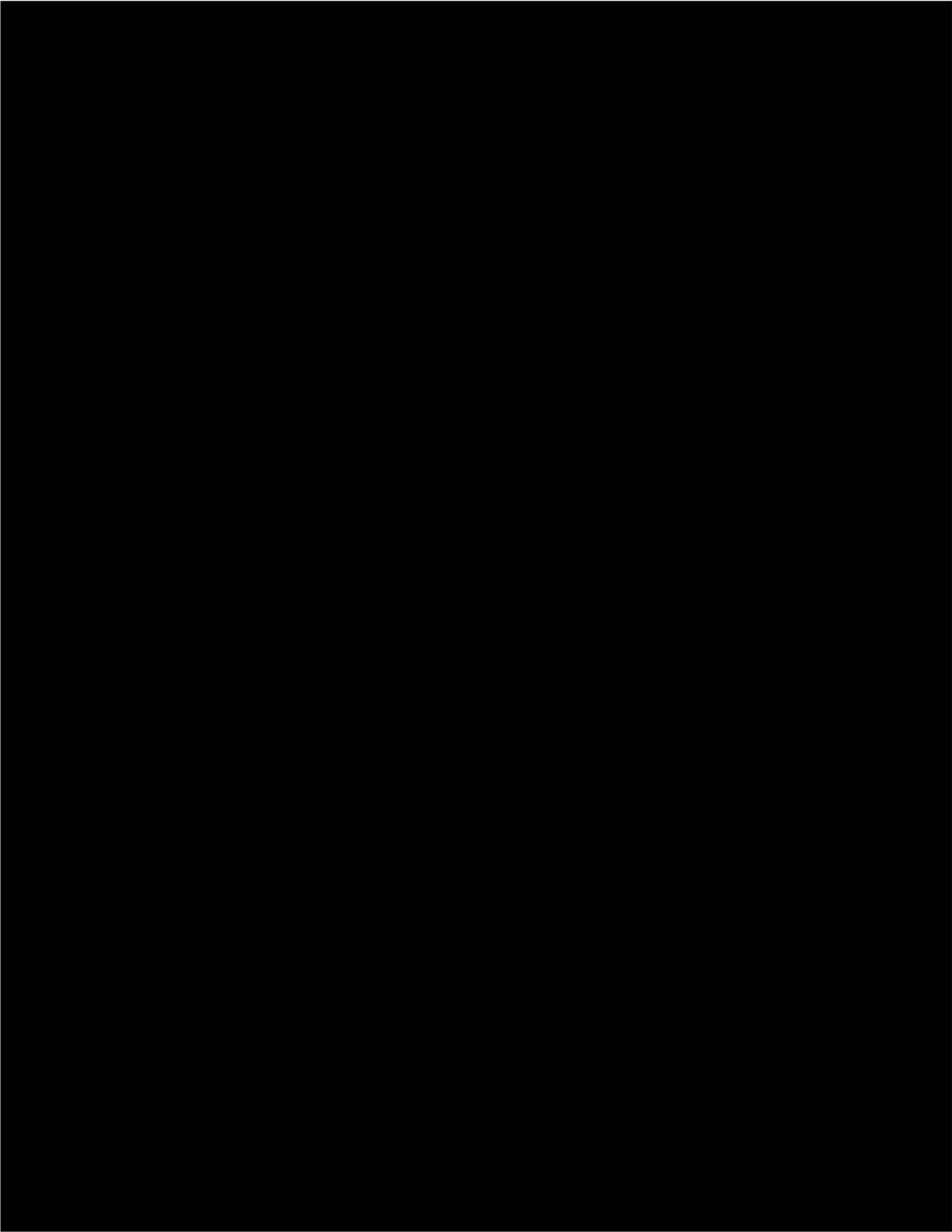


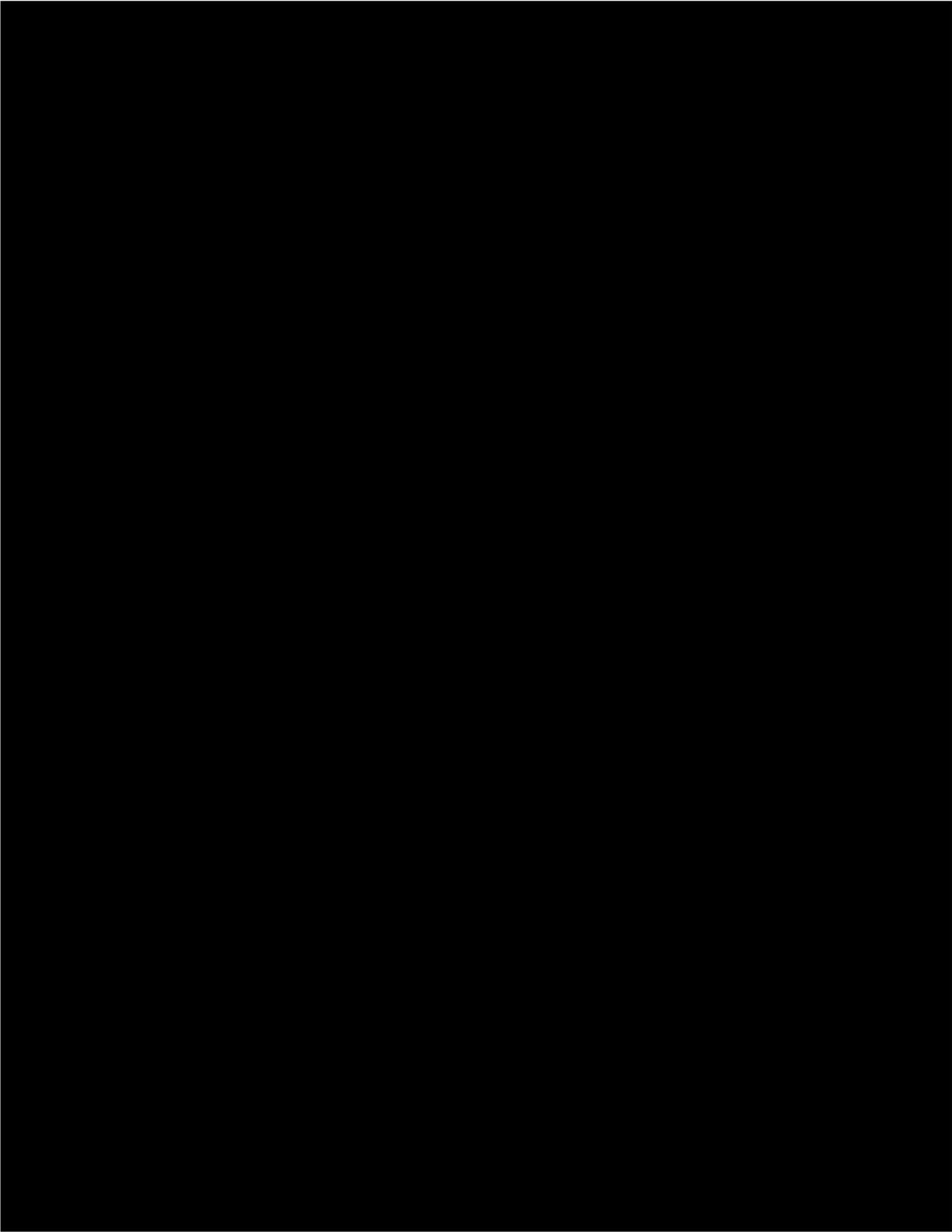


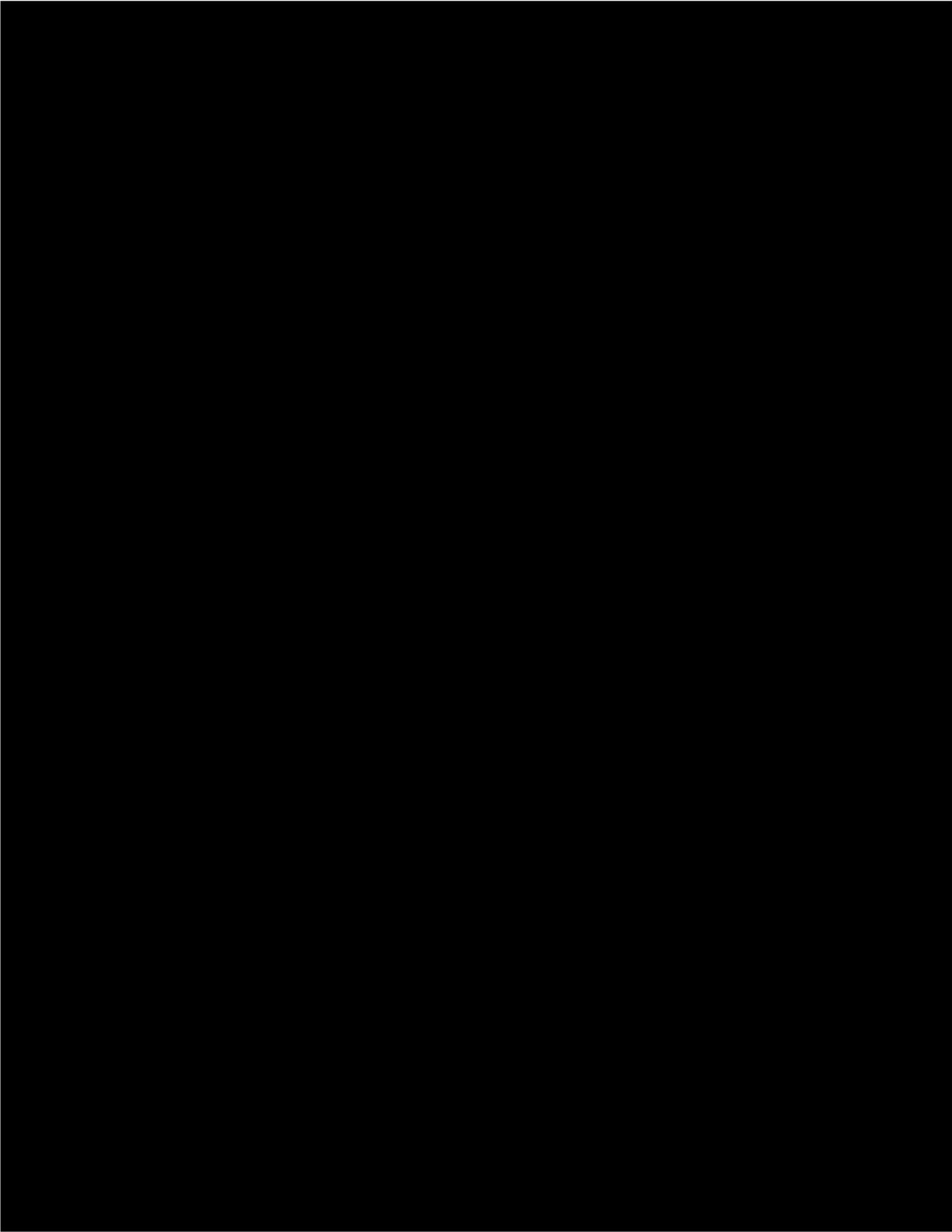


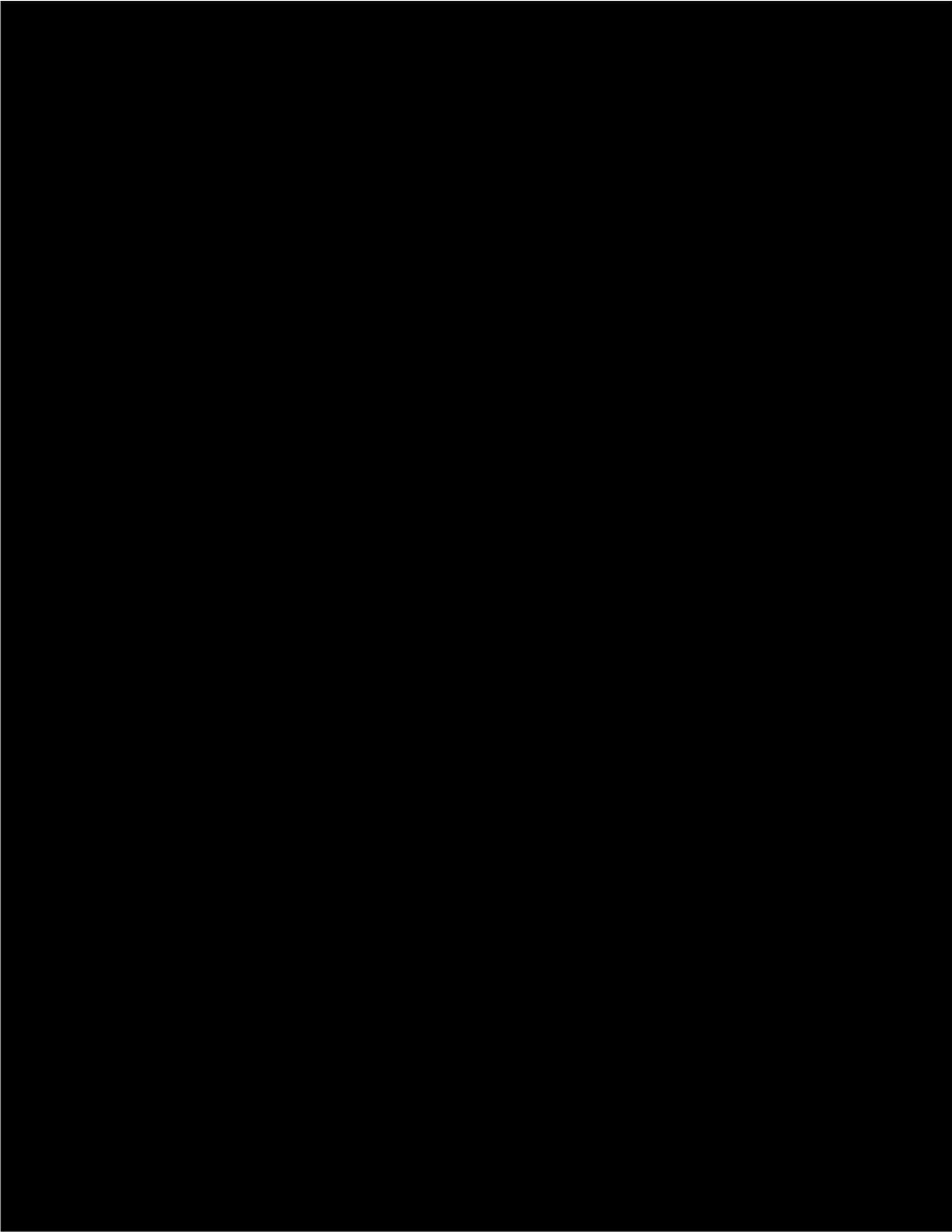


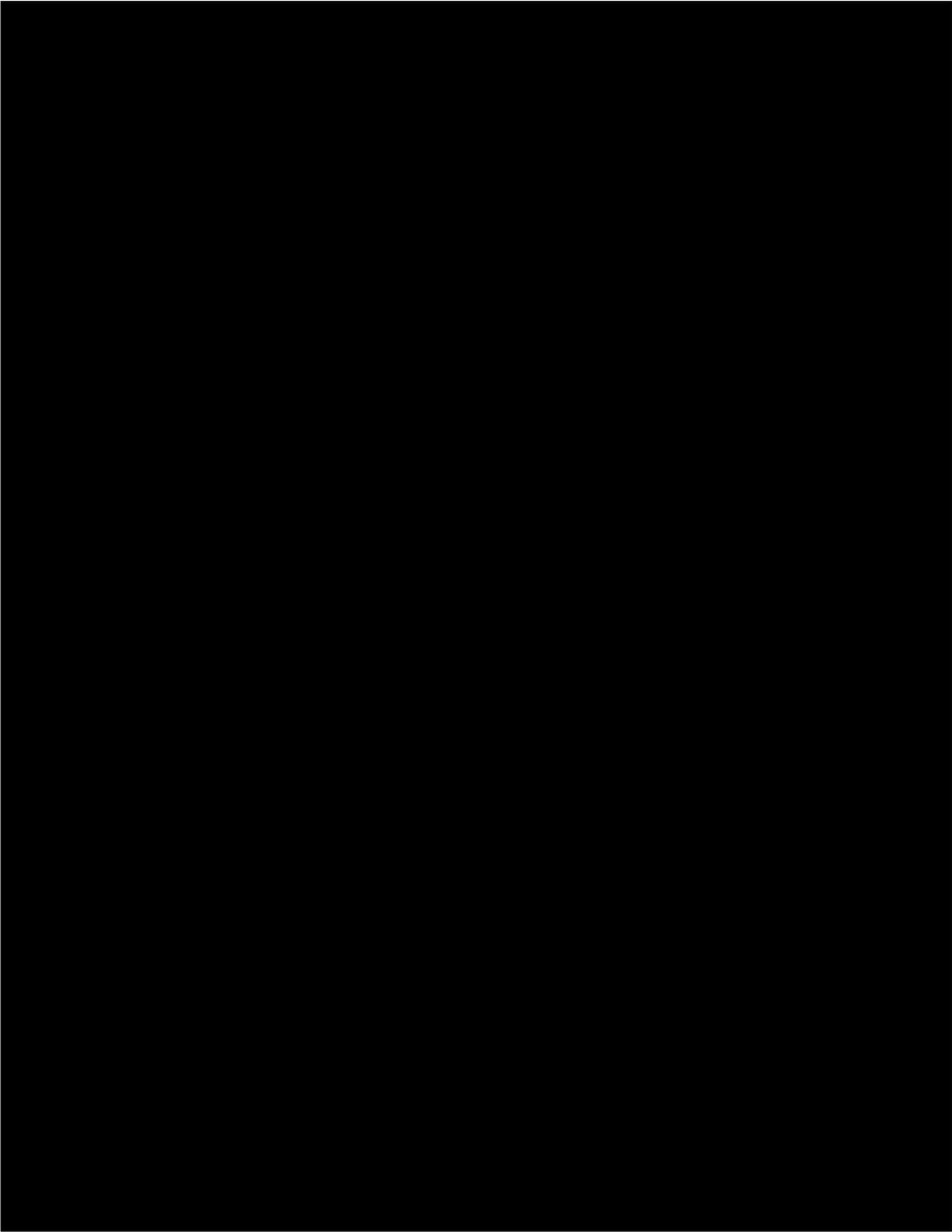


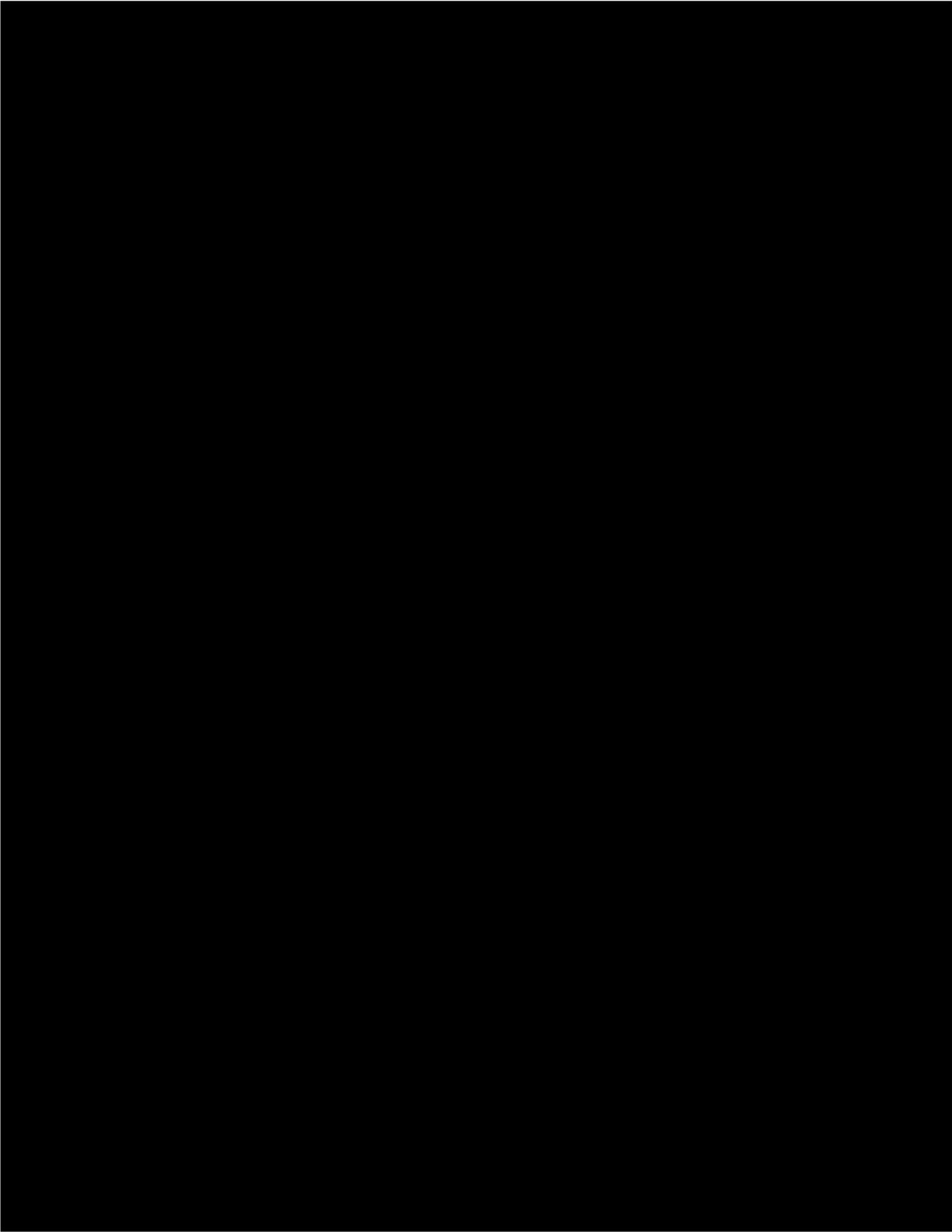


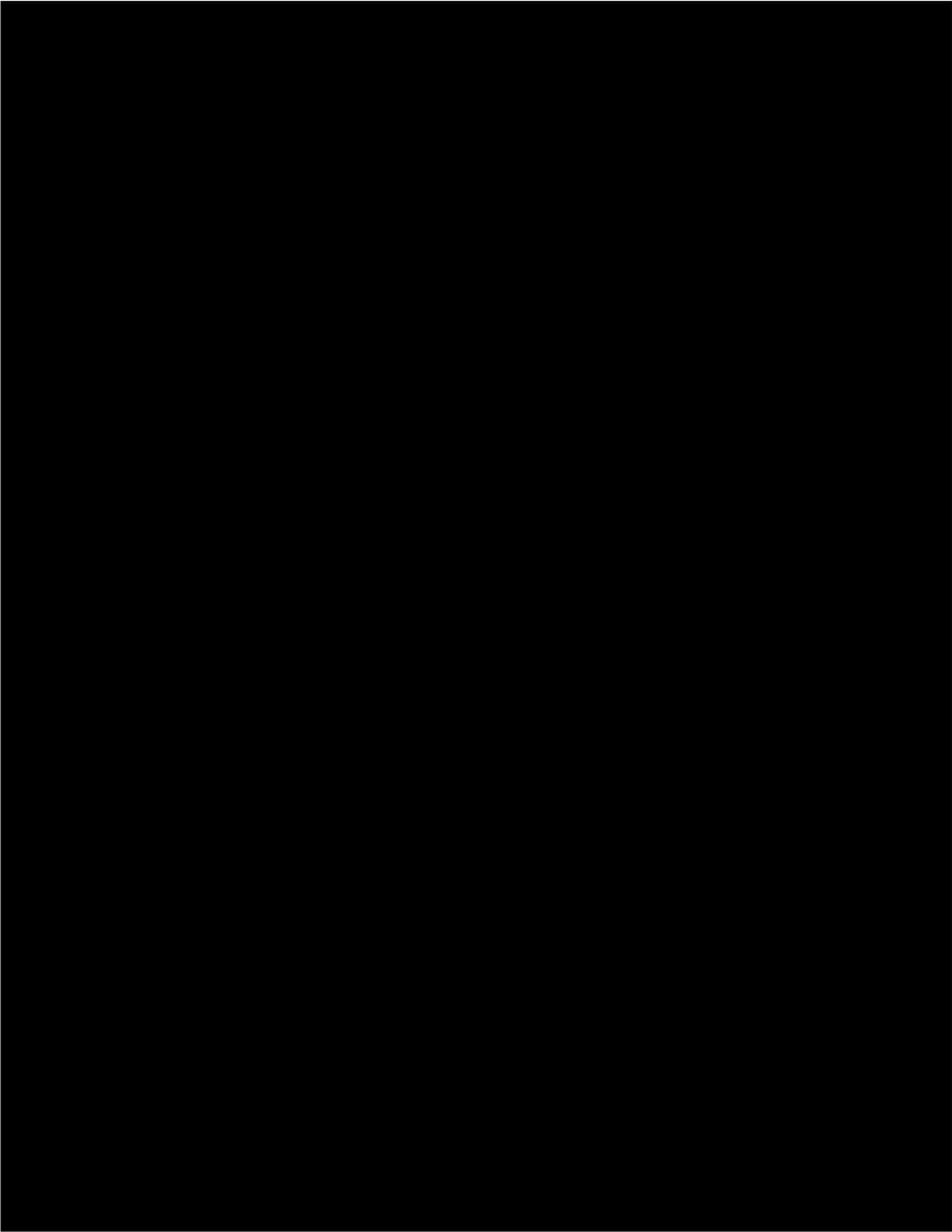


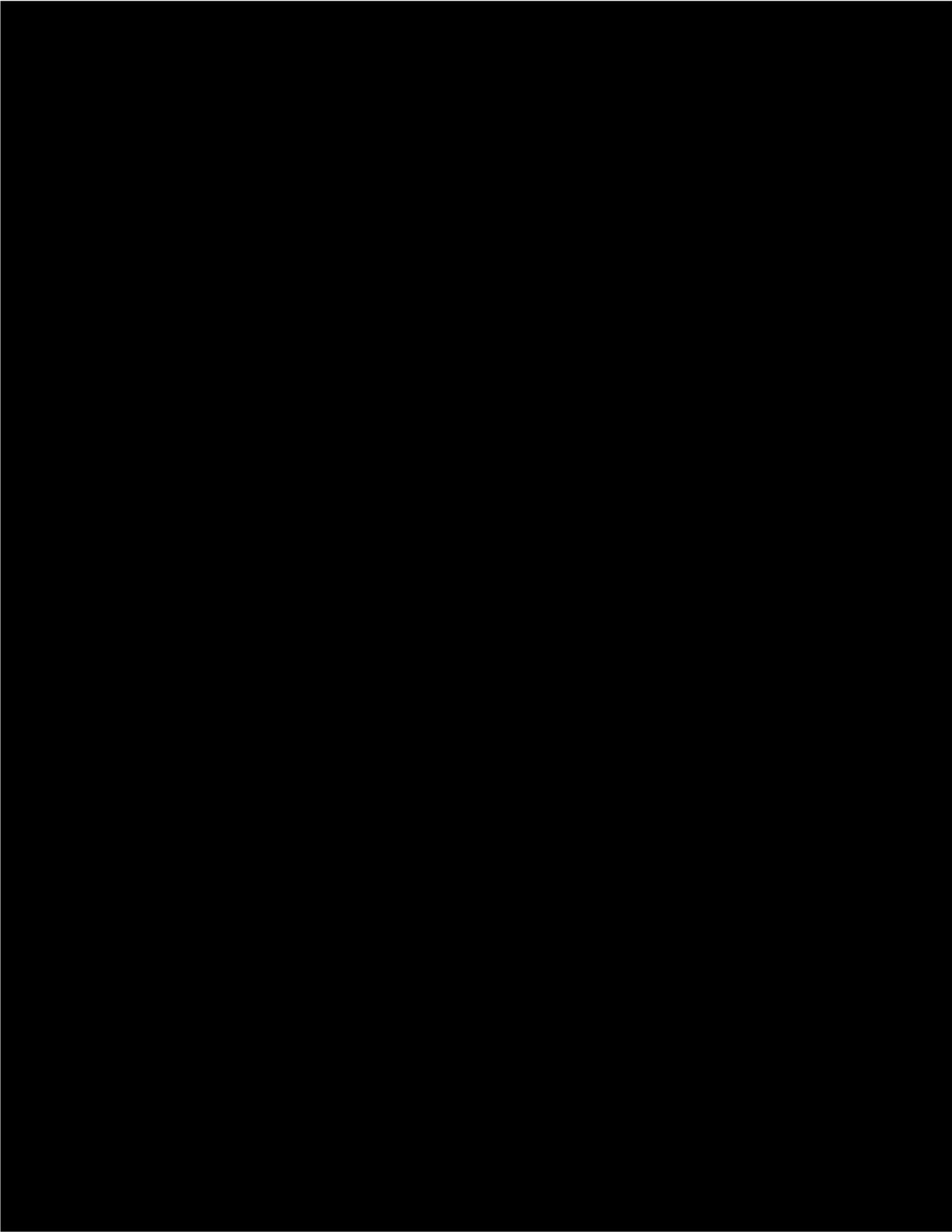


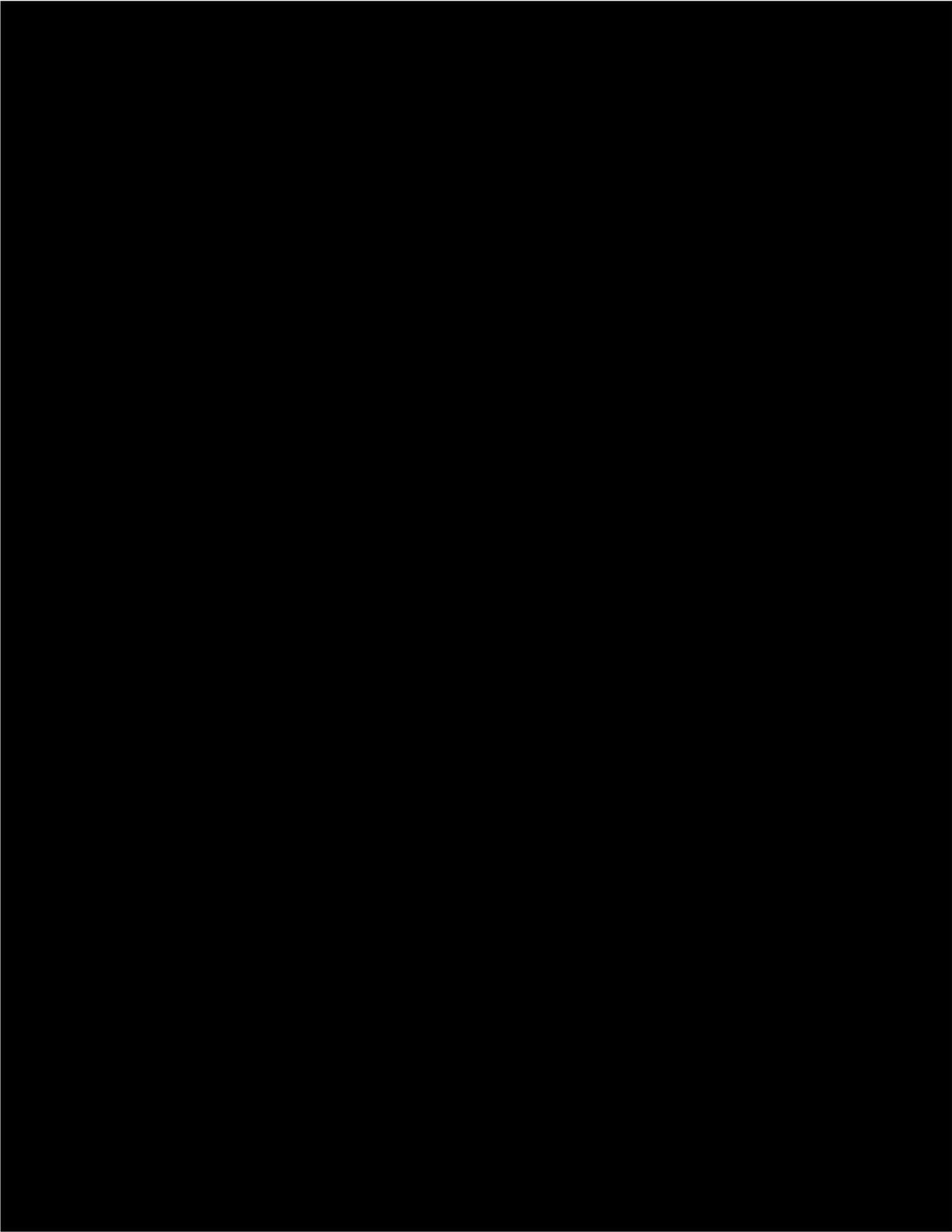


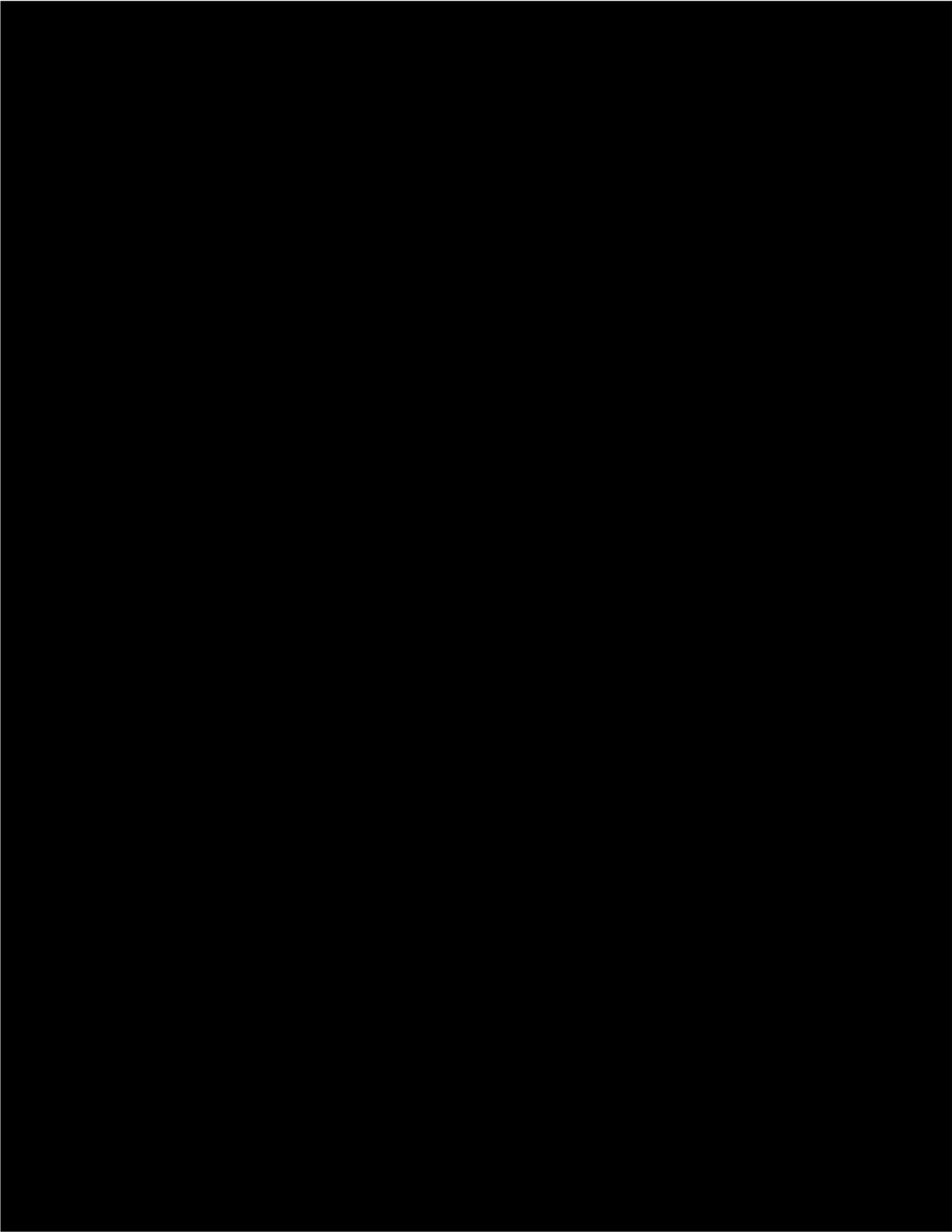


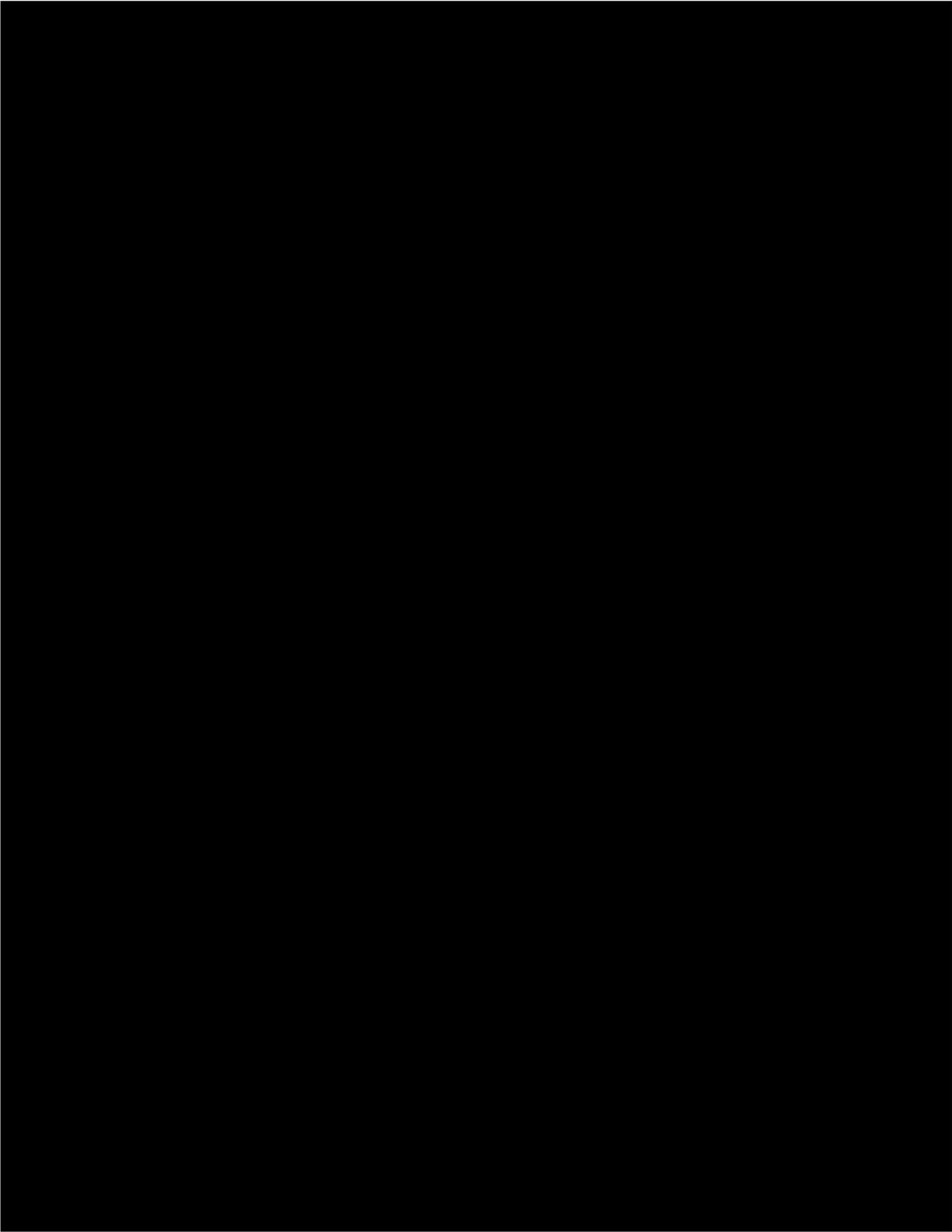


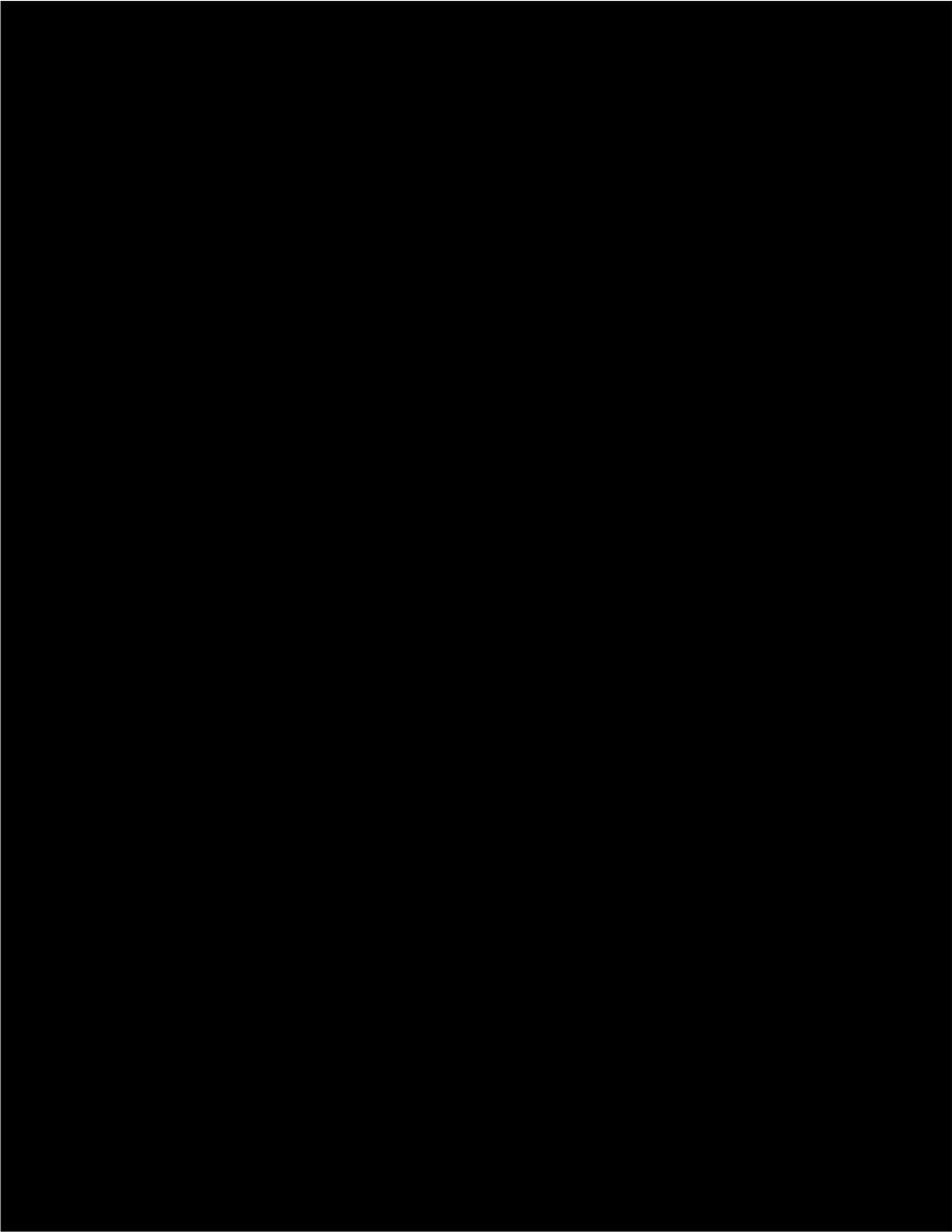


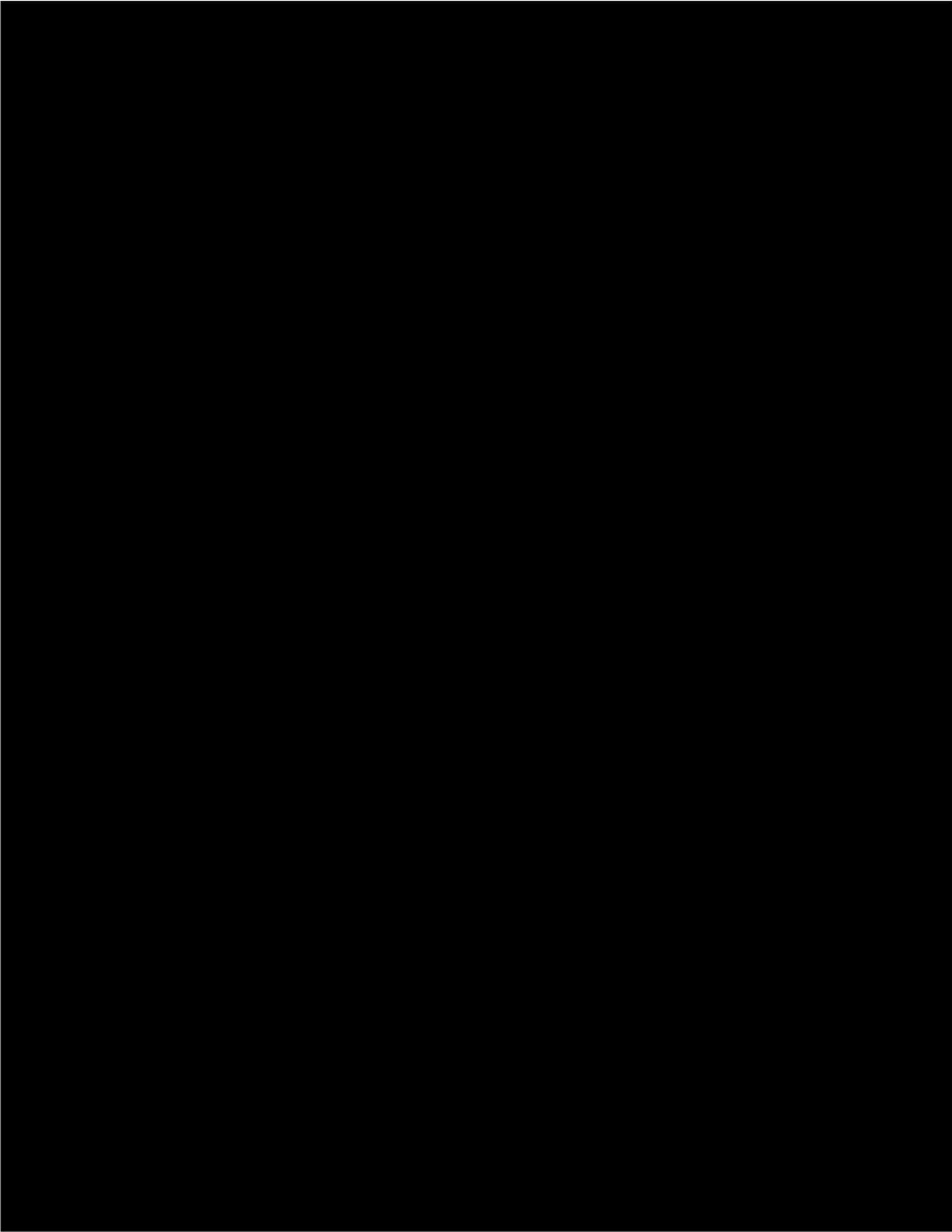


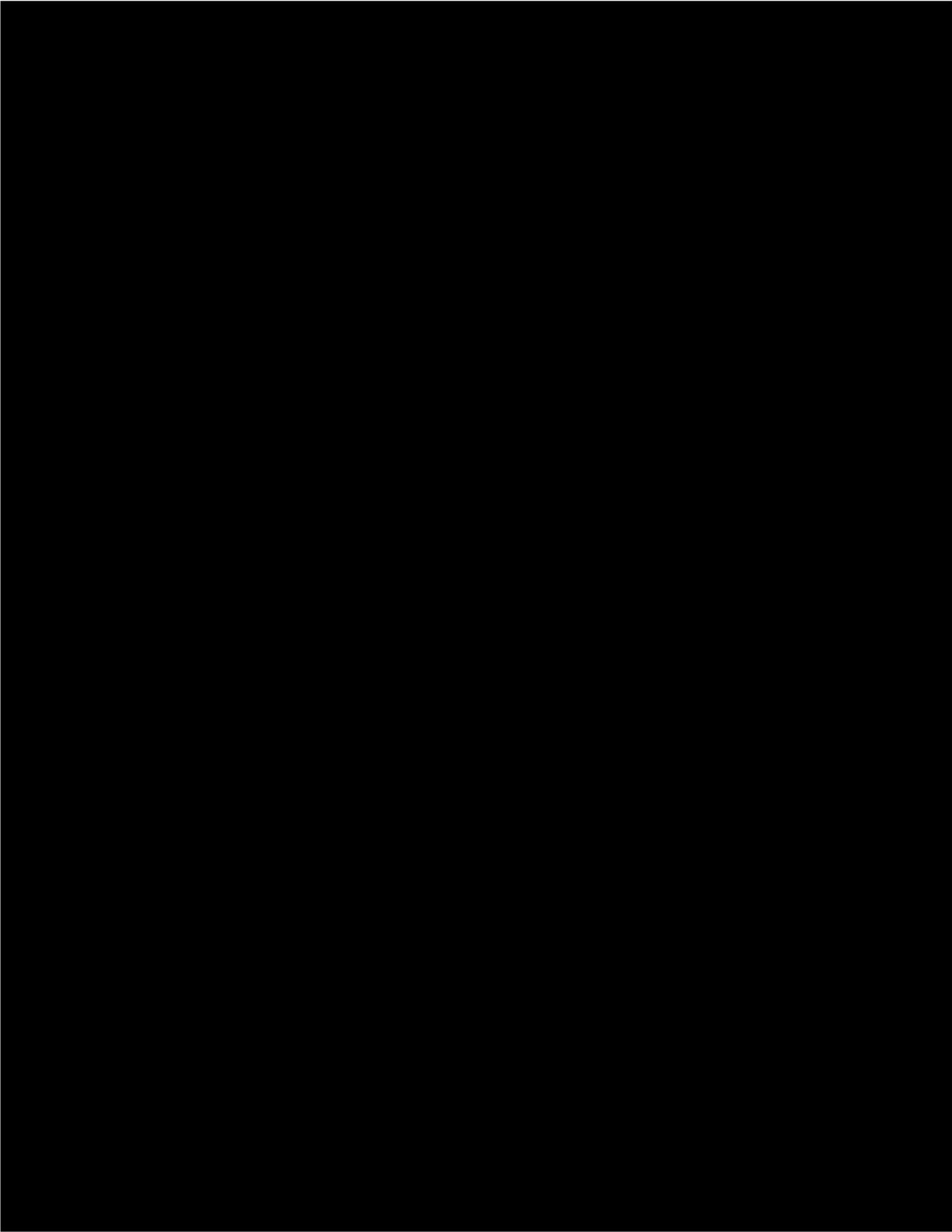


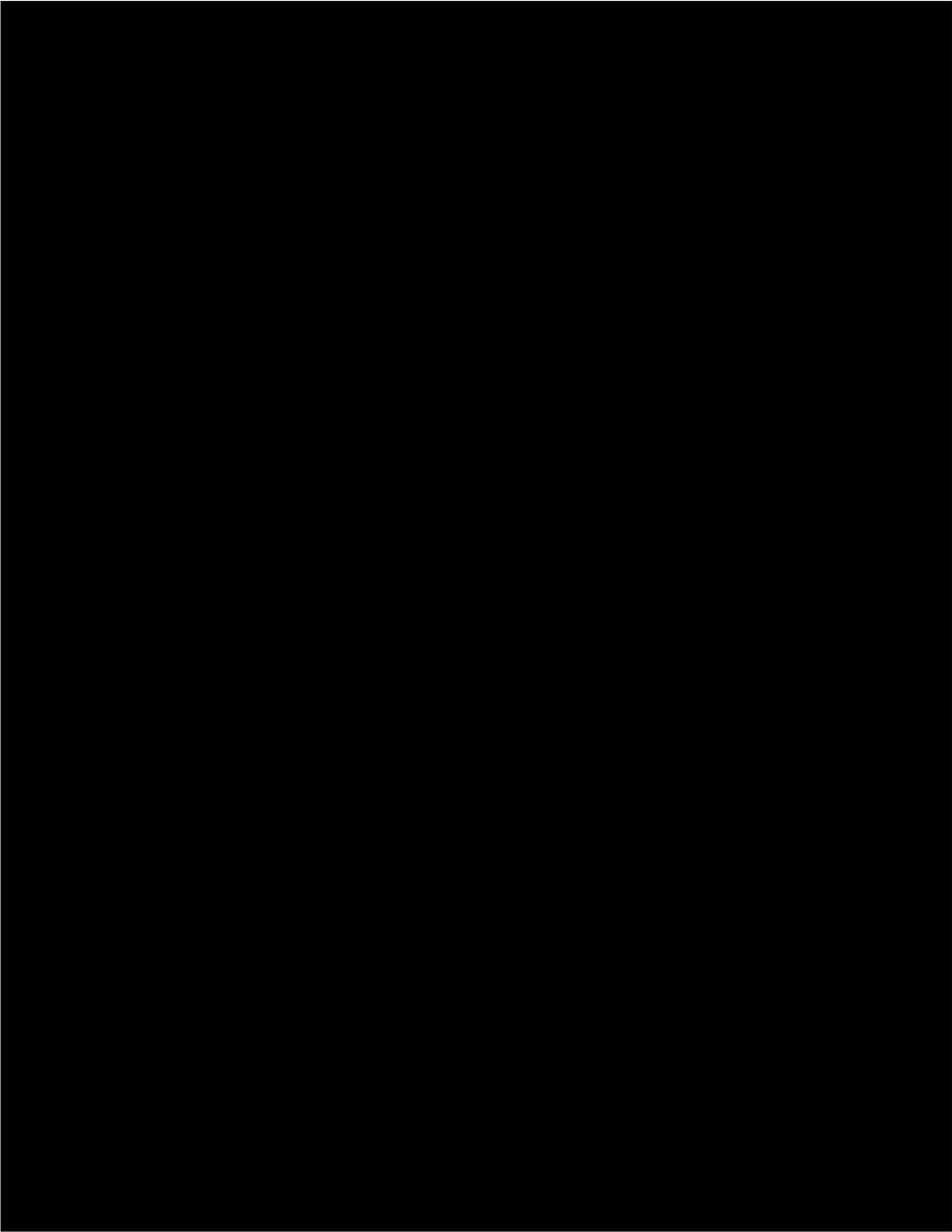


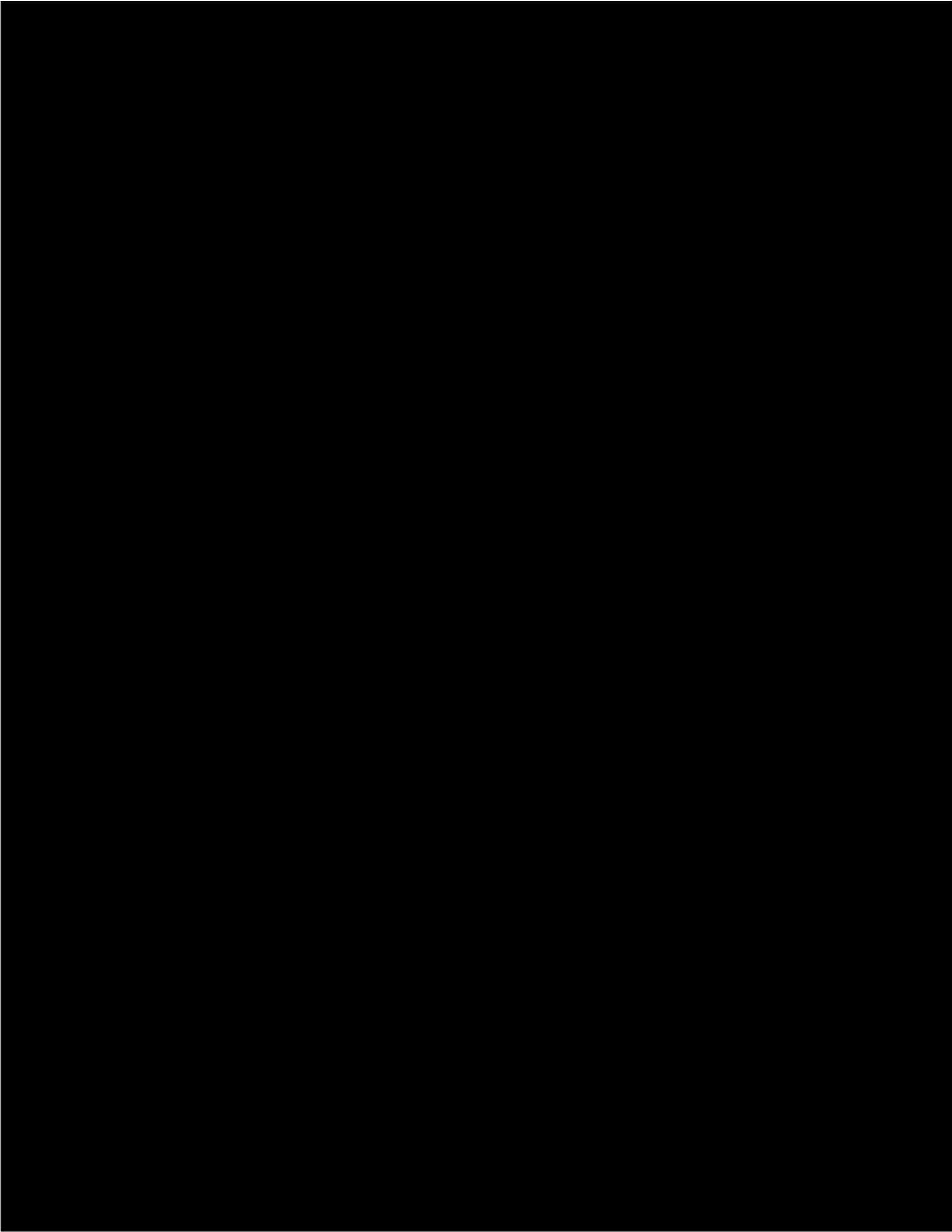


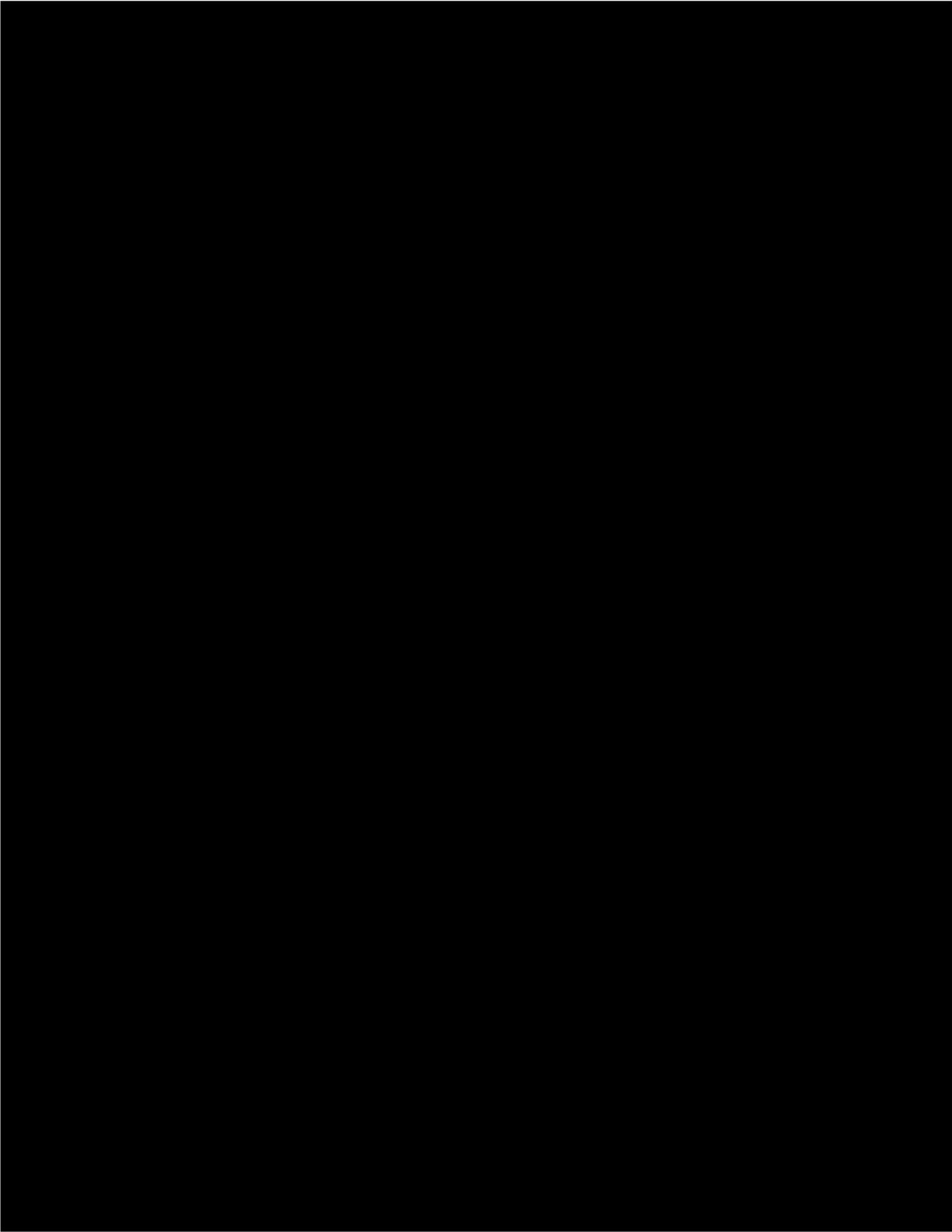


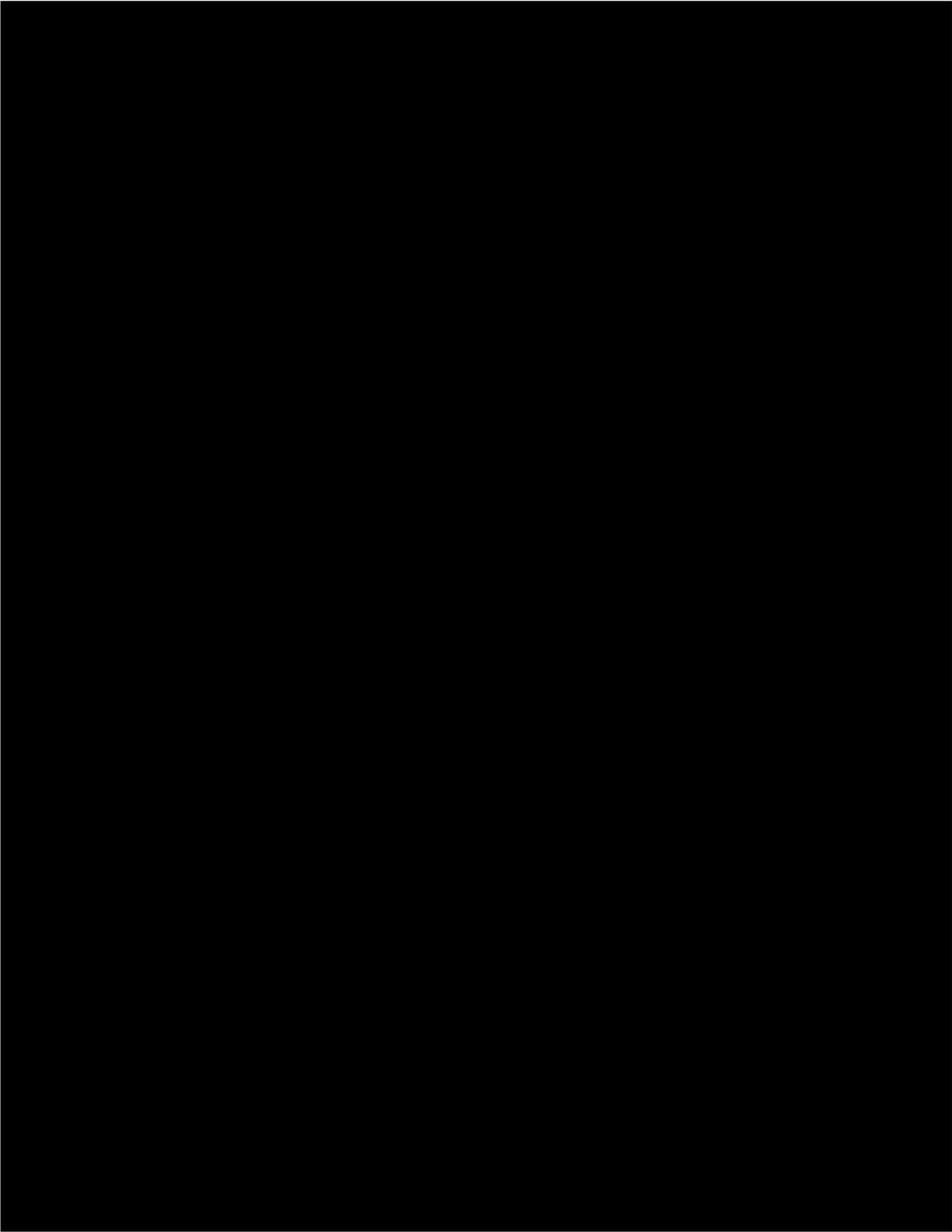


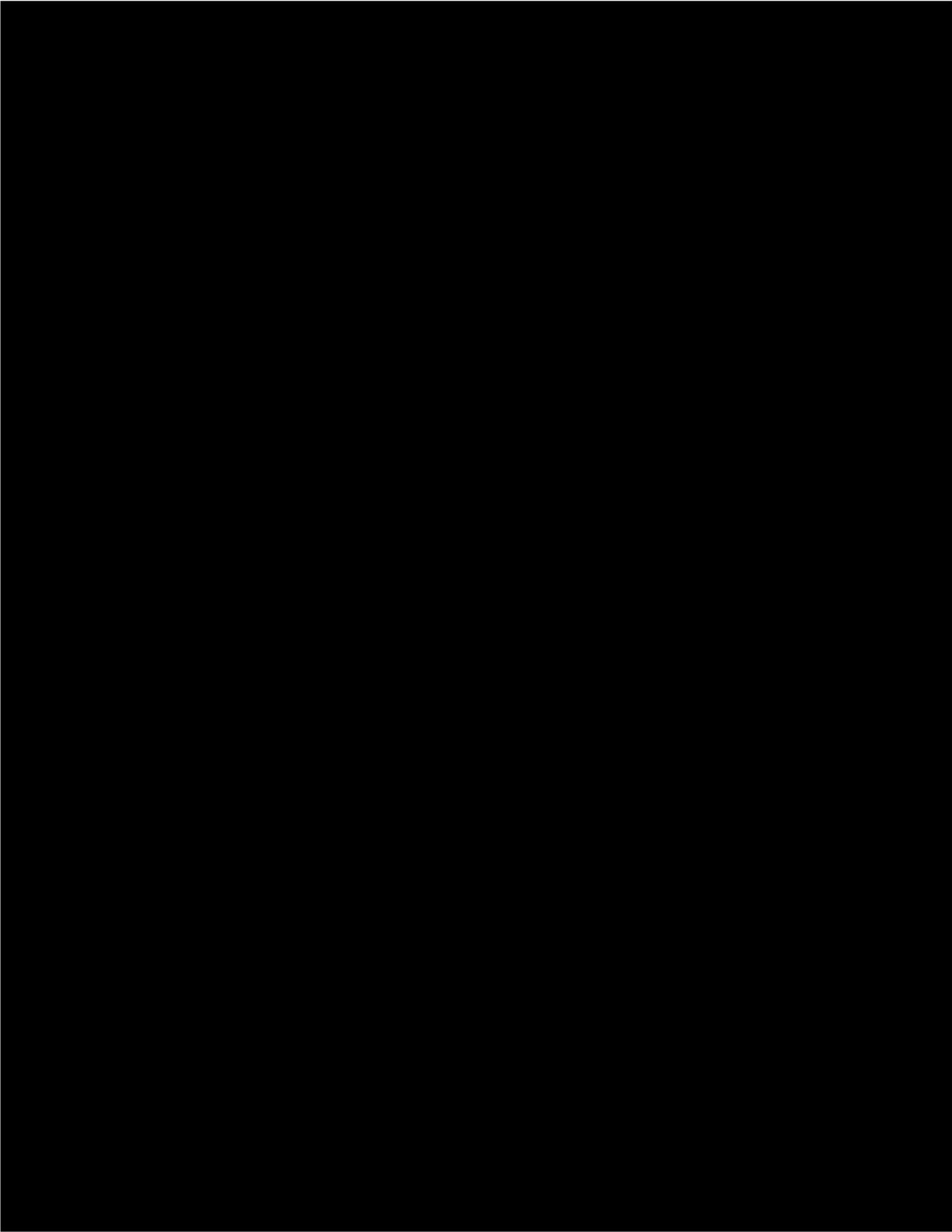


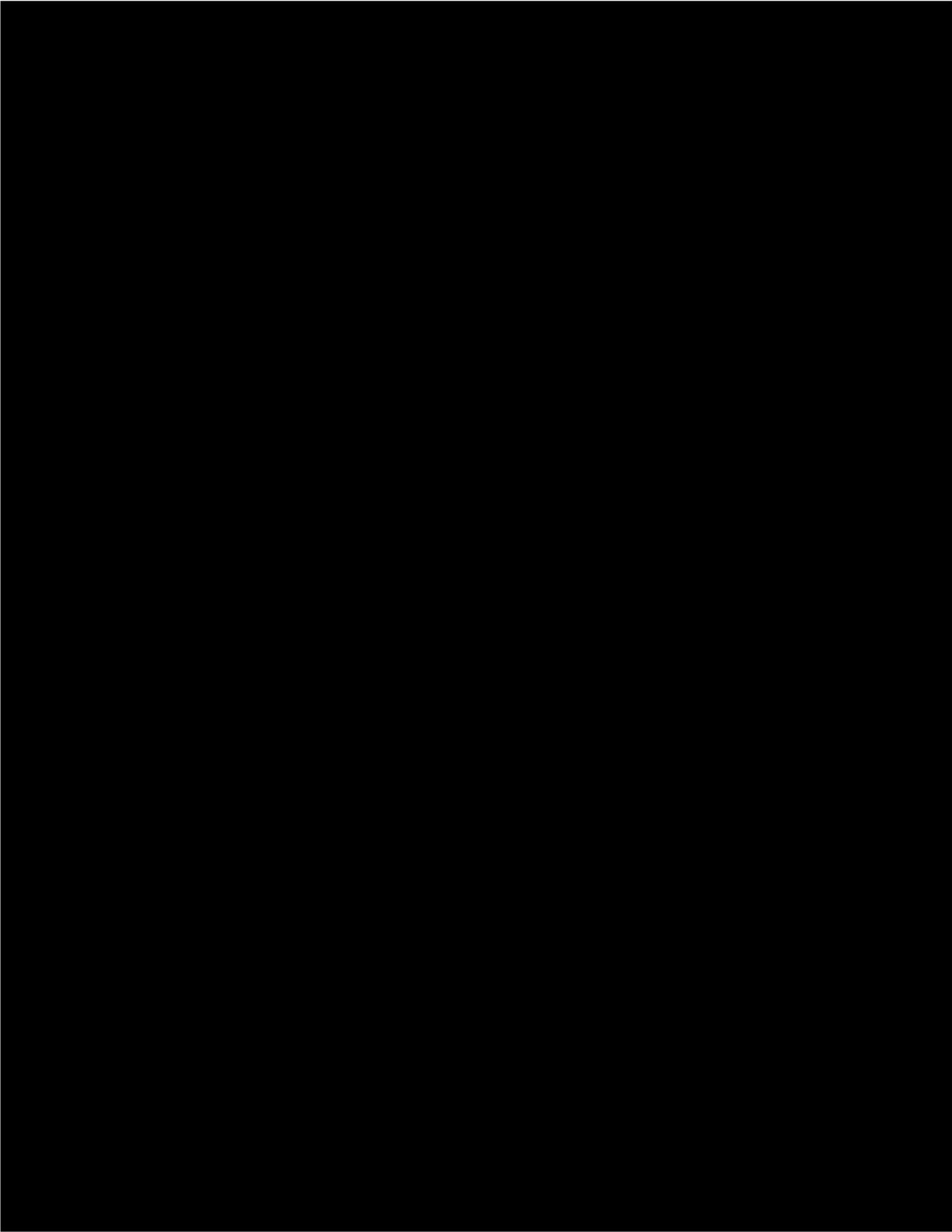


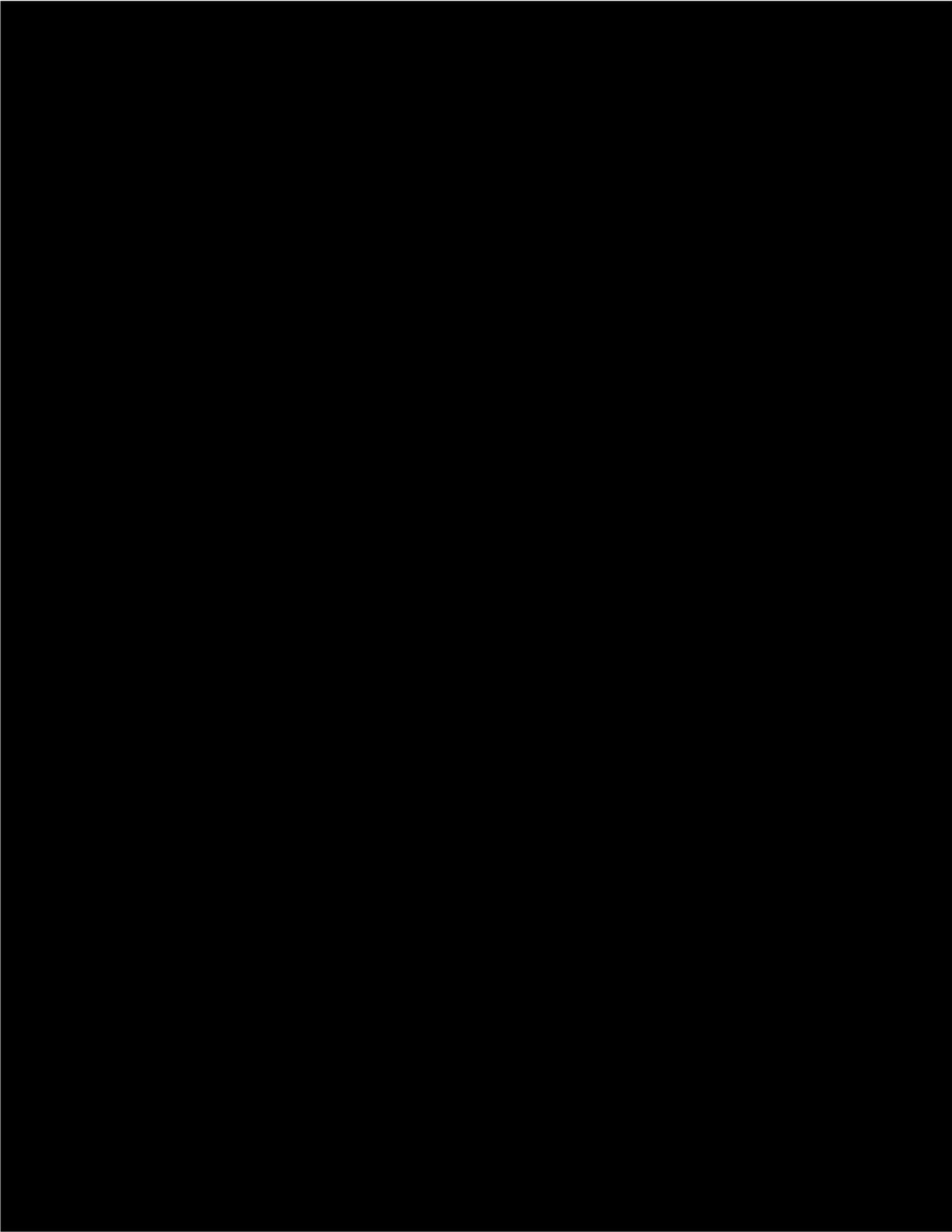


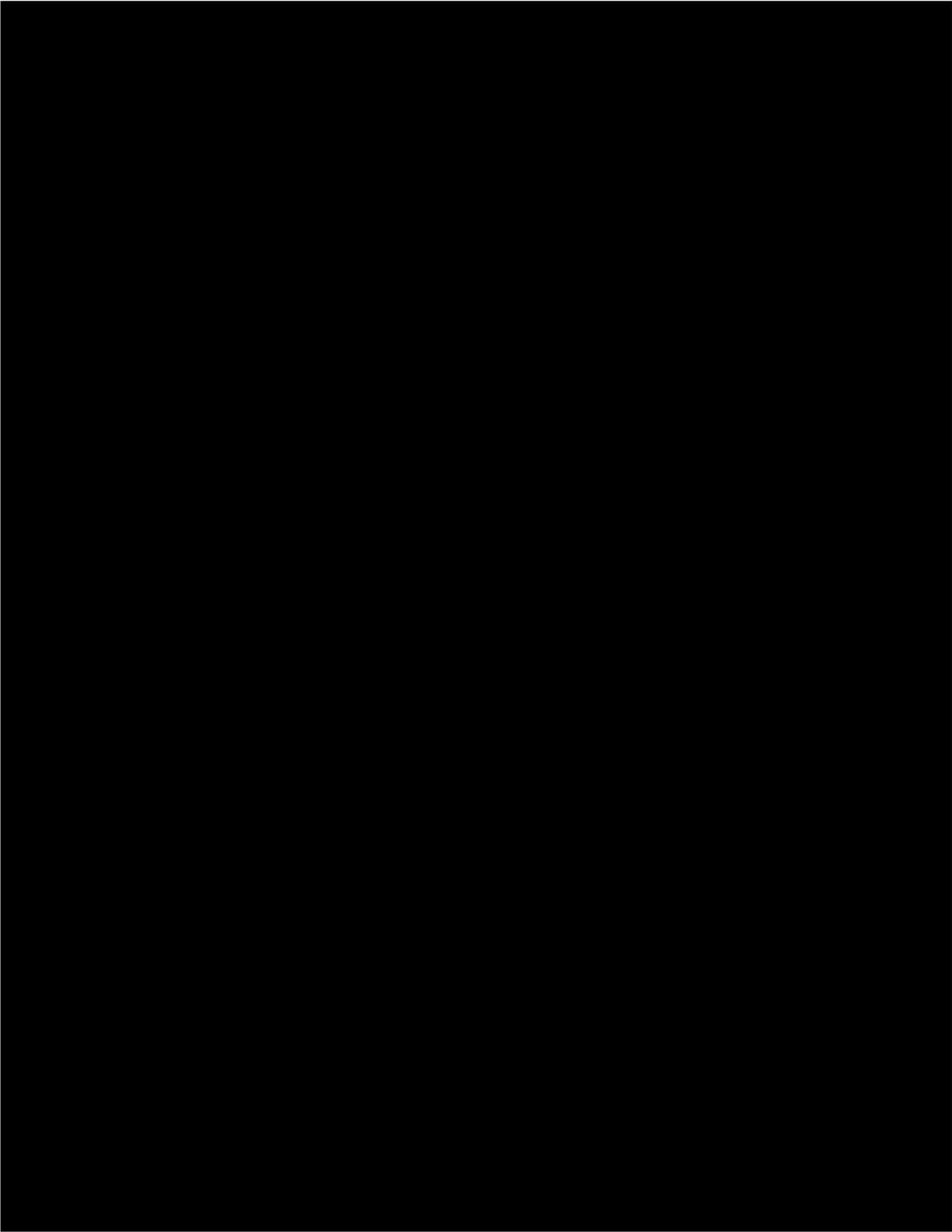


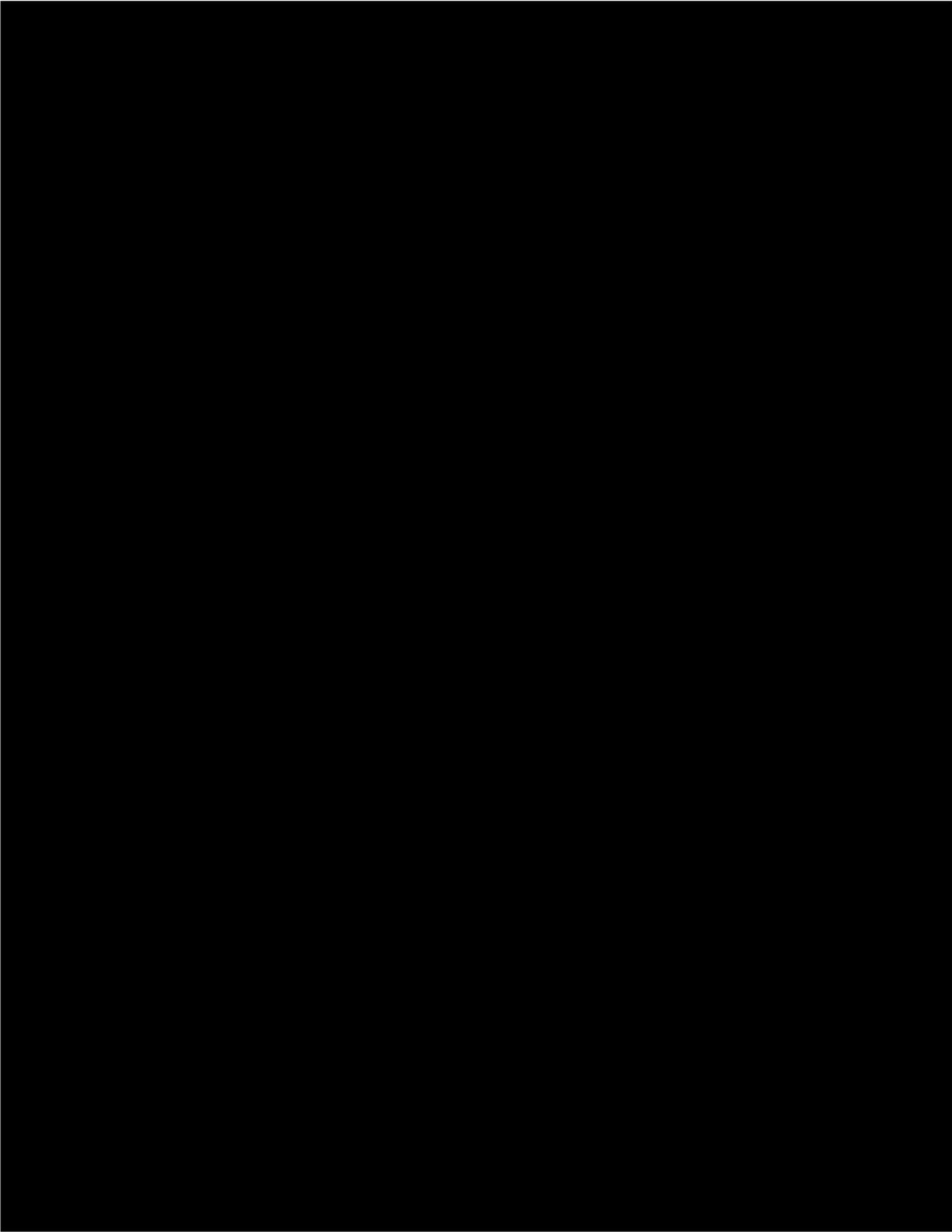


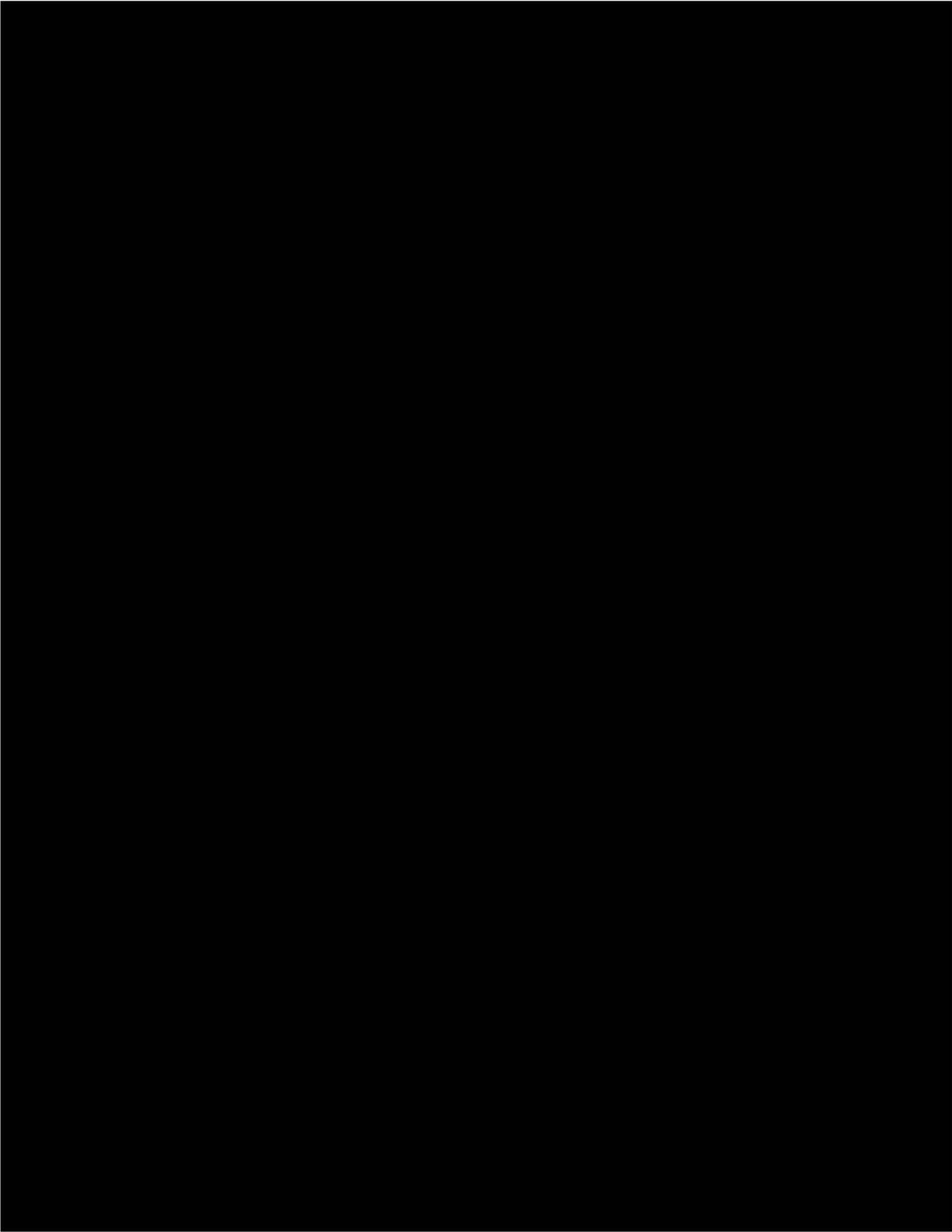


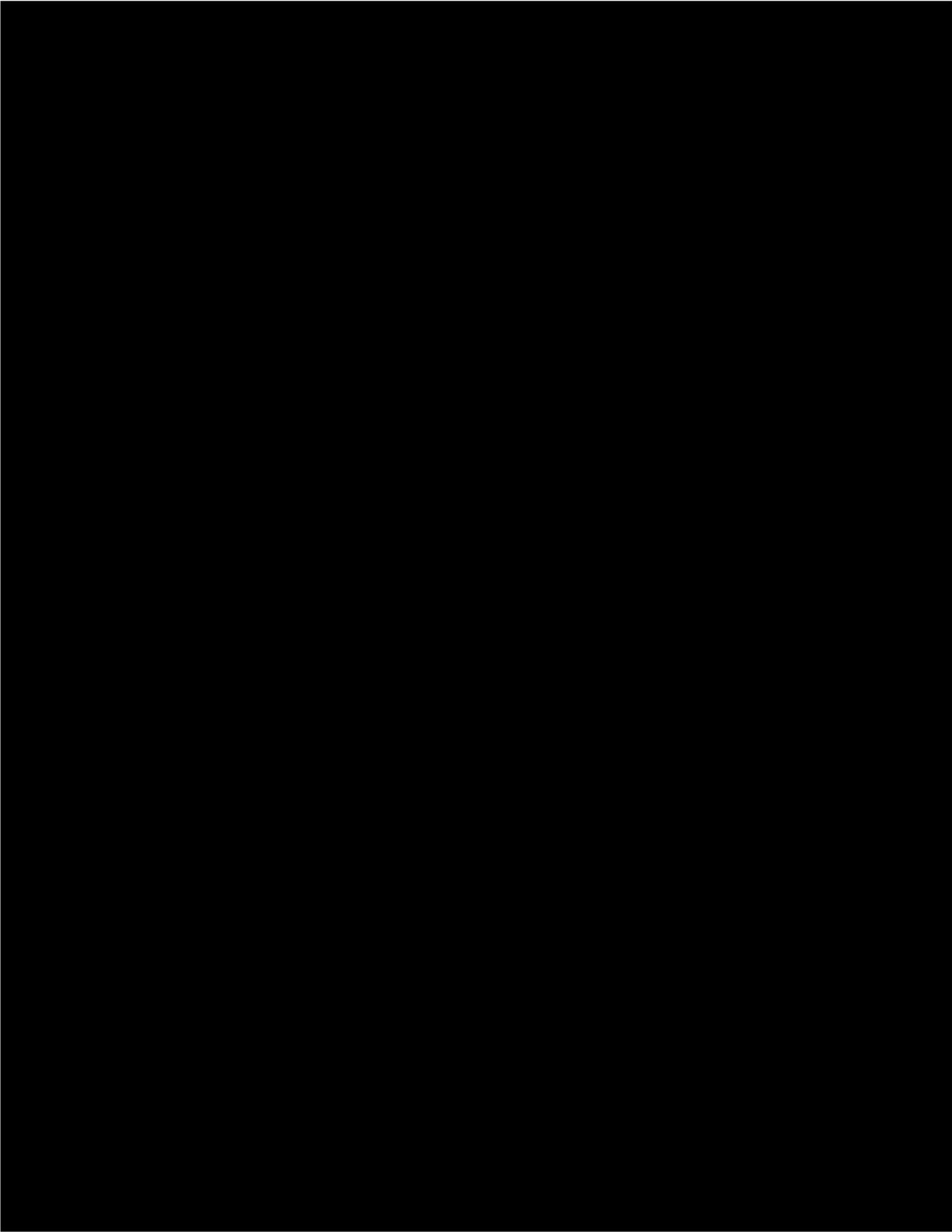


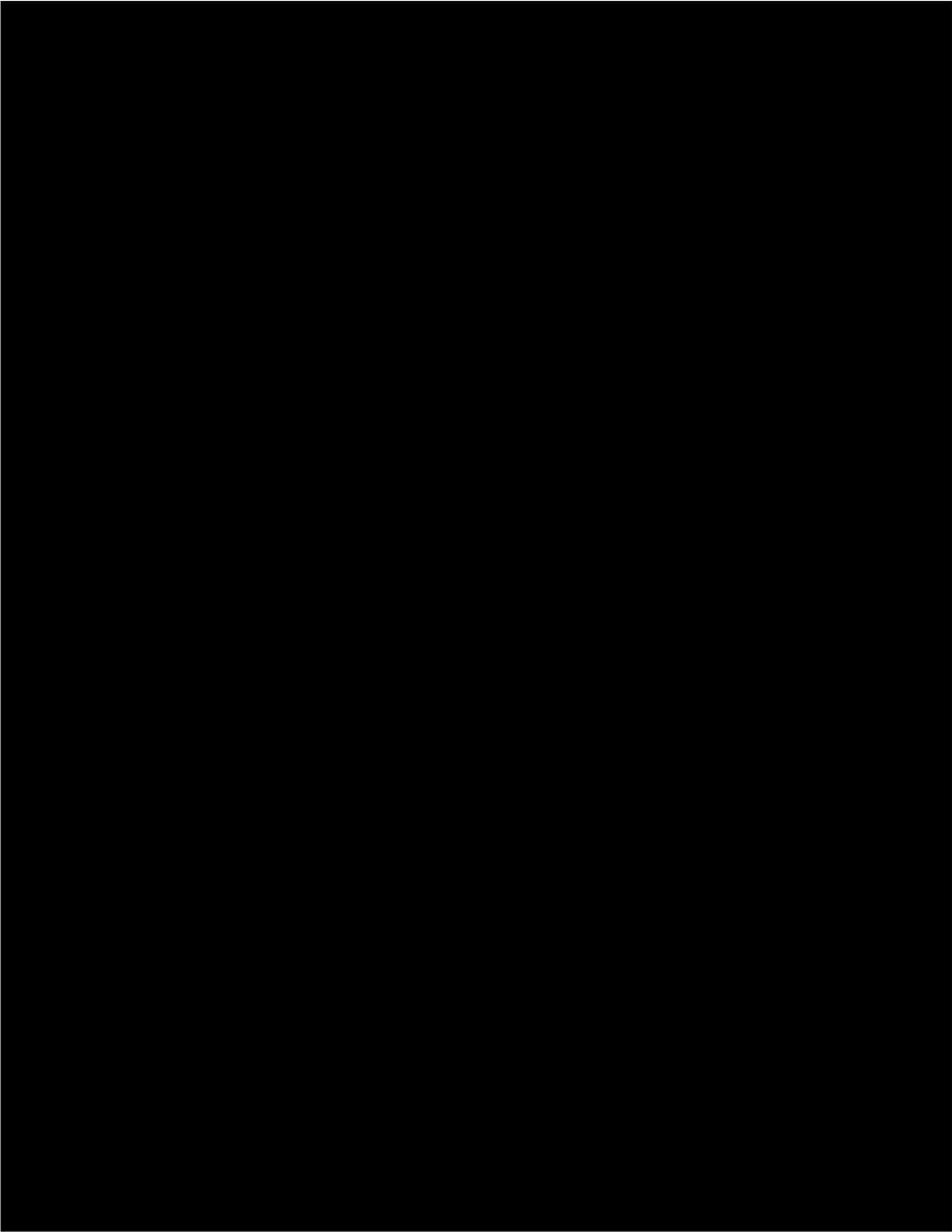


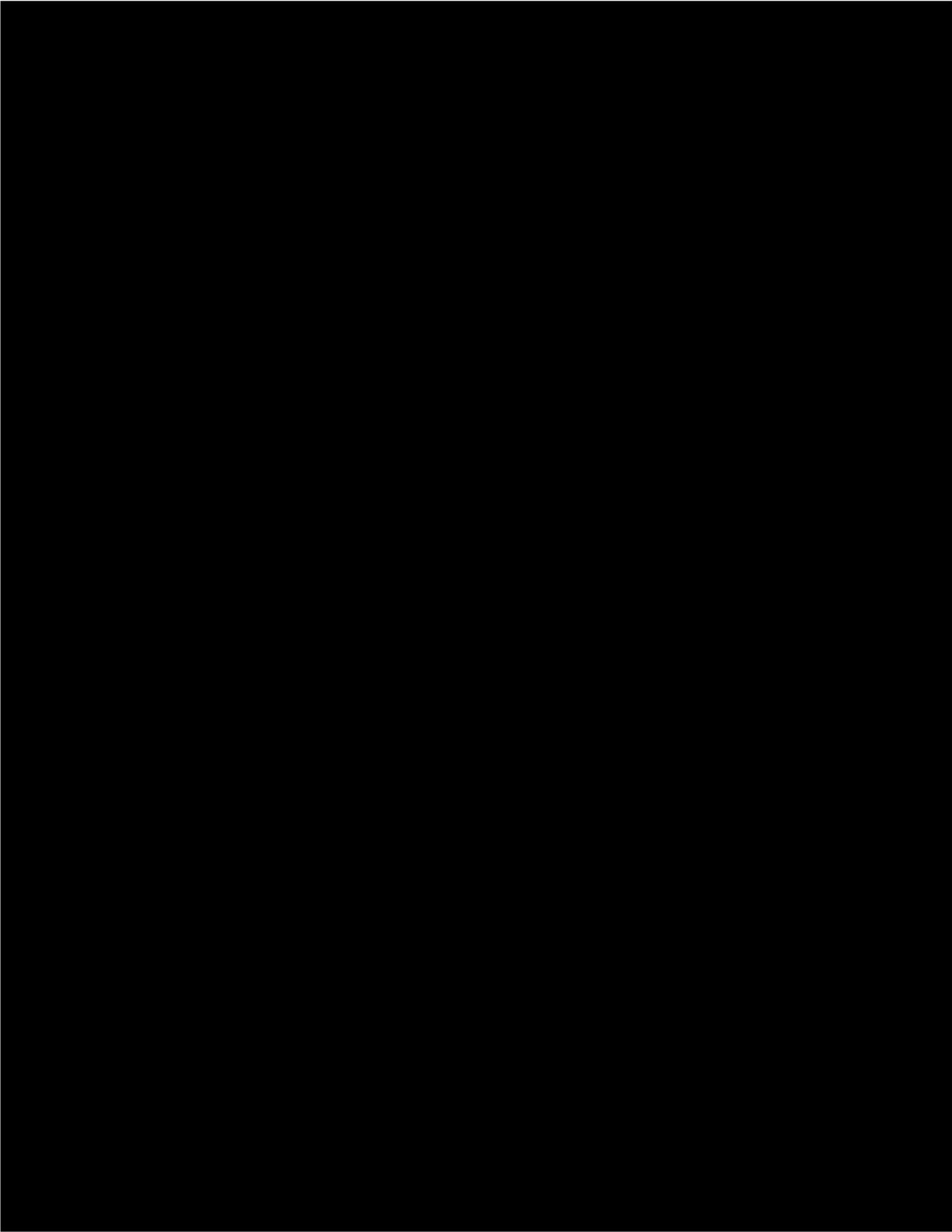


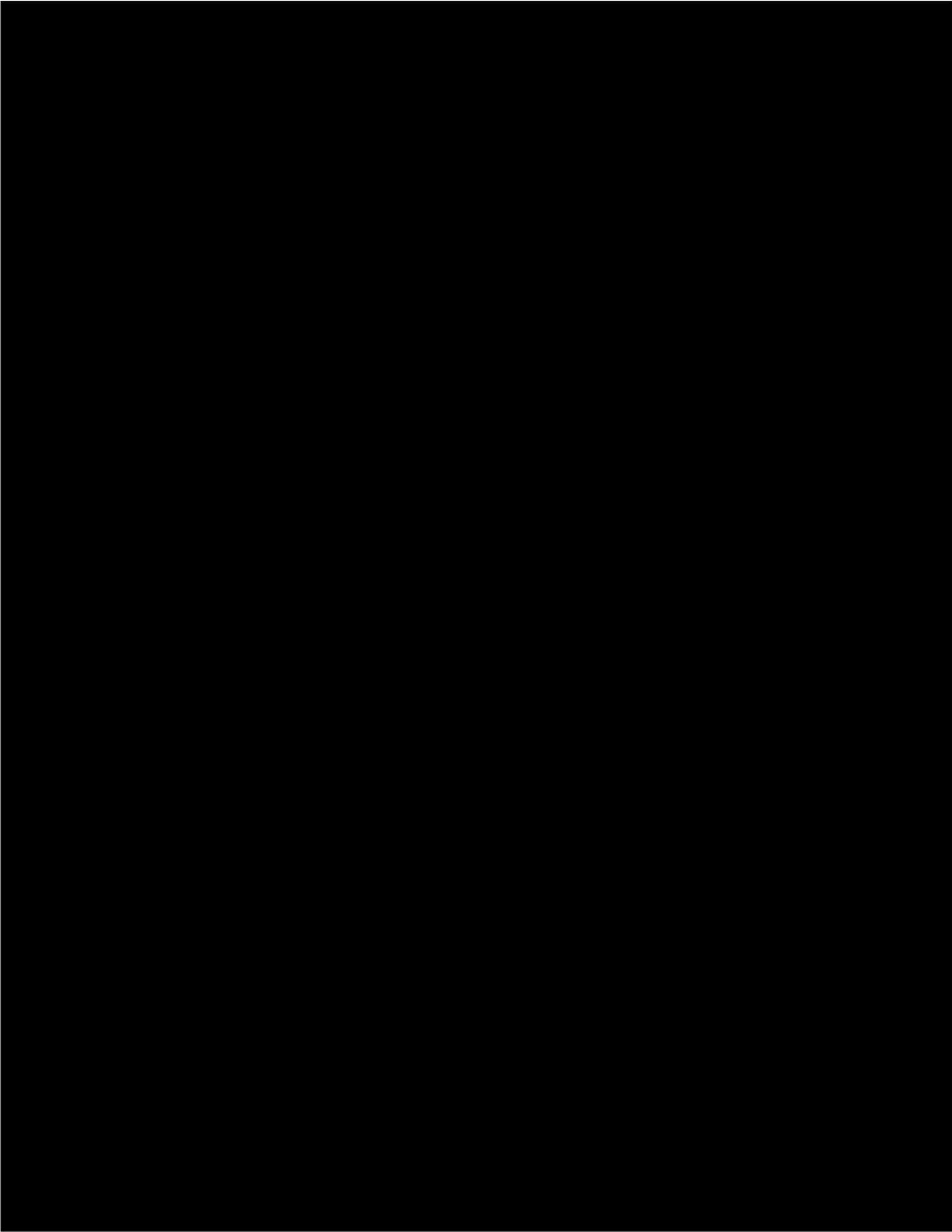


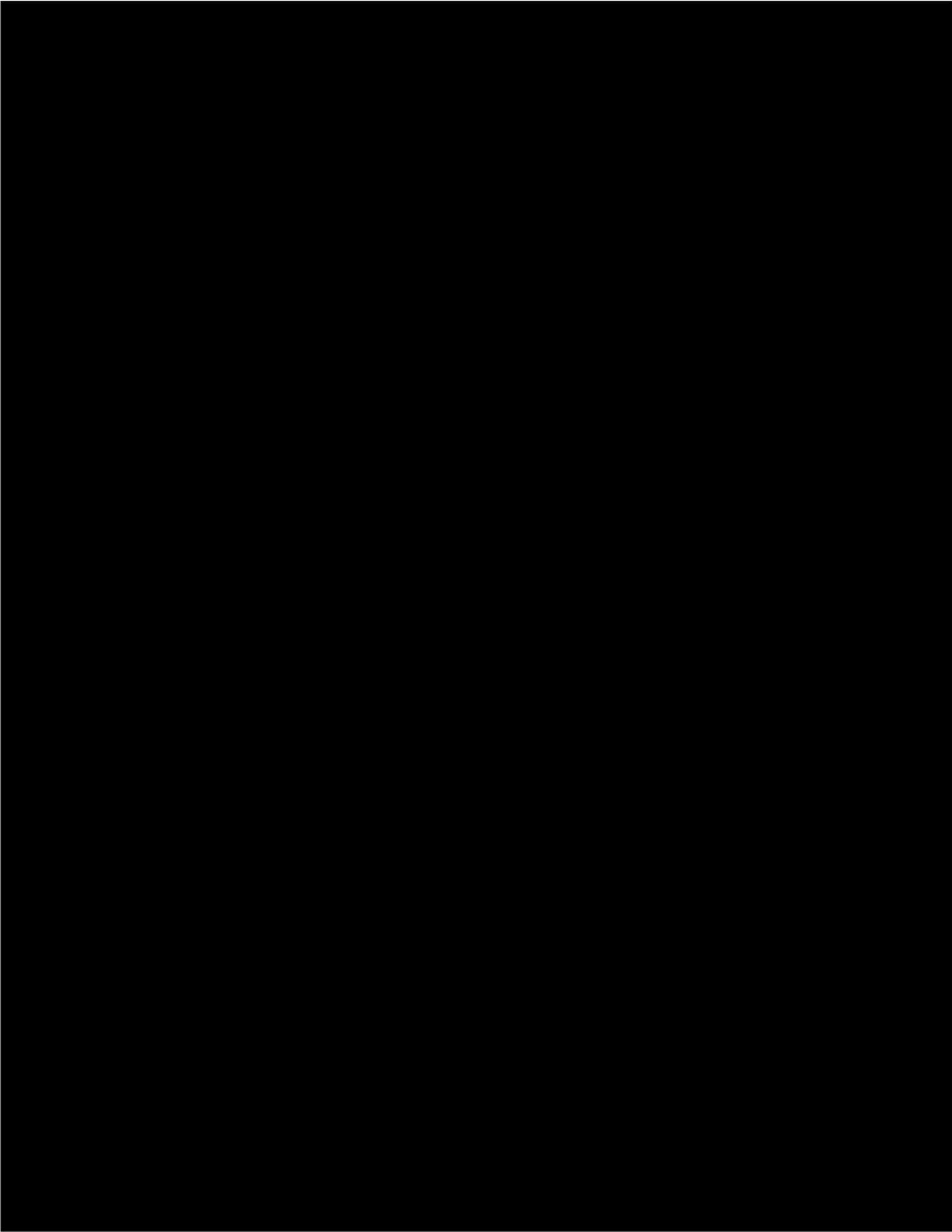


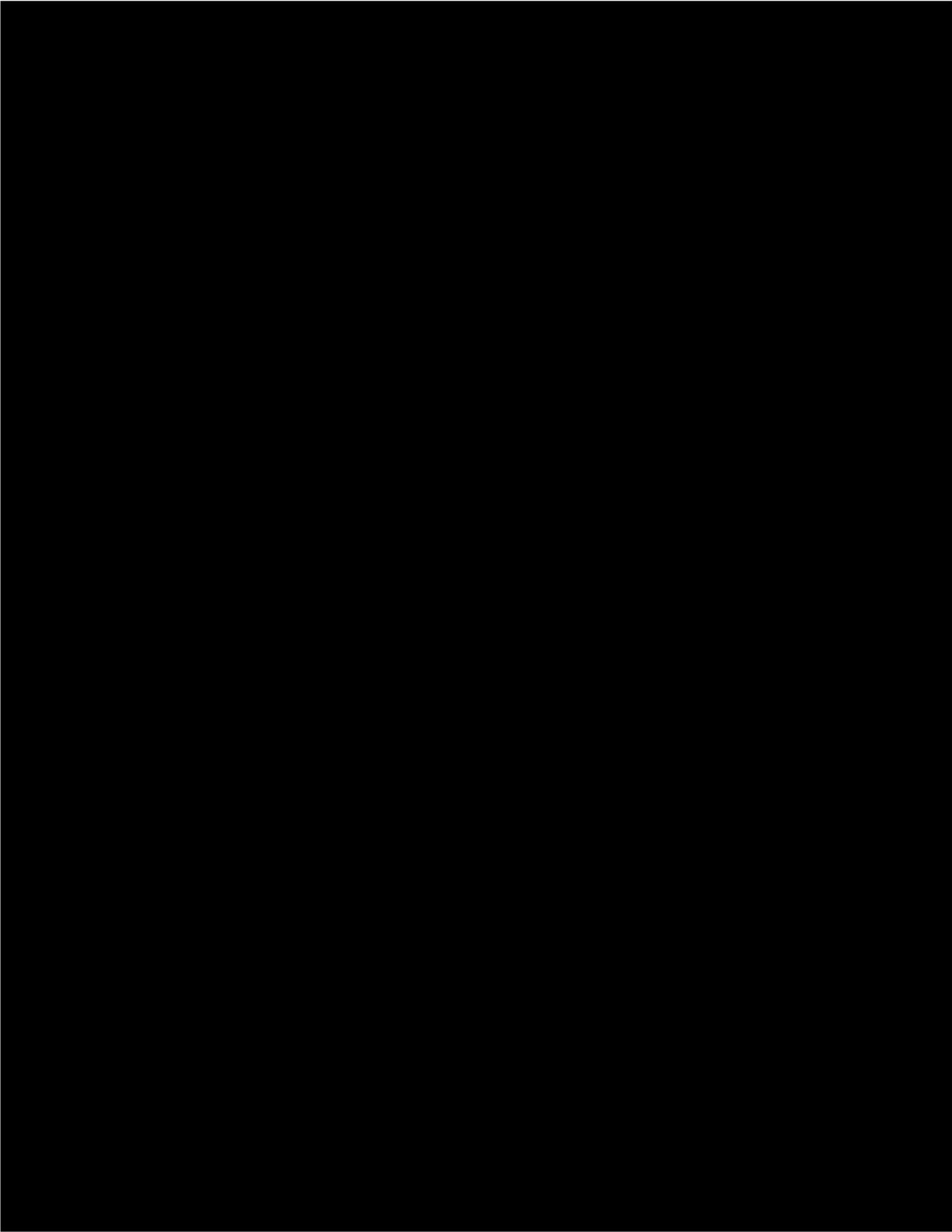


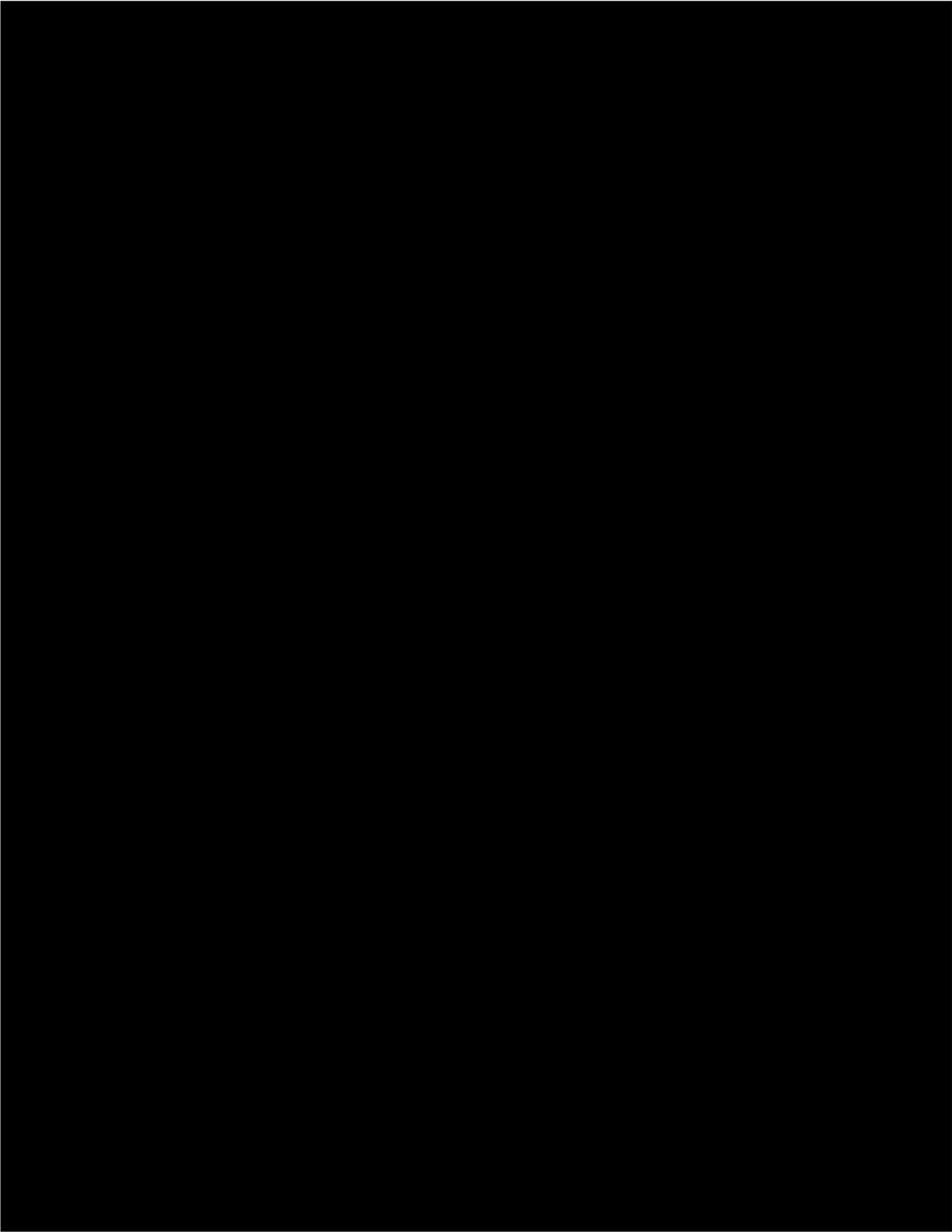


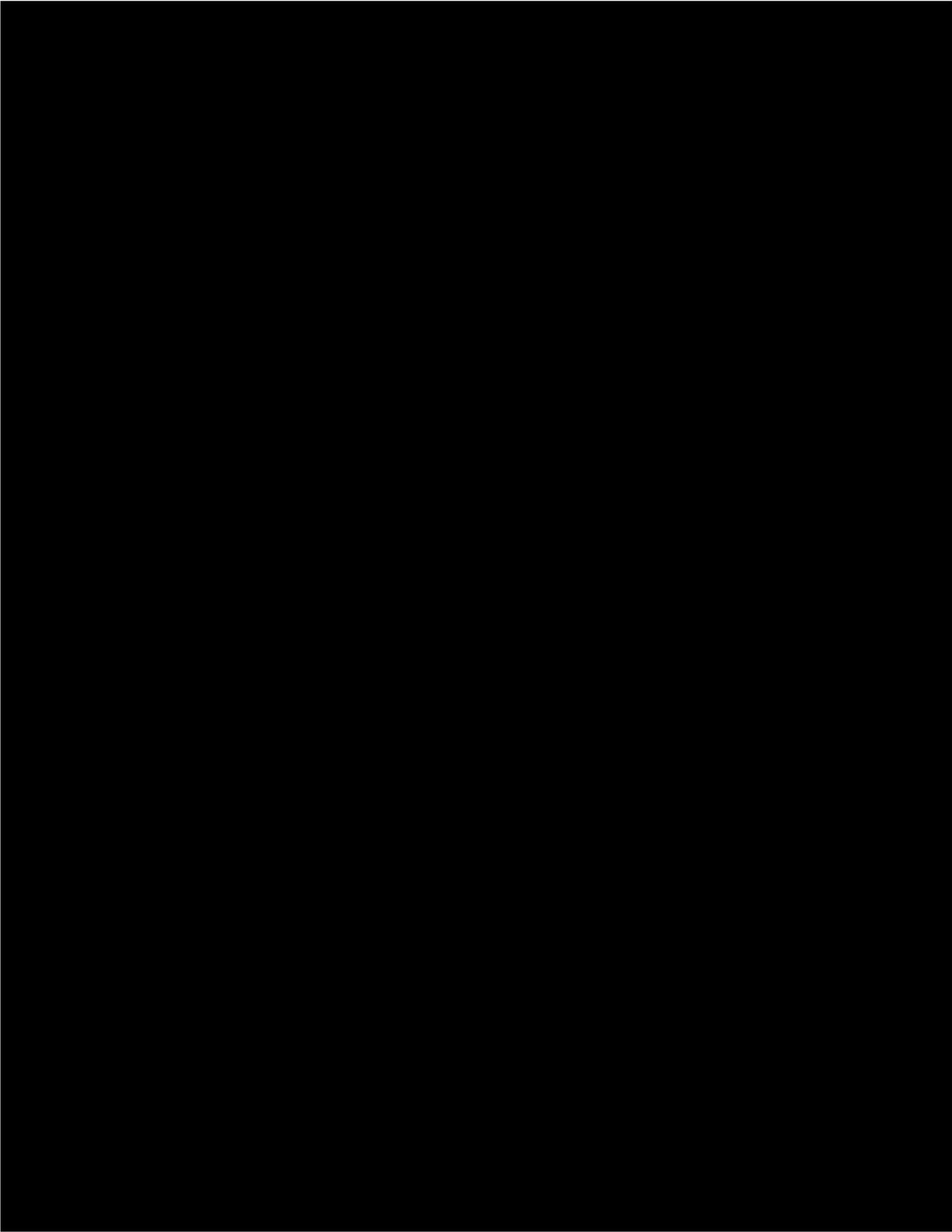


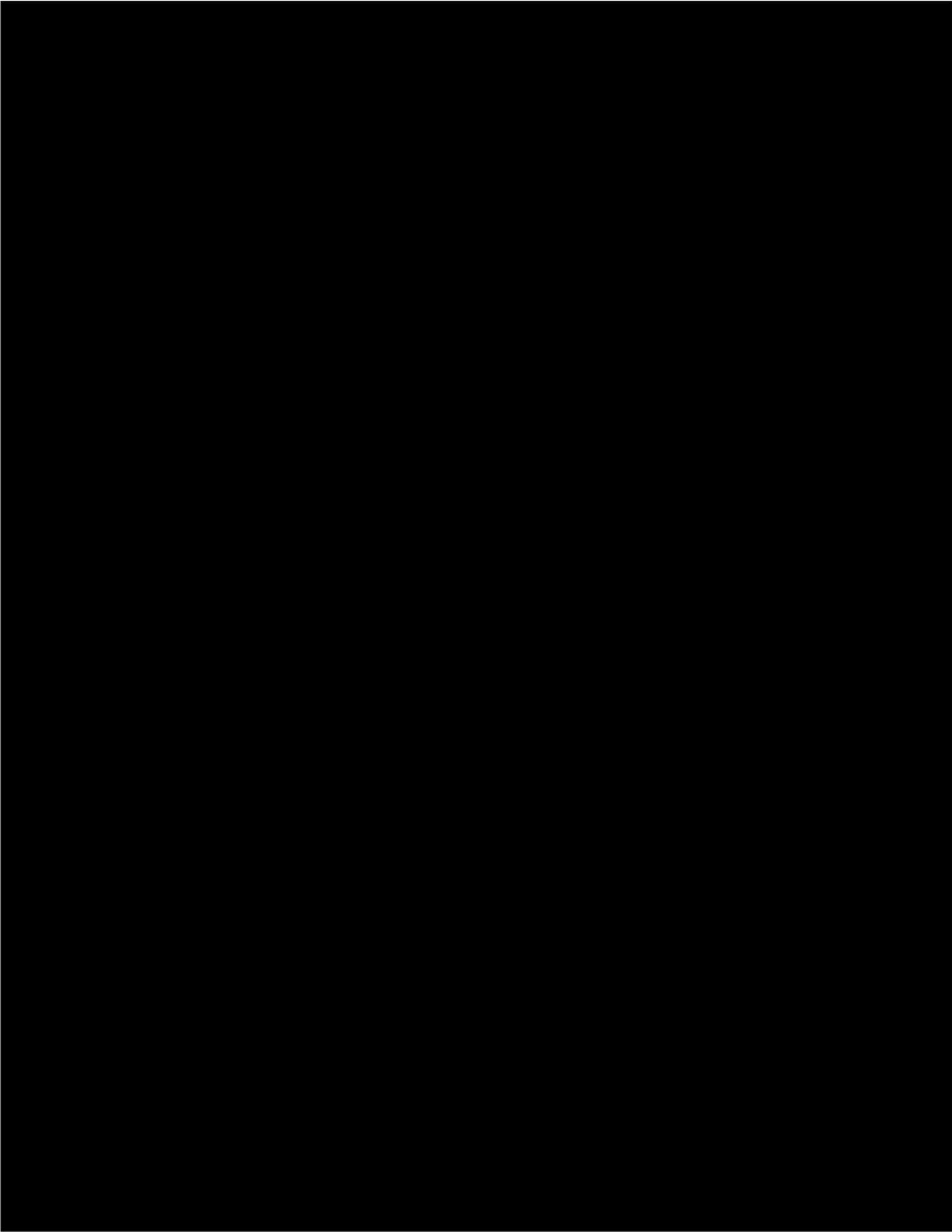


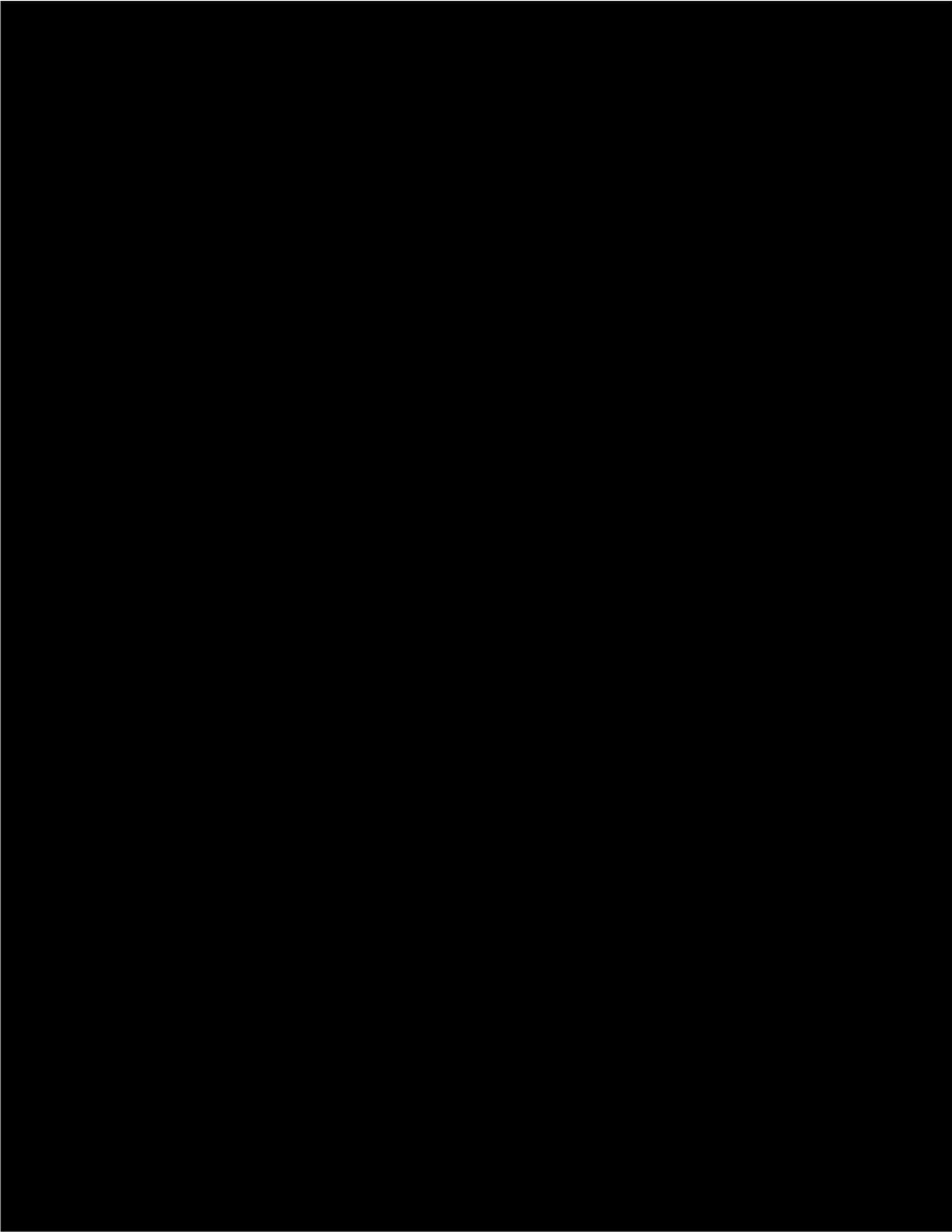


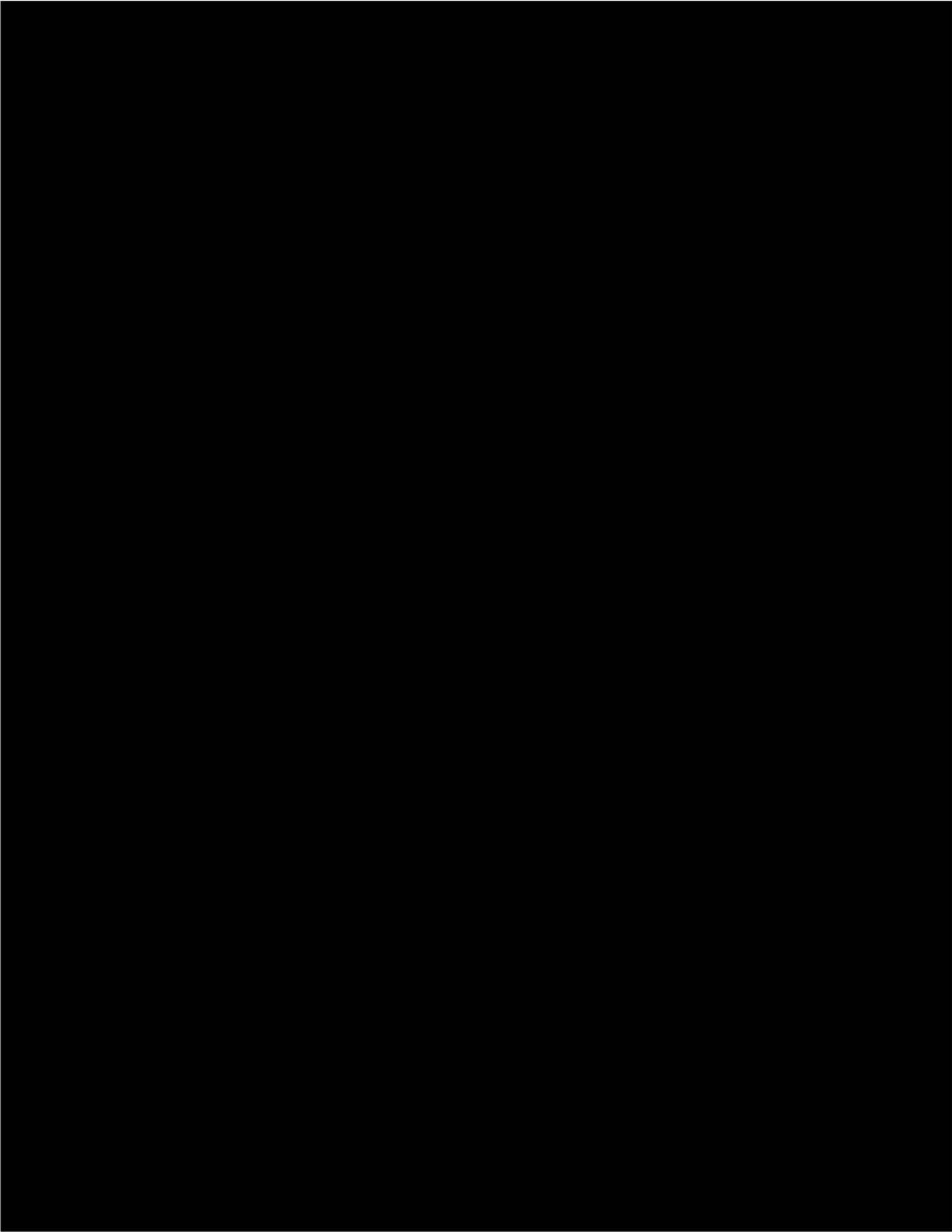


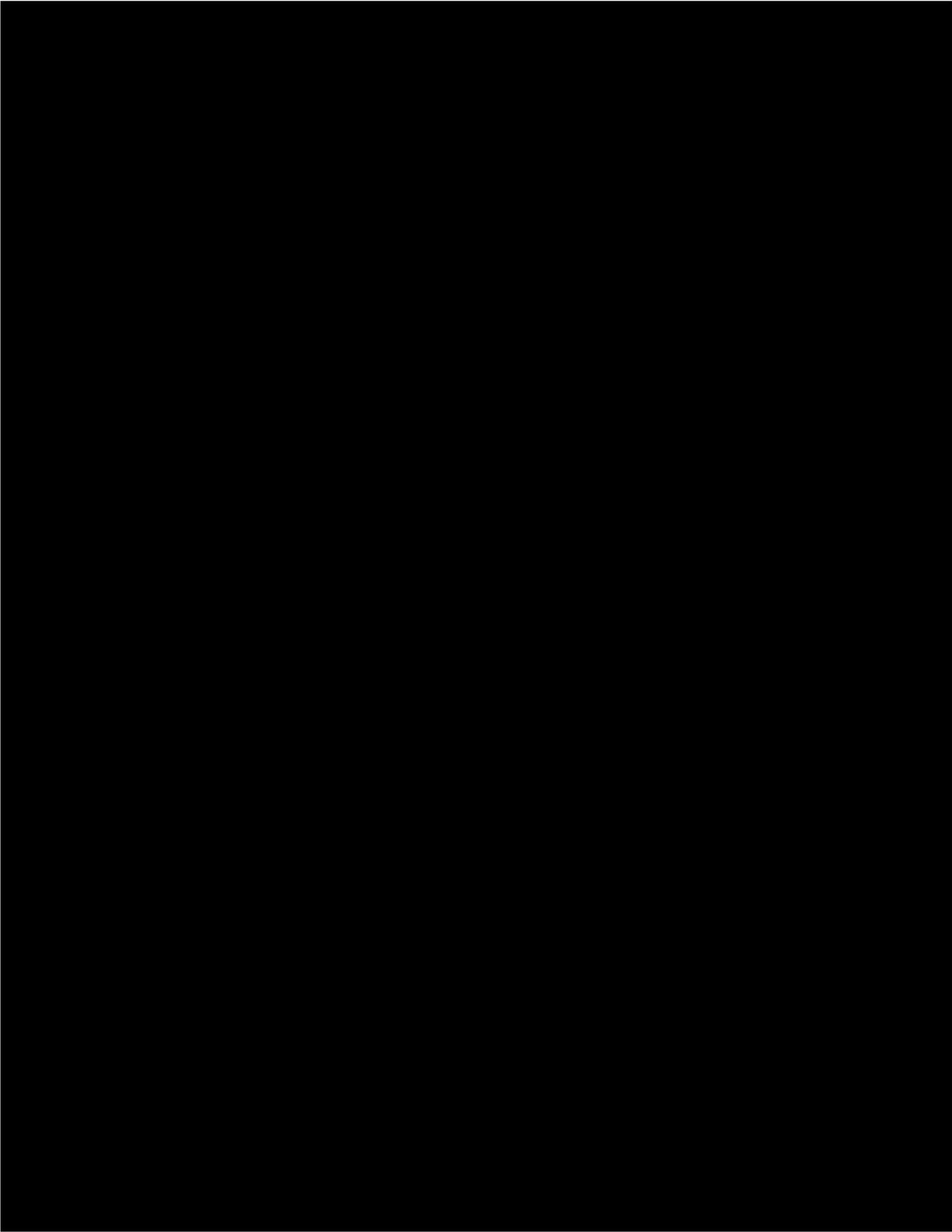


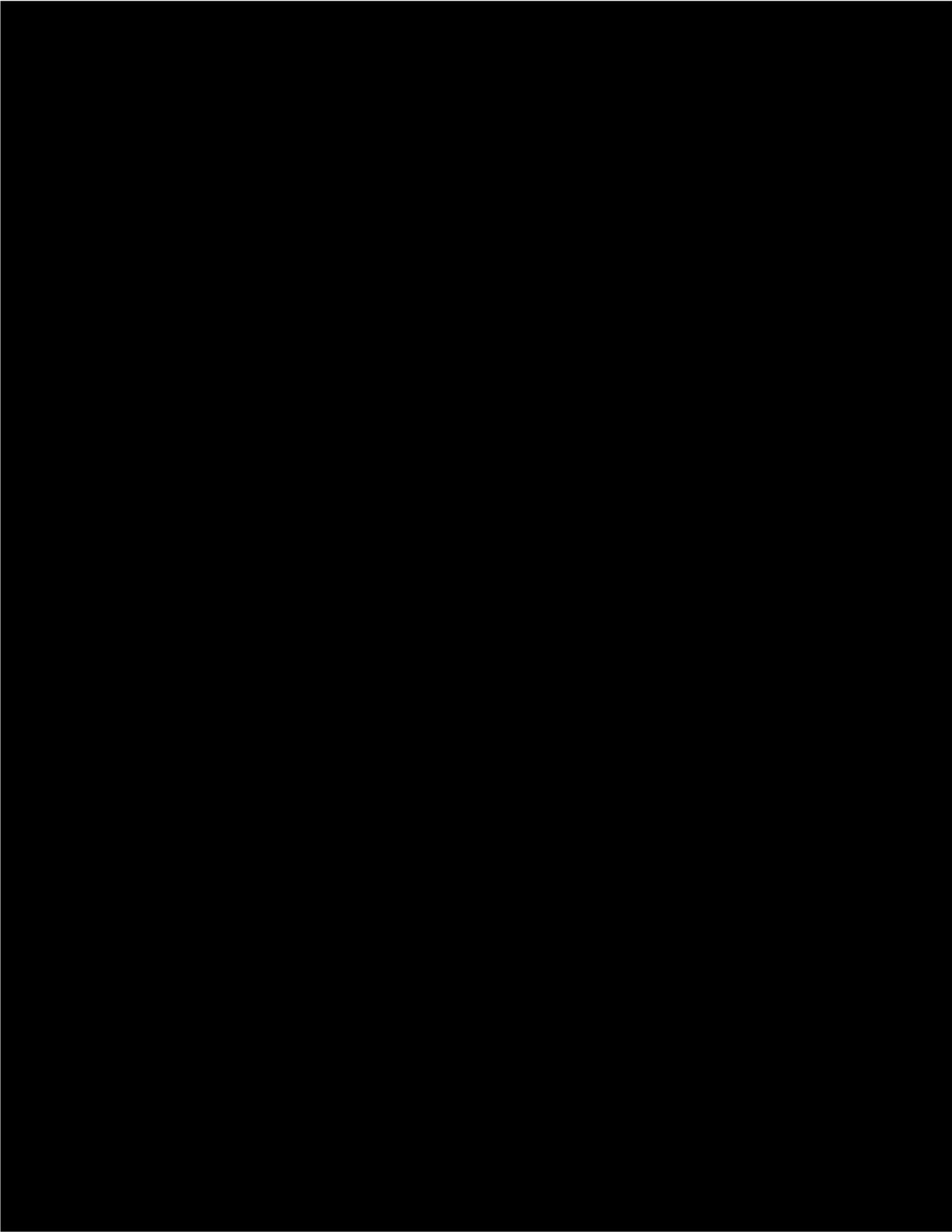


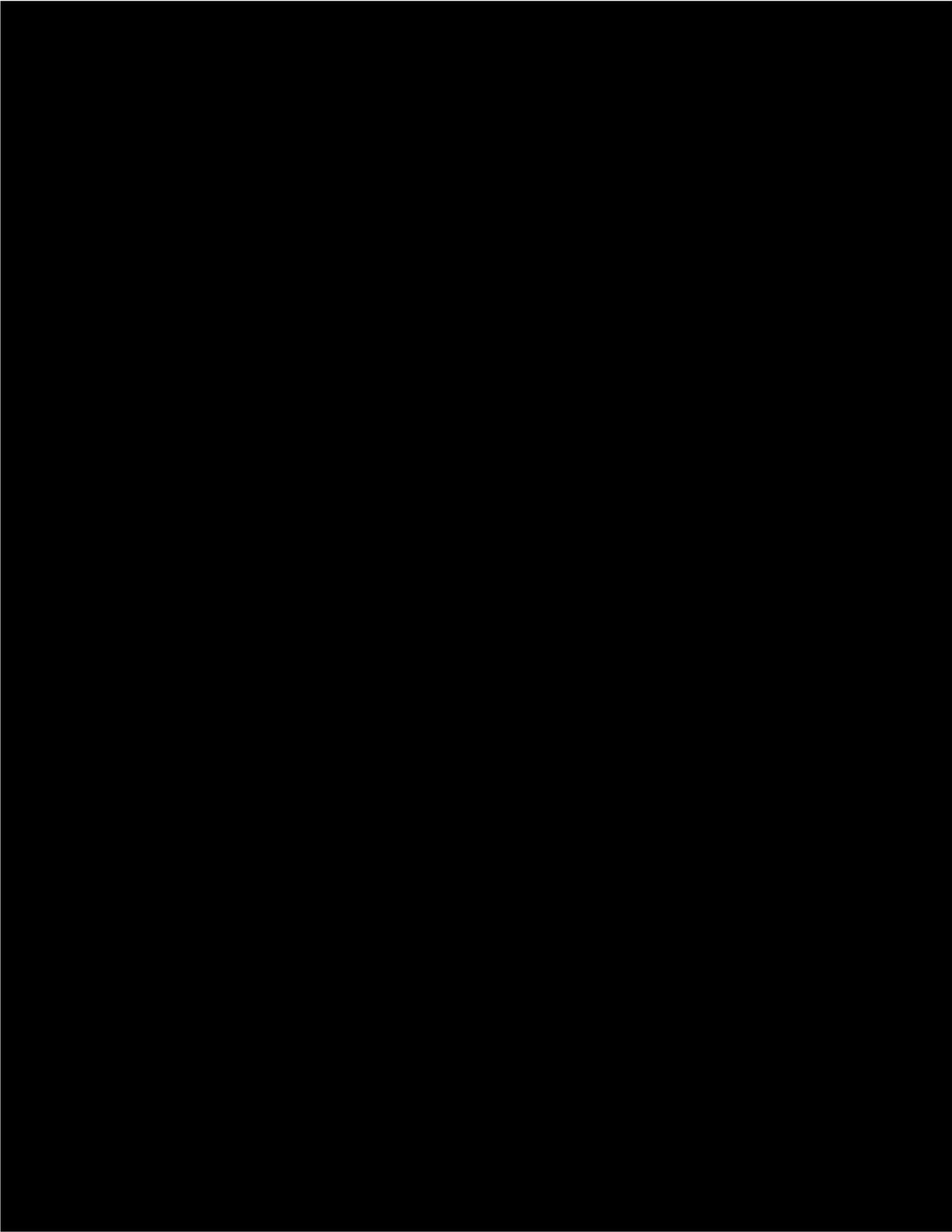


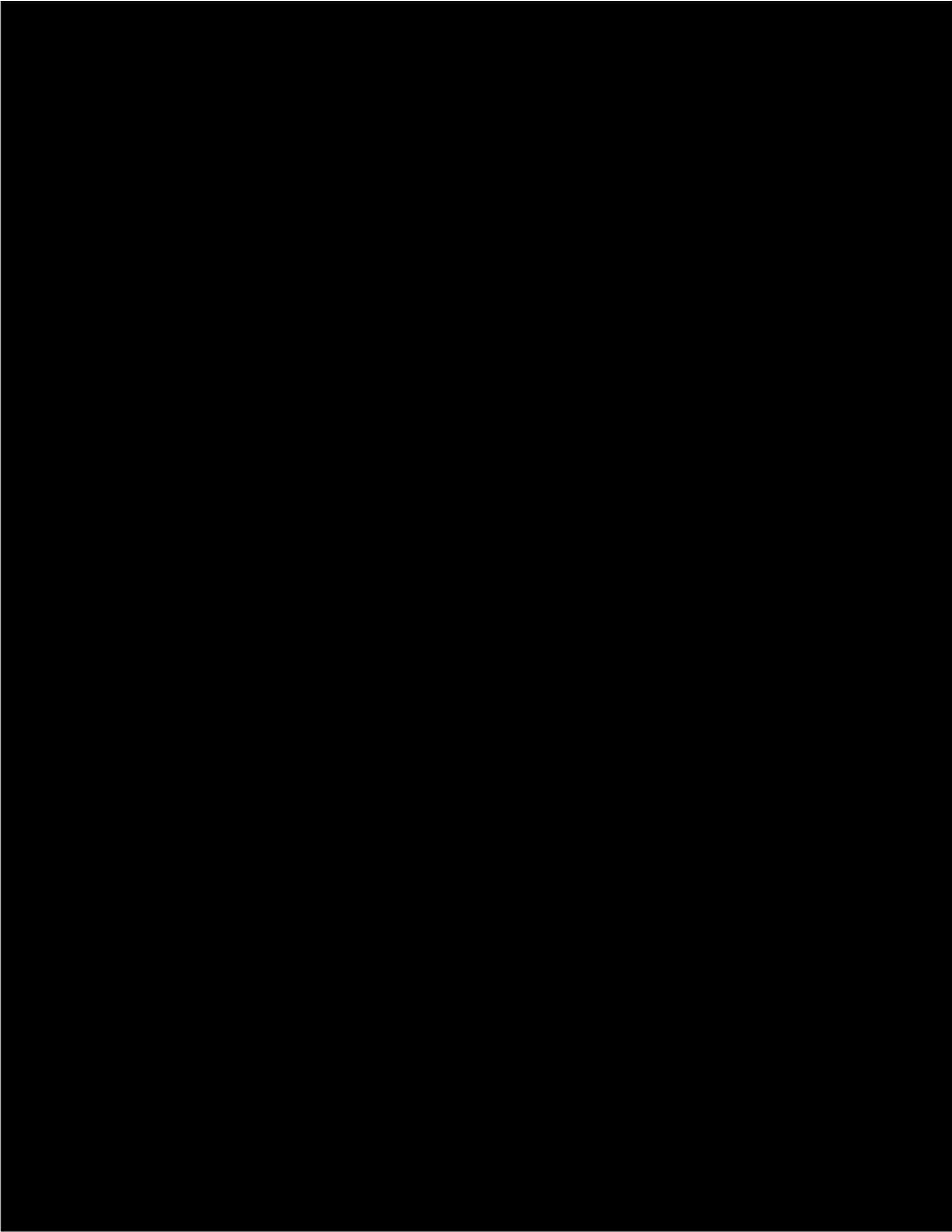


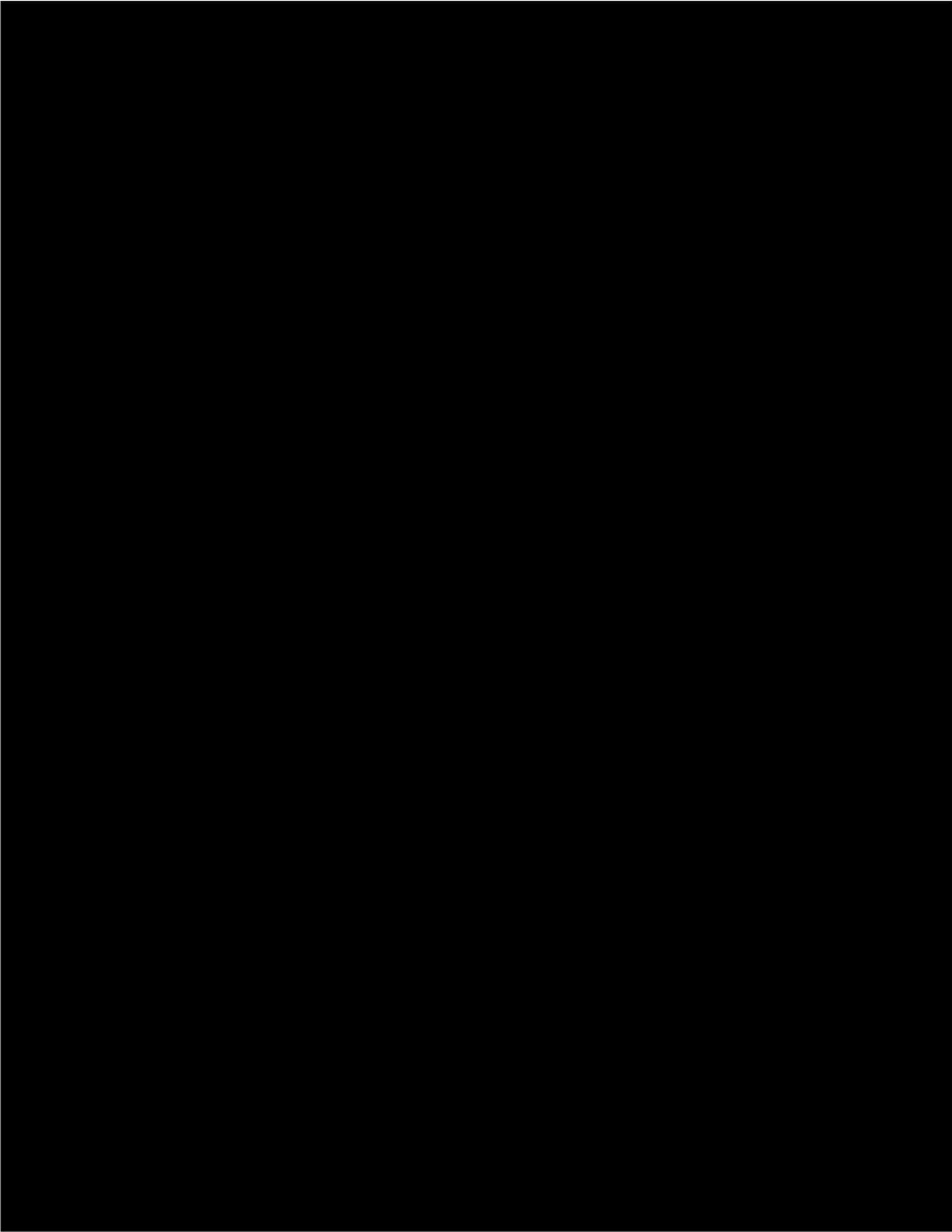


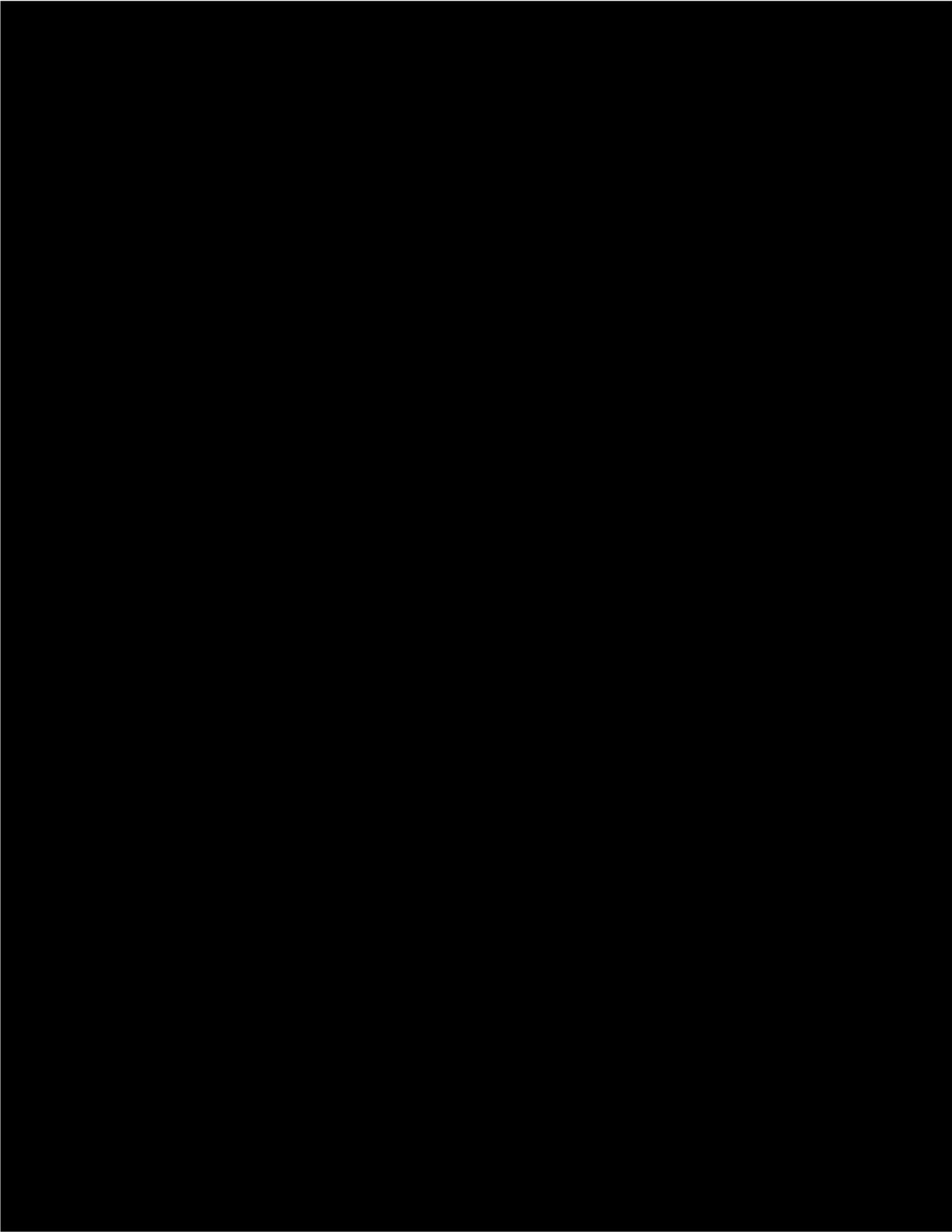


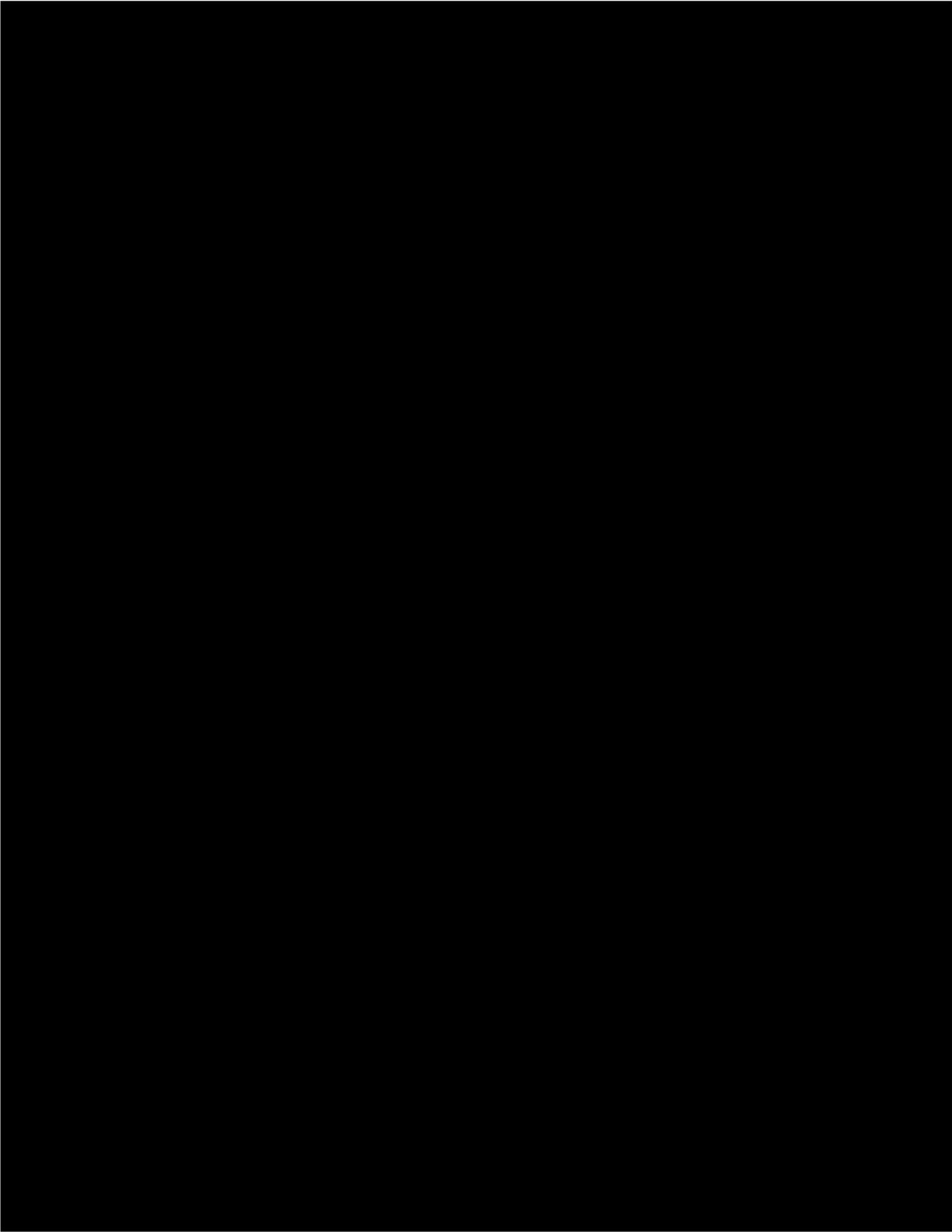


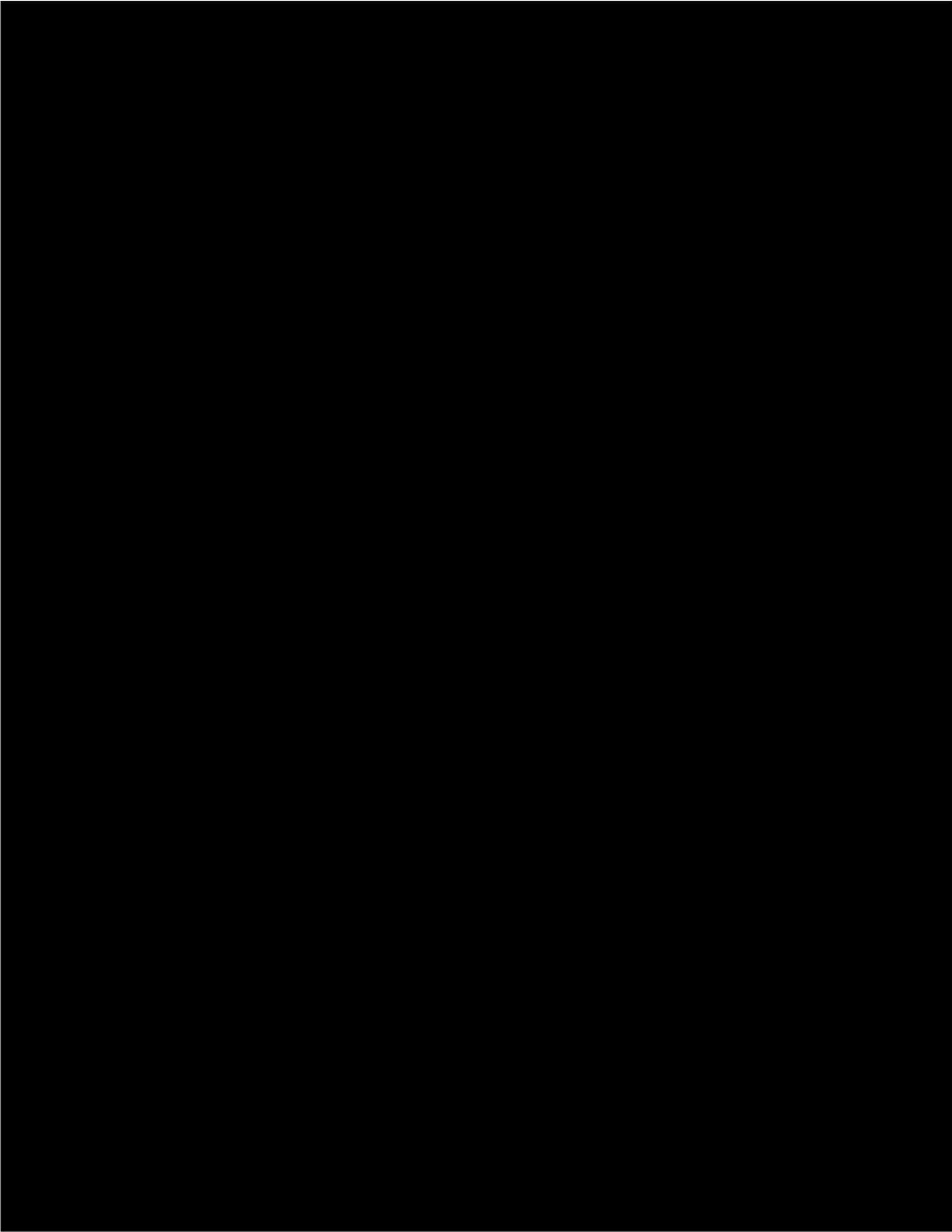


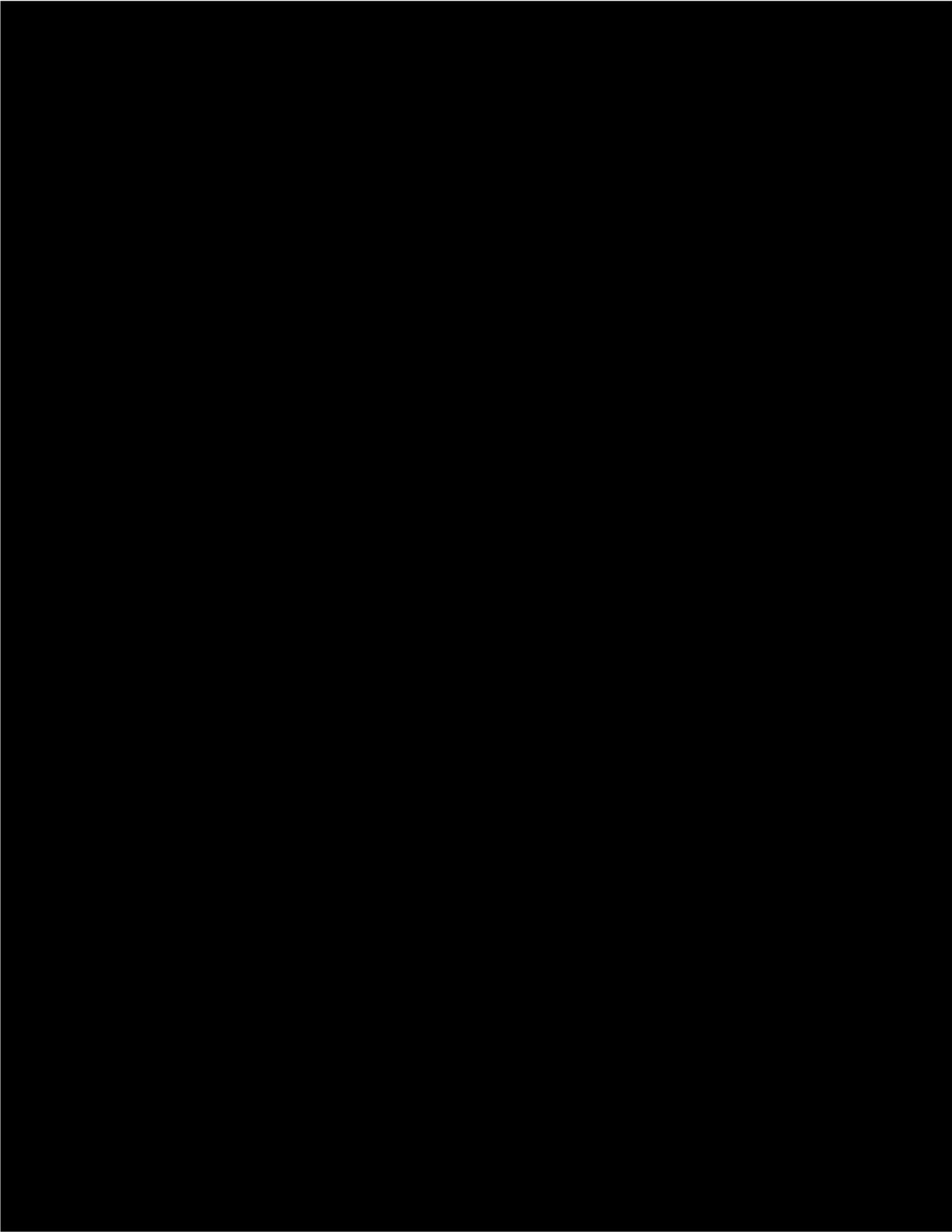


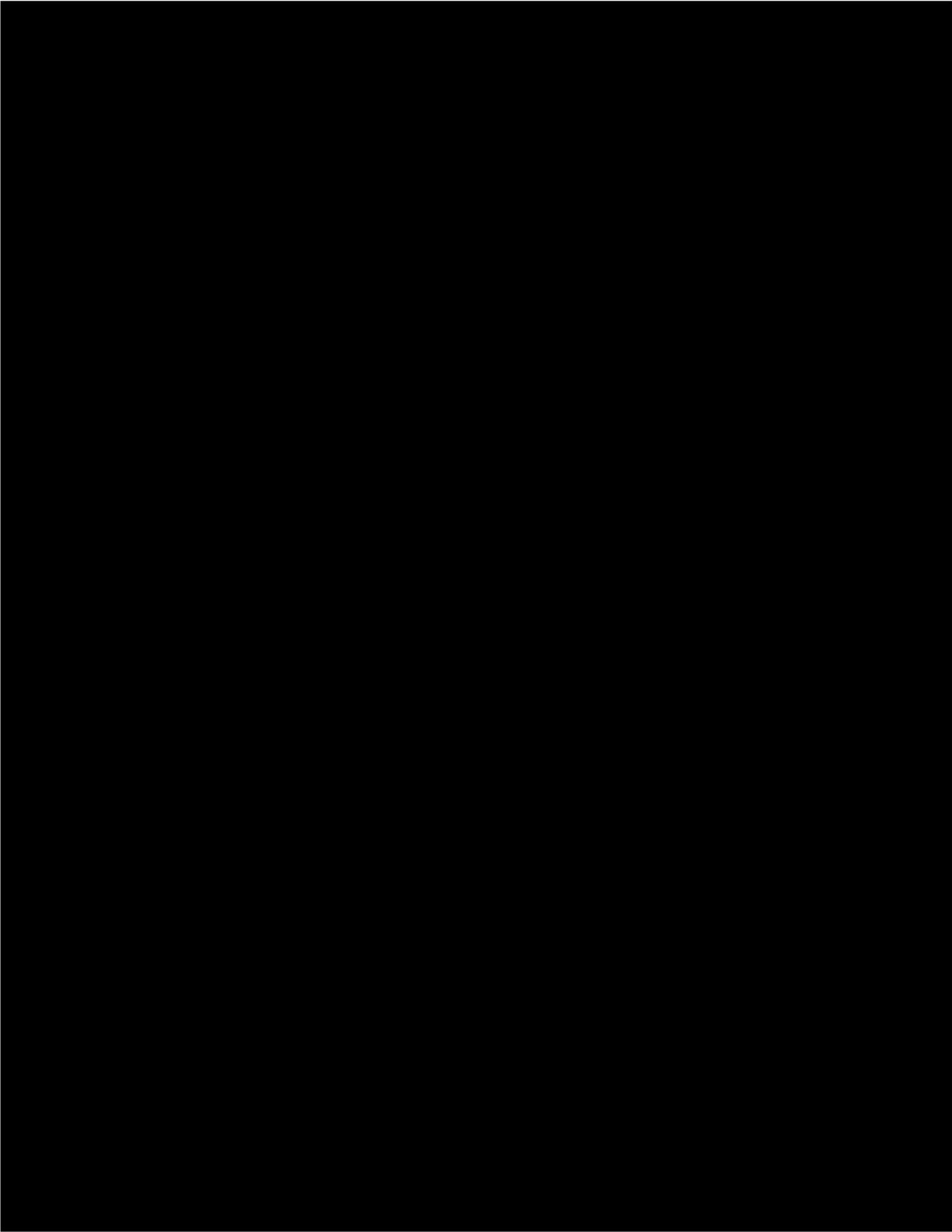


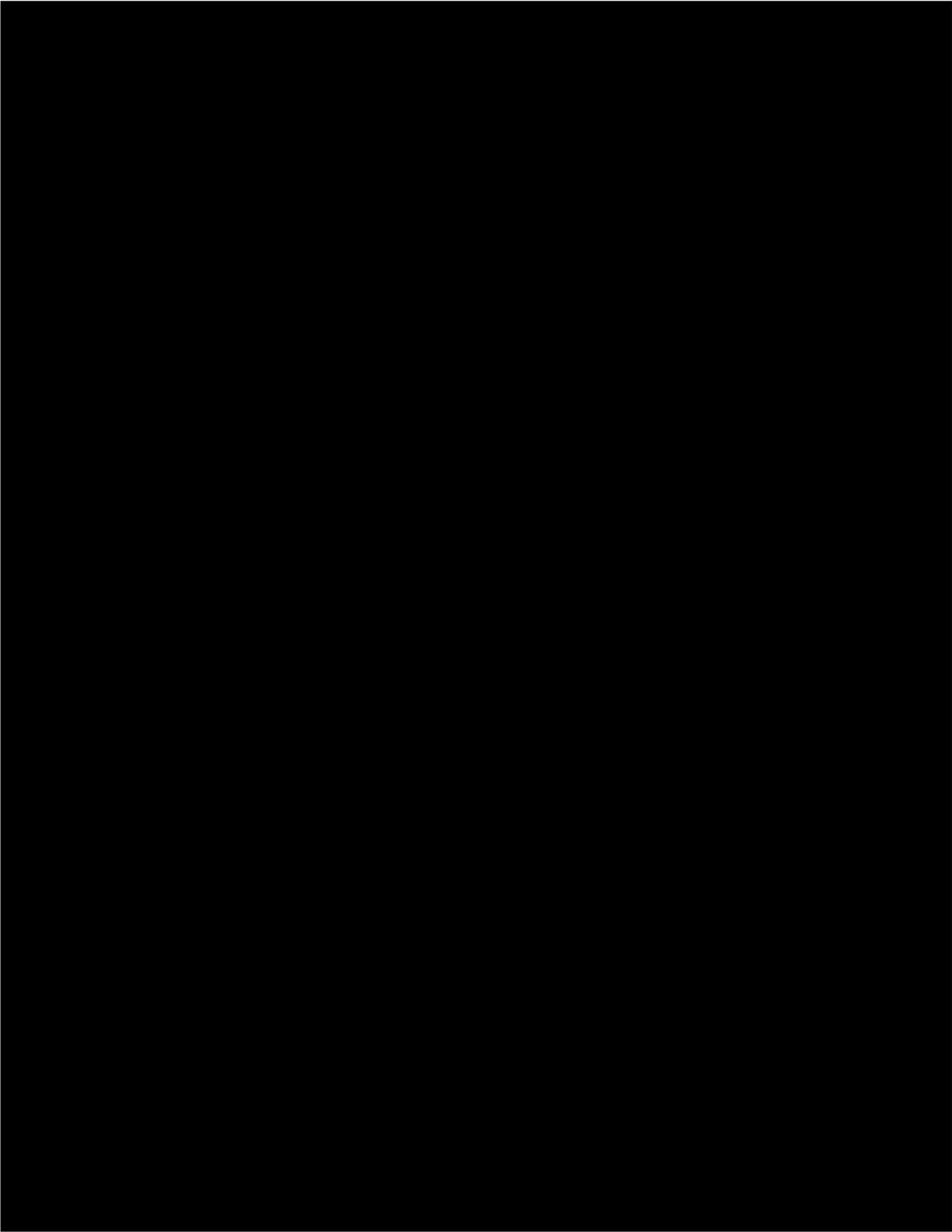


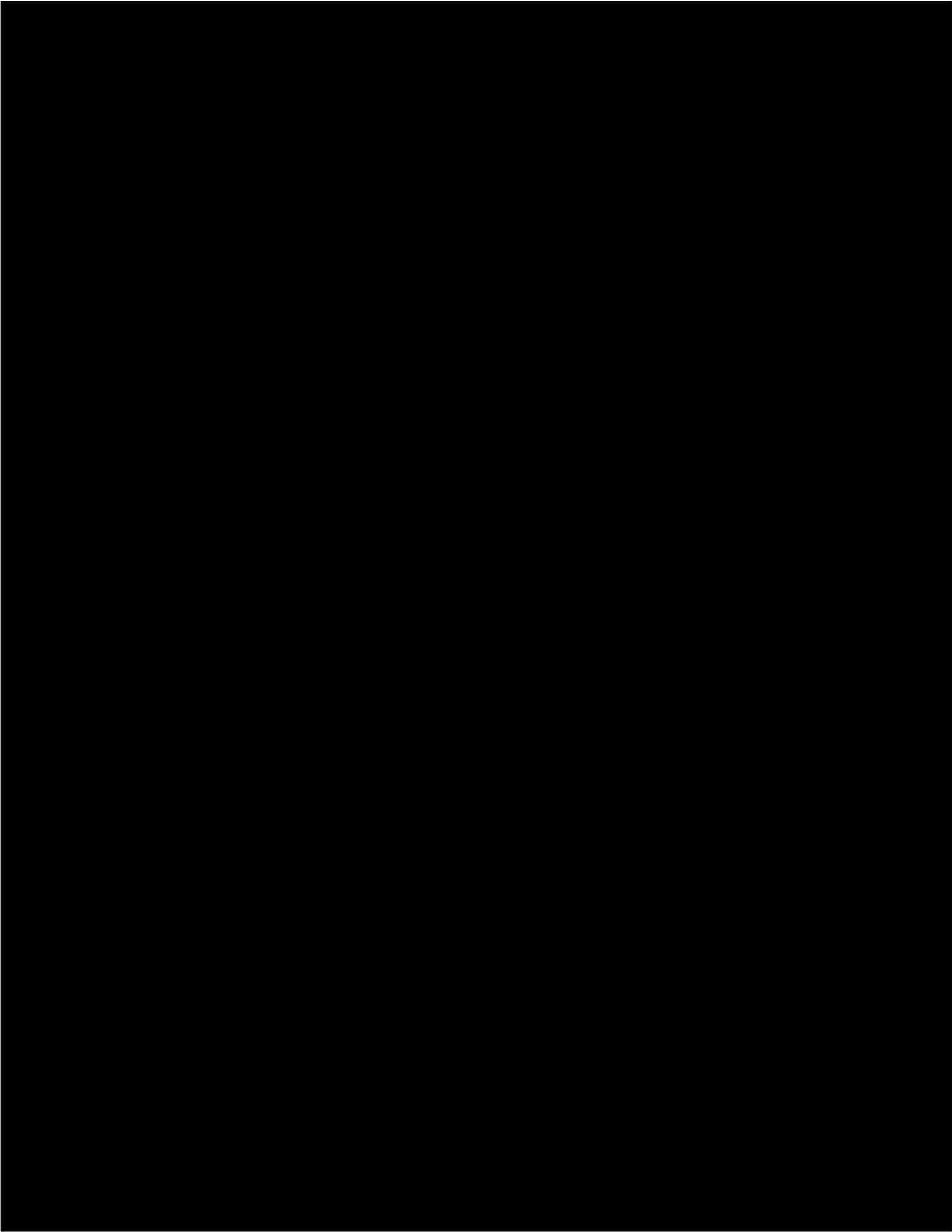


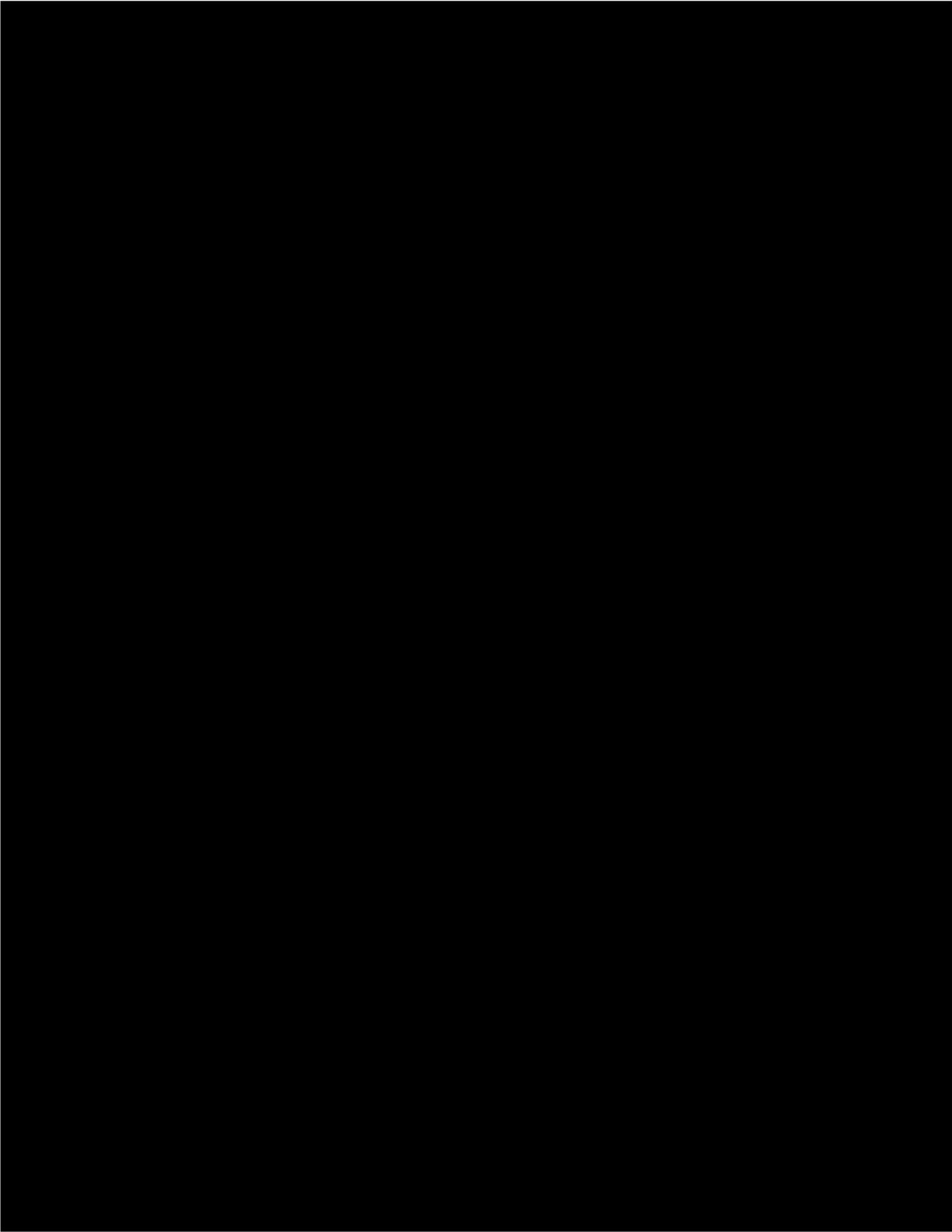


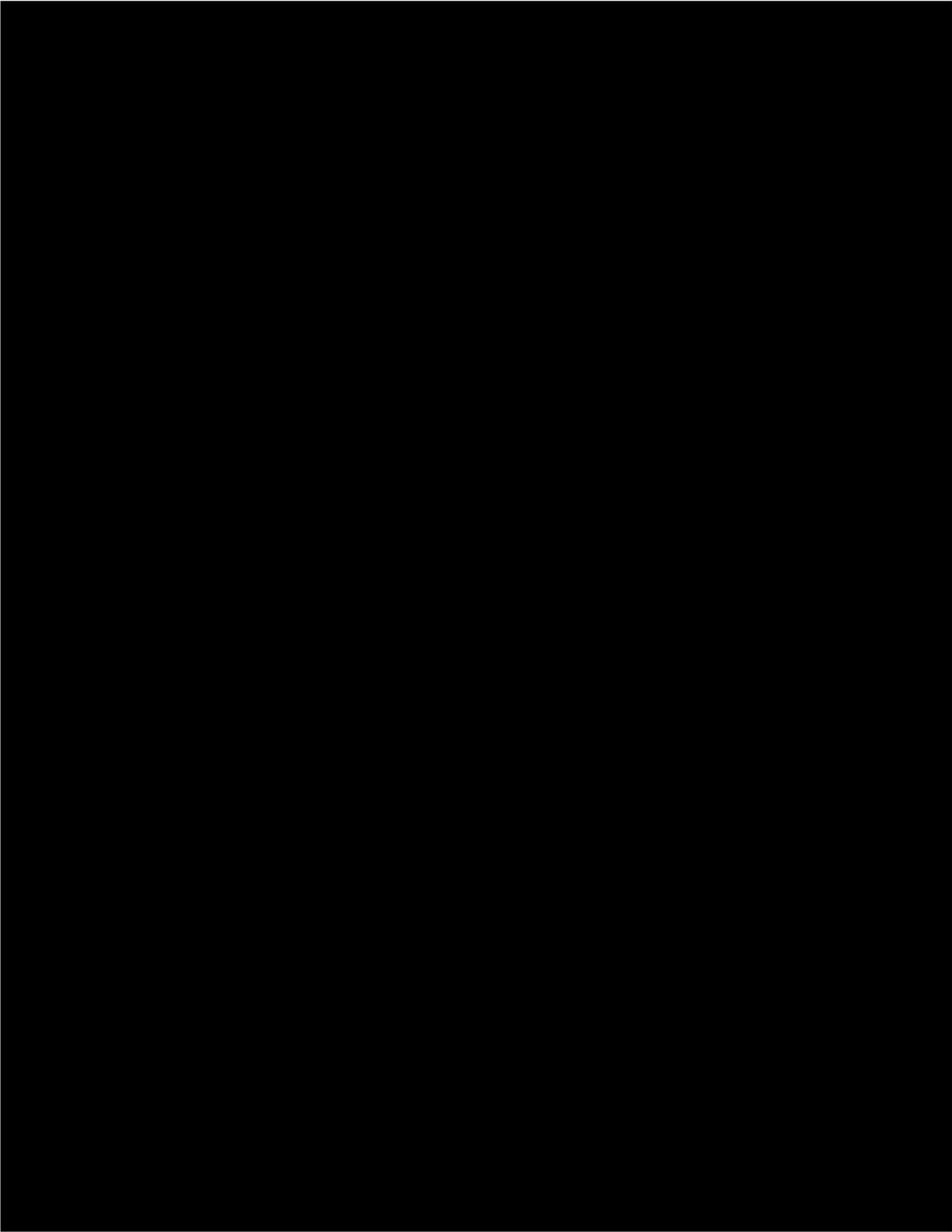


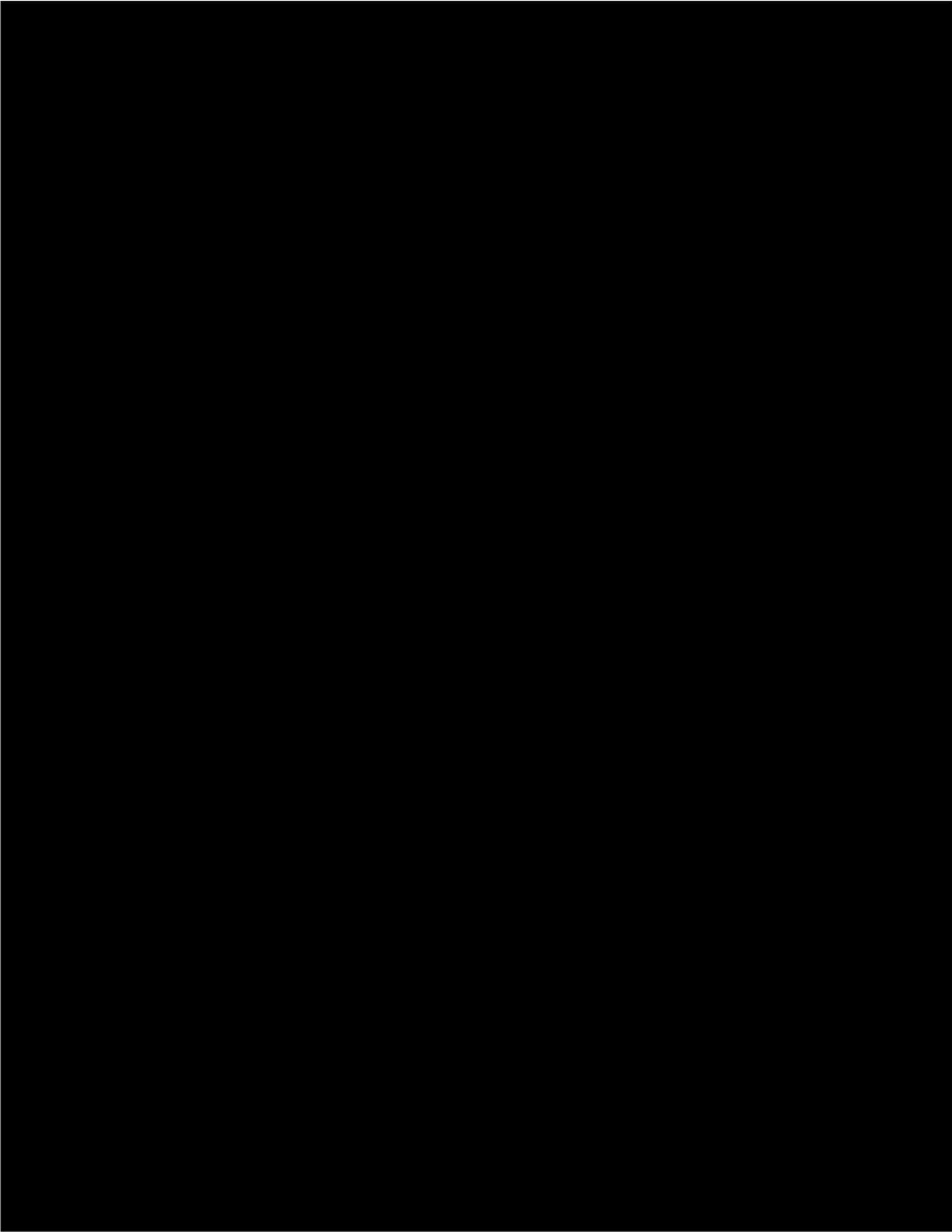


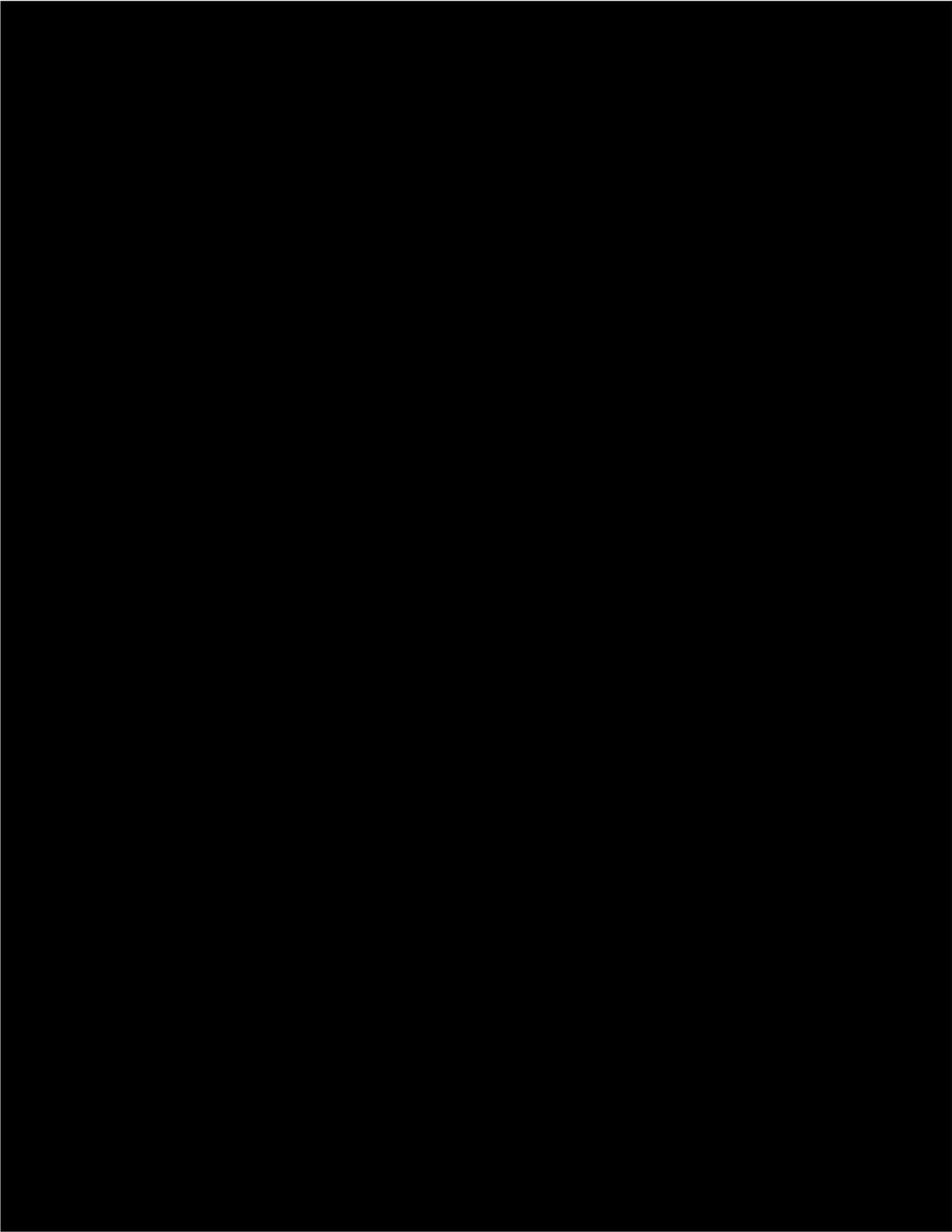


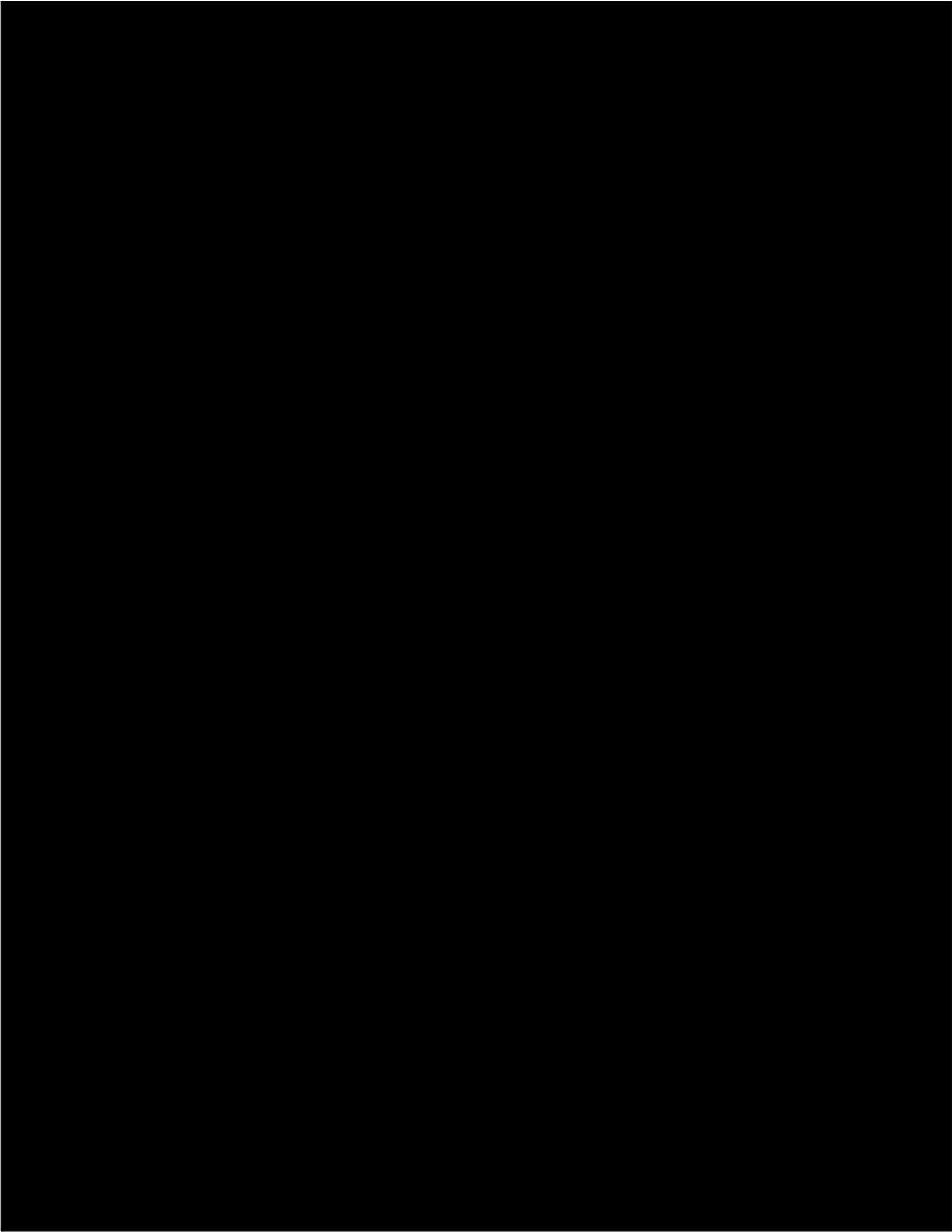


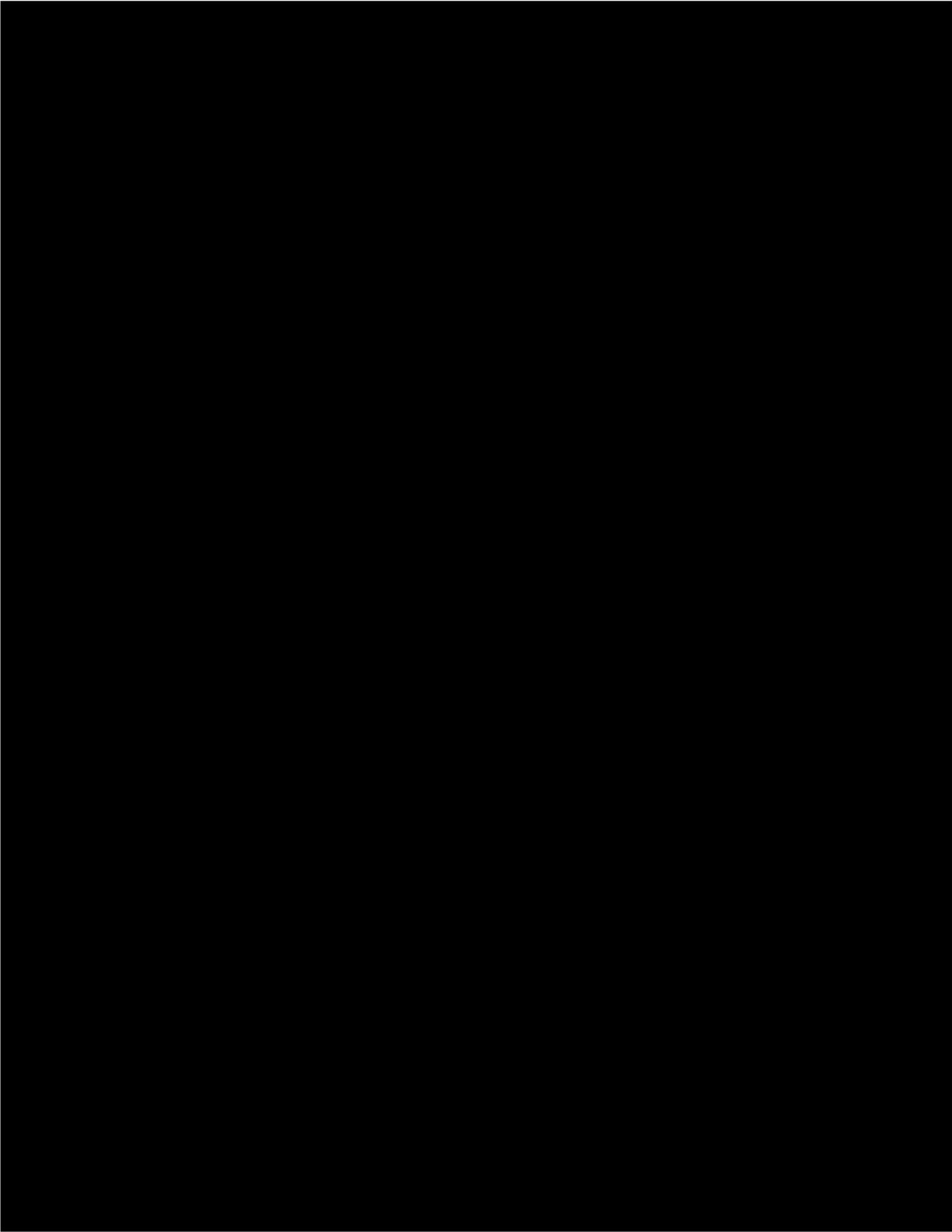


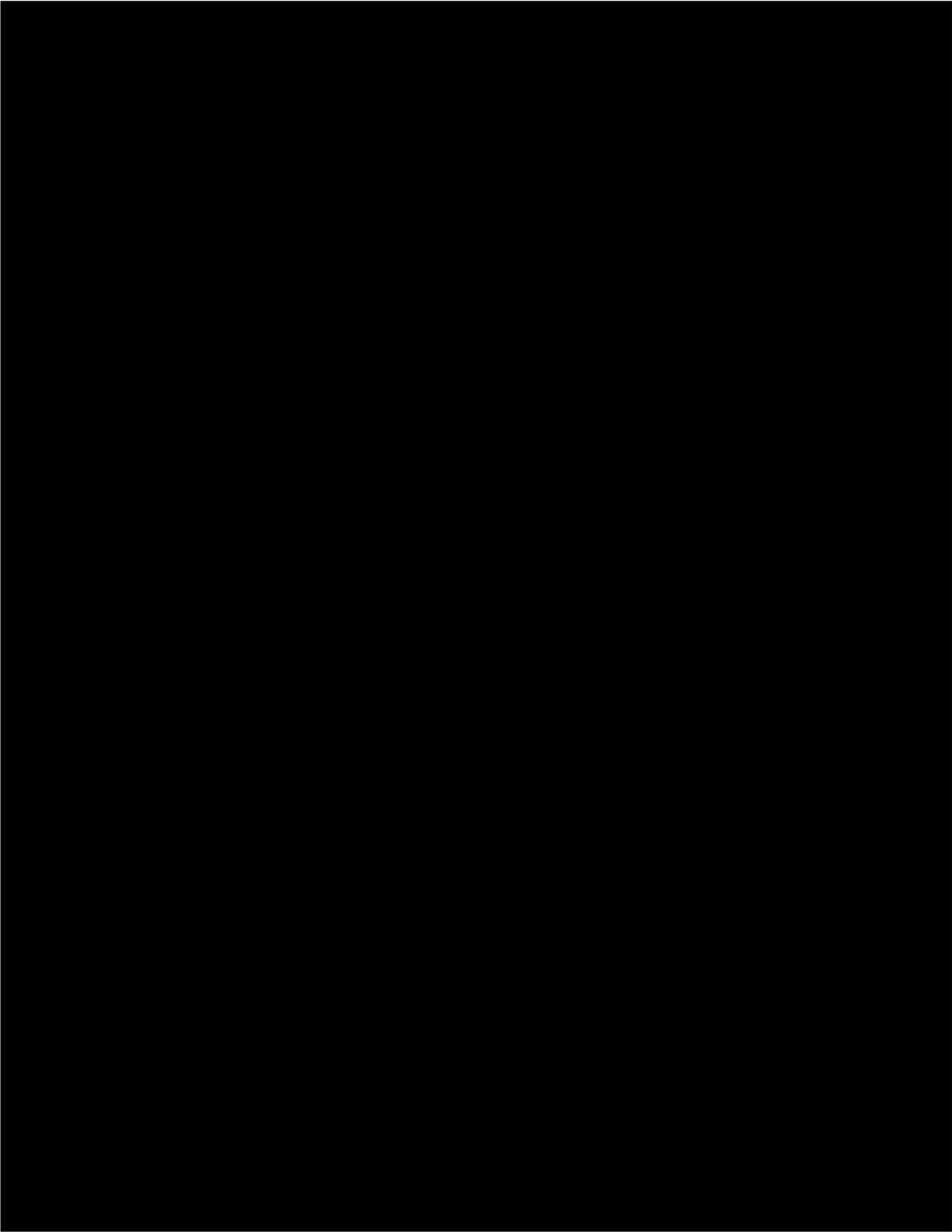


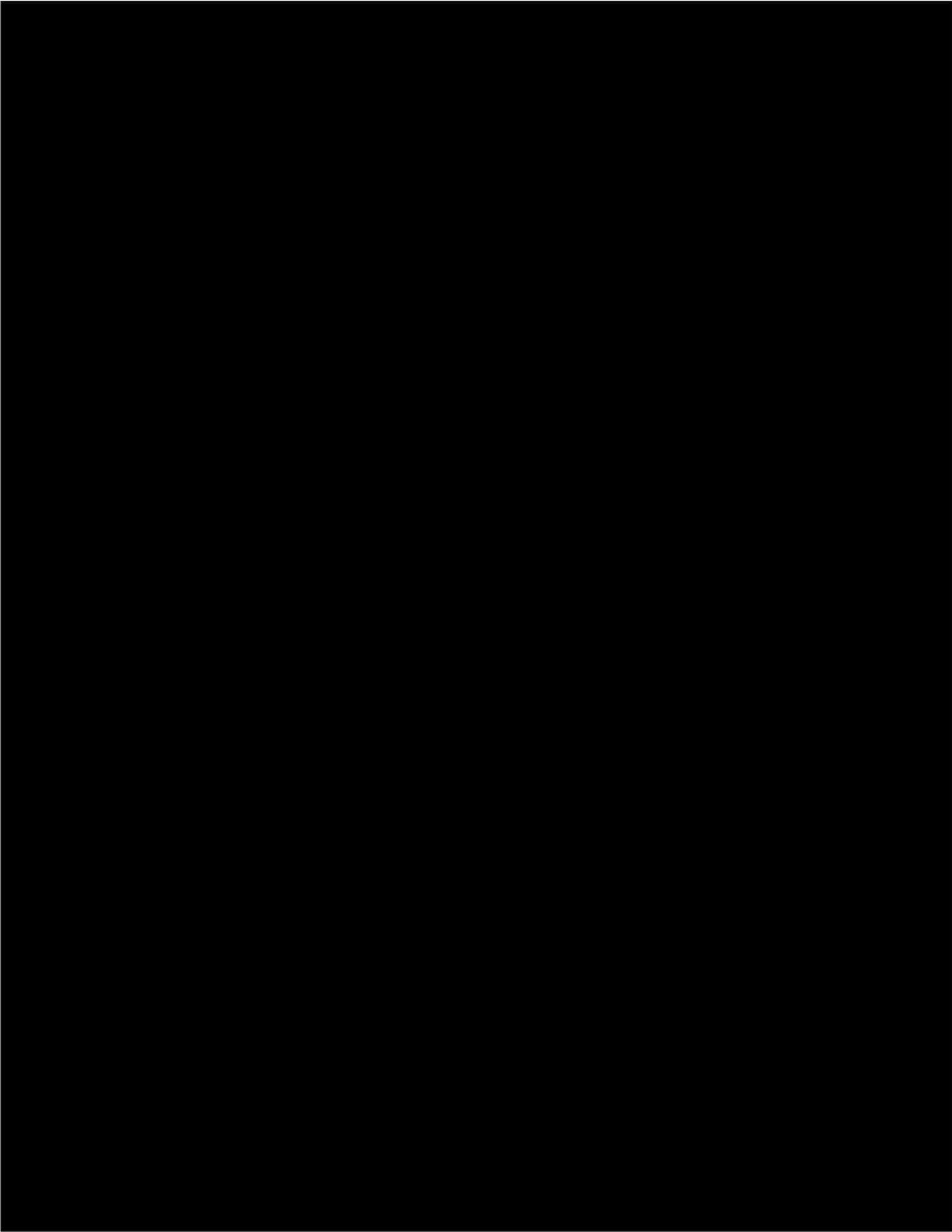


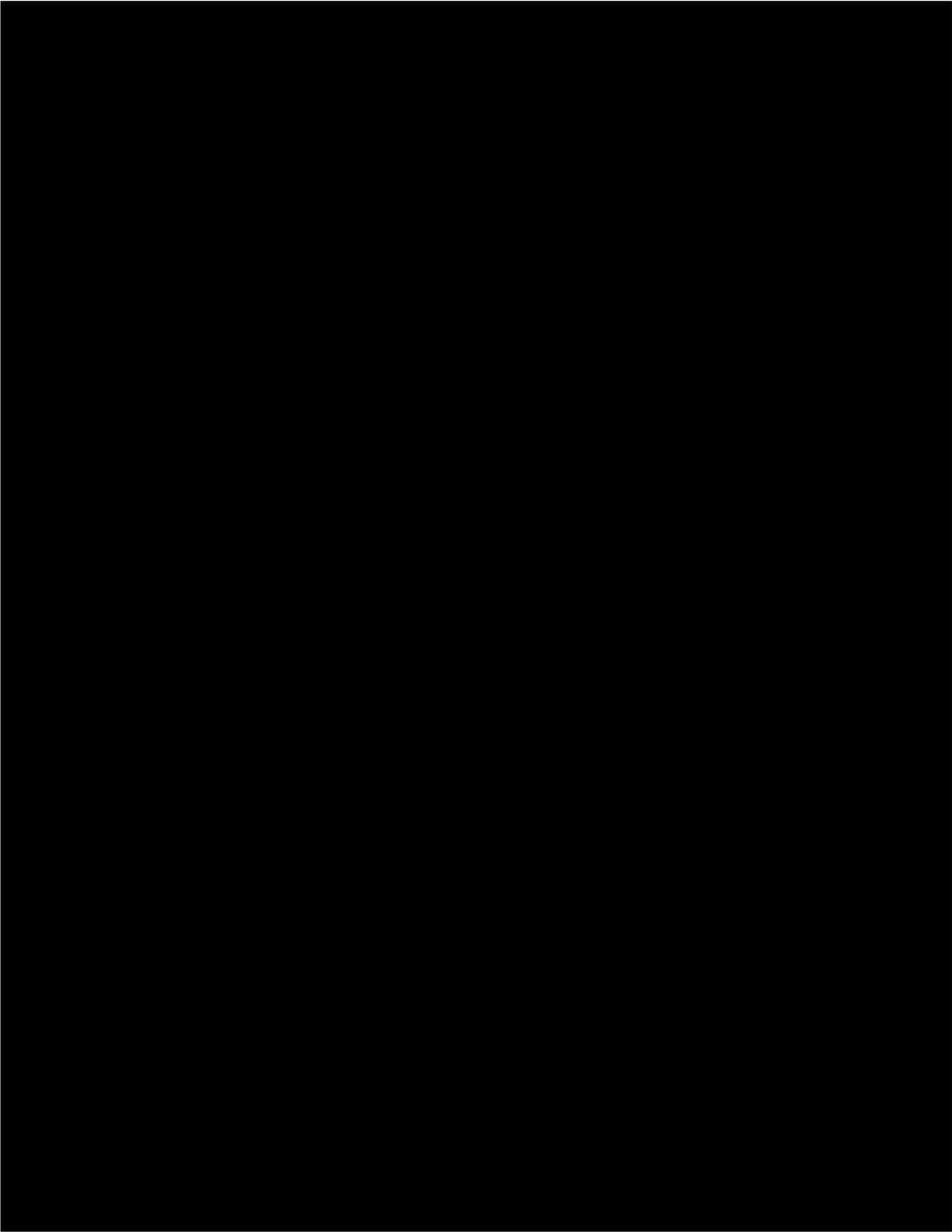


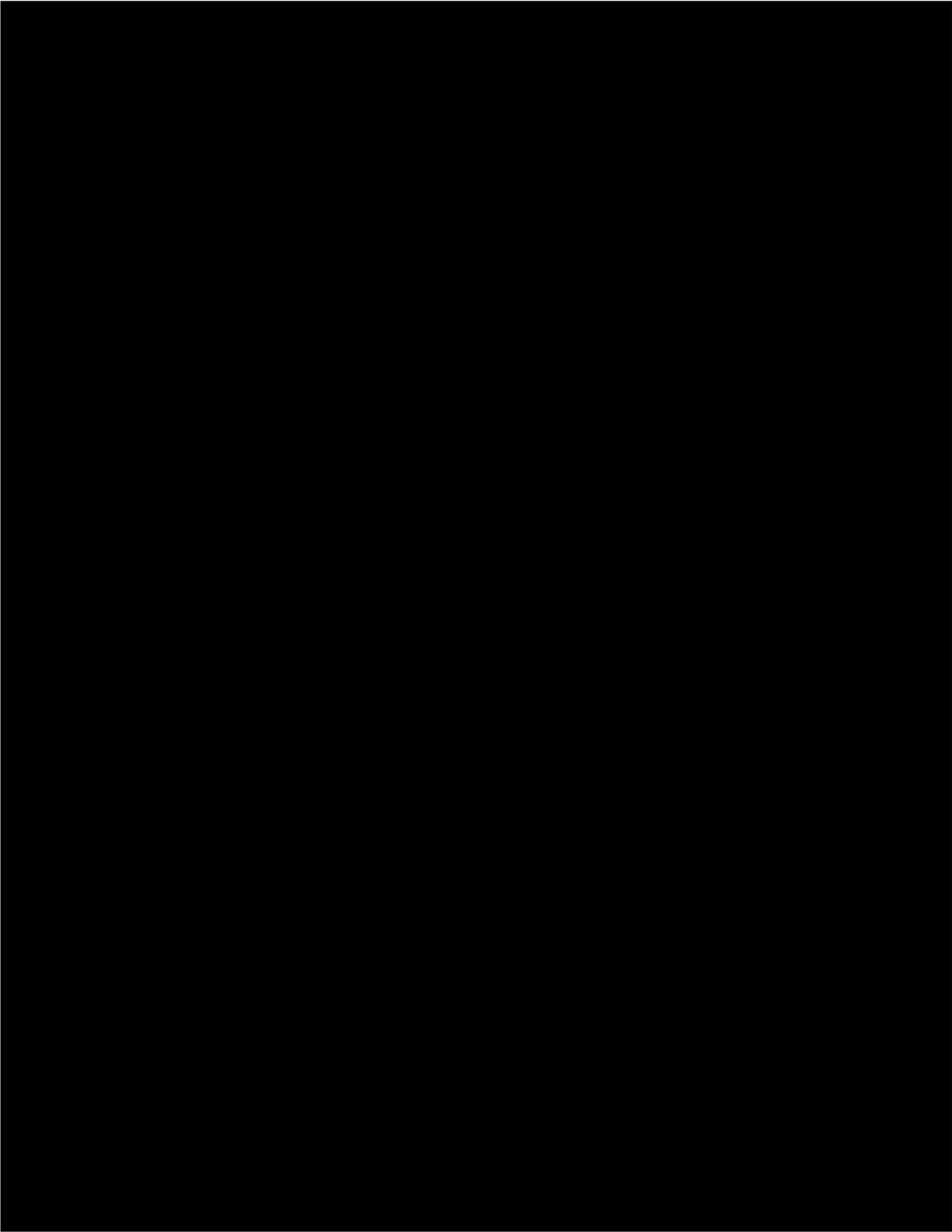


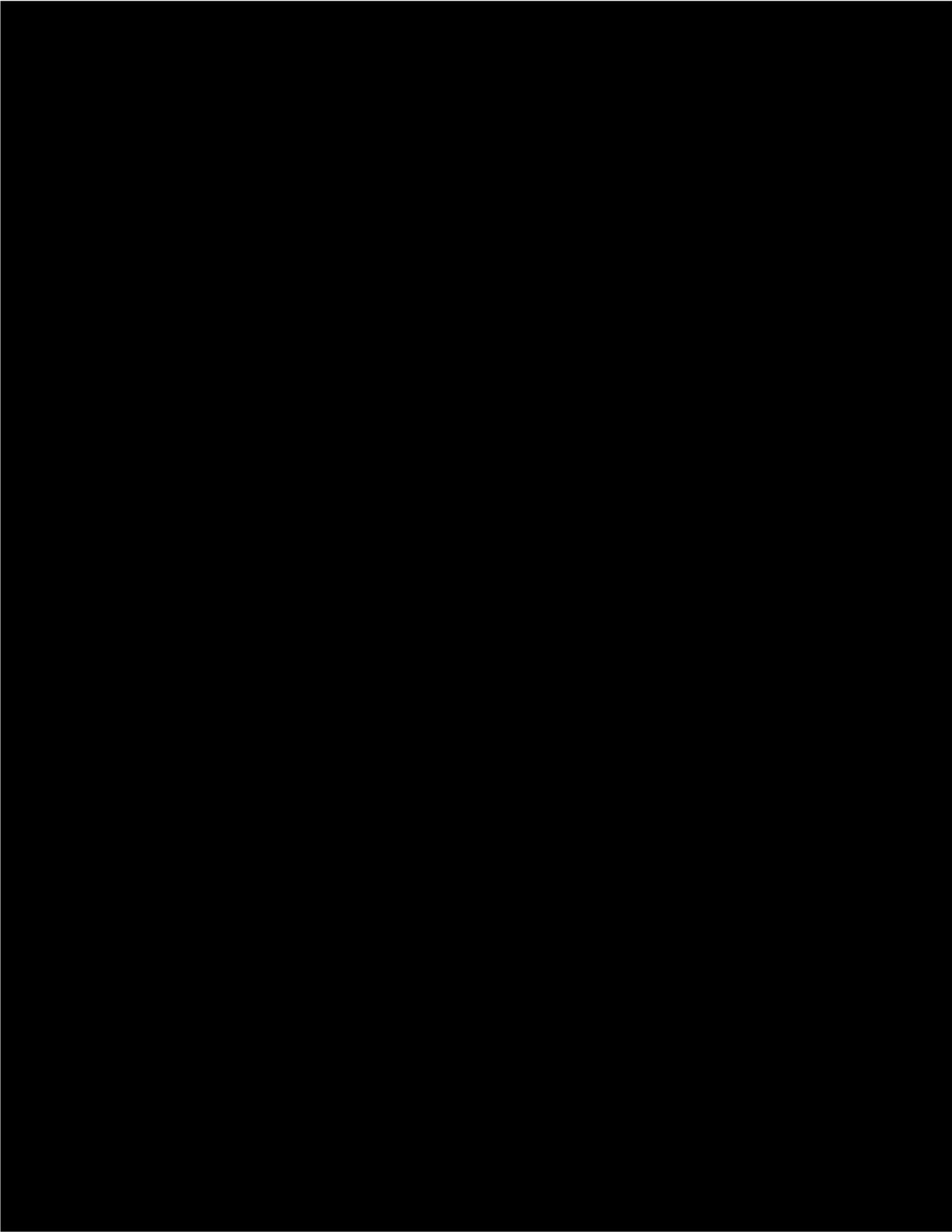


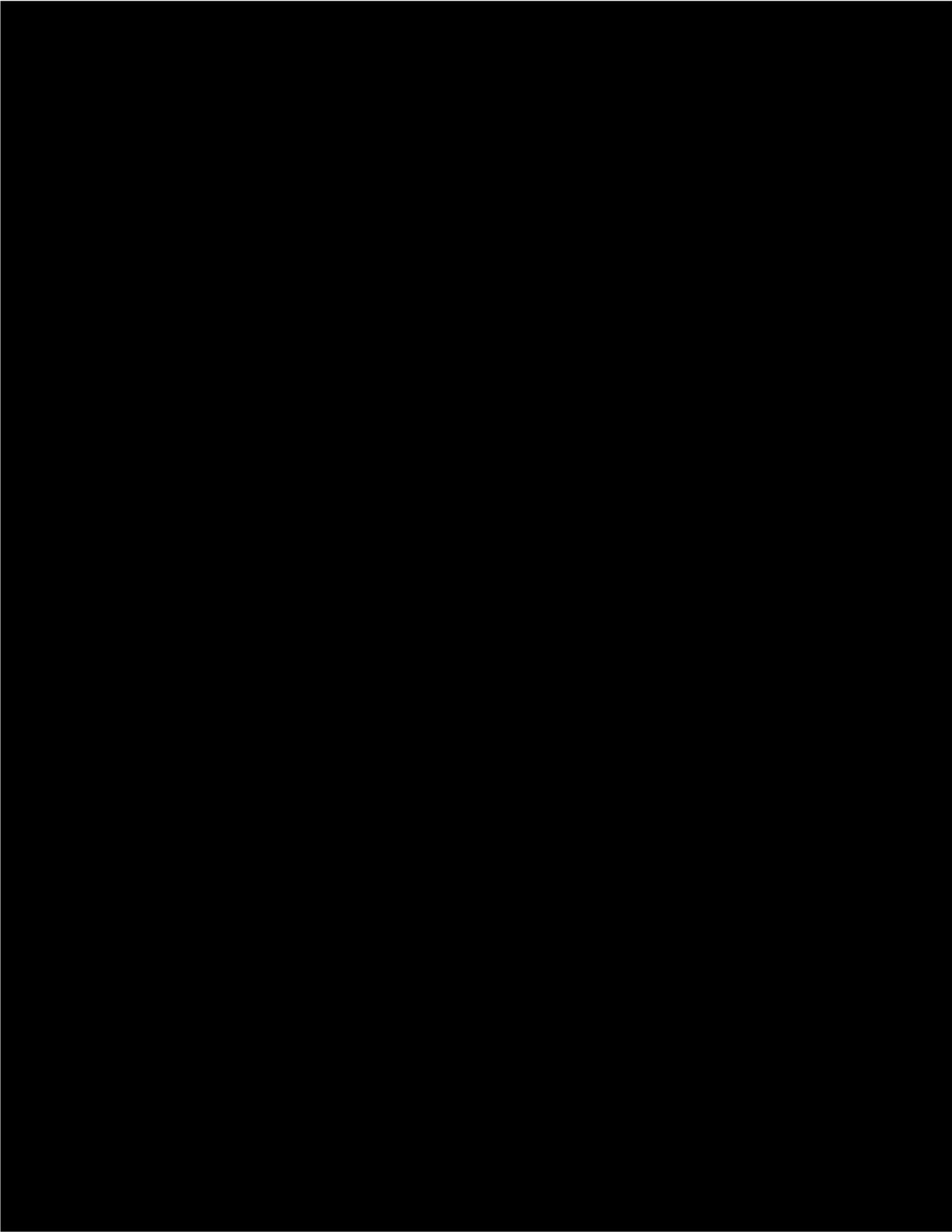


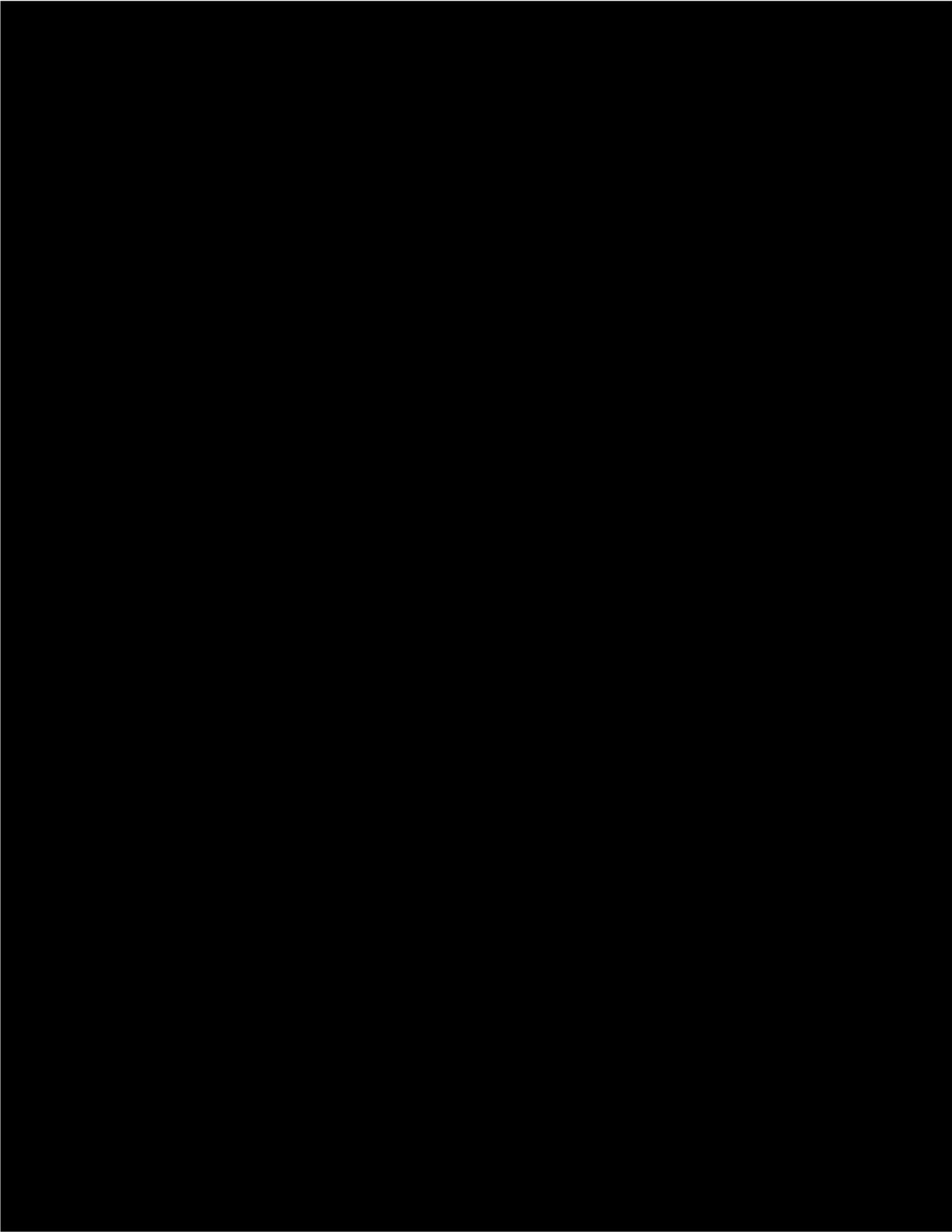


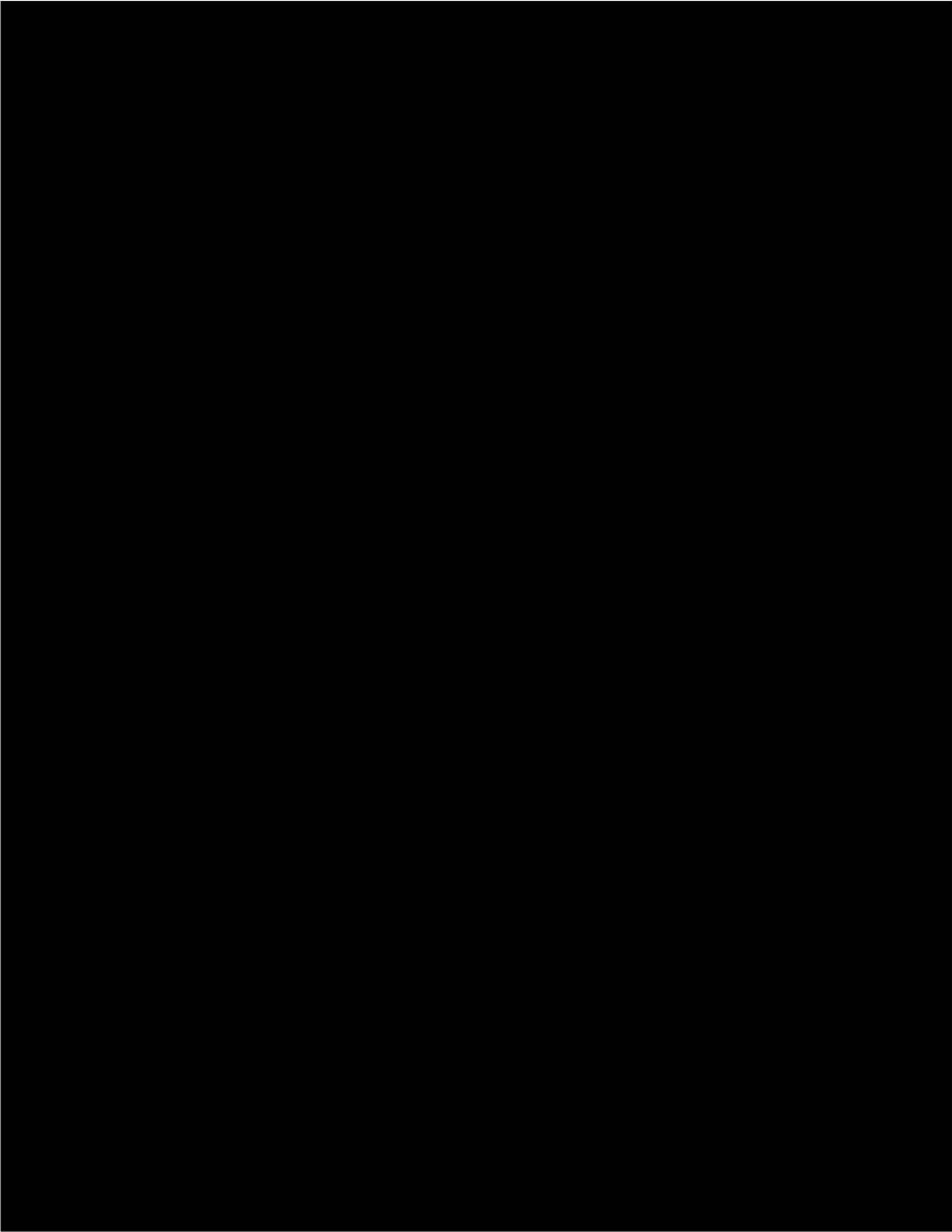


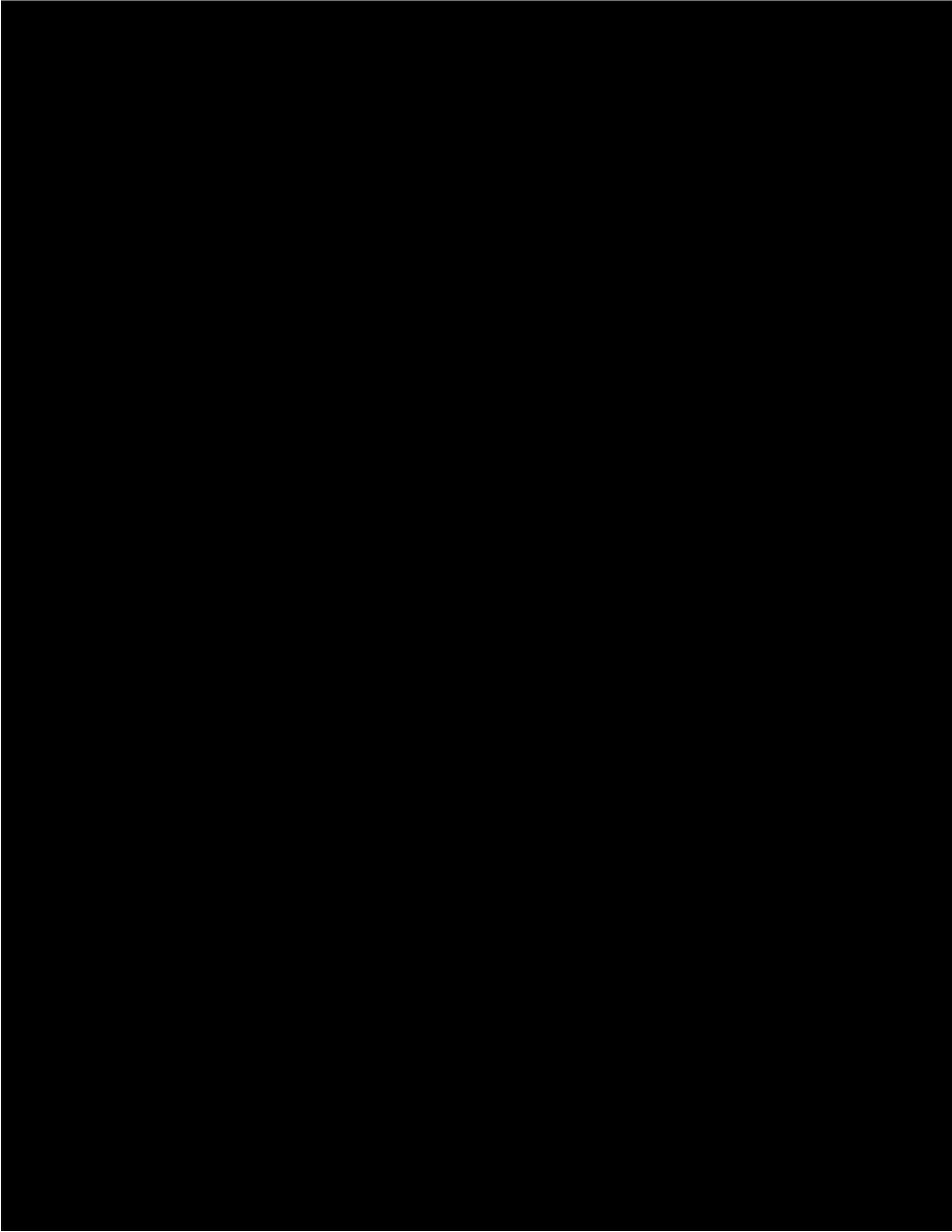












From: [ASCC New Claims](#)
To: james@dznlawfirm.com
Bcc: [Kathryn Irby](#)
Subject: FW: Aubrey Thompson Claim No - 251934
Date: Friday, July 18, 2025 11:54:00 AM
Attachments: [~WRD0161.jpg](#)

Dear Mr. Lloyd,

Ms. Thompson's claim is currently in a review status. Once reviewed, it will be sent to the Arkansas State Police for response. I expect that Ms. Thompson's claim will be sent to ASP in the next few days. When the claim is sent to ASP, you will receive a copy of the cover letter transmitting her claim file. At that point, ASP will have 30 days to file a response.

Thank you,
Caitlin

Caitlin McDaniel
Administrative Specialist II
Arkansas State Claims Commission
101 East Capitol Avenue, Suite 410
Little Rock, Arkansas 72201
(501) 682-1619

From: James Lloyd <james@dznlawfirm.com>
Sent: Monday, July 14, 2025 2:39 PM
To: ASCC New Claims <ASCC.New.Claims@arkansas.gov>
Cc: [REDACTED]
Subject: Re: Aubrey Thompson Claim No - 251934

You don't often get email from james@dznlawfirm.com. [Learn why this is important](#)

Caitlin,

Please let me know if you need anything else at this time.

Also, approximately when can we expect to hear back regarding the claim investigation?

Thanks,

[REDACTED]

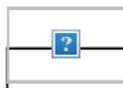


James Lloyd
Litigation Attorney, Denton, Zachary & Norwood



501-358-4999 501-358-4737 dznlawfirm.com

james@dznlawfirm.com



[2100 Riverdale Road, Suite 200A, Little Rock, AR 72202](#)

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Please note: Our email addresses have changed!



On Jul 11, 2025, at 12:47 PM, ASCC New Claims
<ASCC.New.Claims@arkansas.gov> wrote:

Received.

Thank you,
Caitlin

Caitlin McDaniel
Administrative Specialist II
Arkansas State Claims Commission
101 East Capitol Avenue, Suite 410
Little Rock, Arkansas 72201
(501) 682-1619

-----Original Message-----

From: James Lloyd <james@dznlawfirm.com>
Sent: Thursday, July 10, 2025 10:54 AM
To: ASCC New Claims <ascc.new.claims@arkansas.gov>
Cc: [REDACTED]
Subject: Aubrey Thompson Claim No - 251934

[You don't often get email from james@dznlawfirm.com. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Hello,

I am sending the attached documentation as a supplement to my AR Claims Commission Claim regarding Aubrey Thompson.

Please see below.

Thanks,

From: [ASCC New Claims](#)
To: [Tess Bradford](#); [Joan Shipley](#)
Cc: [ASCC New Claims](#); [Kathryn Irby](#)
Subject: NEW CLAIM: Thompson v. ASP, Claim No. 251934
Date: Friday, July 18, 2025 2:45:00 PM

Tess, please see the below Dropbox link for the above-referenced new claim. **Please (1) confirm receipt and (2) confirm download of the Dropbox documents.**

[REDACTED]

Thanks,
Kathryn

Kathryn Irby
Arkansas State Claims Commission
101 East Capitol Avenue, Suite 410
Little Rock, Arkansas 72201
(501) 682-2822

From: [ASCC New Claims](#)
To: ["james@dznlawfirm.com"](mailto:james@dznlawfirm.com)
Subject: CLAIM SENT: Thompson v. ASP, Claim No. 251934
Date: Friday, July 18, 2025 2:50:00 PM
Attachments: [Aubrey Thompson v. ASP agency ltr.pdf](#)

Mr. Lloyd, please see attached cover letter, which was sent with a copy of the claim file to ASP for response. When ASP files a response, it will send you a copy.

Thanks,
Kathryn Irby

Arkansas State Claims Commission
101 East Capitol Avenue, Suite 410
Little Rock, Arkansas 72201
(501) 682-1619

101 EAST CAPITOL AVENUE
SUITE 410
LITTLE ROCK, AR 72201-3823

July 18, 2025

Ms. Tess Bradford
Ms. Joan Shipley
Arkansas State Police
1 State Police Plaza Drive
Little Rock, Arkansas 72209

(via email)

RE: *Aubrey Thompson v. Arkansas State Police*
Claim No. 251934

Dear Ms. Bradford and Ms. Shipley,

Enclosed please find a copy of the above-styled claim filed against the Arkansas State Police. Pursuant to the Arkansas Rules of Civil Procedure, as well as Claims Commission Rule 2.2, you have **thirty days from the date of service** in which to file a responsive pleading.

Your responsive pleading should include your agency number, fund code, appropriation code, cost center, and activity/section/unit/element that this claim should be charged against, if liability is admitted, or if the Claims Commission approves this claim for payment. This information is necessary even if your agency denies liability.

Sincerely,

Kathryn Irby

ES: cmcdaniel

cc: James Lloyd, *counsel for Claimant (w/o encl.) (via email)*

From: [Tess Bradford](#)
To: [ASCC New Claims](#); [Joan Shipley](#)
Cc: [Kathryn Irby](#)
Subject: RE: NEW CLAIM: Thompson v. ASP, Claim No. 251934
Date: Friday, July 18, 2025 2:50:01 PM

Director Irby,

I was able to access and download PDF “Aubrey Thompson v. ASP agency ltr” and PDF “Aubrey Thompson Claim File – 251934”

Thank you,

Tess Bradford
Arkansas Department of Public Safety
Arkansas State Police Division
(501) 618-8583

From: ASCC New Claims <ASCC.New.Claims@arkansas.gov>
Sent: Friday, July 18, 2025 2:45 PM
To: Tess Bradford <tess.bradford@asp.arkansas.gov>; Joan Shipley <joan.shipley@asp.arkansas.gov>
Cc: ASCC New Claims <ASCC.New.Claims@arkansas.gov>; Kathryn Irby <Kathryn.Irby@arkansas.gov>
Subject: NEW CLAIM: Thompson v. ASP, Claim No. 251934

Tess, please see the below Dropbox link for the above-referenced new claim. **Please (1) confirm receipt and (2) confirm download of the Dropbox documents.**

[REDACTED]

Thanks,
Kathryn

Kathryn Irby
Arkansas State Claims Commission
101 East Capitol Avenue, Suite 410
Little Rock, Arkansas 72201
(501) 682-2822

From: [James Lloyd](#)
To: [ASCC New Claims](#)
Cc: [REDACTED]
Subject: Re: Aubrey Thompson Claim No - 251934
Date: Saturday, July 19, 2025 8:13:38 AM
Attachments: [~WRD0161.jpg](#)

This is helpful info, thank you.

On Jul 18, 2025, at 11:54 AM, ASCC New Claims
<ASCC.New.Claims@arkansas.gov> wrote:

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Thanks,



**James
Lloyd**
Litigation
Attorney,
Denton,
Zachary
&
Norwood



501-358-4999



501-358-4737



james@dznlawfirm.com



2100 Riverdale Road, Suite 200A, Little Rock, AR 72202

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To: ASCC New Claims <ascc.new.claims@arkansas.gov>

Cc: [REDACTED]

Subject: Aubrey Thompson Claim No - 251934

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Hello,

I am sending the attached documentation as a supplement to my AR Claims Commission Claim regarding Aubrey Thompson.

Please see below.

Thanks,

From: [James Lloyd](#)
To: [ASCC New Claims](#)
Cc: [REDACTED]
Subject: Re: CLAIM SENT: Thompson v. ASP, Claim No. 251934
Date: Wednesday, July 23, 2025 3:41:21 PM
Attachments: [AC-240044 Thompson Final Report complete.pdf](#)
[Aubrey Thompson v. ASP agency ltr.pdf](#)

Please see the attached document which contains the property damage support for this claim.

Thanks,



James Lloyd
Litigation Attorney, Denton, Zachary & Norwood



[501-358-4999](tel:501-358-4999) [501-358-4737](tel:501-358-4737) dznlawfirm.com



james@dznlawfirm.com

[2100 Riverdale Road, Suite 200A, Little Rock, AR 72202](#)

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Thanks,
Kathryn Irby

Arkansas State Claims Commission
 101 East Capitol Avenue, Suite 410
 Little Rock, Arkansas 72201
 (501) 682-1619



Action Claim Service
1201 Military Drive, Suite 223
Benton, AR 72015
Phone: 501.315.7227
Toll Free: 888.691.1095
Fax: 501.325.1697

Aubrey Thompson

INVOICE #: [REDACTED]
INVOICE DATE: 7/25/2024
INVOICE DUE DATE: 7/25/2024

ATTENTION: Thompson, Aubrey

CLAIM INFORMATION

INSURED: Thompson, Aubrey
INSURED POLICY #:
OUR FILE #: [REDACTED]
YOUR FILE #:
ADJUSTER: Ayers, Brian
LOSS DATE: 7/4/2024
LOSS UNIT: Auto Appraisal

BILLABLE ITEMS

Table with 2 columns: ITEM, PRICE. Rows include Auto Appraisal (\$125.00), Hours (\$190.00), Total Loss Work Up (\$45.00), and a summary row with SUBTOTAL (\$360.00), TAX & FEES (\$0.00), and TOTAL (\$360.00).

Time Log for Invoice # [REDACTED]

DATE	SERVICES	DESCRIPTION	HOURS
7/15/2024	Hours	INspect IV, Provided photos to pillow	0.00
7/25/2024	Hours	First and Final Report	1.00
TOTAL			1.00

Non-Hourly Charges & Expense Log for Invoice # [REDACTED]

DATE	SERVICES	DESCRIPTION	AMOUNT
7/19/2024	Auto Appraisal		\$125.00
7/25/2024	Total Loss Work Up		\$45.00
SUBTOTAL			\$170.00


Action Claim Service, Inc.

1201 Military Road #223
 Benton, Arkansas 72015
 (888) 691-1095 • Fax (501) 325-1697
 info@actionclaimservice.com • www.actionclaimservice.com
"Fast...Friendly...Right the First Time"

July 25, 2024

Aubrey Thompson

Via Email: [REDACTED]

FIRST & FINAL REPORT

RE: Claim #: Not provided
 DOL: 07/04/2024
 Insured: Aubrey Thompson
 Claimant: Arkansas State Police
 Our File Number: [REDACTED]

Dear Ms. Thompson:

This will serve as our first report regarding the above captioned claim assigned to us on 07/12/2024 to provide an estimate of repairs for your 2023 Mazda CX-30 Carbon Edition.

COLLISION

We have completed our inspection of your 2023 Mazda CX-30 Carbon Edition VIN: [REDACTED] which has revealed significant damage to the entire vehicle. The estimated cost of repairs was completed in the amount of \$29,207.22 which is in excess of the actual cash value of the vehicle, therefore the vehicle is considered a total loss. We have completed a valuation on the vehicle and have determined that the Actual Cash Value of the vehicle to be \$26,688.00. We would also recommend that Tax, Title, and Licensing/Registrations fees are paid by the at fault party per the following:

ACV:	\$26,688
Registration:	\$17.00
Title:	\$10.00
Tag Transfer:	\$ 1.00
Sales Tax 6.5% =	\$1,734.72
City/County Tax: \$2,500.00 x 1.5% =	\$37.50
Total:	\$28,488.22

TO BE DONE

As this appears to conclude all requested activities to date we are retiring our file with no additional handling and submitting our service invoice for your review and consideration. If you should have any questions or additional requests regarding this file, please feel free to contact me direct at the number listed below.

Sincerely,

With full service offices throughout the southeastern United States.

Brian Ayers
Senior Adjuster
Action Claim Service, Inc.
brian.ayers@actionclaimservice.com
8886911095 xt 704
501-325-1697 FAX

Enclosures:

1. Estimate of repairs w/ photos
2. Service Invoice

Action Claim Service

1201 Military Rd
Benton, AR 72015
Phone: (888) 691-1095
auto@actionclaimservice.com

Workfile ID: 7b20bba1

Preliminary Estimate

Owner: Thompson, Aubrey

Job Number:

Written By: Kelly Pillow

Insured: Thompson, Aubrey
Type of Loss:
Point of Impact: 15 Total Loss

Policy #:
Date of Loss:

Claim #:
Days to Repair: 0

Owner:

Thompson, Aubrey

Inspection Location:

Drive-in

Repair Facility:

VEHICLE

2023 MAZD CX-30 S AWD w/Preferred Pkg 4D UTV 4-2.5L Gasoline Gasoline Direct Injection Blue

VIN:
License:
State:

Production Date:
Odometer: 21,892
Condition:

Interior Color:
Exterior Color: Blue

TRANSMISSION

Automatic Transmission
4 Wheel Drive

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Power Driver Seat
Memory Package

DECOR

Dual Mirrors
Privacy Glass
Console/Storage
Overhead Console

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Message Center
Steering Wheel Touch Controls
Rear Window Wiper
Telescopic Wheel
Climate Control
Backup Camera
Remote Starter
Intelligent Cruise

RADIO

AM Radio
FM Radio
Stereo
Search/Seek
Auxiliary Audio Connection

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Traction Control
Stability Control
Front Side Impact Air Bags
Head/Curtain Air Bags
Rear Side Impact Air Bags
Hands Free Device

Xenon or L.E.D. Headlamps
Blind Spot Detection
Lane Departure Warning

ROOF

Electric Glass Sunroof

SEATS

Bucket Seats
Leather Seats
Heated Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Rear Spoiler
Signal Integrated Mirrors

Preliminary Estimate

Owner: Thompson, Aubrey

Job Number:

2023 MAZD CX-30 S AWD w/Preferred Pkg 4D UTV 4-2.5L Gasoline Gasoline Direct Injection Blue

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER & GRILLE					
2		O/H front bumper				3.8	
3	Repl	Bumper cover	DGY950030	1	374.40	Incl.	2.4
4		Add for Clear Coat					1.0
5		Add for distance sens				m 0.3 M	
6		Add for object sensor				m 0.2 M	
7		Add for park sensor				m 0.2 M	
8	Repl	LT Bumper bracket	DGH950163	1	21.65	Incl.	
9	Repl	LT Chrome cover	DGH9507K0B	1	124.01	Incl.	
10		FRONT LAMPS					
11	Repl	LT Headlamp w/o adaptive	DGH951040A	1	1,276.00	0.4	
12		Aim headlamps				0.5	
13		HOOD					
14	* Rpr	Hood (HSS)				4.0	3.0
15		Add for Clear Coat					1.2
16	R&I	R&I hood assy				0.5	
17		FENDER					
18	Repl	LT Fender	DGY952200	1	296.96	1.8	2.0
19		Overlap Major Non-Adj. Panel					-0.2
20		Add for Clear Coat					0.4
21		Add for Edging					0.5
22	Repl	LT Splash guard	DGH95614Y	1	35.20	Incl.	
23	Repl	LT Wheel opng mldg lower	DGH951W81A	1	18.36	Incl.	
24	Repl	LT Wheel opng mldg upper	DGH951W30	1	84.27	Incl.	
25		EXHAUST SYSTEM					
26	Repl	Rear muffler	PY4X40100A	1	428.67	m 0.6 M	
27	Repl	RT Repair kit tailpipe extension	PYY840700	1	137.19		
28	Repl	LT Repair kit tailpipe extension	PYY940750	1	309.66		
29		WHEELS					
30	Repl	Wheel, alloy 16"	9965M76560	3	1,798.56	m 0.3 M	
31	#	Subl		1	79.99	T	
32	#	Subl		1	45.00	T	
33	#	Rpr				2.0 M	
34		RESTRAINT SYSTEMS					
35	Repl	LT Head air bag	DGH957KN0	1	240.70	m 0.5 M	
36	Repl	RT Head air bag	DGH957KM0	1	237.96	m 0.5 M	
37		Air bag system diagnosis				m 0.5 M	
38	Repl	RT Side impact sens	GBEF57KC0	1	93.20	m 0.2 M	
39	Repl	LT Side impact sens	GBEF57KC0	1	93.20	m 0.2 M	
40	Repl	RT Seat belt assy	BDYS57L30A	1	137.27	m 0.4 M	
41	Repl	LT Seat belt assy	BDYS57L90A	1	309.73	m 0.4 M	
42	Repl	LT Outer belt assy	DLYM57LN0A	1	124.52	0.4	

Preliminary Estimate

Owner: Thompson, Aubrey

Job Number:

2023 MAZD CX-30 S AWD w/Preferred Pkg 4D UTV 4-2.5L Gasoline Gasoline Direct Injection Blue

43	ROOF							
44	*	Rpr	Roof panel w/o XM radio				<u>5.0</u>	3.8
45			Overlap Major Adj. Panel					-0.4
46			Add for Clear Coat					0.7
47		Repl	RT Roof molding w/o roof rack	DGH9509H0	1	57.17	0.3	
48		Repl	LT Roof molding w/o roof rack	DGH9509L0	1	58.32	0.3	
49		R&I	R&I sunroof assy				1.6	
50		Repl	Headliner	DGJ96803ZF75	1	488.48	4.5	
51	PILLARS, ROCKER & FLOOR							
52	*	Blnd	RT Aperture assy					<u>2.0</u>
53	*	Rpr	LT Aperture assy				<u>1.0</u>	<u>2.2</u>
54			Overlap Major Adj. Panel					-0.4
55	*		Add for Clear Coat					0.4
56	FRONT DOOR							
57	*	Rpr	LT Door shell				<u>2.0</u>	2.1
58			Overlap Major Adj. Panel					-0.4
59	*		Add for Clear Coat					0.3
60		Repl	LT Belt molding	DGH950650A	1	82.02	0.3	
61	*	R&I	LT Applique black				<u>0.2</u>	
62		Repl	LT Body side mldg	DGH951RB0	1	64.07	0.4	
63		Repl	LT Mirror assy w/o signal lamp	DGH969181B	1	135.67	0.6	
64	*	R&I	LT Handle, outside w/o smart key white pearl				<u>0.4</u>	
65		R&I	LT R&I trim panel				0.5	
66	REAR DOOR							
67	*	Rpr	LT Outer panel				<u>2.0</u>	2.0
68			Overlap Major Adj. Panel					-0.4
69	*		Add for Clear Coat					0.3
70	*	R&I	LT Belt molding				<u>0.3</u>	
71	*	R&I	LT Front applique black				<u>0.2</u>	
72	*	R&I	LT Rear applique black				<u>0.2</u>	
73		R&I	LT Body side mldg				0.4	
74	*	R&I	LT Handle, outside crystal blue				<u>0.4</u>	
75		R&I	LT R&I trim panel				0.5	
76	*	Rpr	RT Outer panel				<u>1.0</u>	2.0
77			Overlap Major Adj. Panel					-0.4
78	*		Add for Clear Coat					0.3
79	*	R&I	RT Belt molding				<u>0.3</u>	
80	*	R&I	RT Front applique black				<u>0.2</u>	
81	*	R&I	RT Rear applique black				<u>0.2</u>	
82		R&I	RT Body side mldg				0.4	
83	*	R&I	RT Handle, outside crystal blue				<u>0.4</u>	
84		R&I	RT R&I trim panel				0.5	
85	QUARTER PANEL							
86		Repl	RT Quarter panel	DGY270400	1	751.82	19.6	3.9

Preliminary Estimate

Owner: Thompson, Aubrey

Job Number:

2023 MAZD CX-30 S AWD w/Preferred Pkg 4D UTV 4-2.5L Gasoline Gasoline Direct Injection Blue

87		Overlap Major Adj. Panel					-0.4
88	*	Add for Clear Coat					0.7
89		Repl LT Quarter panel	DGY271400	1	751.87	20.1	3.9
90		Overlap Major Adj. Panel					-0.4
91	*	Add for Clear Coat					0.7
92		Deduct for Rear Bumper R&I				-1.4	
93		Repl Fuel door	DFY542411	1	77.54	0.1	0.4
94		Overlap Minor Panel					-0.2
95	*	Add for Clear Coat					0.1
96		Repl RT Pressure vent	BDTSS51920A	1	6.49	0.1	
97		Repl LT Pressure vent	BDTSS51920A	1	6.49	0.1	
98		Repl RT Splash shield	DHSW561H1	1	61.62	0.3	
99		Repl LT Splash shield	DHSW561J1	1	24.74	0.3	
100		Repl RT Wheel opng mldg	DGH951W50B	1	35.10	0.3	
101		Repl LT Wheel opng mldg	DGH951W60B	1	36.91	0.3	
102		Repl RT Bracket	DGH951U30	1	13.98	0.1	
103		Repl LT Bracket	DGH951U40	1	13.98	0.1	
104		Repl RT Qtr glass Mazda w/dark tint	DGJ162950A	1	169.76	Incl.	
105		Repl LT Qtr glass Mazda w/dark tint	DGJ163950A	1	169.76	Incl.	
106	REAR BODY & FLOOR						
107		Repl Rear body panel	DGY47075Z	1	586.69	8.7	1.6
108		Overlap Major Adj. Panel					-0.4
109	*	Add for Clear Coat					0.2
110		Add for Inside					0.8
111		Repl Sill plate	DGH96889XA02	1	37.85	Incl.	
112		Repl Cargo cover	DGH96831002	1	164.95	0.2	
113	LIFT GATE						
114		Repl Lift gate	DGY16202XA	1	747.32	5.1	3.2
115		Overlap Major Adj. Panel					-0.4
116	*	Add for Clear Coat					0.6
117		Add for Inside					1.0
118		Repl RT Hinge	TK4862210D	1	34.79	0.3	0.3
119	*	Add for Clear Coat					0.1
120		Repl LT Hinge	TK4862210D	1	34.79	0.3	0.3
121	*	Add for Clear Coat					0.1
122		Repl Body w'strip	DGH962761	1	55.06	0.4	
123		Repl Upper molding jet black	DGH950810A51	1	649.31	0.3	1.0
124	*	Add for Clear Coat					0.2
125		Repl Lower molding crystal blue	DGJ15085013	1	278.58	0.3	1.3
126	*	Add for Clear Coat					0.3
127		Repl Nameplate "CX-30 AWD"	DFS851720	1	55.15	0.2	
128		Repl Lift gate glass Mazda w/dark tint	DGJ163930A	1	558.14	Incl.	
129		Repl Wiper arm	DGH967421A	1	27.34	Incl.	
130		Repl Rear spoiler	DGH951960A	1	344.11	Incl.	
131		Repl Lower gate trim w/o power lift	DGJ16896002	1	131.37	Incl.	

Preliminary Estimate

Owner: Thompson, Aubrey

Job Number:

2023 MAZD CX-30 S AWD w/Preferred Pkg 4D UTV 4-2.5L Gasoline Gasoline Direct Injection Blue

gate w/o smart key

132	REAR LAMPS						
133	Repl	RT Tail lamp assy w/o signature LED	DGH951150B	1	200.95		Incl.
134	R&I	LT Tail lamp assy w/o signature LED					Incl.
135	REAR BUMPER						
136		O/H rear bumper					2.5
137	Repl	Bumper cover	DGY950220	1	484.10		Incl. 3.0
138		Add for Clear Coat					1.2
139		Add for object sensor				m	0.2 M
140		Add for park sensor				m	0.2 M
141		Deduct for Rear Bumper R&I					-1.4
142	Repl	LT Reflector	DFR5515M0B	1	40.68		Incl.
143	Repl	RT Tow eye cap	DGH950EK1	1	6.51		Incl.
144	Repl	LT Tow eye cap	DGH950EL1	1	6.51		Incl.
open	Repl	Impact bar	BDS50260A	1			0.4
146	Repl	Hole cover	BP4K56056	1	4.63		
147	Repl	RT Blind spot radar	BDS67Y30C	1	739.82	m	0.2 M
148	Repl	LT Blind spot radar	BDS67Y30C	1	739.82	m	0.2 M
149	VEHICLE DIAGNOSTICS						
150	*	Rpr	Pre-repair scan			m	0.5 M
151	*	Rpr	Post-repair scan			m	0.5 M
152	MISCELLANEOUS OPERATIONS						
153	*	Repl	Cover car/bag	1	10.00		0.2
154	#	Subl	Hazardous waste removal	1	5.00		
155	#	Repl	Corrosion protection primer	1	9.00	T	
156	#	Repl	Urethane kit	2	50.00		
SUBTOTALS					15,274.76		101.1 47.5

Preliminary Estimate

Owner: Thompson, Aubrey

Job Number:

2023 MAZD CX-30 S AWD w/Preferred Pkg 4D UTV 4-2.5L Gasoline Gasoline Direct Injection Blue

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			15,140.77
Body Labor	93.0 hrs @	\$ 60.00 /hr	5,580.00
Paint Labor	47.5 hrs @	\$ 60.00 /hr	2,850.00
Mechanical Labor	8.1 hrs @	\$ 85.00 /hr	688.50
Paint Supplies	47.5 hrs @	\$ 48.00 /hr	2,280.00
Miscellaneous			133.99
Subtotal			26,673.26
Sales Tax	\$ 26,673.26 @	9.5000 %	2,533.96
Total Cost of Repairs			29,207.22
Deductible			0.00
Total Adjustments			0.00
Net Cost of Repairs			29,207.22

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN PRISON.

FAILURE TO USE THE INSURANCE PROCEEDS IN ACCORDANCE WITH A SECURITY AGREEMENT BETWEEN YOU AND A LIENHOLDER, IF ANY, MAY CONSTITUTE THE CRIMINAL OFFENSE OF DEFRAUDING A SECURED CREDITOR IN VIOLATION OF ARKANSAS CODE SECTION 5-37-203. IF YOU HAVE ANY QUESTIONS, CONTACT YOUR LIENHOLDER.

Preliminary Estimate

Owner: Thompson, Aubrey

Job Number:

2023 MAZD CX-30 S AWD w/Preferred Pkg 4D UTV 4-2.5L Gasoline Gasoline Direct Injection Blue

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARH5475, CCC Data Date 05/09/2024, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2024 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

J.D. POWER

2023 Mazda CX-30 2.5 S Carbon Edition AWD Pricing

What People Are Paying

Prices displayed are the final prices people paid for the **2023 Mazda CX-30 2.5 S Carbon Edition AWD** after negotiating with dealers.

Average Price Paid

\$27,250

Invoice: \$28,445

MSRP: \$29,290

[Add Options](#)

[Info and Definitions](#)

[Get Free Price Quote](#)



Get Special Pricing on a New Car

Connect with local dealers to unlock special pricing & compare deals.

[Get Free Price Quote](#)



Base Price	\$22,300
Mileage and Options	\$250
Rough Condition ⓘ	\$22,550
Base Price	\$23,750
Mileage and Options	\$250
Average Condition ⓘ	\$24,000
Base Price	\$24,925
Mileage and Options	\$250
Clean Condition ⓘ	\$25,175

Looking for values for your business? [J.D. Power Valuation Services](#) can help.



Get Special Pricing on a New Car

Connect with local dealers to unlock special pricing & compare deals.





Kelley Blue Book
THE TRUSTED RESOURCE

2023 MAZDA CX-30 Pricing Report

Style: Carbon Edition

KBB.com Expert Rating: 4.4

KBB.com Consumer Rating: 4.4

Vehicle Highlights

Fuel Economy: City 26/Hwy 33/Comb 29 MPG

Max Seating: 5

Doors: 4

Engine: 4-Cyl, SKYACTIV-G, 2.5 Liter

DriveTrain: AWD

Transmission: Automatic, 6-Spd SKYACTIV-Drive Sport
w/Manual Mode

EPA Class: Small Sport Utility Vehicles

Body Style: SUV

Country of Origin: Japan

From a Dealer



Valid for ZIP code 72207 through 7/24/2024



Used Save

2023 Mazda CX-30 Base

27,990 mi.

\$23,518

Est. \$436/mo* ⓘ

➔ Good Deal

Suggested next steps

Get prequalified

- No impact to your credit score.
- Get an instant, personalized offer with real monthly payments on this car.
- Know your offer before visiting the dealership.

Get prequalified

Not all customers will qualify. All decisions related to submission of consumer's credit application, assignment of financing agreement, and available lenders are at sole discretion of the dealer. Cars.com is not an automobile dealer or a lender, and will not render a credit decision.

Contact seller

Call (501) 653-4416

Brian Ayers Change
acsbrian@gmail.com

Phone (optional)

Subject
Check availability

Results

Previous Next

15 views

Used 2024 MAZDA CX-30 Carbon

Compare Share Save

\$27,500 See estimated payment



5,713 miles

2.5L 4-Cylinder Turbo Gas Engine

22 City / 30 Highway

Zircon Sand Metallic Exterior

Terracotta Leather Seats

6-Speed Automatic Transmission

All wheel drive

Explore Financing Westlake Financial

Got Questions? Contact the Dealer

Subject
This Vehicle's Availability

First Name Last Name

Email Phone (optional)

Message
Is your Used 2024 MAZDA CX-30 Carbon listed for \$27,500 still available?

Send Email

Yes, I would like to receive price alerts on this vehicle and helpful shopping information from Autotrader & its affiliates.

By using this service, you accept the terms of our Visitor Agreement.



Action Claim Service, Inc.

1201 Military Road #223
Benton, Arkansas 72015
(888) 691-1095 • Fax (501) 325-1697
info@actionclaimservice.com • www.actionclaimservice.com

"Fast...Friendly...Right the First Time"

RE: Claim #: Not provided
DOL: 07/04/2024
Insured: Aubrey Thompson
Claimant: N/A
Our File Number: [REDACTED]



Left Front

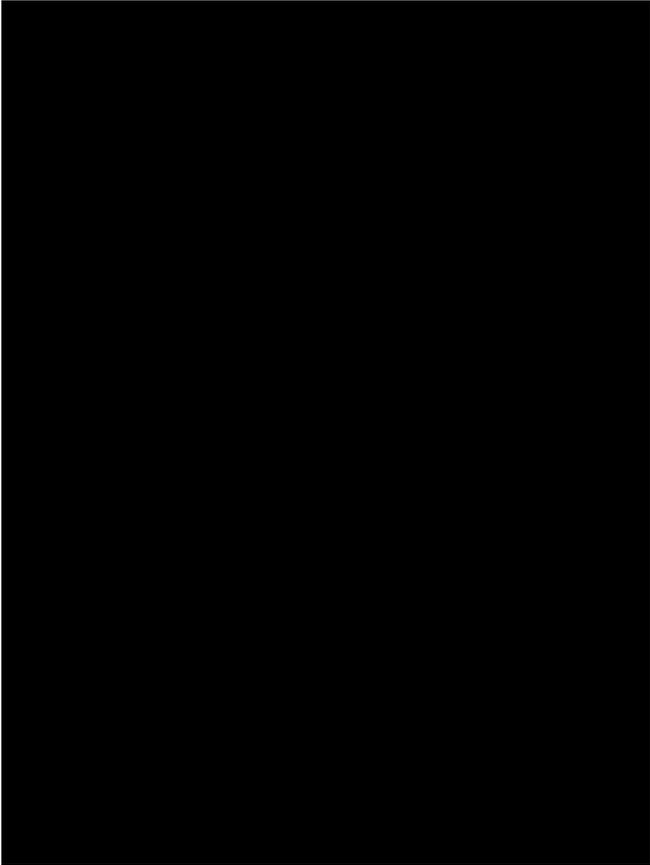


Right Front



Right Rear

With full service offices throughout the southeastern United States.

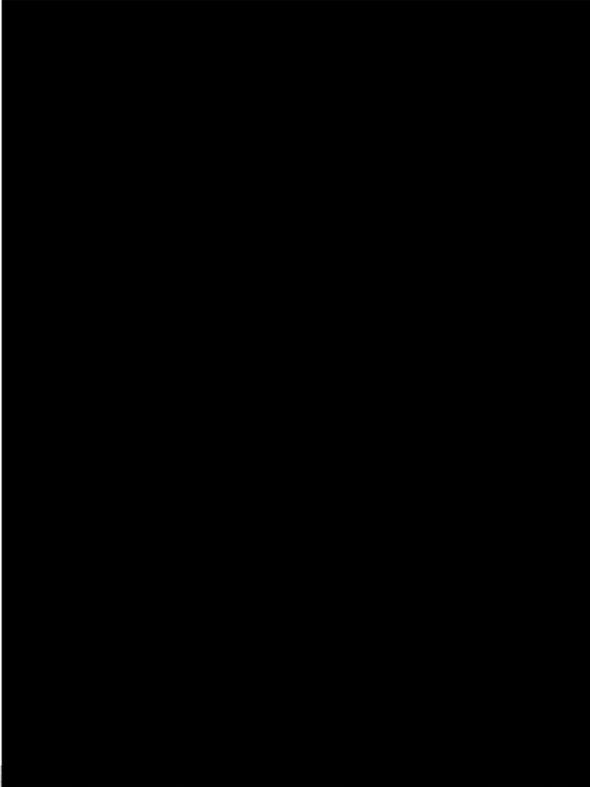


License Plate ID AR Plate



Left Rear

With full service offices throughout the southeastern United States.



VIN Identification Plate



Left Front

With full service offices throughout the southeastern United States.



Left rear wheel



Front View



Moonroof w/ view of interior



Interior view

With full service offices throughout the southeastern United States.



Interior view



Damage to wheel and tire

With full service offices throughout the southeastern United States.

With full service offices throughout the southeastern United States.

101 EAST CAPITOL AVENUE
SUITE 410
LITTLE ROCK, AR 72201-3823

July 18, 2025

Ms. Tess Bradford
Ms. Joan Shipley
Arkansas State Police
1 State Police Plaza Drive
Little Rock, Arkansas 72209

(via email)

RE: *Aubrey Thompson v. Arkansas State Police*
Claim No. 251934

Dear Ms. Bradford and Ms. Shipley,

Enclosed please find a copy of the above-styled claim filed against the Arkansas State Police. Pursuant to the Arkansas Rules of Civil Procedure, as well as Claims Commission Rule 2.2, you have **thirty days from the date of service** in which to file a responsive pleading.

Your responsive pleading should include your agency number, fund code, appropriation code, cost center, and activity/section/unit/element that this claim should be charged against, if liability is admitted, or if the Claims Commission approves this claim for payment. This information is necessary even if your agency denies liability.

Sincerely,

Kathryn Irby

ES: cmcdaniel

cc: James Lloyd, *counsel for Claimant (w/o encl.) (via email)*

From: [ASCC New Claims](#)
To: [Tess Bradford](#); [Joan Shipley](#)
Bcc: [Kathryn Irby](#)
Subject: ADD"L DOCS REC"D: Thompson v. ASP, Claim No. 251934
Date: Tuesday, July 29, 2025 1:03:00 PM
Attachments: [~WRD2068.jpg](#)
[AC-240044 Thompson Final Report complete.pdf](#)
[Aubrey Thompson v. ASP agency ltr.pdf](#)

Dear Ms. Bradford and Ms. Shipley,

Please see the attached documents and the correspondence below, which were sent to the Claims Commission by the claimant's attorney after the claim was transmitted to ASP.

Thank you,
Caitlin

Caitlin McDaniel

Administrative Specialist II

Arkansas State Claims Commission

101 East Capitol Avenue, Suite 410

Little Rock, Arkansas 72201

(501) 682-1619

From: James Lloyd <james@dznlawfirm.com>
Sent: Wednesday, July 23, 2025 3:41 PM
To: ASCC New Claims <ASCC.New.Claims@arkansas.gov>
Cc: [REDACTED]
Subject: Re: CLAIM SENT: Thompson v. ASP, Claim No. 251934

Please see the attached document which contains the property damage support for this claim.

Thanks,



James Lloyd

— — —

**Litigation Attorney, Denton, Zachary & Norwood**

 [501-358-4999](tel:501-358-4999)  [501-358-4737](tel:501-358-4737)  dznlawfirm.com

 james@dznlawfirm.com

 [2100 Riverdale Road, Suite 200A, Little Rock, AR 72202](#)



IMPORTANT: The contents of this email and any attachments are confidential. They are intended for the named recipient(s) only. If you have received this email by mistake, please notify the sender immediately and do not disclose the contents to anyone or make copies thereof.

Please note: Our email addresses have changed!



On Jul 18, 2025, at 2:50 PM, ASCC New Claims

<ASCC.New.Claims@arkansas.gov> wrote:

Mr. Lloyd, please see attached cover letter, which was sent with a copy of the claim file to ASP for response. When ASP files a response, it will send you a copy.

Thanks,
Kathryn Irby

Arkansas State Claims Commission
101 East Capitol Avenue, Suite 410
Little Rock, Arkansas 72201
(501) 682-1619

From: [Tess Bradford](#)
To: [ASCC Pleadings](#)
Cc: [Kathryn Irby](#); james@dznlawfirm.com; [Jesi Feld](#); [Ryan Roach](#)
Subject: CLAIM: Thompson v. ASP, Claim No. 251934
Date: Friday, August 15, 2025 10:58:18 AM
Attachments: [image001.jpg](#)
[Thompson, Aubrey Claim No. 251934 Respondent Answer + Abeyance.pdf](#)

Good afternoon,

Please find attached Respondent's Answer and Incorporated Motion to Hold in Abeyance to be filed in ASCC Claim No. 251934. A copy of the same is being forwarded to Claimant's counsel via this email.

As always, please do not hesitate to contact me if there are any questions or concerns.

Thank you,



Tess Bradford, Attorney
Arkansas Department of Public Safety
#1 State Police Plaza Drive
Little Rock, AR 72209
Telephone: (501) 618-8583

**BEFORE THE STATE CLAIMS COMMISSION
OF THE STATE OF ARKANSAS**

AUBREY THOMPSON

CLAIMANT

V.

CLAIM NO. 251934

ARKANSAS STATE POLICE

RESPONDENT

ANSWER AND INCORPORATED MOTION TO HOLD IN ABEYANCE

COMES NOW the Respondent, the Arkansas State Police (ASP), by and through its attorney, Tess Bradford, and for its Answer to the Claim filed by Claimant Aubrey Thompson, and Incorporated Motion to Hold in Abeyance, states as follows:

GENERAL ALLEGATIONS

1. Respondent admits that, on July 4, 2024, a collision occurred between a vehicle operated by ASP Trooper Hunter Glover (Trp. Glover) and a vehicle operated by the Claimant, Aubrey Thompson.

2. Respondent denies any allegation of negligence on the part of Respondent and its employees and any allegation that the acts and/or omissions of Respondent or its employee(s) were the sole and/or proximate cause of damages allegedly sustained by Claimant.

3. All allegations in Claimant's Claim not specifically admitted herein are denied.

4. Respondent reserves the right to amend its Answer upon discovery of further information concerning Claimant's Claim.

AFFIRMATIVE DEFENSES

5. Pleading affirmatively, Respondent denies Claimant's allegations of negligence against Respondent and asserts that Claimant failed to state facts upon which relief can be granted.

See Ark. R. Civ. P. 12.

6. Specifically, negligence is “the failure to do something which a reasonably carefully person would do, and a negligent act arises from a situation where an ordinarily prudent person in the same situation would foresee such an appreciable risk of harm to others that he would not act or at least would act in a more careful manner.” City of Caddo Valley v. George, 340 Ark. 203, 9 S.W.3d 481 (2000).

7. “While a party can establish negligence by direct or circumstantial evidence, **that party cannot rely on inferences based on conjecture or speculation.**” City of Caddo Valley v. George, 340 Ark. 203, 212, 9 S.W.3d 481, 486 (2000) (emphasis added). “**Conjecture and speculation**, however plausible, **cannot be permitted to supply the place of proof.**” Mangrum v. Pigue, 359 Ark. 373, 386, 198 S.W.3d 496, 503 (2004) (emphasis added). In other words, negligence is not imposed in the absence of proof. Bess v. Herrin, 309 Ark. 555, 831 S.W.2d 907 (1992).

8. Further, the fact that an accident occurred with nothing more is not evidence of negligence on the part of anyone. Nichols v. Int'l Paper Co., 278 Ark. 226, 644 S.W.2d 583 (1983).

9. Pleading affirmatively, Claimant has provided no evidence that Respondent was negligent, nor has Claimant provided evidence that Respondent was the proximate cause of any alleged personal injury or property damage.

10. Pleading affirmatively, Respondent denies that the acts and/or omissions of Trp. Glover were the sole and/or proximate cause of damages allegedly sustained by Claimant.

11. Pleading affirmatively, the Respondent asserts that its response to violation of law and clear threat to public safety was in execution of its required duties. See Scott v. Harris, 550 U.S. 372, 385, 127 S. Ct. 1769, 1778, 167 L. Ed. 2d 686 (2007).

12. Pleading affirmatively, if Claimant proves damages, such damages were proximately caused by third parties or forces over which Respondent has no control of responsibility.

13. Pleading affirmatively, Respondent asserts that Claimant has failed to mitigate her damages so as to reduce and/or diminish her claim, and as such, she is not entitled to recover those damages which she could have mitigated through the exercise of reasonable efforts and/or diligence.

14. Specifically, Arkansas Code Annotated § 27-53-401 states that in “all cases involving damage to a motor vehicle, the measure of damages shall be the difference between the value of the vehicle *immediately before the damage occurred and the value after the damage occurred,*” [Emphasis added.]

15. Pleading affirmatively, to the extent that Claimant seeks property damages in an amount exceeding the difference between the value of the vehicle immediately before the damage occurred and the value after the damage occurred, her claim should be denied. Ark. Code Ann. § 27-53-401.

16. Respondent reserves the right to assert additional defenses upon discovery of further information concerning Claimant’s Claim.

MOTION TO HOLD CLAIM IN ABEYANCE

17. Pleading affirmatively, Respondent is uninsured.

18. Claimant failed to provide with the Claim the amount of any insurance payment made to her or on her behalf for any injury or damage she may have suffered as a result of the incident, failed to provide the statutorily required, sworn affidavit of insurance proceeds, and failed

to provide the declaration or coverage page for each policy of insurance covering her or her vehicle at the time of the incident.

19. Arkansas Code Annotated § 19-10-302(a) specifically states that “the [Claims] Commission shall hear no claim until the claimant has *exhausted all remedies* against insurers, *including the claimant’s insurer.*” [Emphasis added.] Subsection (b) of the statute requires Claimants to include a sworn affidavit with their Claim stating that they have exhausted all remedies against insurers, including their own insurer(s) and any other applicable insurer, along with the total amount of insurance benefits paid to Claimants by said insurers. Claimant failed to provide this information in her Complaint.

20. Claimant alleged that she suffered personal injury and property damages in her claim. However, Claimant provided no evidence in her Claim or attachments thereto that she submitted all claims for personal injury and property damage to all insurers for payment prior to seeking reimbursement in this forum.

21. To the extent that Claimant has not filed a claim with her insurer(s) or any other applicable insurer, Claimant has failed to “exhaust all remedies” against insurers, including, if necessary, the remedy of a civil action against said insurers for breach of contract under the terms of its policies and applicable law.

22. Until the Claimant exhausts all remedies against her insurer(s) and any other applicable insurer, the Commission lacks jurisdiction to proceed with this claim under Ark. Code Ann. § 19-10-302. Accordingly, the Commission should hold this claim in abeyance until the Claimant has exhausted all remedies against all insurers.

WHEREFORE, having answered the Claimant’s Complaint, the Respondent prays that the Commission hold Claimant’s Claim in abeyance; that Claimant be held to a strict standard of proof

as to the entitlement and amount of any damages; and for such other relief which might be just and equitable.

Respectfully submitted,
Arkansas Department of Public Safety
Arkansas State Police Division

By: /s/ Tess Bradford
Tess Bradford, Ark. Bar #2017156
Arkansas Department of Public Safety
Arkansas State Police Division
1 State Police Plaza Drive
Little Rock, Arkansas 72209
Phone: (501) 618-8000
Email: Tess.bradford@asp.arkansas.gov
Attorney for Respondent

CERTIFICATE OF SERVICE

I, Tess Bradford, do hereby certify that a copy of the foregoing pleading has been sent via email this 15th day of August, 2025, to:

James Lloyd
Denton, Zachary, Norwood, PLLC
2100 Riverdale Road, Suite 200A
Little Rock, Arkansas 72202
james@dznlawfirm.com
Attorney for Claimant

/s/ Tess Bradford
Tess Bradford

From: [Tess Bradford](#)
To: [Kathryn Irby](#); [ASCC Pleadings](#)
Cc: [Eric Wacaster](#); james@dznlawfirm.com; [Jesi Feld](#); [Ryan Roach](#)
Subject: RE: CLAIM: Thompson v. ASP, Claim No. 251934
Date: Tuesday, October 28, 2025 10:06:30 AM
Attachments: [image001.jpg](#)
[2025.10.28 Fully Executed Settlement Agreement.pdf](#)

Good morning, Director Irby,

The Parties reached a settlement in this claim in the amount of \$28,488.22. I attached the fully executed settlement agreement to this email (signatures on page 4).

Please let us know if there is anything else you may need.

Thank you,



Tess Bradford
 Attorney
 Department of Public Safety
 E: tess.bradford@asp.arkansas.gov
 T: (501) 618-8583

From: Misty Scott <Misty.Scott@arkansas.gov> **On Behalf Of** ASCC Pleadings
Sent: Tuesday, August 19, 2025 9:06 AM
To: Tess Bradford <tess.bradford@asp.arkansas.gov>; ASCC Pleadings <ASCCPleadings@arkansas.gov>
Cc: Kathryn Irby <Kathryn.Irby@arkansas.gov>; james@dznlawfirm.com; Jesi Feld <Jesi.Feld@asp.arkansas.gov>; Ryan Roach <Ryan.Roach@asp.arkansas.gov>
Subject: RE: CLAIM: Thompson v. ASP, Claim No. 251934

Received on 8-15-25.

From: Tess Bradford <Tess.Bradford@asp.arkansas.gov>
Sent: Friday, August 15, 2025 10:58 AM
To: ASCC Pleadings <ASCCPleadings@arkansas.gov>
Cc: Kathryn Irby <Kathryn.Irby@arkansas.gov>; james@dznlawfirm.com; Jesi Feld <Jesi.Feld@asp.arkansas.gov>; Ryan Roach <Ryan.Roach@asp.arkansas.gov>
Subject: CLAIM: Thompson v. ASP, Claim No. 251934

Good afternoon,

Please find attached Respondent's Answer and Incorporated Motion to Hold in Abeyance to be

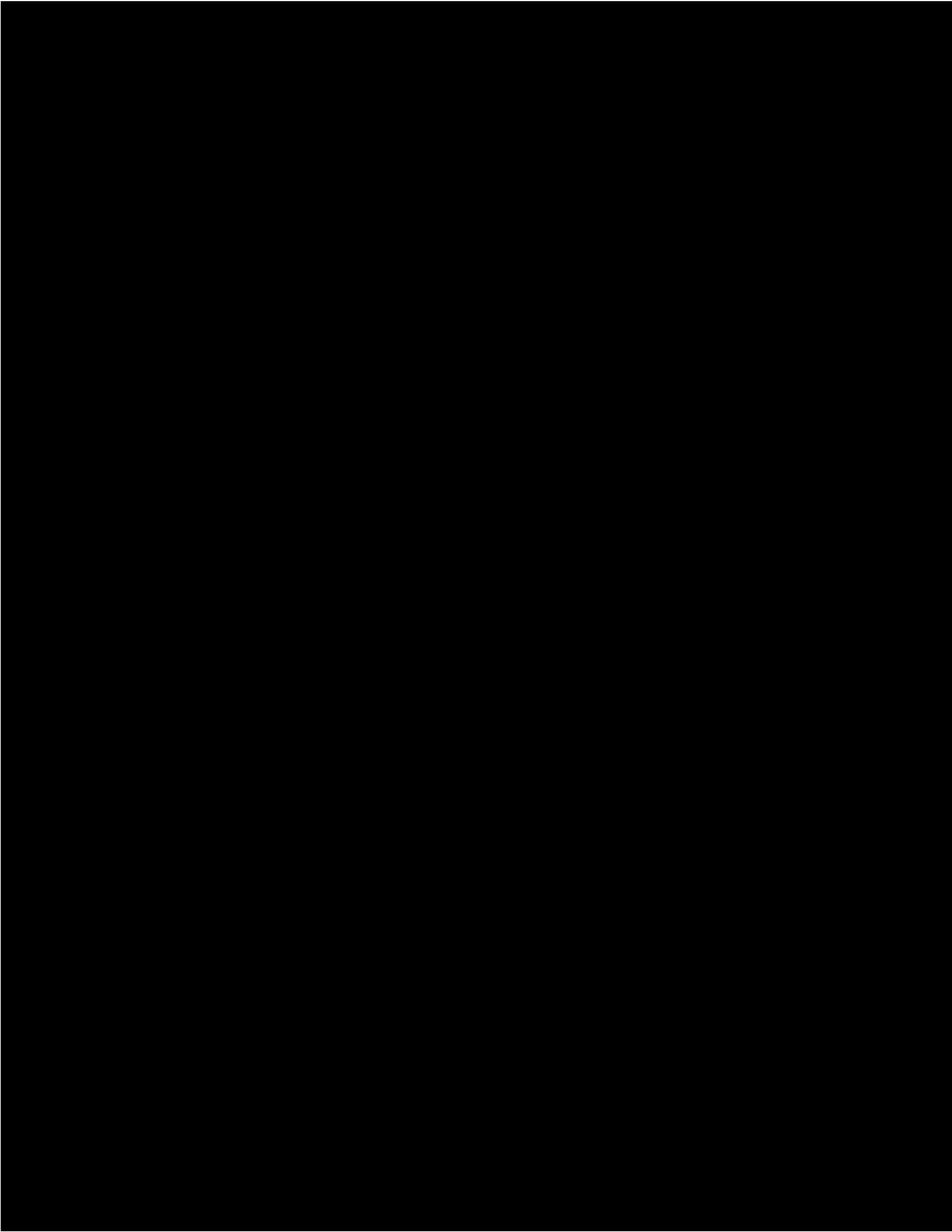
filed in ASCC Claim No. 251934. A copy of the same is being forwarded to Claimant's counsel via this email.

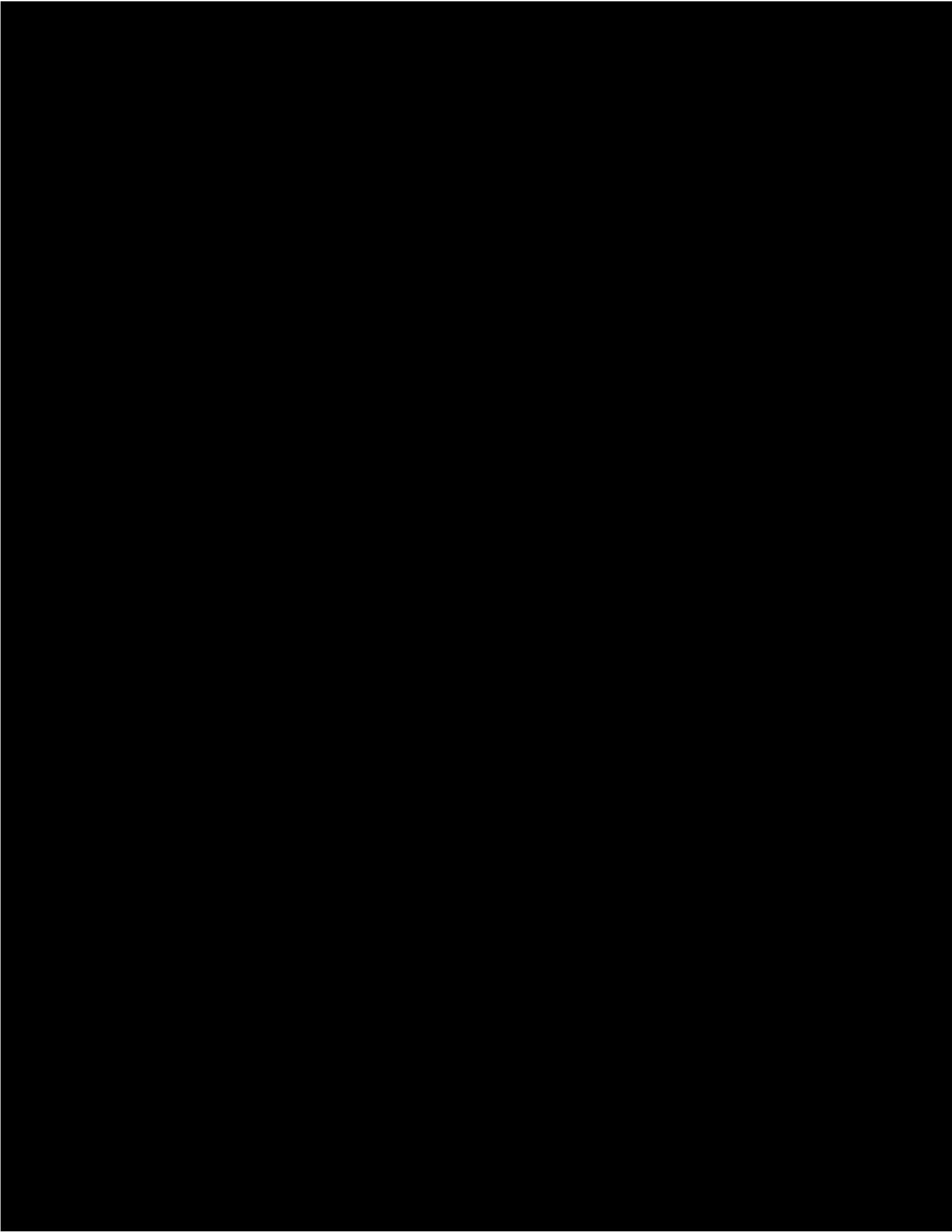
As always, please do not hesitate to contact me if there are any questions or concerns.

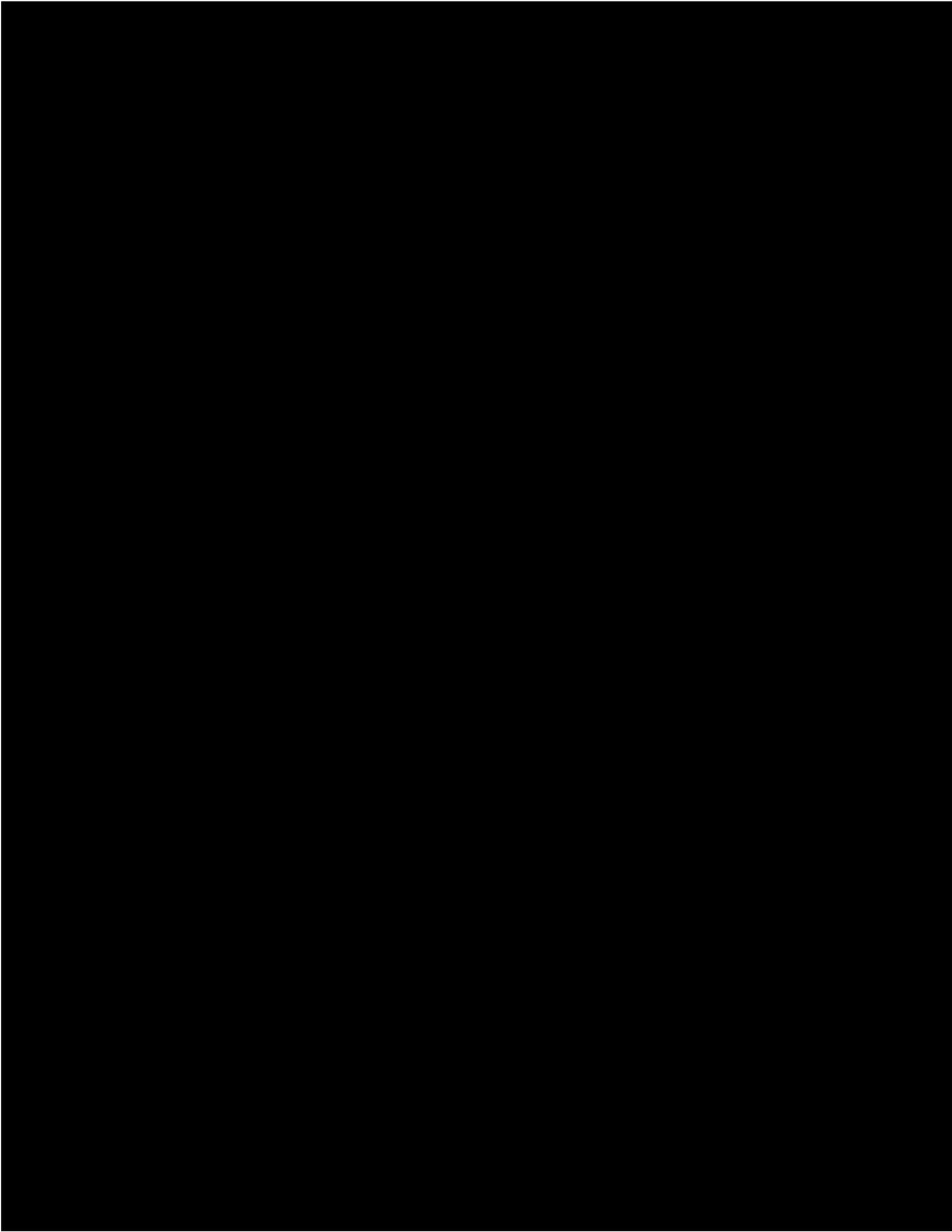
Thank you,

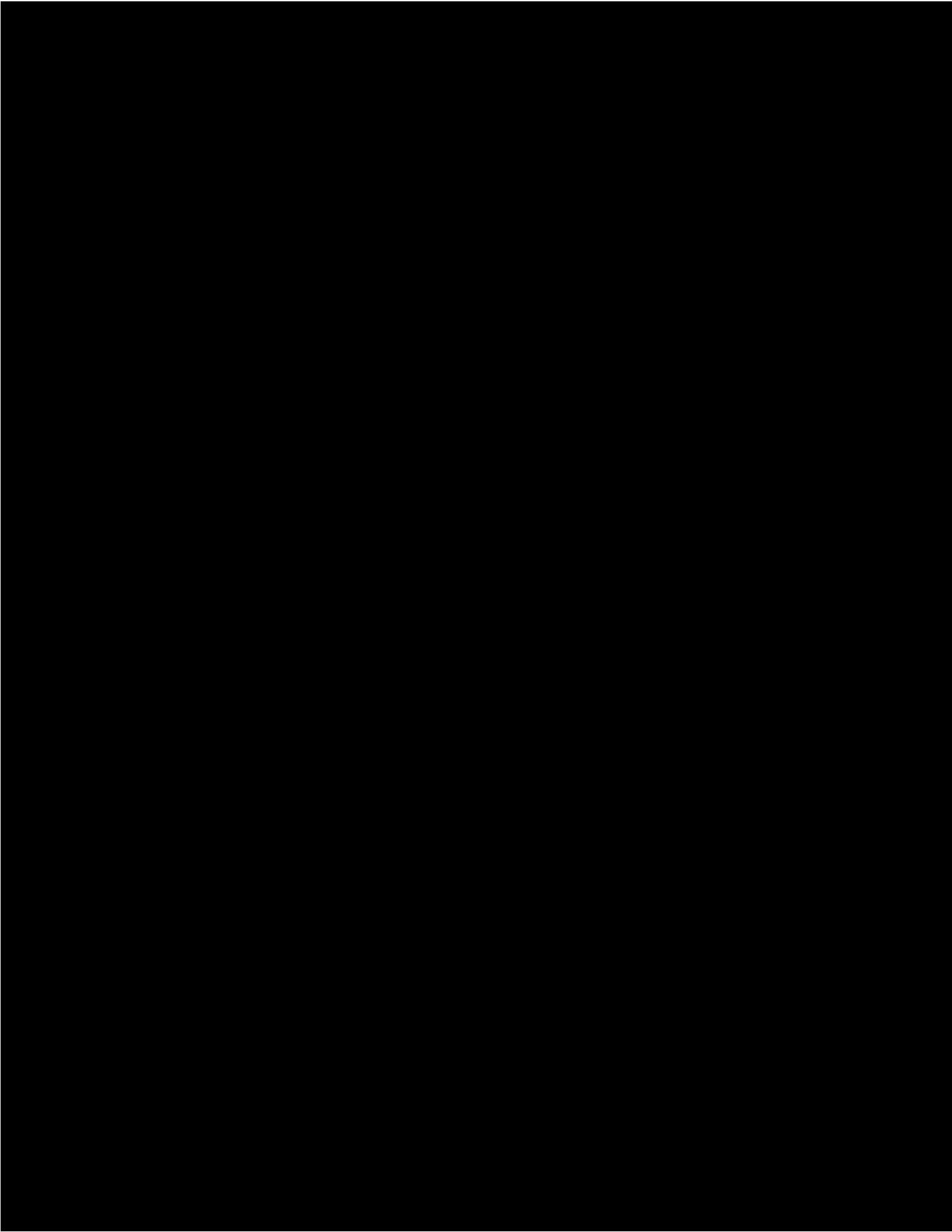


Tess Bradford, Attorney
Arkansas Department of Public Safety
#1 State Police Plaza Drive
Little Rock, AR 72209
Telephone: (501) 618-8583









BEFORE THE ARKANSAS STATE CLAIMS COMMISSION**AUBREY THOMPSON****CLAIMANT****V.****CLAIM NO. 251934****ARKANSAS STATE POLICE****RESPONDENT****ORDER**

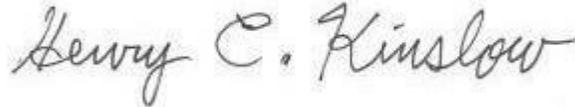
Now before the Arkansas State Claims Commission (the “Commission”) is the Release and Settlement Agreement (referred herein as the “Agreement”) signed by Aubrey Thompson (the “Claimant”) and counsel for the Arkansas State Police. Based upon a review of the claim file and the Agreement, the Commission hereby APPROVES the Agreement and REFERS the award of \$28,488.22 to the General Assembly for review and placement on an appropriations bill pursuant to Ark. Code Ann. § 25-44-215(b).

The Commission also notes that Respondent’s motion to hold the claim in abeyance is mooted by the Agreement.

IT IS SO ORDERED.



ARKANSAS STATE CLAIMS COMMISSION
Dee Holcomb



ARKANSAS STATE CLAIMS COMMISSION
Henry Kinslow



ARKANSAS STATE CLAIMS COMMISSION
Paul Morris, chair

DATE: November 7, 2025

Notices which may apply to this claim

- (1) A party has forty (40) days from transmission of this Order to file a Motion for Reconsideration or a Notice of Appeal with the Commission. Ark. Code Ann. § 25-44-211(a)(1). If a Motion for Reconsideration is denied, that party then has twenty (20) days from the transmission of the denial of the Motion for Reconsideration to file a Notice of Appeal with the Commission. Ark. Code Ann. § 25-44-211(a)(1)(B)(ii). A decision of the Commission may only be appealed to the General Assembly. Ark. Code Ann. § 25-44-211(a)(3).
- (2) If a Claimant is awarded \$15,000.00 or less by the Commission at hearing, that award is held forty (40) days from the date of disposition before payment will be processed to allow either party to utilize its remedies under Ark. Code Ann. § 25-44-211(a). Note: This does not apply to agency admissions of liability and negotiated settlement agreements.
- (3) Awards or negotiated settlement agreements of more than \$15,000.00 are referred to the General Assembly for approval and authorization to pay. Ark. Code Ann. § 25-44-215(b).

From: [Kathryn Irby](#)
To: [Tess Bradford](#)
Cc: [Eric Wacaster](#); james@dznlawfirm.com; [Jesi Feld](#); [Ryan Roach](#)
Bcc: [Mika Tucker](#)
Subject: ORDER: Thompson v. ASP, Claim No. 251934
Date: Saturday, November 8, 2025 8:04:00 PM
Attachments: [C9--Thompson v. ASP, 251934.pdf](#)
[image001.jpg](#)

Counselors, please see attached order. I am in the process of prepping this claim file to be sent to the Bureau of Legislative Research for the next step of legislative review. I will copy the parties on my email to BLR transmitting the claim file.

Thanks,
Kathryn Irby

Arkansas State Claims Commission
 101 East Capitol Avenue, Suite 410
 Little Rock, Arkansas 72201
 (501) 682-1619

From: Tess Bradford <tess.bradford@asp.arkansas.gov>
Sent: Tuesday, October 28, 2025 10:06 AM
To: Kathryn Irby <Kathryn.Irby@arkansas.gov>; ASCC Pleadings <ASCCPleadings@arkansas.gov>
Cc: Eric Wacaster <Eric.Wacaster@asp.arkansas.gov>; james@dznlawfirm.com; Jesi Feld <Jesi.Feld@asp.arkansas.gov>; Ryan Roach <Ryan.Roach@asp.arkansas.gov>
Subject: RE: CLAIM: Thompson v. ASP, Claim No. 251934

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Tess Bradford
 Attorney
 Department of Public Safety
 E: tess.bradford@asp.arkansas.gov
 T: (501) 618-8583

From: Misty Scott <Misty.Scott@arkansas.gov> **On Behalf Of** ASCC Pleadings
Sent: Tuesday, August 19, 2025 9:06 AM
To: Tess Bradford <tess.bradford@asp.arkansas.gov>; ASCC Pleadings <ASCCPleadings@arkansas.gov>
Cc: Kathryn Irby <Kathryn.Irby@arkansas.gov>; james@dznlawfirm.com; Jesi Feld <Jesi.Feld@asp.arkansas.gov>; Ryan Roach <Ryan.Roach@asp.arkansas.gov>
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Received on 8-15-25.

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Sent: Friday, August 15, 2025 10:58 AM
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Cc: Kathryn Irby <Kathryn.Irby@arkansas.gov>; james@dznlawfirm.com; Jesi Feld <Jesi.Feld@asp.arkansas.gov>; Ryan Roach <Ryan.Roach@asp.arkansas.gov>
Subject: CLAIM: Thompson v. ASP, Claim No. 251934

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As always, please do not hesitate to contact me if there are any questions or concerns.

Thank you,



Tess Bradford, Attorney
Arkansas Department of Public Safety
#1 State Police Plaza Drive
Little Rock, AR 72209
Telephone: (501) 618-8583